

Proactive Remediation for Discovered Issues

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Proactive remediation for discovered issues

Catalyst Center can resolve certain discovered issues on clusters connected to Cisco DNA Connect cloud without requiring an upgrade to a newer release or package.

When a corrective action requires your approval, Catalyst Center displays an **Action Required** dialog box on the home page. The dialog box identifies the issue, explains the potential impact, and describes the recommended action. Depending on the issue, it may include a defect or reference ID.

If you approve the corrective action, Catalyst Center displays a **Remedy Applied** notification after the corrective action is complete. The notification describes the result of the corrective action.

For further assistance, contact Cisco TAC.

Examples of proactive remediation

- Restore Assurance Device 360 SNMP data collection when an issue affects the visibility of real-time device performance metrics.
- Remove stale entries that can delay or create gaps in Assurance data processing.
- Update a critical configuration setting that is required to enable release upgrades.

Approve or decline a corrective action

Use this procedure to approve or decline a corrective action for proactive remediation of discovered issues.

Before you begin

Catalyst Center must be connected to Cisco DNA Connect cloud.

Procedure

Step 1 In the **Action Required** dialog box on the home page, review the issue, potential impact, and recommended corrective action.

Step 2 Select the appropriate response in the dialog box.

Some dialog boxes also allow you to ignore the message or suppress future messages. Available options are:

Option	Description
Yes	Catalyst Center applies the validated corrective action and notifies you after completion.
No	Catalyst Center does not apply the corrective action. Contact Cisco TAC if you need assistance.
Ignore	Catalyst Center does not take any action. Depending on the issue, the dialog box may reappear.
Do not show this again	Catalyst Center suppresses the dialog box in the future.

Step 3 Click **Okay**.

If you approve the corrective action, Catalyst Center displays a **Remedy Applied** notification after the corrective action is complete.