What’s New in Cisco Product Documentation

September 2013

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- http://twitter.com/Cisco_IOSdocs
Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download:

http://www.cisco.com/web/about/ac50/ac47/2.html

Cisco International Websites

To find international Cisco websites, go to http://www.cisco.com and click Worldwide at the top of the page.

Cisco Internetworking Terms and Acronyms (ITA)

This resource defines internetworking terms and acronyms specific to Cisco products, technologies, or services. Some terms may also have descriptions unique to Cisco.

The Cisco ITA does not duplicate industry-standard terms for which definitions can be found in other sources. To review this resource:

http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_(ITA)

Technical Documentation Ideas Forum

This forum allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas forum:

http://www.cisco.com/go/techdocideas

Application Networking Services

None at this time.

Cisco Interfaces and Modules

None at this time.

Cisco IOS and NX-OS Software

New Documents for Cisco IOS Release 15.3(3)S

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS Release 15.3(3)S, see the following URL:

For a list of the new software and hardware features in Cisco IOS Release 15.3(3)S, see the release notes:

New Documents for Cisco IOS XE Release 3.10S

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS XE Release 3.10S, see the following URL:
For a list of the new software and hardware features in Cisco IOS XE Release 3.10S, see the release notes:

New Documents for Cisco IOS Release 15.3(3)M

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS Release 15.3(3)M, see the following URL:
For a list of the new software and hardware features in Cisco IOS Release 15.3(3)M, see the release notes:

Cloud and Systems Management

New Documents

- *Cisco Prime Central 1.2 API Guide*
  Describes the application programming interfaces supported by Prime Central 1.2.
- *Cisco Prime Central 1.2 Documentation Overview*
  Lists and describes the guides available for Prime Central 1.2 and provides links to the guides on Cisco.com.
- *Cisco Prime Central 1.2 High Availability Quick Start Guide*
  Explains how to install Prime Central and an embedded Oracle database in a local redundancy, high availability (HA) configuration that uses the Red Hat Cluster Suite (RHCS).
- *Cisco Prime Central 1.2 Quick Start Guide*
  Describes the system requirements and installation procedure for Prime Central 1.2.
- *Cisco Prime Central 1.2 Release Notes*
  Provides an overview of Prime Central 1.2 and describes how to access bugs for this release.
- *Cisco Prime Central 1.2 User Guide*
  Describes the structure and features of Prime Central 1.2 and how to use it.
- *Cisco Prime Collaboration 9.5 Administration Guide*
  Describes how to install, set up, administer, and manage Cisco Prime Collaboration.
• **Cisco Prime Collaboration 9.5 Analytics Guide**
  Provides information to help you to identify the traffic trend, technology adoption trend, and over/under utilized resources in your network.

• **Cisco Prime Collaboration 9.5 Assurance Guide**
  Describes how to add device credentials, discover devices, monitor inventory, monitor faults, manage faults and rectify issues, configure monitoring parameters, track call quality for voice and video endpoints, troubleshoot network-related call quality issues, test the readiness of voice endpoints, plan future deployments for video endpoints, and generate standard and interactive reports.

• **Cisco Prime Collaboration 9.5 Documentation Overview**
  Lists Cisco Prime Collaboration 9.5 user documents.

• **Cisco Prime Collaboration 9.5 Migration Guide for Cisco Business Edition 6000**
  Describes the procedure for migrating from Cisco Prime Unified Provisioning Manager 9.0 Business Edition to Cisco Prime Collaboration 9.5 Provisioning.

• **Cisco Prime Collaboration 9.5 Provisioning Guide**
  Provides information on provisioning tasks, such as how to create reusable templates, deploy call and messaging applications, activate subscriber services, define business-level services, and track and report subscriber assets.

• **Cisco Prime Collaboration 9.5 Quick Start Guide**
  Describes the procedure for a new installation only.

• **Cisco Prime Collaboration 9.5 Release Notes**
  Lists limitations and bugs.

• **Cisco Prime Collaboration 9.5 Upgrade and Migration Guide**
  Describes how to upgrade to Cisco Prime Collaboration 9.5 from Cisco Prime Collaboration 9.0. Also, describes how to migrate to Prime Collaboration from Cisco Prime Unified Operations Manager, Cisco Prime Unified Service Monitor, Cisco Prime Collaboration Manager, and Cisco Prime Unified Provisioning Manager.

• **Cisco Prime Collaboration Assurance 9.5 Open Source**
  Lists licenses and notices for open source software used in Cisco Prime Collaboration Assurance 9.5.

• **Cisco Prime Collaboration Provisioning 9.5 Northbound Interface Guide**
  Describes the Cisco Prime Collaboration Provisioning northbound interfaces, and how to use them.

• **Cisco Prime Collaboration Provisioning 9.5 Open Source**
  Lists licenses and notices for open source software used in Cisco Prime Collaboration Provisioning 9.5.

• **Cisco Prime Network 4.0 Administrator Guide**
  Describes all the tasks required to administer Prime Network 4.0, including setting up and managing AVMs and VNEs, event notifications, polling settings, backup and restore, and user authentication.

• **Cisco Prime Network 4.0 Customization Guide**
  Describes how to extend the capabilities of Prime Network beyond what is provided out of the box. This includes using the VNE Customization Builder to add support for unsupported VNEs, modules, and events, using the Command Manager and Command Builder to manage device configuration commands, and extending the information model by creating soft properties.
- **Cisco Prime Network 4.0 Gateway High Availability Guide**
  Describes how to install and manage Prime Network with gateway high availability provided by Red Hat Cluster Suite (RHCS) and Oracle Active Data Guard (ADG). Also describes how to install and configure Prime Network Integration Layer (PN-IL) 1.1.0 in a local high availability environment and how to integrate both Prime Network and the PN-IL with a Prime Central deployment.

- **Cisco Prime Network 4.0 Installation Guide**
  Describes how to install and upgrade to Prime Network 4.0, including installation of gateways (with no gateway high availability), units, and clients. Also describes how to install Prime Network Operations Reports and set up Prime Network Integration Layer (PN-IL).

