



Cisco Remote PHY Device Management Guide for Cisco 1x2 / Compact Shelf RPD Software 6.x

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CHAPTER 1

Secure Software Download

This document describes how to upgrade software from RPD and Cisco cBR by using Secure Software Download feature.

- [Hardware Compatibility Matrix for Cisco Remote PHY Device, on page 1](#)
- [Information About Secure Software Download, on page 2](#)
- [How to Upgrade Software from RPD and Cisco cBR Using SSD, on page 2](#)
- [Examples for Upgrading HA RPHY Software, on page 4](#)
- [Feature Information for Secure Software Download, on page 4](#)

Hardware Compatibility Matrix for Cisco Remote PHY Device



Note Unless otherwise specified, the hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases.

Table 1: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Node	Cisco 1x2 / Compact Shelf RPD Software 2.1 and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf
	Cisco 1x2 / Compact Shelf RPD Software 2.1a and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf-PKEY=

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Intelligent Node (iNode)	Cisco 1x2 / Compact Shelf RPD Software 4.1 and Later Releases Cisco Intelligent Remote PHY Device 1x2 <ul style="list-style-type: none"> • PID—iRPD-1X2= • PID—iRPD-1X2-PKEY=

**Note**

The -PKEY suffix in the PID indicates units that enable the SCTE-55-2 Out-of-Band protocol support.

Information About Secure Software Download

The secure software download (SSD) feature allows you to authenticate the source of a code file and verify the downloaded code file before using it in your system. The SSD is applicable to Remote PHY (R-PHY) devices installed in unsecure locations.

The Remote PHY architecture allows RPDs to download code. Hence, authenticating the source and checking the integrity of the downloaded code is important.

To authenticate and verify downloading of the code, SSD helps in verifying the manufacturer signature and the operator signature, if any. The manufacturer signature affirms the source and integrity of the code file to the RPD. If an additional signature is available from the operator, the RPD verifies both signatures with a certificate chain before accepting a code file.

Prerequisites for Upgrading Software using SSD

The following prerequisites are applicable to upgrading RPD software using SSD:

- The R-PHY node supports downloading software initiated through the GCP message sent from Cisco cBR.
- RPD supports a secure software download initiated using SSH and CLI directly on the RPD.
- R-PHY uses TFTP or HTTP to access the server to retrieve the software update file.

How to Upgrade Software from RPD and Cisco cBR Using SSD

Initiating RPD Software Upgrade from Cisco cBR

The RPD software upgrade can be initiated from Cisco cBR-8 Router. Use the following commands for initiating the upgrade:

```
cable rpd {all|oui|slot|RPD IP|RPD MAC} ssd server_IP {
    tftp|http} file_name [c-cvc-c|m-cvc-c]
```


[CVC Chain File Name]

Initiating Software Upgrade from RPD Using SSD

If you want to initiate the software upgrade from RPD, set the SSD parameters on RPD. Use the following commands.

Setting the value for SSD CVC (Manufacturer's and Co-signer Code Validation Certificates) parameter is optional.

Configure the values for the following parameters

- SSD server IP address
- Filename
- Transport method

```
ssd set server server_IP filename file_name transport {tftp|http}
ssd set cvc {manufacturer|co-signer} cvc_chain_file_name
ssd control start
```

Verifying Software Upgrade Using SSD Configuration

To display the RPD SSD status, use the **cable rpd [all|oui|slot|RPD IP|RPD MAC] ssd status** command as given in the following example.

```
Router# cable rpd all ssd status
RPD-ID      ServerAddress Protocol Status      Filename
0004.9f00.0591 192.0.2.0    TFTP      ImageDownloading
image/RPD_seres_rpd_20170216_010001.itb.SSA
0004.9f00.0861 192.0.2.2    TFTP      CodeFileVerified
userid/RPD_seres_rpd_20170218_010001.itb.SSA
0004.9f03.0091 192.0.2.1    TFTP      ImageDownloadFail chuangli/openwrt-seres-rpd-rdb.itb.SSA
```

The available statuses are the following:

- CVCVerified
- CVCRejected
- CodeFileVerified
- CodeFileRejected
- ImageDownloading
- ImageDownloadSucceed
- ImageDownloadFail
- MissRootCA

Examples for Upgrading HA RPHY Software

See examples for the software upgrade from cBR-8 and FCC or master eRPD.

