Cisco Business Dashboard - Device Support List

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Managed Device Support Matrix

The following tables list the level of support offered by the Cisco Business Dashboard for the products that make up the Cisco Business portfolio. The features supported are primarily determined by the management protocols supported by the device, and so may be dependent on the device firmware version. Check this document regularly for updates.

The Cisco Business Dashboard functionality is divided into the following areas:

- **Discovery**—Includes the ability to detect the device and display detailed information about the device

- **Monitoring**—Perform real time monitoring of the device

- **Operations**—Firmware upgrade, configuration save/backup/restore, device reboot

- **Configuration**—Includes functionality offered by the Device View, System Configuration and Network pages

- **Reporting**—Device is included in network reports

All supported devices may be managed when a Cisco Business Dashboard Probe is present on the local network. In addition, selected devices can host the Cisco Business Dashboard Probe application running on the device itself, and other devices support direct management by Cisco Business Dashboard without a probe being present.

Table 1: Cisco Business Devices - Support Matrix

Product	Discovery	Monitoring	Operation	Configuration	Reporting	Embedded Probe Support	Direct Management Support
SWITCHES							
Cisco Catalyst 1200 Series	✓	✓	✓	✓	✓	✓ (min ver 4.1.0.x and CBD 2.6.1)	✓ (min ver 4.1.0.x and CBD 2.6.1)
Cisco Catalyst 1300 Series	✓	✓	✓	✓	✓	✓ (min ver 4.1.0.x and CBD 2.6.1)	✓ (min ver 4.1.0.x and CBD 2.6.1)

Product	Discovery	Monitoring	Operation	Configuration	Reporting	Embedded Probe Support	Direct Management Support
Cisco Business 110 Series Unmanaged	✖	✖	✖	✖	✖	✖	✖
Cisco Business 220 Series Smart	✓	✓	✓	✓	✓	✖	✓
Cisco Business 250 Series Smart	✓	✓	✓	✓	✓	✓	✓ (min ver 3.3.0.x and CBD 2.6.0)
Cisco Business 350 Series Managed	✓	✓	✓	✓	✓	✓	✓ (min ver 3.3.0.x and CBD 2.6.0)
CISCO BUSINESS ACCESS POINTS & MESH EXTENDERS							
Cisco Business 140 Series Access Point *(min ver: 10.2.1.0)*	✓	✓	✓	✓	✓	✖	✓
Cisco Business 140 Series Mesh Extender *(min ver: 10.2.1.0)*	✓	✓	✓	✓	✓	✖	✓
Cisco Business 150 Series Access Point *(min CBD ver: 2.4.1)*	✓	✓	✓	✓	✓	✖	✓

Product	Discovery	Monitoring	Operation	Configuration	Reporting	Embedded Probe Support	Direct Management Support
Cisco Business 151 Series Mesh Extender *(min CBD ver: 2.4.1)*	✓	✓	✓	✓	✓	✗	✓
Cisco Business 240 Series Access Point *(min ver: 10.2.1.0)*	✓	✓	✓	✓	✓	✗	✓

Note Cisco Business 140 Series Mesh Extenders must be deployed in conjunction with Cisco Business 140 or 240 Series Access Points.

Cisco Business 150 Series Mesh Extenders must be deployed in conjunction with Cisco Business 150 Series Access Points.

Note When performing a configuration backup of Cisco Business Access Points, the backup is taken from the startup configuration.

Table 2: Other Cisco Devices - Support Matrix

Product	Discovery	Monitoring	Operation	Configuration	Reporting
ROUTERS					
RV110W	✓	✓	✗	✗	✓
RV130/RV130W	✓	✓	✗	✗	✓
RV132W/RV134W	✓	✗	✗	✗	✓
RV160/RV160W *(min Probe ver 1.1.2)*	✓	✓	✓	✓	✓
RV180/RV180W	✓	✓	✗	✗	✓
RV215W	✓	✓	✗	✗	✓

Product	Discovery	Monitoring	Operation	Configuration	Reporting
RV260/RV260x *(min Probe ver 1.1.2)*	✓	✓	✓	✓	✓
RV320/RV325	✓	✓	✓ *(ver: 1.4.2.15 and above)*	✓ *(ver: 1.4.2.15 and above)*	✓
RV340/RV340W *(min FW ver 1.0.1.17)*	✓	✓	✓	✓	✓
RV345/RV345P	✓	✓	✓	✓	✓
SWITCHES					
90/100/110 Series Unmanaged	✖	✖	✖	✖	✖
SG200-08/SG200-08P	✓	✖	✖	✖	✓
200 Series Smart (SF/SG200)	✓	✓	✓	✓	✓
220 Series Smart Plus(SF/SG220)	✓	✓	✖	✖	✓
250 Series Smart (SF/SG250)	✓	✓	✓	✓	✓
300 Series Managed (SF/SG300)	✓	✓	✓	✓	✓
350 Series Managed (SF/SG/SX350)	✓	✓	✓	✓	✓
500 Series Stackable (SF/SG500)	✓	✓	✓	✓	✓
550 Series Stackable (SF/SG/SX550)	✓	✓	✓	✓	✓
WIRELESS ACCESS POINTS					
WAP121	✓	✓	✖	✖	✓
WAP125	✓	✓	✓	✓	✓
WAP131	✓	✓	✖	✖	✓
WAP150	✓	✓	✓ *(ver: 1.1.0.x and above)*	✓ *(ver: 1.1.0.x and above)*	✓
WAP321	✓	✓	✖	✖	✓