- **Cisco Prime Network 4.0 Integration Developer Guide**
  Describes how to use the Prime Network 4.0 Broadband Query Language (BQL), the Event Notification Service, Productivity tools, and the Prime Network Shell interface.

- **Cisco Prime Network 4.0 Operations Reports User Guide**
  Describes how to use the Operations Reports tool, which provides extended reporting functionality. The tool provides prepackaged reports on fault, physical inventory, data center and mobility. It also provides the ability to create custom reports tailored to your deployment (also called s interactive reports).

- **Cisco Prime Network 4.0 Quick Start Guide**
  Describes how to plan and install Prime Network 4.0 for a small setup (100 devices or less), along with the post-installation tasks.

- **Cisco Prime Network 4.0 Release Notes**
  Provides an overview of the new features, enhancements, and supported devices in Prime Network 4.0 and highlights important issues in this release. It also lists open, resolved, and closed bugs and describes how to access information on Prime Network 4.0 bugs in Bug Search Tool.

- **Cisco Prime Network 4.0 Supported Cisco VNEs**
  Lists the Cisco devices that are supported by Prime Network 4.0, along with the relevant software versions, topologies, modules, technologies, and service events.

- **Cisco Prime Network 4.0 Supported Cisco VNEs-Addendum**
  Lists the new VNE support provided in DPs that can be downloaded from Cisco.com and installed on Prime Network 4.0. It also lists the documentation supplements for the Supported Cisco VNEs guide.

- **Cisco Prime Network 4.0 Supported Service Alarms**
  Lists the service alarms that are supported by Prime Network 4.0, including background about the network or system state that causes the alarm.

- **Cisco Prime Network 4.0 Supported Syslogs**
  Lists the syslogs that are supported by Prime Network 4.0 with their raw format.

- **Cisco Prime Network 4.0 Supported Security and System Events**
  Lists the security and system events supported by Prime Network 4.0, including their severity, cause, description, and source OID.
- **Cisco Prime Network 4.0 Supported Technologies and Topologies**
  Lists the supported technologies and the per-technology support that Prime Network 4.0 provides for element modeling, network modeling, and topology views. It also lists the supported topologies and how they are discovered and displayed by Prime Network 4.0.

- **Cisco Prime Network 4.0 Supported Traps**
  Lists the traps supported by Prime Network 4.0 with their version, OID, varbinds, and other technical details.

- **Cisco Prime Network 4.0 User Guide**
  Describes how to use the Prime Network 4.0 Vision and Events GUI clients; describes the information available in the physical and logical inventories for the various technologies, such as data center and mobility; and describes the Change and Configuration Management functionality.

- **Cisco Prime Network OSS Integration Guide for MTOSI and 3GPP**
  Provides information about the 3GPP and MTOSI OSS integration and describes the associated network management of its supported devices.

- **Cisco Prime Provisioning Administration Guide, 6.5**
  Provides detailed information on administrator activities, such as user and user role management, in Prime Provisioning 6.5.

- **Cisco Prime Provisioning API Programmer Guide, 6.5**
  Describes APIs that are available to third party Operations Support System (OSS) products.

- **Cisco Prime Provisioning API Programmer Reference 6.5**
  Consists of Application Programming Interface (API) XML example files available with Cisco Prime Provisioning 6.5.

- **Cisco Prime Provisioning Documentation Overview, 6.5**
  Explains how to get started using Cisco Prime Provisioning 6.5.

- **Cisco Prime Provisioning Installation Guide 6.5**
  Lists the hardware and software recommendations for running Cisco Prime Provisioning; and describes how to install, set up, and log in to Prime Provisioning.

- **Cisco Prime Provisioning Release Notes, 6.5**
  Provides a summary of new features and known issues in the 6.5 release of Cisco Prime Provisioning.

- **Cisco Prime Provisioning Supported Devices (up to version 6.5)**
  Lists the supported platforms and devices for Cisco Prime Provisioning 6.5.

- **Cisco Prime Provisioning User Guide, 6.5**
  Explains the Cisco Prime Provisioning 6.5 services and components across all applications.

- **Open Source Used in Cisco Prime Central 1.2**
  Lists the licenses and notices for open source software used in Prime Central 1.2.

- **Open Source Used in Cisco Prime Network 4.0**
  Lists the licenses and notices for open source software used by Prime Network 4.0.

- **Open Source Used in Cisco Prime Provisioning 6.5**
  Contains the licenses and notices for open source software used in Cisco Prime Provisioning 6.5.
• **Video SLA Assessment Agent 3.1 Installation Guide for Cisco Prime Collaboration**
  Provides information on how to install, configure and troubleshoot the Video SLA Assessment Agent 3.1 for Prime Collaboration.

**Collaboration**

None at this time.

**Flip Video**

None at this time.

**Home Networking (Valet and Linksys)**

None at this time.

**Optical Networking**

None at this time.

**Physical Security**

None at this time.

**Routers**

**New Documents**

• **Cisco ASR 1000 Series Fixed Ethernet Line Card Software Configuration Guide**
  Describes the processes involved in configuring and troubleshooting the Cisco ASR 1000 series Fixed Ethernet Line Card that is supported on the Cisco ASR 1000 series Aggregation Services Routers.

• **Cisco CSR 1000V Series Cloud Services Router REST API Management Reference Guide**
  Provides reference information about the Cisco CSR 1000V REST API.

• **Configuring Traffic Storm Control**
  Describes the traffic storm control configuration tasks supported on the Cisco ASR 1000 series Router.

• **Ethernet Virtual Connections on Port Channels**
  Describes the EVC configuration on a port channel supported on the Cisco ASR 1000 series Routers.
Revised Documents

- **Cisco ASR 1000 Series Aggregation Services Routers SIP and SPA Software Configuration Guide**
  Describes the software configuration and troubleshooting of the SPA interface processors (SIPs) and shared port adapters (SPAs) that are supported on the Cisco ASR 1000 series Routers Release 3.10S.