Example: HA RPHY Software Upgrade from Cisco cBR

```
Router# upgrade set server 203.0.113.1 filename bundle/test.itb.sign transport http
Router# upgrade control show config
```

```
file path: bundle/test.itb.sign
server: 203.0.113.1
transport: HTTP
Router# upgrade control start
Router# upgrade control show status.
Downloading image on FCC.
```

```
Router# cable rpd group all upgrade 203.0.113.2 http bundle/test.itb.sign
Router# cable rpd group all upgrade status
This group 0027.900a.4c1a is not HA-Shelf group.
GROUP-ID: 7abd.44a1.0000
ServerAddress: 203.0.113.2
Protocol: HTTP
Status: Image downloading on RPDLC
Filename: bundle/test.itb.sign
```

Example: HA RPHY Software Upgrade from FCC or Master eRPD

```
Router# upgrade set server 203.0.113.2 filename bundle/test.itb.sign transport http
Router# upgrade control start
Router# upgrade control show status
Downloading image on FCC.
Router# upgrade control abort
Abort software upgrade process successfully.
Router# upgrade control show status
Image download aborted.
```

```
Router# show cable rpd-upgrade group all status
GROUP-ID: 7abd.44a1.0000
ServerAddress: 203.0.113.2
Protocol: HTTP
Status: Idle
Filename: bundle/test.itb.sign
```

Feature Information for Secure Software Download

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the www.cisco.com/go/cfn link. An account on the Cisco.com page is not required.



Note The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 2: Feature Information for Secure Software Download

Feature Name	Releases	Feature Information
Upgrade Software Image	Cisco Smart PHY 7200	This feature was introduced on the Cisco Remote PHY Device.



CHAPTER 2

Cisco Remote PHY Fault Management

This document describes how to configure the events for fault management on the Cisco cBR Series Converged Broadband Router.

- [Information About Fault Management, on page 7](#)
- [How to Configure RPD Events, on page 8](#)
- [Configuration Examples , on page 11](#)
- [Feature Information for R-PHY Fault Management, on page 12](#)

Information About Fault Management

Fault management on RPD is required for remote monitoring, detection, diagnosis, reporting, and correcting the issues.

The Fault management module provides the following support:

- RPD can send events to the CCAP core
- CCAP core can get events from RPD
- Send RPD events using SNMP traps
- On the CCAP core, view log in to the CLI
- SNMP poll events are supported

RPD Event Reporting

An RPD logs events, generates asynchronous notifications that indicate malfunction situations, and notifies the operator about important events. The RPD event reporting includes two methods of reporting.

- During the initialization of RPD, CCAP core synchronizes events from the RPD.
- During run-time operations, RPD notifies the CCAP Core of the events

Restrictions for Configuring RPD Events

Following restrictions are applicable:

A maximum of 1000 events are retained on Cisco cBR. The RPD retains 1000 events locally and 1000 events in pending state.

How to Configure RPD Events

Configuring RPD Events

You can configure an event profile and apply it to RPD. Use the following commands to configure RPD events:

```
enable
configure terminal
cable profile rpd-event profile_id
priority {emergency|alert|critical|error|warning|notice|informational|debug}
{0x0|0x1|0x2|0x3}
enable-notify
```

- 0x0 - No log
- 0x1 - Save log in RPD local storage
- 0x2 - Report to Cisco cBR
- 0x3 - Save log in RPD local storage and report to Cisco cBR

You must enable-notifications for the RPD to report any event to the core.

Configuring 55-1 Upstream RPD Events

You can configure an event profile and apply it to RPD. The 55-1 US events can be viewed only using log. For more information, go through [Viewing RPD Events Using Log, on page 11](#).

SUMMARY STEPS

1. Use the following commands to configure RPD 55-1 US events:

DETAILED STEPS

	Command or Action	Purpose
Step 1	Use the following commands to configure RPD 55-1 US events:	<pre>configure terminal cable profile rpd-55d1-us-event <profile_id> corrected-cells-threshold <threshold value> high-power-threshold <threshold value> low-power-threshold <threshold value> total-cells-threshold <threshold value> uncorrectable-cells-threshold <threshold value></pre> <ul style="list-style-type: none"> • corrected-cells-threshold - <1-65535> US Excessive Corrected Cells Threshold. • high-power-threshold - <-16 - 16> High power threshold in dBmV.

	Command or Action	Purpose
		<ul style="list-style-type: none"> • low-power-threshold - <-16 - 16> Low power threshold in dBmV. • total-cells-threshold - <1-65535> US Excessive Total Cells Threshold. • uncorrectable-cells-threshold - <1-65535> US Excessive Uncorrectable Cells Threshold. <p>Ensure that you have enabled notifications for the RPD to report any event to the core.</p>

Applying the Event Profile to RPD

Use the following commands to apply the Event Profile to an RPD:

```
enable
configure terminal
cable rpd rpd_name
rpd-event profile profile_id
rpd-55dl-us-event profile profile_id
```



Note If RPD is online when changing the profile, ensure that you have reset the RPD after you change the profile.

Enable RPD Event Trap

You can enable RPD event traps to send RPD events using SNMP traps. Use the following commands to configure RPD event traps:

```
enable
configure terminal
snmp-server enable traps rpd-event priority
```

Priority can be 1-8, where:

- 1—Enable RPD event trap for emergency priority
- 2— Enable RPD event trap for alert priority
- 3—Enable RPD event trap for critical priority
- 4— Enable RPD event trap for error priority
- 5— Enable RPD event trap for warning priority
- 6— Enable RPD event trap for notice priority
- 7— Enable RPD event trap for informational priority
- 8— Enable RPD event trap for debug priority

The priority higher than the selected priority is also displayed.

