



Before You Begin

- [System Requirements, page 1](#)
- [Licensing, page 1](#)
- [Preparing the Virtual Appliance for Deployment, page 2](#)

System Requirements

- The OVF file for Prime Service Catalog 12.0 Virtual Appliance can be deployed in VMware vSphere version 6.x. To deploy the Prime Service Catalog OVF file, you need to open a vSphere Client and connect it to your VMware vCenter Server 6.x.
- Make sure that your VMware vCenter Server has enough resources to accommodate the Virtual Appliance: 4 CPU, 8 GB of memory, 100 GB of disk space.
- An SMTP server is required. After deploying the OVF, you can enter the SMTP server setting via the Shell Menu, as described in the Installation Instructions. The SMTP server that you use must listen to port 25, and should not require authentication.

Licensing

Cisco ONE Enterprise Cloud Suite is a part of the Cisco ONE for Data Center solution and consists of four components: Infrastructure Automation, Cloud Management, Big Data Automation and Service Management. Each component can be used individually, or all components can be used together to create an integrated hybrid cloud solution. All components were designed to work together, providing you with an incremental approach to hybrid cloud automation.

The Cisco ONE ECS Service Management package which includes Cisco Prime Service catalog and Cisco Process Orchestrator is sold as a one-year, three-year, or five-year subscription and a customer can order the Service Management Base bundle with an option to add-on the Service Management Workplace option.

For more information about licensing contact your account manager.

Preparing the Virtual Appliance for Deployment

All-in-One installation mode is not supported in this release. From Prime Service Catalog 12.0 release onwards, the virtual appliance bundle contains two OVF files. The "CPSC-virtualappliance-as-12.0.0.47.ova" to install the application server and "CPSC-virtualappliance-db-12.0.0.35_SIGNED.ovf" to install the database. These separate packages allow you to choose not to install the Prime Service Catalog database node by instead making use of an existing Oracle 12c Database.

Use the below procedure to download and deploy Cisco Prime Service Catalog Virtual Appliance (OVA) package. You can deploy Cisco Virtual Appliance separately using the respective OVA file. The Database Node can be deployed separately based on your requirement using the respective ova files mentioned in the following procedure:

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- Step 1** Download the following zip files from cisco.com web site as per your requirement:
- For application server download **CPSC-virtualappliance-as-12.0.0.47.ova**.
 - For database server use **CPSC-virtualappliance-db-12.0.0.35_SIGNED.ovf**, The DB server can be downloaded from the below three separate zip files:
 - CPSC-virtual-appliance-db-12.0-Part1
 - CPSC-virtual-appliance-db-12.0-Part2
 - CPSC-virtual-appliance-db-12.0-Part3
- Step 2** Create a temporary directory that will contain the contents of the three zip files, for example, "C:\Temp\CPSC_12.0_VA".
- Step 3** Extract each of the three zip files into the directory created in the previous step, so that the contents of all three zip files are located in the same directory.
- Step 4** From vSphere Client, deploy the OVF file by navigating to the directory containing the extracted files, and select the file "CPSC-virtualappliance-as-12.0.0.47.ova" for application server or "CPSC-virtualappliance-db-12.0.0.35_SIGNED.ovf" for database.
- Step 5** After the OVF is deployed as a VM in your VMware vCenter Server, power up the VM.
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