- **Cisco ASR 1000 Series Router Hardware Installation Guide**
  Describes the hardware installation and troubleshooting of the Cisco ASR 1000 series Routers, replacement or upgrading of field-replaceable units (FRUs), Release 3.10S.

- **Cisco CSR 1000V Series Cloud Services Router Release Notes**
  Provides information on the Cisco CSR 1000V series Cloud Services Router features, related documentation, resolved issues, and known issues for functionality in Cisco IOS XE Release 3.9S.

- **Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide**
  Provides information on installing, configuring, and troubleshooting the Cisco CSR 1000V series Cloud Services Router on the virtual machine (VM).

- **Flexible NetFlow Configuration Guide, Cisco IOS XE Release 3S (ASR 1000)**
  Describes the basic Flexible Netflow configuration tasks supported on the Cisco ASR 1000 series Routers.

- **Intelligent Wireless Access Gateway on ASR 1000 Routers for Service Provider WiFi Offload**
  Provides information about GTPv2 support, ISG policy templates, and SSO support for the Intelligent Wireless Access Gateway (iWAG).

- **IP Application Services Configuration Guide, Cisco IOS XE Release 3S (Cisco ASR 1000)**
  Describes the functions and configuration tasks supported by the IP application services on the Cisco ASR 1000 series Routers.

- **MPLS Basic MPLS Configuration Guide, Cisco IOS XE Release**
  Describes the basic MPLS configuration for the Cisco IOS configuration supported on the Cisco ASR 1000 series Routers.

  Describes the functions and configuration tasks supported by the Modular quality of service (QoS) command-line interface (CLI) (MQC) on the Cisco ASR 1000 series Routers.

- **QoS: Policing and Shaping Configuration Guide, Cisco IOS XE Release 3S (Cisco ASR 1000)**
  Describes the QoS traffic policing and shaping mechanisms supported on the Cisco ASR 1000 series Routers.

  Describes the security functions and configuration tasks supported on the Cisco ASR 1000 series Routers.
Security

New Documents

- **Cisco Identity Services Engine API Reference Guide, Release 1.2**
  Provides guidelines to use REST APIs and related API calls for monitoring and troubleshooting Cisco Identity Services Engine deployments.

- **Cisco Identity Services Engine CLI Reference Guide, Release 1.2**
  Describes the list of command-line interface (CLI) command types and commands used to configure and maintain Cisco Identity Services Engine.

- **Cisco Identity Services Engine Hardware Installation Guide, Release 1.2**
  Provides information on installing Cisco Identity Services Engine on supported Cisco ISE appliances, VMware, the Cisco Network Admission Control (NAC) appliance, and the Cisco Secure Access Control System (ACS) appliance.

- **Cisco Identity Services Engine Log Messages Reference**
  Provides information about log messages that are displayed by the various components of Cisco Identity Service Engine.

- **Cisco Identity Services Engine, Release 1.2 Migration Tool Guide**
  Describes the process for migrating data from a Cisco Secure Access Control System (ACS), Release 5.3, database to a Cisco Identity Services Engine (ISE), Release 1.2, appliance.

- **Cisco Identity Services Engine Network Component Compatibility, Release 1.2**
  Describes Cisco Identity Services Engine compatibility with switches, wireless LAN controllers, and other policy enforcement devices, as well as client machine operating systems with which Cisco ISE interoperates in the network.

- **Cisco Identity Services Engine Troubleshooting Guide, Release 1.2**
  Provides troubleshooting information categorized to identify and resolve issues for Cisco Identity Services Engine.

- **Cisco Identity Services Engine Upgrade Guide, Release 1.2**
  Describes how to upgrade from a previous Cisco identity Services Engine release or maintenance release to Cisco Identity Services Engine, Release 1.2, on Cisco ISE appliances and VMware.

- **Cisco Identity Services Engine User Guide, Release 1.2**
  Describes the various services and features that Cisco Identity Services Engine offers and how to configure them.

- **My Devices Portal FAQs, Release 1.2**
  Provides a list of questions and answers about registering your own devices in your organization network through the My Devices Portal.

- **Sponsor Portal User Guide for Cisco Identity Services Engine, Release 1.2**
  Describes the portal for administrating guest accounts for Cisco Identity Services Engine.
Revised Documents

- **Release Notes for Cisco Identity Services Engine, Release 1.1**
  Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.1.

- **Release Notes for Cisco Identity Services Engine, Release 1.1.x**
  Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.1.x.

- **Release Notes for Cisco Identity Services Engine, Release 1.2**
  Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.2.

- **Release Notes for Cisco NAC Appliance, Release 4.8(3)**
  Provides late-breaking and cumulative release, upgrade, and bug fix information for the Cisco NAC Appliance, Release 4.8(3).

- **Release Notes for Cisco NAC Appliance, Release 4.9(3)**
  Provides late-breaking and cumulative release, upgrade, and bug fix information for the Cisco NAC Appliance, Release 4.9(3).

Servers—Unified Computing

New Documents

- **CIMC XML API Programmer’s Guide for Cisco UCS E-Series Servers**
  Provides an overview of the CIMC XML API, sample flow, object naming, and API method categories.

- **CLI Configuration Guide for Cisco UCS E-Series Servers Integrated Management Controller, Release 2.x**
  Provides procedures for accessing, configuring, administering, and monitoring the E-Series Server using the SSH-based command-line interface (CLI).

- **Getting Started Guide for Cisco UCS E-Series Servers, Release 1.0(2)—Installed in the Cisco ISR 4451-X**
  Provides an overview of the product and installation and configuration information that allows you to set up and use the E-Series Server. This guide is applicable for the E-Series Server that is installed in the Cisco ISR 4451-X.

- **Getting Started Guide for Cisco UCS E-Series Servers, Release 2.x**
  Provides an overview of the product and installation and configuration information that allows you to set up and use the E-Series Server.

