



Making and Attending a Scheduled Appointment

Scheduling Your Appointment

To make an on-line appointment, call your provider office over the phone..

Contact Person	
Contact Number	

Scheduling an on line appointment : Sprint 3

Attending Your Appointment

This section provides information on how to attend your appointments in Cisco Extended Care.



Warning

Cisco Extended Care is not intended for emergency use or real-time patient monitoring.



Note

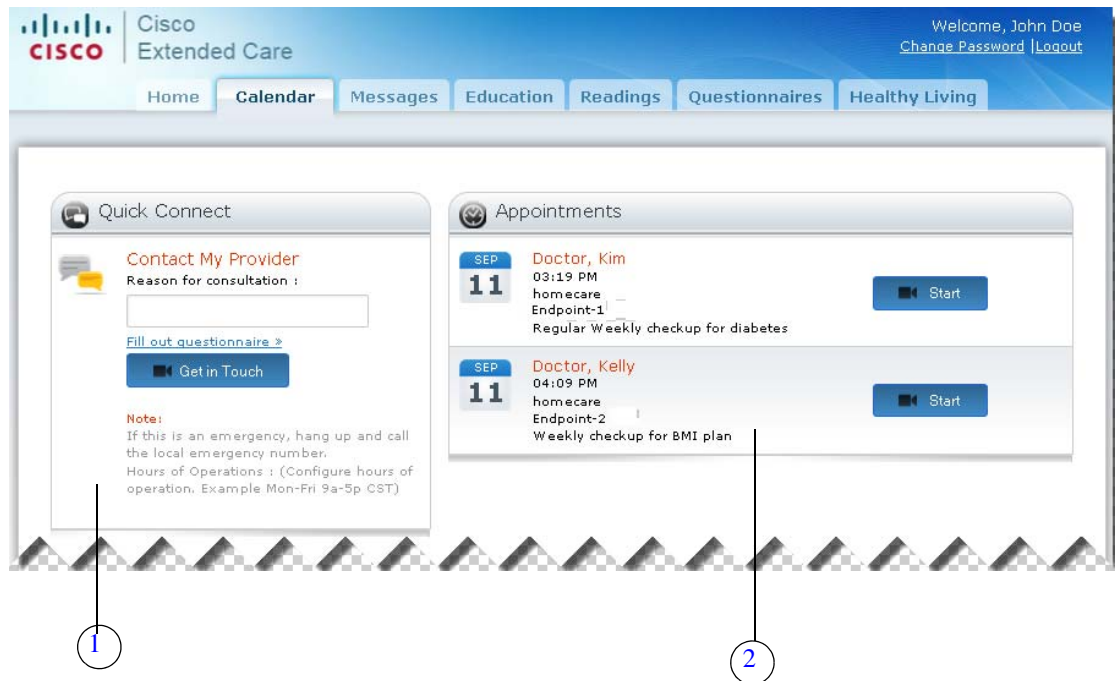
Always start your healthcare connection ahead of schedule, so that you allow yourself enough time to fill in any posted provider questionnaires, read emails from your provider, or review your historical wellness readings (the health indicators, blood pressure, etc.)

To attend your appointment, perform the following procedure:

- Step 1** Open your browser and use your Internet connection to log in to your healthcare connector.
- Step 2** Click on the **Message** tab to check for any messages from the provider.
- Step 3** Click on the **Readings** tab to review your historic wellness readings.
- Step 4** When you are ready for your appointment, select an appointment from the **Appointments** window, or from the **Calendar** tab to find your current appointment, and click **Start**.
See Figure [The Scheduled Appointment, page 5-2](#)

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The Scheduled Appointment



- Step 5** Answer the questionnaire, or click **Skip** to skip to questionnaire.
- Step 6** Click **Answer** when your provider connects to the video appointment. You will hear a ring or see the provider in your video window.
- Step 7** Once you are in an appointment, you will see the Cisco Extended Care Appointment window as shown in Figure [Patient's Appointment Screen, page 5-3](#)
- Step 8** Click **End** to end the appointment.



Note Note: When using Cisco Jabber™ for iPad, the function **End**, stops the appointment, but not the video connection. Use the Jabber controls to stop the video.

- Step 9** Click **Logout** to exit from your healthcare connection.

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Patient's Appointment Screen

The screenshot displays the 'Patient's Appointment Screen' interface. At the top, the Cisco Extended Care logo is on the left, and a welcome message for 'John Doe' with 'Change Password' and 'Logout' links is on the right. The main content area is divided into several sections:

- Status:** Shows a green checkmark and the text 'Connected' with an 'End' button.
- Participants:** Lists 'John Doe Patient' and 'Kim Doctor Provider' with their respective icons.
- Chat:** Includes a 'Send to' dropdown menu set to 'All participants', a text input field, and a 'Send' button.
- Consultation Questionnaires:** Features a 'Fill out questionnaire' link, a 'Time' dropdown, and a 'Consultation Questionnaire' dropdown menu showing 'Asthma Questionnaire'.
- Readings:** Contains tabs for 'BMI', 'BP - Systolic', and 'BP - Diastolic'. It shows a 'Reading Source: Local Datastore' and an 'Enter BMI' input field with a 'Save' button.
- Graph:** A line graph titled 'BMI Value' vs 'Time' showing data points for BMI readings over time. The y-axis ranges from 10.0000 to 50.0000. The x-axis shows timestamps from 09/03/2013 03:49:08 PM to 09/03/2013 03:49:25 PM. A 'Reset Zoom' link is present.
- Table:** A table with columns 'Date' and 'BMI' listing the recorded BMI values.

Date	BMI
09/03/2013 03:49:25 PM	23.5
09/03/2013 03:49:22 PM	23.7
09/03/2013 03:49:19 PM	23.6
09/03/2013 03:49:17 PM	23.4
09/03/2013 03:49:12 PM	23.5
09/03/2013 03:49:08 PM	23

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Screen Resources

The following table provides information on the various screens that you will be using, during your appointment.

Screen Resource	Description
Status Screen	Displays the following: <ul style="list-style-type: none"> • Appointment status - Waiting or Connected. • Try Again Link - Click this if the Desktop Video call gets disconnected.
Participants Screen	Displays the following: <ul style="list-style-type: none"> • The patient and provider details • Identifies any consulting providers who joined the call.
Chat Screen	Displays real time chat for sending text messages to individual participants or to the entire group.
Consultation Questionnaires Screen	Allows you to fill out questionnaires, and also displays all the questionnaires answered in the appointment. Click Questionnaire to view the results in the pop-up screen. Click Done to close the questionnaire pop-up screen.
Readings Screen	Allows you to review your historical wellness readings.
Telepresence Video Screen	Displays the video, if the endpoint is Desktop Video.