Configuring IP SLAs TCP Connect Operations

Last Updated: March 22, 2011

This module describes how to configure an IP Service Level Agreements (SLAs) TCP Connect operation to measure the response time taken to perform a TCP Connect operation between a Cisco router and devices using IPv4 or IPv6. TCP Connect accuracy is enhanced by using the IP SLAs Responder at the destination Cisco router. This module also demonstrates how the results of the TCP Connect operation can be displayed and analyzed to determine how the connection times to servers and hosts within your network can affect IP service levels. The TCP Connect operation is useful for measuring response times for a server used for a particular application or connectivity testing for server availability.

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- Information About the IP SLAs TCP Connect Operation, page 2
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- Configuration Examples for IP SLAs TCP Connect Operations, page 11
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Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the Feature Information Table at the end of this document.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.
Information About the IP SLAs TCP Connect Operation

TCP Connect Operation

The IP SLAs TCP Connect operation measures the response time taken to perform a TCP Connect operation between a Cisco router and devices using IP. TCP is a transport layer (Layer 4) Internet protocol that provides reliable full-duplex data transmission. The destination device can be any device using IP or an IP SLAs Responder.

In the figure below Router B is configured as the source IP SLAs device and a TCP Connect operation is configured with the destination device as IP Host 1.

![TCP Connect Operation Diagram]

Connection response time is computed by measuring the time taken between sending a TCP request message from Router B to IP Host 1 and receiving a reply from IP Host 1.

TCP Connect accuracy is enhanced by using the IP SLAs Responder at the destination Cisco device. If the destination router is a Cisco router, then IP SLAs makes a TCP connection to any port number that you specified. If the destination is not a Cisco IP host, then you must specify a known destination port number such as 21 for FTP, 23 for Telnet, or 80 for an HTTP server.

Using the IP SLAs Responder is optional for a TCP Connect operation when using Cisco devices. The IP SLAs Responder cannot be configured on non-Cisco devices.

TCP Connect is used to test virtual circuit availability or application availability. Server and application connection performance can be tested by simulating Telnet, SQL, and other types of connection to help you verify your IP service levels.

How to Configure the IP SLAs TCP Connect Operation

Configuring the IP SLAs Responder on the Destination Device, page 3
Configuring the IP SLAs Responder on the Destination Device

If you are using the IP SLAs Responder, ensure that the networking device to be used as the Responder is a Cisco device and that you have connectivity to that device through the network.

**SUMMARY STEPS**

1. **enable**
2. **configure terminal**
3. Do one of the following:
   - **ip sla responder**
   - **ip sla responder tcp-connect ipaddress** \texttt{ip-address} \texttt{port} \texttt{port}
4. **exit**

**DETAILED STEPS**

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong> enable</td>
<td>Enables privileged EXEC mode.</td>
</tr>
<tr>
<td><strong>Example:</strong> Router&gt; enable</td>
<td></td>
</tr>
<tr>
<td><strong>Step 2</strong> configure terminal</td>
<td>Enters global configuration mode.</td>
</tr>
<tr>
<td><strong>Example:</strong> Router# configure terminal</td>
<td></td>
</tr>
<tr>
<td><strong>Step 3</strong> Do one of the following:</td>
<td>(Optional) Temporarily enables IP SLAs Responder functionality on a Cisco device in response to control messages from source.</td>
</tr>
<tr>
<td>- <strong>ip sla responder</strong></td>
<td>or</td>
</tr>
<tr>
<td>- <strong>ip sla responder tcp-connect</strong> \texttt{ipaddress} \texttt{ip-address} \texttt{port} \texttt{port}</td>
<td>(Optional) Required only if protocol control is disabled on source. Permanently enables IP SLAs Responder functionality on specified IP address and port.</td>
</tr>
<tr>
<td><strong>Example:</strong> Router(config)# ip sla responder</td>
<td>• Control is enabled by default.</td>
</tr>
<tr>
<td><strong>Example:</strong> Router(config)# ip sla responder tcp-connect \texttt{ipaddress} 172.29.139.132 \texttt{port} 5000</td>
<td></td>
</tr>
<tr>
<td><strong>Step 4</strong> exit</td>
<td>(Optional) Exits global configuration mode and returns to privileged EXEC mode.</td>
</tr>
<tr>
<td><strong>Example:</strong> Router(config)# exit</td>
<td></td>
</tr>
</tbody>
</table>
Prerequisites

If you are using the IP SLAs Responder, complete the "Configuring the IP SLAs Responder on the Destination Device" section before you start this task.

