



Install the Cisco Webex Meetings Virtual Desktop Software

- [Feature Toggle](#), on page 1
- [Enable Cisco Webex Meetings for VDI](#), on page 1
- [Installation Workflow](#), on page 2
- [Install the Cisco Webex Meetings Virtual Desktop Plugin on the Thin Clients—Microsoft Windows](#), on page 3
- [Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Ubuntu](#), on page 8
- [Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Unicon eLux](#), on page 11
- [Install the Webex Meetings App on the Hosted Virtual Desktops](#), on page 18

Feature Toggle

Test the Virtual Desktop Infrastructure (VDI) Plugin

To test the VDI plugin for a few users, enable the native VDI feature by adding the following registry Key to their Hosted Virtual Desktops (HVD).

Key: `Computer\HKEY_CURRENT_USER\Software\WebEx\NativeVDI`

Value:

Name	Type	Data
VDIFeatureEnabled	REG_DWORD	1 - Enabled, 0 - Disabled, others - Ignore

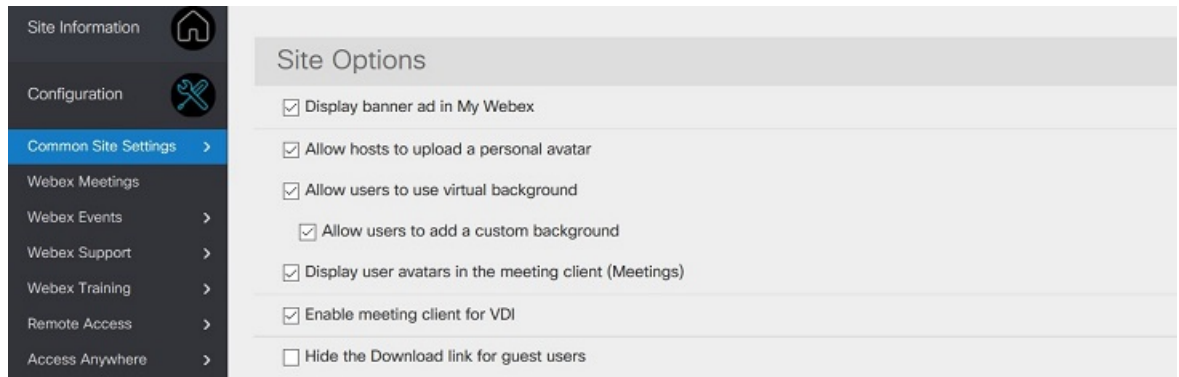
Enable Cisco Webex Meetings for VDI

After you finish testing, you can use Site Administration or Control Hub to enable VDI site-wide.

We recommend that you wait until all VDI users on your site have the thin-client plugin installed. Because the Webex Meetings App looks for the plugin, enabling this toggle adds to the join time for meetings. This toggle doesn't affect non-VDI users or their join meeting times. If the feature toggle isn't on, Webex Meetings App doesn't look for the thin client, and the media continues to route through your datacenter.

Procedure

- Step 1** Sign in to Site Administration or Control Hub and go to **Configuration > Common Site Settings > Options**.
- Step 2** In the **Site Options** section, check **Enable meeting client for VDI**.



The option is unchecked by default. If you don't see the option in Site Administration or Control Hub, contact Cisco to have the feature toggle turned on.

Installation Workflow

Use this procedure to install the Cisco Webex Meetings Virtual Desktop Software components.

Before you begin

Set up and test the Citrix or VMware connection between the thin clients and the hosted virtual desktops (HVD).

For more information about installation and configuration, see the documentation for your Citrix or VMware solution.

Procedure

- Step 1** On the thin clients, install the Cisco Webex Meetings Virtual Desktop Plugin.

The Cisco Webex Meetings Virtual Desktop Plugin is available for the following operating systems:

- [Install the Cisco Webex Meetings Virtual Desktop Plugin on the Thin Clients—Microsoft Windows](#)
- [Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Ubuntu](#)
- [Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Unicon eLux](#)

Follow the installation procedure for your thin client OS.

Attention The Cisco Webex Meetings Virtual Desktop Plugin comes preinstalled for supported iGel, HP ThinPro, & Dell Wyse Thin OS versions.

Step 2 On the HVDs, [Install the Webex Meetings App on the Hosted Virtual Desktops](#).

Install the Cisco Webex Meetings Virtual Desktop Plugin on the Thin Clients—Microsoft Windows



Important

Always install the plugin after you install or update your Citrix or VMware solution.

Before you begin

Install your Citrix or VMware software.

Procedure

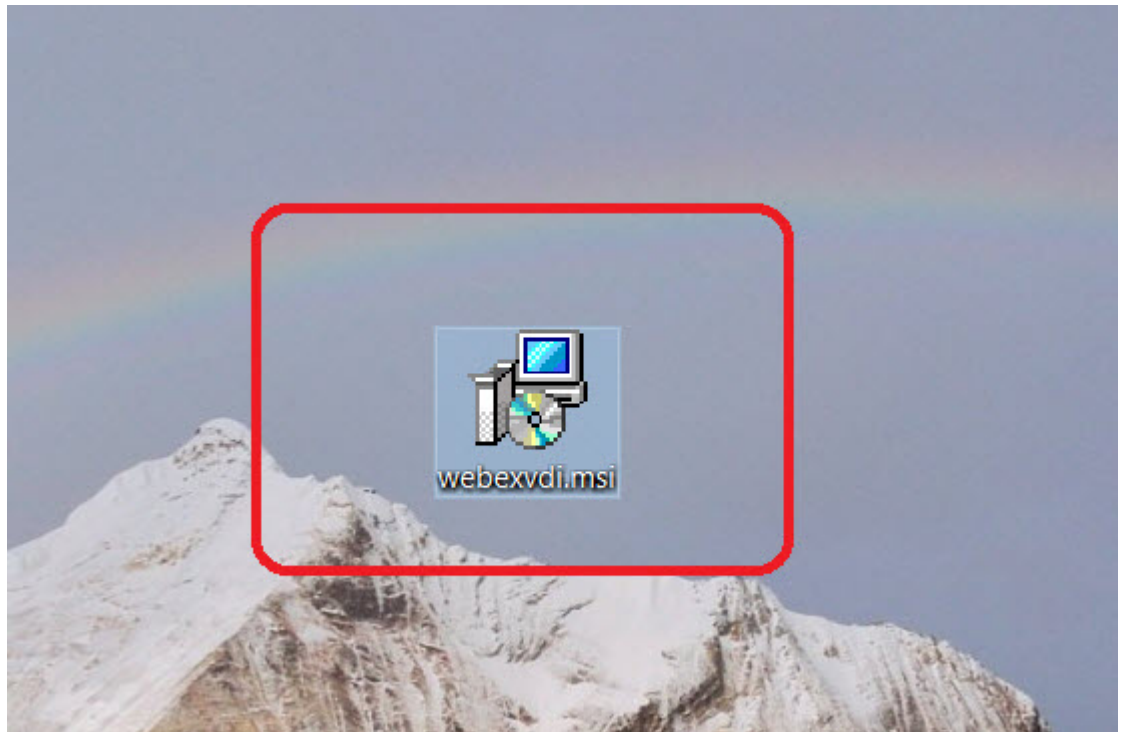
Step 1 Download the Cisco Webex Meetings Virtual Desktop Plugin for Windows.

- Download `webexvdi.msi` from <https://<sitename>.webex.com/webappng/sites/<sitename>/dashboard/download>
Replace `<sitename>` with your company name.

