Installing and Upgrading SCA Reporter Templates

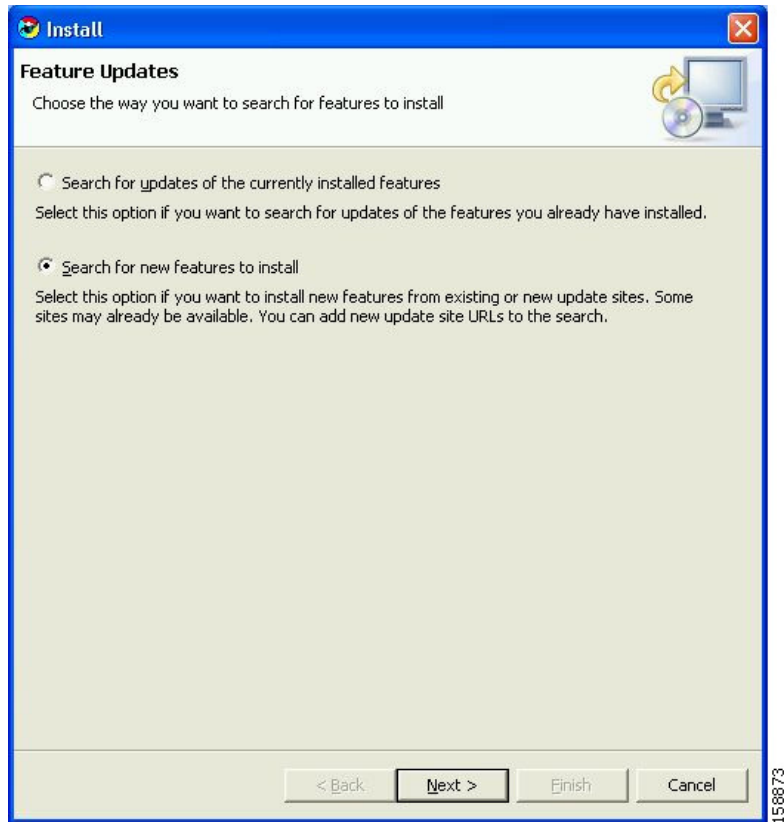Revised: September 20, 2011, OL-24179-02

Introduction

This appendix describes how to install and upgrade Cisco Service Control Application Reporter (SCA Reporter) report templates.

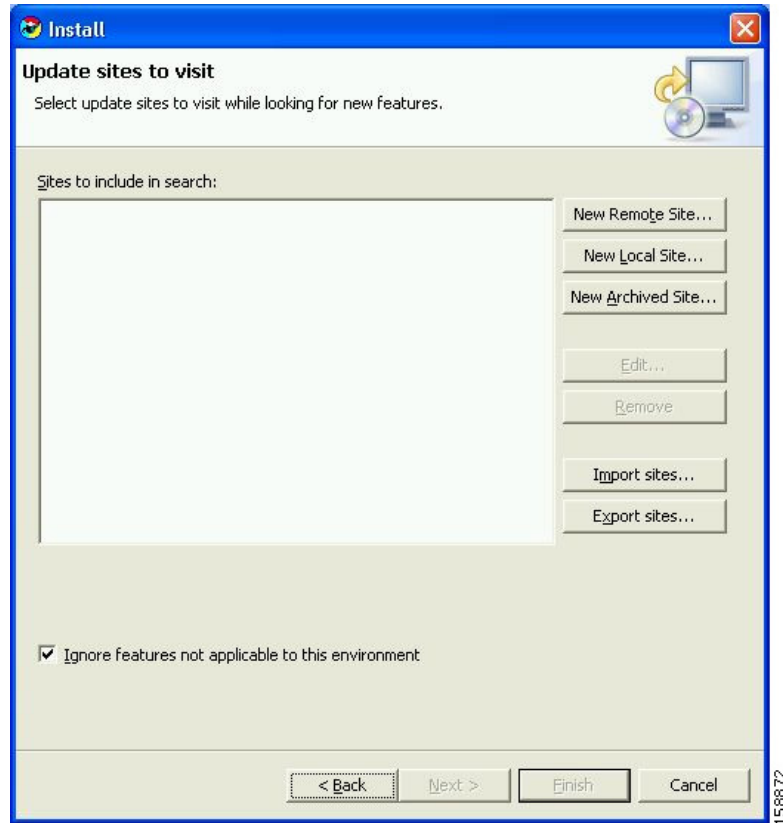# Installing Report Templates

Step 1   At the Main menu, choose **Help > Find and Install**. The Install/Update dialog box appears (Figure A-1).

