The Web Cache Communication Protocol (WCCP) is a Cisco-developed content-routing technology that intercepts IP packets and redirects those packets to a destination other than that specified in the IP packet. Typically the packets are redirected from their destination web server on the Internet to a content engine that is local to the client. In some WCCP deployment scenarios, redirection of traffic may also be required from the web server to the client. WCCP enables you to integrate content engines into your network infrastructure.

The tasks in this document assume that you have already configured content engines on your network. For specific information on hardware and network planning associated with Cisco Content Engines and WCCP, see the Cisco Content Engines documentation at the following URL:

http://www.cisco.com/univercd/cc/td/doc/product/webscale/content/index.htm

- Finding Feature Information, page 1
- Prerequisites for WCCP Version 2, page 2
- Information About WCCP Version 2, page 2
- How to Configure WCCP Version 2, page 5
- Configuration Examples for WCCP Version 2, page 8
- Additional References, page 11
- Additional References, page 12
- Feature Information for WCCP Version 2, page 13

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see Bug Search Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table at the end of this module.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.
Prerequisites for WCCP Version 2

- IP must be configured on the interface connected to the Internet and another interface must be connected to the content engine.
- The interface connected to the content engine must be a Fast Ethernet or Gigabit Ethernet interface.

Information About WCCP Version 2

- WCCPv2 Overview, page 2
- WCCPv2 Configuration, page 3
- WCCPv2 Support for Services Other Than HTTP, page 4
- WCCPv2 Support for Multiple Routers, page 4
- WCCPv2 MD5 Security, page 4
- WCCPv2 Web Cache Packet Return, page 4
- WCCPv2 Load Distribution, page 5
- WCCP Troubleshooting Tips, page 5

WCCPv2 Overview

WCCP uses Cisco Content Engines (or other content engines running WCCP) to localize web traffic patterns in the network, enabling content requests to be fulfilled locally. Traffic localization reduces transmission costs and download time.

WCCP enables Cisco IOS XE routing platforms to transparently redirect content requests. The main benefit of transparent redirection is that users need not configure their browsers to use a web proxy. Instead, they can use the target URL to request content, and have their requests automatically redirected to a content engine. The word "transparent" in this case means that the end user does not know that a requested file (such as a web page) came from the content engine instead of from the originally specified server.

A content engine receiving a request attempts to service it from its own local cache. If the requested information is not present, the content engine issues its own request to the originally targeted server to get the required information. A content engine retrieving the requested information forwards it to the requesting client and caches it to fulfill future requests, thus maximizing download performance and substantially reducing transmission costs.

WCCP enables a series of content engines, called a content engine cluster, to provide content to a router or multiple routers. Network administrators can easily scale their content engines to manage heavy traffic loads through these clustering capabilities. Cisco clustering technology enables each cluster member to work in parallel, resulting in linear scalability. Clustering content engines greatly improves the scalability, redundancy, and availability of your caching solution. You can cluster up to 32 content engines to scale to your desired capacity.

The WCCP Version 2 feature provides several enhancements and features to the WCCP protocol, including:

- The ability of multiple routers to service a content engine cluster.
- Redirection of traffic other than HTTP (TCP port 80 traffic), including a variety of UDP and TCP traffic.
- Optional authentication that enables you to control which routers and content engines become part of the service group using passwords and the HMAC MD5 standard.
• A check on packets that determines which requests have been returned from the content engine unserviced.
• Load adjustments for individual content engines to provide an effective use of the available resources while helping to ensure high quality of service (QoS) to the clients.

WCCPv2 Configuration

Multiple routers can use WCCPv2 to service a content engine cluster. In WCCPv1, only one router could redirect content requests to a cluster. The figure below illustrates a sample configuration using multiple routers.

**Figure 1** Cisco Content Engine Network Configuration Using WCCPv2

The subset of content engines within a cluster and routers connected to the cluster that are running the same service is known as a service group. Available services include TCP and UDP redirection.