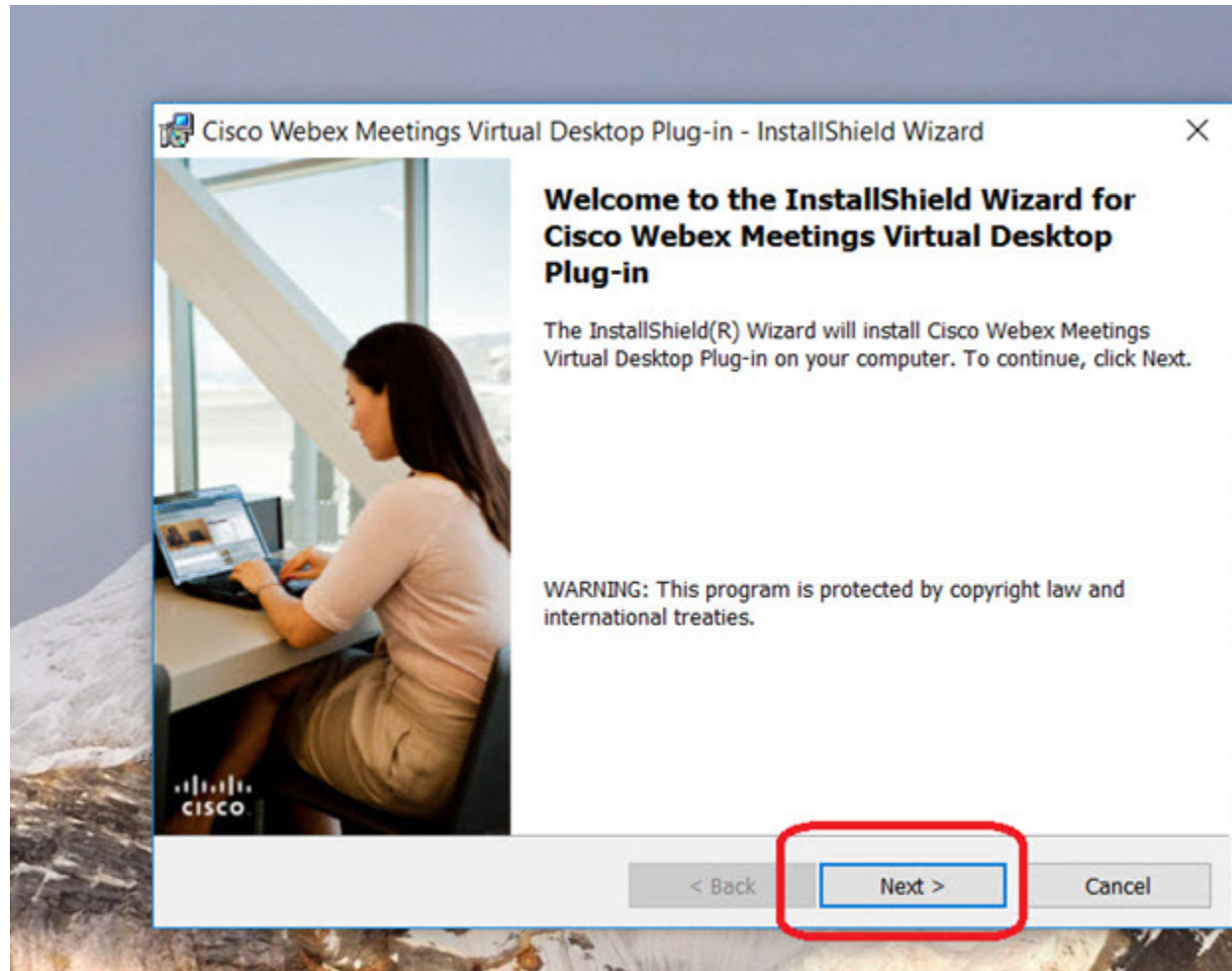
The screenshot displays the Cisco Webex Meetings Virtual Desktop Software page. The left sidebar contains navigation links: Home, Meetings, Recordings, Preferences, Insights, Support, Downloads (highlighted with a red box), and Feedback. The main content area is titled "Cisco Webex Meetings Virtual Desktop Software" and includes instructions for administrators. It features a diagram of a server connected to a thin client. The page lists supported platforms and provides download links for the desktop app and the plug-in. The download links for the plug-in are highlighted with red boxes:

- Windows 10 x64 or x64 [Download](#)
- Linux Ubuntu x64 [Download](#)
- Linux eLux 6.5 x64 [Download](#)

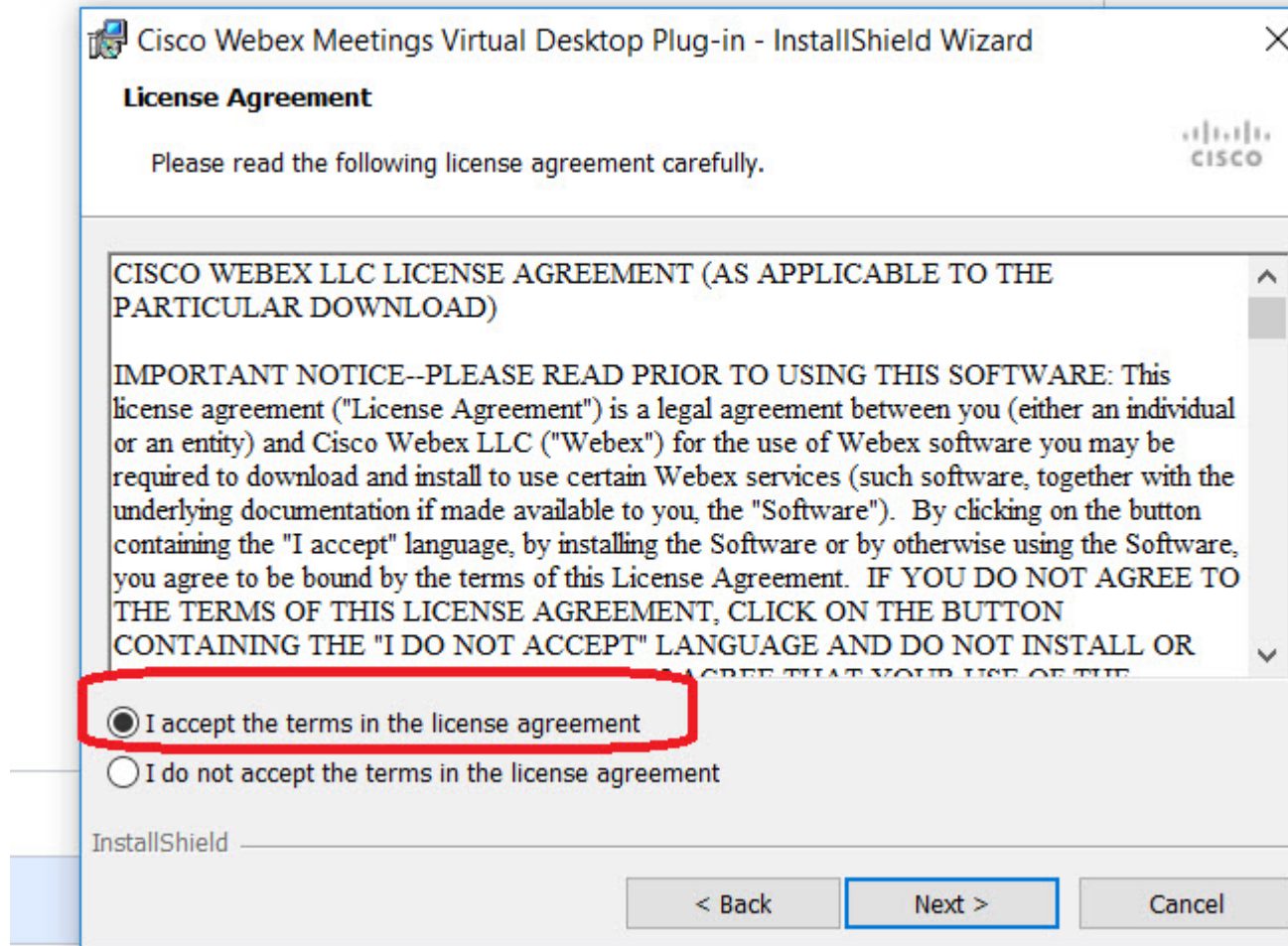
- After you download the plugin, install it by double-clicking the `webexvdi.msi` file, or run the command as an administrator.