Figure A-1   Install Feature Updates

Step 2 Check the **Search for new feature to install** radio button and click **Next**, see Figure A-2.

Figure A-2 *Update Sites to Visit*

Step 3 Click **New Local Site**.

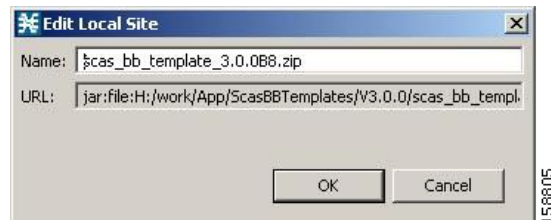The Select Local Site Archive dialog box appears.

Step 4 Browse to the archive file and select it.

The file is named **SCAS_bb_template_.<version>B<build>.zip**. For example, the file may be named **SCAS_bb_template_3.1.6B8.zip**.
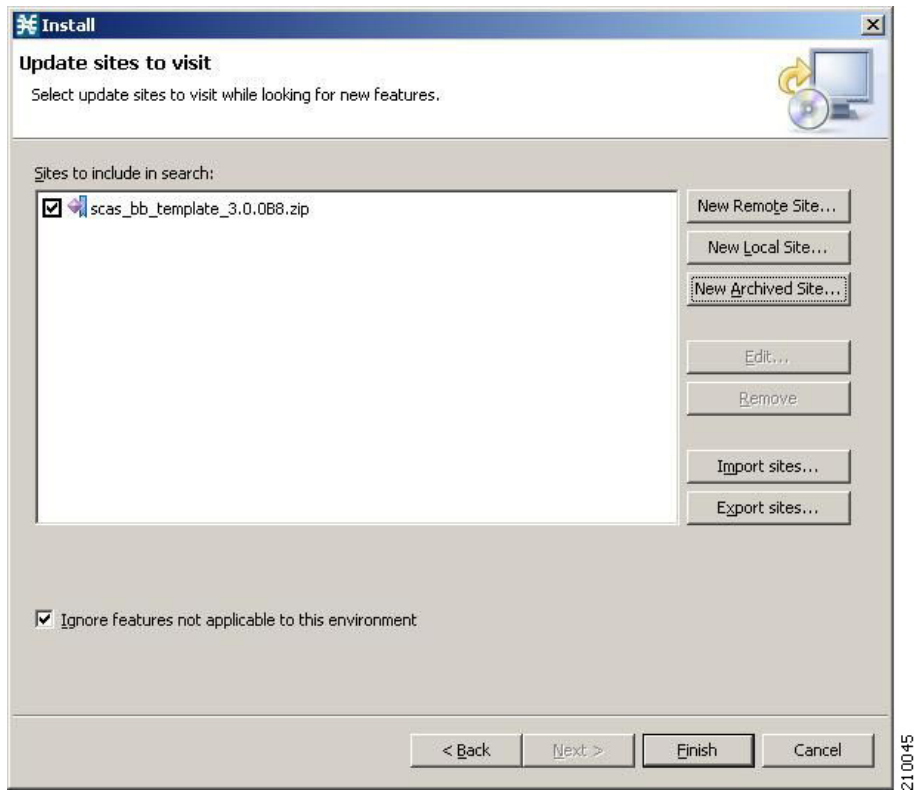
Step 5 Click **Open**.

