



System Setup and Software Installation Guide for Cisco NCS 560 Series Routers, IOS XR Release 7.2.x

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CONTENTS

CHAPTER 1	Cisco NCS 560-4 Product Overview	1
	Command Modes	1

CHAPTER 2	Bring-up the Router	3
	Boot the Router	3
	Setup Root User Credentials	4
	Access the System Admin Console	5
	Configure the Management Port	6
	Perform Clock Synchronization with NTP Server	7

CHAPTER 3	Perform Preliminary Checks	9
	Verify Status of Hardware Modules	9
	Verify Node Status	9
	Verify Environmental Parameters	11
	Verify Software Version	12
	Verify Firmware Version	12
	Verify Interface Status	14

CHAPTER 4	Create User Profiles and Assign Privileges	17
	Create a User Profile in System Admin VM	18
	Create a User Group in System Admin VM	20
	Create Command Rules	21
	Create Data Rules	24
	Change Disaster-recovery Username and Password	26

CHAPTER 5	Perform System Upgrade and Install Feature Packages	29
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Upgrading the System	29
Upgrading Features	30
Workflow for Install Process	31
Install Packages	31
Install Prepared Packages	34
Uninstall Packages	37

CHAPTER 6	In Service Software Upgrade	39
	Overview	39
	Restrictions and Usage Guidelines	40
	Pre-installation Tasks	41
	ISSU - Single-step Installation	44
	ISSU - Multi-step Installation	47
	Recovering from a Failed ISSU Operation	49
	Installing Packages Using ISSU: Related Commands	50

CHAPTER 7	Manage Automatic Dependency	51
	Update RPMs and SMUs	52
	Upgrade Base Software Version	52
	Downgrade an RPM	53

CHAPTER 8	Customize Installation using Golden ISO	55
	Limitations	55
	Golden ISO Workflow	56
	Build Golden ISO	57
	Install Golden ISO	58

CHAPTER 9	Disaster Recovery	61
	Boot using USB Drive	61
	Create a Bootable USB Drive Using Compressed Boot File	61
	Boot the Router Using iPXE	62
	Zero Touch Provisioning	62
	Setup DHCP Server	63
	Invoke ZTP	65

Invoke ZTP Manually	65
Boot the Router Using iPXE	66
Disaster Recovery Using Manual iPXE Boot	67



CHAPTER 1

Cisco NCS 560-4 Product Overview

The Cisco NCS 560-4 Router is a four-rack unit (4-RU), fully-redundant, centralized forwarding system that has;

- two router processor (RSP) slots
- six interface module (IM) slots
- aggregate backplane capacity of 1.8 Tbps, with 25 Gbps-capable SerDes for all IM slots
- support for (2+1) power supplies capable of delivering approximately 1.5 KW power to the chassis
- support for extended temperature based on route processor configuration

For more information on the Cisco NCS 560-4 router, see the *Cisco NCS 560-4 Router Hardware Installation Guide*.

The Cisco NCS 560-4 router supports the following route processors:

- N560-RSP4—a medium-scale route processor
- N560-RSP4-E—a high-performance router processor with an aggregate switching capacity of 800 Gbps.



Note The above route processors cannot be used together in the same router.

See the *Cisco N560-RSP4 and Cisco N560-RSP4-E Route Processor Hardware Installation Guide* for more information.

- [Command Modes, on page 1](#)

Command Modes

The command modes are applicable for the Cisco Series Routers. This table lists the command modes for the LXC's.

Command Mode	Description
XR EXEC mode (XR VM execution mode)	Run commands on the XR VM to display the operational state of the router. Example: RP/0/RP0/CPU0:routerRP0/CPU0:ios#
XR Config mode (XR VM configuration mode)	Perform security, routing, and other XR feature configurations on the XR VM. Example: RP/0/RP0/CPU0:routerRP0/CPU0:ios# configure RP/0/RP0/CPU0:router(config)#
System Admin EXEC mode (System Admin execution mode)	Run commands on the System Admin to display and monitor the operational state of the router hardware. The chassis or individual hardware modules can be reloaded from this mode. Example: RP/0/RP0/CPU0:router# admin sysadmin-vm:0_RP0#
System Admin Config mode (System Admin configuration mode)	Run configuration commands on the System Admin VM to manage and operate the hardware modules of the entire chassis. Example: RP/0/RP0/CPU0:routerRP0/CPU0:ios# admin sysadmin-vm:0_RP0# config sysadmin-vm:0_RP0(config)#



CHAPTER 2

Bring-up the Router

After installing the hardware, boot the router. Connect to the XR console port and power on the router. The router completes the boot process using the pre-installed operating system (OS) image. If no image is available within the router, the router can be booted using PXE boot or an external bootable USB drive.

After booting is complete, create the root username and password, and then use it to log on to the XR console and get the router prompt. The first user created in XR console is synchronized to the System Admin console. From the XR console, access the System Admin console to configure system administration settings.

- [Boot the Router, on page 3](#)
- [Setup Root User Credentials, on page 4](#)
- [Access the System Admin Console, on page 5](#)
- [Configure the Management Port, on page 6](#)
- [Perform Clock Synchronization with NTP Server, on page 7](#)

Boot the Router

Use the console port on the Route Processor (RP) to connect to a new router. The console port connect to the XR console by default. If necessary, subsequent connections can be established through the management port, after it is configured.

Procedure

Step 1 Connect a terminal to the console port of the RP.

Step 2 Start the terminal emulation program on your workstation.

The console settings are:

- For modular chassis RP, the console settings are baud rate 9600 bps, no parity, 1 stop bits and 8 data bits
- For fixed chassis, the console settings are baud rate 115200 bps, no parity, 1 stop bits and 8 data bits.

The baud rate is set by default and cannot be changed.

Step 3 Power on the router.

Connect the power cord to Power Module and the router boots up. The boot process details are displayed on the console screen of the terminal emulation program.

Step 4 Press **Enter**.

The boot process is complete when the system prompts to enter the root-system username. If the prompt does not appear, wait for a while to give the router more time to complete the initial boot procedure, then press **Enter**.

Important If the boot process fails, it may be because the preinstalled image on the router is corrupt. In this case, the router can be booted using an external bootable USB drive.

Note We recommended that you check the `md5sum` of the image after copying from source location to the server from where router boots up with new version. This ensures that if `md5sum` mismatch is observed, you can remove the corrupted file and ensure that a working copy of the image file is available for setup to begin.

What to do next

Specify the root username and password.

Setup Root User Credentials

When you boot the router for the first time, the system prompts you to configure root credentials (username and password). These credentials have been set up for the root user on the XR console (root-lr), the System Admin VM (root-system), and for disaster recovery purposes.

Procedure

Step 1 Enter root-system username: *username*

Enter the username of the root user. The character limit is 1023. In this example, the name of the root user is "root".

Important The specified username is mapped to the "root-lr" group on the XR console. It is also mapped as the "root-system" user on the System Admin console.

When starting the router for the first time, or after resetting the router's operating system to its default state, the router does not have any user configuration. In such cases, the router prompts you to specify the "root-system username". However, if the router has been configured previously, the router prompts you to enter the "username", as described in Step 4.

Step 2 Enter secret: *password*

Enter the password for the root user. The character range of the password is from 6 through 253 characters. The password that you type is not displayed on the CLI for security reasons.

The root-system username and password must be safeguarded as they have superuser privileges. They are used to access the complete router configuration.

Step 3 Enter secret again: *password*

Reenter the password for the root-system user. The password that you type is not displayed on the CLI for security reasons.

Step 4 **Username:** *username*

Enter the root-system username to login to the XR VM console.

Step 5 **Password:** *password*

Enter the password of the root-system user. The correct password displays the router prompt. You are now logged into the XR VM console.

Step 6 (Optional) **show run username**

Displays user details.

```
username root
group root-lr
group cisco-support
secret 5 $1$NBg7$fHs1inKPZVvzqxMv775UE/
!
```

What to do next

- Configure routing functions from the XR console.
- Configure system administration settings from the System Admin prompt. The System Admin prompt is displayed on accessing the System Admin console. For details on how to get the System Admin prompt, see [Access the System Admin Console, on page 5](#).

Access the System Admin Console

You must log in to the System Admin console through the XR console to perform all system administration and hardware management setup.

Procedure

Step 1 Log in to the XR console as the root user.

Step 2 **admin**

Example:

The following example shows the command output :

```
RP/0/RP0/CPU0:routerRP0/CPU0:ios#admin

Mon May 22 06:57:29.350 UTC

root connected from 127.0.0.1 using console on host
sysadmin-vm:0 RP0# exit
Mon May 22 06:57:32.360 UTC
```

Step 3 (Optional) **exit**

Return to the XR mode from the System Admin mode.

Configure the Management Port

To use the Management port for system management and remote communication, you must configure an IP address and a subnet mask for the management ethernet interface. To communicate with devices on other networks (such as remote management stations or TFTP servers), you need to configure a default (static) route for the router.

Before you begin

- Consult your network administrator or system planner to procure IP addresses and a subnet mask for the management interface.
- Physical port Ethernet 0 on RP is the management port. Ensure that the port is connected to management network.

Procedure

Step 1 **configure**

Example:

```
RP/0/RP0/CPU0:router# configure
```

Enters mode.

Step 2 **interface MgmtEth *rack/slot/port***

Example:

```
RP/0/RP0/CPU0:ios(config)#interface mgmtEth 0/RP0/CPU0/0
```

Enters interface configuration mode for the management interface of the primary RP.

Step 3 **ipv4 address *ipv4-address subnet-mask***

Example:

```
RP/0/RP0/CPU0:ios(config-if)#ipv4 address 10.1.1.1/8
```

Assigns an IP address and a subnet mask to the interface.

Step 4 **no shutdown**

Example:

```
RP/0/RP0/CPU0:ios(config-if)#no shutdown
```

Places the interface in an "up" state.

Step 5 **exit**

Example:

```
RP/0/RP0/CPU0:ios(config-if)#exit
```

Exits the Management interface configuration mode.

Repeat the above steps for the redundant route processor.

Step 6 **ipv4 virtual address** *ipv4 virtual address subnet-mask*

Example:

```
RP/0/RP0/CPU0:ios(config)#ipv4 virtual address 1.70.31.160 255.255.0.0
```

Assigns a virtual IP address and a subnet mask to the interface.

Step 7 Use the **commit** or **end** command.

commit —Saves the configuration changes and remains within the configuration session.

end —Prompts user to take one of these actions:

- **Yes** — Saves configuration changes and exits the configuration session.
- **No** —Exits the configuration session without committing the configuration changes.
- **Cancel** —Remains in the configuration session, without committing the configuration changes.

What to do next

Connect to the management port to the ethernet network. With a terminal emulation program, establish a SSH or telnet connection to the management interface port using its IP address. Before establishing a telnet session, use the **telnet ipv4|ipv6 server max-servers** command in the XR Config mode, to set number of allowable telnet sessions to the router.

Perform Clock Synchronization with NTP Server

There are independent system clocks for the XR console and the System Admin console. To ensure that these clocks do not deviate from true time, they need to be synchronized with the clock of a NTP server. In this task you will configure a NTP server for the XR console. After the XR console clock is synchronized, the System Admin console clock will automatically synchronize with the XR console clock.

Before you begin

Configure and connect to the management port.

Procedure

Step 1 **configure**

Example:

```
RP/0/RP0/CPU0:router# configure
```

Enters mode.

Step 2 **ntp server** *server_address*

Example:

```
RP/0/RP0/CPU0:routerRP0/CPU0:ios(config)#ntp server 64.90.182.55
```

The XR console clock is configured to be synchronized with the specified sever.



CHAPTER 3

Perform Preliminary Checks

After successfully logging into the console, you must perform some preliminary checks to verify the default setup. If any setup issue is detected when these checks are performed, take corrective action before making further configurations. These preliminary checks are:

- [Verify Status of Hardware Modules, on page 9](#)
- [Verify Node Status, on page 9](#)
- [Verify Environmental Parameters, on page 11](#)
- [Verify Software Version, on page 12](#)
- [Verify Firmware Version, on page 12](#)
- [Verify Interface Status, on page 14](#)

Verify Status of Hardware Modules

Hardware modules include RPs, fan trays, and so on. On the router, multiple hardware modules are installed. Perform this task to verify that all hardware modules are installed correctly and are operational.

Before you begin

Ensure that all required hardware modules have been installed on the router.

Procedure

show platform

Example:

Verify Node Status

Each card on the router represents a node. The operational status of the node is verified using the **show platform** command. This command is to be executed independently from both XR and System Admin mode CLIs.

Procedure

Step 1 show platform

Example:

```
RP/0/RP0/CPU0:router#show platform
```

The **show platform** command when executed from the XR EXEC mode displays the status of XR console running on various RPs and LCs.

Verify that all RPs are listed and their state is OPERATIONAL. This indicates that the XR console is operational on the cards.

