Cisco IOS Broadband High Availability In Service Software Upgrade

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The Cisco IOS Broadband High Availability (HA) In Service Software Upgrade (ISSU) feature ensures continuous operations of broadband access protocols during software upgrades, downgrades, and service enhancements.

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the “Feature Information for Cisco IOS Broadband High Availability In Service Software Upgrade” section on page 42.

Use Cisco Feature Navigator to find information about platform support and Cisco IOS and Catalyst OS software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

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Prerequisites for Cisco IOS Broadband High Availability In Service Software Upgrade

- The Cisco IOS stateful switchover (SSO) and nonstop forwarding (NSF) features must be enabled. For more information on SSO, see the document *Stateful Switchover*. For more information on NSF, see the document *Cisco Nonstop Forwarding*.

**Cisco 10000 Series Platform**
- The Cisco 10000 series router must be configured with redundant Performance Routing Engine (PRE) modules, that is, dual Route Processors.
- Cisco IOS Release 12.2(31)SB or a later release must be running.

**Cisco 7600 Series Platform**
- Cisco IOS Release 12.2(33)SRC or a later release must be running.

Restrictions for Cisco IOS Broadband High Availability In Service Software Upgrade

- You can perform an In Service Software Upgrade (ISSU) across a major Cisco IOS release.
- You can perform an ISSU from a Cisco IOS software version that supports ISSU capability.

Information About Cisco IOS Broadband High Availability In Service Software Upgrade

To configure the Cisco IOS Broadband High Availability In Service Software Upgrade feature, you should understand the following concepts:
- Feature Design of Cisco IOS Broadband High Availability In Service Software Upgrade, page 2
- Benefits of Cisco IOS Broadband High Availability In Service Software Upgrade, page 4

Feature Design of Cisco IOS Broadband High Availability In Service Software Upgrade

Prior to the implementation of the Cisco IOS Broadband High Availability In Service Software Upgrade feature, software upgrades typically required planned outages that took the router or network out of service. The Cisco IOS Broadband High Availability In Service Software Upgrade feature enables the service provider to maximize network availability and eliminate planned outages by allowing the Cisco IOS image to be upgraded without taking the router or network out of service. ISSU is a procedure, based on Cisco high availability (HA) architecture, whereby the Cisco IOS infrastructure accomplishes...
an upgrade while packet forwarding continues and broadband sessions are maintained. Cisco HA architecture is based on redundant Route Processors and the NSF and SSO features, such that ports stay active and calls do not drop, eliminating network disruption during upgrades.

The ISSU feature allows deployment of new features, hardware, services, and maintenance fixes in a procedure that is seamless to end users. A critical component of ISSU and Cisco HA technology is the cluster control manager (CCM) that manages session re-creation and synchronization on the standby processor. The Cisco IOS Broadband High Availability In Service Software Upgrade feature allows the configuration of subscriber redundancy policies that tune the synchronization process. For more information see the “Configuring Subscriber Redundancy Policy for Cisco IOS Broadband High Availability In Service Software Upgrade” section on page 5.

The Cisco IOS Broadband High Availability In Service Software Upgrade feature handles upgrades and downgrades, and supports the following:

- Upgrades from one software feature release to another, as long as both versions support the ISSU feature, for example, from Cisco IOS Release 12.2(28)SB to Cisco IOS Release 12.2(31)SB2.
- Upgrades from one software maintenance release to another, for example from Cisco IOS Release 12.2(28)SB1 to Cisco IOS Release 12.2(28)SB2

**Note**

Software upgrades and downgrades are supported only within the major Cisco IOS releases; crossing between S and T or Mainline Cisco IOS releases (for example, from Cisco IOS Release 12.4(11)T and Cisco IOS Release 12.2(31)SB) is not supported even if each release supports ISSU capability. For more information on Cisco IOS releases, see *Cisco IOS Software*.

