Redirecting Subscriber Traffic Using ISG Layer 4 Redirect

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Intelligent Services Gateway (ISG) is a Cisco IOS XE software feature set that provides a structured framework in which edge devices can deliver flexible and scalable services to subscribers. This module describes how to configure ISG to redirect subscriber traffic by using the ISG Layer 4 Redirect feature. The ISG Layer 4 Redirect feature enables service providers to better control the user experience by allowing subscriber TCP or UDP packets to be redirected to specified servers for appropriate handling. ISG Layer 4 redirection can be used to facilitate subscriber authentication, initial and periodic advertising captivation, redirection of application traffic, and Domain Name System (DNS) redirection.

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Finding Feature Information
Your software release may not support all the features documented in this module. For the latest caveats and feature information, see Bug Search Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table at the end of this module.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Restrictions for Redirecting ISG Subscriber Traffic
The ISG Layer 4 Redirect feature applies only to TCP or UDP traffic.
A Layer 4 Redirect feature and a traffic-class (TC) service containing a Layer 4 Redirect feature cannot be applied on the same session. A Layer 4 Redirect feature can be applied either on a session or on a TC on the session.

**Information About Redirecting ISG Subscriber Traffic**

- Overview of ISG Layer 4 Redirect, page 2
- Layer 4 Redirect Applications, page 2

**Overview of ISG Layer 4 Redirect**

The ISG Layer 4 Redirect feature redirects specified packets to servers that handle the packets in a specified manner. For example, packets sent upstream by unauthorized users can be forwarded to a server that redirects the users to a login page. Similarly, if users try to access a service to which they have not logged in, the packets can be redirected to a server that provides a service login screen.

The Layer 4 Redirect feature supports three types of redirection, which can be applied to subscriber sessions or to flows:

- Initial redirection—Specified traffic is redirected for a specific duration of the time only, starting from when the feature is applied.
- Periodic redirection—Specified traffic is periodically redirected. The traffic is redirected for a specified duration of time. The redirection is then suspended for another specified duration. This cycle is repeated. During periodic redirect, all new TCP connections are redirected until the duration of the redirect is over. After that time any new incoming TCP connections will not be redirected. However, all existing TCP connections that were initiated during this redirection will still be redirected so as not to break the connections.
- Permanent redirection—Specified traffic is redirected to the specified server all the time.

A redirect server can be any server that is programmed to respond to the redirected packets. If ISG is used with a web portal, unauthenticated subscribers can be sent automatically to a login page when they start a browser session. Web portal applications can also redirect to service login pages, advertising pages, and message pages.

Redirected packets are sent to an individual redirect server or redirect server group that consists of one or more servers. ISG selects one server from the group on a rotating basis to receive the redirected packets.

When traffic is redirected, ISG modifies the destination IP address and TCP port of upstream packets to reflect the destination server. For downstream packets, ISG changes the source IP address and port to the original packet’s destination.

When traffic is selected by a policy map that includes a redirection command, packets are fed back into the policy map classification scheme for a second service selection. The modified IP headers can be subject to different classification criteria. For example, if two class maps exist, each with different redirection commands, packets could be redirected, selected by the first class map, and redirected a second time. To avoid this situation, configure traffic class maps so that two consecutive redirections cannot be applied to the same packet.

**Layer 4 Redirect Applications**

The Layer 4 Redirect feature supports the following applications:
TCP redirection for unauthenticated users and unauthorized services—HTTP traffic from subscribers can be redirected to a web dashboard where the subscribers can log in so that authentication and authorization can be performed.

Initial and periodic redirection for advertising captivation—Subscriber traffic can be redirected to a sponsor’s web page for a brief period of time at the start of the session or periodically throughout the session.

Redirection of application traffic—Application traffic from a subscriber can be redirected so as to provide value-added services. For example, a subscriber’s Simple Mail Transfer Protocol (SMTP) traffic can be redirected to a local mail server that can function as a forwarding agent for the mail.

DNS redirection—DNS queries may be redirected to a local DNS server. In some deployments, such as public wireless LAN (PWLAN) hot spots, subscribers may have a static DNS server addresses, which may not be reachable at certain locations. Redirecting DNS queries to a local DNS server allows applications to work properly without requiring reconfiguration.

