Migrate from Co-resident Deployment to Standalone Deployment

Upgrade from Co-resident to Standalone Deployments

If your solution exceeds the configuration limits of 2000 Agent Reference Design, use a Reference Design with higher limits and replace the co-resident deployment of CUIC with a standalone deployment of CUIC, Live Data, and IdS. A standalone deployment allows higher capacity and increased reporting end users. You cannot convert the existing co-resident server to a standalone server.

Note You can export the CUIC reports from the co-resident deployment and import them into the new standalone CUIC.

For a new standalone deployment, you must perform fresh install of the following servers, using the method outlined below:

Sequence	Task
1	Set up the System Inventory for Standalone Deployment, on page 2
2	Install Cisco Unified Intelligence Center Standalone (4000, 8000, 12000 Agent Deployment). See *Installation and Upgrade Guide for Cisco Unified Intelligence Center* at http://www.cisco.com/en/US/products/ps9755/prod_installation_guides_list.html.
3	Install Live Data. See Live Data Standalone Installation.
4	Install the Identity Service. See the **Installation Task Flow for Cisco Identity Service** section in the *Cisco Unified Contact Center Enterprise Features Guide* at https://www.cisco.com/%20c/en/us/support/customer-collaboration/unified-contact-center-enterprise/%20products-feature-guides-list.html

Set up the System Inventory for Standalone Deployment

Procedure

Step 1	In Unified CCE Administration, navigate to **System** > **Deployment**.
Step 2	Add the new machine to the System Inventory:

    a) Select the coresident machine to remove. Cick **Delete**.

    b) Click **New**. The **Add Machine** popup window opens.

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    c) From the **Type** drop-down menu, select the following machine type:

        Unified Intelligence Center Publisher.

    d) In the **Hostname** field, enter the FQDN, hostname, or IP address of the machine.

        The system attempts to convert the value you enter to FQDN.

    e) Enter the machine's Administration credentials.

    f) Click **Save**.

The machine and its related Subscriber or Secondary machine are added to the System Inventory.

What to do next

If you remove a component from your deployment, delete it from your System Inventory. If you add the component again, or add more components, add those components to the System Inventory.