

Install the Cisco Webex Meetings Virtual Desktop Software

- Feature Toggle, on page 1
- Enable Cisco Webex Meetings for VDI, on page 1
- Installation Workflow, on page 2
- Install the Cisco Webex Meetings Virtual Desktop Plugin on the Thin Clients—Microsoft Windows, on page 3
- Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients-Ubuntu, on page 8
- Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Unicon eLux, on page 11
- Install the Webex Meetings App on the Hosted Virtual Desktops, on page 18

Feature Toggle

Test the Virtual Desktop Infrastructure (VDI) Plugin

To test the VDI plugin for a few users, enable the native VDI feature by adding the following registry Key to their Hosted Virtual Desktops (HVD).

Key: Computer\HKEY_CURRENT_USER\Software\WebEx\NativeVDI

Value:

Name	Туре	Data
VDIFeatureEnabled	REG_DWORD	1 - Enabled, 0 - Disabled, others - Ignore

Enable Cisco Webex Meetings for VDI

After you finish testing, you can use Site Administration or Control Hub to enable VDI site-wide.

We recommend that you wait until all VDI users on your site have the thin-client plugin installed. Because the Webex Meetings App looks for the plugin, enabling this toggle adds to the join time for meetings. This toggle doesn't affect non-VDI users or their join meeting times. If the feature toggle isn't on, Webex Meetings App doesn't look for the thin client, and the media continues to route through your datacenter.

Procedure

Step 1 Sign in to Site Administration or Control Hub and go to Configuration > Common Site Settings > Options.
Step 2 In the Site Options section, check Enable meeting client for VDI.

Site Information	
•	Site Options
Configuration	Display banner ad in My Webex
Common Site Settings >	Allow hosts to upload a personal avatar
Webex Meetings	Allow users to use virtual background
Webex Events >	Allow users to add a custom background
Webex Support >	Display user avatars in the meeting client (Meetings)
Webex Training >	
Remote Access >	Enable meeting client for VDI
Access Anywhere >	Hide the Download link for guest users

The option is unchecked by default. If you don't see the option in Site Administration or Control Hub, contact Cisco to have the feature toggle turned on.

Installation Workflow

Use this procedure to install the Cisco Webex Meetings Virtual Desktop Software components.

Before you begin

Set up and test the Citrix or VMware connection between the thin clients and the hosted virtual desktops (HVD).

For more information about installation and configuration, see the documentation for your Citrix or VMware solution.

Procedure

Step 1 On the thin clients, install the Cisco Webex Meetings Virtual Desktop Plugin.

The Cisco Webex Meetings Virtual Desktop Plugin is available for the following operating systems:

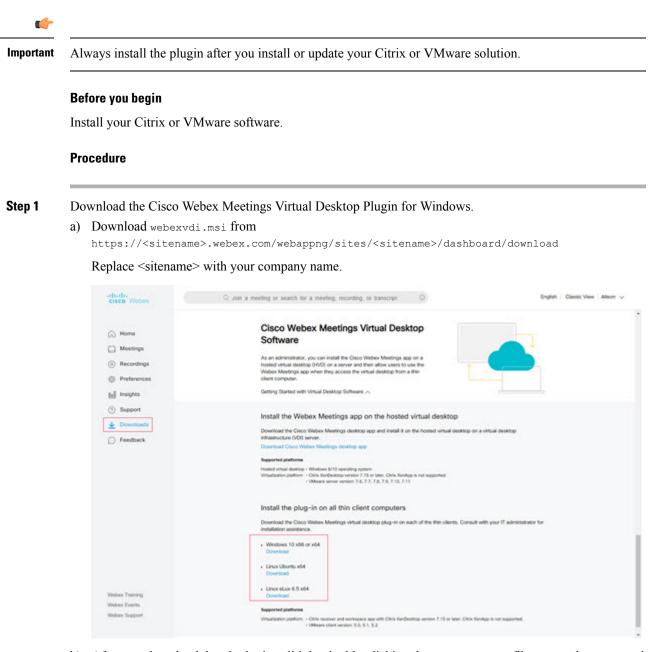
- Install the Cisco Webex Meetings Virtual Desktop Plugin on the Thin Clients—Microsoft Windows
- Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients-Ubuntu
- Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients-Unicon eLux

Follow the installation procedure for your thin client OS.