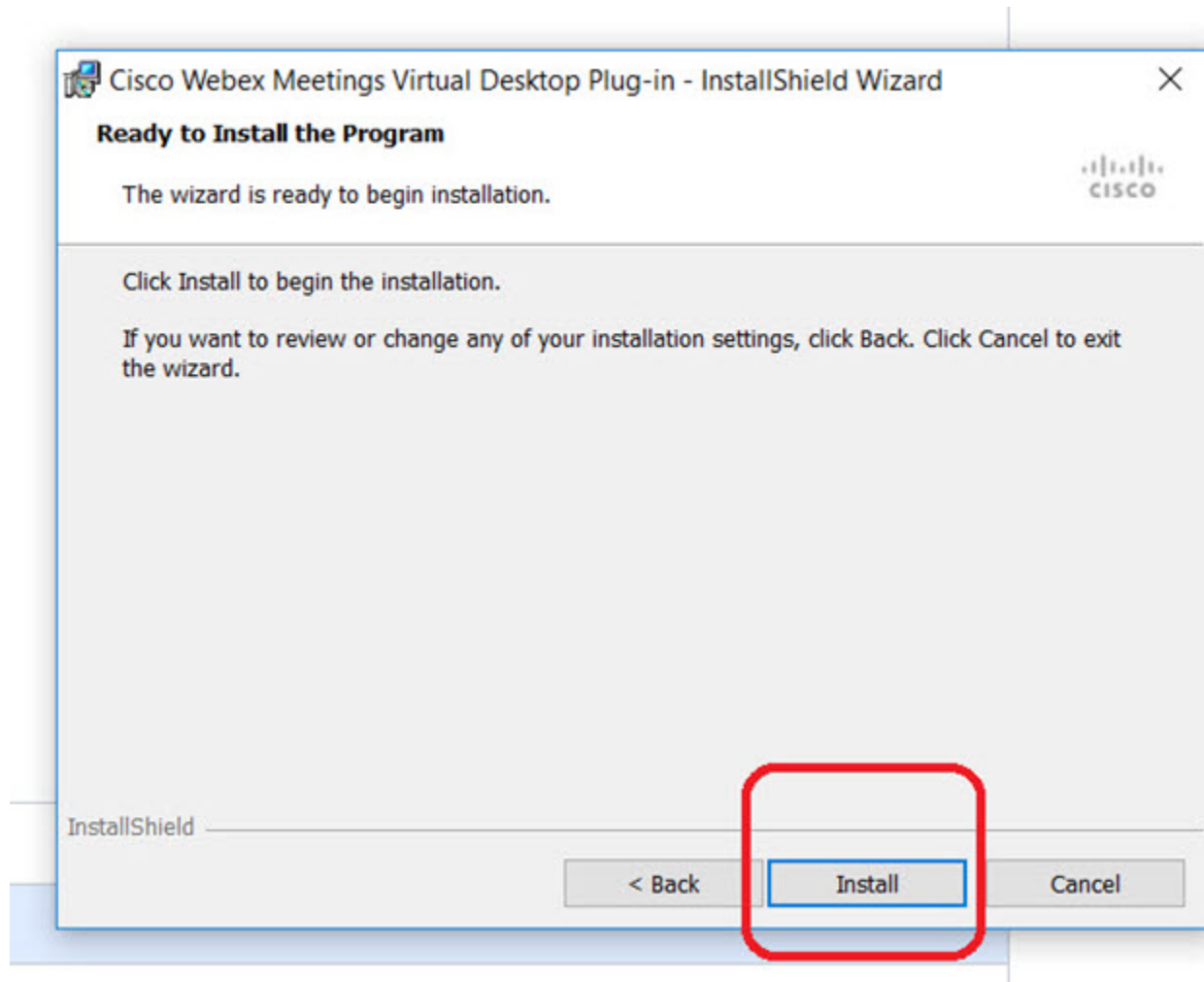
Step 2 Click Next.



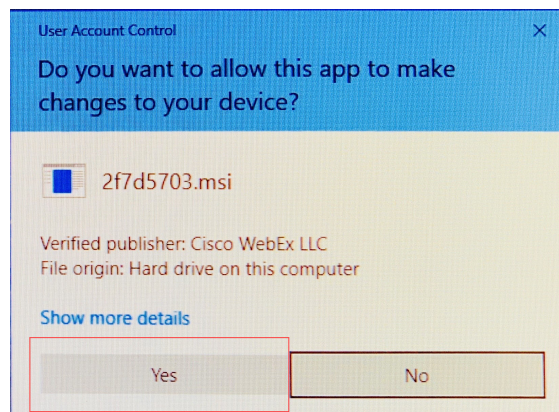
Step 3 Review and accept the license agreement.



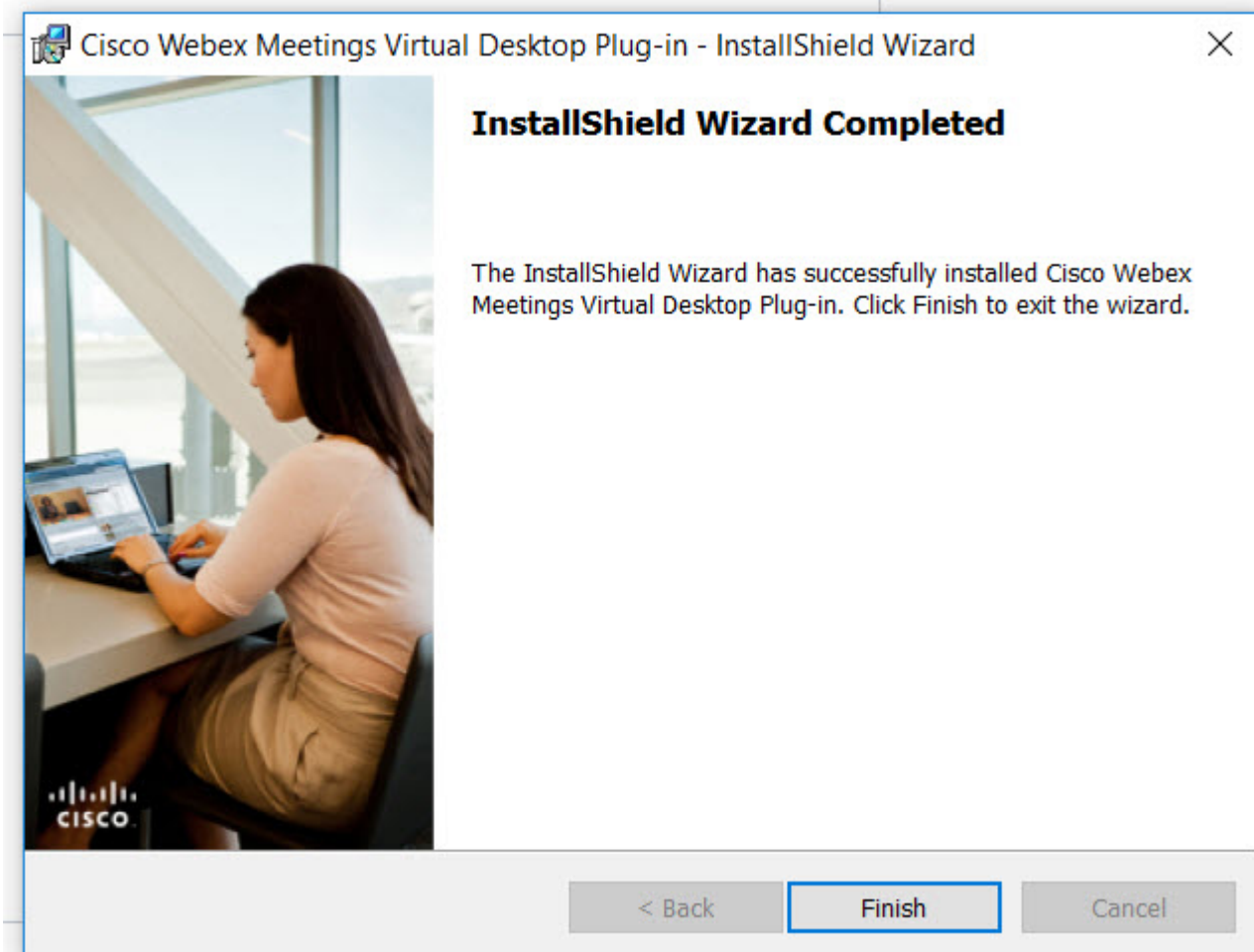
Step 4 Click **Install**.



