



# What's New in Cisco Product Documentation

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## Cisco Product Documentation Resources

### Cisco Bug Search Tool

Bug Search Tool (BST), the online successor to Bug Toolkit, is designed to improve our customers' effectiveness in network risk management and device troubleshooting.

BST allows partners and customers to search for software bugs based on product, release, and keyword, and it aggregates key data such as bug details, product, and version.

Visit [Bug Search Tools & Resources](#) on Cisco.com. For details on the tool overview and functionalities, visit the help page at <http://www.cisco.com/web/applicat/cbsshelp/help.html>.

### Cisco DocWiki

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### Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download:

<http://www.cisco.com/web/about/ac50/ac47/2.html>

## Cisco International Websites

To find international Cisco websites, go to <http://www.cisco.com> and click **Worldwide** at the top of the page.

## Cisco Internetworking Terms and Acronyms (ITA)

This resource defines internetworking terms and acronyms specific to Cisco products, technologies, or services. Some terms may also have descriptions unique to Cisco. The Cisco ITA does not duplicate industry-standard terms for which definitions can be found in other sources. To review this resource:

[http://docwiki.cisco.com/wiki/Category:Internetworking\\_Terms\\_and\\_Acronyms\\_\(ITA\)](http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_(ITA))

## Technical Documentation Ideas Forum

This forum allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas forum:

<http://www.cisco.com/go/techdocideas>

## Analytics and Automation Software

None at this time.

## Application Networking Services

- [Release Note for Cisco Wide Area Application Services \(Software Version 5.5.1x\)](#)

Describes the new features, resolved and open caveats, CM changes, and CLI command changes for Cisco WAAS Software Version 5.5.1x

- [Release Note for Cisco Wide Area Application Services \(Software Version 6.1.1x\)](#)

Describes the new features, resolved and open caveats, CM changes, and CLI command changes for Cisco WAAS Software Version 6.1.1x

## Cisco Interfaces and Modules

None at this time.

## Cloud and Systems Management

None at this time.

## Collaboration Endpoints

- [Cisco TelePresence CE Console User guide \(CE8.0\)](#)

Describes how to use the Cisco CE Console tool to customize the audio routing of the SX80 codec.

- [Cisco TelePresence CE Software Release Notes \(CE8\)](#)

Describes the features and capabilities included in the Cisco TelePresence MX and SX series software version CE8.

- [Cisco TelePresence Ceiling Microphone Installation Sheet](#)

This document describes how to install the Cisco TelePresence Ceiling Microphone.

- [Cisco TelePresence Codec SX20 API Reference Guide \(CE8.1\)](#)

Describes the API for Codec SX20 using software version CE8.1. Commands described are xCommand, xConfiguration, xStatus, xHistory, xEvent, xFeedback, xPreferences and SystemTools.

- [Cisco TelePresence MX and SX Series Getting Started Guide \(CE8.1\)](#)

Describes the initial configuration of Cisco TelePresence MX and SX series video systems running CE software version CE8.1. This includes setting passwords, and configuring IP, H.323 and SIP using the remote control, the Touch controller, or the web interface.

- [Cisco TelePresence MX and SX Series In-Room Control Guide \(CE8.1\)](#)

Describes how to setup and use the In-Room Control feature with the Cisco TelePresence MX and SX series video systems. With the In-Room Control editor you can add custom elements to the Touch 10 user interface. Such user interface extensions may be controls for lights or blinds, or other peripherals controlled by external control systems.

- [Cisco TelePresence MX and SX Series User Guide for Touch 10 \(CE8.1\)](#)

Describes the use of the MX and SX series video systems with a Touch controller. You will learn about the Touch 10, camera adjustments/presets, call control and in-call features, the use of favorites, directory and call history, and details of the Settings menu.

- [Cisco TelePresence MX200 G2 and MX300 G2 Administrator Guide \(CE8.1\)](#)

Provides information required to administrate the MX200 G2 and MX300 G2 video systems using software version CE8.1. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- [Cisco TelePresence MX200 G2 and MX300 G2 API Reference Guide \(CE8.1\)](#)

Describes the API for the MX200 G2 and MX300 G2 using software version CE8.1. Commands described are xCommand, xConfiguration, xStatus, xEvent, xFeedback, xPreferences and SystemTools.