Configuring and Scheduling a Basic TCP Connect Operation on the Source Device

SUMMARY STEPS

1. enable
2. configure terminal
3. ip sla operation-number
4. tcp-connect {destination-ip-address | destination-hostname} destination-port [source-ip {ip-address | hostname} source-port port-number] [control {enable | disable}]
5. frequency seconds
6. exit
7. ip sla schedule operation-number [life {forever | seconds}] [start-time {hh:mm:ss} [month day | day month] | pending | now | after hh:mm:ss] [ageout seconds] [recurring]
8. exit

DETAILED STEPS

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1 enable</td>
<td>Enables privileged EXEC mode.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router&gt; enable</td>
<td>• Enter your password if prompted.</td>
</tr>
<tr>
<td>Step 2 configure terminal</td>
<td>Enters global configuration mode.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router# configure terminal</td>
<td></td>
</tr>
<tr>
<td>Step 3 ip sla operation-number</td>
<td>Begins configuration for an IP SLAs operation and enters IP SLA configuration mode.</td>
</tr>
</tbody>
</table>
### Configuring and Scheduling a TCP Connect Operation on the Source Device

#### Command or Action

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>ip sla 10</td>
<td></td>
</tr>
</tbody>
</table>

### Step 4: tcp-connect

- **Purpose:** Defines a TCP Connect operation and enters IP SLA TCP configuration mode.
- **Example:**
  ```
  Router(config-ip-sla)# tcp-connect 172.29.139.132 5000
  ```

### Step 5: frequency seconds

- **Purpose:** (Optional) Sets the rate at which a specified IP SLAs operation repeats.
- **Example:**
  ```
  Router(config-ip-sla-tcp)# frequency 30
  ```

### Step 6: exit

- **Purpose:** Exits IP SLA TCP configuration mode and returns to global configuration mode.
- **Example:**
  ```
  Router(config-ip-sla-tcp)# exit
  ```

### Step 7: ip sla schedule operation-number [life {forever | seconds}] [start-time {hh:mm:ss | month day | day month | pending | now | after hh:mm:ss} [ageout seconds] [recurring]]

- **Purpose:** Configures the scheduling parameters for an individual IP SLAs operation.
- **Example:**
  ```
  Router(config)# ip sla schedule 10 start-time now life forever
  ```

### Step 8: exit

- **Purpose:** (Optional) Exits the global configuration mode and returns to privileged EXEC mode.
- **Example:**
  ```
  Router(config)# exit
  ```

#### Example

The following example shows the configuration of an IP SLAs operation type of TCP Connect that will start immediately and run indefinitely.

```
ip sla 9
  tcp-connect 172.29.139.132 5000
  frequency 10
!
ip sla schedule 9 life forever start-time now
```

- **Troubleshooting Tips, page 6**
- **What to Do Next, page 6**
Troubleshooting Tips

- If the IP SLAs operation is not running and generating statistics, add the `verify-data` command to the configuration of the operation (while configuring in IP SLA configuration mode) to enable data verification. When enabled, each operation response is checked for corruption. Use the `verify-data` command with caution during normal operations because it generates unnecessary overhead.
- Use the `debug ipsla trace` and `debug ip sla error` commands to help troubleshoot issues with an IP SLAs operation.

What to Do Next

To add proactive threshold conditions and reactive triggering for generating traps, or for starting another operation, to an IP SLAs operation, see the "Configuring Proactive Threshold Monitoring" section.

To view and interpret the results of an IP SLAs operation use the `show ip sla statistics` command. Checking the output for fields that correspond to criteria in your service level agreement will help you determine whether the service metrics are acceptable.