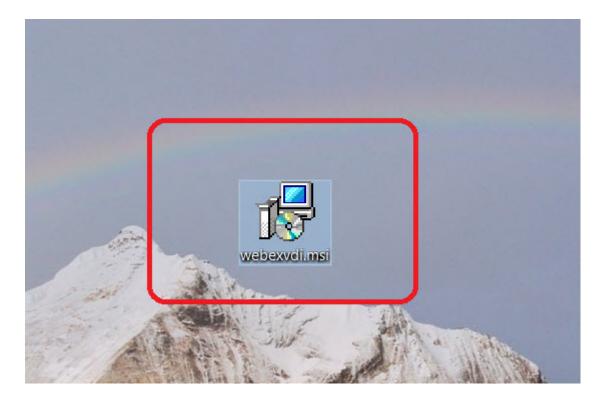
Attention The Cisco Webex Meetings Virtual Desktop Plugin comes preinstalled for supported iGel, HP ThinPro, & Dell Wyse Thin OS versions.

Step 2 On the HVDs, Install the Webex Meetings App on the Hosted Virtual Desktops.

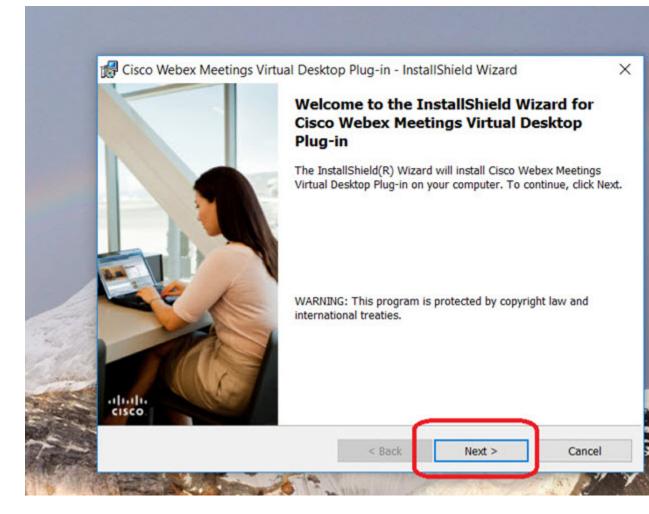
Install the Cisco Webex Meetings Virtual Desktop Plugin on the Thin Clients—Microsoft Windows



b) After you download the plugin, install it by double-clicking the webexvdi.msi file, or run the command as an administrator.



Step 2 Click Next.



Step 3 Review and accept the license agreement.