- **GUI Configuration Guide for Cisco UCS E-Series Servers Integrated Management Controller, Release 2.x**
  Provides procedures for accessing, configuring, administering, and monitoring the E-Series Server using the web-based graphical user interface (GUI).
- **Host Upgrade Utility User Guide for Cisco UCS E-Series Servers 2.1.x**
  Provides instructions on how to use the Host Upgrade Utility (HUU) to upgrade all firmware components to compatible levels.

- **Release Notes for Cisco UCS E-Series Servers, Release 1.0(2)**
  Provides hardware and software requirements, compatibility information, and open caveats for the E-Series Servers.

- **Release Notes for Cisco UCS E-Series Servers, Release 2.x**
  Provides hardware and software requirements, compatibility information, and open caveats for the E-Series Servers.

**Revised Documents**

- **Documentation Roadmap**
  Provides links to all the E-Series Server documentation.

- **Hardware Installation Guide for Cisco UCS E-Series Servers**
  Provides instructions for installing the E-Series Server into the router.

**Service Exchange**

None at this time.

**Storage Networking**

None at this time.

**Switches**

**New Documents**

- **Catalyst 2960-X and 2960-XR Switch Hardware Installation Guide**
  Provides instructions for setting up, installing, and initially configuring the Catalyst switches to get them up and running.

- **Catalyst 2960-XR Switch Auto Smartports Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides configuration macros and CLI commands to dynamically configure ports based on the device type detected on the port.

- **Catalyst 2960-XR Switch Cisco IOS File System and Image Management Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides instructions for managing the Cisco IOS file system, configuration files, and image files on the Catalyst 2960-XR series switch.
- **Catalyst 2960-XR Switch IGMP Snooping and MVR Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides instructions on how to configure and monitor IGMP snooping and MVR for the Catalyst 2960-XR series switch.

- **Catalyst 2960-XR Switch Interface and Hardware Component Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides configuration information for ports, interfaces, auto-MDIX, MTU, PoE, and EEE for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Interface and Hardware Components Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides command information for ports, interfaces, auto-MDIX, MTU, PoE, and EEE for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Interface and Hardware Components Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides IP multicast command information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch IP Multicast Routing Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides instructions on how to configure and monitor IP multicast for the Catalyst 2960-XR series switch.

- **Catalyst 2960-XR Switch IPv6 Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides MLD snooping, IPv6 unicast routing, and ACL configuration information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Layer 2 Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides command information for the spanning tree protocol, EtherChannels, Flex Links, link-state tracking, and unidirectional link detection for the Catalyst 2960-XR series switch.

- **Catalyst 2960-XR Switch Layer 2 Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides configuration information for the spanning tree protocol, EtherChannels, Flex Links, link-state tracking, and unidirectional link detection for the Catalyst 2960-XR series switch.

- **Catalyst 2960-XR Switch NetFlow Lite Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides NetFlow Lite command information for the Catalyst 2960-XR series switch.

- **Catalyst 2960-XR Switch NetFlow Lite Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides instructions on how to configure and monitor NetFlow Lite for the Catalyst 2960-XR series switch.

- **Catalyst 2960-XR Switch Network Management Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides network management (CNS, CDP, SNMP, and SPAN) command information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Network Management Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides network management (CNS, CDP, SNMP, and SPAN) information and setup instructions.

- **Catalyst 2960-XR Switch QoS Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides QoS command information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch QoS Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides instructions on how to configure and monitor quality of service (QoS) for the Catalyst 2960-XR series switch.
- **Catalyst 2960-XR Switch Routing Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides IP unicast routing configuration information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Security Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides security command information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Security Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Describes security features and provides basic configurations for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Stack Manager Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides stack manager command information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch Stack Manager Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides stack manager configuration information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch System Management Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides command information for system administration and setup, SDM templates, message logging, online diagnostics, and troubleshooting for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch System Management Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides configuration information for system administration and setup, SDM templates, message logging, online diagnostics, and troubleshooting for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch VLAN Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides VLAN command information for the Catalyst 2960-XR switch.

- **Catalyst 2960-XR Switch VLAN Configuration Guide, Cisco IOS Release 15.0(2)EX1**
  Provides instructions on how to configure and monitor VLANs for the Catalyst 2960-XR series switch.

- **Cisco 2960-XR Series Switch Command Reference, Cisco IOS Release 15.0(2)EX1**
  Provides a consolidated reference for all commands supported on the Catalyst 2960-XR switch.

- **Cisco EnergyWise IOS Command Reference for Catalyst 2960-XR Switches, EnergyWise Version 2.8**
  Provides command information for EnergyWise Version 2.8 for the Catalyst 2960-XR switch.

  Provides monitoring and management features for the power usage of network devices.

- **Cisco IOS Release Notes for Cisco EnergyWise, EnergyWise Version 2.8**

- **Getting Started Guide for the Catalyst 2960-X and 2960-XR Switches**
  Provides instructions on using Express Setup to initially configure the Catalyst switches.

- **Regulatory Compliance and Safety Information for the Catalyst 2960-X and 2960-XR Switches**
  Provides regulatory compliance and safety information for the Catalyst 2960-X and Catalyst 2960-XR series switch.

- **Release Notes for Catalyst 2960-XR Series Switch, Cisco IOS Release 15.0(2)EX1**
  Provides a summary of new features and known issues in Cisco IOS Release 15.0(2)EX1 for the Catalyst 2960-XR series switch.
• **Smart Install Configuration Guide**
  Provides a plug-and-play configuration and image-management feature that provides zero-touch deployment for the Catalyst 2960-XR switch.

**Revised Documents**

• *Cisco Nexus 5500 Series NX-OS Interfaces Configuration Guide, Release 6.x*
  Describes the configuration information for interface features.

• *Cisco Nexus 5500 Series NX-OS System Management Configuration Guide, Release 6.x*
  Describes the configuration information for system management features.