Configuring and Scheduling a TCP Connect Operation with Optional Parameters on the Source Device
### SUMMARY STEPS

1. enable
2. configure terminal
3. ip sla operation-number
4. tcp-connect \{destination-ip-address | destination-hostname\} destination-port [source-ip \{ip-address | hostname\} source-port port-number] [control \{enable | disable\}]
5. history buckets-kept size
6. history distributions-of-statistics-kept size
7. history enhanced \{interval seconds\} \{buckets number-of-buckets\}
8. history filter \{none | all | overThreshold | failures\}
9. frequency seconds
10. history hours-of-statistics-kept hours
11. history lives-kept lives
12. owner owner-id
13. history statistics-distribution-interval milliseconds
14. tag text
15. threshold milliseconds
16. timeout milliseconds
17. Do one of the following:
   - tos number
   - traffic-class number
18. flow-label number
19. exit
20. ip sla schedule operation-number \{life \{forever | seconds\}\} \{start-time \{hh:mm:ss | month day | day month\}\} \{pending | now | after hh:mm:ss\} \{ageout seconds\} \{recurring\}
21. exit
22. show ip sla configuration [operation-number]

### DETAILED STEPS

<table>
<thead>
<tr>
<th>Step</th>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>enable</td>
<td>Enables privileged EXEC mode.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Router&gt; enable</td>
<td></td>
</tr>
<tr>
<td>Step 2</td>
<td>configure terminal</td>
<td>Enters global configuration mode.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Router# configure terminal</td>
<td></td>
</tr>
<tr>
<td>Step 3</td>
<td>ip sla operation-number</td>
<td>Begins configuration for an IP SLAs operation and enters IP SLA configuration mode.</td>
</tr>
</tbody>
</table>
## Configuring and Scheduling a TCP Connect Operation on the Source Device

### Command or Action

**Example:**

```plaintext
Router(config)# ip sla 10
```

### Step 4

**tcp-connect**

*destination-ip-address | destination-hostname*

*destination-port [source-ip | ip-address | hostname] source-port port-number* [*control | enable | disable]*

**Example:**

```plaintext
Router(config-ip-sla)# tcp-connect 172.29.139.132 5000
```

**Purpose**

Define a TCP Connect operation and enters IP SLA TCP configuration mode.

- Use the `control disable` keyword combination only if you disable the IP SLAs control protocol on both the source and target routers.

### Step 5

**history buckets-kept**

*`size`*

**Example:**

```plaintext
Router(config-ip-sla-tcp)# history buckets-kept 25
```

**Purpose**

(Optional) Sets the number of history buckets that are kept during the lifetime of an IP SLAs operation.

### Step 6

**history distributions-of-statistics-kept**

*`size`*

**Example:**

```plaintext
Router(config-ip-sla-tcp)# history distributions-of-statistics-kept 5
```

**Purpose**

(Optional) Sets the number of statistics distributions kept per hop during an IP SLAs operation.

### Step 7

**history enhanced**

*`[interval | seconds] [buckets | number-of-buckets]`*

**Example:**

```plaintext
Router(config-ip-sla-tcp)# history enhanced interval 900 buckets 100
```

**Purpose**

(Optional) Enables enhanced history gathering for an IP SLAs operation.

### Step 8

**history filter**

*`{none | all | overThreshold | failures}`*

**Example:**

```plaintext
Router(config-ip-sla-tcp)# history filter failures
```

**Purpose**

(Optional) Defines the type of information kept in the history table for an IP SLAs operation.

### Step 9

**frequency**

*`seconds`*

**Example:**

```plaintext
Router(config-ip-sla-tcp)# frequency 30
```

**Purpose**

(Optional) Sets the rate at which a specified IP SLAs operation repeats.