Cisco Webex Meetings Virtual Desktop Plug-in - InstallShield	Wizard >
License Agreement	
Please read the following license agreement carefully.	(1)(1)(1) CISCO
CISCO WEBEX LLC LICENSE AGREEMENT (AS APPLICABLE PARTICULAR DOWNLOAD)	TO THE
MPORTANT NOTICEPLEASE READ PRIOR TO USING THIS cense agreement ("License Agreement") is a legal agreement betwee r an entity) and Cisco Webex LLC ("Webex") for the use of Webex s equired to download and install to use certain Webex services (such s	n you (either an individual software you may be
underlying documentation if made available to you, the "Software"). B containing the "I accept" language, by installing the Software or by othe you agree to be bound by the terms of this License Agreement. IF YO THE TERMS OF THIS LICENSE AGREEMENT, CLICK ON THE CONTAINING THE "I DO NOT ACCEPT" LANGUAGE AND DO	y clicking on the button erwise using the Software, OU DO NOT AGREE TO BUTTON O NOT INSTALL OR
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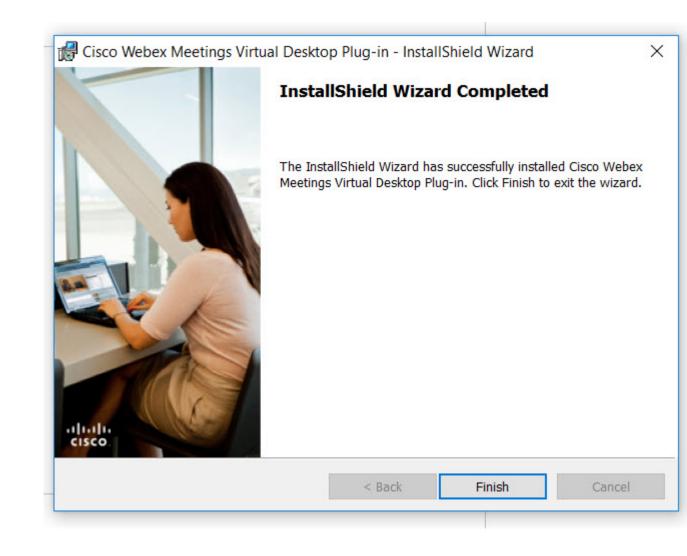
Step 4 Click Install.

The wizard is ready to begi	n installation	
	n installation.	(1)(1) (1)(1)
Click Install to begin the ins	tallation.	
If you want to review or cha the wizard.	ange any of your installation settings, click Back.	Click Cancel to exit

Step 5 Click **Yes** on the pop-up dialog box to permit the installation.

User Account Control Do you want to allow th changes to your device	
2f7d5703.msi Verified publisher: Cisco WebE File origin: Hard drive on this c Show more details	
Yes	No

Step 6 Click **Finish** to complete the plugin installation.

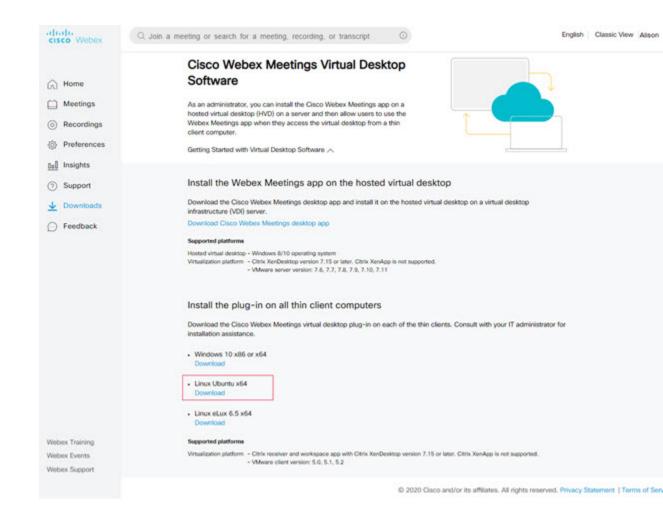


Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Ubuntu

Procedure

Step 1 Download the Cisco Webex Meetings Virtual Desktop Plugin for Ubuntu.
https://<sitename>.webex.com/webappng/sites/<sitename>/dashboard/download
Replace <sitename> with your company name.

I



Step 2 Select the Ubuntu installer and download the file.

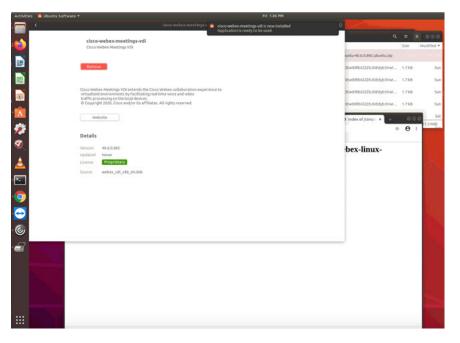
Depending on your browser settings, the file downloads to the **Downloads** folder or to the folder of your choice.