- [Cisco TelePresence MX700 and MX800 Administrator Guide \(CE8.1\)](#)

Provides information required to administrate the MX700 and MX800 video systems using software version CE8.1. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.

- [Cisco TelePresence MX700 and MX800 API Reference Guide \(CE8.1\)](#)

Describes the API for the MX700 and MX800 using software version CE8.1. Commands described are xCommand, xConfiguration, xStatus, xEvent, xFeedback, xPreferences and SystemTools.

- [Cisco TelePresence Precision 60 and SpeakerTrack 60 Camera Guide](#)

Describes the information needed to install and use the Cisco TelePresence Precision 60 and Cisco TelePresence SpeakerTrack 60 cameras.

- [Cisco TelePresence Precision 60 Camera Open Source Documentation \(CE8.1\)](#)

Describes the open source license information supported for the Cisco TelePresence Precision 60 camera on CE software version CE8.1.

- [Cisco TelePresence PrecisionHD 1080p-720p Camera Guide](#)

Describes the information needed to install and use the PrecisionHD 1080p cameras. Some information about the PrecisionHD 720p camera is also included.

- [Cisco TelePresence SpeakerTrack 60 Open Source Documentation \(CE8.1\)](#)

Describes the open source license information supported for the Cisco TelePresence SpeakerTrack 60 on CE software version CE8.1.
- [Cisco TelePresence SX Series User Guide for Remote Control \(CE8.1\)](#)

Describes the use of Cisco TelePresence SX10 and SX20 Quick Sets with a remote control. You can learn about the remote control, the system and call settings, camera adjustments/presets, call control and In-call features and about phone book usage.
- [Cisco TelePresence SX10 Quick Set Administrator Guide \(CE8.1\)](#)

Provides information required to administrate the Cisco TelePresence SX10 Quick Set using software version CE8.1. The web interface and the system settings that are available via the web interface are explained.
- [Cisco TelePresence SX10 Quick Set API Reference Guide \(CE8.1\)](#)

Describes the API for SX10 Quick Set using software version CE8.1. Commands described are xCommand, xConfiguration, xStatus, xHistory, xEvent, xFeedback, xPreferences and SystemTools.
- [Cisco TelePresence SX20 Quick Set Administrator Guide \(CE8.1\)](#)

Provides information required to administrate the Cisco TelePresence Codec SX20 based Quick Set video systems using software version CE8.1. The web interface is described, and the advanced settings available via the web interface and the on-screen menu system are explained.
- [Cisco TelePresence SX80 Administrator Guide \(CE8.1\)](#)

Provides information required to administrate the Cisco TelePresence SX80 codec using software version CE8.1. The web interface and the system settings that are available via the web interface are explained.
- [Cisco TelePresence SX80 API Reference Guide \(CE8.1\)](#)

Describes the API for the SX80 codec using software version CE8.1. Commands described are xCommand, xConfiguration, xStatus, xEvent, xFeedback, xPreferences and SystemTools.
- [Cisco TelePresence SX80 CAD Drawings](#)

CAD drawings of Cisco TelePresence SX80.
- [Cisco TelePresence SX80 CAD Drawings in DXF—download and unzip](#)

CAD drawings of Cisco TelePresence SX80.

## Conferencing

- [Cisco Collaboration Meeting Rooms \(CMR\) Premises Deployment Guide Release 5.0—Primary \(for Unified CM\)](#)

Helps you to implement the recommended primary deployment for Cisco Collaboration Meeting Rooms (CMR) Premises across your video network. Summarizes the required processes, and refers to the associated product guides for step-by-step details.
- [Cisco Collaboration Meeting Rooms \(CMR\) Premises Deployment Guide Release 5.0—Secondary \(for VCS\)](#)

Helps you to implement the secondary deployment for Cisco Collaboration Meeting Rooms (CMR) Premises across your Cisco VCS video network. Summarizes the required processes, and refers to the associated product guides for step-by-step details.
- [Cisco Collaboration Meeting Rooms \(CMR\) Premises Deployment Guide Release 6.0—Primary \(for Unified CM\)](#)

Helps you to implement the recommended primary deployment for Cisco CMR Premises across your video network. Summarizes the required processes, and refers to the associated product guides for step-by-step details.

