



# Preface

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## Overview

*Cisco WebEx Social Installation and Upgrade Guide* explains how to install and upgrade Cisco WebEx Social, and provides related information and guidelines.

## Organization

This manual is organized as follows:

<a href="#">Chapter 1, “System Requirements,”</a>	Provides system requirements for Cisco WebEx Social
<a href="#">Chapter 2, “Installing Cisco WebEx Social,”</a>	Provides procedures for installing Cisco WebEx Social
<a href="#">Chapter 3, “Upgrading Cisco WebEx Social”</a>	Provides procedures for upgrading to the current version of Cisco WebEx Social
<a href="#">Chapter 4, “Post-Installation and Post-Upgrade Steps”</a>	Provides procedures to perform after an installation or upgrade
<a href="#">Chapter 5, “Additional Installation-Related Information,”</a>	Provides additional information that relates to the installation of Cisco WebEx Social

## Related Documentation

Cisco WebEx Social documentation, including the following documents, is available at [http://www.cisco.com/en/US/products/ps10668/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html).

- *Cisco WebEx Social Administration Guide, Release 3.4.2*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.4.2*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.4.2*
- *Cisco WebEx Social API Reference Guide, Release 3.4.2*
- *Cisco WebEx Social Director API Reference Guide, Release 3.4.2*
- *Cisco WebEx Social Backup and Restore Guide, Release 3.3, 3.4, and 3.4.2*

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- *Open Source Used In Cisco WebEx Social 3.4.2*
  - *Cisco WebEx Social Compatibility Guide*
  - *Exporting Data from Cisco WebEx Social*

## **Obtaining Documentation, Obtaining Support, and Security Guidelines**

For information about obtaining documentation, obtaining support, providing documentation feedback, security guidelines, recommended aliases, new and revised Cisco technical documentation, and general Cisco documents, see the monthly What's New in Cisco Product Documentation at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>