How to Configure ISG Layer 4 Redirect

There are three ways to apply Layer 4 redirection to sessions. One way is to configure redirection directly on a physical main interface or logical subinterface. A second way is to configure a service profile or service policy map with the Layer 4 redirect attribute in it, and apply that service to the session. A third way is to configure the Layer 4 redirect attribute in the user profile.

The following tasks describe how to configure Layer 4 redirection. The first task is optional. One or more of the next three tasks is required. The last task is optional.

For examples of Layer 4 redirection configuration for specific applications (such as unauthenticated user redirect), see the "Configuration Examples for ISG Layer 4 Redirect" section.

- Defining a Redirect Server Group, page 3
- Configuring Layer 4 Redirection in a Service Policy Map, page 4
- Configuring Layer 4 Redirection in a Service or User Profile on the AAA Server, page 6
- Verifying ISG Traffic Redirection, page 7

Defining a Redirect Server Group

Perform this task to define a group of one or more servers to which traffic will be redirected. Traffic will be forwarded to servers on a rotating basis.

**SUMMARY STEPS**

1. enable
2. configure terminal
3. redirect server-group group-name
4. server ip ip-address port port-number
### DETAILED STEPS

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong> enable</td>
<td>Enables privileged EXEC mode.</td>
</tr>
<tr>
<td>Example:</td>
<td>• Enter your password if prompted.</td>
</tr>
<tr>
<td>Router&gt; enable</td>
<td></td>
</tr>
<tr>
<td><strong>Step 2</strong> configure terminal</td>
<td>Enters global configuration mode.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router# configure terminal</td>
<td></td>
</tr>
<tr>
<td><strong>Step 3</strong> redirect server-group group-name</td>
<td>Enters redirect server-group configuration mode to define a group of servers in a named redirection server group.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config)# redirect server-group ADVT-SERVER</td>
<td></td>
</tr>
<tr>
<td><strong>Step 4</strong> server ip ip-address port port-number</td>
<td>Adds a server to a redirect server group.</td>
</tr>
<tr>
<td>Example:</td>
<td>• You can enter this command more than one time to add multiple servers to the server group.</td>
</tr>
<tr>
<td>Router(config-sg-l4redirect-group)# server ip 10.0.0.1 port 8080</td>
<td></td>
</tr>
</tbody>
</table>

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**Configuring Layer 4 Redirection in a Service Policy Map**

Perform this task to configure Layer 4 redirection in a service policy map.

The ISG Layer 4 Redirect feature is configured under a traffic class within a service policy map. This task assumes that you have defined the traffic class map. See the "Configuring ISG Subscriber Services" module for more information.

**Note**

Only ISG policing and accounting features can be enabled in conjunction with redirection on the same service policy.
### SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `redirect session-limit maximum-number`
4. `policy-map type service policy-map-name`
5. `class type traffic class-name`
6. `redirect to [group server-group-name | ip ip-address [port port-number]] [duration seconds] [frequency seconds]`

### DETAILED STEPS

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
</table>
| **Step 1** `enable` | Enables privileged EXEC mode.  
• Enter your password if prompted. |
| **Example:** | 
Router> enable |
| **Step 2** `configure terminal` | Enters global configuration mode. |
| **Example:** | 
Router# configure terminal |
| **Step 3** `redirect session-limit maximum-number` | (Optional) Sets the maximum number of Layer 4 redirects allowed for each subscriber session. |
| **Example:** | 
Router(config)# redirect session-limit 5 |
| **Step 4** `policy-map type service policy-map-name` | Enters service policy-map configuration mode to create or modify a service policy map, which is used to define an ISG service. |
| **Example:** | 
Router(config)# policy-map type service service1 |
| **Step 5** `class type traffic class-name` | (Optional) Enters traffic class map configuration mode to specify a traffic class map that identifies the traffic to which this service applies. |
| **Example:** | 
Router(config-service-policymap)# class type traffic class1 |
### Command or Action

| Step 6 | redirect to \{group server-group-name | ip ip-address [port port-number]\}[duration seconds] [frequency seconds] |
|---------|------------------------------------------------------------------|

**Purpose**

Redirects traffic to a specified server or server group.

