

# Accessing Cisco IPICS Documentation

You can access the complete Cisco IPICS documentation set online at the following URL:

[http://www.cisco.com/univercd/cc/td/doc/product/cis/c\\_ipics/index.htm](http://www.cisco.com/univercd/cc/td/doc/product/cis/c_ipics/index.htm)

Documents are available in .htm and .pdf formats. To access and print documentation in .pdf format, you must install the Adobe Acrobat Reader, which is available at: <http://www.adobe.com>.

## Obtaining Technical Support

To open a request for technical assistance with Cisco IPICS, contact the Cisco Technical Assistance Center (TAC) in one of the following ways:

Online:	<a href="http://www.cisco.com/tac">http://www.cisco.com/tac</a>
E-mail:	<a href="mailto:tac@cisco.com">tac@cisco.com</a> (please include "Cisco IPICS" in the Subject line)
Phone:	In North America: 800 553-2447 Outside North America: 408 526-7209



### Resources Card



## Cisco IPICS 1.0(2)

This Resources Card lists information that is available to users of Cisco IP Interoperability and Collaboration System (IPICS), version 1.0(2).

The inside of this card lists and describes the Cisco IPICS documentation and indicates target audiences.

The back page of this card describes how to access Cisco IPICS documentation and how to obtain technical support.

Corporate Headquarters  
Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
<http://www.cisco.com>  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 526-4100



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Cisco IPICS Documentation and Description	Target Audience
<i>Cisco IPICS PMC Quick Start Guide, Release 1.0(1)</i> —This document provides tips and quick references for the most frequently used procedures that a user can perform on the Cisco IPICS PMC.	All
<i>Cisco IPICS PMC Installation and User Guide, Release 1.0(1)</i> —This document describes how to install, configure, manage, and operate the Cisco IPICS PMC application.	All
<i>Cisco IPICS PMC Debug Reference Quick Start Guide, Release 1.0(1)</i> —This document provides a quick reference for troubleshooting and debugging the Cisco IPICS PMC.	All
<i>Cisco IPICS Server Administration Guide, Release 1.0(1)</i> —This document contains information about the key configuration, operation, and management tasks for the Cisco IPICS server.	Administrator
<i>Cisco IPICS Server Installation Guide, Release 1.0(1)</i> —This document describes how to install and configure the Cisco IPICS 1.0(1) server software and the Cisco IPICS operating system.	Administrator
<i>Cisco IPICS Troubleshooting Guide, Release 1.0(1)</i> —This document contains reference material about how to maintain and troubleshoot the Cisco IPICS system.	All
<i>Cisco IPICS Backup and Restore Guide, Release 1.0(1)</i> —This document describes the administrative procedures that you use to backup and restore the database files on the Cisco IPICS server.	Administrator
<i>Cisco IPICS Command Line Interface, Release 1.0(1)</i> —This document describes the commands that you can use from the command line interface (CLI) to obtain information or to change settings for the Cisco IPICS PMC.	All
<i>Release Notes for Cisco IPICS Release 1.0(2)</i> —This document contains a description of the new and changed features, important notes, caveats, and documentation updates for Cisco IPICS release 1.0(2).	All
<i>Cisco IPICS Operating System Release 1.0(3) Installation and Upgrade Guide</i> —This document describes the procedures that you use to install and upgrade Cisco IPICS operating system, version 1.0(3).	Administrator
<i>Cisco IPICS Compatibility Matrix</i> —This document contains information about compatible hardware and software that is supported for use with Cisco IPICS.	All
<i>Cisco IPICS 1.0(2) Resources Card (Documentation Locator)</i> —This document provides a summary of the documentation that is available for this release of Cisco IPICS.	All