- [Cisco Collaboration Meeting Rooms \(CMR\) Premises Deployment Guide Release 6.0–Secondary \(for VCS\)](#)  
Helps you to implement the secondary deployment for CMR Premises across your Cisco VCS video network. Summarizes the required processes, and refers to the associated product guides for step-by-step details.
- [Cisco TelePresence Management Suite Administrator Guide \(15.2\)](#)  
Describes the configuration, maintenance, and troubleshooting of Cisco TMS 15.2.
- [Cisco TelePresence Management Suite Extension Booking API Programming Reference Guide \(15.0\)](#)  
A reference guide to Cisco TMSBA version 15, which is part of Cisco TMS 15.0.
- [Cisco TelePresence Management Suite Extension Booking API Programming Reference Guide \(15.1\)](#)  
A reference guide to Cisco TMSBA version 15, which is part of Cisco TMS 15.1.
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange Deployment Guide \(4.1\)](#)  
Describes prerequisites, best practices, and procedures for upgrading to, installing, deploying, and maintaining Cisco TMSXE 4.1. Includes guidance and instructions for redundant deployments.
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange Deployment Guide \(5.0\)](#)  
Describes prerequisites, best practices, and procedures for upgrading to, installing, deploying, and maintaining Cisco TMSXE 4.1. Includes guidance and instructions for redundant deployments.
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange Deployment Guide \(5.1\)](#)  
Describes prerequisites, best practices, and procedures for upgrading to, installing, deploying, and maintaining Cisco TMSXE 5.1. Includes guidance and instructions for redundant deployments.
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange Deployment Guide \(5.2\)](#)  
Describes prerequisites, best practices, and procedures for upgrading to, installing, deploying, and maintaining Cisco TMSXE 5.2. Includes guidance and instructions for redundant deployments.
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange Open Source Documentation \(5.2\)](#)  
Details open source licenses used in Cisco TMSXE 5.2
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange Release Notes \(5.2\)](#)  
Details new features, resolved issues, open issues, and limitations in Cisco TMSXE 5.2.
- [Cisco TelePresence Management Suite Extension for Microsoft Exchange User Guide \(5.2\)](#)  
Describes how to schedule meetings using Microsoft Outlook with Cisco TMSXE 5.2.
- [Cisco TelePresence Management Suite Installation and Upgrade Guide \(15.2\)](#)  
Describes the requirements for installation and the installation and upgrade procedures for Cisco TelePresence Management Suite 15.2. Includes instructions and guidance for redundant deployments.
- [Cisco TelePresence Management Suite Open Source Documentation \(15.2\)](#)  
Details open source licenses used in Cisco TMS 15.2.
- [Cisco TelePresence Management Suite Provisioning Extension Open Source Documentation \(1.7\)](#)  
Details the Open Source software used in Cisco TMSPE 1.7.

- [Cisco TelePresence Management Suite Provisioning Extension Release Notes \(1.7\)](#)  
Details changes in Cisco TMSPE 1.7.
- [Cisco TelePresence Management Suite Provisioning Extension with Cisco Unified CM Deployment Guide \(1.6\)](#)  
Describes the installation, upgrade, and initial configuration procedures for Cisco TMSPE 1.6 with Cisco Unified CM.
- [Cisco TelePresence Management Suite Provisioning Extension with Cisco VCS Deployment Guide \(1.6\)](#)  
Describes the installation, upgrade, and initial configuration procedure for Cisco TMSPE 1.6 with Cisco VCS.
- [Cisco TelePresence Management Suite Provisioning Extension with Cisco VCS Deployment Guide \(1.7\)](#)  
Describes the installation, upgrade, and initial configuration procedure for Cisco TMSPE 1.7 with Cisco VCS.
- [Cisco TelePresence Management Suite Software Release Notes \(15.0\)](#)  
Details new features, resolved issues, open issues, and limitations in Cisco TMS 15.0.
- [Cisco TelePresence Management Suite Software Release Notes \(15.2\)](#)  
Details new features, resolved issues, open issues, and limitations in Cisco TMS 15.2
- [Cisco TelePresence MCU Software Release Notes 4.5\(1.85\)](#)  
Describes the features of this release, lists the resolved and open issues, and details the upgrade process.

## Connected Safety and Security

None at this time.

## Customer Collaboration

None at this time.

## Hyperconverged Infrastructure

None at this time.

## IOS and NX-OS Software

- [Cisco IOS XE Denali 16.2 Migration Guide for Access and Edge Routers](#)  
Provides key information and steps that will help ensure a successful migration from extant Cisco IOS XE 3S releases to the Cisco IOS XE 16.2 release.