Step 5 Click **Yes** on the pop-up dialog box to permit the installation.



Step 6 Click **Finish** to complete the plugin installation.



Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Ubuntu

Procedure

Step 1 Download the Cisco Webex Meetings Virtual Desktop Plugin for Ubuntu.

<https://<sitename>.webex.com/webappng/sites/<sitename>/dashboard/download>

Replace <sitename> with your company name.

Join a meeting or search for a meeting, recording, or transcript

English | Classic View | Allison

Cisco Webex Meetings Virtual Desktop Software

As an administrator, you can install the Cisco Webex Meetings app on a hosted virtual desktop (HVD) on a server and then allow users to use the Webex Meetings app when they access the virtual desktop from a thin client computer.

Getting Started with Virtual Desktop Software ^

Install the Webex Meetings app on the hosted virtual desktop

Download the Cisco Webex Meetings desktop app and install it on the hosted virtual desktop on a virtual desktop infrastructure (VDI) server.

[Download Cisco Webex Meetings desktop app](#)

Supported platforms

Hosted virtual desktop - Windows 8/10 operating system
 Virtualization platform - Citrix XenDesktop version 7.15 or later. Citrix XenApp is not supported.
 - VMware server version: 7.6, 7.7, 7.8, 7.9, 7.10, 7.11

Install the plug-in on all thin client computers

Download the Cisco Webex Meetings virtual desktop plug-in on each of the thin clients. Consult with your IT administrator for installation assistance.

- Windows 10 x86 or x64
[Download](#)
- Linux Ubuntu x64**
[Download](#)
- Linux eLux 6.5 x64
[Download](#)

Supported platforms

Virtualization platform - Citrix receiver and workspace app with Citrix XenDesktop version 7.15 or later. Citrix XenApp is not supported.
 - VMware client version: 5.0, 5.1, 5.2

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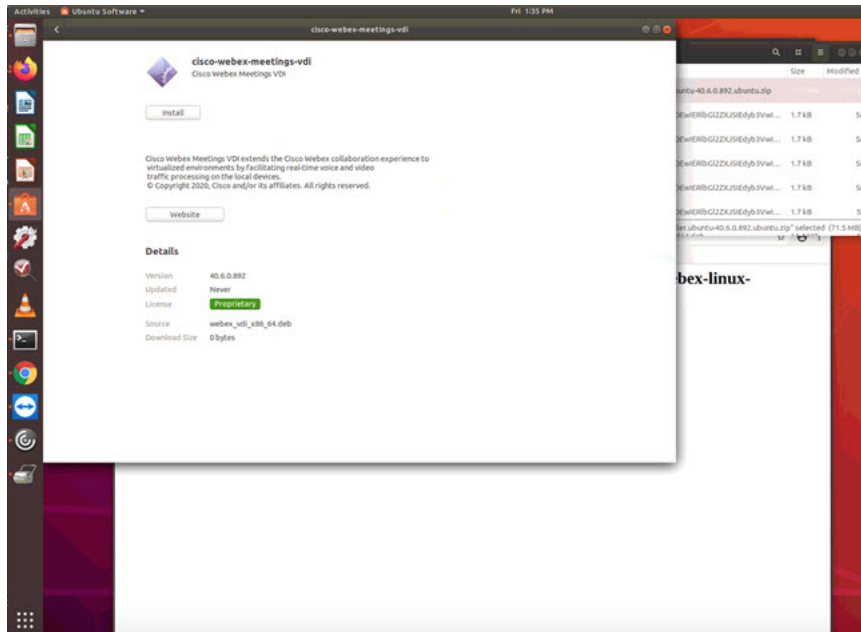
Step 2 Select the Ubuntu installer and download the file.

Depending on your browser settings, the file downloads to the **Downloads** folder or to the folder of your choice.

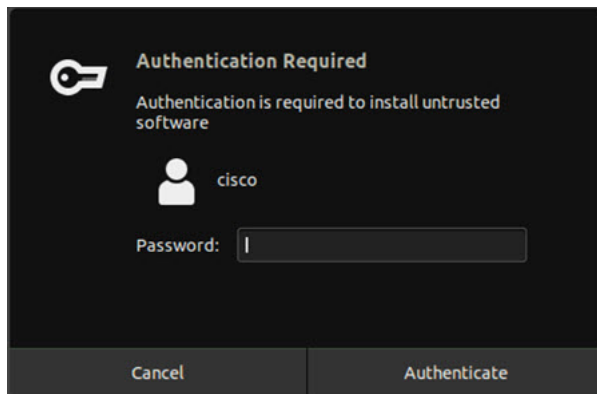
Step 3 From the **Downloads** folder, extract the .zip file.

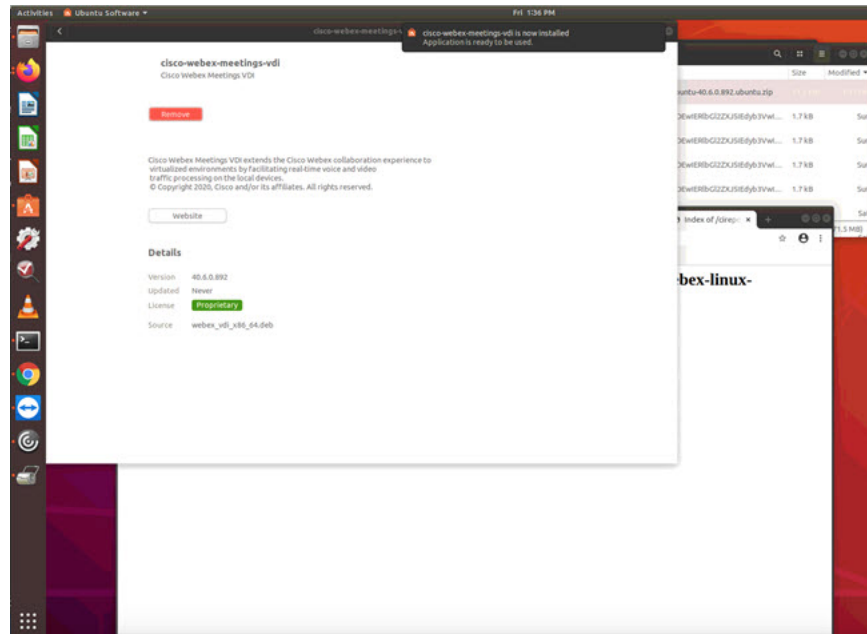
Step 4 Double-click the .deb file and then click **Install** to proceed with the installation.

Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Ubuntu



Step 5 Enter you user name and password and click **Authenticate**.





After the system reboots, the newly-installed upgrade is ready to use.

Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Unicon eLux

The follow procedure requires familiarity with Scout ELIAS. For more information about how to use Scout ELIAS, see the documentation available from Unicon eLux.