- **Step 3** From the **Downloads** folder, extract the .zip file.
- **Step 4** Double-click the .deb file and then click **Install** to proceed with the installation.

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Step 5 Enter you user name and password and click **Authenticate**.

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Install the Webex Meetings Virtual Desktop Plugin on the Thin Clients—Unicon eLux

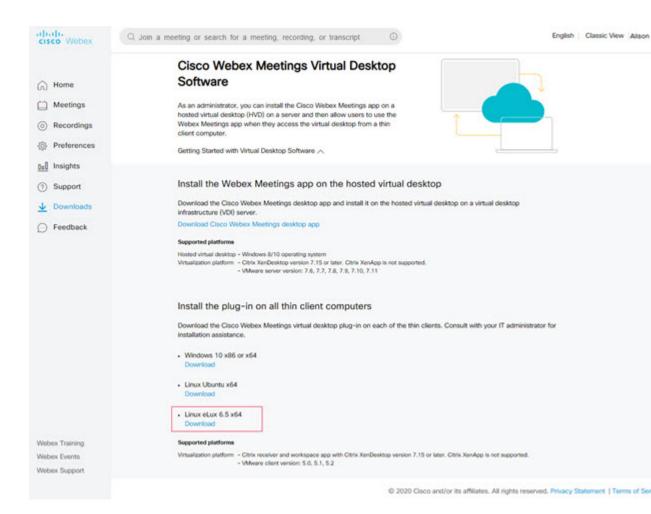
The follow procedure requires familiarity with Scout ELIAS. For more information about how to use Scout ELIAS, see the documentation available from Unicon eLux.

Procedure

Step 1 Download the Cisco Webex Meetings Virtual Desktop Plugin for eLux.

a. https://<sitename>.webex.com/webappng/sites/<sitename>/dashboard/download

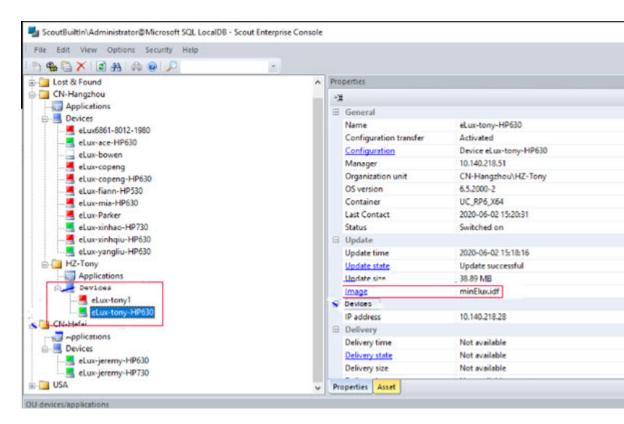
Replace <sitename> with your company name.



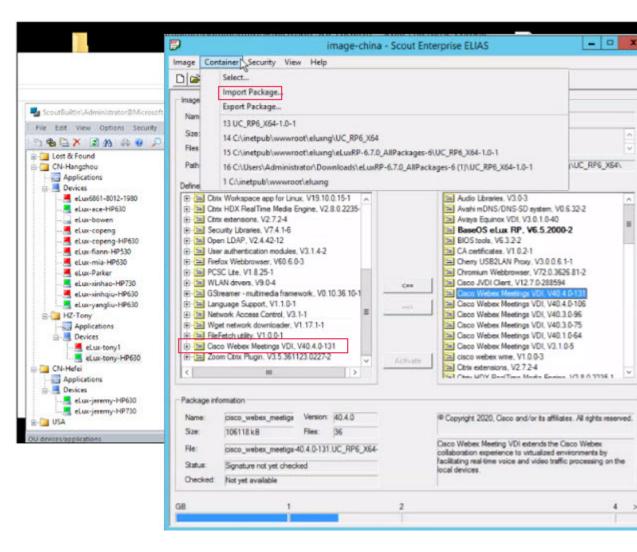
b. Unzip the package to extract the file.