• *Cisco Nexus 5500 Series NX-OS Unicast Routing Configuration Guide, Release 6.x*
  Describes the configuration information for unicast routing features.

• *Cisco Nexus 5500 Series Release Notes, Cisco NX-OS Release 6.02*
  Describes the features, caveats, and limitations for the Cisco Nexus 5500 series switches software.

• *Cisco Nexus 6000 Series NX-OS Interfaces Configuration Guide, Release 6.x*
  Describes the configuration information for interface features.

• *Cisco Nexus 6000 Series NX-OS Layer 2 Configuration Guide, Release 6.x*
  Describes the configuration information for Layer 2 features.

• *Cisco Nexus 6000 Series NX-OS Multicast Routing Configuration Guide, Release 6.x*
  Describes the configuration information for multicast routing features.

• *Cisco Nexus 6000 Series NX-OS Quality of Service Configuration Guide, Release 6.x*
  Describes the configuration information for quality of service (QoS) features.

• *Cisco Nexus 6000 Series NX-OS Security Configuration Guide, Release 6.x*
  Describes the configuration information for security features.

• *Cisco Nexus 6000 Series NX-OS System Management Configuration Guide, Release 6.x*
  Describes the configuration information for system management features.

• *Cisco Nexus 6000 Series NX-OS Unicast Routing Configuration Guide, Release 6.x*
  Describes the configuration information for unicast routing features.

• *Cisco Nexus 6000 Series Release Notes, Cisco NX-OS Release 6.02*
  Describes the features, caveats, and limitations for the Cisco Nexus 6000 series switches software.

• *Verified Scalability for Cisco Nexus 5500 Series NX-OS Release 6.0(2)N2(1)*
  Lists the verified scalability values for the Cisco Nexus 5500 in Release 6.0(2)N2(1).

• *Verified Scalability for Cisco Nexus 6000 Series NX-OS Release 6.0(2)N2(1)*
  Lists the verified scalability values for the Cisco Nexus 6000 series switches in Release 6.0(2)N2(1).
TelePresence

New Documents

- **Administration Guide for the Cisco TelePresence Exchange System Release 1.3**
  Provides configuration information for the administration console and external network components for the Cisco TelePresence Exchange System solution, maintenance and troubleshooting procedures, and reference information including CLI commands and MIBs. Also provides information about deploying call encryption.

- **API User Guide for the Cisco TelePresence Exchange System Release 1.3**
  Provides technical information for application developers who build custom applications that use the Cisco TelePresence Exchange System APIs.

- **Cisco Multiparty Media 310/320 Installation Guide**
  Describes the installation and initial configuration of the Cisco Multiparty Media 310 and Media 320 appliances.

- **Cisco TelePresence Administering TC Endpoints on CUCM 9.1.1 (TC6.2)**
  Describes the process of getting a TC6 endpoint or a C Series codec up and running with a Cisco Unified Communication Manager UCM9.1.1. This guide applies to the following products: MX200, MX300, C40, C60, C90, Quick Set C20, SX20 Quick Set, and the Profile Series.

- **Cisco TelePresence Codec SX20 API Reference Guide (TC6.2)**
  Describes the API for Codec SX20 using software version TC6.2. Commands described are xCommand, xConfiguration, xStatus, xHistory, xEvent, xFeedback, xPreferences, and SystemTools. This guide also includes the startup scripts and the Remote Control key map.

- **Cisco TelePresence Conductor API Guide (XC2.2)**
  Describes the TelePresence Conductor APIs including methods and parameters.

- **Cisco TelePresence Conductor Certificate Creation and Use Deployment Guide (XC2.2)**
  Describes how to create and use certificates with TelePresence Conductor.

- **Cisco TelePresence Conductor Clustering with Cisco Unified Communications Manager Deployment Guide (XC2.2)**
  Describes how to extend a TelePresence Conductor and Cisco Unified Communications Manager deployment to use a cluster of TelePresence Conductors.

- **Cisco TelePresence Conductor Clustering with Cisco VCS (B2BUA) Deployment Guide (XC2.2)**
  Describes how to extend a TelePresence Conductor and Cisco VCS deployment using the TelePresence Conductor back-to-back user agent (B2BUA) to use a cluster of TelePresence Conductors.

- **Cisco TelePresence Conductor Clustering with Cisco VCS (Policy Service) Deployment Guide (XC2.2)**
  Describes how to extend a TelePresence Conductor and Cisco VCS deployment using the Cisco VEX external policy server interface to use a cluster of TelePresence Conductors.

- **Cisco TelePresence Conductor Release Notes (XC2.2)**
  Describes new features, lists open issues, resolved issues, and interoperability information, and details the upgrade procedure.
• Cisco TelePresence Conductor Virtual Machine Deployment Guide (XC2.2)
  Describes how to install and troubleshoot a Virtual Machine TelePresence Conductor.

• Cisco TelePresence Conductor with Cisco Unified Communications Manager Deployment Guide (XC2.2)
  Describes how to configure a Cisco Unified Communications Manager to use a TelePresence Conductor to manage the conference bridge resources for ad hoc and rendezvous conferences.

• Cisco TelePresence Conductor with Cisco VCS (B2BUA) Deployment Guide (XC2.2)
  Describes how to configure a TelePresence Conductor with a Cisco VCS using the TelePresence Conductor back-to-back user agent (B2BUA).

• Cisco TelePresence Conductor with Cisco VCS (Policy Service) Deployment Guide (XC2.2)
  Describes how to configure a TelePresence Conductor with a Cisco VCS using the Cisco VEX external policy server interface.

• Cisco TelePresence Conductor XC2.2 Open Source Documentation
  Lists the licenses and notices for open source software used in TelePresence Conductor.

• Cisco TelePresence Management Suite Administrator Guide (14.3)
  Describes the features and administration of Cisco TMS.

• Cisco TelePresence Management Suite Analytics Extension Installation Guide (1.2.1)
  Details the prerequisites for installation and the installation and upgrade procedures for Cisco TMSAE.