Procedure

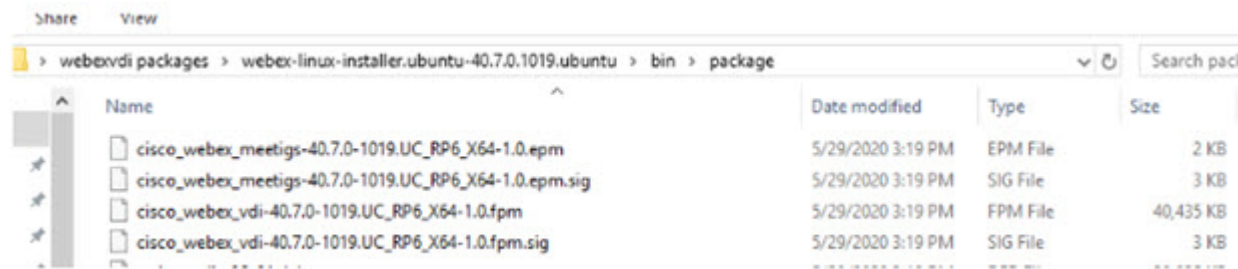
Step 1 Download the Cisco Webex Meetings Virtual Desktop Plugin for eLux.

- a. <https://<sitename>.webex.com/webappng/sites/<sitename>/dashboard/download>

Replace <sitename> with your company name.

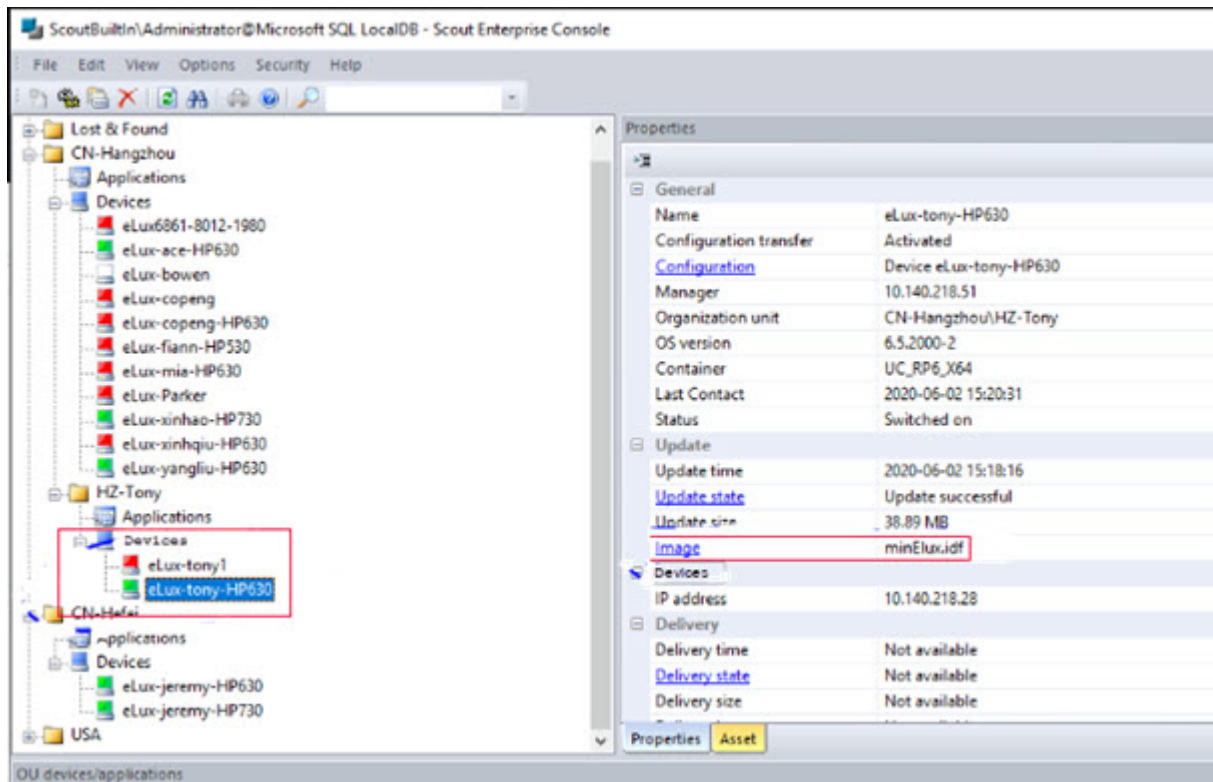
The screenshot shows the Cisco Webex Admin Center interface. The main heading is "Cisco Webex Meetings Virtual Desktop Software". Below this, there are instructions for administrators to install the app on a hosted virtual desktop (HVD) and to install the plug-in on all thin client computers. The "Supported platforms" section for the plug-in lists Windows 10 x86 or x64, Linux Ubuntu x64, and Linux eLux 6.5 x64. The "Linux eLux 6.5 x64" link is highlighted with a red box. The footer of the page includes copyright information for Cisco and links to the Privacy Statement and Terms of Service.

- b. Unzip the package to extract the file.



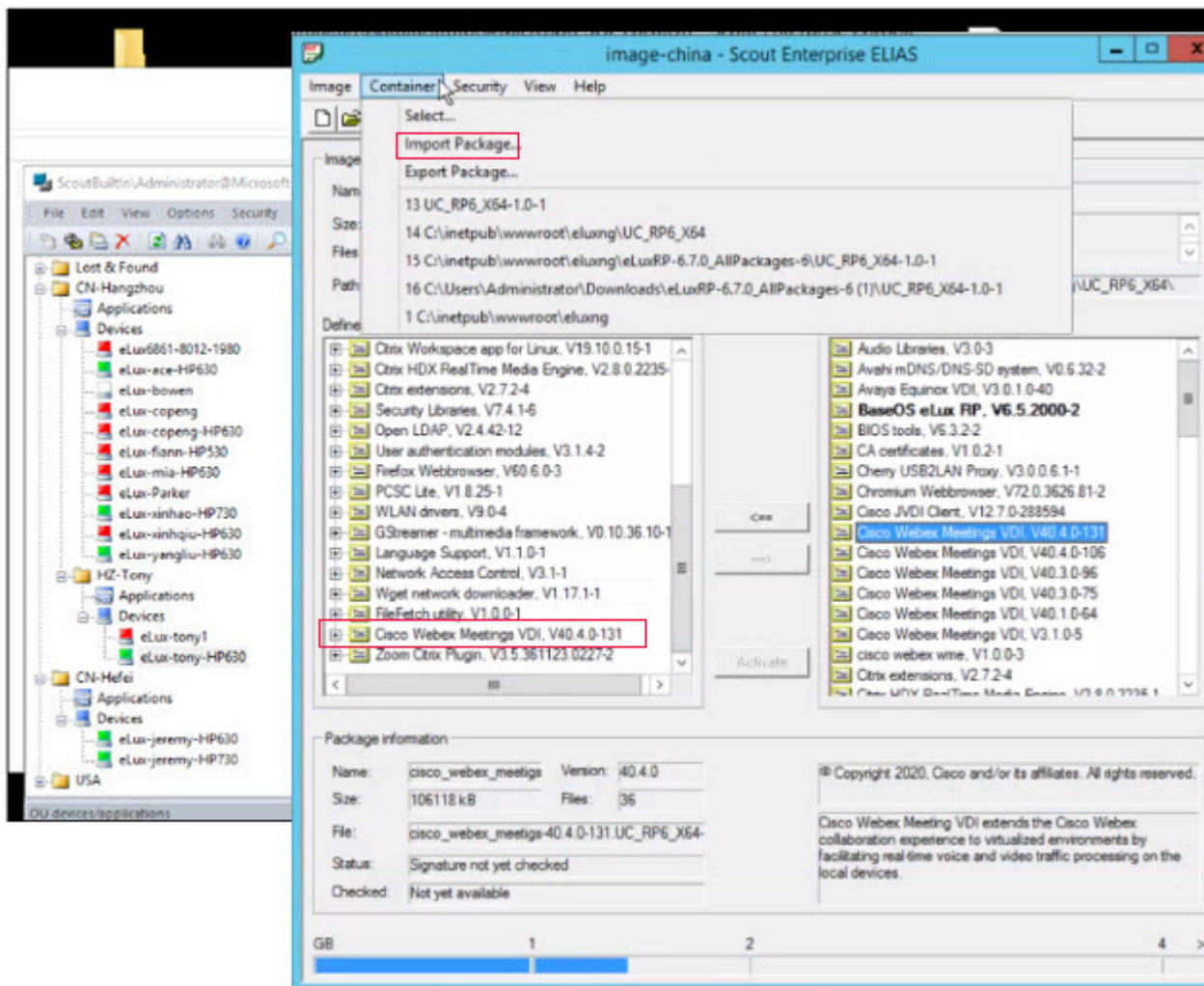
Step 2 Import this package through Scout ELIAS.

