



Uninstalling and Upgrading Cisco CP Express End User View

This chapter contains these sections:

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Uninstalling Cisco CP Express End User View

To uninstall the Cisco CP Express End User View from the flash memory of the router, perform these steps:

Step 1 On your router, change to the directory in which the Cisco CP Express End User View files are located by using this command:

```
router# cd flash:
```

Step 2 Use the delete command to remove all the Cisco CP Express End User View files and folders from the router's flash memory.



Note Ensure that you delete all the files extracted from the *ccexpressEndUser28.tar* file, and the *ccpExpressEU_ap_express-security.shtml.gz* file.

a. Delete the *ccpressenduser.tar* file:

```
router# delete /force /recursive ccpressEndUser.tar
```

b. Delete the *ccpressenduser* file:

```
router# delete /force /recursive ccpressEndUser
```

c. Delete the *ccpExpressEU_ap_express-security.shtml.gz* file from the *ap802-xxxxx-xx.xxx-xxx.xxx/html/level/15/* folder of the flash memory of the WAP:

```
ap# delete
flash:/ap802-ccw7-mx.124-25d.JAX/html/level/15/ccpExpressEU_ap_express-security.shtml.gz
```

Upgrading Cisco CP Express End User View to a Later Version

When a new version of the Cisco CP Express End User View is available, perform these steps to upgrade:

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- Step 1** Follow the steps detailed in the [“Uninstalling Cisco CP Express End User View”](#) section on page 6-1 to uninstall an existing version of the Cisco CP Express End User View.
 - Step 2** Follow the steps detailed in the [“Downloading Cisco CP Express End User View”](#) section on page 3-1 to download the Cisco CP Express End User View installation files.
 - Step 3** Follow the steps detailed in the [“Installing Cisco CP Express End User View”](#) section on page 3-2 to install and launch the Cisco CP Express End User View.
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Retrieving Lost or Misplaced Files

**Caution**

Exercise care while handling the Cisco CP Express End User View files.

If you accidentally delete any of these files, perform these steps:

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- Step 1** From the router’s flash memory, delete the files you extracted from the *cisco-config-pro-exp-enduser-k9-2_8-en.zip* file. For more information, see the [“Uninstalling Cisco CP Express End User View”](#) section on page 6-1.
 - Step 2** Follow the steps detailed in the [Downloading Cisco CP Express End User View](#) to download the Cisco CP Express End User View installation files.
 - Step 3** Copy the files to the router’s flash memory and follow the procedure detailed in the [“Installing Cisco CP Express End User View”](#) section on page 3-2 to extract and install the Cisco CP Express End User View files.