> web	exvdi packages > webex-linux-installer.ubuntu-40.7.0.1019.ubuntu > bin >	package	~ (5 Search pa
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	cisco_webex_meetigs-40.7.0-1019.UC_RP6_X64-1.0.epm.sig	5/29/2020 3:19 PM	SIG File	3 KE
	cisco_webex_vdi-40.7.0-1019.UC_RP6_X64-1.0.fpm	5/29/2020 3:19 PM	FPM File	40,435 KB
	cisco_webex_vdi-40.7.0-1019.UC_RP6_X64-1.0.fpm.sig	5/29/2020 3:19 PM	SIG File	3 KB
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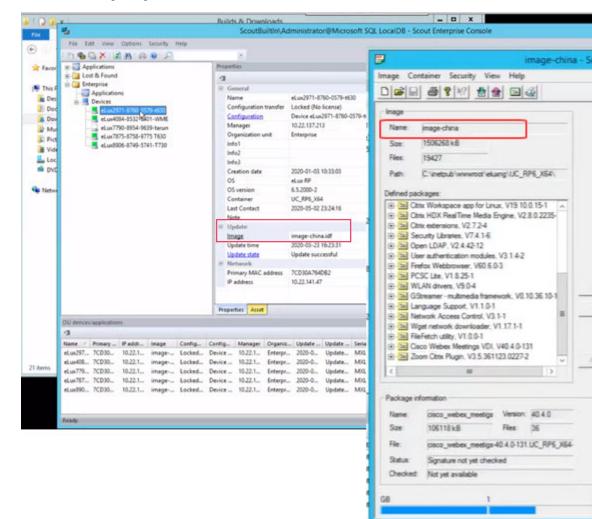
- **Step 2** Import this package through Scout ELIAS.
 - a. Select the eLux file from Devices.
 - b. Edit the .idf file.



c. From the Container select **Import Packages** and add the Cisco Webex VDI File from the Available Package to the Defined Packages column.



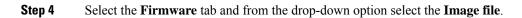
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Note The name of the package must match the name in the local data base.

Step 3 To select the name of the package click the dots... near Configuration.

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eLux7790-8954-9639-tarun	Organization unit	Enterprise				
eLux8906-8749-5741-1770	Info1					
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	infe)					
	Creation date	2019-12-04 20:17:59				
	OS	eLux RP				
	OS version	6.5.2000-2				
	Container	UC_RP6_X64				
	Last Contact	2020-03-23 16:23:04				
	Note					
	🗄 Update					_
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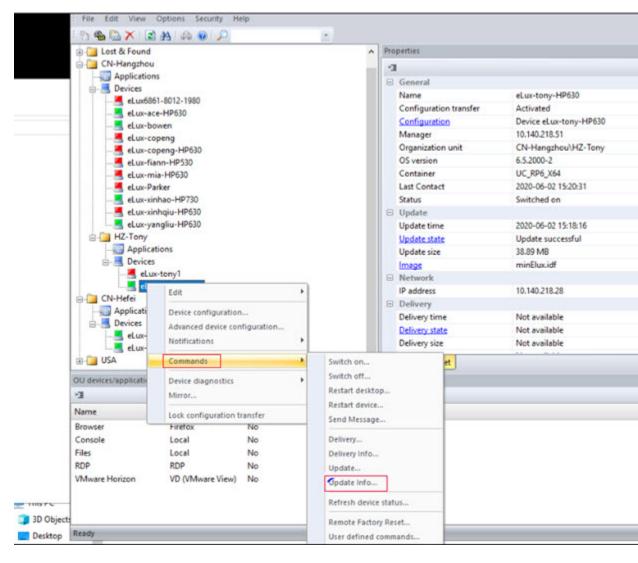


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You can configure your device by going to the **Network**, **Security**, **Screen**, **Hardware**, **Power Management**, and **Multimedia** tabs.