**Example:**

```
Router(config-service-policymap-class-traffic)#
redirect to ip 10.10.10.10
```

---

**What to Do Next**

You may want to configure a method of activating the service policy map or service profile; for example, control policies can be used to activate services. For more information about methods of service activation, see the module "Configuring ISG Subscriber Services".

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### Configuring Layer 4 Redirection in a Service or User Profile on the AAA Server

The Layer 4 Redirect feature can be configured as a Cisco vendor-specific attribute (VSA) in a user or service profile on an authentication, authorization, and accounting (AAA) server. This attribute can appear more than once in a profile to define different types of redirections for a session and can be used in both user and service profiles simultaneously.

**SUMMARY STEPS**

1. Add the Layer 4 Redirect VSA to the user profile or subscriber profile on the AAA server.

**DETAILED STEPS**

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong></td>
<td>Add the Layer 4 Redirect VSA to the user profile or subscriber profile on the AAA server.</td>
</tr>
</tbody>
</table>

**Example:**

```
Cisco-AVPair = "ip:l4redirect-redirect to \{group server-group-name | ip ip-address [port port-number]\} [duration seconds] [frequency seconds]"
```

---

**What to Do Next**

If you configure ISG Layer 4 redirection in a service profile, you may want to configure a method of activating the service profile; for example, control policies can be used to activate services. For more information about methods of service activation, see the "Configuring ISG Subscriber Services" module.
Verifying ISG Traffic Redirection

Perform this task to verify the configuration and operation of ISG Layer 4 traffic redirection. The `show` commands can be used in any order.

**SUMMARY STEPS**

1. `enable`
2. `show redirect translations [ip ip-address | ipv4 | ipv6] [verbose]`
3. `show redirect group [group-name]`
4. `show subscriber session [detailed] [identifier identifier | uid session-id | username name]`

**DETAILED STEPS**

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
</table>
| **Step 1** enable | Enables privileged EXEC mode.  
• Enter your password if prompted. |
| **Example:** | 
Router> enable |
| **Step 2** `show redirect translations [ip ip-address | ipv4 | ipv6] [verbose]` | Displays ISG Layer 4 redirect translations for sessions. |
| **Example:** | 
Router# show redirect translations ip 10.0.0.0 |
| **Step 3** `show redirect group [group-name]` | Displays information about ISG redirect server groups. |
| **Example:** | 
Router# show redirect group redirect1 |
| **Step 4** `show subscriber session [detailed] [identifier identifier | uid session-id | username name]` | Displays ISG subscriber session information. |
| **Example:** | 
Router# show subscriber session detailed |

**Examples**

The following is sample output from the `show redirect translations` command showing the number of active redirect translations:

```plaintext
Router# show redirect translations
Maximum allowed number of L4 Redirect translations per session: 5
Destination IP/port  Server IP/port  Prot  In Flags  Out Flags  Timestamp
10.0.1.2        23     10.0.2.2   23     TCP                        Oct 21 2009 11:48:01
```
Configuration Examples for ISG Layer 4 Redirect

- Example: Redirecting Unauthenticated Subscriber Traffic, page 9
Example: Redirecting Unauthorized Subscriber Traffic

In the following example, Layer 4 redirection is configured in the service policy map “BLIND-RDT.” This policy is applied to all sessions at session start and redirects subscriber TCP traffic to the server group called “PORTAL.” At account login the subscriber is authenticated and the redirection is not applied.

```plaintext
Service-policy type control DEFAULT-IP-POLICY
policy-map type control DEFAULT-IP-POLICY
  class type control always event session-start
    1 service-policy type service name BLIND-RDT

! class type control always event account-logon
  1 authenticate aaa list AUTH-LIST
  2 service-policy type service unapply name BLIND-RDT
policy-map type service BLIND-RDT
  class type traffic CLASS-ALL
  redirect to group PORTAL
!
redirect server-group PORTAL
  server ip 2001:ABCD:14::6, Port 8000
```

