C H A P T E R **8**

Portal Pages and Portlets

Overview

Portal Designer is the Service Portal module that allows designers and administrators to design and manage pages, and portal content; and to specify which users or groups or users will be able to access particular content.

The Portal Designer provides you with a familiar content management experience that can be tailored to your needs. Content Portlets leverage the Service Portal REST API that support the RBAC-enabled access to the application data. The API framework, along with functionality for defining the appearance and behavior of portlets, allow portal designers to easily include pre-defined content in a portlet and to configure that portlet for inclusion in a portal page.

To access the Portal Designer:

Step 1 Log into the Cisco Service Portal and navigate to the Portal Designer.

Step 2 From the Portal Designer navigator, select `HTML>TESServices` to access the Self Service Catalog.

Site Home Page

The Cisco Service Portal `Site Homepage` page allows you to add portal pages to your profile.

Adding a Portal Page

To add a new page,

From the `Site Homepage` page, click the `New Page` icon in the page toolbar.

Subscribe to a Portal Page

To subscribe to a page:

From the tree, select `My Workspace` and then the page of your choice.

Set Your Homepage

To set your home page:

While viewing another page, click the **Select as your Homepage** icon to set is as your default portal page.

Admin Service

As an administrator, you can expose jobs in TES via the Admin Service Catalog by using **Refresh Standards**. See also, <Jumps>"Using Self Service" on page 1.

Portal Page and Portlets Permissions

Appropriate Portal Pages and Portlets Read/Write permissions to Org Units, Roles and Users must be assigned.

Assigning Portal Pages Permission

To assign permission:

Step 1   From the tree, select **My Workspace>TES Status**.

Step 2   Click the **Permissions** page, and then click **Add Permission**.

Step 3   From the **Object Type** list, select **Role**, and then enter **TES**.

Step 4   From the **Permissions To** list, select the appropriate permission, then click **Add**.

Portlets Permission

To assign permission:

Step 1   From the **Portlets** tree, select **HTML>AdminServices**.

Step 2   Click the **Permissions** page, and then click **Add Permission**.

Step 3   From the **Object Type** list, select **Role**, and then enter **tes common**.

Step 4   From the **Permissions To** list, select the appropriate permission, then click **Add**.