- a. Select the eLux file from Devices.
- b. Edit the `.idf` file.

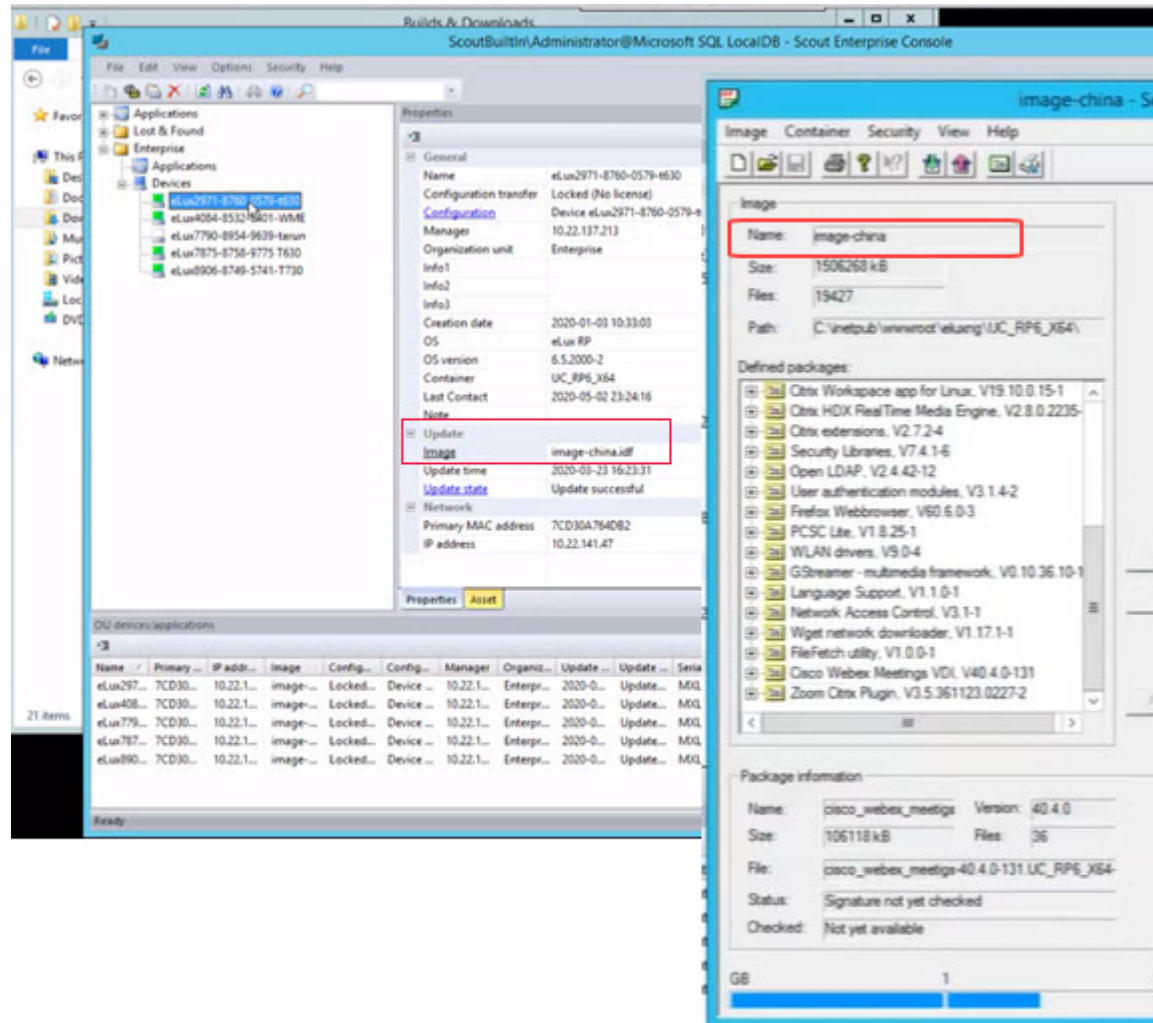


- c. From the Container select **Import Packages** and add the Cisco Webex VDI File from the Available Package to the Defined Packages column.

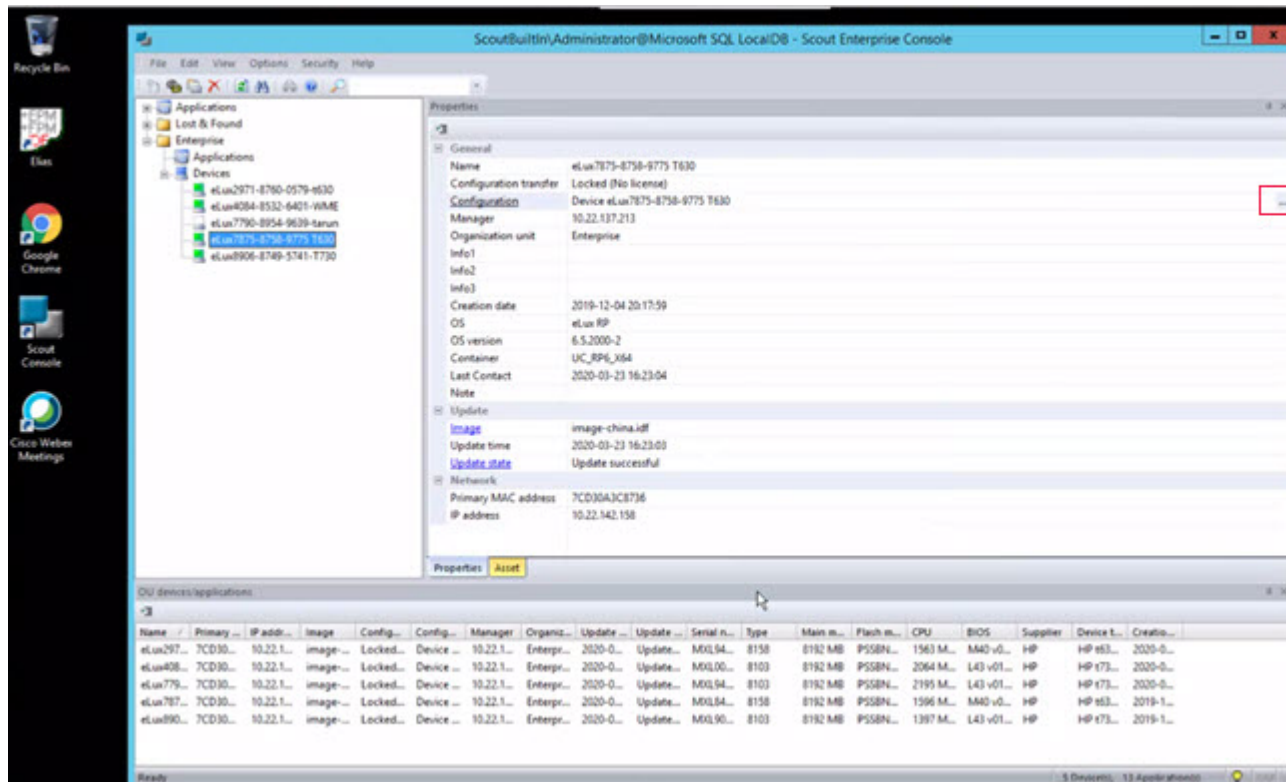
Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Unicon eLux