The Edit Local Site dialog box appears displaying the file name and its location and contents, see Figure A-3.
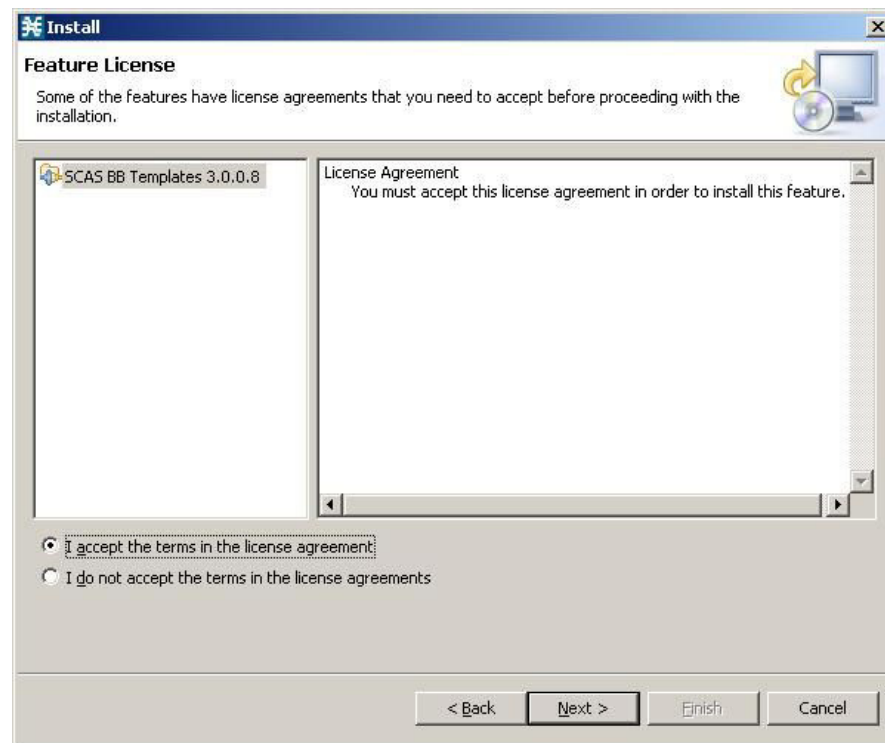
Figure A-3 *Edit Local Site Dialog*

Step 6 Click **OK** (Figure A-4).

Figure A-4   *Update Sites to Visit - Update Sites Selected*

Step 7   Click **Finish**, see Figure A-5.
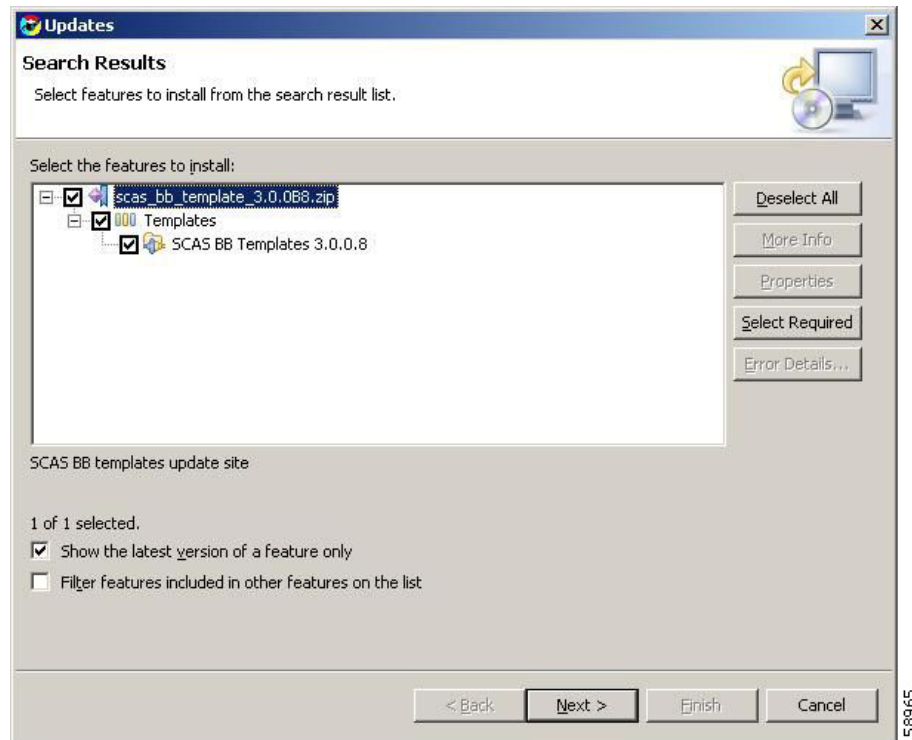
Figure A-5   *Feature License Dialog*

Step 8 Accept the agreement and click **Next**.

The Updates dialog box appears with the installed features available for the site, see Figure A-6.

