

# **Configuring IP SLAs ICMP Echo Operations**

This module describes how to configure an IP Service Level Agreements (SLAs) Internet Control Message Protocol (ICMP) Echo operation to monitor end-to-end response time between a Cisco router and devices using IPv4 or IPv6. ICMP Echo is useful for troubleshooting network connectivity issues. This module also demonstrates how the results of the ICMP Echo operation can be displayed and analyzed to determine how the network IP connections are performing.

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## **Finding Feature Information**

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see **Bug Search Tool** and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

## **Restrictions for IP SLAs ICMP Echo Operations**

We recommend using a Cisco networking device as the destination device although any networking device that supports RFC 862, Echo protocol, can be used.

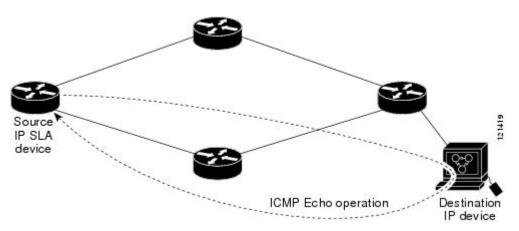
# **Information About IP SLAs ICMP Echo Operations**

### **ICMP Echo Operation**

The ICMP Echo operation measures end-to-end response time between a Cisco router and any devices using IP. Response time is computed by measuring the time taken between sending an ICMP Echo request message to the destination and receiving an ICMP Echo reply.

In the figure below ping is used by the ICMP Echo operation to measure the response time between the source IP SLAs device and the destination IP device. Many customers use IP SLAs ICMP-based operations, in-house ping testing, or ping-based dedicated probes for response time measurements.

Figure 1: ICMP Echo Operation



The IP SLAs ICMP Echo operation conforms to the same IETF specifications for ICMP ping testing and the two methods result in the same response times.

# How to Configure IP SLAs ICMP Echo Operations

### **Configuring an ICMP Echo Operation**

**Note** There is no need to configure an IP SLAs responder on the destination device.

Perform one of the following tasks:

### **Configuring a Basic ICMP Echo Operation on the Source Device**

#### SUMMARY STEPS

- 1. enable
- 2. configure terminal

- **3.** ip sla operation-number
- **4.** icmp-echo {destination-ip-address | destination-hostname} [source-ip {ip-address | hostname} | source-interface interface-name]
- **5.** frequency seconds
- 6. end

#### **DETAILED STEPS**

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	Example:	• Enter your password if prompted.	
	Device> enable		
Step 2	configure terminal	Enters global configuration mode.	
	Example:		
	Device# configure terminal		
Step 3	ip sla operation-number	Begins configuration for an IP SLAs operation and enters IP SLA configuration mode.	
	Example:		
	Device(config)# ip sla 6		
Step 4	icmp-echo {destination-ip-address   destination-hostname} [source-ip {ip-address   hostname}   source-interface interface-name]	Defines an ICMP Echo operation and enters IP SLA ICMP Echo configuration mode.	
	Example:		
	Device(config-ip-sla)# icmp-echo 172.29.139.134		
Step 5	frequency seconds	(Optional) Sets the rate at which a specified IP SLAs	
	Example:	operation repeats.	
	Device(config-ip-sla-echo)# frequency 300		
Step 6	end	Exits to privileged EXEC mode.	
	Example:		
	Device(config-ip-sla-echo)# end		

#### What to do next

To add proactive threshold conditions and reactive triggering for generating traps, or for starting another operation, to an IP SLAs operation, see the "Configuring Proactive Threshold Monitoring" section.

### **Configuring an ICMP Echo Operation with Optional Parameters**

Perform this task on the source device.

#### **SUMMARY STEPS**

- 1. enable
- **2**. configure terminal
- 3. ip sla operation-number
- **4.** icmp-echo {destination-ip-address | destination-hostname} [source-ip {ip-address | hostname} | source-interface interface-name]
- 5. data-pattern hex value
- 6. history buckets-kept size
- 7. history distributions-of-statistics-kept size
- 8. history enhanced [interval seconds] [buckets number-of-buckets]
- 9. history filter {none | all | overThreshold | failures}
- 10. frequency seconds
- 11. history hours-of-statistics-kept hours
- 12. history lives-kept lives
- **13.** owner owner-id
- 14. request-data-size bytes
- 15. history statistics-distribution-interval milliseconds
- 16. tag text
- **17.** threshold milliseconds
- **18.** timeout *milliseconds*
- **19.** Do one of the following:
  - tos number
  - traffic-class number
- 20. flow-label number
- 21. verify-data
- 22. vrf vrf-name
- 23. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	ip sla operation-number	Begins configuration for an IP SLAs operation and enters
	Example:	IP SLA configuration mode.
	Device(config)# ip sla 6	

