



Maintenance Mode

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The “Rebooting” Message Does Not Go Away after You Turn off Maintenance Mode

Problem After turning off maintenance mode, the rebooting message does not go away and your browser does not redirect you to the Administration sign-in page.

Possible Cause This is a known issue, but the cause is undetermined.

Solution Manually enter your Webex Administration URL to reach the sign-in page.

Request to Turn Maintenance Mode on or off is Rejected

Problem Your request to turn maintenance mode on or off is rejected.

Possible Cause You attempted to turn on Maintenance Mode, or turn off Maintenance Mode, too quickly.

Solution Wait a few seconds and retry changing the status.

Possible Cause A system-altering change is not complete (for example, adding or removing High Availability).

Solution Wait 30 minutes, and then turn on Maintenance Mode, or turn off Maintenance Mode.