- Important The system restarts multiple times during this process. Ensure that you set the Network settings to Never Change.
- **Step 5** Select the eLux Device and click **Commands** > **Update Info** to send the firmware update through the Scout Console.



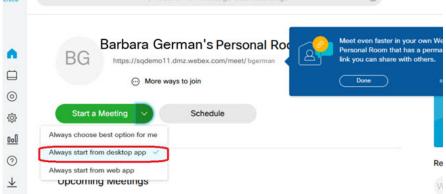


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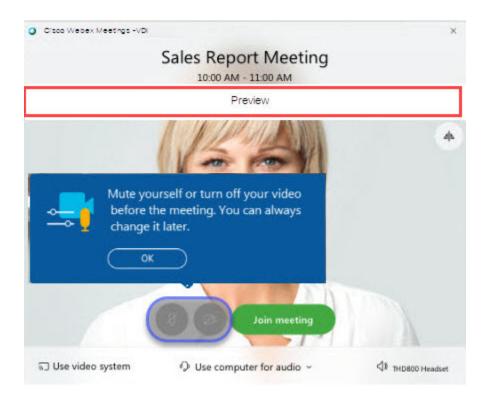
Install the Webex Meetings App on the Hosted Virtual Desktops

Procedure

Download the C	Ciasa Wahay Mastinga daaltan ann from your aamnany yahaita
Download the C	Cisco Webex Meetings desktop app from your company website.
Double-click the	e .msi file and follow the prompts to install the Meetings desktop app on the HV
Double effect the	
	Room, select the down arrow on the right side of the Start Meeting or Join Mee
In the Personal I	Room, select the down arrow on the right side of the Start Meeting or Join Mee
In the Personal I	Room, select the down arrow on the right side of the Start Meeting or Join Mee start from desktop app to open the meeting in the virtual desktop app.
In the Personal I	
In the Personal I	

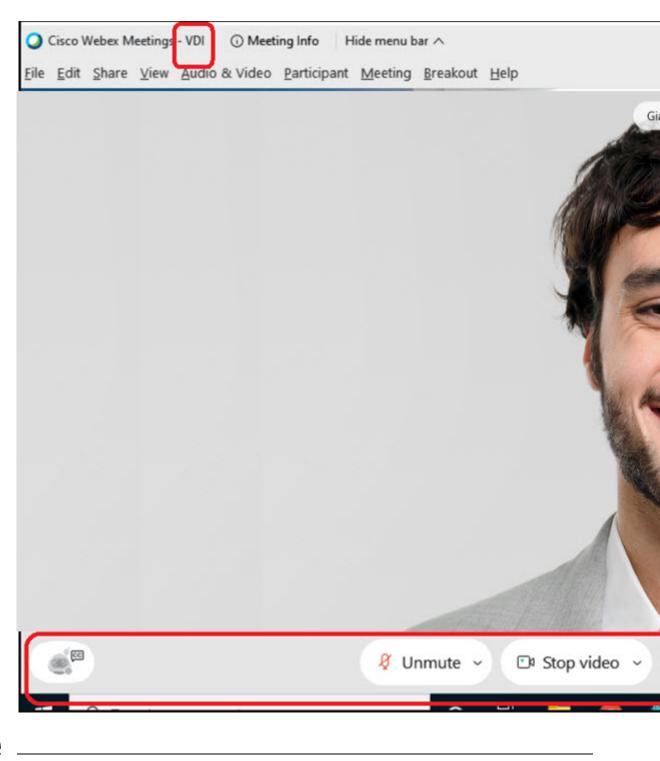


Step 6 Select **Start meeting** or **Join meeting** to join in meeting.



What to do next

Start a meeting and check the title bar; for a VDI meeting, the title bar says Cisco Webex Meetings -VDI.



N

Note The Preview banner is solid white when you join using VDI. During the meeting, the action bar is fixed and not transparent, and it overlaps the video area.