The Cisco IOS Broadband High Availability In Service Software Upgrade feature works with other Cisco IOS HA features, NSF and SSO, to maintain broadband sessions.

For more information on performing an ISSU, see the document *Cisco IOS In Service Software Upgrade Process*.

### Supported Broadband Aggregation Protocols

The Cisco IOS Broadband High Availability In Service Software Upgrade feature supports the following broadband aggregation protocols:

- **ISSU PPPoA**, page 3
- **ISSU PPPoE**, page 3
- **ISSU RA-MLPS VPN**, page 4

#### ISSU PPPoA

The Cisco IOS Broadband High Availability In Service Software Upgrade feature delivers ISSU capability for PPP over ATM sessions during supported software upgrades, downgrades, and enhancements.

#### ISSU PPPoE

The Cisco IOS Broadband High Availability In Service Software Upgrade feature delivers ISSU capability for PPP over Ethernet (PPPoE) subscriber access sessions, including PPPoE, PPPoE-VLAN, and PPPoE802.1q-in-q sessions, during supported software upgrades, downgrades, and enhancements.
ISSU RA-MLPS VPN

The Cisco IOS Broadband High Availability In Service Software Upgrade feature delivers ISSU capability for PPPoA and PPPoE (PPPoX) sessions terminated into remote access (RA)-Multiprotocol Label Switching (MPLS) Virtual Private Networks (VPN) or PPPoX into MPLS VPN during supported software upgrades, downgrades, and enhancements.

Figure 1 shows a typical broadband aggregation HA deployment with ISSU functionality.

**Figure 1**  Broadband Aggregation High Availability Deployment

Benefits of Cisco IOS Broadband High Availability In Service Software Upgrade

- Eliminates network downtime for Cisco IOS software image upgrades.
- Eliminates resource scheduling challenges associated with planned outages and late night maintenance windows.
- Accelerates deployment of new services and applications and allows faster implementation of new features, hardware, and fixes.
• Reduces operating costs due to outages while delivering higher service levels.
• Provides additional options for adjusting maintenance windows.
• Minimizes the impact of upgrades to service and allows for faster upgrades, resulting in higher availability.

How to Configure Cisco IOS Broadband High Availability In Service Software Upgrade

This section contains the following procedures:
• Configuring Subscriber Redundancy Policy for Cisco IOS Broadband High Availability In Service Software Upgrade, page 5
• Verifying and Troubleshooting Subscriber Redundancy Policy for Broadband HA ISSU, page 6

Configuring Subscriber Redundancy Policy for Cisco IOS Broadband High Availability In Service Software Upgrade

The Cisco IOS Broadband High Availability In Service Software Upgrade feature is enabled by default. This task configures subscriber redundancy policy for HA ISSU capability, allowing you to manage synchronization between HA active and standby processors.

Prerequisites

For more information on performing the ISSU process, see the document Cisco IOS In Service Software Upgrade Process.

SUMMARY STEPS

1. enable
2. configure terminal
3. subscriber redundancy [bulk limit cpu percentage delay seconds allow value] [dynamic limit cpu percentage delay seconds allow value] [delay time] [rate sessions time]
4. exit
### Detailed Steps

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
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</table>
| **Step 1**  
enable | Enables privileged EXEC mode.  
- Enter your password if prompted. |
| **Step 2**  
*configure terminal* | Enters global configuration mode. |
| **Step 3**  
subscriber redundancy [bulk limit cpu percentage delay seconds allow value] [dynamic limit cpu percentage delay seconds allow value] [delay time] [rate sessions time] | (Optional) Configures subscriber redundancy policy.  
- **bulk**—Configures bulk synchronization redundancy policy.  
- **limit cpu percentage**—Specifies CPU busy threshold value as a percentage. Range is 0 to 100; default is 90.  
- **delay seconds**—Specifies delay in seconds before the CCM component synchronizes sessions after the CPU busy threshold is exceeded.  
- **allow value**—Specifies the minimum number of sessions to synchronize once the CPU busy threshold is exceeded and the specified delay is met. Range is 1 to 2147483637; default is 25.  
- **dynamic**—Configures a dynamic synchronization redundancy policy.  
- **delay time**—Specifies a minimum amount of time in seconds that a session must be ready before dynamic synchronization occurs. Range is 1 to 33550.  
- **rate sessions time**—Specifies number of sessions per time period for bulk and dynamic synchronization.  
  - **sessions**—Range is 1 to 32000; default is 250.  
  - **time**—Range in seconds is 1 to 33550; default is 1. |
| **Step 4**  
exit | Exits the current configuration mode. |