Step 2 admin

Example:

```
RP/0/RP0/CPU0:router# admin
```

Enters mode.

Step 3 show platform

Example:

```
sysadmin-vm:0_RP0#show platform
```

The **show platform** command when executed from the System Admin EXEC mode displays the status of all hardware units like cards (RPs, IMs and FCs,) and hardware modules (fan trays) on the router.

```
sysadmin-vm:0_RP0# show platform
Thu Mar 28 08:19:08.640 UTC+00:00
```

Location	Card Type	HW State	SW State	Config State
0/0	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/1	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/2	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/3	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/4	A900-IMA8Z	OPERATIONAL	N/A	NSHUT
0/5	A900-IMA8Z	OPERATIONAL	N/A	NSHUT
0/7	N560-IMA1W	OPERATIONAL	N/A	NSHUT
0/9	N560-IMA2C	OPERATIONAL	N/A	NSHUT
0/10	A900-IMA8Z	OPERATIONAL	N/A	NSHUT
0/11	A900-IMA8Z	OPERATIONAL	N/A	NSHUT
0/12	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/13	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/14	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/15	NCS4200-1T16G-PS	OPERATIONAL	N/A	NSHUT
0/RP0	N560-RSP4-E	OPERATIONAL	OPERATIONAL	NSHUT
0/RP1	N560-RSP4-E	OPERATIONAL	OPERATIONAL	NSHUT
0/FT0	N560-FAN-H	OPERATIONAL	N/A	NSHUT
0/PM0	A900-PWR1200-A	OPERATIONAL	N/A	NSHUT
0/PM2	A900-PWR1200-A	OPERATIONAL	N/A	NSHUT

```
sysadmin-vm:0_RP0#
```

Verify that all cards installed on the router are displayed in the result. The software state of LCs/IMs and RPs and the hardware state of FTs and power modules should be "OPERATIONAL". Various hardware and software states are listed here.

Hardware states:

- OPERATIONAL—Card is operating normally and is fully functional
- POWERED_ON—Power is on and the card is booting up
- FAILED—Card is powered on but has experienced some internal failure
- PRESENT—Card is in the shutdown state
- OFFLINE—User has changed the card state to OFFLINE. The card is accessible for diagnostics

Software states:

- OPERATIONAL—Software is operating normally and is fully functional
- SW_INACTIVE—Software is not completely operational
- FAILED—Software is operational but the card has experienced some internal failure

Verify Environmental Parameters

The following commands display the environmental parameters. Execute these commands independently from both XR and System Admin mode commands.

Procedure

Step 1 show environment temperatures

Example:

```
sysadmin-vm:0_RP0# show environment temperatures
Mon Jul 29 11:12:24.828 UTC+00:00
=====
```

Location	TEMPERATURE Sensor	Value (deg C)	Crit (Lo)	Major (Lo)	Minor (Lo)	Minor (Hi)	Major (Hi)	Crit (Hi)
0/RP0	QMX Die Temp	55	-40	-30	-20	100	108	112
	Inlet	34	-40	-30	-20	70	75	85
	FPGA Die	60	-40	-30	-20	95	98	102
	Outlet	53	-40	-30	-20	85	90	95
	Humidity	21	-40	-30	-20	85	95	98
0/FT0	Fan Inlet	37	-10	-5	0	100	110	120
0/PM2	Inlet Temperature	38	-40	-30	-20	95	100	105
	Outlet Temperature	42	-40	-30	-20	75	80	85

```
sysadmin-vm:0_RP0#
```

Step 2 show environment fan

Example:

```
sysadmin-vm:0_RP0# show environment fan
Mon Jul 29 11:13:30.258 UTC+00:00
=====
Fan speed (rpm)
```

Location	FRU Type	FAN_0	FAN_1	FAN_2	FAN_3	FAN_4	FAN_5	FAN_10	FAN_11
				FAN_6	FAN_7	FAN_8	FAN_9		
					FAN_12	FAN_13	FAN_14	FAN_15	
0/FT0	A907-FAN-E	10298	10369	10288	10351	10330	10373	10273	10316
				10351	10252	10341	10348		
				13215	13321	16189	16304		

Verify Software Version

The router is shipped with the Cisco IOS XR software pre-installed. Verify that the latest version of the software is installed. If a newer version is available, perform a system upgrade. This will install the newer version of the software and provide the latest feature set on the router.

Perform this task to verify the version of Cisco IOS XR software running on the router.

Procedure

show version

Example:

```
RP/0/RP0/CPU0:router# show version
```

Displays the version of the various software components installed on the router. The result includes the version of Cisco IOS XR software and its various components.

Example

What to do next

Verify the result to ascertain whether a system upgrade or additional package installation is required. If that is required, refer to the tasks in the chapter [Perform System Upgrade and Install Feature Packages](#).

Verify Firmware Version

The firmware on various hardware components of the router must be compatible with the Cisco IOS XR image installed. Incompatibility might cause the router to malfunction. Complete this task to verify the firmware version.

Procedure

show hw-module fpd

Example:

```
RP/0/RP0/CPU0:N560_SYSPSV#show hw-module fpd
Wed Mar 13 22:35:40.387 IST
```

Location	Card type	HWver	FPD device	ATR Status	FPD Versions	
					Running Programd	
0/0	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/1	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/2	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/3	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/4	A900-IMA8Z	0.0	IMFPGA	CURRENT	17.02	17.02
0/5	A900-IMA8Z	0.0	IMFPGA	CURRENT	17.02	17.02
0/7	N560-IMA2C	0.0	IMFPGA	CURRENT	3.04	3.04
0/9	N560-IMA2C	0.0	IMFPGA	CURRENT	3.04	3.04
0/10	A900-IMA8Z	0.0	IMFPGA	CURRENT	17.02	17.02
0/11	A900-IMA8Z	0.0	IMFPGA	CURRENT	17.02	17.02
0/12	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/13	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/14	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/15	NCS4200-1T16G-PS	0.0	IMFPGA	CURRENT	1.76	1.76
0/RP0	N560-RSP4-E	0.0	IOFPGA	CURRENT	0.53	0.53
0/RP0	N560-RSP4-E	0.0	PRIMARY-BIOS	CURRENT	0.14	0.14
0/RP1	N560-RSP4-E	0.0	IOFPGA	CURRENT	0.53	0.53
0/RP1	N560-RSP4-E	0.0	PRIMARY-BIOS	CURRENT	0.14	0.14
0/FT0	N560-FAN-H	0.256	PSOC	CURRENT	2.01	2.01
0/PM0	A900-PWR1200-A	0.0	PrimCU	CURRENT	0.00	0.00
0/PM0	A900-PWR1200-A	0.0	SecMCU	CURRENT	0.00	0.00
0/PM2	A900-PWR1200-A	0.0	PrimCU	CURRENT	0.00	0.00
0/PM2	A900-PWR1200-A	0.0	SecMCU	CURRENT	0.00	0.00

Effective Cisco IOS XR Release 7.2.1, the N560-IMA1W interface module is supported on the routers.

```
RP/0/RP1/CPU0:ios#show hw-module fpd
Tue Jun 23 16:10:04.026 IST
```

Location	Card type	HWver	FPD device	ATR Status	FPD Versions	
					Running Programd	
0/0	A900-IMA8CS1Z-M	0.0	IMFPGA	CURRENT	1.95	1.95
0/1	A900-IMA8CS1Z-M	0.0	IMFPGA	CURRENT	1.95	1.95
0/2	A900-IMA8CS1Z-M	0.0	IMFPGA	CURRENT	1.95	1.95
0/7	N560-IMA1W	66.32	CFP2-DE-DCO	CURRENT	38.27397	38.27397
0/7	N560-IMA1W	0.0	IMFPGA	CURRENT	1.16	1.16
0/9	N560-IMA2C	0.0	IMFPGA	CURRENT	4.80	4.80
0/10	A900-IMA8Z	0.0	IMFPGA	CURRENT	17.05	17.05
0/11	A900-IMA8Z	0.0	IMFPGA	CURRENT	17.05	17.05
0/RP0	N560-RSP4-E	0.0	ADM	CURRENT	1.05	1.05
0/RP0	N560-RSP4-E	0.0	IOFPGA	CURRENT	0.56	0.56
0/RP0	N560-RSP4-E	0.0	PRIMARY-BIOS	CURRENT	0.16	0.16
0/RP0	N560-RSP4-E	0.0	SATA	CURRENT	1.30	1.30
0/RP1	N560-RSP4-E	0.0	ADM	CURRENT	1.05	1.05
0/RP1	N560-RSP4-E	0.0	IOFPGA	CURRENT	0.56	0.56
0/RP1	N560-RSP4-E	0.0	PRIMARY-BIOS	CURRENT	0.16	0.16
0/RP1	N560-RSP4-E	0.0	SATA	CURRENT	1.30	1.30
0/FT0	N560-FAN-H	1.0	PSOC	CURRENT	2.02	2.02

```
RP/0/RP1/CPU0:ios#
```

Note Ensure that the CFP2-DCO firmware version is also compatible with Cisco IOS XR Release 7.2.1.

Note To upgrade firmware on CFP2-DCO, controller optics (R/S/I/P) must be shut down.

Displays the list of hardware modules detected on the router.

Note This command can be run from both XR VM and System Admin VM modes.

In the above output, some of the significant fields are:

- FPD Device—Name of the hardware component, such as IO FPGA, IM FPGA, and BIOS.
- Status—Upgrade status of the firmware. The different states are:
 - CURRENT—The firmware version is the latest version.
 - READY—The firmware of the FPD is ready for an upgrade.
 - NOT READY—The firmware of the FPD is not ready for an upgrade.
 - NEED UPGD—A newer firmware version is available in the installed image. It is recommended that an upgrade be performed.
 - RLOAD REQ—The upgrade has been completed, and the ISO image requires a reload.
 - UPGD DONE—The firmware upgrade is successful.
 - UPGD FAIL—The firmware upgrade has failed.
 - BACK IMG—The firmware is corrupted. Reinstall the firmware.
 - UPGD SKIP—The upgrade has been skipped because the installed firmware version is higher than the one available in the image.
- Running—Current version of the firmware running on the FPD.
- Programmd—Version of the FPD programmed on the module.

What to do next

- Upgrade the required firmware by using the **upgrade hw-module location all fpd** command in the EXEC mode. For the FPD upgrade to take effect, the router needs a power cycle.



Note BIOS and IOFPGA upgrades require power cycle of the router for the new version to take effect.

Verify Interface Status

After the router has booted, all available interfaces must be discovered by the system. If interfaces are not discovered, it might indicate a malfunction in the unit. Complete this task to view the number of discovered interfaces.

Procedure

show ipv4 interface summary

Example:

```
RP/0/RP0/CPU0:router#show ipv4 interface summary
```

When a router is turned on for the first time, all interfaces are in the 'unassigned' state. Verify that the total number of interfaces displayed in the result matches with the actual number of interfaces present on the router.

In the above result:

- Assigned— An IP address is assigned to the interface.
- Unnumbered— Interface which has borrowed an IP address already configured on one of the other interfaces of the router.
- Unassigned—No IP address is assigned to the interface.

You can also use the **show interfaces brief** and **show interfaces summary** commands in the XR EXEC mode to verify the interface status.



CHAPTER 4

Create User Profiles and Assign Privileges

To provide controlled access to the XR and System Admin configurations on the router, user profiles are created with assigned privileges. The privileges are specified using command rules and data rules.

The authentication, authorization, and accounting (aaa) commands are used for the creation of users, groups, command rules, and data rules. The `aaa` commands are also used for changing the disaster-recovery password.



Note You cannot configure the external AAA server and services from the System Admin VM. It can be configured only from the XR VM.

Configure AAA authorization to restrict users from uncontrolled access. If AAA authorization is not configured, the command and data rules associated to the groups that are assigned to the user are bypassed. An IOS-XR user can have full read-write access to the IOS-XR configuration through Network Configuration Protocol (NETCONF), google-defined Remote Procedure Calls (gRPC) or any YANG-based agents. In order to avoid granting uncontrolled access, enable AAA authorization before setting up any configuration.



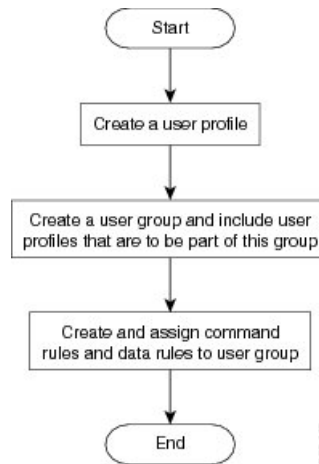
Note If any user on XR is deleted, the local database checks whether there is a first user on System Admin VM.

