



# Unknown Files


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## Unknown Files

This alarm monitors the number of unknown files that do not match known Cisco IOS XR Known Good Values (KGV) or user defined KGVs . You specify the number of unknown files that will trigger an alarm. To clear the alarm, mark the files as "known" to add them to the Known Good Values list.

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- Step 1** In the main window, click  > **Configure > Policies**.
  - Step 2** Click **Add Policy**.
  - Step 3** Enter a policy name in the **Name** field.
  - Step 4** Under **Triggers**, click **Add Rules**.
  - Step 5** Click **Unknown Files**.
  - Step 6** Click **Next**.
  - Step 7** By default, the rule is enabled. Toggle the switch to **DISABLED** if you do not want to activate the rule yet.
  - Step 8** Use the slider to indicate the number of unknown files that will trigger this alarm. Crosswork Cloud will send a notification if the number of unknown files is within the range indicated by the color red and **ALARM** text.
  - Step 9** Under the **Severity** drop-down list, select the severity level you want defined for this alarm.
  - Step 10** Make any other necessary interface and endpoint notification configurations, then click **Save**.
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