### Verifying and Troubleshooting Subscriber Redundancy Policy for Broadband HA ISSU

To verify the subscriber redundancy policy configuration, use the `show running-config` command.  
Sample output is located in the “Configuration Examples for Cisco IOS Broadband High Availability In Service Software Upgrade” section on page 13.
Step 1 and Step 2 are useful for troubleshooting the CCM synchronization component. Steps 3, 4, and 5 are useful for reviewing PPPoX session statistics. Step 6 through Step 8 are typically used by Cisco engineers for internal debugging purposes; you may be asked to provide command output to a Technical Assistance Center (TAC) engineer for assistance in troubleshooting.

SUMMARY STEPS

1. show ccm clients
2. show ccm sessions
3. show ppp subscriber statistics
4. show pppatm statistics
5. show pppoe statistics
6. show ccm queues
7. debug pppatm redundancy
8. debug pppoe redundancy

DETAILED STEPS

Step 1  show ccm clients

This command shows information on the CCM, the HA component that manages the capability to synchronize session launch on the standby processor of a redundant processor, HA system. Use the show ccm clients command to display information on CCM clients. The following is sample output from the show ccm clients command from a Cisco 10000 series router active RP:

```
Router# show ccm clients

CCM bundles sent since peer up:
  Sync Session          0
  Update Session        0
  Active Bulk Sync      0
  Session Down          0
  ISSU client msgs      0
  Unknown msgs          0

Client events sent since peer up:
  PPP                   0
  PPPoE                 0
  PPPoA                 0
  AAA                   0
  PPP SIP               0
  LTERM                 0
  AC                    0
  Virtual Template      0
```

The following is sample output from the show ccm clients command from a Cisco 10000 series router standby RP:

```
Router# show ccm clients

CCM bundles rcvd since last boot:
  Sync Session           8
  Update Session         0
  Active Bulk Sync       1
  Session Down           8
```

SUMMARY STEPS

1. show ccm clients
2. show ccm sessions
3. show ppp subscriber statistics
4. show pppatm statistics
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7. debug pppatm redundancy
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DETAILED STEPS

Step 1  show ccm clients

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  Session Down          0
  ISSU client msgs      0
  Unknown msgs          0

Client events sent since peer up:
  PPP                   0
  PPPoE                 0
  PPPoA                 0
  AAA                   0
  PPP SIP               0
  LTERM                 0
  AC                    0
  Virtual Template      0
```

The following is sample output from the show ccm clients command from a Cisco 10000 series router standby RP:

