



## Preface

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This manual describes Cisco Unified Service Monitor (Service Monitor) and provides instructions for installing and upgrading it.

## Audience

The audience for this document includes:

- IP communications and IP telephony management personnel.
- Administrative personnel monitoring the overall service levels of their organization.
- Network engineering personnel who evaluate and design IP network infrastructures.

## Conventions

This document uses the following conventions:

| Item                                     | Convention                           |
|--|--------------------------------------|
| Commands and keywords                    | <b>boldface</b> font                 |
| Variables for which you supply values    | <i>italic</i> font                   |
| Displayed session and system information | screen font                          |
| Information you enter                    | <b>boldface screen</b> font          |
| Variables you enter                      | <i>italic screen</i> font            |
| Menu items and button names              | <b>boldface</b> font                 |
| Selecting a menu item in paragraphs      | <b>Option&gt;Network Preferences</b> |
| Selecting a menu item in tables          | Option>Network Preferences           |



### Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

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**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

**Warning**

**This symbol means danger. You are in a situation that could cause bodily injury.**

## Product Documentation

**Note**

The originally published printed and electronic documentation is included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

[Table 1](#) describes the product documentation that is available.

**Table 1**      **Product Documentation**

| Document Title  | Available on Cisco.com at These URLs  |
|---|---|
| <i>Release Notes for Cisco Unified Service Monitor 8.0</i>      | <a href="http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html">http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html</a>                         |
| <i>Cisco Unified Service Monitor 8.0 Compatibility Matrix</i>   | <a href="http://www.cisco.com/en/US/products/ps6536/products_device_support_tables_list.html">http://www.cisco.com/en/US/products/ps6536/products_device_support_tables_list.html</a> |
| <i>Installation Guide for Cisco Unified Service Monitor 8.0</i> | <a href="http://www.cisco.com/en/US/products/ps6536/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/ps6536/prod_installation_guides_list.html</a>             |
| <i>User Guide for Cisco Unified Service Monitor 8.0</i>         | <a href="http://www.cisco.com/en/US/products/ps6536/products_user_guide_list.html">http://www.cisco.com/en/US/products/ps6536/products_user_guide_list.html</a>                       |
| Context-sensitive online help                                   | Click the Help link in the upper-right hand corner of the window or the help button in any dialog box.  |

## Related Documentation

**Note**

The originally published printed and electronic documentation was included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

[Table 2](#) describes the additional documentation that is available.

**Table 2**      **Related Documentation**

| Document Title  | Available on Cisco.com at These URLs  |
|---|---|
| <i>Quick Start Guide for Cisco 1040 Sensor</i>  | <a href="http://www.cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/1040qs21.html">http://www.cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/1040qs21.html</a> |
| <i>Release Notes for Cisco Unified Operations Manager 8.0</i>                                 | <a href="http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html">http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html</a>   |
| <i>Installation Guide for Cisco Unified Operations Manager (Includes Service Monitor) 8.0</i> | <a href="http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html</a>   |
| <i>User Guide for Cisco Unified Operations Manager 8.0</i>                                    | <a href="http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html">http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html</a>   |

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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