



Intelligent Automation for SAP 3.0.2 Release Notes

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These release notes provide an overview of the release and describe how to access caveats for Intelligent Automation for SAP 3.0.2.

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Introduction

The Cisco Intelligent Automation for SAP solution consists of core features provided by Cisco Process Orchestrator and the Automation Packs for SAP. The solution standardizes, unifies, and automates best practices for IT processes in complex, heterogeneous environments. It helps companies shift from siloed and manual management to operational performance analysis and process automation across the data center.



While the Process Orchestrator platform provides a foundation for Enterprise IT process automation content, the SAP automation packs are specifically designed to provide content that integrates with SAP environments including SAP Solution Manager, SAP HANA, CCMS Monitoring, and ABAP or JAVA runtime environments. The SAP content provides automation content for incident response, repetitive tasks, and corrective actions.

The automation packs for SAP interface with SAP environments and include preconfigured SAP content, enabling users to automate incident response activities and orchestrate complex operational processes for SAP applications.

Important Information

- The Cisco Intelligent Automation for SAP is available as a separate download. It also consists of separate documentation and installer. Customers must download and install Cisco Process Orchestrator 3.0.2 from cisco.com, then download and install the Cisco Intelligent Automation for SAP version 3.0.2 separately as a second step.
- The customers, who are currently using Cisco Intelligent Automation version 3.0 and upgrading to Cisco Intelligent Automation version 3.0.2, are recommended to check [Release Notes for Intelligent Automation for SAP 3.0.1](#) in addition to this Release Note.
- For more information about installing Cisco Intelligent Automation for SAP, see *Intelligent Automation for SAP 3.0 Installation Guide*.

Licensing Information

Customers who purchased prior versions of Cisco Intelligent Automation for SAP, Cisco Intelligent Automation for Cloud, Cisco Intelligent Automation for SAP, or Cisco Network Automation must request a new license code to get full access to the new features.



Note

Cisco Intelligent Automation for Cloud and Cisco Intelligent Automation for SAP customers should wait to upgrade to Cisco Intelligent Automation for SAP 3.0.2 (see [Important Information, page 2](#)). These customers should wait to request a new license code until these solutions formally release.

When an order is placed, the customer receives their Claim Certificate. The Claim Certificate provides the Product Authorization Keys (PAK) and a link to the Cisco Product License Registration Portal where the PAK keys are registered. The licensing team will then issue the customer their keys. Customers should contact Cisco Technical Support and will be referred to the Global Licensing Organization (GLO) to request a new license code. The request should reference the original PAK key, the need for a new license code for Cisco Intelligent Automation for SAP, Cisco Intelligent Automation for Cloud, Cisco Intelligent Automation for SAP, or Cisco Network Automation and the host name on which Cisco Intelligent Automation for SAP will be installed.

After you receive the new license code, enter the license into the Cisco Intelligent Automation for SAP Update Product License dialog.

New Features and Enhancements

The following table and subsequent sections describe additions and enhancements to Cisco Intelligent Automation for SAP 3.0.2.

Table 1

Feature Update	Description
SAP BO Reports	SAP BO content (Universes & WebI Reports) upgrade from 3.1 to 4.1. Additional SAP HANA Performance Analysis report to the list of available reports has been added.
SAP HANA Content Enhancements (Additional Corrective Actions & SLT support)	HANA –SLT Health Checklist (Creates Alert Class): Process performs the necessary administrative checks against an SLT system connected to a Source and Target HANA system. HANA – Memory Management Corrective Action (Triggered from Incident Class): Process performs corrective action with approval request to unload various types of database objects from In-Memory in order to free up memory for other important processes.
CA Wily Integration	IA for SAP integration with CA Wily has been enabled using web services integration. CA Alerts can now be passed to IA for SAP, to be consumed. This release is an initial release to achieve the same and this feature will be further enhanced for a more robust integration with a lot of use-cases in future IA for SAP releases.

Cisco Intelligent Automation for SAP 3.0.2 Caveats

Use the Bug Search tool to search for a specific caveat or to search for all caveats in a release.

Step 1 Go to <http://tools.cisco.com/bugsearch>

Step 2 At the Log In screen, enter your registered Cisco.com username and password; then, click **Log In**. The Bug Search page opens.



Note If you do not have a Cisco.com username and password, you can register for them at <http://tools.cisco.com/RPF/register/register.do>.

Step 3 To search for a specific caveat, enter the caveat ID in the Search For field and press **Enter**.

Step 4 To search for caveats in the current release, click the **Search Bugs** tab and specify the following criteria:

- a. In the Search For field, enter **Cisco Intelligent Automation for SAP 3.0.2** and press **Enter**. (Leave the other fields empty.)
- b. When the search results are displayed, use the filter tools to find the types of caveats you are looking for. You can search for caveats by modified date, status, severity, and so on.



Tip To export the results to a spreadsheet, click the **Export All to Spreadsheet** link.

Resolved Caveats

This section lists the caveats resolved in this release that may have been open in the previous releases.

Table 2 **Resolved Bugs**

Bug ID	Description
CSCty58345	'Monitor J2EE Server Logs' process: Description says "Global Variable"
CSCtz07575	Buffer hit rate CUA process incorrect incident "Automation summary URL"
CSCub24441	HANA Monitor Workload Statistics - Missing Local Variables description
CSCub46259	HANA - Table Replication Status - Table Input Variable description
CSCub96728	Hana Monitor Workload Statistics variables don't have description
CSCuc84407	HANA - Alert Monitoring process: Retrieving only last 60 minutes
CSCuh84332	ABAP Terminations (Shortdump) process: remove colon from client and user
CSCzo26189	ABAP Terminations (Shortdump) process has extra character on parameter
CSCuc11660	PQ-Change display name from RFC Function in process Portal Availability
CSCue02761	HANA Alerts - Automate Actions: Cannot identify threads to cancel
CSCul42074	Remove repeated SAP BW Add-on folder
CSCue44371	Change LabelName of BW 7.3 Transport and Add-on
CSCue43486	BW Add-on directory for 7.0 and 7.3 have different folder names when
CSCur67867	RSRT - Analyze Query: 'Field symbol has not yet been assigned'
CSCuh87130	SM - Errors in ABAP System Log process: Wrong alert description
CSCus09594	No alerts are being generated by Table Space (Oracle) process
CSCuq96008	SAP-ABAP Enhancement: development of new RFC for Spool Request details

Open Caveats

This section lists the open caveats in this release.

Table 3 **Open Bugs**

Bug ID	Description
CSCuh67097	SM Background Job Monitoring process - Fails when ABAP target disabled
CSCuh81163	Get Solution Manager Alert Metrics activity: Not returning results
CSCui77880	Hana Linux File System Usage is failing when run in branch No Match Host
CSCus03221	Issues with BO Reports for ITPA
CSCus11914	Issue for SAP Background Jobs Aborted Incidents BO Report for ITPA
CSCus11932	Issue with Top SAP Incidents BO Report for ITPA
CSCus12037	Issue with APO LiveCache Properties BO Report for ITPA
CSCus12059	Short Dumps BO Reports (Oracle) for ITPA shows incorrect data output
CSCus12087	System Properties BO report for ITPA on Oracle shows incorrect data

Related Documentation

See the [Cisco Intelligent Automation for SAP 3.0 Documentation Overview](#) for a list of Cisco Intelligent Automation for SAP guides.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

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This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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