



## APPENDIX **A**

# Installing and Upgrading SCA Reporter Templates

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Revised: April 21, 2010, OL-8411-11

## Introduction

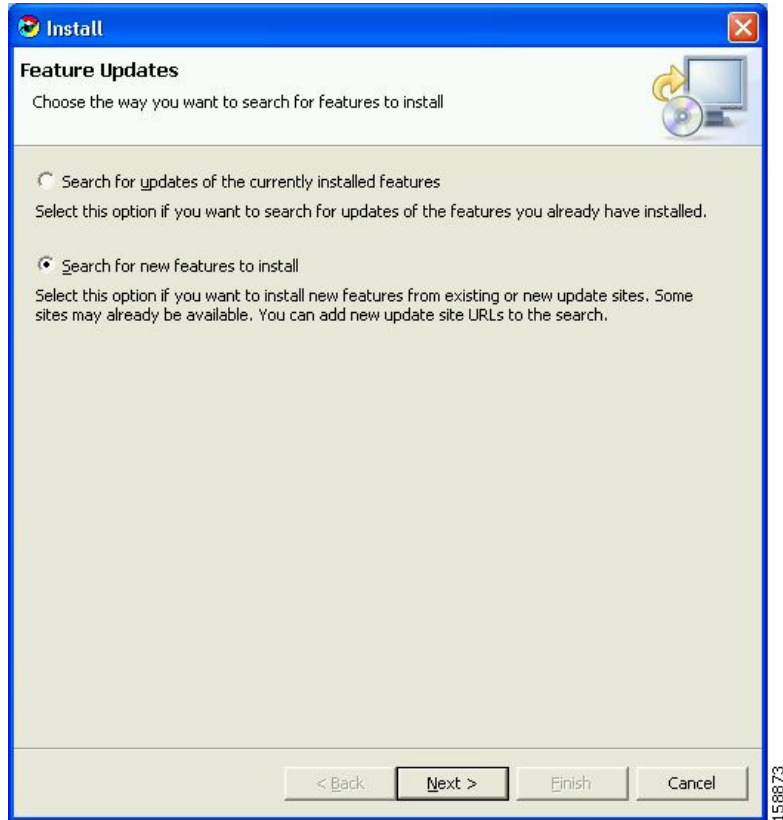
This appendix describes the how to install and upgrade Cisco Service Control Application Reporter (SCA Reporter) report templates.

- [Installing Report Templates, page A-2](#)
- [Upgrading Report Templates, page A-9](#)