• Cisco TelePresence Management Suite Analytics Extension Reference Guide (1.2.1)
  Describes the measures and dimensions of the Cisco TelePresence Analytics Extension Data Warehouse cube.

• Cisco TelePresence Management Suite Analytics Extension Release Notes (1.2.1)
  Describes new features and lists resolved issues, open issues, and limitations of the latest release.

• Cisco TelePresence Management Suite Extension Booking API Programming Reference Guide (14.3)
  Details the booking API for Cisco TMS, which is available for third-party applications and used by Smart Scheduler, Cisco TMSXE, and Cisco TMSXN.

• Cisco TelePresence Management Suite Installation and Upgrade Guide (14.3)
  Details the prerequisites for installation and the installation and upgrade procedures for Cisco TMS.

• Cisco TelePresence Management Suite Release Notes (14.3)
  Describes new features and lists resolved issues, open issues, and limitations of the latest release.

• Cisco TelePresence Multiway Deployment Guide (X7.2 and XC2.2)
  Describes how to deploy Multiway on a Cisco VCS either with or without a TelePresence Conductor.

• Cisco TelePresence MX Series Administrator Guide (TC6.2)
  Provides information required to administer the MX200 and MX300 video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

• Cisco TelePresence MX Series Quick Reference Guide (TC6.2)
  Describes the basics of using an MX200 and MX300 with the Touch controller.
- **Cisco TelePresence MX Series User Guide (TC6.2)**
  Describes the use of the MX200 and MX300 video systems with software version TC6.2. You can learn about the Touch, camera adjustments/presets, call control and in-call features, the use of favorites, directory and call history, and details of the Settings menu.

- **Cisco TelePresence Server 3.1(1.80) Software Release Notes**
  Describes new features, lists open issues, resolved issues, and interoperability information, and details the upgrade procedure.

- **Cisco TelePresence Server 8710 and 7010 in Locally Managed Mode Printed Help 3.1**
  Replicates the online help for the TelePresence Server 7010 and MSE 8710, in Locally Managed operation mode, in PDF format.

- **Cisco TelePresence Server 8710 and 7010 in Remotely Managed Mode Printed Help 3.1**
  Replicates the online help for the TelePresence Server 7010 and MSE 8710, in Remotely Managed operation mode, in PDF format.

- **Cisco TelePresence Server on Media 310/320 Printed Help 3.1**
  Replicates the online help for the Cisco Multiparty Media 310/320 in PDF format.

- **Cisco TelePresence SX Series Quick Reference Guide (TC6.2)**
  Describes the basics of using an SX20 Quick Set with the Touch controller.

- **Cisco TelePresence SX20 Open Source Documentation (TC6.2)**
  Describes the open source license information supported for the Cisco TelePresence SX20 Quick Set running TC software version TC6.2.

- **Cisco TelePresence SX20 Quick Set Administrator Guide (TC6.2)**
  Provides information required to administer the Codec SX20 based Quick Set video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- **Cisco TelePresence SX20 Quick Set Getting Started Guide (TC6.2)**
  Describes the initial configuration of Cisco TelePresence SX20 Quick Set video systems running TC software version TC6.2. This includes setting passwords and configuring IP, H.323, and SIP using the remote control, the Touch controller, or the web interface.

- **Cisco TelePresence SX20 Quick Set User Guide for Touch panel (TC6.2)**
  Describes the use of SX20 Quick Set with software version TC6.2 and a Touch. You can learn about the Touch, camera adjustments/presets, call control and in-call features, the use of favorites, directory, and call history, and details of the Settings menu.

- **Cisco TelePresence System Codec C Series Getting Started Guide (TC6.2)**
  Describes the initial configuration of Cisco TelePresence C Series video systems running TC software version TC6.2. This includes setting passwords and configuring IP, H.323, and SIP using the remote control, the Touch controller, or the web interface.

- **Cisco TelePresence System Codec C Series User Guide for Touch panel (TC6.2)**
  Describes the use of Codec C Series (C40, C60, and C90) with software version TC6.2 used with a Touch. You can learn about the Touch, camera adjustments/presets, call control and in-call features, the use of favorites, directory, and call history, and details of the Settings menu.
• **Cisco TelePresence System Codec C20 API Reference Guide (TC6.2)**
  Describes the API for Codec C20 using software version TC6.2. Commands described are xCommand, xConfiguration, xStatus, xHistory, xEvent, xFeedback, xPreferences, and SystemTools. This guide also includes the startup scripts and Remote Control key map.

• **Cisco TelePresence System Codec C40 and C60 Administrator Guide (TC6.2)**
  Provides information required to administer the Codec C40 and C60 based video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

• **Cisco TelePresence System Codec C60 and C40 API Reference Guide (TC6.2)**
  Describes the API for Codec C40 and C60 using software version TC6.2. Commands described are xCommand, xConfiguration, xStatus, xHistory, xEvent, xFeedback, xPreferences, and SystemTools. This guide also includes the startup scripts and Remote Control key map.

• **Cisco TelePresence System Codec C90 Administrator Guide (TC6.2)**
  Provides information required to administer the Codec C90 based video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

• **Cisco TelePresence System Codec C90 API Reference Guide (TC6.2)**
  Describes the API for Codec C90 using software version TC6.2. Commands described are xCommand, xConfiguration, xStatus, xHistory, xEvent, xFeedback, xPreferences, and SystemTools. This guide also includes the video input matrix, startup scripts and Remote Control key map.

• **Cisco TelePresence System EX60 and EX90 Administrator Guide (TC6.2)**
  Provides information required to administer the EX60/EX90 video systems at an advanced level. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

• **Cisco TelePresence System EX60 and EX90 Getting Started Guide (TC6.2)**
  Describes the initial configuration of Cisco TelePresence video systems running TC software version TC6.2. This includes setting passwords and configuring IP, H.323, and SIP using the remote control, the Touch controller, or the web interface.

