



About this Guide

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This preface describes who should read the *Cisco Insight Reporter v3 Installation Guide*, how it is organized, its document conventions, and how to obtain documentation and technical assistance.

It contains the following sections:

- [Document Revision History, page v](#)
- [Audience, page v](#)
- [Organization, page vi](#)
- [Related Documentation, page vi](#)
- [Conventions, page vi](#)
- [Obtaining Documentation and Submitting a Service Request, page vii](#)

Document Revision History

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Release 3.0.	OL-25218-01	July 12, 2011

Audience

This guide provides information about the installation and first configuration steps of the Cisco Insight Reporter v3 software. The *Cisco Insight Reporter v3 Installation Guide* is addressed to:

- Technicians responsible for the installation of the system.
- Technicians responsible for the upgrade of the system from v2.0 to v3.0.
- Administrators responsible for setting up the system and making the initial provisioning.



Note

This document assumes that the system administrator has basic familiarity with the Red Hat Enterprise Linux (RHEL) or CentOS and Solaris operating systems, MySQL Server, Apache Tomcat application server and network configuration.

Organization

The *Cisco Insight Reporter v3 Installation Guide* is categorized into the following chapters:

Document Organization

Chapter	Title	Description
1	Preparing for Installation	Provides details about the hardware and software required to install the application. It describes the various scenarios under which the application can be used.
2	Installing Cisco Reporter Insight v3	Provides instructions on how to install and un-install the Cisco Insight Reporter v3 application.
3	Configuring Cisco Insight Reporter v3.0	Provides detail about the minimal required steps for the set up and some guidelines to help installation.
4	Troubleshooting	Provides troubleshooting details for the commonly encountered problems

Related Documentation

The *Cisco Insight Reporter v3 Installation Guide* should be used in conjunction with the following documentation:

- *Cisco Insight Reporter v3 User Guide*

Conventions

This document uses the following conventions:

Convention	Indication
bold font	Commands and keywords and user-entered text appear in bold font .
<i>italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .
[]	Elements in square brackets are optional.
{ x y z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
<code>courier font</code>	Terminal sessions and information the system displays appear in <code>courier font</code> .
< >	Nonprinting characters such as passwords are in angle brackets.

[]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.

**Note**

Means *reader take note*.

**Tip**

Means *the following information will help you solve a problem*.

**Caution**

Means *reader be careful*. In this situation, you might perform an action that could result in equipment damage or loss of data.

**Timesaver**

Means *the described action saves time*. You can save time by performing the action described in the paragraph.

**Warning**

Means *reader be warned*. In this situation, you might perform an action that could result in bodily injury.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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