- If there is a first user, no syncing occurs.
- If there is no first user, then the first user on XR (based on the order of creation) is synced to System Admin VM.
- When a user is added in XR, if there is no user on System Admin mode, then the user is synced to sysadmin-vm. After the synchronization, any changes to the user on XR VM does not synchronize on the System Admin VM.
- A user added on the System Admin VM does not synchronize with XR VM.
- Only the first user or disaster-recovery user created on System Admin VM synchronizes with the host VM.
- Changes to credentials of first user or disaster-recovery user on System Admin VM synchronizes with the host VM.
- The first user or disaster-recovery user deleted on System Admin VM does not synchronize with the host VM. The host VM retains the user.

Users are authenticated using username and password. Authenticated users are entitled to execute commands and access data elements based on the command rules and data rules that are created and applied to user groups. All users who are part of a user group have such access privileges to the system as defined in the command rules and data rules for that user group.

The workflow for creating user profile is represented in this flow chart:

Figure 1: Workflow for Creating User Profiles



Note The root-lr user, created for the XR VM during initial router start-up, is mapped to the root-system user for the System Admin VM. The root-system user has superuser permissions for the System Admin VM and therefore has no access restrictions.

Use the **show run aaa** command in the Config mode to view existing aaa configurations.

The topics covered in this chapter are:

- [Create a User Profile in System Admin VM, on page 18](#)
- [Create a User Group in System Admin VM, on page 20](#)
- [Create Command Rules, on page 21](#)
- [Create Data Rules, on page 24](#)
- [Change Disaster-recovery Username and Password, on page 26](#)

Create a User Profile in System Admin VM

Create new users for the System Admin VM. Users are included in a user group and assigned certain privileges. The users have restricted access to the commands and configurations in the System Admin VM console, based on assigned privileges.

The router supports a maximum of 1024 user profiles.

The root-lr user of XR VM can access the System Admin VM by entering **Admin** command in the XR EXEC modeXR EXEC mode. The router does not prompt you to enter any username and password. The XR VM root-lr user is provided full access to the System Admin VM.

Procedure

- Step 1** **admin**
- Example:**
- ```
RP/0/RP0/CPU0:router# admin
```
- Enters mode.
- Step 2**     **config**
- Example:**
- ```
sysadmin-vm:0_RP0sysadmin-vm:0_RP0#config
```
- Enters System Admin Config System Admin Configmode.
- Step 3** **aaa authentication users user *user_name***
- Example:**
- ```
sysadmin-vm:0_RP0(config)#aaa authentication users user us1
```
- Creates a new user and enters user configuration mode. In the example, the user "us1" is created.
- Step 4**     **password *password***
- Example:**
- ```
sysadmin-vm:0_RP0(config-user-us1)#password pwd1
```
- Enter the password that will be used for user authentication at the time of login into System Admin VM.
- Step 5** **uid *user_id_value***
- Example:**
- ```
sysadmin-vm:0_RP0(config-user-us1)#uid 100
```
- Specify a numeric value. You can enter any 32 bit integer.
- Step 6**     **gid *group\_id\_value***
- Example:**
- ```
sysadmin-vm:0_RP0(config-user-us1)#gid 50
```
- Specify a numeric value. You can enter any 32 bit integer.
- Step 7** **ssh_keydir *ssh_keydir***
- Example:**
- ```
sysadmin-vm:0_RP0(config-user-us1)#ssh_keydir dir1
```
- Specify any alphanumeric value.
- Step 8**     **homedir *homedir***
- Example:**
- ```
sysadmin-vm:0_RP0(config-user-us1)#homedir dir2
```
- Specify any alphanumeric value.

Step 9 Use the **commit** or **end** command.

commit —Saves the configuration changes and remains within the configuration session.

end —Prompts user to take one of these actions:

- **Yes** — Saves configuration changes and exits the configuration session.
- **No** —Exits the configuration session without committing the configuration changes.
- **Cancel** —Remains in the configuration session, without committing the configuration changes.

Create a User Group in System Admin VM

Create a user group for the System Admin VM.

The router supports a maximum of 32 user groups.

Before you begin

Create a user profile. See the *Create User* section.

Procedure

Step 1 **admin**

Example:

```
RP/0/RP0/CPU0:router# admin
```

Enters mode.

Step 2 **config**

Example:

```
sysadmin-vm:0_RP0#config
```

Enters System Admin Config mode.

Step 3 **aaa authentication groups group *group_name***

Example:

```
sysadmin-vm:0_RP0(config)#aaa authentication groups group gr1
```

Creates a new user group (if it is not already present) and enters the group configuration mode. In this example, the user group "gr1" is created.

Note By default, the user group "root-system" is created by the system at the time of root user creation. The root user is part of this user group. Users added to this group will get root user permissions.

Step 4 **users *user_name***

Example:

```
sysadmin-vm:0_RP0(config-group-gr1)#users us1
```

Specify the name of the user that should be part of the user group.

You can specify multiple user names enclosed withing double quotes. For example, **users** "user1 user2 ...".

Step 5 `gid group_id_value`

Example:

```
sysadmin-vm:0_RP0(config-group-gr1)#gid 50
```

Specify a numeric value. You can enter any 32 bit integer.

Step 6 Use the **commit** or **end** command.

commit —Saves the configuration changes and remains within the configuration session.

end —Prompts user to take one of these actions:

- **Yes** — Saves configuration changes and exits the configuration session.
- **No** —Exits the configuration session without committing the configuration changes.
- **Cancel** —Remains in the configuration session, without committing the configuration changes.

What to do next

- Create command rules.
- Create data rules.

Create Command Rules

Command rules are rules based on which users of a user group are either permitted or denied the use of certain commands. Command rules are associated to a user group and get applied to all users who are part of the user group.

A command rule is created by specifying whether an operation is permitted, or denied, on a command. This table lists possible operation and permission combinations:

Operation	Accept Permission	Reject Permission
Read (R)	Command is displayed on the CLI when "?" is used.	Command is not displayed on the CLI when "?" is used.
Execute (X)	Command can be executed from the CLI.	Command cannot be executed from the CLI.
Read and execute (RX)	Command is visible on the CLI and can be executed.	Command is neither visible nor executable from the CLI.

By default, all permissions are set to **Reject**.

Each command rule is identified by a number associated with it. When multiple command rules are applied to a user group, the command rule with a lower number takes precedence. For example, cmdrule 5 permits

read access, while cmdrule10 rejects read access. When both these command rules are applied to the same user group, the user in this group gets read access because cmdrule 5 takes precedence.

As an example, in this task, the command rule is created to deny read and execute permissions for the "show platform" command.

Before you begin

Create an user group. See [Create a User Group in System Admin VM, on page 20](#).

Procedure

Step 1 admin

Example:

```
RP/0/RP0/CPU0:router# admin
```

Enters mode.

Step 2 config

Example:

```
sysadmin-vm:0_RP0#config
```

Enters System Admin Config mode.

Step 3 aaa authorization cmdrules cmdrule *command_rule_number*

Example:

```
sysadmin-vm:0_RP0(config)#aaa authorization cmdrules cmdrule 1100
```

Specify a numeric value as the command rule number. You can enter a 32 bit integer.

Important Do not use numbers between 1 to 1000 because they are reserved by Cisco.

This command creates a new command rule (if it is not already present) and enters the command rule configuration mode. In the example, command rule "1100" is created.

Note By default "cmdrule 1" is created by the system when the root-system user is created. This command rule provides "accept" permission to "read" and "execute" operations for all commands. Therefore, the root user has no restrictions imposed on it, unless "cmdrule 1" is modified.

Step 4 command *command_name*

Example:

```
sysadmin-vm:0_RP0(config-cmdrule-1100)#command "show platform"
```

Specify the command for which permission is to be controlled.

If you enter an asterisk '*' for **command**, it indicates that the command rule is applicable to all commands.

Step 5 ops {r | x | rx}

Example:

```
sysadmin-vm:0_RP0(config-cmdrule-1100)#ops rx
```

Specify the operation for which permission has to be specified:

- **r** — Read
- **x** — Execute
- **rx** — Read and execute

Step 6 **action** { **accept** | **accept_log** | **reject** }

Example:

```
sysadmin-vm:0_RP0(config-cmdrule-1100)#action reject
```

Specify whether users are permitted or denied the use of the operation.

- **accept** — users are permitted to perform the operation
- **accept_log** — users are permitted to perform the operation and every access attempt is logged.
- **reject** — users are restricted from performing the operation.

Step 7 **group** *user_group_name*

Example:

```
sysadmin-vm:0_RP0(config-cmdrule-1100)#group gr1
```

Specify the user group on which the command rule is applied.

Step 8 **context** *connection_type*

Example:

```
sysadmin-vm:0_RP0(config-cmdrule-1100)#context *
```

Specify the type of connection to which this rule applies. The connection type can be *netconf* (Network Configuration Protocol), *cli* (Command Line Interface), or *xml* (Extensible Markup Language). It is recommended that you enter an asterisk '*'; this indicates that the command rule applies to all connection types.

Step 9 Use the **commit** or **end** command.

commit —Saves the configuration changes and remains within the configuration session.

end —Prompts user to take one of these actions:

- **Yes** — Saves configuration changes and exits the configuration session.
- **No** —Exits the configuration session without committing the configuration changes.
- **Cancel** —Remains in the configuration session, without committing the configuration changes.

What to do next

Create data rules. See [Create Data Rules, on page 24](#).

Create Data Rules

Data rules are rules based on which users of the user group are either permitted, or denied, accessing and modifying configuration data elements. The data rules are associated to a user group. The data rules get applied to all users who are part of the user group.

Each data rule is identified by a number associated to it. When multiple data rules are applied to a user group, the data rule with a lower number takes precedence.

Before you begin

Create an user group. See [Create a User Group in System Admin VM, on page 20](#).

Procedure

Step 1

admin

Example:

```
RP/0/RP0/CPU0:router# admin
```

Enters mode.

Step 2

config

Example:

```
sysadmin-vm:0_RP0#config
```

Enters System Admin Config mode.

Step 3

aaa authorization datarules datarule *data_rule_number*

Example:

```
sysadmin-vm:0_RP0(config)#aaa authorization datarules datarule 1100
```

Specify a numeric value as the data rule number. You can enter a 32 bit integer.

Important Do not use numbers between 1 to 1000 because they are reserved by Cisco.

This command creates a new data rule (if it is not already present) and enters the data rule configuration mode. In the example, data rule "1100" is created.

Note By default "datarule 1" is created by the system when the root-system user is created. This data rule provides "accept" permission to "read", "write", and "execute" operations for all configuration data. Therefore, the root user has no restrictions imposed on it, unless "datarule 1" is modified.

Step 4

keypath *keypath*

Example:

```
sysadmin-vm:0_RP0(config-datarule-1100)#keypath /aaa/disaster-recovery
```

Specify the keypath of the data element. The keypath is an expression defining the location of the data element. If you enter an asterisk '*' for **keypath**, it indicates that the command rule is applicable to all configuration data.

Step 5 *ops operation***Example:**

```
sysadmin-vm:0_RP0(config-datarule-1100)#ops rw
```

Specify the operation for which permission has to be specified. Various operations are identified by these letters:

- c—Create
- d—Delete
- u—Update
- w— Write (a combination of create, update, and delete)
- r—Read
- x—Execute

Step 6 *action {accept | accept_log | reject}***Example:**

```
sysadmin-vm:0_RP0(config-datarule-1100)#action reject
```

Specify whether users are permitted or denied the operation.

- **accept** — users are permitted to perform the operation
- **accept_log**— users are permitted to perform the operation and every access attempt is logged
- **reject**— users are restricted from performing the operation

Step 7 *group user_group_name***Example:**

```
sysadmin-vm:0_RP0(config-datarule-1100)#group gr1
```

Specify the user group on which the data rule is applied. Multiple group names can also be specified.

Step 8 *context connection type***Example:**

```
sysadmin-vm:0_RP0(config-datarule-1100)#context *
```

Specify the type of connection to which this rule applies. The connection type can be *netconf* (Network Configuration Protocol), *cli* (Command Line Interface), or *xml* (Extensible Markup Language). It is recommended that you enter an asterisk '*', which indicates that the command applies to all connection types.

Step 9 *namespace namespace***Example:**

```
sysadmin-vm:0_RP0(config-datarule-1100)#namespace *
```

Enter asterisk '*' to indicate that the data rule is applicable for all namespace values.

Step 10 Use the **commit** or **end** command.

commit —Saves the configuration changes and remains within the configuration session.

end —Prompts user to take one of these actions:

- **Yes** — Saves configuration changes and exits the configuration session.
- **No** —Exits the configuration session without committing the configuration changes.
- **Cancel** —Remains in the configuration session, without committing the configuration changes.

Change Disaster-recovery Username and Password

When you define the root-system username and password initially after starting the router, the same username and password gets mapped as the disaster-recovery username and password for the System Admin console. However, it can be changed.