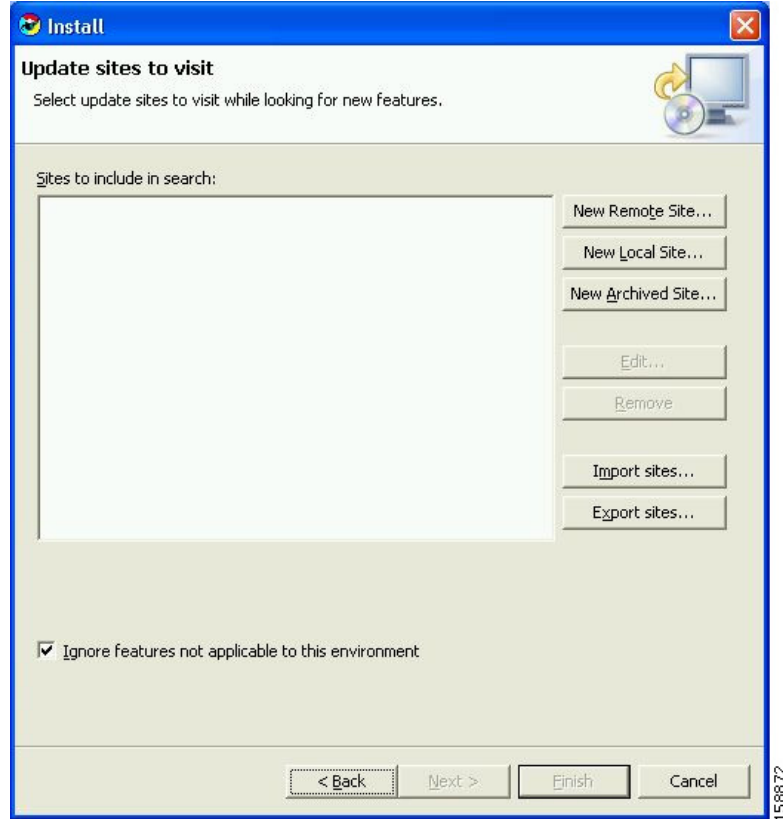
# Installing Report Templates

**Step 1** At the Main menu, choose **Help > Find and Install**. The Install/Update dialog box appears (Figure A-1).

**Figure A-1** *Install Feature Updates*



**Step 2** Check the **Search for new feature to install** radio button and click **Next** (Figure A-2).

**Figure A-2** Update Sites to Visit

**Step 3** Click **New Local Site**.

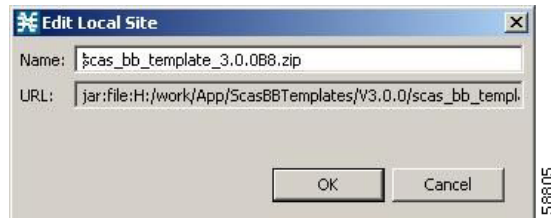
The Select Local Site Archive dialog box appears.

**Step 4** Browse to the archive file and select it.

The file is named **SCAS\_bb\_template\_.<version>B<build>.zip**. For example, the file may be named **SCAS\_bb\_template\_3.1.6B8.zip**.

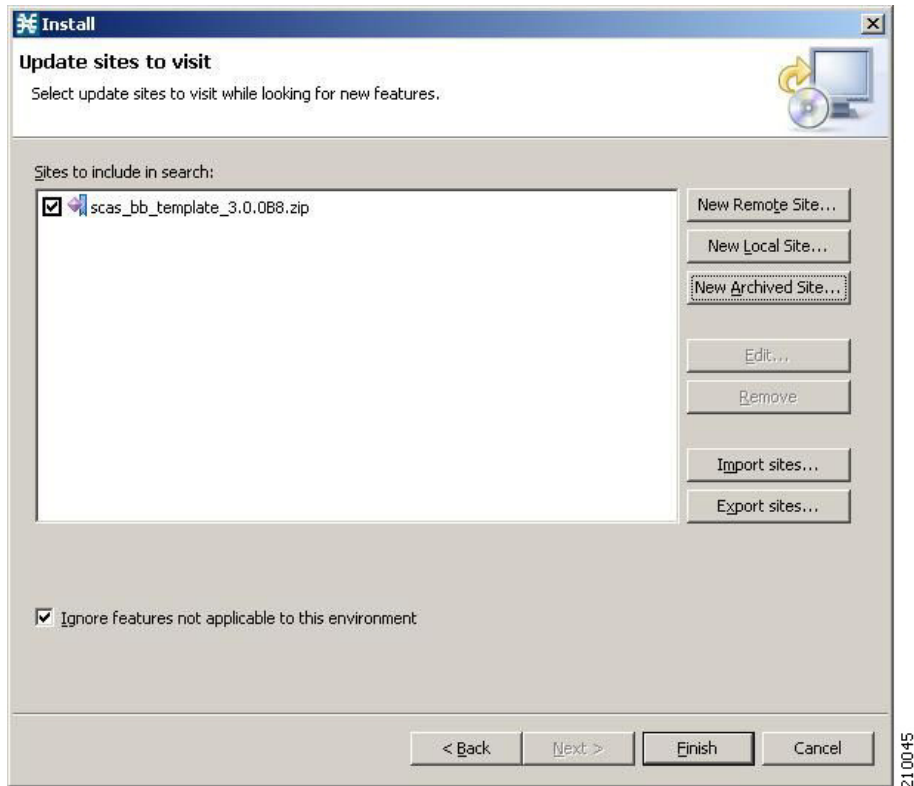
**Step 5** Click **Open**.