	Command or Action	Purpose	
Step 4	icmp-echo {destination-ip-address   destination-hostname} [source-ip {ip-address   hostname}   source-interface interface-name]	Defines an Echo operation and enters IP SLA Echo configuration mode.	
	Example:		
	Device(config-ip-sla)# icmp-echo 172.29.139.134 source-ip 172.29.139.132		
Step 5	data-pattern hex value	(Optional) Sets the hexadecimal value for data pattern.	
	Example:	The range is 0 to FFFFFFF.	
	Device(config-ip-sla-echo)# data pattern FFFFFFF	n	
Step 6	history buckets-kept size	(Optional) Sets the number of history buckets that are kept	
	Example:	during the lifetime of an IP SLAs operation.	
	Device(config-ip-sla-echo)# history buckets-kept 25		
Step 7	history distributions-of-statistics-kept size	(Optional) Sets the number of statistics distributions kept	
	Example:	per hop during an IP SLAs operation.	
	Device(config-ip-sla-echo)# history distributions-of-statistics-kept 5		
Step 8	<b>history enhanced</b> [interval seconds] [buckets number-of-buckets]	(Optional) Enables enhanced history gathering for an IP SLAs operation.	
	Example:		
	Device(config-ip-sla-echo)# history enhanced interval 900 buckets 100		
Step 9	history filter {none   all   overThreshold   failures}	(Optional) Defines the type of information kept in the	
	Example:	history table for an IP SLAs operation.	
	Device(config-ip-sla-echo)# history filter failures		
Step 10	frequency seconds	(Optional) Sets the rate at which a specified IP SLAs	
	Example:	operation repeats.	
	Device(config-ip-sla-echo)# frequency 30		
Step 11	history hours-of-statistics-kept hours	(Optional) Sets the number of hours for which statistics	
	Example:	are maintained for an IP SLAs operation.	
	Device(config-ip-sla-echo)# history hours-of-statistics-kept 4		

	Command or Action	Purpose	
Step 12	history lives-kept lives Example:	(Optional) Sets the number of lives maintained in the history table for an IP SLAs operation.	
	Device(config-ip-sla-echo)# history lives-kept 5		
Step 13	owner owner-id	(Optional) Configures the Simple Network Management	
	Example:	Protocol (SNMP) owner of an IP SLAs operation.	
	Device(config-ip-sla-echo)# owner admin		
Step 14	request-data-size bytes	(Optional) Sets the protocol data size in the payload of an	
	Example:	IP SLAs operation's request packet.	
	Device(config-ip-sla-echo)# request-data-size 64		
Step 15	history statistics-distribution-interval milliseconds	(Optional) Sets the time interval for each statistics	
	Example:	distribution kept for an IP SLAs operation.	
	Device(config-ip-sla-echo)# history statistics-distribution-interval 10		
Step 16	tag text	(Optional) Creates a user-specified identifier for an IP	
	Example:	SLAs operation.	
	Device(config-ip-sla-echo)# tag TelnetPollServer1		
Step 17	threshold milliseconds	(Optional) Sets the upper threshold value for calculating	
	Example:	network monitoring statistics created by an IP SLAs operation.	
	Device(config-ip-sla-echo)# threshold 10000		
Step 18	timeout milliseconds	(Optional) Sets the amount of time an IP SLAs operation	
	Example:	waits for a response from its request packet.	
	Device(config-ip-sla-echo)# timeout 10000		
Step 19	Do one of the following:	(Optional) In an IPv4 network only, defines the ToS byte	
	• tos number	in the IPv4 header of an IP SLAs operation.	
	• traffic-class number	or	
	Example:	(Optional) In an IPv6 network only, defines the traffic class byte in the IPv6 header for a supported IP SLAs operation.	
	Device(config-ip-sla-jitter)# tos 160		
	Example:		
	Device(config-ip-sla-jitter)# traffic-class 160		

	Command or Action	Purpose	
Step 20	flow-label number	(Optional) In an IPv6 network only, defines the flow label	
	Example:	field in the IPv6 header for a supported IP SLAs operation.	
	Device(config-ip-sla-echo)# flow-label 112233		
Step 21	verify-data	(Optional) Causes an IP SLAs operation to check each	
	Example:	reply packet for data corruption.	
	Device(config-ip-sla-echo)# verify-data		
Step 22	vrf vrf-name	(Optional) Allows monitoring within Multiprotocol Lab	
	Example:	Switching (MPLS) Virtual Private Networks (VPNs) using IP SLAs operations.	
	Device(config-ip-sla-echo)# vrf vpn-A		
Step 23	end	Exits to privileged EXEC mode.	
	Example:		
	Device(config-ip-sla-echo)# end		

#### What to do next

To add proactive threshold conditions and reactive triggering for generating traps, or for starting another operation, to an IP SLAs operation, see the "Configuring Proactive Threshold Monitoring" section.