The disaster-recovery username and password is useful in these scenarios:

- Access the system when the AAA database, which is the default source for authentication in System Admin console is corrupted.
- Access the system through the management port, when, for some reason, the System Admin console is not working.
- Create new users by accessing the System Admin console using the disaster-recovery username and password, when the regular username and password is forgotten.



Note On the router, you can configure only one disaster-recovery username and password at a time.

Procedure

Step 1 admin

Example:

```
RP/0/RP0/CPU0:router# admin
```

Enters mode.

Step 2 config

Example:

```
sysadmin-vm:0_RP0#config
```

Enters System Admin Config mode.

Step 3 aaa disaster-recovery username *username* password *password*

Example:

```
sysadmin-vm:0_RP0(config)#aaa disaster-recovery username us1 password pwd1
```


Specify the disaster-recovery username and the password. You have to select an existing user as the disaster-recovery user. In the example, 'us1' is selected as the disaster-recovery user and assigned the password as 'pwd1'. The password can be entered as a plain text or md5 digest string.

When you need to make use of the disaster recovery username, you need to enter it as *username@localhost*.

Step 4 Use the **commit** or **end** command.

commit —Saves the configuration changes and remains within the configuration session.

end —Prompts user to take one of these actions:

- **Yes** — Saves configuration changes and exits the configuration session.
 - **No** —Exits the configuration session without committing the configuration changes.
 - **Cancel** —Remains in the configuration session, without committing the configuration changes.
-



CHAPTER 5

Perform System Upgrade and Install Feature Packages

The system upgrade and package installation processes are executed using **install** commands on the router. The processes involve adding and activating the iso images (.iso) and feature packages on the router. These files are accessed from a network server and then activated on the router. If the installed package or SMU causes any issue on the router, it can be uninstalled.

The topics covered in this chapter are:

- [Upgrading the System, on page 29](#)
- [Upgrading Features, on page 30](#)
- [Workflow for Install Process, on page 31](#)
- [Install Packages, on page 31](#)
- [Install Prepared Packages, on page 34](#)
- [Uninstall Packages, on page 37](#)

Upgrading the System

Upgrading the system is the process of installing a new version of the Cisco IOS XR operating system on the router. The router comes preinstalled with the Cisco IOS XR image. However, you can install the new version in order to keep router features up to date. The system upgrade operation is performed from the XR VM. However, during system upgrade, the software that runs on both the XR VM and the System Admin VM get upgraded.



Note If an interface on a router doesn't have a configuration and is brought up by performing no-shut operation, then upon router reload, the interface state changes to **admin-shutdown** automatically.



Note Ensure that you have adequate disk space. Run the **fsck** command to check the status of the file system, for a successful IOS XR upgrade. You must run the **fsck** command in the System Admin EXEC mode to install a System Admin package, and in the XR EXEC mode to install the XR package. All install commands are applicable in both the System Admin EXEC mode and in XR EXEC mode. System Admin install operations are done from XR EXEC mode.

Perform a system upgrade by installing a base package—Cisco IOS XR Unicast Routing Core Bundle. To install this bundle, run the **install** command. The filename for the Cisco IOS XR Unicast Routing Core Bundle bundle is *ncs560-mini-x.iso*.



Caution Do not perform any install operations when the router is reloading.
Do not reload the router during an upgrade operation.



Note Ensure that you perform a chassis reload to enable hardware programming if a chassis upgrade through ISSU to IOS XR Release 7.6.x and later from an earlier software version. The chassis reload is mandatory, if you must enable a maximum MTU value of 9646 on applicable interfaces.

Cisco IOS XR supports RPM signing and signature verification for Cisco IOS XR RPM packages in the ISO and upgrade images. All RPM packages in the Cisco IOS XR ISO and upgrade images are signed to ensure cryptographic integrity and authenticity. This guarantees that the RPM packages haven't been tampered with and the RPM packages are from Cisco IOS XR. The private key, which is used for signing the RPM packages, is created and securely maintained by Cisco.

Upgrading Features

Upgrading features is the process of deploying new features and software patches on the router. Feature upgrade is done by installing package files, termed simply, packages. Software patch installation is done by installing Software Maintenance Upgrade (SMU) files.

Installing a package on the router installs specific features that are part of that package. Cisco IOS XR software is divided into various software packages; this enables you to select the features to run on your router. Each package contains components that perform a specific set of router functions, such as routing, security, and so on.

For example, the components of the routing package are split into individual RPMs, such as BGP and OSPF. BGP is a mandatory RPM which is a part of the base software version and hence cannot be removed. Optional RPMs such as OSPF can be added and removed as required.

The naming convention of the package is <platform>-<pkg>-<pkg version>-<release version>.<architecture>.rpm. Standard packages are:

- ncs560-mpls-<package-version>-<release-number>.x86_64.rpm
- ncs560-isis-<package-version>-<release-number>.x86_64.rpm
- ncs560-mcast-<package-version>-<release-number>.x86_64.rpm
- ncs560-mgbl-<package-version>-<release-number>.x86_64.rpm
- ncs560-bgp-<package-version>-<release-number>.x86_64.rpm
- ncs560-ospf-<package-version>-<release-number>.x86_64.rpm
- ncs560-mpls-te-rsvp-<package-version>-<release-number>.x86_64.rpm
- ncs560-li-<package-version>-<release-number>.x86_64.rpm

- ncs560-eigrp-<package-version>-<release-number>.x86_64.rpm
- ncs560-k9sec-<package-version>-<release-number>.x86_64.rpm

Package and SMU installation is performed using **install** commands. For more information about the install process, see the *Install Packages* section.

There are separate packages and SMUs for the XR VM and the System Admin VM. They can be identified by their filenames. The XR and System Admin packages and SMUs can be activated from XR and System Admin VMs.

For more information on upgrading the system and the RPMs, see *Cisco IOS XR Flexible Packaging Configuration Guide*.

Third-party SMUs

Consider these points while activating and deactivating third-party SMUs:

- To activate a third-party SMU you should have a corresponding base package.
- When you activate a third-party SMU, the corresponding third-party base package state is inactive, this is an expected behavior.
- To deactivate a third-party SMU, you should activate corresponding third-party base package.



Note All SMUs are bundled together with the base package in a TAR file.



Note All Cisco RPMs have the platform name in the file name. For example, **ncs560-sysadmin**.

Workflow for Install Process

The workflow for installation and uninstallation processes is depicted in this flowchart.

For installing a package, see [Install Packages, on page 31](#). For uninstalling a package, see [Uninstall Packages, on page 37](#).

Install Packages

Complete this task to upgrade the system or install a patch. The system upgrade is done using an ISO image file, while the patch installation is done using packages and SMUs. This task is also used to install *.rpm* files. The *.rpm* file contains multiple packages and SMUs that are merged into a single file. The packaging format defines one RPM per component, without dependency on the card type.

**Note**

- The System Admin package and XR package can be executed using **install** commands in the System Admin EXEC and XR EXEC mode. All **install** commands are applicable in both these modes.
- Install operation over IPv6 is not supported.

The workflow for installing a package is shown in this flowchart.

Before you begin

- Review the [Install the Latest FPD on the Cisco NCS560 Routers](#) TechNote.
- Configure and connect to the management port. The installable file is accessed through the management port. For details about configuring the management port, see [Configure the Management Port](#).
- Copy the package to be installed either on the router's hard disk or on a network server to which the router has access.

Procedure**Step 1**

Execute one of these:

- **install add source** <ftp transfer protocol>/package_path/ filename1 filename2 ...
- **install add source** <ftp or sftp transfer protocol>://user@server:/package_path/ filename1 filename2 ...

Example:

```
RP/0/RP0/CPU0:router# install add source /harddisk:/ncs560-mpls-1.0.0.0-r60023I.x86_64.rpm
ncs560-mgbl-2.0.0.0-r60023I.x86_64.rpm
RP0
RP/0/RP0/CPU0:router# install add source
/harddisk:/ncs560-mpls-te-rsvp-1.0.0.0-<release-number>.x86_64.rpm
ncs560-mgbl-1.0.0.0-<release-number>.x86_64.rpm
```

or

```
RP/0/RP0/CPU0:router# install add source sftp://root@8.33.5.15:/auto/ncs/package/
RP/0/RP0/CPU0:router# install add source
/harddisk:/ncs560-mpls-1.0.0.0-<release-number>.x86_64.rpm
ncs560-mgbl-2.0.0.0-<release-number>.x86_64.rpm
RP/0/RP0/CPU0:router# install add source
/harddisk:/ncs560-mpls-te-rsvp-1.0.0.0-<release-number>.x86_64.rpm
ncs560-mgbl-1.0.0.0-<release-number>.x86_64.rpm
```

Note

A space must be provided between the *package_path* and *filename*.

The software files are unpacked from the package and added to the software repository. This operation might take time depending on the size of the files being added. The operation is performed in asynchronous mode. The **install add** command runs in the background, and the EXEC prompt is returned as soon as possible.

Note

The repositories for the XR VM and the System Admin VM are different. The system automatically adds a routing package to the XR VM repository and a system administration package to the System Admin VM repository.

Step 2 **show install request****Example:**

```
RP/0/RP0/CPU0:router#show install request
Thu Mar 28 13:29:03.219 IST
```

```
The install add operation 36 is 30% complete
RP/0/RP0/CPU0:router#
```

(Optional) Displays the operation ID of the add operation and its status. The operation ID can be later used to execute the **activate** command.

```
Install operation 8 is still in progress
```

For system administration packages, the remaining steps must be performed from the System Admin EXEC mode. Use the **admin** command to enter the System Admin EXEC mode.

Step 3 **show install repository****Example:**

```
RP/0/RP0/CPU0:router# show install repository all
```

Displays packages that are added to the repository. Packages are displayed only after the `install add` operation is complete.

Step 4 **show install inactive****Example:**

```
RP/0/RP0/CPU0:router# show install inactive
```

Displays inactive packages that are present in the repository. Only inactive packages can be activated.

Step 5 Execute one of the following:

- **install activate** *package_name*
- **install activate id** *operation_id*

Example:

```
RP/0/RP0/CPU0:router# install activate ncs560-mcast-1.0.0.0-<release-number>.x86_64.rpm
ncs560-mpis-1.0.0.0-<release-number>.x86_64.rpm
```

The *operation_id* is that of the **install add** operation. This command can also be run from System Admin mode. The package configurations are made active on the router. As a result, new features and software fixes take effect. This operation is performed in asynchronous mode. The **install activate** command runs in the background, and the EXEC prompt is returned.

If you use the operation ID, all packages that were added in the specified operation are activated together. For example, if 5 packages are added in operation 8, by executing **install activate id 8**, all 5 packages are activated together. You do not have to activate the packages individually.

Activation does not happen instantaneously, but takes some time. Activation of some SMUs require a manual reloading of the router. When such SMUs are activated, a warning message is displayed to perform reload. The components of the SMU get activated only after the reload is complete. Perform router reload immediately after executing the **install activate** command. If the SMU has dependency on both XR VM and System Admin VM, perform the reload after activating the SMU in both VMs so that they take effect simultaneously. To reload the router, use the **hw-module location all reload** command from the System Admin EXEC mode.

Step 6 **show install active****Example:**

```
RP/0/RP0/CPU0:router# show install active
```

Displays packages that are active.

Step 7 **install commit**

Example:

```
RP/0/RP0/CPU0:router# install commit
```

Commits the XR newly active software. To commit both XR and System Admin software, use **install commit system**.

Installing Packages: Related Commands

Related Commands	Purpose
show install log	Displays the log information for the install process; this can be used for troubleshooting in case of install failure.
show install package	Displays the details of the packages that have been added to the repository. Use this command to identify individual components of a package.
install prepare	Makes pre-activation checks on an inactive package, to prepare it for activation.
show install prepare	Displays the list of package that have been prepared and are ready for activation.

What to do next

- After performing a system upgrade, upgrade FPD by using the **upgrade hw-module location all fpd all** command from the System Admin EXEC mode. The progress of FPD upgrade process can be monitored using the **show hw-module fpd** command in the System Admin EXEC mode. Reload the router after the FPD upgrade is completed.
- Verify the installation using the **install verify packages** command.
- Uninstall the packages or SMUs if their installation causes any issues on the router. See [Uninstall Packages, on page 37](#).



Note ISO images cannot be uninstalled. However, you can perform a system downgrade by installing an older ISO version.

