

Connector VM Maintenance

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Deleting the Connector VM

There may be instances where you need to delete the connector VM from Microsoft Hyper-V Server 2016. For example, you may need to change the resource location or you wish to use a different base VM as the template for the connector VM. This procedure outlines how to delete the connector VM from the Hyper-V Manager, and how to perform a clean-up of entries from Hyper-V. This procedure also covers how to remove the Citrix Cloud Connector for the connector VM.

- **Step 1** Log in to the Hyper-V instance using a Remote Desktop connection and then launch the Hyper-V Manager from the Microsoft Windows Server.
- **Step 2** From Hyper-V Manager, locate the installed Citrix Cloud Connector VM in the list of Virtual Machines in the HX cluster along with the original base VM.
- **Step 3** Select the Citrix Cloud Connector VM, then right-click and select **Turn Off** from the menu. Confirm the action from the Turn Off Machine dialog box.

r-V Manager	chines		Actions				
Name	^	State	CPUUkana	Assigned Memory	Untime	UCS804	
CWA-2		Running	0%	4096 MB	1.01:01:24	New	
Master	Connect	lan		4096 MB	3,17,58,34	Hyper-V Settings	
potter-1	Settings.		36	4096 MB	3.17:27:33	Virtual Switch Manager	
potter-2	TurQff	·	22 22	4096 MB 79872 MB	3.17:25:37	🛃 Virtual SAN Manager	
	Shut Do	Shut Down		73072 110	0.10.00.10	🚄 Edit Disk	
	Save					Inspect Disk	
<	Pause					Stop Service	
Checkpoi	Reset					X Remove Server	
	Checkpo	pint	white has n	o checknointe		C Refresh	
	Move	Move		o chockpoints.		View	
	Export	Export				Пер	
	Kename					CWA1-1	
	Enable R	Enable Replication				Connect	
	Help					Turn Off	
						O Shut Down	
						O Save	
CWA1-1						II Pause	
	Constad		11/16/2019 5-02-1	7 PM Churchwood	No	IÞ Reset	
	Configur	: ration Version:	8.0	Heartbeat	OK (Application	Checkpoint	
	General	lion	1		Healthy)	Move	
	Notes:		None			Export	
						Rename	
						Enable Replication	

Figure 1: Turning Off the Citrix Cloud Connector VM

Step 4 Select the VM, then select **Delete** from the list of actions. Confirm the deletion action from the Delete dialog box. The selected VM is deleted from the list of virtual machines in the HX cluster.

lanager							
4 Virtual Machines					UCS804		
Name CWA-2 CWA-1 Master potter-1 potter-2 StCl/VM	State Running Off Running Running Running	0% 0% 0% 0% 0%	Assigned Memory 4096 MB 4096 MB 4096 MB 79672 MB	Uptime 1.01:01:29 3.17:27:39 3.17:25:42 3.19:39:18	New Import Virtual Machine. Import Virtual Machine. Import Virtual Switch Manager. Virtual SAN Manager Edit Disk Import Disk		
<					Stop Service		
Checkpoints					Remove Server		
	The selected v	irtual machine has no	checkpoints.		View		
					🛛 Help		
					CWA1-1		
					- Connect		
					Settings		
					Start		
					Checkpoint		
					Move		
CWA1-1				_	Export		
Cre Col	eated: nfiguration Version: neration:	11/16/2018 5:03:2 : 8.0 1	7 PM Clustered: N	ło	Relete		
No	tes:	None			Help		

Figure 2: Deleting the Citrix Cloud Connector VM

Step 5 OpenWindows Explorer and navigate to the location of the cluster SMB share and datastore folder in Hyper-V Manager on which the base VM is running (for example, \\ucs804smb.cloud.local\ds1).

Figure 3: Navigating to the SMB Folder

Hyper-V Manager						Actions
UC\$804	Virtual Machines					UCS804
	CWA-2 Master	State Running Off	CPU Usage 0 %	Assigned Memory 4096 MB	Uptime 1.01:01:57	New Import Virtual Machine.
Best match	d.local\ds	Running Running Running	0% 0% 0%	4096 MB 4096 MB 79872 MB	3.17:28:04 3.17:26:07 3.19:39:44	Hyper-V Settings Virtual Switch Manager Edit Disk Inspect Disk Stop Service
		The selected v	irtual machine has no	o checkpoints.		Remove Server Refresh View Help
						CWA-2 Connect Settings Turn Off Shut Down Save
		bed: guration Version: ration: K:	11/19/2018 10:00: : 8.0 1 None	35 AM Clustered: Heartbeat:	No OK (Application Healthy)	II Pause II Reset II Checkpoint III Move III Export IIII Rename
					1 Enable Replication	

Step 6 Locate the Citrix Cloud Connector VM folder. Right-click the folder and select **Delete** to remove the folder and all stale entries that are contained in the folder.