Step 9 Select the required feature, which should be named **SCAS BB Templates<version.<build>**. For example, the file may be named **SCAS BB Template 3.1.6.8**.
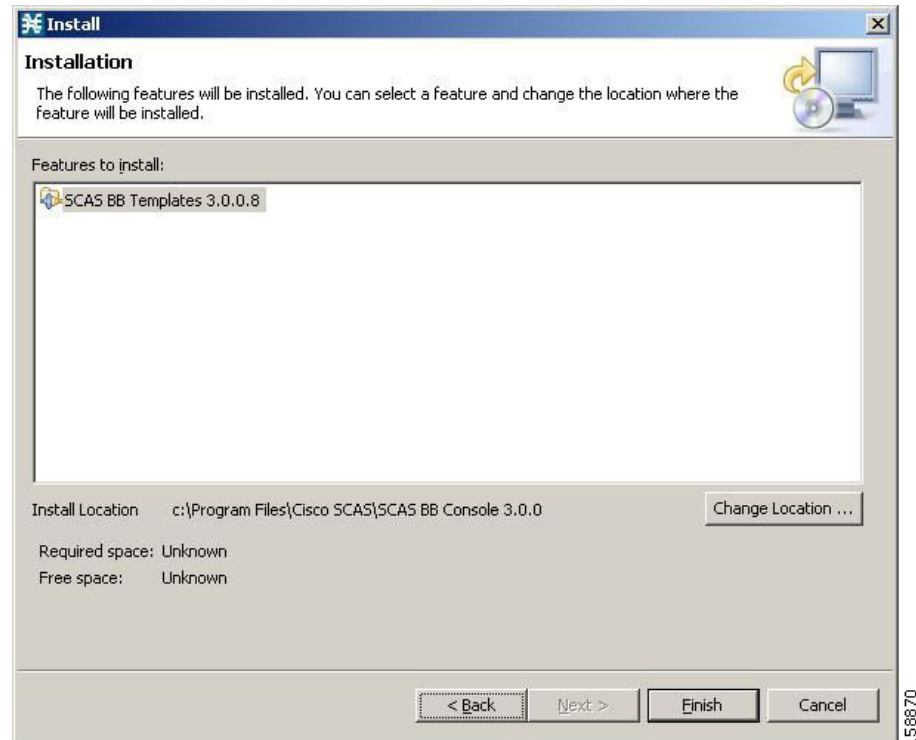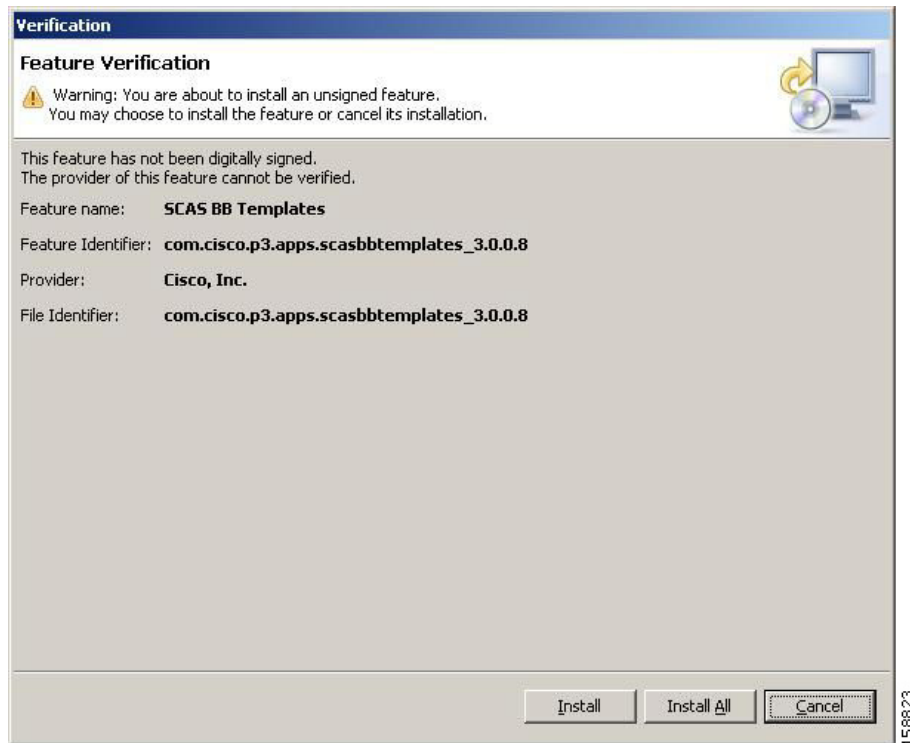
Figure A-6   *Updates Dialog*