### Step 10

**history hours-of-statistics-kept**

*`hours`*

**Example:**

```plaintext
Router(config-ip-sla-tcp)# history hours-of-statistics-kept 4
```

**Purpose**

(Optional) Sets the number of hours for which statistics are maintained for an IP SLAs operation.
<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 11</strong> history lives-kept <em>lives</em></td>
<td>(Optional) Sets the number of lives maintained in the history table for an IP SLAs operation.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# history lives-kept 5</td>
<td></td>
</tr>
<tr>
<td><strong>Step 12</strong> owner owner-id</td>
<td>(Optional) Configures the Simple Network Management Protocol (SNMP) owner of an IP SLAs operation.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# owner admin</td>
<td></td>
</tr>
<tr>
<td><strong>Step 13</strong> history statistics-distribution-interval <em>milliseconds</em></td>
<td>(Optional) Sets the time interval for each statistics distribution kept for an IP SLAs operation.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# history statistics-distribution-interval 10</td>
<td></td>
</tr>
<tr>
<td><strong>Step 14</strong> tag <em>text</em></td>
<td>(Optional) Creates a user-specified identifier for an IP SLAs operation.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# tag TelnetPollServer1</td>
<td></td>
</tr>
<tr>
<td><strong>Step 15</strong> threshold <em>milliseconds</em></td>
<td>(Optional) Sets the upper threshold value for calculating network monitoring statistics created by an IP SLAs operation.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# threshold 10000</td>
<td></td>
</tr>
<tr>
<td><strong>Step 16</strong> timeout <em>milliseconds</em></td>
<td>(Optional) Sets the amount of time an IP SLAs operation waits for a response from its request packet.</td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# timeout 10000</td>
<td></td>
</tr>
<tr>
<td><strong>Step 17</strong> Do one of the following:</td>
<td>(Optional) In an IPv4 network only, defines the ToS byte in the IPv4 header of an IP SLAs operation. or (Optional) In an IPv6 network only, defines the traffic class byte in the IPv6 header for a supported IP SLAs operation.</td>
</tr>
<tr>
<td>· <em>tos number</em></td>
<td></td>
</tr>
<tr>
<td>· <em>traffic-class number</em></td>
<td></td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-jitter)# tos 160</td>
<td></td>
</tr>
<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-jitter)# traffic-class 160</td>
<td></td>
</tr>
<tr>
<td><strong>Step 18</strong> flow-label <em>number</em></td>
<td>(Optional) In an IPv6 network only, defines the flow label field in the IPv6 header for a supported IP SLAs operation.</td>
</tr>
<tr>
<td>Command or Action</td>
<td>Purpose</td>
</tr>
<tr>
<td>------------------</td>
<td>---------</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>Router(config-ip-sla-tcp)# flow-label 112233</td>
<td></td>
</tr>
</tbody>
</table>

**Step 19**

**Example:**

Router(config-ip-sla-tcp)# exit

Exits TCP configuration submode and returns to global configuration mode.

**Step 20**

**Example:**

Router(config)# ip sla schedule 10 start-time now life forever

Configures the scheduling parameters for an individual IP SLAs operation.

**Step 21**

**Example:**

Router(config)# exit

(Optional) Exits global configuration mode and returns to privileged EXEC mode.

**Step 22**

**Example:**

Router# show ip sla configuration 10

(Optional) Displays configuration values including all defaults for all IP SLAs operations or a specified operation.

**Example**

The following sample output shows the configuration of all the IP SLAs parameters (including defaults) for the TCP Connect operation number 9.

```
Router# show ip sla configuration 9
Complete Configuration Table (includes defaults)
Entry Number: 9
Owner:
Tag: SL-SGU
Type of Operation to Perform: tcpConnect
Reaction and History Threshold (milliseconds): 5000
Operation Frequency (seconds): 20
Operation Timeout (milliseconds): 60000
Verify Data: FALSE
Status of Entry (SNMP RowStatus): active
Protocol Type: ipTcpConn
Target Address: 172.29.139.132
Source Address: 0.0.0.0
Target Port: 5000
Source Port: 0
Request Size (ARR data portion): 1
Response Size (ARR data portion): 1
Control Packets: enabled
Loose Source Routing: disabled
LSR Path: Type of Service Parameters: 128
```
Troubleshooting Tips

- If the IP SLAs operation is not running and generating statistics, add the `verify-data` command to the configuration of the operation (while configuring in IP SLA configuration mode) to enable data verification. When enabled, each operation response is checked for corruption. Use the `verify-data` command with caution during normal operations because it generates unnecessary overhead.
- Use the `debugipsla trace` and `debug ip sla error` commands to help troubleshoot issues with an IP SLAs operation.