Install Prepared Packages

A system upgrade or feature upgrade is performed by activating the ISO image file, packages, and SMUs. It is possible to prepare these installable files before activation. During the prepare phase, preactivation checks

are made and the components of the installable files are loaded on to the router setup. The prepare process runs in the background and the router is fully usable during this time. When the prepare phase is over, all the prepared files can be activated instantaneously. The advantages of preparing before activation are:

- If the installable file is corrupted, the prepare process fails. This provides an early warning of the problem. If the corrupted file was activated directly, it might cause router malfunction.
- Directly activating an ISO image for system upgrade takes considerable time during which the router is not usable. However, if the image is prepared before activation, not only does the prepare process run asynchronously, but when the prepared image is subsequently activated, the activation process too takes less time. As a result, the router downtime is considerably reduced.
- Performs disk-space check that is required for a successful operation. This quantifies the disk-space deficit, and provides you possible alternatives to free up space in the filesystem.
- Performs package compatibility check. This ensures that all the required installation packages are available. For any package compatibility check error, details of the package and version are logged.

Complete this task to upgrade the system and install packages by making use of the prepare operation.



Note Depending on whether you are installing a System Admin package or a XR package, execute the **install** commands in the System Admin EXEC mode or XR EXEC mode respectively. All **install** commands are applicable in both these modes. System Admin install operations can be done from XR mode.

Procedure

Step 1 Add the required ISO image and packages to the repository.
For details, see [Install Packages, on page 31](#).

Step 2 **show install repository**

Example:

```
RP/0/RP0/CPU0:router#show install repository
```

Perform this step to verify that the required installable files are available in the repository. Packages are displayed only after the "install add" operation is complete.

Step 3 Execute one of these:

- **install prepare** *package_name*
- **install prepare id** *operation_id*

Example:

The prepare process takes place. This operation is performed in asynchronous mode. The **install prepare** command runs in the background, and the EXEC prompt is returned as soon as possible.

If you use the operation ID, all packages that were added in the specified operation are prepared together. For example, if 5 packages are added in operation 8, by executing **install prepare id 8**, all 5 packages are prepared together. You do not have to prepare the packages individually.

Step 4 **show install prepare**

Example:

```
RP/0/RP0/CPU0:router#show install prepare
```

Displays packages that are prepared. From the result, verify that all the required packages have been prepared.

Step 5 install activate**Example:**

```
RP/0/RP0/CPU0:router#install activate
```

All the packages that have been prepared are activated together to make the package configurations active on the router.

Note You should not specify any package name or operation ID in the CLI.

Activations of some SMUs require manual reload of the router. When such SMUs are activated, a warning message is displayed to perform reload. The components of the SMU get activated only after the reload is complete. Perform router reload immediately after the execution of the **install activate** command is completed.

Step 6 show install active**Example:**

```
RP/0/RP0/CPU0:router#show install active
```

Displays packages that are active.

From the result, verify that on all RPs and LCs, the same image and package versions are active.

Step 7 install commit**Example:**

```
RP/0/RP0/CPU0:router#install commit
```

Installing Packages: Related Commands

Related Commands	Purpose
show install log	Displays the log information for the install process; this can be used for troubleshooting in case of install failure.
show install package	Displays the details of the packages that have been added to the repository. Use this command to identify individual components of a package.
install prepare clean	Clears the prepare operation and removes all the packages from the prepared state.

What to do next

- After performing a system upgrade, upgrade FPD by using the **upgrade hw-module location all fpd all** command from the System Admin EXEC mode. The progress of FPD upgrade process can be monitored using the **show hw-module fpd** command in the System Admin EXEC mode. Reload the router after the FPD upgrade is completed.
- Verify the installation using the **install verify packages** command.

- Uninstall the packages or SMUs if their installation causes any issues on the router. See [Uninstall Packages](#).



Note ISO images cannot be uninstalled. However, you can perform a system downgrade by installing an older ISO version.

Uninstall Packages

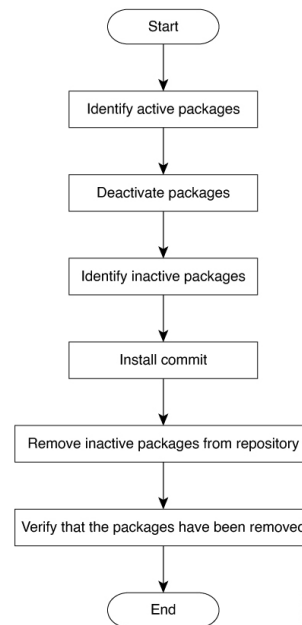
Complete this task to uninstall a package. All router functionalities that are part of the uninstalled package are deactivated. Packages that are added in the XR VM cannot be uninstalled from the System Admin VM. However, the cross VM operation allows System Admin packages to be deactivated from XR as well.



Note Installed ISO images cannot be uninstalled. Also, kernel SMUs that install third party SMU on host, XR VM and System Admin VM, cannot be uninstalled. However, subsequent installation of ISO image or kernel SMU overwrites the existing installation.

The workflow for uninstalling a package is shown in this flowchart.

Figure 2: Uninstalling Packages Workflow



This task uninstalls XR VM packages. If you need to uninstall System Admin packages, run the same commands from the System Admin EXEC mode.

Procedure

Step 1 **show install active**

Example:

```
RP/0/RP0/CPU0:router#show install active
```

Displays active packages. Only active packages can be deactivated.

Step 2 Execute one of these:

- **install deactivate** *package_name*
- **install deactivate id** *operation_id*

Example:

The *operation_id* is the ID from **install add** operation. All features and software patches associated with the package are deactivated. You can specify multiple package names and deactivate them simultaneously.

If you use the operation ID, all packages that were added in the specified operation are deactivated together. You do not have to deactivate the packages individually. If System admin packages were added as a part of the **install add** operation (of the ID used in deactivate) then those packages will also be deactivated.

Step 3 **show install inactive**

Example:

```
RP/0/RP0/CPU0:router#show install inactive
```

The deactivated packages are now listed as inactive packages. Only inactive packages can be removed from the repository.

Step 4 **install commit**

Step 5 **install remove** *package_name*

Example:

The inactive packages are removed from the repository.

Use the **install remove** command with the **id** *operation-id* keyword and argument to remove all packages that were added for the specified operation ID.

You can also use the **install remove inactive all** to remove all inactive packages from XR and System Admin.

Step 6 **show install repository**

Example:

```
RP/0/RP0/CPU0:router#show install repository
```

Displays packages available in the repository. The package that are removed are no longer displayed in the result.

What to do next

Install required packages. .



CHAPTER 6

In Service Software Upgrade

This document contains the following topics:

- [Overview, on page 39](#)
- [Restrictions and Usage Guidelines, on page 40](#)
- [Pre-installation Tasks, on page 41](#)
- [ISSU - Single-step Installation, on page 44](#)
- [ISSU - Multi-step Installation, on page 47](#)
- [Recovering from a Failed ISSU Operation, on page 49](#)
- [Installing Packages Using ISSU: Related Commands, on page 50](#)

Overview

In-Service Software Upgrade (ISSU) provides the ability to upgrade the IOS XR 64-bit version on the routers with minimal disruption on the control plane and forwarding plane. ISSU supports upgrading a Cisco IOS XR 64-bit image from a lower to a higher version. ISSU supports Zero Topology Loss (ZTL) and Minimum Packet Loss (MPL). Packet loss is for less than 50 milliseconds unless specified otherwise in the *Release Notes*.

SMUs containing software fixes also can be installed using ISSU. See the corresponding SMU Readme for more information on installing the fixes.

You can perform ISSU installation in a single-step or as multi-step processs. However, you must perform the pre-installation tasks before executing ISSU. During the pre-installation tasks and ISSU execution, V1 refers to the image currently running on the router and V2 refers to the upgraded image.

ISSU execution contains the following phases:

- **Prepare phase:** The installable files are pre-checked and loaded on the router before activation. This phase is optional.
- **Activate phase:** The new image (V2) is downloaded to all nodes in the router replacing the old image (V1). This phase can be either run in consequent phases like Load, Run, and Cleanup or by using a one-shot Activate phase.
- **Commit phase:** In this phase, the ISSU installation is committed (complete with V2) on all nodes.

ISSU supports upgrading the System Admin VM and XR VM individually. Using ISSU, the System Admin VM and XR VM can also be upgraded sequentially. The upgrade sequence is *System Admin ISSU* followed by *IOS XR ISSU*.



Note You cannot upgrade both VMs simultaneously through the ISSU process.



Note Committing the upgrade from XR VM commits both, the System Admin and XR software. However, committing the upgrade from System Admin VM commits only the System Admin software.



Note When RP1 is the active RP and System Admin VM ISSU is triggered, there is an additional VM switch over compared to performing System Admin VM ISSU from RP0. This is an expected behavior.

Restrictions and Usage Guidelines



Caution When performing an ISSU from Cisco IOS XR Release 7.1.2 to Cisco IOS XR Release 7.6.2 image, during the ISSU upgrade load phase, the process may be aborted due to multiple processes that don't declare on time.

In the XR-7.1.2 image 40G optics isn't supported in the 100G port, so during ISSU load phase V1 in 7.1.2 image (RP0/RP1) maintained the same 100G port but in V2 (RP0/RP1) in 7.6.2, image changed to 40G port because 40G optics was inserted. So you must remove the 40G optics while performing an ISSU operation from XR-7.1.2 to XR-7.6.2 image.



Note When performing an ISSU from Cisco IOS XR Release 7.0.2 to Cisco IOS XR Release 7.3.2 with SR-TE enabled, ensure that you configure RSVP on the router *before* the upgrade. The RSVP configuration ensures that the ISSU operation doesn't fail.

You can remove the RSVP configuration after the upgrade is complete.



Note Before performing the ISSU-SMU deactivation, ensure that you consider the dependencies on the relevant SMUs already present on the router. This consideration avoids conflicts between components during ISSU operation.

- ISSU is supported only from one Extended Maintenance Release (EMR) to another. For more information on types of releases, see [Guidelines for Cisco IOS XR Software](#).
- ISSU-SMUs support activation and deactivation.
- ISSU isn't supported when there's a kernel change.
- ISSU isn't supported with a reload SMU. For more information on SMUs, see [IOS XR Software Maintenance Updates \(SMUs\)](#).

Pre-installation Tasks

Procedure

- Step 1** Configure NTP on the XR VM. When NTP is configured, the System Admin VM automatically synchronizes with NTP running on the RP. If the NTP server is not available, configure clock on both, the XR VM and the System Admin VM in configuration mode. Ensure that your clock is set to the correct location and timezone.

Example:

```
RP/0/RP0/CPU0:ios# show ntp associations

      address          ref clock          st when poll reach delay offset disp
*~202.153.144.25    10.64.58.51          2  159 1024 377   14.80  0.001  0.019
* sys_peer, # selected, + candidate, - outlayer, x falseticker, ~ configured

RP/0/RP0/CPU0:ios# admin show ntp associations

      remote          refid          st t when poll reach delay offset jitter
=====
 192.0.4.4          .INIT.          16 u   - 256    0    0.000   0.000   0.000
*192.0.0.4          202.153.144.25  3 u   62 256   377    0.218  -0.034   0.291

RP/0/RP0/CPU0:ios#
```

- Step 2** Using the **show redundancy summary** command, ensure that the dual RP systems are synchronized and they are in active and standby roles respectively. The RP status should either be *Final Band* or *Running*.

Example:

```
RP/0/RP0/CPU0:ios# show redundancy summary

Active Node          Standby Node
-----
 0/RP0/CPU0          0/RP1/CPU0 (Node Ready, NSR:Ready)

RP/0/RP0/CPU0:ios# show platform vm

Node name          Node type          Partner name          SW status          IP address
-----
0/RP1/CPU0          RP (STANDBY)        0/RP0/CPU0          FINAL Band          192.0.4.4
0/RP0/CPU0          RP (ACTIVE)         0/RP1/CPU0          FINAL Band          192.0.0.4

RP/0/RP0/CPU0:ios#
```

- Step 3** Ensure that the firmware on the RP and interface modules (IMs) is upgraded to the latest version. You can upgrade the router cards in a single step by using the **upgrade hw-module location all fpd all** command. Use the **show hw-module location fpd** command to verify the firmware versions.

Example:

```
RP/0/RP0/CPU0:ios# show hw-module fpd
Sun Apr  5 12:47:21.347 CEST

                                FPD Versions
                                =====
Location  Card type          HWver FPD device          ATR Status  Running Programd
-----
0/1       A900-IMA8CS1Z-M     0.0  IMFPGA                  CURRENT     1.95      1.95
0/5       A900-IMA8Z          0.0  IMFPGA                  CURRENT     17.05     17.05
0/9       N560-IMA2C          0.0  IMFPGA                  CURRENT     4.80      4.80
```

```

0/10      A900-IMA8Z      0.0  IMFPGA      CURRENT    17.05    17.05
0/RP0     N560-RSP4-E    0.0  ADM         CURRENT    1.05     1.05
0/RP0     N560-RSP4-E    0.0  IOFPGA      CURRENT    0.56     0.56
0/RP0     N560-RSP4-E    0.0  PRIMARY-BIOS CURRENT    0.16     0.16
0/RP0     N560-RSP4-E    0.0  SATA        CURRENT    1.30     1.30
0/RP1     N560-RSP4-E    0.0  ADM         CURRENT    1.05     1.05
0/RP1     N560-RSP4-E    0.0  IOFPGA      CURRENT    0.56     0.56
0/RP1     N560-RSP4-E    0.0  PRIMARY-BIOS CURRENT    0.16     0.16
0/RP1     N560-RSP4-E    0.0  SATA        CURRENT    1.30     1.30
0/FT0     N560-FAN-H     1.0  PSOC        CURRENT    2.02     2.02

```

```
RP/0/RP0/CPU0:ios#
```

Step 4

Check the disk storage space on both, System Admin VM and XR VM and ensure that sufficient disk space is available. Remove files such as, show-tech, cores, kernel dumps, manually created text, log, debug information and so on. This example shows verifying the disk storage space for System Admin VM and XR VM on both RPs. You must also verify the disk space on both RPs. If required, verify the disk storage on line cards using the **show media location** command.

