GLOSSARY

A

ACL access control list

ACS Access Control Server

API application program interface

AS application server

ASCII American Standard Code for Information Interchange

C

Cisco IOS Cisco Internetwork Operating System

CLI command-line interface

CPU central processing unit

CUOM Cisco Unified Operations Manager

D

DIMM dual in-line memory module

DRAM Dynamic Random Access Memory

F

FMS Fabric Manager Server

G

GUI graphical user interface

H

HCM Hosted Collaboration Mediation

HTTP Hypertext Transfer Protocol

HTTPS Hypertext Transfer Protocol Secure

I

IP Internet Protocol

IP SLA IP Service Level Agreement

J

JDK Java Development Kit

JTAPI Java Telephony API

L

LAN local area network

M

MAC Media Access Control

MSP Managed Service Provider

N

N-2-N none-to-node

NAT Network Address Translation

NBI Northbound Interface

NE network element

NIC Network Interface Card

NMS network management system

NOC Network Operations Center

O

ODBC Open Database Connectivity

OS 1. operating system

2. operations system

P

PDU protocol data unit

PSTN public switched telephone network

Q

QoS quality of service

R

RAM random-access memory

RHEL Red Hat Enterprise Linux

RIP Routing Information Protocol

S

SID Shared Information/Data Model

SNMP Simple Network Management Protocol

SQL Structured Query Language

SDRAM Synchronous Dynamic Random Access Memory

T

TCP Transmission Control Protocol

TCP/IP Transmission Control Protocol/Internet Protocol

U

UCSM Unified Computing System Manager

UI user interface

URL Uniform Resource Locator

V

VLAN virtual local area network

VoIP Voice over IP

VOSS Vision OSS

W

WAN wide area network

WAP Wireless Application Protocol

X

XML Extensible Markup Language