What’s New in Cisco Product Documentation

October 2010

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Cisco Product Documentation Collaboration Tools

Cisco DocWiki

You can collaborate on Cisco documentation at this URL:

http://docwiki.cisco.com

Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download at the following URL:

http://www.cisco.com/web/about/ac50/ac47/2.html

Cisco International Websites

To find international Cisco websites, go to http://www.cisco.com, and click Worldwide [change] at the top of the page.
Cisco Internetworking Terms and Acronyms (ITA)

Provides accurate and consistent definitions of internetworking terms and acronyms. These terms are specific to Cisco products, technologies, or services; they could also have an additional definition or description that is unique to Cisco.

This file does not duplicate industry-standard terms for which definitions can be found in other sources.

http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_%28ITA%29

Cisco Product Photography

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http://resources.cisco.com/app/tree.taf?asset_id=64535&public_view=true

Technical Documentation Ideas Forum

Allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas Forum.

http://www.cisco.com/go/techdocideas

Application Networking Services

None at this time.

Cisco Interfaces and Modules

New Documents

- **Configuring Cisco Gigabit EtherSwitch EHWICs**
  Explains how to configure the Cisco Gigabit EtherSwitch EHWIC.

- **Connecting Cisco Gigabit EtherSwitch EHWICs**
  Explains how to connect the Cisco Gigabit EtherSwitch EHWIC to your network.

- **Gigabit EtherSwitch EHWIC Basic Customer Configuration Example**
  Describes a sample configuration for the Cisco Gigabit EtherSwitch EHWIC.
Cisco IOS and NX-OS Software

New Documents

- **Cisco IOS System Message Guide**
  Replaces release-specific system message guides with a single online guide that includes system messages for all Cisco IOS releases, such as Cisco IOS XE 3SG, 15M/T, 15S, the 12.4 family, and the 12S family.

New and Revised Documents for Cisco IOS XE 3.1.0SG

For links to technology-based feature lists and the **Cisco IOS System Message Guide** for Cisco IOS XE 3.1.0SG, see the following URL:


See also the release notes at the following URL:


and the **Catalyst 4500 Series Switch Cisco IOS Software Configuration Guide** at the following URL:


Network Management and Automation

New Documents

- **Administration of CiscoWorks LAN Management Solution 4.0**
  Explains how to perform various Network or System Administrator activities and tasks in CiscoWorks LMS 4.0.

- **CLI Reference Guide for Cisco Secure Access Control System 5.2**
  Explains how to configure and maintain Cisco Secure Access Control System (ACS) 5.2 by using the command-line interface.

- **Configuration Management with CiscoWorks LAN Management Solution 4.0**
  Provides you with information on the Configuration Management function in CiscoWorks LMS.

- **Getting Started with CiscoWorks LAN Management Solution 4.0**
  Provides information on the Getting Started feature in CiscoWorks LMS. Also assists you in performing the configuration and setup tasks required to get your CiscoWorks LMS running, and to manage your Cisco networks.

- **Installation and Upgrade Guide for the Cisco Secure Access Control System 5.2**
  Describes the system requirements, installation, upgrade, configuration, troubleshooting, and maintenance process for Cisco Secure Access Control System 5.2.

- **Installing and Migrating to CiscoWorks LAN Management Solution 4.0**
  Helps you to install the CiscoWorks LAN Management Solution 4.0 software on both Windows and Solaris. Also provides information on data migration from earlier versions of LMS to LMS 4.0.

- **Inventory Management with CiscoWorks LAN Management Solution 4.0**
  Explains various activities in LMS involved in managing your network devices.
- **License and Documentation Guide for the Cisco Secure Access Control System, Release 5.2**
  Provides important license and documentation information for Cisco Secure Access Control System 5.2.

- **Migration Guide for Cisco Secure Access Control System 5.2**
  Explains how to migrate data from Cisco Secure Access Control System release 3.x and 4.x to ACS 5.2.