### **Scheduling IP SLAs Operations**

#### Before you begin

- All IP Service Level Agreements (SLAs) operations to be scheduled must be already configured.
- The frequency of all operations scheduled in a multioperation group must be the same.
- The list of one or more operation ID numbers to be added to a multioperation group must be limited to a maximum of 125 characters in length, including commas (,).

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands:
  - ip sla schedule *operation-number* [life {forever | *seconds*}] [start-time {[*hh:mm:ss*] [month day | day month] | pending | now | after *hh:mm:ss*}] [ageout *seconds*] [recurring]
  - ip sla group schedule *group-operation-number operation-id-numbers* {schedule-period *schedule-period-range* | schedule-together} [ageout *seconds*] frequency *group-operation-frequency* [life {forever | *seconds*}] [start-time {*h:mm* [:ss] [month day | day month] | pending | now | after *hh:mm* [:ss]}]
- 4. end

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- 5. show ip sla group schedule
- 6. show ip sla configuration

#### **DETAILED STEPS**

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	Example:	• Enter your password if prompted.	
	Device> enable		
Step 2	configure terminal	Enters global configuration mode.	
	Example:		
	Device# configure terminal		
Device# configure terminalStep 3Enter one of the following commands:• ip sla schedule operation-number [life {forever   seconds}] [start-time {[hh:mm:ss] [month day   day month]   pending   now   after hh:mm:ss}] [ageout seconds] [recurring]• ip sla group schedule group-operation-number operation-id-numbers {schedule-period schedule-period-range   schedule-together} [ageout seconds] frequency group-operation-frequency [life {forever   seconds}] [start-time {hh:mm [:ss] [month day   day month]   pending   now   after hh:mm [:ss]}]Example:Device (config) # ip sla schedule 10 life forever schedule-period frequencyDevice (config) # ip sla group schedule 10 schedule-period frequencyDevice (config) # ip sla group schedule 1 3,4,6-9 life forever start-time now		<ul> <li>Configures the scheduling parameters for an individua IP SLAs operation.</li> <li>Specifies an IP SLAs operation group number and the range of operation numbers for a multioperation scheduler.</li> </ul>	
_	Device(config)# ip sla schedule 1 3,4,6-9 schedule-period 50 frequency range 80-100		
Step 4	end	Exits global configuration mode and returns to privileged EXEC mode.	
	Example:	LALC MOUC.	
	Device(config)# end		
Step 5	show ip sla group schedule	(Optional) Displays IP SLAs group schedule details.	
	Example:		

	Command or Action	Purpose
	Device# show ip sla group schedule	
Step 6	show ip sla configuration	(Optional) Displays IP SLAs configuration details.
	Example:	
	Device# show ip sla configuration	

### **Troubleshooting Tips**

- If the IP Service Level Agreements (SLAs) operation is not running and not generating statistics, add the **verify-data** command to the configuration (while configuring in IP SLA configuration mode) to enable data verification. When data verification is enabled, each operation response is checked for corruption. Use the **verify-data** command with caution during normal operations because it generates unnecessary overhead.
- Use the **debug ip sla trace** and **debug ip sla error** commands to help troubleshoot issues with an IP SLAs operation.

### What to Do Next

To add proactive threshold conditions and reactive triggering for generating traps (or for starting another operation) to an IP Service Level Agreements (SLAs) operation, see the "Configuring Proactive Threshold Monitoring" section.

## **Configuration Examples for IP SLAs ICMP Echo Operations**

### **Example Configuring an ICMP Echo Operation**

The following example shows how to configure an IP SLAs operation type of ICMP Echo that will start immediately and run indefinitely.

```
ip sla 6
icmp-echo 172.29.139.134 source-ip 172.29.139.132
frequency 300
request-data-size 28
tos 160
timeout 2000
tag SFO-RO
ip sla schedule 6 life forever start-time now
```

# **Additional References for IP SLAs ICMP Echo Operations**

#### **Related Documents**

Related Topic	Document Title	
Cisco IOS commands	Cisco IOS Master Commands List, All Releases	
IP SLAs commands	Cisco IOS IP SLAs Command Reference	
Information about Cisco IP SLAs	"Cisco IOS IP SLAs Overview" module of the <i>IP SLAs Configuration Guide</i>	

#### **Standards and RFCs**

Standard/RFC	Title
RFC 862	Echo Protocol

#### MIBs

MIBs	MIBs Link	
CISCO-RTTMON-MIB	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL:	
	1	

#### **Technical Assistance**

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	

# **Feature Information for IP SLAs ICMP Echo Operations**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

#### Table 1: Feature Information for IP SLAs ICMP Echo Operations

Feature Name	Releases	Feature Information
IP SLAs ICMP Echo Operation		The Cisco IOS IP SLAs Internet Control Message Protocol (ICMP) echo operation allows you to measure end-to-end network response time between a Cisco device and other devices using IP.
IPv6 - IP SLAs (UDP Jitter, UDP Echo, ICMP Echo, TCP Connect)		Support was added for operability in IPv6 networks.