```
Router# show ccm clients

CCM bundles rcvd since last boot:
  Sync Session           8
  Update Session         0
  Active Bulk Sync       1
  Session Down           8
```
ISSU client msgs            59
Unknown msgs                0

Client events extracted since last boot:
  PPP                         72
  PPPoE                       50
  PPPoA                       0
  AAA                         32
  PPP SIP                     0
  LTERM                       8
  AC                          0

The following is sample output from the `show ccm clients` command on a Cisco 7600 series router active processor:

Router# show ccm clients

CCM bundles sent since peer up:
  Sync Session                28059
  Update Session              0
  Active Bulk Sync End        1
  Session Down                8057
  ISSU client msgs            160
  Dynamic Session Sync        0
  Unknown msgs                0

Client events sent since peer up:
  PPP                         252351
  PPPoE                       168236
  AAA                         112236
  PPP SIP                     0
  LTERM                       28059
  AC                          0
  SSS FM                      28040
  IP SIP                      60
  IP IF                       0
  DPM                         80
  COA                         0
  Auto SVC                    0

The following is sample output from the `show ccm clients` command on a Cisco 7600 series router standby processor:

CCM bundles rcvd since last boot:
  Sync Session                28059
  Update Session              0
  Active Bulk Sync End        1
  Session Down                8057
  ISSU client msgs            160
  Dynamic Session Sync        0
  Unknown msgs                0

Client events extracted since last boot:
  PPP                         252351
  PPPoE                       168236
  AAA                         112174
  PPP SIP                     0
  LTERM                       28045
  AC                          0
  SSS FM                      28040
  IP SIP                      18
  IP IF                       0
  DPM                         24
  COA                         0
  Auto Svc                    0
Step 2  
**show ccm sessions**

This command shows information on sessions managed by the CCM. The following is sample output from the `show ccm sessions` command on the active RP:

```
Router# show ccm sessions
Global CCM state:                                CCM HA Active - Dynamic Sync
Global ISSU state:                               Compatible, Clients Cap 0x0
> Number of sessions in state Down:                0
> Number of sessions in state Not Ready:           0
> Number of sessions in state Ready:               0
> Number of sessions in state Dyn Sync:            0
>
> Timeout: Timer Type   Delay    Remaining Starts CPU Limit CPU Last
>          ------------ -------- --------- --------- --------- --------
>          Rate         00:00:01 -         2         -         -
>          Dynamic CPU 00:00:10 -         0         90        0
```

The following is sample output from the `show ccm sessions` command on the standby RP:

```
Router# show ccm sessions
Global CCM state:                        CCM HA Standby - Collecting
Global ISSU state:                       Compatible, Clients Cap 0xFFE
Current     Bulk Sent   Bulk Rcvd
----------- ----------- -----------
Number of sessions in state Down:        0           0           0
Number of sessions in state Not Ready:   0           0           0
Number of sessions in state Ready:       0           0           0
Number of sessions in state Dyn Sync:    0           0           0
Timeout: Timer Type   Delay    Remaining Starts CPU Limit CPU Last
------------ -------- --------- ----------- --------- --------
Rate         00:00:01 -         0           -         -
Dynamic CPU  00:00:10 -         0           90        0
Bulk Time Li 00:08:00 -         0           -         -
RF Notif Ext 00:00:20 -         0           -         -
```

Step 3  
**show ppp subscriber statistics**

This command is useful for obtaining events and statistics for PPP subscribers. Use the `show ppp subscriber statistics` command to display a cumulative count of PPP subscriber events and statistics, and to display an incremental count since the `clear ppp subscriber statistics` command was last issued.

The following is sample output from the `show ppp subscriber statistics` command:

```
Router# show ppp subscriber statistics
PPP Subscriber Events          TOTAL         SINCE CLEARED
Encap                          32011         32011
DeEncap                        16002         16002
CstateUp                       173           173
CstateDown                     36            36
FastStart                      0             0
LocalTerm                      7             7
LocalTermVP                    0             0
MoreKeys                       173           173
Forwarding                     0             0
Forwarded                      0             0
SSSDisc                        0             0
SSMDisc                        0             0
PPFDisc                        167           167
```
Step 4  **show pppatm statistics**

This command is useful for obtaining statistics for PPPoA sessions. Use the `show pppatm statistics` command to display a total count of PPPoA events since the `clear pppatm statistics` command was last issued.

The following is sample output from the `show pppatm statistics` command:

```
Router# show pppatm statistics
4000 : Context Allocated events
3999 : SSS Request events
7998 : SSS Msg events
3999 : PPP Msg events
3998 : Up Pending events
3998 : Up Dequeued events
3998 : Processing Up events
3999 : Vaccess Up events
3999 : AAA unique id allocated events
3999 : No AAA method list set events
3999 : AAA gets nas port details events
3999 : AAA gets retrived attrs events
68202 : AAA gets dynamic attrs events
3999 : Access IE allocated events
```

Step 5  **show pppoe statistics**

This command is useful for obtaining statistics and events for PPPoE sessions. Use the `show pppoe statistics` command to display a cumulative count of PPPoE events and statistics, and to display an incremental count since the last time the `clear pppoe statistics` command was issued.

The following is sample output from the `show pppoe statistics` command:

```
Router# show pppoe statistics

PPPoE Events               TOTAL      SINCE CLEARED
--------------------------------------
INVALID                    0          0
PRE-SERVICE FOUND          0          0
PRE-SERVICE NONE           0          0
SSS CONNECT LOCAL         16002      16002
SSS FORWARDING            0          0
SSS FORWARDED              0          0
SSS MORE KEYS             16002      16002
SSS DISCONNECT            0          0
CONFIG UPDATE              0          0
STATIC BIND RESPONSE       16002      16002
PPP FORWARDING            0          0
PPP FORWARDED              0          0
PPP DISCONNECT             0          0
PPP RENEGOTIATION         0          0
```
Step 6  
**show ccm queues**

Use the `show ccm queues` command to display queue statistics for CCM sessions on active and standby processors. This command is primarily used only by Cisco engineers for internal debugging of CCM processes.

The following is sample output from the `show ccm queues` command:

```
Router# show ccm queues

9 Event Queues
    size   max      kicks     starts    false   suspends  ticks(ms)
    4 CCM              0     2         13         13        0          0        20

Event Names

1  4 Sync Session              0        0        0        0         0         0         0  0
2  4 Sync Client               0        0        0        0         0         0         0  0
3  4 Update                    0        0        0        0         0         0         0  0
4  4 Session Down              0        0        0        0         0         0         0  0
5  4 Bulk Sync Begin            0        0        0        0         0         0         0  0
6  4 Bulk Sync Connect          0        0        0        0         0         0         0  0
7  4 Bulk Sync End              1        0        1        0        53        53         0  0
8  4 Going Active               0        0        0        0         0         0         0  0
9  4 Going Standby              1        0        1        0        10        10         0  0
10 4 Standby Present            0        0        0        0         0         0         0  0
11 4 Standby Gone               0        0        0        0         0         0         0  0
13 4 CP Message                 18        0        2        0       156       573         0  0
14 4 Recr Session               0        0        0        0         0         0         0  0
15 4 Recr Update                0        0        0        0         0         0         0  0
16 4 Recr Sess Down              0        0        0        0         0         0         0  0
17 4 ISSU Session N              1        0        1        0       283       283         0  0
18 4 ISSU Peer Comm              0        0        0        0         0         0         0  0
```

Step 7  
**debug pppatm redundancy**

Use the `debug pppatm redundancy` command to display CCM events and messages for PPPoA sessions on HA systems. This command is generally used only by Cisco engineers for internal debugging of CCM processes. The following is sample output from the `debug pppatm redundancy` command from a Cisco 10000 series router standby RP:

```
Router# debug pppatm redundancy

*Dec 3 02:58:40.784: PPPATM HA: [14000001]: Received the first SHDB
*Dec 3 02:58:40.784: PPPATM HA: [14000001]: Base hwidb not created > yet, queuing SHDB
*Dec 3 02:58:40.784: PPPATM HA: [14000001]: Requesting base vaccess creation
```

Step 8  
**debug pppoe redundancy**
Use the `debug pppoe redundancy` command to display CCM events and messages for PPPoE sessions on HA systems. This command is generally used only by Cisco engineers for internal debugging of CCM processes. The following is sample output from the `debug pppoe redundancy` command from a Cisco 10000 series router active RP:

```
Router# debug pppoe redundancy
Nov 22 17:21:11.327: PPPoE HA[0xBE000008] 9: Session ready to sync data
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: code = PADR, length = 58
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: code = SESSION ID, length = 2
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: code = SWITCH HDL, length = 4
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: code = SEGMENT HDL, length = 4
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: code = PHY SWIDB DESC, length = 20
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: code = VACCESS DESC, length = 28
Nov 22 17:21:11.351: PPPoE HA[0xBE000008] 9: Sync collection for ready events
```

The following is sample output from the `debug pppoe redundancy` command from a Cisco 10000 series router standby RP:

```
Router# debug pppoe redundancy
Nov 22 17:21:11.448: PPPoE HA[0x82000008]: Recreating session: retrieving data
Nov 22 17:21:11.464: PPPoE HA[0x82000008] 9: Session ready to sync data
```

The following is sample output from the `debug pppoe redundancy` command from a Cisco 7600 series router active processor.

```
Router# debug pppoe redundancy
Dec 17 15:14:37.060: PPPoE HA[0x131B01B1] 28039: Session ready to sync data
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: code = PADR, length = 48
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: code = SESSION ID, length = 2
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: code = SWITCH HDL, length = 4
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: code = SEGMENT HDL, length = 4
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: code = PHY SWIDB DESC, length = 20
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: code = VACCESS DESC, length = 28
Dec 17 15:14:37.076: PPPoE HA[0x131B01B1] 28039: Sync collection for ready events
```

The following is sample output from the `debug pppoe redundancy` command from a Cisco 7600 series router standby processor:

```
Router# debug pppoe redundancy
Dec 17 15:14:37.180: STDBY: PPPoE HA[0xE41B019B]: Recreating session: retrieving data
Dec 17 15:14:37.204: STDBY: PPPoE HA[0xE41B019B] 28039: Session ready to sync data
```
This section provides the following configuration example:

- **PPPoX Terminated into an RA-MPLS Network with ISSU: Example**, page 13

## PPPoX Terminated into an RA-MPLS Network with ISSU: Example

The following example shows how to configure PPPoX session subscriber redundancy policy for the Cisco IOS Broadband High Availability In Service Software Upgrade feature in an RA-MPLS network:

```plaintext
Router# show running-config
```

hostname Router
!
bind-boot
boot system bootflash:c10k2-p11-mz.sur3_1003 bind-boot-end
enable password cisco
!
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!
subscribers redundancy dynamic limit cpu 90 delay 10 subscribers redundancy bulk limit cpu 90 delay 10 subscribers redundancy rate 4000 1 subscribers redundancy delay 10 no mpls traffic-eng auto-bw timers frequency 0 mpls ldp graceful-restart mpls ldp router-id Loopback100 no virtual-template snmp issu config-sync policy bulk prc issu config-sync policy bulk pem !
redundancy
mode sso
username cisco password 0 cisco !
buffers small permanent 15000
buffers middle permanent 12000
buffers large permanent 1000
bba-group pppoe grp1
  virtual-template 1 !
bba-group pppoe grp2
  virtual-template 2 !
bba-group pppoe grp3
  virtual-template 3 !
bba-group pppoe grp4
  virtual-template 4 !
bba-group pppoe grp5
  virtual-template 5 !
bba-group pppoe grp7
  virtual-template 7 !
bba-group pppoe grp8
  virtual-template 8 !

interface Loopback0
  ip vrf forwarding vrf1
  ip address 172.16.1.1 255.255.255.255 !
interface Loopback100
  ip address 172.31.0.1 255.255.255.255 !
interface FastEthernet0/0/0
  ip address 192.168.2.26 255.255.255.0
  speed 100
  full-duplex !
interface ATM1/0/0
  no ip address
  load-interval 30 !
interface ATM1/0/0.1 multipoint
  range pvc 1/32 1/4031
  encapsulation aal5snap
  protocol pppoe group grp1 !
  !
interface ATM1/0/0.2 multipoint
  range pvc 2/32 2/4031
  encapsulation aal5snap
  protocol pppoe group grp2 !
! interface ATM1/0/1
  no ip address
!
interface ATM1/0/1.1 multipoint
  range pvc 3/32 3/4031
  encapsulation aal5snap
  protocol pppoe group grp3
!
!
interface ATM1/0/1.2 multipoint
  range pvc 4/32 4/4031
  encapsulation aal5snap
  protocol pppoe group grp4
!
!
interface ATM1/0/2
  no ip address
!
interface ATM1/0/2.1 multipoint
  range pvc 5/32 5/4031
  encapsulation aal5snap
  protocol pppoe group grp5
!
!
interface ATM1/0/2.2 multipoint
  range pvc 6/32 6/4031
  encapsulation aal5snap
  protocol pppoe group grp6
!
!
interface ATM1/0/3
  no ip address
!
interface ATM1/0/3.1 multipoint
  range pvc 7/32 7/4031
  encapsulation aal5snap
  protocol pppoe group grp7
!
!
interface ATM1/0/3.2 multipoint
  range pvc 8/32 8/4031
  encapsulation aal5snap
  protocol pppoe group grp8
!
!
interface ATM7/0/3
  no ip address
!
interface GigabitEthernet8/0/0
  mac-address 0011.0022.0033
  ip vrf forwarding vrf1
  ip address 10.1.1.2 255.255.255.0
  negotiation auto
!
interface GigabitEthernet8/1/0
  ip address 10.1.1.1 255.255.255.0
  negotiation auto
  mpls ip
!
interface Virtual-Template1
  ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool1
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template2
ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool2
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template3
ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool3
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template4
ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool4
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template5
ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool5
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template6
ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool6
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template7
ip vrf forwarding vrf1
ip unnumbered Loopback0
no logging event link-status
peer default ip address pool pool7
no snmp trap link-status
keepalive 30
ppp authentication pap
!
interface Virtual-Template8
ip vrf forwarding vrf1
ip unnumbered Loopback0
Cisco IOS Broadband High Availability In Service Software Upgrade

Configuration Examples for Cisco IOS Broadband High Availability In Service Software Upgrade