In WCCPv1, the content engines were configured with the address of the single router. WCCPv2 requires that each content engine be aware of all the routers in the service group. To specify the addresses of all the routers in a service group, you must choose one of the following methods:

• **Unicast**—A list of router addresses for each of the routers in the group is configured on each content engine. In this case the address of each router in the group must be explicitly specified for each content engine during configuration.

• **Multicast**—A single multicast address is configured on each content engine. In the multicast address method, the content engine sends a single-address notification that provides coverage for all routers in the service group. For example, a content engine could indicate that packets should be sent to a multicast address of 224.0.0.100, which would send a multicast packet to all routers in the service group configured for group listening using WCCP (see the `ip wccp group-listen` or the `ipv6 wccp group-listen` interface configuration command for details).
The multicast option is easier to configure because you need only specify a single address on each content engine. This option also allows you to add and remove routers from a service group dynamically, without needing to reconfigure the content engines with a different list of addresses each time.

The following sequence of events details how WCCPv2 configuration works:

1. Each content engine is configured with a list of routers.
2. Each content engine announces its presence and a list of all routers with which it has established communications. The routers reply with their view (list) of content engines in the group.
3. When the view is consistent across all content engines in the cluster, one content engine is designated as the lead and sets the policy that the routers need to deploy in redirecting packets.

WCCPv2 Support for Services Other Than HTTP

WCCPv2 allows redirection of traffic other than HTTP (TCP port 80 traffic), including a variety of UDP and TCP traffic. WCCPv1 supported the redirection of HTTP (TCP port 80) traffic only. WCCPv2 supports the redirection of packets intended for other ports, including those used for proxy-web cache handling, File Transfer Protocol (FTP) caching, FTP proxy handling, web caching for ports other than 80, and Real Audio, video, and telephony applications.

To accommodate the various types of services available, WCCPv2 introduced the concept of multiple service groups. Service information is specified in the WCCP configuration commands using dynamic services identification numbers (such as 98) or a predefined service keyword (such as web-cache). This information is used to validate that service group members are all using or providing the same service.

The content engines in a service group specify traffic to be redirected by protocol (TCP or UDP) and up to eight source or destination ports. Each service group has a priority status assigned to it. The priority of a dynamic service is assigned by the content engine. The priority value is in the range of 0 to 255 where 0 is the lowest priority. The predefined web-cache service has an assigned priority of 240.

WCCPv2 Support for Multiple Routers

WCCPv2 allows multiple routers to be attached to a cluster of cache engines. The use of multiple routers in a service group allows for redundancy, interface aggregation, and distribution of the redirection load. WCCPv2 supports up to 32 routers per service group. Each service group is established and maintained independently.

WCCPv2 MD5 Security

WCCPv2 provides optional authentication that enables you to control which routers and content engines become part of the service group using passwords and the Hashed Message Authentication Code—Message Digest (HMAC MD5) standard. Shared-secret MD5 one-time authentication (set using the ip wccp [password [0 | 7] password] global configuration command) enables messages to be protected against interception, inspection, and replay.

WCCPv2 Web Cache Packet Return

If a content engine is unable to provide a requested object it has cached due to error or overload, the content engine will return the request to the router for onward transmission to the originally specified destination server. WCCPv2 provides a check on packets that determines which requests have been returned from the content engine unserviced. Using this information, the router can then forward the request to the originally targeted server (rather than attempting to resend the request to the content engine cluster). This process provides error handling transparency to clients.
Typical reasons why a content engine would reject packets and initiate the packet return feature include the following:

- Instances when the content engine is overloaded and has no room to service the packets
- Instances when the content engine is filtering for certain conditions that make caching packets counterproductive (for example, when IP authentication has been turned on)

**WCCPv2 Load Distribution**

WCCPv2 can be used to adjust the load being offered to individual content engines to provide an effective use of the available resources while helping to ensure high quality of service (QoS) to the clients. WCCPv2 allows the designated content engine to adjust the load on a particular content engine and balance the load across the content engines in a cluster. WCCPv2 uses three techniques to perform load distribution:

- **Hot spot handling**—Allows an individual hash bucket to be distributed across all the content engines. Prior to WCCPv2, information from one hash bucket could go to only one content engine.
- **Load balancing**—Allows the set of hash buckets assigned to a content engine to be adjusted so that the load can be shifted from an overwhelmed content engine to other members that have available capacity.
- **Load shedding**—Enables the router to selectively redirect the load to avoid exceeding the capacity of a content engine.