Example:

```
RP/0/RP0/CPU0:ios# show media location all
```

```
Media Information for node0_RP1_CPU0.
```

```

-----
Partition      Size      Used      Percent    Avail
rootfs:        3.9G      2.3G       63%       1.4G
harddisk:      5.6G      2.6G       49%       2.8G
log:           459M      134M       32%       291M
config:        459M       10M        3%       415M
disk0:         2.0G       46M        3%       1.8G
-----

```

```

rootfs: = root file system (read-only)
log: = system log files (read-only)
config: = configuration storage (read-only)

```

```
Media Information for node0_RP0_CPU0.
```

```

-----
Partition      Size      Used      Percent    Avail
rootfs:        3.9G      2.3G       63%       1.4G
harddisk:      5.6G      3.6G       68%       1.8G
log:           459M      167M       40%       259M
config:        459M       11M        3%       414M
disk0:         2.0G       81M        5%       1.8G
-----

```

```

rootfs: = root file system (read-only)
log: = system log files (read-only)
config: = configuration storage (read-only)
RP/0/RP0/CPU0:ios#ad show media location all

```

```

*****
Location : 0/RP1
*****

```

```

-----
Partition      Size      Used      Percent    Avail
-----
rootfs:        2.4G      616M       28%       1.7G
harddisk:      5.6G      2.8G       53%       2.5G
log:           459M      119M       28%       306M
config:        459M       4.1M        1%       421M
-----

```



```

disk0:                1011M      1.7M      1%      940M
install:              5.6G      2.2G     41%      3.1G
install:/tmp          5.6G      2.2G     41%      3.1G
install:/cache        5.6G      2.2G     41%      3.1G
rootfs:/install/tmp   5.6G      2.2G     41%      3.1G

```

```

-----
rootfs: = root file system (read-only)
log:    = system log files (read-only)
config: = configuration storage (read-only)
install: = install repository (read-only)

```

```

*****
Location : 0/RP0
*****

```

```

-----
Partition              Size      Used  Percent    Avail
-----
rootfs:                2.4G      616M     28%      1.7G
harddisk:              5.6G      2.8G     53%      2.5G
log:                   459M     128M     31%      297M
config:                459M      4.0M      1%      421M
disk0:                 1011M     1.9M      1%      940M
install:               5.6G      2.2G     41%      3.1G
install:/tmp           5.6G      2.2G     41%      3.1G
install:/cache         5.6G      2.2G     41%      3.1G
rootfs:/install/tmp    5.6G      2.2G     41%      3.1G

```

```

-----
rootfs: = root file system (read-only)
log:    = system log files (read-only)
config: = configuration storage (read-only)
install: = install repository (read-only)

```

```
RP/0/RP0/CPU0:ios#
```

- Step 5** Populate the repository with RPMs and SMUs. Pick and install individual RPMs and SMUs, one by one, or make a tarball and install it, or break it down with multiple tarballs.

Example:

```
RP/0/RP0/CPU0:ios# install add source harddisk:/ 702_ncs560_V2.tar
```

```

Fri Apr  3 11:02:01.208 UTC
Apr 03 11:02:03 Install operation 7 started by sanity:
  install add source harddisk:/ 702_ncs560_V2.tar
Apr 03 11:02:10 Install operation will continue in the background
RP/0/RP0/CPU0:tb2-ncs560-pe1#

```

```
RP/0/RP0/CPU0:ios# show install request
```

```

Fri Apr  3 11:02:41.567 UTC
User sanity, Op Id 7
install add
702_ncs560_V2.tar
The install add operation 7 is 60% complete
Add validate request sent to sysadmin

```

```
RP/0/RP0/CPU0:ios#
```

- Step 6** Use the **show install repository** command to validate that packages, images, or SMUs are populated properly in the router's repository. There should be a one to one relationship between V1 and V2 images and SMUs. For example, if you install a SMU on V1, you also need the corresponding V2 version in the repository to execute ISSU.

Example:

```
RP/0/RP0/CPU0:ios# show install repository | in mini

ncs560-mini-x-6.6.3  <- V1 iso image currently running

ncs560-mini-x-7.0.2  <- V2 iso image to upgrade

RP/0/RP0/CPU0:ios#
```

If you are using the **install activate issu ncs560-mini-x-7.0.2** command in the *sysadmin* prompt, the system automatically extracts the sysadmin and host ISO files and continues with the sysadmin ISSU operation. You must extract the XR IOS file separately for the XR ISSU to take place.

Step 7 Depending on the version of the image, extract the ISO image in System Admin VM or XR VM.

Example:

For XR VM:

```
RP/0/RP0/CPU0:ios# install extract ncs560-mini-x-7.0.2

Wed Apr  1 23:07:10.119 UTC+00:00
RP/0/RP0/CPU0:ios#

RP/0/RP0/CPU0:ios# show install repository | in xr
ncs560-xr-6.6.3
ncs560-xr-7.0.2    extracted V2 image
RP/0/RP0/CPU0:ios#
```

For System Admin VM:

```
sysadmin-vm:0_RP0# install extract ncs560-mini-x-7.0.2

Wed Apr  1 23:07:10.119 UTC+00:00
result Wed Apr  1 23:07:11 2020 Install operation 1 (install extract) started by user
'sanity' will continue asynchronously.

sysadmin-vm:0_RP0#

sysadmin-vm:0_RP0# show install repository all | in sys|host
ncs560-sysadmin-6.6.3
host-6.6.3
ncs560-sysadmin-7.0.2    extracted V2 image
host-7.0.2              extracted V2 image

sysadmin-vm:0_RP0#
```

ISSU - Single-step Installation

To perform ISSU on the router, ISSU must be performed for both, System Admin VM and XR VM in the following order—first, System Admin VM (under the admin prompt) and then XR VM (under the IOS-XR prompt).

This section shows how to perform ISSU on the router with the IOS XR 64-bit image in a single step. You can either upgrade the system or install a patch in a single step. The system upgrade is done using an ISO image file, while the patch installation is done using packages and SMUs.



Note Depending on whether you are installing a System Admin package or a XR package, execute these commands in the System Admin EXEC mode or XR EXEC mode respectively

Before you begin

- Copy the package to be installed either on the router's hard disk or on a network server to which the router has access.
- Ensure that the dual route processor (RP) system with standby is in "is ready" state.

Procedure

Step 1 Use the **install activate issu** command to activate the ISSU installation in XR VM or System Admin VM in a single step.

Example:

For System Admin VM:

```
sysadmin-vm:0_RP0# install activate issu ncs560-sysadmin-release-version  
host-release-version
```

For XR VM:

```
RP/0/RP0/CPU0:ios# install activate issu ncs560-xr-release-version  
package-name-release-version
```

Step 2 Use the **install commit** command to commit the newly-active software.

Example:

For System Admin VM:

```
sysadmin-vm:0_RP0# install commit
```

For XR VM:

```
RP/0/RP0/CPU0:ios# install commit
```

Example

This example shows how to perform System Admin VM upgrade using ISSU and how to verify the installation using the show commands.

```
sysadmin-vm:0_RP0# show install repository all | in sys|host  
ncs560-sysadmin-6.6.3  
host-6.6.3  
ncs560-sysadmin-7.0.2
```

```
host-7.0.2
```

```
sysadmin-vm:0_RP0:# install activate issu ncs560-sysadmin-7.0.2 host-7.0.2
```

```
This install operation will result in admin VMs reload
```

```
Do you want to proceed [yes/no]: yes
```

```
Proceeding with operation
```

```
result Wed Oct 31 21:12:21 2018 Install operation 2 (install prepare and activate issu)  
started by user 'root' will continue asynchronously.
```

```
sysadmin-vm:0_RP0:#
```

```
!# Monitoring the progress of the installation.
```

```
!# The installation may take up to 30 minutes.
```

```
sysadmin-vm:0_RP0:# show install request
```

```
User root, Op Id 2
```

```
install prepare issu
```

```
host-7.0.2
```

```
This operation is 40% complete
```

```
Waiting for agents to complete host prepare ..
```

```
sysadmin-vm:0_RP0:#
```

```
sysadmin-vm:0_RP0:# show install request
```

```
User root, Op Id 2
```

```
install activate issu
```

```
ISSU stage Phase1
```

```
ncs560-sysadmin-7.0.2
```

```
Node 0/RP0 [RP] : 90% of current state is completed
```

```
Node 0/RP1 [RP] : 90% of current state is completed
```

```
sysadmin-vm:0_RP0:MYISSU#
```

```
!# Message after successful completion. Admin VM will reload after this message. . There  
should be no packet drop.
```

```
0/RP0/ADMIN0:Oct 31 21:27:53.260 : inst_mgr[5019]: %INFRA-INSTMGR-2-OPERATION_SUCCESS :  
Install operation 2 completed successfully
```

```
!# Verifying the active package
```

```
sysadmin-vm:0_RP1# show install active summary
```

```
Active Packages: 1
```

```
ncs560-sysadmin-7.0.2 version=7.0.2 [Boot image]
```

```
!# Verifies the image previously committed
```

```
sysadmin-vm:0_RP1# show install commit summary
```

```
Committed Packages: 1
```

```
ncs560-sysadmin-6.6.3 version=6.6.3 [Boot image]
```

```
!# Commits the latest image
```

```
sysadmin-vm:0_RP1# install commit
```

```
result Wed Oct 31 21:32:58 2018 Install operation 3 (install commit) started by user 'root'  
will continue asynchronously.
```

```
sysadmin-vm:0_RP1#
```

```
0/RP1/ADMIN0:Oct 31 21:33:02.061 : inst_mgr[6913]:%INFRA-INSTMGR-2-OPERATION_SUCCESS :
```

```
Install operation 3 completed successfully
Wed Oct 31 21:33:02 2018 Install operation 3 completed successfully.
```

This example shows how to perform XR VM upgrade using ISSU and verify the installation using the show commands.

```
!# Verify the active packages
RP/0/RP0/CPU0:ios# show install active summary
Active Packages: 1
    ncs560-xr-6.6.3 version=6.6.3 [Boot image]
!# Performing ISSU Installation
```

```
RP/0/RP0/CPU0:ios# install activate issu ncs560-xr-7.0.2
```

```
RP/0/RP0/CPU0:ios# install activate issu ncs560-xr-7.0.2
Oct 31 21:48:14 Install operation 10 started by root:
install activate issu ncs560-xr-7.0.2
Oct 31 21:48:14 Package list:
Oct 31 21:48:14 ncs560-xr-7.0.2
```

```
This install operation will start the issu, continue?
[yes/no]:[yes] yes Oct 31 21:49:13 Install operation will continue in the background
RP/0/RP0/CPU0:ios#
```

```
RP/0/RP1/CPU0:ios# show issu summary
  Fri Apr  3 12:33:48.324 UTC
INSTALL Operation ID   : Operation 10 Started at Fri Apr  3 11:56:11 2020
ISSU Progress          : 100.0%
Total ISSU Time        : 00:17:28
ISSU Type              : IMAGE(V1-6.6.3/V2-7.0.2)
```

Phase	Start-Time	End-Time	State
Prepare	11:49:40	11:55:26	Completed
Load	11:56:11	12:06:42	Completed
Run	12:30:37	12:30:48	Completed
Cleanup	12:32:46	12:33:46	Completed

```
Current Status          : ISSU Orchestration Successfully Completed
```

```
Setup Information       : Single Chassis
ISSU Ready/Not Ready    : 0 / 0
```

```
Node ISSU readiness per rack per slot
Key: Ready - 'Y', Not ready - 'N', Primary node - '*', Complete - '-'
```

```
Rack 0  RP0  RP1
```

ISSU - Multi-step Installation

To perform ISSU on the router, ISSU must be performed for both, System Admin VM and XR VM in the following order—first, System Admin VM (under the admin prompt) and then XR VM (under the IOS-XR prompt).

This section shows how to perform ISSU on the router with IOS XR 64-bit in multiple steps.