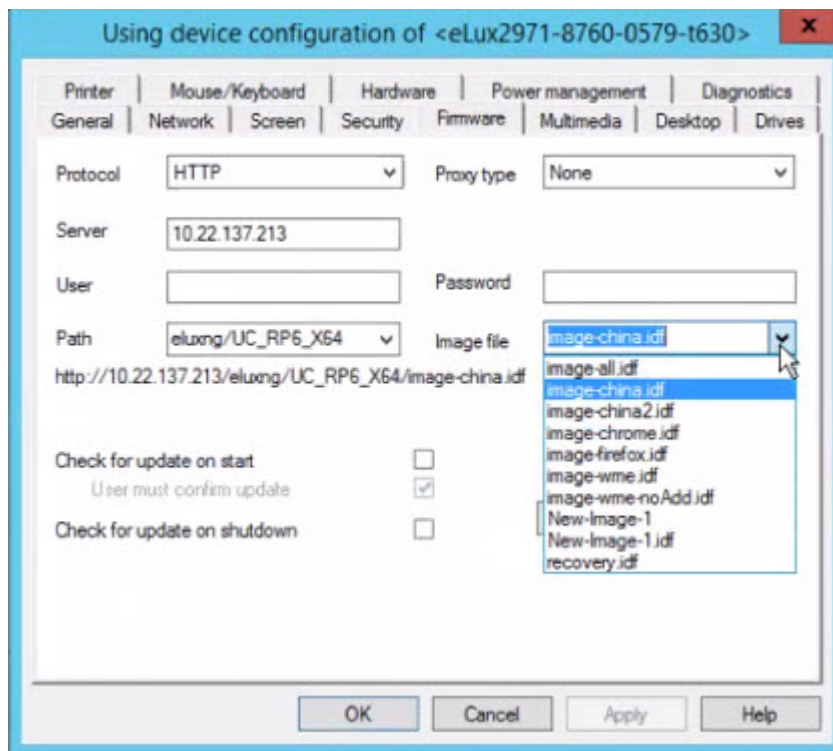
Note The name of the package must match the name in the local data base.



Step 3 To select the name of the package click the dots... near Configuration.



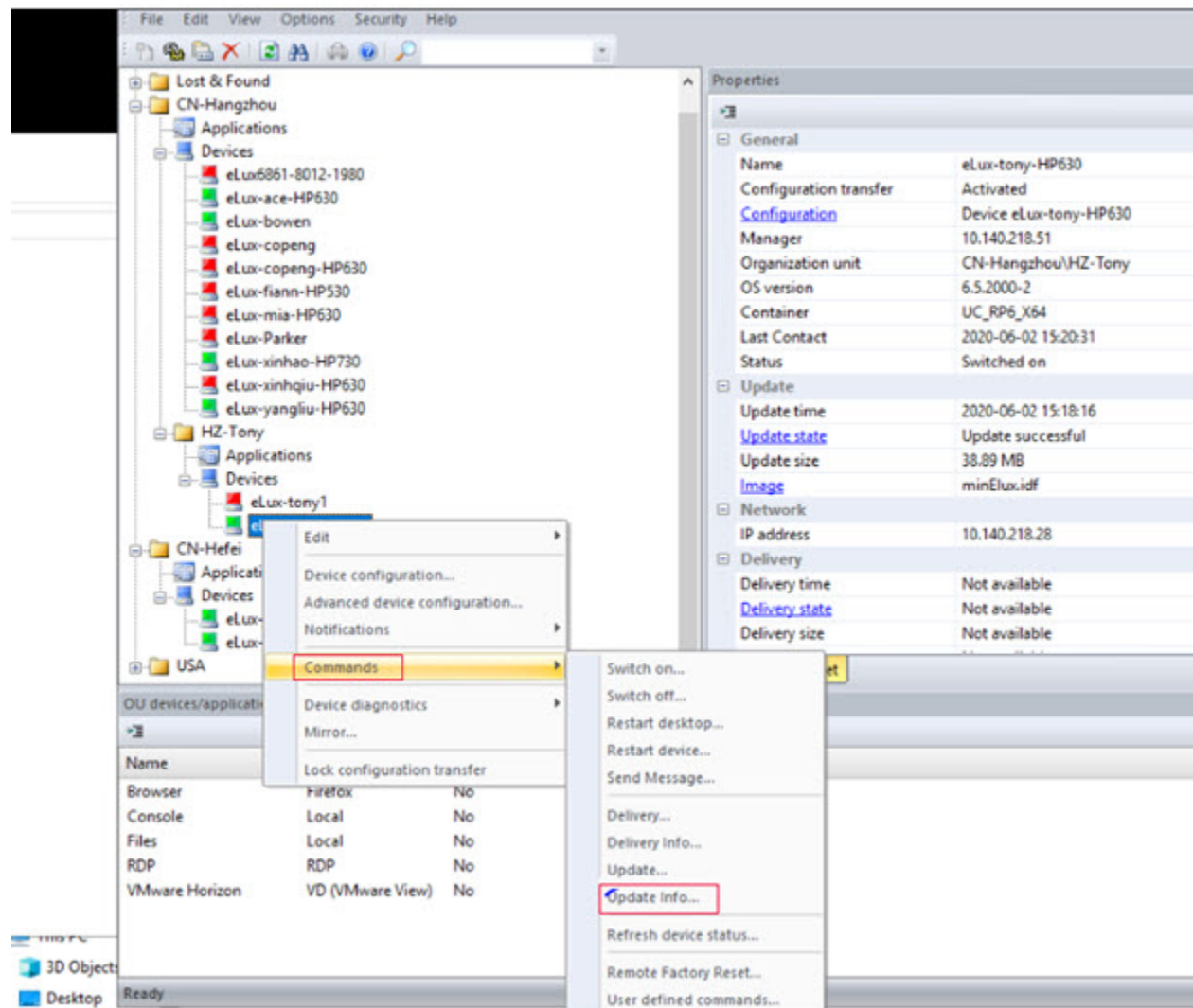
Step 4 Select the **Firmware** tab and from the drop-down option select the **Image file**.



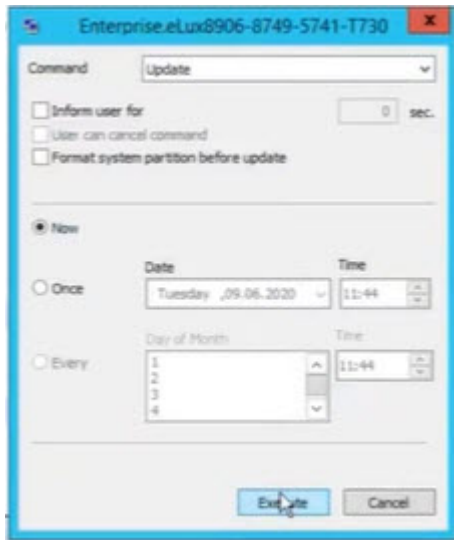
You can configure your device by going to the **Network, Security, Screen, Hardware, Power Management, and Multimedia** tabs.

Important The system restarts multiple times during this process. Ensure that you set the **Network** settings to **Never Change**.

Step 5 Select the eLux Device and click **Commands > Update Info** to send the firmware update through the Scout Console.