```
no logging event link-status
peer default ip address pool pool8
no snmp trap link-status
keepalive 30
ppp authentication pap
!
router ospf 1
   log-adjacency-changes
   nsf
   network 10.1.1.0 0.0.0.255 area 0
   network 10.0.0.0 0.0.0.255 area 0
!
router bgp 1
   no synchronization
   bgp log-neighbor-changes
   bgp graceful-restart restart-time 120
   bgp graceful-restart stalepath-time 360
   bgp graceful-restart
   neighbor 10.0.0.3 remote-as 1
   neighbor 10.0.0.3 update-source Loopback100
   no auto-summary
!
   address-family vpnv4
   neighbor 10.0.0.3 activate
   neighbor 10.0.0.3 send-community extended
   exit-address-family
!
   address-family ipv4 vrf vrf1
   redistribute connected
   redistribute static
   no auto-summary
   no synchronization
   exit-address-family
!
ip local pool pool2 10.1.1.1 10.1.16.160
ip local pool pool3 10.1.1.1 10.1.16.160
ip local pool pool4 10.1.1.1 10.1.16.160
ip local pool pool5 10.1.1.1 10.1.16.160
ip local pool pool6 10.1.1.1 10.1.16.160
ip local pool pool7 10.1.1.1 10.1.16.160
ip local pool pool8 10.1.1.1 10.1.16.160
ip classless
!
no ip http server
!
arp 10.1.1.1 0020.0001.0001 ARPA
arp vrf vrf1 10.1.1.1 0020.0001.0001 ARPA
!
!
!
!
!
line con 0
line aux 0
line vty 0 4
   password cisco
!
exception crashinfo file bootflash:crash.log
end
```
Additional References

The following sections provide references related to the Cisco IOS Broadband High Availability In Service Software Upgrade feature.

Related Documents

<table>
<thead>
<tr>
<th>Related Topic</th>
<th>Document Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information about Cisco 10000 series routers and broadband aggregation</td>
<td>Cisco 10000 Series Router Broadband Aggregation, Leased-Line, and MPLS Configuration Guide</td>
</tr>
<tr>
<td>Performing an ISSU</td>
<td>Cisco IOS In Service Software Upgrade Process</td>
</tr>
<tr>
<td>Information about the broadband SSO feature</td>
<td>Cisco IOS Broadband High Availability Stateful Switchover</td>
</tr>
<tr>
<td>Information about SSO</td>
<td>Stateful Switchover</td>
</tr>
<tr>
<td>Information about NSF</td>
<td>Cisco Nonstop Forwarding</td>
</tr>
<tr>
<td>Information on Cisco IOS releases</td>
<td>Cisco IOS Software</td>
</tr>
</tbody>
</table>

Standards

<table>
<thead>
<tr>
<th>Standard</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.</td>
<td>—</td>
</tr>
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MIBs

<table>
<thead>
<tr>
<th>MIB</th>
<th>MIBs Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>No new or modified MIBs are supported by this feature, and support for existing MIBs has not been modified by this feature.</td>
<td>To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: <a href="http://www.cisco.com/go/mibs">http://www.cisco.com/go/mibs</a></td>
</tr>
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</table>

RFCs

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<thead>
<tr>
<th>RFC</th>
<th>Title</th>
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<tbody>
<tr>
<td>No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.</td>
<td>—</td>
</tr>
</tbody>
</table>
Technical Assistance

<table>
<thead>
<tr>
<th>Description</th>
<th>Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies. To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds. Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.</td>
<td><a href="http://www.cisco.com/techsupport">http://www.cisco.com/techsupport</a></td>
</tr>
</tbody>
</table>
Feature Information for Cisco IOS Broadband High Availability In Service Software Upgrade

Table 1 lists the release history for this feature.

Not all commands may be available in your Cisco IOS software release. For release information about a specific command, see the command reference documentation.

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which Cisco IOS and Catalyst OS software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

Note

Table 1 lists only the Cisco IOS software release that introduced support for a given feature in a given Cisco IOS software release train. Unless noted otherwise, subsequent releases of that Cisco IOS software release train also support that feature.

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Releases</th>
<th>Feature Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cisco IOS Broadband High Availability In Service Software Upgrade</td>
<td>12.2(31)SB2, 12.2(33)SRC</td>
<td>The Cisco IOS Broadband High Availability In Service Software Upgrade feature provides the capability for the dual Route Processor Cisco 10000 series platforms to support continuous operations during software upgrades, downgrades, and service enhancements.</td>
</tr>
<tr>
<td>Cisco IOS Broadband High Availability In Service Software Upgrade for PPPoE</td>
<td>12.2(1st)SRE</td>
<td>The Cisco IOS Broadband High Availability In Service Software Upgrade feature delivers In-Service Software Upgrade (ISSU) support for PPP over Ethernet (PPPoE) (including PPPoE, PPPoVLAN, PPPoEo802.1q-in-q) sessions during a planned software upgrade on a dual-RP HA platform utilizing Cisco's ISSU capability. In Release 12.2(1st)SRE, this feature was supported. The following commands were introduced or modified: clear ppp subscriber statistics, clear pppatm statistics, clear pppoe statistics, debug pppatm redundancy, debug pppoe redundancy, show ccm clients, show ccm queues, show ccm sessions, show ppp subscriber statistics, show pppatm statistics, show pppoe statistics, subscriber redundancy.</td>
</tr>
</tbody>
</table>
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