



## Preface

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This manual describes getting started with CiscoWorks QoS Policy Manager, and provides scenarios for using it.

## Audience

This manual is for network architects and designers, network administrators, network management consultants, and integration partners.

To use QoS Policy Manager, you should have a basic understanding of network management, TCP/IP, and the configuration of your network. You should also know how to use the Windows 2000 operating system on your QPM server.

## Conventions

This document uses the following conventions:

| Item                                     | Convention                             |
|--|--|
| Commands and keywords                    | <b>boldface</b> font                   |
| Variables for which you supply values    | <i>italic</i> font                     |
| Displayed session and system information | screen font                            |
| Information you enter                    | <b>boldface screen</b> font            |
| Variables you enter                      | <i>italic screen</i> font              |
| Menu items and button names              | <b>boldface</b> font                   |
| Selecting a menu item in paragraphs      | <b>Option &gt; Network Preferences</b> |



### Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

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**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

## Product Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

You can find product information, including documentation, at this URL on Cisco.com:

<http://www.cisco.com/en/US/products/sw/cscowork/ps2064/index.html>

Table 1 describes the product documentation that is available.

**Table 1**      **Product Documentation**

| Document Title   | Available Formats  |
|--|--|
| <i>Release Notes for CiscoWorks QoS Policy Manager 4.1</i>         | <ul style="list-style-type: none"> <li>• PDF on the product DVD.</li> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html</a></li> </ul>  |
| <i>Quick Start Guide for CiscoWorks QoS Policy Manager 4.1</i>     | <ul style="list-style-type: none"> <li>• Printed document included with the product.</li> <li>• PDF on the product DVD</li> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>  |
| <i>Installation Guide for QoS Policy Manager 4.1 on Solaris</i>    | <ul style="list-style-type: none"> <li>• PDF on the product DVD.</li> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>  |
| <i>Installation Guide for QoS Policy Manager 4.1 on Windows</i>    | <ul style="list-style-type: none"> <li>• PDF on the product DVD</li> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul>   |
| <i>Getting Started Guide for CiscoWorks QoS Policy Manager 4.1</i> | <ul style="list-style-type: none"> <li>• PDF on the product DVD and from the CiscoWorks QoS Policy Manager online help.</li> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html</a></li> </ul> |

**Table 1**      **Product Documentation (continued)**

| Document Title   | Available Formats  |
|--|--|
| <i>User Guide for CiscoWorks QoS Policy Manager 4.1</i>        | <ul style="list-style-type: none"> <li>• PDF on the product DVD and from the CiscoWorks QoS Policy Manager online help.</li> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_user_guide_list.html</a></li> </ul> |
| <i>Supported Devices for CiscoWorks QoS Policy Manager 4.1</i> | <ul style="list-style-type: none"> <li>• On Cisco.com at:<br/><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_device_support_tables_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_device_support_tables_list.html</a></li> </ul>   |
| Context-sensitive Online Help                                  | <ul style="list-style-type: none"> <li>• Select an option from the navigation tree, then click <b>Help</b>.</li> <li>• Click the Help button in the dialog box.</li> </ul>   |

## Related Documentation



### Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

QPM runs on the CiscoWorks Common Services Server. Documentation for CiscoWorks Common Services is available on Cisco.com at:

<http://www.cisco.com/en/US/products/sw/cscowork/ps3996/index.html>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