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lyper-V Manager						Actions	ting normally","
UCS804		hin of					START EXOD
	the Hama Chara	10.000					
	File Filme Shale	VIEW					
	$\leftarrow \rightarrow \uparrow \uparrow \square$ Net	work > ucs80	Asmb.cloud.local > ds > cwa	>			✓ Ŏ Search o
		Name	^	Date modified	Type	Size	
	Cuick access	CWA1-		44.056.02018 5:03 PM	File folder		
	Desktop 🖈	CWA-	Open	2018 10:00 -	File folder		
	Downloads #	Export	Open in new window	2018 10:00	File folder		
	🗄 Documents 🦪	potter	Pin to Quick access	2018 5:33 PM	File folder		
	Pictures 🖈	potter	Restore previous versions	2018 5:33 PM	File folder		
	This PC		Pin to Start				
	0.000.000		Send to	>			
	CO Drive (H:)		Cut				
	Intwork		Сору				
		-	Create shortruit				
			Delete				
			Rename				
			Properties				
			riopeues				
	Sitems 1 item celected						
L	Thems Themselected	motes.	THORNE			T Panama	ocal")
						en forth De forte	CWA] Starting clo
						Enable Replication	CHA1 Testalling c

Figure 4: Deleting the Citrix Cloud Connector VM Folder

Step 7 Enter your Citrix credentials (Citrix.com, My Citrix, or Citrix Cloud) to securely log in to your Citrix Cloud account. Be sure to sign in with the email address and password you provided when you signed up.

If your company allows you to sign-in to Citrix Cloud using their company credentials instead of a Citrix account, click **Sign in with my company credentials** and enter your company's sign in URL for your account.

Step 8 After signing in to the Citrix Cloud GUI, click **Resource Location** to access the Resource Locations page.

Figure 5: Citrix Cloud

≡	Citrix Cloud						* •	
		Library Offerings Res View Library Tc	2 2 Kource Location	Domains Add New	⊖ 4 Notifications View Al	Open Tickets View AB		
	My Services (1) Smart Tools Home One and Home process Home Constant Sectors Lammar	Winal App and Destop Devendung on of destop Devendung on the destop Devendung of the destop Devendung of the destop	ps nary					
	Available Services (12)	M Analytics Secury performance and usage on	Application I Application C	Control Anagement Selivery Management Sharagement for is control and cloud	Content Col Securi data acon	laboration is on any device.	Crutic Lubother Management Ender Labother truck concerner of the device	20200

Step 9 From the Resource Locations page, click **Refresh All** to see the Citrix Cloud Connectors.

Figure 6: Resource Locations Page

≡	Citrix Cloud	þ	*	٠	•	~
4	Resource Locations					
	+ Resource Location C Refresh All					
	My Resource Location					
	2 Cloud Connectors					

- **Step 10** Click **Cloud Connection** to view the available Citrix Cloud Connectors for the resource location.
- **Step 11** Select the Citrix Cloud Connector that you want to delete from the Cloud Connections page, and then right-click and select **Remove Connector** from the menu.

Figure 7: Cloud Connections Page

≡	Citrix Cloud	₽ -# \$ 0 ×
÷	Cloud Connectors	
	+ Connector C Refresh All	Resource Location V
	cwa-2.cloud.local	
	cwa1-1.cloud.local	
		Remove Connector
		SURVEY STATE

The Citrix Cloud Connector is removed from the Cloud Connections page of Resource Locations.

Figure 8: Cloud Connections Page with Removed Citrix Cloud Connector

III	Citrix Cloud	¢.		٠	0		~
÷	Cloud Connectors						
	+ Connector C Refresh All	Resource I	Location	My	Resource	Location 🗸	
	A To maintain high availability, we recommend installing at least two connectors in the Active Directory for	est that this dom	iain is a m	ember	of.	×	
	cwa-2.cloud.local					>	
							4

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At this point, you can restart the sequence in configuring the Cisco HyperFlex system to connect to Citrix Cloud as outlined in this chapter.