

Cisco Prime Service Catalog 12.0 Documentation Overview

You can access the following Cisco Prime Service Catalog end-user documentation on Cisco.com at http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-service-catalog/tsd-products-support-series-home.html.



We sometimes update the documentation after original publication. Therefore, you should review the documentation on Cisco.com for any updates.

Documentation Title	What Is Included
Cisco Prime Service Catalog 12.0 Release Notes	 New features and enhancements. Important notes to be aware of before using this release of the product.
Cisco Prime Service Catalog 12.0 Installation and Upgrade Guide	Installing, upgrading, and configuring Prime Service Catalog 12.0.1, including installing Service Catalog on WildFly Application Server.
	• Installing and configuring the Congos software and the Reporting module of Cisco Prime Service Catalog.
Cisco Prime Service Catalog 12.0 VA Quick Start Guide	Installing, upgrading, and configuring Prime Service Catalog Virtual Appliance.
Cisco Prime Service Catalog 12.0 Integration Guide	New, Changed, and Deprecated APIs.
	Configuring SSO Using SAML.
	Integrating with AMQP.
	Configuring Directory Integration and Service Link, including LDAP.
	Service Link module is covered in this guide.



Documentation Title	What Is Included
Cisco Prime Service Catalog 12.0 Compatibility Matrix	Lists the third-party software products that have been certified with Cisco Prime Service Catalog.
	• Lists browsers that are compatible with different UI modules of Cisco Prime Service Catalog.
Cisco Prime Service Catalog 12.0 Reporting Guide	Configuring Prime Service Catalog reporting solution.
	Designing, generating and monitoring Cisco Prime Service Catalog reports.
	• Using Cisco Prime Service Catalog Reporting environment that contains the following components:
	Prebuilt reports
	Key Performance Indicators
	Ad-Hoc Reports
	Report Designer
	The Custom Java Provider
Cisco Prime Service	Placing, managing, and authorizing orders for services.
Catalog 12.0 User Guide	Rating and Feedback for Services
	Ordering the Infrastructure as a Service (in UCS Director)
	Post-Provisioning Operations of UCS Director Object
	Virtual Data Centers Operations
	• Using Multi-Tenant IaaS for:
	 Creating Organizations and Users
	 Adding Virtual Data Center
	Monitoring Resource Usage for a Tenant
	Managing work assignments.
	Following modules are covered in this guide:
	Service Catalog
	Service Portal
	Service Manager
	Order Management
	Team Management

Documentation Title	What Is Included
Cisco Prime Service Catalog 12.0 Administration and Operations Guide	Customizing Service Catalog, Tenant Management, and Cloud Integrations Modules.
	SAML Configurations.
	Providing CloudCenter Applications as Service.
	Integrating with Cloud Applications.
	Deploy Team Management.
	• Webservices DDR.
	Application Roles and Capabilities.
	Managing AMQP Connections.
	Accessing and Modifying User Profiles.
	Managing and Maintaining Prime Service Catalog and its deployment.
	Configuring, authorizing and maintaining Organizational units.
	Configuring site-wide settings.
	Customizing style sheets.
	• Providing Infrastructure as a Service (IaaS) including Multi-Tenant IaaS.
	Following modules are covered in this guide:
	Administration and Organization Designer
	Catalog Deployer Updates
Cisco Prime Service	Clone a Service.
Catalog 12.0 Designer Guide	Creating Custom Templates.
Guiac	Configuring AMQP Tasks for Publishing Service Request to an External System.
	Designing Services, Service Forms and Dictionaries.
	Localizing Service Catalog.
	Designing Portlets and Portals.
	Following modules are covered in this guide:
	Portal Designer
	Service Designer
	Demand Management
Open Source Used In Cisco Prime Service Catalog 12.0	Licenses and notices for open source software used in Cisco Prime Service Catalog.
Open Source Used In Cisco Prime Service Catalog Virtual Appliance 12.0	Licenses and notices for open source software used in Cisco Prime Service Catalog Virtual Appliance.

Obtaining Documentation and Submitting a TAC Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

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