Requirements

Requirements—Microsoft Windows

To deploy the Webex Meetings Virtual Desktop App version 41.x, ensure that your deployment meets the following requirements:

Software in the Data Center

Note Due to an architectural change with VMWare Horizon 5.x and 8.x, it is recommended to use the Webex Meetings Virtual Desktop App version 41.6.x.

- Citrix Desktop (formerly Citrix XenDesktop): 7.15 LTSR and 7.16, 7.17, and 7.18 (Windows only)

  Note XenApp is now known as Citrix Virtual App and XenDesktop is known as Citrix Desktop.

  This release supports only Citrix Desktop.

  OR

  VMware Horizon 7 version 7.6, 7.7, 7.8, 7.9, 7.10, or 7.11

  Note VMware Horizon HTML Access is not supported for this release.

- Windows 8 and 10 on the hosted virtual desktops (HVD)

Citrix (on Thin Client)

Citrix Workspace App (formerly Citrix Receiver)—any version that supports Citrix Desktop 7.15, 7.16, 7.17, or 7.18.

VMware (on Thin Client)

VMware Horizon Client for Windows versions 5.0, 5.1, 5.2, 5.3, or 5.5.

Hardware

All thin clients that run Microsoft Windows 10, and that meet following minimum requirements:

- Processor: AMD Embedded G-Series GX-420GI Radeon R7E 2.00GHz Cores 2

  Memory: 4G

- Processor: 6th Generation Intel Core i5-6500TE processor

  Memory: 4G

Cisco Tested Thin Clients

- HP t630
- HP t730
- Dell Optiplex 7060
- Lenovo ThinkCentre M710q

Requirements—Ubuntu

To deploy the Webex Meetings Virtual Desktop App version 41.x, ensure that the following requirements are met:

Software in the Data Center

- Citrix Desktop (formerly Citrix XenDesktop): 7.15 LTSR and 7.16, 7.17, and 7.18 (Windows only)

  Note   XenApp is now known as Cirtix Virtual App and XenDesktop is known as Citrix Desktop.

  This release supports only Citrix Desktop.

- Windows 8 and 10 on the hosted virtual desktops (HVD)

Citrix Software (on Thin Client)

Citrix Workspace App (formerly Citrix Receiver): any versions that supports Citrix Desktop 7.15, 7.16, 7.17, and 7.18

Hardware

All hardware Thin Clients that run Ubuntu 16.04 64–bit, and meet the following minimum requirements:

- Processor: AMD Embedded G-Series GX-420GI Radeon R7E 2.00GHz Cores 2

  Memory: 4G

- Processor: 6th Generation Intel Core i5-6500TE processor

  Memory: 4G

Cisco Tested

- HP t630

- HP t730

- Dell Optiplex 7060

- Lenovo ThinkCentre M710q

Requirements—Unicon eLux

To deploy the Webex Meetings Virtual Desktop App version WBS40.8, ensure that the following requirements are met:

Software in the Data Center

- Citrix Virtual Desktop (formerly Citrix XenDesktop): 7.15 LTSR and 7.16, 7.17, and 7.18

- Windows 8 and 10 on the hosted virtual desktops (HVD)

⚠️

Attention   Citrix XenApp is not supported in this release.

Citrix Software (on Thin Client)

Citrix Workspace App (formerly Citrix Receiver): any versions that supports Citrix Desktop 7.15 LTSR, 7.16, 7.17, or 7.18.

Recommended version: Citrix Receiver 4.12.0 and later.

Hardware

All hardware Thin Clients that run eLux 6.5.2000 64–bit, and meet the following minimum requirements:

- Processor: AMD Embedded G-Series GX-420GI Radeon R7E 2.00GHz Cores 2

  Memory: 4G

- Processor: 6th Generation Intel Core i5-6500TE processor

  Memory: 4G

Cisco Tested Thin Clients

- HP t630

- HP t730

Requirements—iGel, HP ThinPro, and Dell Wyse Thin OS

The Cisco Webex Meetings Virtual Desktop Plugin comes preinstalled for supported iGel, HP ThinPro, & Dell Wyse Thin OS versions.

Supported HP Thin Clients

HP t740 Thin Client

OS: ThinPro 7.1/ThinPro 7.2

CPU: AMD Ryzen Embedded V1756B with Radeon Vega Gfx, quad core 3.25GHz

Minimum Memory:4G

HP mt46 Mobile Thin Client

OS: ThinPro 7.1/ThinPro 7.2

CPU: AMD Ryzen 3 PRO 4450U with Radeon Graphics, quad core 2.50GHz

Minimum Memory: 8G

HP t640 Thin Client

OS: ThinPro 7.1/ThinPro 7.2

CPU: AMD Ryzen Embedded R1505G with Radeon Vega Gfx, dual core 2.40GHz

Minimum Memory:4G

HP mt22 Mobile Thin Client

OS: ThinPro 7.1/ThinPro 7.2

CPU: Intel(R) Celeron(R) CPU 5205U, dual core 1.90GHz

Minimum Memory:8G

HP t730 Thin Client

OS: ThinPro 7.1/ThinPro 7.2

CPU: AMD RX-427BB with AMD Radeon R7 Graphics, quad core 2.70GHz

Minimum Memory:4G