



Uninstalling the Cisco IPICS Server Software

This chapter describes how to uninstall the Cisco IPICS server software.

You can perform the uninstallation procedure in one of the following ways:

- From the Cisco IPICS server by using a terminal console
- From a remote PC on the network by using SSH software



Note

- The Cisco IPICS uninstallation procedure removes all of the components and directories that were created during the Cisco IPICS installation. If you intend to reinstall Cisco IPICS at a later time, Cisco recommends that you back up your database and log files before you begin the uninstallation process.
 - For information about backing up files, see the “Performing Cisco IPICS Backup and Restore Operations” chapter in *Cisco IPICS Server Administration Guide*.
 - Be aware that when you uninstall and reinstall the Cisco IPICS software, communications are temporarily disrupted. Upon reinstallation, Cisco IPICS disconnects VTGs and SIP-based IDC clients that were using RMS resources so that the voice ports become available for use.
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This chapter includes the following sections:

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- [Uninstalling the Cisco IPICS Server Software Remotely, page 8-3](#)

Uninstalling the Cisco IPICS Software from the Server

To uninstall the Cisco IPICS software directly from the Cisco IPICS server, perform the following procedure:

Procedure

Step 1 Access the Cisco IPICS server by using a terminal console.

Cisco IPICS displays the following text, *hostname* specifies the host name of the Cisco IPICS server:

Cisco IPICS

hostname **login:**

- Step 2** Enter **root** in the *hostname login:* field; then, press **Enter**.
Cisco IPICS prompts you for the password for the root user.
- Step 3** Enter the password for the root user; then, press **Enter**.
- Step 4** To navigate to the directory where the uninstaller file is located and start the uninstallation process, take one of these actions:

- If you are uninstalling the Cisco IPICS server software, enter these commands:

```
[root]# cd /root/_uninstall_IPICS
```

```
[root]# bash uninstall-ipics
```

- If you are uninstalling the UMS software, enter these commands:

```
[root]# cd /root/_uninstall_UMS
```

```
[root]# bash uninstall-ums
```

- If you are uninstalling the Reporter software, enter these commands:

```
[root]# cd /root/_uninstall_REPORTER
```

```
[root]# bash uninstall-reporter
```

- If you are uninstalling the ISSIG software, enter these commands:

```
[root]# cd /root/_uninstall_ISSIG
```

```
[root]# bash uninstall-issig
```

- If you are uninstalling the DFSIG software, enter these commands:

```
[root]# cd /root/_uninstall_DFSIG
```

```
[root]# bash uninstall-dfsig
```

The uninstallation program prompts you to confirm the uninstallation process.

- Step 5** To confirm the uninstallation process, type **y** and press **Enter**.

The uninstallation process begins.



Note Be aware that the Cisco IPICS uninstallation process permanently removes the Cisco IPICS software and deletes any Cisco IPICS database and configuration data that you have stored in the server. If you need to save your data, Cisco recommends that you first back up your data to a remote host before you uninstall the software. For more information about backing up your data, refer to the “Performing Cisco IPICS Backup and Restore Operations” chapter in *Cisco IPICS Server Administration Guide*.

After you have preserved a copy of your data, you can restart the uninstallation process.

The uninstaller begins to uninstall the Cisco IPICS components.

After the uninstaller removes the files, a message prompts you to reboot the server.

- Step 6** To reboot the system, type **y** and press **Enter**.

After the system reboots, the Cisco IPICS server software is removed.

- Step 7** Repeat this procedure for each Cisco IPICS component that is installed at your deployment.

Uninstalling the Cisco IPICS Server Software Remotely

To uninstall the Cisco IPICS server software from a PC on the network, perform the following procedure:

Procedure

- Step 1** Access the Cisco IPICS server via an SSH client and log in as the Linux root user.
- Step 2** To navigate to the directory where the uninstaller file is located, enter one of the the following commands:
- If you are uninstalling the Cisco IPICS server software, enter:

```
[root]# cd /root/_uninstall_IPICS
```
 - If you are uninstalling the UMS software, enter:

```
[root]# cd /root/_uninstall_UMS
```
 - If you are uninstalling the Reporter software, enter:

```
[root]# cd /root/_uninstall_REPORTER
```
 - If you are uninstalling the ISSIG software, enter:

```
[root]# cd /root/_uninstall_ISSIG
```
 - If you are uninstalling the DFSIG software, enter:

```
[root]# cd /root/_uninstall_DFSIG
```
- Step 3** To begin the uninstallation process, enter one of the following commands:
- If you are uninstalling the Cisco IPICS server software, enter:

```
[root]# bash uninstall-ipics
```
 - If you are uninstalling the UMS software, enter:

```
[root]# bash uninstall-ums
```
 - If you are uninstalling the Reporter software, enter:

```
[root]# bash uninstall-reporter
```
 - If you are uninstalling the ISSIG software, enter:

```
[root]# bash uninstall-issig
```
 - If you are uninstalling the DFSIG software, enter:

```
[root]# bash uninstall-dfsig
```
- The uninstallation program prompts you to confirm the uninstallation process.
- Step 4** To continue the uninstallation program, type **y** and press **Enter**.
Cisco IPICS begins the uninstallation process.



Caution

Be aware that the Cisco IPICS uninstallation process permanently removes the Cisco IPICS software and deletes any Cisco IPICS configuration data that you have stored in the server. If you need to save your data, Cisco recommends that you first back up your data to a remote host before you uninstall the software. For more information about backing up your data, refer to the “Performing Cisco IPICS

Backup and Restore Operations” chapter in *Cisco IPICS Server Administration Guide*.

After you have preserved a copy of your data, you can restart the uninstallation process.

The uninstaller begins to uninstall the Cisco IPICS components.

After the uninstaller removes the files, a message prompts you to reboot the server.

Step 5 type **y** and press **Enter** to reboot the system.

After the system reboots, the Cisco IPICS server software is removed.

Step 6 Repeat this procedure for each Cisco IPICS component that is installed at your deployment.