The Edit Local Site dialog box appears displaying the file name and its location and contents ([Figure A-3](#)).

**Figure A-3** Edit Local Site Dialog

**Step 6** Click **OK** ([Figure A-4](#)).

Figure A-4 Update Sites to Visit - Update Sites Selected



**Step 7** Click **Finish** (Figure A-5).

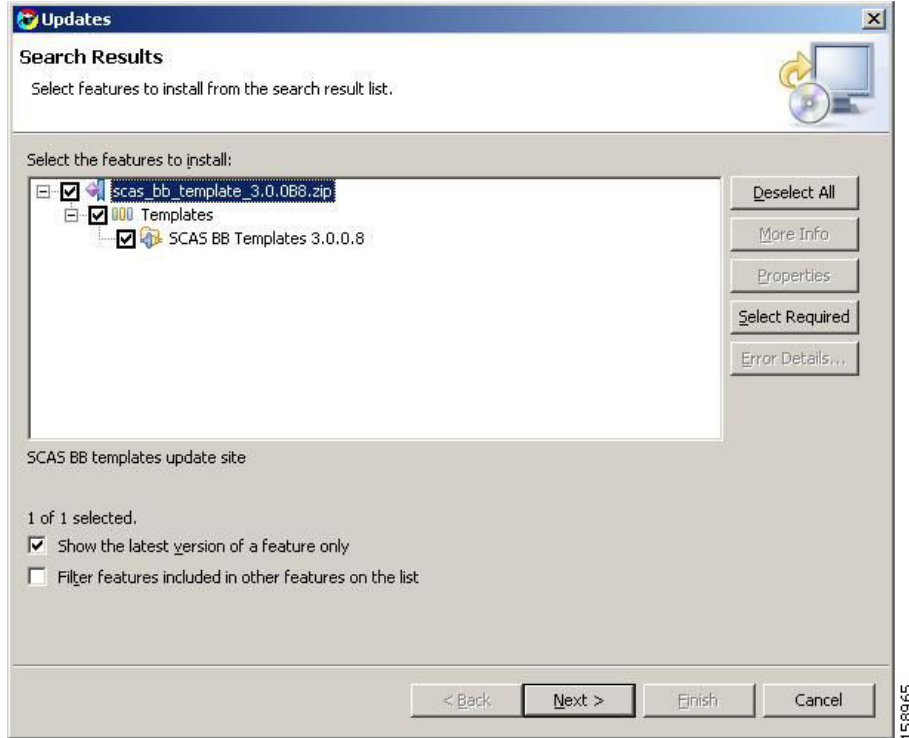
**Figure A-5** Feature License Dialog

**Step 8** Accept the agreement and click **Next**.

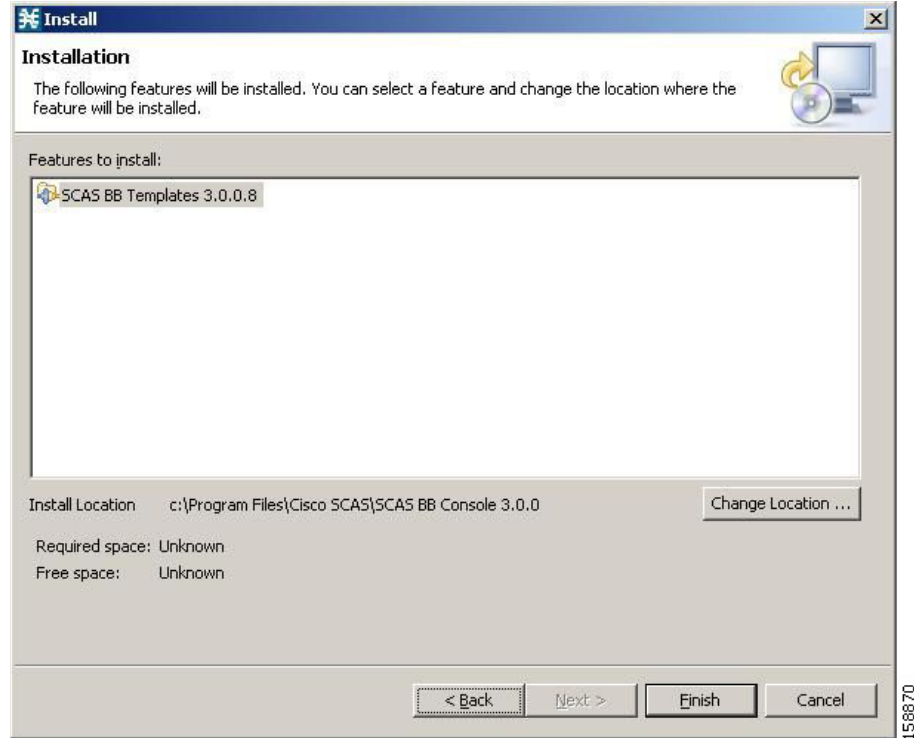