Note Depending on whether you are installing a System Admin package or a XR package, execute these commands in the System Admin EXEC mode or XR EXEC mode respectively.



Note You should update the System Admin VM first and then update the XR VM. IOS XR 64-bit ISSU fails if the System Admin VM is not updated first.

Before you begin

- Copy the package to be installed either on the router's hard disk or on a network server to which the router has access.
- Ensure that the dual route processor (RP) system with standby is in "is ready" state.

Procedure

Step 1 (Optional) Prepare the installable files by using the **install prepare issu *package_name*** command. During the prepare phase, pre-activation checks are performed and the components of the installable files are loaded on to the router setup.

Example:

For XR VM:

```
RP/0/RP0/CPU0:ios# install prepare issu ncs560-xr-release-version
```

Step 2 Use the **install activate issu load** command to start the *Load* phase.

Example:

For XR VM:

```
RP/0/RP0/CPU0:ios# install activate issu load ncs560-xr-release-version
```

This step downloads the new image (V2) to all nodes in the router. The new image is checked for compatibility to ensure that the router can be upgraded. At the start of the Load phase, the router configuration mode is locked, and you cannot perform any configuration on the router until ISSU completes the phase. At the end of this stage, all standby nodes run V2 and all active nodes (including all line cards) still run the original software images (V1).

Step 3 Use the **install activate issu run** command to start the *Run* phase.

Example:

For XR VM:

```
RP/0/RP0/CPU0:ios# install activate issu run
```

This phase starts the version switch from V1 to V2. All the packages that have been prepared are activated to make the package configurations active on the router.

Step 4 Use the **install activate issu cleanup** command to start the *Cleanup* phase.

Example:

For XR VM:

```
RP/0/RP0/CPU0:ios# install activate issu cleanup
```

This phase initiates shutdown of VMs with previous versions after running the activation. The Cleanup phase concludes the ISSU process and the new software runs on all nodes in the system.

- Step 5** Use the **install commit** command to commit the newly-active software.

Example:

For XR VM:

```
RP/0/RP0/CPU0:ios# install commit
```

Recovering from a Failed ISSU Operation

While performing the ISSU operation in IOS XR, the operation can abort due to multiple reasons, such as a software issue. In such cases, you must perform a cleanup operation to restore the system to the stable state.

Abort an ISSU operation manually after the *Prepare* phase

Procedure

- Step 1** To abort and clean up an ISSU operation manually after the *Prepare* phase, use the following command in the XR VM:

```
RP/0/RP0/CPU0:ios# install prepare clean
```

- Step 2** To abort the ISSU operation manually after the *Load* phase, use the following command in the XR VM:

```
RP/0/RP0/CPU0:ios# install activate issu abort
```

To restore the IOS XR version on the standby RP, use the following command in the XR VM:

```
RP/0/RP0/CPU0:ios# install activate issu abort cleanup
```

Note The `install activate issu abort cleanup` command must be run only from current active RP.

Note You cannot abort the ISSU operation after the *Run* phase.

Installing Packages Using ISSU: Related Commands

Command	Purpose
show issu	Displays the state or status of the ISSU operation. Effective with Cisco IOS XR Release 7.0.2, this command is also supported for System Admin VM ISSU.
admin show issu	Displays the status of the ISSU operation.
show install request	Displays the progress of the ISSU installation.
admin show install request	Displays details about the progress of the install operation.
show install active	Displays the active packages on the system.
install prepare clean	Clears the existing prepared image. If there is a failure in the Prepare phase, run this command to clear the prepared image.
show issu milestone summary	Displays information about the ISSU milestones.

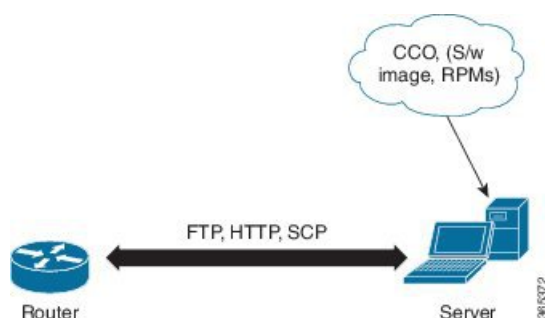


CHAPTER 7

Manage Automatic Dependency

Flexible packaging supports automatic dependency management. While you update an RPM, the system automatically identifies all relevant dependent packages and updates them.

Figure 3: Flow for Installation (base software, RPMs and SMUs)



Until this release, you downloaded the software image and required RPMs from CCO on a network server (the repository), and used the **install add** and the **install activate** commands to add and activate the downloaded files on the . Then, you manually identify relevant dependent RPMs, to add and activate them.

With automatic dependency management, you need not identify dependent RPMs to individually add and activate them. You can execute new install command to identify and install dependent RPMs automatically.

The new commands are **install update** and **install upgrade**. The **install update** command identifies and updates dependent packages, but does not update the base package. The **install upgrade** command upgrades the base package.



- Note**
- 1.
 - 2.

The rest of this chapter contains these sections:

- [Update RPMs and SMUs, on page 52](#)
- [Upgrade Base Software Version, on page 52](#)
- [Downgrade an RPM, on page 53](#)

Update RPMs and SMUs

An RPM may contain a fix for a specific defect, and you may need to update the system with that fix. To update RPMs and SMUs to a newer version, use the **install update** command. When this command is issued for a particular RPM, the router communicates with the repository, and downloads and activates that RPM. If the repository contains a dependent RPM, the router identifies that dependent RPM and installs that too.

The syntax of the **install update** command is:

install update source *repository* [**rpm**]

Four scenarios in which you can use the **install update** command are:

- **When a package name is not specified**

When no package is specified, the command updates the latest SMUs of all installed packages.

install update source [*repository*]

- **When a package name is specified**

If the package name is specified, the command installs that package, updates the latest SMUs of that package, along with its dependencies. If the package is already installed, only the SMUs of that package are installed. (SMUs that are already installed are skipped.)

- **When a package name and version number are specified**

If a particular version of package needs to be installed, the complete package name must be specified; that package is installed along with the latest SMUs of that package present in the repository.

- **When an SMU is specified**

If an SMU is specified, that SMU is downloaded and installed, along with its dependent SMUs.

Upgrade Base Software Version

You can upgrade to a newer version of the base software when it becomes available. To upgrade to the latest base software version, use the **install upgrade** command. With the upgrade of the base version, RPMs that are currently available on the router are also upgraded.



Note SMUs are not upgraded as part of this process.

The syntax of the **install upgrade** command is:

install upgrade source**install source** *repository*



Note VRF and TPA on dataport is not supported. If the server is reachable only through non-default VRF interface, the file must already be retrieved using ftp, sftp, scp, http or https protocols.



Note Default routes (0.0.0.0/0) cannot be copied onto Linux due to TPA implementation.

You can use the **install upgrade** command when:

- **The version number is specified**

The base software (.mini) is upgraded to the specified version; all installed RPMs are upgraded to the same release version.

```
install upgrade source install source [repository] version <version>
asr9k-mini-x64-<version>.iso
```

For example,

```
install source repository version 7.0.1 asr9k-mini-x64-7.0.1.iso
```

You can also automatically fetch the .mini file and RPMs of the required release and proceed with the upgrade.

```
install source repository asr9k-mini-x64-7.0.1.iso
```

Downgrade an RPM

After an RPM is activated, you may need to downgrade it by activating an RPM of a lower version. Use the **force** option with the **install activate** command to activate an RPM of a lower version.

The syntax of the command is: **install activate[rpm]force**

For example, to add and activate an RPM of a lower version, use the following steps.

Configuration

1. Download the lower version RPM to the .

RPM currently active: `mpls-2.0.0.0-r60011I`

RPM to be activated: `mpls-2.0.0.0-r6006I`

```
install add source[repository] mpls-2.0.0.0-r6006I.rpm
```

2. Activate the downloaded RPM.

```
install activatempls-2.0.0.0-r6006I.rpm force
```

On activation, **mpls-2.0.0.0-r60011I.rpm** is automatically rendered inactive.

You can use the **show install active** command to check the active version of the RPM.



CHAPTER 8

Customize Installation using Golden ISO

Golden ISO (GISO) is a customized ISO that a user can build to suit the installation requirement. The user can customize the installable image to include the standard base image with the basic functional components, and add additional RPMs, SMUs and configuration files based on requirement.

The ease of installation and the time taken to seamlessly install or upgrade a system plays a vital role in a cloud-scale network. An installation process that is time-consuming and complex affects the resiliency and scale of the network. The GISO simplifies the installation process, automates the installation workflow, and manages the dependencies in RPMs and SMUs automatically.

GISO is built using a build script `gisobuild.py` available on the github location [Github](#) location.

When a system boots with GISO, additional SMUs and RPMs in GISO are installed automatically, and the router is pre-configured with the XR configuration in GISO. For more information about downloading and installing GISO, see [Install Golden ISO, on page 58](#).

The capabilities of GISO can be used in the following scenarios:

- Initial deployment of the router
- Software disaster recovery
- System upgrade from one base version to another
- System upgrade from same base version but with additional SMUs
- Install update to identify and update dependant packages
- [Limitations, on page 55](#)
- [Golden ISO Workflow, on page 56](#)
- [Build Golden ISO, on page 57](#)
- [Install Golden ISO, on page 58](#)

Limitations

The following are the known problems and limitations with the customized ISO:

- Building and booting GISO for asynchronous package (a package of different release than the ISO) is not supported.
- Verifying the XR configuration is not supported in the GISO build script `gisobuild.py`.

- Renaming a GISO build and then installing from the renamed GISO build is not supported.
- Install operation over IPv6 is not supported.

Golden ISO Workflow

The following image shows the workflow for building and installing golden ISO.

Figure 4: Golden ISO Workflow



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Build Golden ISO

The customized ISO is built using Cisco Golden ISO (GISO) build script `gisobuild.py` available on the [Github](#) location.

The GISO build script supports automatic dependency management, and provides these functionalities:

- Builds RPM database of all the packages present in package repository.
- Scans the repositories and selects the relevant Cisco RPMs that matches the input iso.
- Skips and removes third-party RPMs that are not SMUs of already existing third-party base package in mini-x.iso.
- Displays an error and exits build process if there are multiple base RPMs of same release but different versions.
- Performs compatibility check and dependency check for all the RPMs. For example, the child RPM is dependent on the parent RPM . If only the child RPM is included, the Golden ISO build fails.

Install Golden ISO

Golden ISO (GISO) automatically performs the following actions:

- Installs host and system admin RPMs.
- Partitions repository and TFTP boot on RP.
- Creates software profile in system admin and XR modes.
- Installs XR RPMs. Use **show install active** command to see the list of RPMs.
- Applies XR configuration. Use **show running-config** command in XR mode to verify.

Procedure

Step 1 Download GISO image to the router using one of the following options:

- **PXE boot:** when the router is booted, the boot mode is identified. After detecting PXE as boot mode, all available ethernet interfaces are brought up, and DHCPClient is run on each interface. DHCPClient script parses HTTP or TFTP protocol, and GISO is downloaded to the box.

When you bring up a router using the PXE boot mode, existing configurations are removed. To recover smart licensing configurations like Permanent License Reservation (PLR), enable these configurations after the router comes up.

```
Router#configure
Router(config)#license smart reservation
Router(config)#commit
```

- **System Upgrade:** when the system is upgraded, GISO can be installed using **install add**, **install activate**, or using **install replace** commands.

Important To replace the current version and packages on the router with the version from GISO, note the change in command and format.

- In versions prior to Cisco IOS XR Release 6.3.3, 6.4.x and 6.5.1, use the **install update** command:

```
install update source <source path> <Golden-ISO-name> replace
```

- In Cisco IOS XR Release 6.5.2 and later, use the **install replace** command.

```
install replace <absolute-path-of-Golden-ISO>
```

Note To create a Bootable External USB Disk, do the following:

- Ensure that the USB Boot Disk has a minimum storage of 8GB, and that you have root/admin or appropriate permission to create bootable disk on linux machine.
- a. Copy and execute usb-install script on the Linux machine to create a bootable external USB.
- b. Reset the RSP/RP and plug in bootable USB to RSP/RP's front panel. The USB will get detected in ROMMON. Note that when the system is in ROMMON, and if you add a front panel external USB, the USB will not be detected until the RSP/RP is reset.

The options to upgrade the system are as follows:

- **system upgrade from a non-GISO (image that does not support GISO) to GISO image:** If a system is running a version1 with an image that does not support GISO, the system cannot be upgraded directly to version2 of an image that supports GISO. Instead, the version1 must be upgraded to version2 mini ISO, and then to version2 GISO.
- **system upgrade in a release from version1 GISO to version2 GISO:** If both the GISO images have the same base version but different labels, **install add** and **install activate** commands does not support same version of two images. Instead, using **install source** command installs only the delta RPMs. System reload is based on restart type of the delta RPMs.