Step 10 (Optional) To install the feature in a different location, click Change Location, and browse to the required location (Figure A-7).
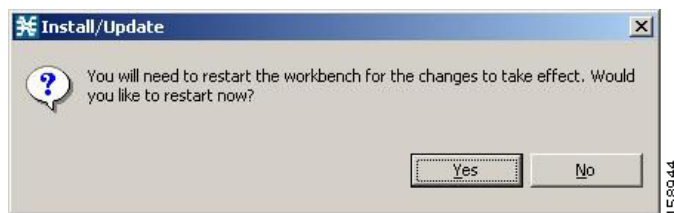
Figure A-7   Change Location

Step 11   Click **Finish** (Figure A-8).

Figure A-8   Feature Verification

Step 12   Click **Install** or **Install All** (**Figure A-9**).

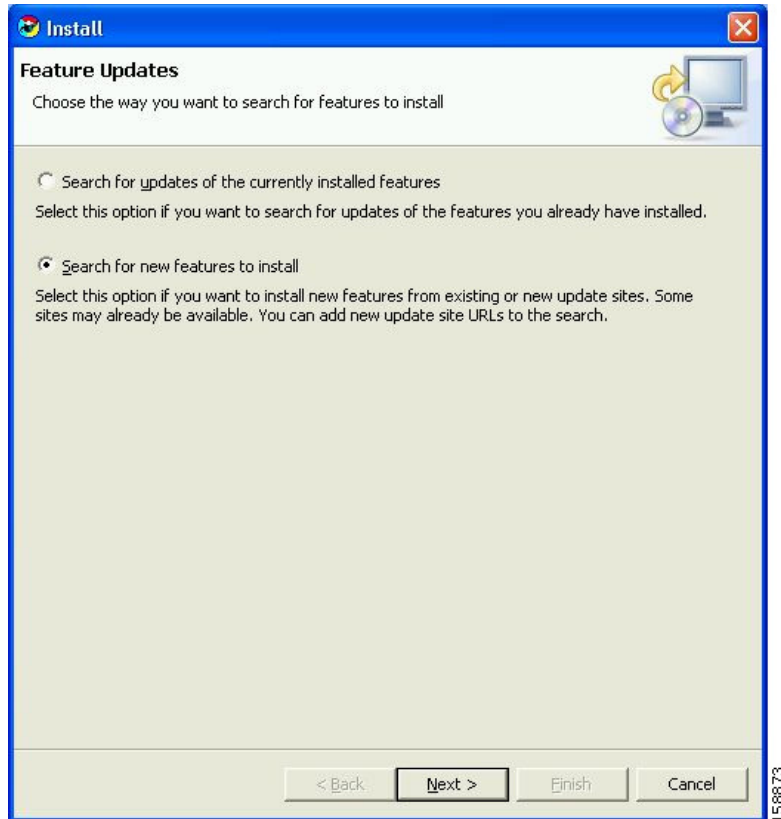*Figure A-9   Install/Update Dialog*

Step 13   Click **Yes**, and wait for the application to appear.

The computer restarts. The new report templates are installed.

Upgrading Report Templates

Step 1 At the Main menu, choose **Help > Find and Install**. The Install/Update dialog box appears (Figure A-10).
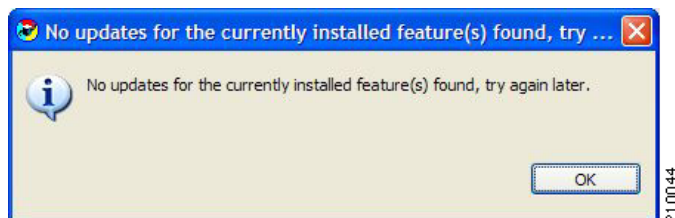
Figure A-10   *Install Feature Updates*

Step 2 Check the **Search for updates of the currently installed features** radio button.

Step 3 Click **Finish**.

One of the following occurs:

- There are no updates (Figure A-11).

Figure A-11   *No Updates Dialog*

- There are updates.

  The wizard appears (see Installing Report Templates, page A-2).