## Optical Networking

None at this time.

## Routers

- [Documentation Roadmap for Cisco 4000 Series ISRs, Cisco IOS XE Denali 16.x](#)  
Provides links to all Cisco 4000 Series ISRs documentation.

- [Documentation Roadmap for Cisco ASR 1000 Series, Cisco IOS XE Denali 16.x](#)  
Provides links to all Cisco ASR 1000 documentation.
- [Documentation Roadmap for Cisco CSR 1000 Series, Cisco IOS XE Denali 16.x](#)  
Provides links to all Cisco CSR 1000V documentation.
- [Interface and Hardware Component Command Reference for the Cisco NCS 6000 Series Routers](#)  
Describes the Interface and Hardware Component commands used in the Cisco NCS 6000 Series Router.
- [Interface and Hardware Component Configuration Guide for Cisco NCS 6000 Series Routers, Release 5.2.x](#)  
Describes how to enable and configure Interface and Hardware Component of Cisco NCS 6000 Series Router.
- [IP Addresses and Services Command Reference for Cisco NCS 6000 Series Routers](#)  
Describes the IP Addresses and Services commands used in the Cisco NCS 6000 Series Router.
- [IP Addresses and Services Configuration Guide for Cisco NCS 6000 Routers, Release 5.2.x](#)  
Describes how to enable and configure IP Addresses and Services of Cisco NCS 6000 Series Router.
- [Modular Quality of Service Command Reference for Cisco NCS 6000 Series Routers](#)  
Describes the QoS commands used in the Cisco NCS 6000 Series Router.
- [Modular Quality of Service Configuration Guide for Cisco NCS 6000 Series Routers, Release 5.2.x](#)  
Describes how to enable and configure QoS for Cisco NCS 6000 Series Router.
- [MPLS Command Reference for Cisco NCS 6000 Series Routers](#)  
Describes the MPLS commands used in the Cisco NCS 6000 Series Router.
- [MPLS Configuration Guide for Cisco NCS 6000 Series Routers, Release 5.2.x](#)  
Describes how to enable and configure MPLS for Cisco NCS 6000 Series Router.
- [Release Notes for Cisco ASR 9000 Series Aggregation Services Routers for Cisco IOS XR Software Release 5.3.3](#)  
Provides information about new features, hardware, software support, and caveats for the Cisco ASR 9000 Series Routers.
- [Release Notes for Cisco 4000 Series ISRs, Cisco IOS XE Denali 16.2](#)  
Provides information about the Cisco IOS XE Denali 16.2 software release, open caveats and workaround information for the Cisco 4000 Series ISRs.
- [Release Notes for Cisco CSR 1000V Series, Cisco IOS XE Denali 16.2](#)  
Provides information about the Cisco IOS XE Denali 16.2 software release, open caveats and workaround information for the Cisco CSR 1000V Series.
- [Release Notes for Cisco NCS 6000 Series Routers, Release 5.2.5](#)  
Provides information about new features, hardware, software support, and caveats for Cisco NCS 6000 Series Routers.

- [Release Notes for the Cisco ASR 1000 Series, Cisco IOS XE Denali 16.2](#)

Provides information about the Cisco IOS XE 16 software release, open caveats and workaround information for the Cisco ASR 1000 Series Routers.
- [Routing Command Reference for Cisco NCS 6000 Series Routers](#)

Describes the Routing commands used in the Cisco NCS 6000 Series Router.
- [Routing Configuration Guide for Cisco NCS 6000 Series Routers, Release 5.2.x](#)

Describes how to enable and configure Routing for Cisco NCS 6000 Series Router.
- [System Administration Command Reference for the Cisco NCS 6000 Series Routers, Release 5.2.x](#)

Describes the System Administration commands used in the Cisco NCS 6000 Series Router.
- [System Setup and Software Installation Guide for Cisco NCS 6000 Series Routers, Release 5.2.x](#)

Describes how to enable and configure System Setup and Software Installation of Cisco NCS 6000 Series Router.

