GLOSSARY

A

ACL	access control list
ACS	Access Control Server
API	application program interface
AS	application server
ASCII	American Standard Code for Information Interchange

C

Cisco IOS	Cisco Internetwork Operating System
CLI	command-line interface
CPU	central processing unit
CUOM	Cisco Unified Operations Manager
CUCDM	Cisco Unified Communications Domain Manager

D

DIMM	dual in-line memory module
DRAM	Dynamic Random Access Memory

G

GUI	graphical user interface

H

HCM	Hosted Collaboration Mediation

| **HTTP** | Hypertext Transfer Protocol |
| **HTTPS** | Hypertext Transfer Protocol Secure |

I

| **IP** | Internet Protocol |
| **IP SLA** | IP Service Level Agreement |

J

| **JDK** | Java Development Kit |
| **JTAPI** | Java Telephony API |

L

| **LAN** | local area network |

M

| **MAC** | Media Access Control |
| **MSP** | Managed Service Provider |

N

N-2-N	none-to-node
NAT	Network Address Translation
NBI	Northbound Interface
NE	network element
NIC	Network Interface Card
NMS	network management system
NOC	Network Operations Center

O

ODBC   Open Database Connectivity

OS   1. operating system

                  2. operations system

P

PDU   protocol data unit

PSTN   public switched telephone network

Q

QoS   quality of service

R

RAM   random-access memory

RHEL   Red Hat Enterprise Linux

RIP   Routing Information Protocol

S

SID   Shared Information/Data Model

SNMP   Simple Network Management Protocol

SQL   Structured Query Language

SDRAM   Synchronous Dynamic Random Access Memory

T

TCP   Transmission Control Protocol

TCP/IP   Transmission Control Protocol/Internet Protocol

U

UCSM	Unified Computing System Manager
UI	user interface
URL	Uniform Resource Locator

V

VLAN	virtual local area network
VoIP	Voice over IP

W

WAN	wide area network
WAP	Wireless Application Protocol

X

XML	Extensible Markup Language