Using **install replace** command performs a system reload, irrespective of the difference between ISO and the existing version.

- **system upgrade across releases from version1 GISO to version2 GISO:** Both the GISO images have different base versions. Use **install add** and **install activate** commands, or **install replace** command to perform the system upgrade. The router reloads after the upgrade with the version2 GISO image.

Step 2 Run the **show install repository all** command in System Admin mode to view the RPMs and base ISO for host, system admin and XR.

Step 3 Run the **show install package <golden-iso>** command to display the list of RPMs, and packages built in GISO.

Note To list RPMs in the GISO, the GISO must be present in the install repository.

The ISO, SMUs and packages in GISO are installed on the router.



CHAPTER 9

Disaster Recovery

The topics covered in this chapter are:

- [Boot using USB Drive, on page 61](#)
- [Boot the Router Using iPXE, on page 62](#)

Boot using USB Drive

The bootable USB drive is used to re-image the router for the purpose of system upgrade or boot the router in case of boot failure. The bootable USB drive can be created using a compressed boot file.

Create a Bootable USB Drive Using Compressed Boot File

A bootable USB drive is created by copying a compressed boot file into a USB drive. The USB drive becomes bootable after the contents of the compressed file are extracted.



Note In case of failure to read or boot from USB drive, ensure that the drive is inserted correctly. If the drive is inserted correctly and still fails to read from USB drive, check the contents of the USB on another system.

This task can be completed using Windows, Linux, or MAC operating systems available on your local machine. The exact operation to be performed for each generic step outlined here depends on the operating system in use.

Before you begin

- You have access to a USB drive with a storage capacity that is between 8GB (min) and (max). USB 2.0 and USB 3.0 are supported.
- Copy the compressed boot file from the software download page at cisco.com to your local machine. The file name for the compressed boot file is in the format `ncs560-usb-boot-<release_number_.zip>`.

Procedure

-
- Step 1** Connect the USB drive to your local machine and format it with FAT32 or MS-DOS file system using the Windows Operating System or Apple MAC Disk Utility.
- Step 2** Copy the compressed boot file to the USB drive.
- Step 3** Verify that the copy operation is successful. To verify, compare the file size at source and destination. Additionally, verify the MD5 checksum value.
- Step 4** Extract the content of the compressed boot file by unzipping it inside the USB drive. This converts the USB drive to a bootable drive.
- Note** The content of the zipped file ("EFI" and "boot" directories) should be extracted directly into root of the USB drive. If the unzipping application places the extracted files in a new folder, move the "EFI" and "boot" directories to root of the USB drive.
- Step 5** Eject the USB drive from your local machine.
-

What to do next

Use the bootable USB drive to boot the router or upgrade its image.

Boot the Router Using iPXE

iPXE is a pre-boot execution environment that is included in the network card of the management interfaces and works at the system firmware (UEFI) level of the router. iPXE is used to re-image the system, and boot the router in case of boot failure or in the absence of a valid bootable partition. iPXE downloads the ISO image, proceeds with the installation of the image, and finally bootstraps inside the new installation.

iPXE acts as a boot loader and provides the flexibility to choose the image that the system will boot based on the Platform Identifier (PID), the Serial Number, or the management mac-address. iPXE must be defined in the DHCP server configuration file.

Zero Touch Provisioning

Zero Touch Provisioning (ZTP) helps in auto provisioning after the software installation of the router using iPXE.

ZTP auto provisioning involves:

- **Configuration:** Downloads and executes the configuration file. The first line of the file must contain `!! IOS XR` for ZTP to process the file as a configuration.
- **Script:** Downloads and executes the script files. The script files include a programmatic approach to complete a task. For example, scripts created using IOS XR commands to perform patch upgrades. The first line of the file must contain `#!/bin/bash` or `#!/bin/sh` for ZTP to process the file as a script.

Setup DHCP Server

A DHCP server must be configured for IPv4, IPv6 or both communication protocols. The following example shows ISC-DHCP server running on Linux system.

Before you begin

- Consult your network administrator or system planner to procure IP addresses and a subnet mask for the management interface.
- Physical port Ethernet 0 on RP is the management port. Ensure that the port is connected to management network.
- Enable firewall to allow the server to process DHCP packets.
- For DHCPv6, a Routing advertisement (RA) message must be sent to all nodes in the network that indicates which method to use to obtain the IPv6 address. Configure Router-advertise-daemon (radvd, install using `yum install radvd`) to allow the client to send DHCP request. For example:

```
interface eth3
{
    AdvSendAdvert on;
    MinRtrAdvInterval 60;
    MaxRtrAdvInterval 180;
    AdvManagedFlag on;
    AdvOtherConfigFlag on;
    prefix 2001:1851:c622:1::/64
    {
        AdvOnLink on;
        AdvAutonomous on;
        AdvRouterAddr off;
    }
};
```

- The HTTP server can be in the same server as that of the DHCP server, or can be on a different server. After the IP address is assigned from DHCP server, the router must connect to the HTTP server to download the image.



Note Zero Touch Provisioning (ZTP) is not supported on the Cisco IOS XR Release 6.6.x routers.

Procedure

-
- Step 1** Create the `dhcpd.conf` file (for IPv4, IPv6 or both communication protocols), `dhcpv6.conf` file (for IPv6) or both in the `/etc/` or `/etc/dhcp` directory. This configuration file stores the network information such as the path to the script, location of the ISO install file, location of the provisioning configuration file, serial number, MAC address of the router.
- Step 2** Test the server once the DHCP server is running. For example, for IPv4:
- Use MAC address of the router:

Note Using the `host` statement provides a fixed address that is used for DNS, however, verify that option 77 is set to iPX in the request. This option is used to provide the bootfile to the system when required.

Ensure that the above configuration is successful.

- Use serial number of the router: The serial number of the router is derived from the BIOS and is used as an identifier.

Step 3 Restart DHCP.

```
killall dhcpd
/usr/sbin/dhcpd -f -q -4 -pf /run/dhcp-server/dhcpd.pid
-cf /etc/dhcp/dhcpd.conf ztp-mgmt &
```

Example

The example shows a sample `dhcpd.conf` file:

```
allow bootp;
allow booting;
ddns-update-style interim;
option domain-name "cisco.com";
option time-offset -8;
ignore client-updates;
default-lease-time 21600;
max-lease-time 43200;
option domain-name-servers <ip-address-server1>, <ip-address-server2>;
log-facility local0;
:
subnet <subnet> netmask <netmask> {
    option routers <ip-address>;
    option subnet-mask <subnet-mask>;
    next-server <server-addr>;
}
:
host <hostname> {
    hardware ethernet e4:c7:22:be:10:ba;
    fixed-address <address>;
    filename "http://<address>/<path>/<image.bin>";
}
```

The example shows a sample `dhcpd6.conf` file:

```
option dhcp6.name-servers <ip-address-server>;
option dhcp6.domain-search "cisco.com";
dhcpv6-lease-file-name "/var/db/dhcpd6.leases";
option dhcp6.info-refresh-time 21600;
option dhcp6.bootfile-url code 59 = string;
subnet6 <subnet> netmask <netmask> {
    range6 2001:1851:c622:1::2 2001:1851:c622:1::9;
    option dhcp6.bootfile-url "http://<address>/<path>/<image.bin>";
}
```

What to do next

Invoke ZTP.

Invoke ZTP

ZTP runs within the XR namespace, and within the global VPN routing/forwarding (VRF) namespace for management interfaces and line card interfaces.

Before you begin

Ensure that a DHCP server is setup. For more information, see [Setup DHCP Server, on page 63](#).

Procedure

Edit the dhcpd.conf file to utilize the capabilities of ZTP.

The following example shows a sample DHCP server configuration including iPXE and ZTP:

```
host <host-name>
{
  hardware ethernet <router-serial-number or mac-id>;
  fixed-address <ip-address>;
  if exists user-class and option user-class = "iPXE" {
    # Image request, so provide ISO image
    filename "http://<ip-address>/<directory>/" ;
  } else
  {
    # Auto-provision request, so provide ZTP script or configuration
    filename "http://<ip-address>/<script-directory-path>/" ;
    #filename "http://<ip-address>/<script-directory-path>/
  }
}
```

Note Either the ZTP .script file or the .cfg file can be provided at a time for auto-provisioning.

With this configuration, the system boots using during installation, and then download and execute when XR VM is up.

Invoke ZTP Manually

ZTP can also be invoked manually with the modified one touch provisioning approach. The process involves:

Before you begin

A configuration file can be used to specify a list of interfaces that will be brought up in XR and DHCP will be invoked on. /pkg/etc/ztp.config is a platform specific file that allows the platform to specify which if any additional interfaces will be used.

```
#
# List all the interfaces that ZTP will consider running on. ZTP will attempt
# to bring these interfaces. At which point dhclient will be able to use them.
#
# Platforms may add dynamically to this list.
#
#ZTP_DHCLIENT_INTERFACES=" \
#   Gi0_0_0_0 \
```

```
#"  
...
```

Procedure

-
- Step 1** Boot the router.
- Step 2** Login manually.
- Step 3** Enable interfaces.
- Step 4** Invoke a new ZTP DHCP session manually using the **ztp initiate** command.

```
Router#ztp initiate
```

For example, to send DHCP requests on the GigabitEthernet interface 0/0/0/0, run the command:

```
Router#ztp initiate debug verbose interface GigabitEthernet0/0/0/0
```

ZTP will run on the management port by default unless the platform has configured otherwise. The logs will be logged in /disk0:/ztp/ztp/log location.

Note To configure a 40G interface into 4 separate 10G interfaces, use the **ztp breakout nosignal-stay-in-breakout-mode** command.

Note To enable dataport breakouts and invoke DHCP sessions on all dataport and line card interfaces that are detected, use the **ztp breakout** command.

```
Router#ztp breakout debug verbose  
Router#ztp initiate dataport debug verbose  
Invoke ZTP?(this may change your configuration) [confirm] [y/n]:
```

To override the prompt:

```
Router#ztp initiate noprompt  
Invoke ZTP?(this may change your configuration) [confirm] [y/n]:
```

```
ZTP will now run in the background.  
Please use "show logging" or look at /disk0:/ztp/ztp/log to check progress.
```

ZTP runs on the management interfaces that are UP by default.

- Step 5** To terminate the ZTP session, use the **ztp terminate** command.
-

What to do next

Boot the router using iPXE.

Boot the Router Using iPXE

Before you use the iPXE boot, ensure that:

- DHCP server is set and is running.
- You have logged in to the System Admin console using the **admin** command.

Run the following command to invoke the iPXE boot process to reimage the router:

```
hw-module location all bootmedia network reload
```

Example:

```
sysadmin-vm:0 RP0# hw-module location all bootmedia network reload
Wed Dec 23 15:29:57.376 UTC
Reload hardware module ? [no,yes]
```

The following example shows the output of the command:

```
iPXE 1.0.0+ (3e573) -- Open Source Network Boot Firmware -- http://ipxe.org
Features: DNS HTTP TFTP VLAN EFI ISO9660 NBI Menu
Trying net0...
net0: c4:72:95:a6:14:e1 using dh8900cc on PCI01:00.1 (open)
[Link:up, TX:0 TXE:0 RX:0 RXE:0]
Configuring (net0 c4:72:95:a6:14:e1)..... Ok << Talking to DHCP/PXE server to
  obtain network information
net0: 10.37.1.101/255.255.0.0 gw 10.37.1.0
net0: fe80::c672:95ff:fea6:14e1/64
net0: 2001:1800:5000:1:c672:95ff:fea6:14e1/64 gw fe80::20c:29ff:fefb:b9fe
net1: fe80::c672:95ff:fea6:14e3/64 (inaccessible)
Next server: 10.37.1.235
Filename: http://10.37.1.235/

http://10.37.1.235/ ... 58% << Downloading file as indicated by DHCP/PXE server to boot
install image
```

Disaster Recovery Using Manual iPXE Boot

Manually booting the system using iPXE can be used to reinstall a clean system in case of a corrupt install or recover lost password. However, all the disks will be wiped out and the configuration will be removed.

Procedure

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- Step 1** Use the arrow keys (up, down) to select **UEFI: Built-in EFI IPXE** to enable iPXE boot. The iPXE boot launches the auto boot.
- To manually boot using iPXE, press **Ctrl-B** keys to reach the iPXE command line.
- Step 2** Identify the management interface. If the management interface is connected properly and is UP, it displays `Link:up` in the following output:
- Example:**
- Choose the net interface that shows `Link:up`. If there are multiple interfaces that show the status as UP, identify the management interface with MAC address.
- iPXE also supports HTTP, TFTP and FTP. For more information, see <https://ipxe.org/cmd>.
- After installing the mini ISO image, the system reboots. After successful reboot, specify the root username and password. Once you get back to the XR prompt, you can load the configuration and install remaining packages.
-

