Troubleshooting

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Troubleshooting Section for vCenter

1. If the selected hosts are not reachable, then perform the following steps:

   • Check the connection status of the hosts in vCenter.

   • Make sure all the selected hosts connection status is **Connected**.

2. If you forgot the Profiler VM password, then perform the following step:

   • Delete the old deployed machine and redeploy the new one.

Troubleshooting Section for Hyper-V

1. If you forgot the Profiler VM password, then perform the following step:

   • Delete the old deployed machine and redeploy the new one.