• **Cisco TelePresence System EX60 and EX90 Quick Reference Guide (TC6.1)**
  Describes the basic use of the EX60 and EX90.

• **Cisco TelePresence System EX60 and EX90 Quick Reference Guide (TC6.2)**
  Describes the basic use of the EX60 and EX90.

• **Cisco TelePresence System EX60 and EX90 User Guide (TC6.2)**
  Describes the use of the EX60 and EX90. You will learn about the Touch, camera adjustments/presets, call control and in-call features, the use of favorites, directory, and call history, and details of the Settings menu.

• **Cisco TelePresence System MX Series Getting Started Guide (TC6.2)**
  Describes the initial configuration of Cisco TelePresence MX200 and MX300 video systems running TC software version TC6.2. This includes setting passwords and configuring IP, H.323, and SIP using the remote control, the Touch controller, or the web interface.
- **Cisco TelePresence System Profile Series Getting Started Guide (TC6.2)**
  Describes the initial configuration of Cisco TelePresence Profile Series video systems running TC software version TC6.2. This includes setting passwords and configuring IP, H.323, and SIP using the remote control, the Touch controller, or the web interface.

- **Cisco TelePresence System Profile Series User Guide for Touch panel (TC6.2)**
  Describes the use of the Profile systems with software version TC6.2 used with a Touch. You can learn about the Touch, camera adjustments/presets, call control and in-call features, the use of favorites, directory, and call history, and details of the Settings menu.

- **Cisco TelePresence System Profile using Codec C20 Administrator Guide (TC6.2)**
  Provides information required to administer the Codec C20 based Profile video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- **Cisco TelePresence System Profile using Codec C40/C60 Administrator Guide (TC6.2)**
  Provides information required to administer the Codec C40 and C60 based Profile video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- **Cisco TelePresence System Profile using Codec C90 Administrator Guide (TC6.2)**
  Provides information required to administer the Codec C90 based Profile video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- **Cisco TelePresence System Quick Set C20 Administrator Guide (TC6.2)**
  Provides information required to administer the Codec C20 based Quick Set video systems at an advanced level using software version TC6.2. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- **Cisco TelePresence System Quick Set C20 Getting Started Guide (TC6.2)**
  Describes the initial configuration of Cisco TelePresence Quick Set C20 video systems running TC software version TC6.2. This includes setting passwords and configuring IP, H.323, and SIP using the remote control, the Touch controller, or the web interface.

- **Cisco TelePresence System Quick Set C20 User Guide for Touch panel (TC6.2)**
  Describes the use of Quick Set C20 with software version TC6.2 used with a Touch. You can learn about the Touch, camera adjustments/presets, call control and in-call features, the use of favorites, directory, and call history, and details of the Settings menu.

- **Cisco TelePresence TC Software Open Source Documentation (TC6.2)**
  Describes the open source license information supported for the Cisco TelePresence products running TC software version TC6.2, such as Codec C Series, Profile Series, MX Series and Quick Set C20.

- **Cisco TelePresence TelePresence Server API Product Programming Reference Guide 3.1**
  Describes the TelePresence Server XML-RPC API and lists the methods and parameters in locally and remotely managed modes of operation.

- **Cisco TelePresence Touch for C Series Quick Reference Guide (TC6.2)**
  Describes the basics of using a C Series codec with the Touch controller.
- **Installation and Upgrade Guide for the Cisco TelePresence Exchange System Release 1.3**
  Describes how to install and upgrade the Cisco TelePresence Exchange System. Also describes how to migrate from a Cisco Media Convergence Server (MCS)-based physical server environment to a Cisco Unified Computing System (UCS)-based virtual machine environment.

- **Open Source Used In Cisco TelePresence Server 3.1**
  Lists the licenses and notices for open source software used in TelePresence Server.

- **Optimized Conferencing for Cisco Unified CM and Cisco VCS Solution Guide Release 2.0**
  Describes the recommended architecture and underlying concepts of the Optimized Conferencing solution and summarizes how to deploy it across a video conferencing network.

- **Optimized Conferencing for Cisco Unified CM and Cisco VCS Solution Release Notes 2.0**
  Describes new features and lists open issues, resolved issues, limitations, and compatibility information for the Optimized Conferencing solution.

- **Release Notes for the Cisco TelePresence Exchange System Release 1.3**
  Provides caveats, new features, and functionality information for the Cisco TelePresence Exchange System software version 1.3 released on July 29, 2013.

### Revised Documents

- **Cisco TelePresence Conferencing Call Detail Records File Format Reference Guide**
  Describes the file format and XML structure of the call detail records (CDRs) logged by (and downloadable from) the following Cisco TelePresence conferencing products: MCU, TelePresence Server, ISDN Gateway, IP Gateway, Advanced Media Gateway.

- **Cisco TelePresence MCU MSE 8510 Installation Guide**
  Describes the installation and initial configuration of the Cisco TelePresence MCU MSE 8510 blade.

- **Cisco TelePresence PrecisionHD 1080p-720p Camera User Guide**
  This user guide describes the information needed to install and use the PrecisionHD 1080p cameras. Some information about the PrecisionHD 720p camera is also included.

- **Cisco TelePresence Server 7010 Installation Guide**
  Describes the installation and initial configuration of the Cisco TelePresence Server 7010 appliance.

- **Cisco TelePresence Server MSE 8710 Installation Guide**
  Describes the installation and initial configuration of the Cisco TelePresence Server MSE 8710 blade.

- **Cisco TelePresence SX20 Quick Set Guide d’installation**
  Describes how to install the Cisco TelePresence SX20 Quick Set. In French.

- **Cisco TelePresence SX20 Quick Set Installation Sheet**
  Describes how to install the Cisco TelePresence SX20 Quick Set.

- **Cisco TelePresence TC Software Release Notes (TC6)**
  Describes the features and capabilities included in the Cisco TelePresence System Codec C Series, Quick Set Series, Profile Series and MX Series software version TC6.
• **Replacing MCU Software with TelePresence Server Software on Cisco TelePresence MCU MSE 8510**
  Explains how to replace the MCU software on an MCU MSE 8510 with TelePresence Server software.