What to Do Next

To add proactive threshold conditions and reactive triggering for generating traps, or for starting another operation, to an IP SLAs operation, see the "Configuring Proactive Threshold Monitoring" section.

To view and interpret the results of an IP SLAs operation use the `show ip sla statistics` command. Checking the output for fields that correspond to criteria in your service level agreement will help you determine whether the service metrics are acceptable.

**Configuration Examples for IP SLAs TCP Connect Operations**

- **Example Configuring a TCP Connect Operation, page 11**

**Example Configuring a TCP Connect Operation**

The following example shows how to configure a TCP Connect operation from Router B to the Telnet port (TCP port 23) of IP Host 1 (IP address 10.0.0.1), as shown in the "TCP Connect Operation" figure in the "Information About the IP SLAs TCP Connect Operation" section. The operation is scheduled to start immediately. In this example, the control protocol is disabled on source (Router B). IP SLAs uses the control protocol to notify the IP SLAs Responder to enable the target port temporarily. This action allows the Responder to reply to the TCP Connect operation. In this example, because the target is not a router and a well-known TCP port is used, there is no need to send the control message.
Router A Configuration

configure terminal
ip sla responder tcp-connect ipaddress 10.0.0.1 port 23

Router B Configuration

ip sla 9
tcp-connect 10.0.0.1 23 control disable
frequency 30
tos 128
timeout 1000
tag FLL-RO
ip sla schedule 9 start-time now

The following example shows how to configure a TCP Connect operation with a specific port, port 23, and without an IP SLAs Responder. The operation is scheduled to start immediately and run indefinitely.

ip sla 9
tcp-connect 173.29.139.132 21 control disable
frequency 30
ip sla schedule 9 life forever start-time now

Additional References

Related Documents

<table>
<thead>
<tr>
<th>Related Topic</th>
<th>Document Title</th>
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</thead>
<tbody>
<tr>
<td>Cisco IOS commands</td>
<td>Cisco IOS Master Commands List, All Releases</td>
</tr>
<tr>
<td>Cisco IOS IP SLAs commands</td>
<td>Cisco IOS IP SLAs Command Reference</td>
</tr>
</tbody>
</table>

Standards

<table>
<thead>
<tr>
<th>Standards</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature. --</td>
</tr>
</tbody>
</table>

MIBs

<table>
<thead>
<tr>
<th>MIBs</th>
<th>MIBs Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>CISCO-RTTMON-MIB</td>
<td>To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: <a href="http://www.cisco.com/go/mibs">http://www.cisco.com/go/mibs</a></td>
</tr>
</tbody>
</table>
RFCs

No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.

Technical Assistance

The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.


Feature Information for the IP SLAs TCP Connect Operation

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 1: Feature Information for the IP SLAs TCP Connect Operation

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Releases</th>
<th>Feature Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP SLAs TCP Connect Operation</td>
<td>12.2(31)SB2 12.2(33)SRB1 12.2(33)SXH 12.3(14)T 15.0(1)S Cisco IOS XE 3.1.0SG</td>
<td>The Cisco IOS IP SLAs Transmission Control Protocol (TCP) connect operation allows you to measure the network response time taken to perform a TCP Connect operation between a Cisco device and other devices using IP.</td>
</tr>
<tr>
<td>IPv6 - IP SLAs (UDP Jitter, UDP Echo, ICMP Echo, TCP Connect)</td>
<td>12.2(33)SRC 12.2(33)SB 12.4(20)T Cisco IOS XE 3.1.0SG</td>
<td>Support was added for operability in IPv6 networks.</td>
</tr>
</tbody>
</table>
Example Configuring a TCP Connect Operation

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