The use of these hashing parameters prevents one content engine from being overloaded and reduces the potential for bottlenecks.

**WCCP Troubleshooting Tips**

CPU usage may be very high when WCCP is enabled. The WCCP counters enable a determination of the bypass traffic directly on the router and can indicate whether the cause is high CPU usage due to enablement of WCCP. In some situations, 10 percent bypass traffic may be normal; in other situations, 10 percent may be high. However, any figure above 25 percent should prompt a closer investigation of what is occurring in the web cache.

If the counters suggest that the level of bypass traffic is high, the next step is to examine the bypass counters in the content engine and determine why the content engine is choosing to bypass the traffic. You can log in to the content engine console and use the CLI to investigate further. The counters allow you to determine the percent of traffic being bypassed.

**How to Configure WCCP Version 2**

- Configuring WCCP, page 5
- Verifying and Monitoring WCCP Configuration Settings, page 7

**Configuring WCCP**

Perform this task to configure WCCP.

Until you configure a WCCP service using the `ip wccp{web-cache | service-number} global configuration` command, WCCP is disabled on the router. The first use of a form of the `ip wccp` command enables WCCP. By default WCCPv2 is used for services, but you can use WCCPv1 functionality instead.
Use the `ip wccp web-cache password` command to set a password for a router and the content engines in a service group. MD5 password security requires that each router and content engine that wants to join a service group be configured with the service group password. The password must be up to eight characters in length. Each content engine or router in the service group will authenticate the security component in a received WCCP packet immediately after validating the WCCP message header. Packets failing authentication will be discarded.

**SUMMARY STEPS**

1. enable
2. configure terminal
3. ip wccp [vrf vrf-name] {web-cache | service-number} [group-address multicast-address] [redirect-list access-list] [group-list access-list] [password password [0 | 7 ] ]
4. interface type number
5. ip wccp [vrf vrf-name] {web-cache | service-number} redirect {in | out}
6. exit
7. interface type number
8. ip wccp redirect exclude in

**DETAILED STEPS**

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1 enable</strong></td>
<td>Enables privileged EXEC mode.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td>• Enter your password if prompted.</td>
</tr>
<tr>
<td>Device&gt; enable</td>
<td></td>
</tr>
<tr>
<td><strong>Step 2 configure terminal</strong></td>
<td>Enters global configuration mode.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>Device# configure terminal</td>
<td></td>
</tr>
<tr>
<td>**Step 3 ip wccp [vrf vrf-name] {web-cache</td>
<td>service-number} [group-address multicast-address] [redirect-list access-list] [group-list access-list] [password password [0</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>Device(config)# ip wccp web-cache password password1</td>
<td></td>
</tr>
<tr>
<td><strong>Step 4 interface type number</strong></td>
<td>Targets an interface number for which the web cache service will run, and enters interface configuration mode.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>Device(config)# interface ethernet0/0</td>
<td></td>
</tr>
</tbody>
</table>
Verifying and Monitoring WCCP Configuration Settings

**SUMMARY STEPS**

1. **enable**
2. **show ip wccp [vrf vrf-name] [web-cache | service-number] [detail view]**
3. **show ip interface**
4. **more system:running-config**

**DETAILED STEPS**

<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>Step 1</strong> enable</td>
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<tr>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td>Device&gt; enable</td>
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</tbody>
</table>

**Step 5** ip wccp [vrf vrf-name] [web-cache | service-number] redirect [in | out]

**Example:**

```
Device(config-if)# ip wccp web-cache redirect in
```

Enables packet redirection on an outbound or inbound interface using WCCP.

- As indicated by the `out` and `in` keyword options, redirection can be specified for outbound interfaces or inbound interfaces.

**Step 6** exit

**Example:**

```
Device(config-if)# exit
```

Exits interface configuration mode.

**Step 7** interface type number

**Example:**

```
Device(config)# interface GigabitEthernet 0/2/0
```

Targets an interface number on which to exclude traffic for redirection, and enters interface configuration mode.