The Updates dialog box appears with the installed features available for the site (Figure A-6).

**Step 9** Select the required feature, which should be named **SCAS BB Templates<version.<build>**. For example, the file may be named **SCAS BB Template 3.1.6.8**.

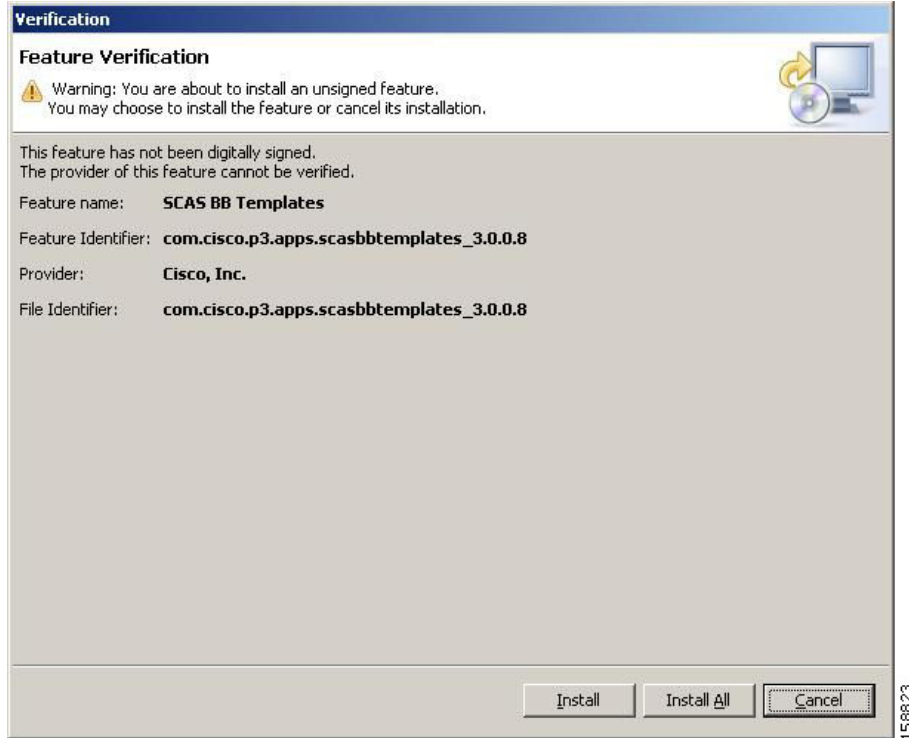
Figure A-6 Updates Dialog



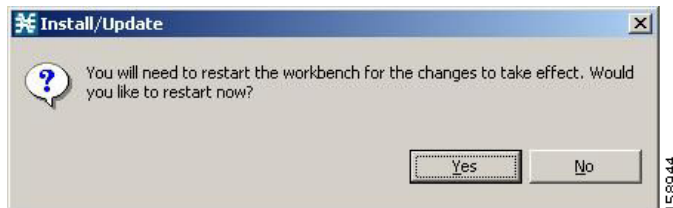
- Step 10** (Optional) To install the feature in a different location, click **Change Location** and browse to the required location (Figure A-7).