## Security

- [Cisco Security Manager API Specification \(Version 2.3\)](#)

Describes Cisco Security Manager message exchanges, XML schema, and client/server behavioral specifications in the Cisco Security Manager 4.11 Northbound API.
- [Deployment Planning Guide for Cisco Security Manager 4.11](#)

Explains how to deploy Cisco Security Manager 4.11 in the following areas: Recommended hardware and software configurations based on reference networks, deployment options for included applications, advanced server tuning options, and licensing.
- [Guide to User Documentation for Cisco Security Manager 4.11](#)

Identifies and links to the available documentation for Cisco Security Manager 4.11 and Auto Update Server 4.11. Also provides pointers to topics to help a user get started using Cisco Security Manager.
- [High Availability Installation Guide for Cisco Security Manager 4.11](#)

Explains how to install Cisco Security Manager in a high availability (HA) or disaster recovery (DR) environment. The Security Manager HA/DR solution is based on the Symantec Veritas Storage Foundation and High Availability solutions.
- [Installation Guide for Cisco Security Manager 4.11](#)

Provides installation, upgrade, and uninstallation instructions for Security Manager and Auto Update Server (AUS) and includes pre- and post-installation guidelines and troubleshooting information.
- [Open Source Used In Cisco Security Manager 4.11](#)

Contains the licenses and notices for open-source software used in Cisco Security Manager 4.11.
- [Release Notes for Cisco Security Manager 4.11](#)

Describes new features available in Cisco Security Manager 4.11, provides important notes regarding the product, and lists recently resolved problems and currently known problems in Cisco Security Manager 4.11.
- [Supported Devices and Software Versions for Cisco Security Manager 4.11](#)

Lists the devices and operating system versions supported by Cisco Security Manager 4.11.



- [User Guide for Auto Update Server 4.11](#)

Provides detailed descriptions of all the features available in Auto Update Server 4.11 and procedures for implementing these features in your network.

- [User Guide for Cisco Security Manager 4.11](#)

Provides detailed descriptions of all the features available in Cisco Security Manager 4.11, procedures for implementing these features in your network, and comprehensive coverage of each field in the GUI.

## Servers—Unified Computing

- [Cisco IMC Supervisor Installation Guide for VMware vSphere and Microsoft Hyper-V, Release 2.0](#)

Describes the procedure to install Cisco IMC Supervisor on VMware vSphere and Microsoft Hyper-V.

- [Cisco IMC Supervisor Rack-Mount Servers Management Guide, Release 2.0](#)

Describes how to manage rack-mount servers, C-series and E-series servers, using Cisco IMC Supervisor.

- [Cisco IMC Supervisor Release Notes, Release 2.0](#)

Describes the features, open and resolved caveats, and other related information for Cisco IMC Supervisor Release 2.0

- [Cisco IMC Supervisor REST API Cookbook, Release 2.0](#)

Describes the REST APIs available with Cisco IMC Supervisor along with samples.

- [Cisco IMC Supervisor REST API Getting Started Guide, Release 2.0](#)

Describes how to get started with using the REST API for Cisco IMC Supervisor.

- [Cisco UCS B-Series CLI Firmware Management Guide, Release 2.2](#)

Describes the various methods for upgrading Cisco UCS Manager firmware, and how to upgrade firmware through the Cisco UCS Command Line Interface.

- [Cisco UCS B-Series GUI Firmware Management Guide, Release 2.2](#)

Describes the various methods for upgrading Cisco UCS Manager firmware, and how to upgrade firmware through the Cisco UCS Graphical User Interface.

- [Cisco UCS C-Series Servers Integrated Management Controller CLI Configuration Guide, Release 2.0](#)

Describes the various features that Cisco IMC offers and how to configure them using the Cisco IMC Command Line Interface (CLI).

- [Cisco UCS C-Series Servers Integrated Management Controller GUI Configuration Guide, Release 2.0](#)

Describes the various features that Cisco IMC offers and how to configure them using the Cisco IMC Graphical User Interface (GUI).

- [Cisco UCS C-Series Servers Upgrade Guide for Intel Xeon v4 Series CPUs](#)

Provides procedures and caveats for upgrading to or downgrading from Intel Xeon v4 and TPM 2.0.

- [Cisco UCS C220 M4 Server Installation and Service Guide](#)

Describes updated procedures for upgrading the platform to use Intel Xeon v4 CPUs and TPM 2.0. Also describes rules and procedures for new NVMe drives.

- [Cisco UCS C240 M4 Server Installation and Service Guide](#)

Describes updated procedures for upgrading the platform to use Intel Xeon v4 CPUs and TPM 2.0. Also describes rules and procedures for new NVMe drives.