- **Monitoring and Troubleshooting with CiscoWorks LAN Management Solution 4.0**
  Describes the use of the Monitoring and Troubleshooting tools in CiscoWorks LAN Management Solution 4.0.

- **Navigation Guide for CiscoWorks LAN Management Solution 4.0**
  Provides information on the menu and task navigation changes from LMS 3.2 to LMS 4.0, and tasks removed from LMS 4.0.

- **Open Database Schema Support in CiscoWorks LAN Management Solution 4.0**
  Explains how to access database views and the schema details of LMS database views.

- **Open Source and Third-Party Licenses Used In CiscoWorks LAN Management Solution 4.0**
  Provides the licenses and notices for open source software used in CiscoWorks LAN Management Solution 4.0.

- **Release Notes for the Cisco Secure Access Control System 5.2**
  Provides information on the features, related documentation, resolved issues, and known issues for functionality in ACS 5.2.

- **Release Notes for CiscoWorks LAN Management Solution 4.0**
  Explains the new features and enhancements in CiscoWorks LMS 4.0. Also gives the caveats while using the software on Windows and Solaris Operating Systems.

- **Reports Management with CiscoWorks LAN Management Solution 4.0**
  Explains how to generate and view various reports in CiscoWorks LMS 4.0.

- **Special Notes and Exceptions for Devices Supported in CiscoWorks LAN Management Solution 4.0**
  Lists the special notes and exceptions for the devices supported in CiscoWorks LAN Management Solution 4.0.

- **Supported and Interoperable Devices and Softwares for the Cisco Secure Access Control System 5.2**
  Provides details about the devices and softwares that ACS 5.2 supports.

- **Supported Devices Table for CiscoWorks LAN Management Solution 4.0**
  Lists all devices supported in LMS 4.0.

- **Technology Work Centers in CiscoWorks LAN Management Solution 4.0**
  Provides information on complete lifecycle management of Identity, EnergyWise, Auto Smartports, and Smart Install from Day 1 to Day N operations in a workflow-oriented approach. This includes readiness assessment, configuration, monitoring, and reporting capabilities.

- **User Guide for Cisco Secure Access Control System 5.2**
  Explains how to use Cisco Secure Access Control System 5.2. This guide is for security administrators who use ACS. It helps them to set up and maintain network and application security.
Revised Documents

- User Guide for Cisco Secure Access Control System 5.1
  Explains how to use Cisco Secure Access Control System 5.1. This guide is for security administrators who use ACS. It helps them to set up and maintain network and application security.

Optical Networking

The terms “Unidirectional Path Switched Ring” and “UPSR” may appear in Cisco literature. These terms do not refer to using Cisco ONS 15xxx products in a unidirectional-path-switched-ring configuration. Instead, these terms, and “Path Protected Mesh Network” and “PPMN,” generally refer to Cisco's Path Protection feature, which may be used in any topological network configuration. Cisco does not recommend using its Path Protection feature in any particular topological network configuration.

New Documents

- Cisco ONS Documentation Roadmap for Release 9.2
  Provides a roadmap of all the documents for release 9.2.

Revised Documents

- Regulatory Compliance and Safety Information for Cisco Optical Transport Products
  This document lists customer, industry, and government requirements met by the Cisco ONS 15454, Cisco ONS 15454 SDH, Cisco ONS 15327, Cisco ONS 15600, Cisco ONS 15600 SDH, Cisco ONS 15310-CL, and Cisco ONS 15310-MA.

Physical Security and Building Systems

None at this time.

Routers

None at this time.

Security

Revised Documents

- Cisco NAC Appliance—Clean Access Manager Configuration Guide, Release 4.8
  Describes configuration of the Clean Access Manager for Cisco NAC Appliance, Release 4.8.
- Release Notes for Cisco NAC Appliance, Version 4.8
  Provides late-breaking and cumulative release, upgrade, and bug fix information for Release 4.8.
Service Exchange

None at this time.

Storage Networking

None at this time.

Switches

New Documents

- **Auto Smartports Configuration Guide, Cisco IOS Release 12.2(55)SE**
  
  Describes configuration and commands for Auto Smartports macros to dynamically configure ports, based on the devices that are attached to the port.