Example: Redirecting Unauthorized Subscriber Traffic

The following example shows the configuration of redirection for unauthorized subscribers. If the subscriber is not logged into the service called “svc,” traffic that matches “svc” is redirected to the server group “PORTAL.” Once the subscriber logs on to the service, the traffic is no longer redirected. When the subscriber logs off the service, redirection is applied again.

```plaintext
service-policy type control THE_RULE
!
class-map type traffic match-any CLASS-ALL
!
class-map type traffic match-any CLASS-100_110
match access-group input 100
match access-group output 110
!
policy-map type service blind-rdt
  class type traffic CLASS-ALL
  redirect to group PORTAL
!
policy-map type service svc-rdt
  class type traffic CLASS-ALL
  redirect to group PORTAL
!
policy-map type service svc
  class type traffic CLASS-100_110
  class type traffic default in-out
  drop

policy-map type control THE_RULE
  class type control always event account-logon
    1 authenticate
    2 service-policy type service name svc-rdt
  class type control cond-svc-logon event service-start
    1 service-policy type service unapply name svc-rdt
    2 service-policy type service identifier service-name
  class type control cond-svc-logon event service-stop
```
Example: Initial ISG Redirection

The following example shows ISG configured to redirect the Layer 4 traffic of all subscribers to a server group called “ADVT” for the initial 60 seconds of the session. After the initial 60 seconds, ISG will stop redirecting the traffic for the rest of the lifetime of the session.

```
1 service-policy type service unapply name svc
2 service-policy type service name svc-rdt
! class-map type control match-all cond-svc-logon
   match identifier service-name svc
! redirect server-group PORTAL
   server ip 10.2.36.253 port 80
```

Example: Periodic ISG Redirection

The following example shows how to redirect all subscriber traffic for a period of 60 seconds every 3600 seconds:

```
service-policy control initial-rdt
policy-map type control intial-rdt
   class type control always event session-start
1 service-policy type service name initial-rdt-profile
! policy-map type service initial-rdt-profile
   class type traffic CLASS-ALL
   redirect to group ADVT duration 60
```

Example: Redirecting DNS Traffic

The following example shows how to redirect all subscriber DNS packets to the server group “DNS-server”:

```
service-policy type control DNS-rdt
policy-map type control DNS-rdt
   class type control event session-start
1 service-policy type service name DNS-rdt-profile
! policy-map type service DNS-rdt-profile
   class type traffic CLASS-ALL
   redirect to group DNS-server
```

Redirection for PPP Sessions Example

The following example shows how to configure Layer 4 redirection for PPP sessions:

```
class-map type traffic match-any CLASS-L4R
! policy-map type service svc-rdt
   class type traffic CLASS-L4R
```
redirect to group PORTAL
!
policy-map type control THE_RULE
class type control alwyas event session-start
  1 authenticate
  2 service-policy type service name svc-rdt
!redirect server-group PORTAL
server ip 10.2.36.253 port 80
!

**Note**

No authentication should be configured on the virtual template. If configured, an authenticate action should be included in the control policy and the authentication should be successful even for users who will get redirected.

### Additional References

#### Related Documents

<table>
<thead>
<tr>
<th>Related Topic</th>
<th>Document Title</th>
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<tbody>
<tr>
<td>Cisco IOS commands</td>
<td><em>Cisco IOS Master Commands List, All Releases</em></td>
</tr>
<tr>
<td>ISG commands</td>
<td><em>Cisco IOS Intelligent Services Gateway Command Reference</em></td>
</tr>
<tr>
<td>Configuring ISG subscriber services</td>
<td>&quot;Configuring ISG Subscriber Services&quot; module in this guide</td>
</tr>
</tbody>
</table>

#### Technical Assistance

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<tr>
<th>Description</th>
<th>Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.</td>
<td><a href="http://www.cisco.com/cisco/web/support/index.html">http://www.cisco.com/cisco/web/support/index.html</a></td>
</tr>
</tbody>
</table>

### Feature Information for Redirecting ISG Subscriber Traffic

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.
Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Releases</th>
<th>Feature Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISG: Flow Control: Flow Redirect</td>
<td>12.2(28)SB 12.2(33)SRC 12.2(33)XNE</td>
<td>The ISG Layer 4 Redirect feature enables service providers to better control the user experience by allowing subscriber TCP or UDP packets to be redirected to specified servers for appropriate handling. ISG Layer 4 redirection can be applied to individual subscriber sessions or flows. In Cisco IOS Release 12.2(33)SRC, support was added for the Cisco 7600 router. This feature was integrated into Cisco IOS Release 12.2(33)XNE.</td>
</tr>
</tbody>
</table>

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