Product	Discovery	Monitoring	Operation	Configuration	Reporting
WAP351	✓	✓	✗	✗	✓
WAP361	✓	✓	✓ *(ver: 1.1.0.x and above)*	✓ *(ver: 1.1.0.x and above)*	✓
WAP371	✓	✓	✓ *(ver:1.3.0.x and above)*	✓ *(ver:1.3.0.x and above)*	✓
WAP551/WAP561	✓	✓	✗	✗	✓
WAP571/WAP571E	✓	✓	✓ *(ver:1.0.1.x and above)*	✓ *(ver:1.0.1.x and above)*	✓
WAP581	✓	✓	✓	✓	✓

Note The Wireless Network and Client reports include only limited data from the following devices:

WAP121, WAP131, WAP321, WAP351 and WAP551/561

Note A firmware version of 1.4.2.x or higher is recommended for 200, 300, and 500 series switches.

Note Configuration of switch ports is not supported for routers.

Network Plug and Play Support

The following tables list the devices and applications in the Cisco Business portfolio that support Cisco Network Plug and Play.

Table 3: Cisco Business Devices—Network Plug and Play Support

Product	DHCP Discovery	DNS Discovery	PnP Connect Redirection Service	Firmware Download	Configuration Download
SERVER					
Cisco Business Dashboard	N/A	N/A	✓	✓	✓
SWITCHES					

Product	DHCP Discovery	DNS Discovery	PnP Connect Redirection Service	Firmware Download	Configuration Download
Cisco Catalyst 1200 Series	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)
Cisco Catalyst 1300 Series	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)	✓ (ver 4.1.0.x and above)
Cisco Business 220 Series Smart	✓	✓	✓	✓	✓
Cisco Business 250 Series Smart	✓	✓	✓	✓	✓
Cisco Business 350 Series Managed	✓	✓	✓	✓	✓
CISCO BUSINESS ACCESS POINTS & MESH EXTENDERS					
Cisco Business 140 Series Access Point	✓	✓	✓	✓	✓
Cisco Business 140 Series Mesh Extender	N/A	N/A	N/A	N/A	N/A
Cisco Business 150 Series Access Point	✓	✓	✓	✓	✓
Cisco Business 151 Series Mesh Extender	N/A	N/A	N/A	N/A	N/A
Cisco Business 240 Series Access Point	✓	✓	✓	✓	✓

Table 4: Other Cisco Devices—Network Plug and Play Support

Product	Minimum Version	DHCP Discovery	DNS Discovery	PnP Connect Redirection Service	Firmware Download	Configuration Download
SWITCHES						

Product	Minimum Version	DHCP Discovery	DNS Discovery	PnP Connect Redirection Service	Firmware Download	Configuration Download
250 Series Smart Switch	2.3.5.xx	✓	✓	✓ *(ver:2.5.0.x and above)*	✓	✓
350 Series Managed Switch	2.3.5.xx	✓	✓	✓ *(ver:2.5.0.x and above)*	✓	✓
550 Series Stackable Switch	2.3.5.xx	✓	✓	✓ *(ver:2.5.0.x and above)*	✓	✓
ROUTERS						
RV160 Series Routers	1.0.0.x	✓	✓	✓	✓	✓
RV260 Series Routers	1.0.0.x	✓	✓	✓	✓	✓
RV34X Series Routers	1.0.2.x	✓	✓	✓	✓	✓
WIRELESS ACCESS POINTS						
WAP125	1.0.1.7	✓	✓	✓	✓	✓
WAP150	1.1.1.x	✓	✓	✓	✓	✓
WAP361	1.1.1.x	✓	✓	✓	✓	✓
WAP571/571E	1.1.0.x	✓	✓	✓	✓	✓
WAP581	1.0.1.5	✓	✓	✓	✓	✓

Cisco Business Dashboard Compatible Devices

Embedded Probe Support

The following table lists the devices that support an embedded Cisco Business Dashboard Probe:

Table 5: Embedded Probe Support

Product	Firmware Version	Probe Version	#Network Devices	#Managed Devices
SWITCHES				
Cisco Catalyst 1200 Series	4.1.0.x	2.6.1	50	15