• **System Requirements and Compatibility Matrix for the Cisco TelePresence Exchange System**
  Lists the required hardware and minimum software releases that the Cisco TelePresence Exchange System solution requires, as well as compatibility information for the integration of the Cisco TelePresence Exchange System with other components.

• **TelePresence Conductor with Cisco TMS Deployment Guide (XC1.2/14.1)**
  Explains how to deploy Cisco TMS scheduling for TelePresence Conductor using versions 14.1 and XC1.2. Updated with important information on limitations.

**Universal Gateways and Access Servers**

None at this time.

**Video**

None at this time.

**Voice and Unified Communications**

**New Documents**

• **Administration Guide for Cisco Virtualization Experience Client 2111/2211 PCoIP Firmware Release 4.1.0**
  Provides information and system configurations to help you manage a Cisco Virtualization Experience Client 2111/2211 PCoIP environment.

• **Cisco Unified Communications Manager Device Package 8.5(1) (16108-1) Release Notes**
  Cisco Unified Communications Manager Device Package Release 8.5(1) introduces the Cisco Unified IP Conference Phone 8831 and the Cisco Desktop Collaboration Experience DX650 series phone. This release also resolves caveat CSCui05908—English locale jar file missed during device pack installation for Cisco Unified IP Conference Phone 8831. Cisco Unified Communications Manager Device Package Release 8.5(1) resolves caveats CSCtg01287 and CSCtn69362 for Cisco Unified IP Phone 7940G and 7960G.

• **Cisco Unified Communications Manager Device Package 8.6(2) (24093-2) Release Notes**
  Cisco Unified Communications Manager Device Package Release 8.6(2) introduces the Cisco Unified IP Conference Phone 8831 and the Cisco Desktop Collaboration Experience DX650 series phone. This release resolves caveats CSCtg01287 and CSCtn69362 for Cisco Unified IP Phone 7940G and 7960G. And it resolves caveat CSCui05908—English locale jar file missed during device pack installation for Cisco Unified IP Conference Phone 8831. Cisco Unified Communications Manager Device Package Release 8.6(2) updates the Cisco TelePresence devices.
• Release Notes for Cisco Virtualization Experience Client 2111/2211 PCoIP Firmware Release 4.1.0
  Provides important information about Release 4.1.0 PCoIP firmware for the Cisco Virtualization Experience Client 2111/2211 including new features, interoperability, installation, and caveats.

WebEx

None at this time.

Wireless

New Documents

• Cisco Wireless LAN Controller Configuration Guide, Release 7.5
  Describes how to configure a Cisco Wireless LAN Controller.

• Cisco CMX Analytics Configuration Guide, Release 7.5
  Describes the role of CMX Analytics service, that is supported on the Cisco mobility services engine.

• Cisco Connected Mobile Experiences Configuration Guide, Release 7.5
  Describes the role of Cisco 3300 series mobility services engine (MSE), a component of Cisco Context-Aware mobility solution, within the overall CUWN. Describes procedures on how to add various services to the Prime Infrastructure.

• Cisco IOS Command Reference for Cisco Aironet Access Points and Bridges
  Provides information about new and revised Cisco IOS commands.

• Cisco IOS Software Configuration Guide Cisco Aironet Access Points and Bridges
  Provides the information you need to install and configure your access point. This guide provides procedures for using the Cisco IOS software commands that have been created or changed for use with the access point.

• Cisco Prime Infrastructure 1.4 Quick Start Guide
  Describes how to install Prime Infrastructure 1.4. This guide is targeted to administrators who configure, monitor, and maintain Prime Infrastructure, and troubleshoot problems that may occur. These administrators must be familiar with VMware OVA applications, virtualization concepts and virtualized environments.

• Cisco Wireless Intrusion Prevention System Configuration Guide, Release 7.5
  Describes the Cisco Wireless Intrusion Prevention System (wIPS) within the overall CUWN. Describes how to configure various wIPS profiles and also lists all the alarms that the system raises.

  Provides the list of Cisco Wireless LAN Controller commands.

• Cisco Wireless LAN Controller System Message Guide, Release 7.5
  Describes the system messages of the Cisco Wireless LAN Controller, Release 7.5.102.0.
Creating Bookmarks to Cisco.com Pages

After you log in to Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the My Cisco User Guide for help:

http://www.cisco.com/web/help/myCisco.html

Cisco Support and Downloads

The Cisco Support and Downloads website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. To receive security and technical information about your products, subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds.

Access to most tools on the Cisco Support and Downloads website requires a Cisco.com user ID and password.
For more information:

Submitting a Service Request

Open a service request online at:
http://www.cisco.com/techsupport/servicerequest
Display a list of Cisco worldwide contacts at:

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco email newsletters and other communications at:
  http://www.cisco.com/offer/subscribe
- Order the Cisco Product Quick Reference Guide, a portable, easy-to-use reference that provides an overview of Cisco products and solutions for each area of your business. Go to:
- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:
  http://www.cisco.com/go/services
- Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:
  http://www.cisco.com/go/marketplace/
- Obtain general networking, training, and certification titles from Cisco Press publishers at:
  http://www.ciscopress.com
- Read the Internet Protocol Journal, a quarterly journal published by Cisco for engineering professionals who design, develop, and operate internets and intranets. Go to:
  http://www.cisco.com/ipj
- What’s New in Cisco Product Documentation (this document) is an online publication that provides information about the latest documentation releases for Cisco products. This online publication is updated monthly and organized by product category. Go to:
- The Warranty Finder allows you to find warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder:
  http://www.cisco-warrantyfinder.com
- Visit the Cisco Data Center Documentation Twitter Feed for daily updates on Cisco NX-OS features and documentation and provide feedback about the documentation.
  http://twitter.com/CiscoDCDocs