**Step 8** ip wccp redirect exclude in

**Example:**

```
Device(config-if)# ip wccp redirect exclude in
```

(Optional) Excludes traffic on the specified interface from redirection.
### Command or Action | Purpose
--- | ---
**Step 2** `show ip wccp [vrf vrf-name] [web-cache |service-number] [detail view]` | Displays global information related to WCCP, including the protocol version running, the number of content engines in the router service group, which content engine group is allowed to connect to the router, and which access list is being used.
- `vrf vrf-name`—(Optional) Virtual routing and forwarding (VRF) instance associated with a service group.
- `service-number`—(Optional) Dynamic number of the web-cache service group being controlled by the content engine. The range is from 0 to 99. For web caches that use Cisco Content Engines, the reverse proxy service is indicated by a value of 99.
- `web-cache`—(Optional) statistics for the web-cache service.
- `detail`—(Optional) other members of a particular service group or web cache that have or have not been detected.
- `view`—(Optional) information about a router or all web caches.

**Example:**
```
Device# show ip wccp 24 detail
```

**Step 3** `show ip interface` | Displays status about whether any `ip wccp redirection` commands are configured on an interface; for example, “Web Cache Redirect is enabled / disabled.”

**Example:**
```
Device# show ip interface
```

**Step 4** `more system:running-config` | (Optional) Displays contents of the running configuration file (equivalent to the `show running-config` command).

**Example:**
```
Device# more system:running-config
```

---

### Configuration Examples for WCCP Version 2

- **Example: Changing the Version of WCCP on a Router**, page 8
- **Example: Configuring a General WCCPv2 Session**, page 9
- **Example: Setting a Password for a Router and Content Engines**, page 9
- **Example: Verifying WCCP Settings**, page 9

### Example: Changing the Version of WCCP on a Router

The following example shows how to change the WCCP version from the default of WCCPv2 to WCCPv1, and enabling the web-cache service in WCCPv1:

```
Router# show ip wccp
% WCCP version 2 is not enabled
Router# configure terminal
```
Example: Configuring a General WCCPv2 Session

Device# configure terminal
Device(config)# ip wccp web-cache group-address 224.1.1.100 password password1
Device(config)# ip wccp source-interface GigabitEthernet 0/1/0
Device(config)# ip wccp check services all
Device(config)# interface GigabitEthernet 0/1/0
Device(config-if)# ip wccp web-cache redirect in
Device(config-if)# exit
Device(config)# interface GigabitEthernet 0/2/0
Device(config-if)# ip wccp redirect exclude in
Device(config-if)# exit

Example: Setting a Password for a Router and Content Engines

Router# configure terminal
Router(config)# ip wccp web-cache password password1

Example: Verifying WCCP Settings

The following example shows how to verify your configuration changes by using the `more system:running-config` command in privileged EXEC mode. The following example shows that both the web cache service and dynamic service 99 are enabled on the device:

Device# more system:running-config

Building configuration...
Current configuration:
!
version 12.0
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
service udp-small-servers
service tcp-small-servers
!
hostname router4
!
enable secret 5 $1$Sv$6lJsQYQXVPW.KuCxZNTh1
enable password password1
!
ip subnet-zero
ip wccp web-cache
ip wccp 99
The following example shows how to display global statistics related to WCCP:

```
Device# show ip wccp web-cache detail

WCCP Client information:
WCCP Client ID: 10.1.1.2
Protocol Version: 2.0
State: Usable
Redirection: L2
Packet Return: L2
Packets Redirected: 0
Connect Time: 00:20:34
Assignment: MASK

Mask SrcAddr DstAddr SrcPort DstPort
---- ------ ------ ----------- -----------
0000: 0x00000000 0x00001741 0x0000 0x0000
Value SrcAddr DstAddr SrcPort DstPort CE-IP
-------- -------- -------- ------- ------- -------
0000: 0x00000000 0x00000000 0x0000 0x0000 0x3C010102 (10.1.1.2)
0001: 0x00000000 0x00000001 0x0000 0x0000 0x3C010102 (10.1.1.2)
```

Example: Verifying WCCP Settings
For more information about the `show ip wccp web-cache` command, see the Cisco IOS IP Application Services Command Reference.