**Figure A-7**      **Change Location**

**Step 11** Click **Finish** (Figure A-8).

**Figure A-8** Feature Verification

**Step 12** Click **Install** or **Install All** (Figure A-9).

**Figure A-9** Install/Update Dialog

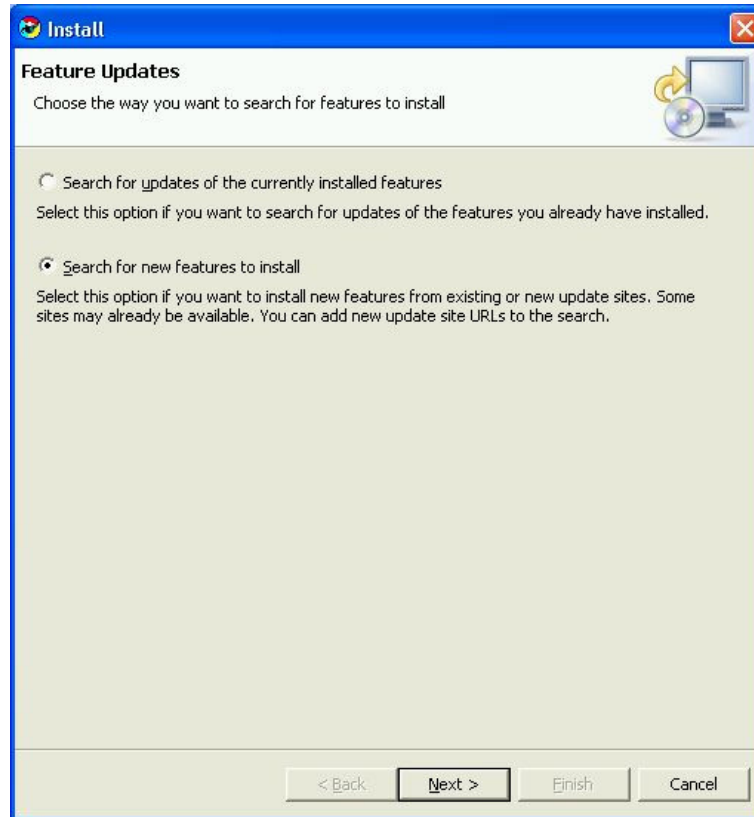
**Step 13** Click **Yes**, and wait for the application to appear.  
The computer restarts. The new report templates are installed.



# Upgrading Report Templates

- Step 1** At the Main menu, choose **Help > Find and Install**. The Install/Update dialog box appears (Figure A-10).

**Figure A-10** *Install Feature Updates*



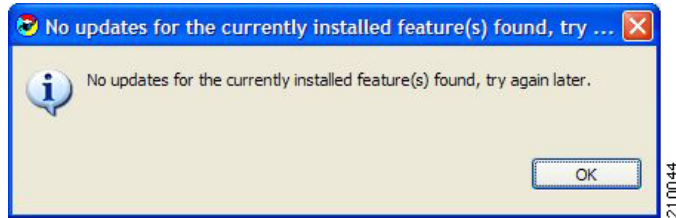
- Step 2** Check the **Search for updates of the currently installed features** radio button.

**Step 3** Click **Finish**.

One of the following occurs:

- There are no updates ([Figure A-11](#)).

**Figure A-11** *No Updates Dialog*



- There are updates.  
The wizard appears (see [Installing Report Templates, page A-2](#)).
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