Revised Documents

- **Catalyst 2960 and 2960-S Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  
  Describes the commands that have been specifically created or changed for the Catalyst 2960 and 2960-S Switch. This information has been updated for the Cisco IOS Release 12.2(55)SE.

- **Catalyst 2960 and 2960-S Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  
  Explains how to configure the Catalyst 2960 and 2960-S Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for the Cisco IOS Release 12.2(55)SE.

- **Catalyst 2975 Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  
  Describes the commands that have been specifically created or changed for the Catalyst 2975 Switch. This information has been revised for the Cisco IOS Release 12.2(55)SE.

- **Catalyst 2975 Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  
  Explains how to configure the Catalyst 2975 Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3560 Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  
  Describes the commands that have been specifically created or changed for the Catalyst 3560 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3560 Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  
  Explains how to configure the Catalyst 3560 Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750 Metro Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  
  Describes the commands that have been specifically created or changed for the Catalyst 3750 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.
- **Catalyst 3750 Metro Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst 3750 Metro Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750 Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst 3750 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750 Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst 3750 Switch and switch stacks by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750-E and 3560-E Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst 3750-E and 3560-E Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750-E and 3560-E Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst 3750-E and 3560-E Switch and switch stacks by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750-X and 3560-X Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst 3750-X and 3560-X Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Catalyst 3750-X and 3560-X Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst 3750-X and 3560-X Switch and switch stacks by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3020 Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst Blade 3020 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3020 Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst Blade Switch 3020 by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3030 Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst Blade 3030 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3030 Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst Blade Switch 3030 by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3040 for FSC Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst Blade 3040 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.
- **Cisco Catalyst Blade Switch 3040 for FSC Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the Catalyst Blade Switch 3040 by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3120 for HP Command Reference, Rel. 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst Blade 3120 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3120 for HP Software Configuration Guide, Rel. 12.2(55)SE**
  Explains how to configure the Catalyst Blade Switch 3120 by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3130 and 3032 for Dell Command Reference, Rel. 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst Blade Switch 3130 and 3032. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Blade Switch 3130 and 3032 for Dell Software Configuration Guide, Rel. 12.2(55)SE**
  Explains how to configure the Catalyst Blade Switch 3130 and 3032 by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Switch Module 3110 and 3012 for IBM BladeCenter Command Reference, Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the Catalyst Blade Switch 3110 and 3012. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco Catalyst Switch Module 3110 and 3012 for IBM BladeCenter Software Configuration Guide, Release 12.2(55)SE**
  Explains how to configure the Catalyst Blade Switch 3110 and 3012 by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco EnergyWise Configuration Guide, EnergyWise Phase 2**
  Describes the configuration and commands for the EnergyWise feature that manages the power usage of IP and non-IP-based devices.

- **Cisco IE 3000 Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the IE 3000 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco IE 3000 Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the IE 3000 Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco ME 3400 Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the ME 3400 Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.
- **Cisco ME 3400 Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the ME 3400 Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco ME 3400E Switch Command Reference, Cisco IOS Release 12.2(55)SE**
  Describes the commands that have been specifically created or changed for the ME 3400E Switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Cisco ME 3400E Switch Software Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Explains how to configure the ME 3400E Switch by using the command-line interface. It also explains how to configure the software features. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Release Notes for Catalyst 2350 Switch, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, caveats, and updated system messages for the Catalyst 2350 switch. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Release Notes for Catalyst 3550-24-DC Switch, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, caveats, and updated system messages for the Catalyst 3550 switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Release Notes for the Catalyst 3750, 3560, 2975, 2960-S, and 2960 Switches, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, and caveats for the Catalyst 3750, 3560, and 2960 switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

- **Release Notes for the Catalyst 3750 Metro Switch, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, and caveats for the Catalyst 3750 Metro switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

  Describes the system requirements, limitations, and caveats for the Catalyst 3750-X, 3750-E, 3560-X, and 3560-E switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

  Describes the system requirements, limitations, and caveats for the Cisco Catalyst Blade Switch 3120 for HP. This information has been updated for Cisco IOS Release 12.2(55)SE.