### Additional References

#### Related Documents

<table>
<thead>
<tr>
<th>Related Topic</th>
<th>Document Title</th>
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<tbody>
<tr>
<td>IPv6 addressing and connectivity</td>
<td>IPv6 Configuration Guide</td>
</tr>
<tr>
<td>Cisco IOS commands</td>
<td>Cisco IOS Master Commands List, All Releases</td>
</tr>
<tr>
<td>IPv6 commands</td>
<td>Cisco IOS IPv6 Command Reference</td>
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<td>Cisco IOS IPv6 features</td>
<td>Cisco IOS IPv6 Feature Mapping</td>
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<tr>
<td>Classifying Network Traffic</td>
<td>“Classifying Network Traffic” module</td>
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#### Standards and RFCs

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<td>RFCs for IPv6</td>
<td>IPv6 RFCs</td>
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#### MIBs

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<th>MIB</th>
<th>MIBs Link</th>
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<tr>
<td>No new or modified MIBs are supported, and support for existing MIBs has not been modified.</td>
<td>To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: <a href="http://www.cisco.com/go/mibs">http://www.cisco.com/go/mibs</a></td>
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Technical Assistance

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<tr>
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<tr>
<td>The Cisco Support and Documentation website provides online resources to</td>
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<tr>
<td>download documentation, software, and tools. Use these resources to</td>
</tr>
<tr>
<td>install and configure the software and to troubleshoot and resolve</td>
</tr>
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</tr>
<tr>
<td>tools on the Cisco Support and Documentation website requires a Cisco.com</td>
</tr>
<tr>
<td>user ID and password.</td>
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Additional References

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<td>IP Addressing Services Configuration Guide</td>
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<tr>
<td>IP application services configuration tasks</td>
<td>IP Application Services Configuration Guide</td>
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<tr>
<td>IP application services commands: complete command syntax, command mode,</td>
<td>Cisco IOS IP Application Services Command Reference</td>
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<tr>
<td>command history, defaults, usage guidelines, and examples</td>
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<tr>
<td>IP accounting</td>
<td>Cisco IOS XE Flexible NetFlow Configuration Guide</td>
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Standards

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No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.

RFCs

<table>
<thead>
<tr>
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<tr>
<td>RFC 791</td>
<td>Internet Protocol</td>
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<tr>
<td>RFC 792</td>
<td>Internet Control Message Protocol</td>
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<tr>
<td>RFC 1191</td>
<td>Path MTU Discovery</td>
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<td><a href="http://www.cisco.com/cisco/web/support/index.html">http://www.cisco.com/cisco/web/support/index.html</a></td>
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</table>

Feature Information for WCCP Version 2

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.
Table 1  Feature Information for WCCP Version 2

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<tr>
<th>Feature Name</th>
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<th>Feature Information</th>
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<tr>
<td>WCCP Version 2</td>
<td>Cisco IOS XE Release 2.2</td>
<td>The WCCP Version 2 feature provides several enhancements and features to the WCCP protocol, including:</td>
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<tr>
<td></td>
<td>Cisco IOS XE Release 3.3SG</td>
<td>- The ability of multiple routers to service a content engine cluster.</td>
</tr>
<tr>
<td></td>
<td>Cisco IOS XE Release 3.2SE</td>
<td>- Redirection of traffic other than HTTP (TCP port 80 traffic), including a variety of UDP and TCP traffic.</td>
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<td>- Optional authentication that enables you to control which routers and content engines become part of the service group using passwords and the HMAC MD5 standard.</td>
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<td></td>
<td></td>
<td>- Load adjustments for individual content engines to provide an effective use of the available resources while helping to ensure high quality of service (QoS) to the clients.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The following commands were introduced or modified by this feature: <strong>clear ip wccp, ip wccp, ip wccp group-listen, ip wccp redirect, ip wccp redirect exclude in, ip wccp version, show ip wccp.</strong></td>
</tr>
</tbody>
</table>
and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

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