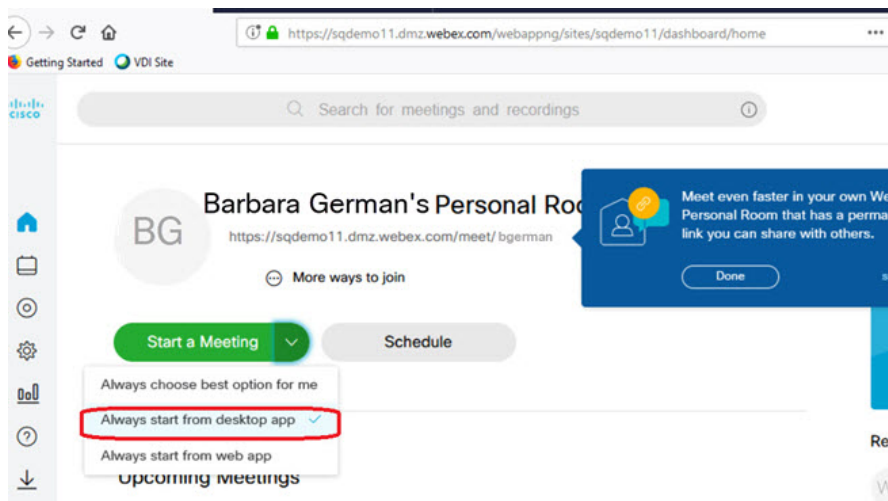
Step 6 Click **Execute**.



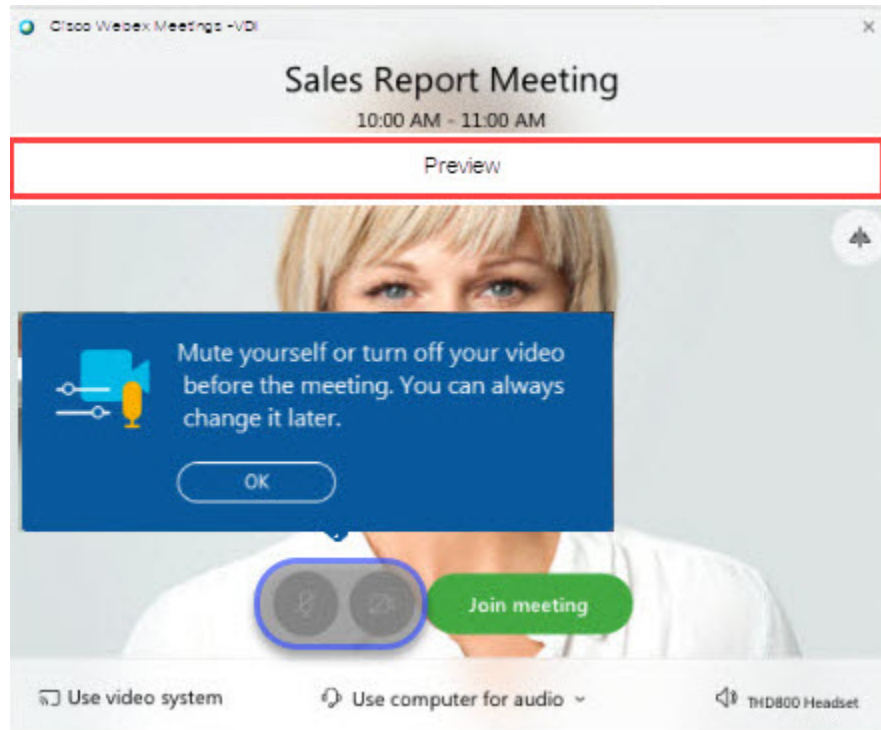
Install the Webex Meetings App on the Hosted Virtual Desktops

Procedure

- Step 1** Log in to the hosted virtual desktop (HVD).
- Step 2** Download the Cisco Webex Meetings desktop app from your company website.
- Step 3** Double-click the .msi file and follow the prompts to install the Meetings desktop app on the HVD.
- Step 4** In the Personal Room, select the down arrow on the right side of the **Start Meeting** or **Join Meeting** button.
- Step 5** Select **Always start from desktop app** to open the meeting in the virtual desktop app.

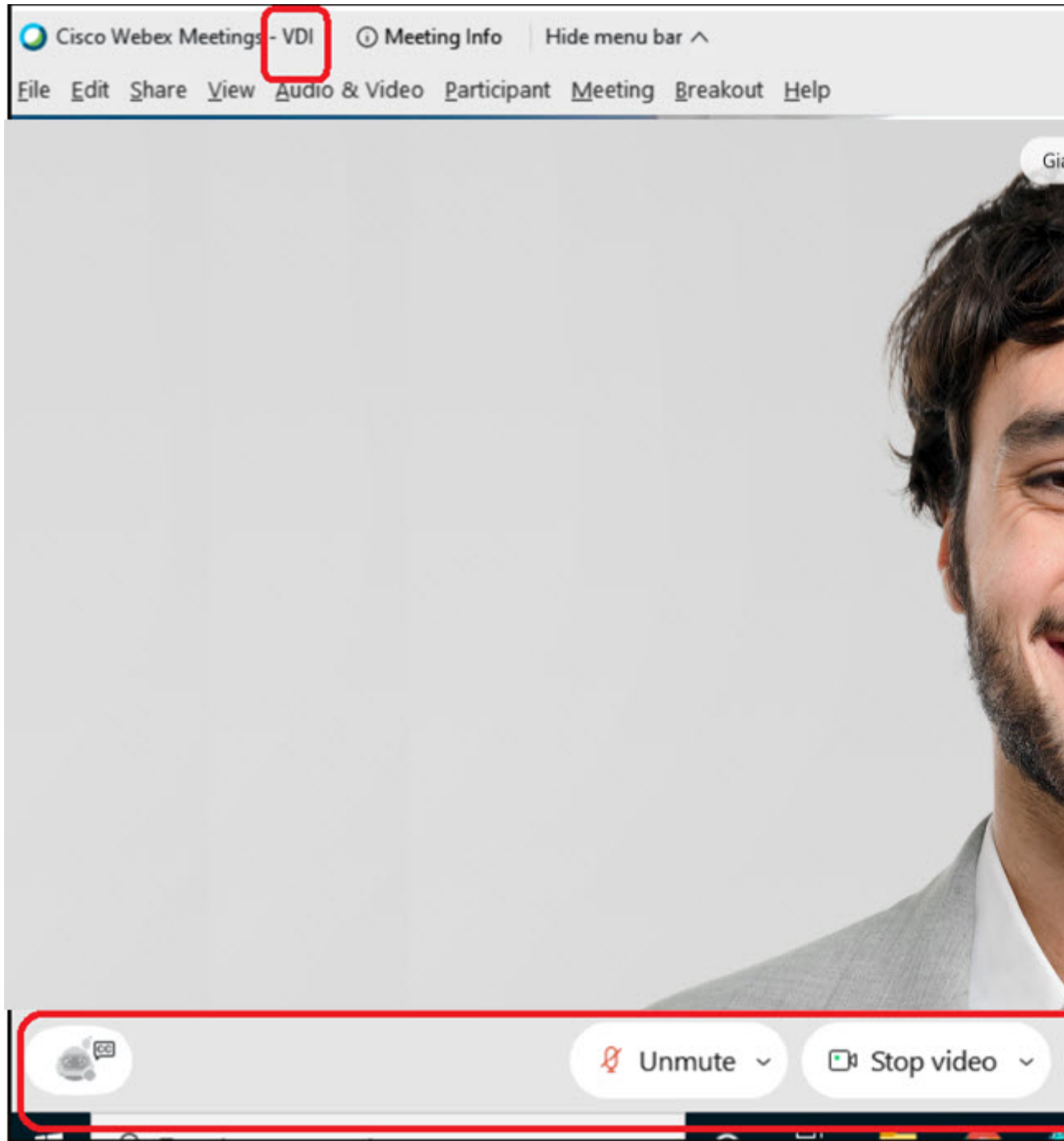


- Step 6** Select **Start meeting** or **Join meeting** to join in meeting.



What to do next

Start a meeting and check the title bar; for a VDI meeting, the title bar says **Cisco Webex Meetings –VDI**.



Note The Preview banner is solid white when you join using VDI. During the meeting, the action bar is fixed and not transparent, and it overlaps the video area.