  Describes the system requirements, limitations, and caveats for the Cisco Catalyst Switch Module 3110G, 3110X, and 3012 for IBM Blade Center. This information has been updated for Cisco IOS Release 12.2(55)SE.

  Describes the system requirements, limitations, and caveats for the Cisco Catalyst Blade Switch 3020 for HP. This information has been updated for Cisco IOS Release 12.2(55)SE.

  Describes the system requirements, limitations, and caveats for the Cisco Catalyst Blade Switch 3030. This information has been updated for Cisco IOS Release 12.2(55)SE.
• **Release Notes for the Cisco Catalyst Blade Switch 3040 for FSC, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, and caveats for the Cisco Catalyst Blade Switch 3040 for FSC switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

• **Release Notes for the Cisco Catalyst Blade Switch 3130 and 3032 for Dell, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, and caveats for the Cisco ME 2400 Series Ethernet switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

• **Release Notes for the Cisco IE 3000 Switches, Cisco IOS Release 12.2(55)SE and later**
  Describes the system requirements, limitations, caveats, and updated system messages for the Catalyst 3550 switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

• **Release Notes for the Cisco ME 2400 Series Ethernet Access Switch, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, and caveats for the Cisco Catalyst Blade Switch 3130 and 3032 for Dell. This information has been updated for Cisco IOS Release 12.2(55)SE.

• **Release Notes for the Cisco ME 3400E and ME 3400 Series Ethernet Access Switch, Cisco IOS Release 12.2(55)SE**
  Describes the system requirements, limitations, and caveats for the Cisco ME 3400E and ME 3400 Series Ethernet switches. This information has been updated for Cisco IOS Release 12.2(55)SE.

• **Smart Install Configuration Guide, Cisco IOS Release 12.2(55)SE**
  Includes configuration and commands for the Smart Install feature. This feature provides a single point of management (a director) for configuring and upgrading client switches in a network.

### TelePresence

None at this time.

### Unified Computing

None at this time.

### Universal Gateways and Access Servers

None at this time.

### Video and Content Delivery

#### Revised Documents

• **Caveats for the Cisco uBR7200 Series Universal Broadband Routers in Cisco IOS Release 12.2SC**
  Describes the open and closed caveats in Cisco IOS Release 12.2(33)SCD5.
- **Caveats for the Cisco uBR10012 Universal Broadband Router in Cisco IOS Release 12.2SC**
  Describes the open and closed caveats in Cisco IOS Release 12.2(33)SCD5.

- **Cisco IOS CMTS Cable Command Reference**
  Describes the commands necessary to configure, maintain, and troubleshoot Cisco CMTS routers.

- **Cisco IOS CMTS Cable Software Configuration Guide, Release 12.2SC**
  Describes the new and modified software features supported on Cisco CMTS routers in Cisco IOS Release 12.2(33)SCD5.

- **Cisco uBR10012 Universal Broadband Router Hardware Installation Guide**
  Explains how to install the hardware for the Cisco uBR10012 universal broadband router.

- **Cisco uBR10012 Universal Broadband Router Hardware Installation Guide—Quick Start Guide**
  Explains the physical features, technical specifications, installation instructions, and cabling details for the Cisco uBR10012 universal broadband router.

- **Cross-Platform Release Notes for Cisco Universal Broadband Routers in Cisco IOS Release 12.2SC**
  Describes the system requirements and software compatibility of the Cisco CMTS routers in Cisco IOS Release 12.2(33)SCD5. It also summarizes its new hardware and software features.

- **DC Power Entry Module for the Cisco uBR10012 Universal Broadband Router**
  Describes the Cisco uBR10012 DC Power Entry Module (DC PEM) and explains how to install it for use with the Cisco uBR10012 universal broadband router.