Product	Firmware Version	Probe Version	#Network Devices	#Managed Devices
Cisco Catalyst 1300 Series	4.1.0.x	2.6.1	50	15
Cisco Business 250 Series Smart	3.0.0.x	2.2.0	15	15
	3.1.0.x — 3.1.1.x	2.2.1		
	3.2.0.x	2.4.1		
	3.3.0.x	2.6.0		
	3.4.0.x	2.6.1	50	15
Cisco Business 350 Series Managed	3.0.0.x	2.2.0	15	15
	3.1.0.x — 3.1.1.x	2.2.1		
	3.2.0.x	2.4.1		
	3.3.0.x	2.6.0		
	3.4.0.x	2.6.1	50	15
250 Series Smart (SF/SG250)	2.5.7.x — 2.5.8.x	2.2.1	15	15
	2.5.9.x	2.4.1		
350 Series Managed (SF/SG350)	2.5.7.x — 2.5.8.x	2.2.1	15	15
	2.5.9.x	2.4.1		
550 Series Stackable (SF/SG550)	2.5.7.x — 2.5.8.x	2.2.1	15	15
	2.5.9.x	2.4.1		

Direct Management Agent Support

The following table lists the devices in the Cisco Business portfolio that support direct management by Cisco Business Dashboard:

Table 6: Direct Management Agent Support

Product	Firmware Version	Agent Version
ACCESS POINTS		
Cisco Business 140 Series Access Point	10.2.1.0 — 10.3.1.0	2.2.0
	10.4.1.0	2.2.1
	10.6.1.0 — 10.8.1.0	2.4.0
	10.9.1.0	2.6.1

Cisco Business 240 Series Access Point	10.2.1.0 — 10.3.1.0	2.2.0
	10.4.1.0	2.2.1
	10.6.1.0 — 10.8.1.0	2.4.0
	10.9.1.0	2.6.1
Cisco Business 150 Series Access Point	10.2.2.0 — 10.5.2.0	2.4.1
	10.6.2.0	2.6.1
SWITCHES		
Cisco Catalyst 1200 Series	4.1.0.x	2.6.1
Cisco Catalyst 1300 Series	4.1.0.x	2.6.1
Cisco Business 220 Series Smart	2.0.0.x	2.3.0
	2.0.1.x	2.3.1
	2.0.2.8	2.5.0
	2.0.2.12	2.6.1
Cisco Business 250 Series Smart	3.3.0.x	2.6.0
	3.4.0.x	2.6.1
Cisco Business 350 Series Smart	3.3.0.x	2.6.0
	3.4.0.x	2.6.1

Dashboard and Probe/Agent Compatibility

The following table lists the compatible combinations of Dashboard and Probe/Agent versions:

Probe/Agent Version	Dashboard Version	
	2.6.1	2.7.0
2.0.x — 2.1.x (FindIT)	✖	✖
2.2.0 — 2.2.1	✖	✖
2.3.0 — 2.3.1	✓	✖
2.4.0 — 2.4.1	✓	✓
2.5.0 — 2.5.1	✓	✓
2.6.0 — 2.6.1	✓	✓
2.7.0	✖	✓

Table 7: Dashboard and Probe/Agent Compatibility

Probe/Agent Version	Dashboard Version				
	2.2.0	**2.2.1**	**2.2.2**	**2.3.0**	**2.3.1**
2.0.x (FindIT)	Upgrade only	Upgrade only	Upgrade only	✘	✘
2.1.x (FindIT)	Upgrade only	Upgrade only	Upgrade only	Upgrade only	Upgrade only
2.2.0	✓	✓	✓	✓ *(Ubuntu 16.04 only)*	✓ *(Ubuntu 16.04 only)*
2.2.1	✘	✓	✓	✓	✓
2.3.0	✘	✘	✘	✓	✓
2.3.1	✘	✘	✘	✘	✓
2.4.0	✘	✘	✘	✘	✘
2.4.1	✘	✘	✘	✘	✘
2.5.0	✘	✘	✘	✘	✘
2.5.1	✘	✘	✘	✘	✘
2.6.0	✘	✘	✘	✘	✘

Table 8: Dashboard and Probe/Agent Compatibility

Probe/Agent Version	Dashboard Version				
	2.4.0	**2.4.1**	**2.5.0**	**2.5.1**	**2.6.0**
2.0.x (FindIT)	✘	✘	✘	✘	✘
2.1.x (FindIT)	✘	✘	✘	✘	✘
2.2.0	✘	✘	✘	✘	✘
2.2.1	✓	✓	✓	✓	✘
2.3.0	✓	✓	✓	✓	✓
2.3.1	✓	✓	✓	✓	✓
2.4.0	✓	✓	✓	✓	✓
2.4.1	✘	✓	✓	✓	✓
2.5.0	✘	✘	✓	✓	✓
2.5.1	✘	✘	✘	✓	✓

Probe/Agent Version	Dashboard Version				
	2.4.0	**2.4.1**	**2.5.0**	**2.5.1**	**2.6.0**
2.6.0	✖	✖	✖	✖	✔

Note   Only software probes can be upgraded from the Dashboard. To upgrade an embedded probe or direct management agent, the device firmware must be upgraded