- [Cisco UCS Invicta C3124SA Appliance Installation Guide, Version 5.0.1.2b](#)

Provides an overview of the Cisco UCS Invicta C3124SA Appliance and explains how to install it.

- [Cisco UCS Invicta Scaling System Installation Guide, Version 5.0.1.1a](#)

Provides an overview of the Cisco UCS Invicta Scaling System features and explains how to install the system.

- [Cisco UCS Manager CLI Configuration Guide, Release 2.2](#)

Describes the various features that Cisco UCS Manager offers and how to configure them through the Cisco UCS Command Line Interface.

- [Cisco UCS Manager GUI Configuration Guide, Release 2.2](#)

Describes the various features that Cisco UCS Manager offers and how to configure them through the Cisco UCS Graphical User Interface.

- [Cisco UCS Rack-Mount Servers Cisco IMC XML API Programmer's Guide 2.0](#)

Describes the various XML API methods available to configure the C-Series servers using XML APIs.

- [Release Notes for Cisco UCS C-Series Software, Release 2.0\(10\)](#)

Provides information on the features, related documentation, resolved issues, and known issues for Cisco UCS C-Series Release 2.0(10).

- [Release Notes for Cisco UCS Invicta Scaling System, Version 5.0.0.1.3b](#)

Describes changes to the Cisco UCS Invicta OS and the open and resolved caveats for the Cisco UCS Invicta Scaling System.

- [Release Notes for Cisco UCS Software, Release 2.2](#)

Provides information on the features, related documentation, resolved issues, and known issues for Cisco UCS Manager, Release 2.2.

## Service Exchange

None at this time.

## Storage Networking

None at this time.

## Switches

None at this time.

## Unified Communications

- [Cisco Expressway Release Note \(X8.7.2\)](#)

Details new features, issues, changed behavior, and limitations in Cisco Expressway X8.7.2.

- [Cisco Expressway X8.7.2 Open Source Documentation](#)  
Provides a list of the licenses and notices for open source software used in this product.
- [Cisco TelePresence Video Communication Server Release Note \(X8.7.2\)](#)  
Details new features, issues, changed behavior, and limitations in Cisco VCS X8.7.2.
- [Cisco TelePresence Video Communication Server X8.7.2 Open Source Documentation](#)  
Provides a list of the licenses and notices for open source software used in this product.

## Universal Gateways and Access Servers

None at this time.

## Video

- [Cisco cBR Upstream PHY Module Interactive Workflow](#)  
Provides an interactive workflow on how to troubleshoot, replace, or upgrade the Cisco cBR Upstream PHY Module.
- [Cisco Converged Broadband Routers Hardware Installation Guide](#)  
Describes how to install the Cisco cBR Series Converged Broadband Routers.
- [Cisco Converged Broadband Routers Software Configuration Guide For Video](#)  
Provides video provisioning constructs of the new data model for the Cisco cBR Series Converged Broadband Routers.
- [Release Notes for Cisco cBR Series Converged Broadband Routers for Cisco IOS-XE Release 3S](#)  
Provides information about new features, hardware, software support, and caveats for the Cisco cBR Series Converged Broadband Routers.

## Wireless

None at this time.

## Creating Bookmarks to Cisco.com Pages

After you log in to Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the *My Cisco User Guide* for help:

<http://www.cisco.com/web/help/mycisco.html>

## Cisco Support and Downloads

The Cisco Support and Downloads website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. To receive security and technical information about your products, subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds.

Access to most tools on the Cisco Support and Downloads website requires a Cisco.com user ID and password.

For more information:

<http://www.cisco.com/cisco/web/support/index.html>

## Submitting a Service Request

Open a service request online at:

<https://tools.cisco.com/ServiceRequestTool/scm/mgmt/case>

Display a list of Cisco worldwide contacts at:

[http://www.cisco.com/en/US/support/tsd\\_cisco\\_worldwide\\_contacts.html](http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html)

## Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco email newsletters and other communications at:  
<http://www.cisco.com/offer/subscribe>
- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:  
<http://www.cisco.com/go/services>
- Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:  
<http://www.cisco.com/go/marketplace/>
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<http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>
- The Warranty Finder allows you to find warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder:  
<http://www.cisco-warrantyfinder.com>

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