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**Voice and Unified Communications**

**New Documents**

- **Cisco PGW 2200 Softswitch Enhanced Generic Number Handling Feature Module**
  Describes the Enhanced Generic Number Handling feature that enables the conversion of Generic Number parameter for ISUP-to-SIP calls.

- **Cisco PGW 2200 Softswitch Inter-CUCM SIP Trunk Service Transparency for MWI, KPML, and COLP Feature Module**
  Describes the Inter-CUCM SIP Trunk Service Transparency feature that enables the transparent relay of MWI, KPML, and COLP in B2BUA mode.

- **Cisco PGW 2200 Softswitch MLPP Support for ISUP and SIP Interworking and SIP to SIP Transparency Feature Module**
  Describes the MLPP Support for ISUP and SIP Interworking and SIP to SIP Transparency feature. This feature permits validated users to place priority calls and enables the relay of MLPP information in SIP-to-ISUP interworking scenarios and for SIP service transparency.

- **Cisco PGW 2200 Softswitch Support of PAID Tel URI Feature Module**
  Describes the PAID Tel URI feature that enables the support of tel URI in PAID header for SIP-to-ISUP and ISUP-to-SIP calls.
 Revised Documents

- **Cisco PGW 2200 Softswitch Release 9 MML Command Reference**
  Provides reference information for the Release 9 Man-Machine Language (MML) commands used to provision the Cisco PGW 2200 Softswitch.

- **Installation and Upgrade Guide for Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0**
  Explains how to install and upgrade to Cisco Unified Messaging Gateway 8.0.2.

- **Release Notes for the Cisco PGW 2200 Softswitch Release 9.8(1)**
  Describes the new features and caveats for Cisco PGW 2200 Softswitch Release 9.8(1).

- **Release Notes for Cisco Unified Messaging Gateway 8.0**
  Describes the new features, system requirements, and support information for Cisco Unified Messaging Gateway 8.0.2.

- **Release Notes for Cisco Unified SRSV-CUE Release 8.0**
  Describes the new features, system requirements, and support information for Cisco Unified SRSV-CUE 8.0.2.

 Wireless

None at this time.

 Creating Bookmarks to Cisco.com Pages

When you log into Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the User Guide for help: [http://www.cisco.com/web/help/mycisco.html](http://www.cisco.com/web/help/mycisco.html).

 Cisco Support and Documentation

The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software in addition to troubleshooting and resolving technical issues with Cisco products and technologies.

Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.

For more information, go to this URL:


 Submitting a Service Request

Open a service request online at:

View a list of Cisco worldwide contacts at:

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco e-mail newsletters and other communications at:
  http://www.cisco.com/offer/subscribe
- Use the Cisco Support website to access online resources, documentation and tools to resolve technical issues with Cisco products. To receive security and technical information about your products, you can subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds. You need a Cisco.com user ID and password to access most of the tools on the Cisco Support website.
  http://www.cisco.com/techsupport
- Order the Cisco Product Quick Reference Guide, a portable, easy-to-use reference that provides an overview of Cisco products and solutions for each area of your business. Go to:
- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:
  http://www.cisco.com/go/services
- Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:
  http://www.cisco.com/go/marketplace/
- Obtain general networking, training, and certification titles from Cisco Press publishers at:
  http://www.ciscopress.com
- Read the Internet Protocol Journal, a quarterly journal published by Cisco for engineering professionals who design, develop, and operate internets and intranets. Go to:
  http://www.cisco.com/ipj
- What’s New in Cisco Product Documentation (this document) is an online publication that provides information about the latest documentation releases for Cisco products. This online publication is updated monthly and organized by product category:
- Product Selector Application (PSA) is available for customers and allows them to select their product or technology. To access Cisco technical documentation and resources, go to the following URL:
  http://www.cisco.com/go/techdocs
- Warranty Finder is now available for finding your warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder, go to the following URL:
  http://www.cisco-warrantyfinder.com
- Visit the Cisco Data Center Documentation Twitter Feed for daily updates on Cisco NX-OS features and documentation and provide feedback about the documentation. Go to the following URL:
  http://twitter.com/CiscoDCDocs