Configure SNMP Trap Server

You can configure SNMP trap server on the cable modem using the following commands:

```
enable
configure terminal
Router# snmp-server host ip_address traps version 2c public udp-port port_number
```

where,

- *ip_address*—IP address of the server
- *port_number*—UDP port number assigned to receive the SNMP traps. The same port number must also be configured on the SNMP server.

Getting RPD Events

To retrieve events from RPD, use the **cable rpd [RPD IP|RPD MAC|all] event {locallog|pending}** command, as given in the following example:

```
Router# cable rpd 30.84.2.111 event pending
```

Clearing All Events on Cisco cBR Database

To remove all Events on Cisco cBR, use the **clear cable rpd all event** command, as given in the following example:

```
Router# clear cable rpd all event
```

Viewing the RPD Events

To view all RPD Events, use the **show cable rpd [RPD IP|RPD MAC] event** command as given in the following example.

```
Router# show cable rpd 93.3.50.7 event
RPD          EventId      Level Count  LastTime      Message
0004.9f00.0861 66070204   Error  1    Feb21 12:11:06 GCP Connection Failure
CCAP-IP=30.85.33.2;RPD-ID=0004.9f00.0861;
0004.9f00.0861 2148074241 Error  1    Feb21 12:11:25 Session failed:connecting timeout,
@SLAVE: 93.3.50.7:None --> 30.85.33.2:8190;RPD-ID=0004.9f00.0861;
```

To view specific RPD event groups, use the **show cable rpd event group [RPD IP|RPD MAC] [fcc|slot]** command as shown in this example.

```
Router# show cab rpd event group 7abd.44a1.0000 fcc
RPD          EventId      Level Count  LastTime      Message
7abd.44a1.0040 66070303 Criti  2    Oct16 20:50:35 FCC event
example;GROUP-ID=7abd.44a1.0000;
SLOT-ID=FCC;RPD-ID=7abd.44a1.0040;
```

```
Router# show cab rpd event group 7abd.44a1.0000 slot 9
RPD          EventId      Level Count  LastTime      Message
7abd.44a1.0140 66070700 Notic  1    Oct16 17:20:34 RPD=7a:bd:44:a1:01:40 PTP clock
synchronized to Master=10.90.3.93;GROUP-ID=7abd.44a1.0000;
```



```
SLOT-ID=LC9;RPD-ID=7abd.44a1.0140;
```

Viewing RPD Events Using Log

To view all RPD Events, use the show logging command, as given in the following example.

```
Router# show logging | include RPD-ID=0004.9f00.0861
004181: Feb 21 12:18:59.649 CST: %RPHYMAN-3-RPD_EVENT_ERROR: CLC5: rphyman:
GCP Connection Failure CCAP-IP=30.85.33.2;RPD-ID=0004.9f00.0861;EVENT-ID=66070204;
FirstTime=2017-2-21,12:11:6.0;
LastTime=2017-2-21,12:11:6.0;
Count=1;PendingQueue;
004185: Feb 21 12:19:18.875 CST: %RPHYMAN-3-RPD_EVENT_ERROR: CLC5: rphyman:
Session failed:connecting timeout, @SLAVE: 93.3.50.7:None --> 10.10.10.12:1190;
RPD-ID=0004.9f00.0861;
EVENT-ID=2148074241;
FirstTime=2017-2-21,12:11:25.0;
LastTime=2017-2-21,12:11:25.0;
Count=1;PendingQueue;
```

Configuration Examples

This section provides example for the fault management configuration on Cisco cBR-8.

Example: RPD Event Configuration

```
enable
configure terminal
cable profile rpd-event 6
    priority warning 0x3
    enable-notify
cable rpd node6
    identifier badb.ad13.5e08
    core-interface Te3/1/5
        principal
            rpd-ds 0 downstream-cable 3/0/17 profile 10
            rpd-us 0 upstream-cable 3/0/34 profile 13
        r-dti 16
    rpd-event profile 6
```

The following event reportings are supported:

- **alert:** Event reporting for alert priority.
- **critical:** Event reporting for critical priority.
- **debug:** Event reporting for debug priority.
- **emergency:** Event reporting for emergency priority.
- **error:** Event reporting for error priority.
- **informational:** Event reporting for informational priority.
- **notice:** Event reporting for notice priority.
- **warning:** Event reporting for warning priority.

Example: RPD 55-1 Upstream Event Configuration

```

cable profile rpd-event 6
  priority warning 0x3
  enable-notify

cable profile rpd-55d1-us-event 10
  corrected-cells-threshold 11
  high-power-threshold 7
  low-power-threshold 2
  total-cells-threshold 20
  uncorrectable-cells-threshold 8

cable rpd node 6
  identifier badb.ad13.5e08
  core-interface Te3/1/5
  principal
    rpd-ds 0 downstream-cable 3/0/17 profile 10
    rpd-us 0 upstream-cable 3/0/34 profile 13
  r-dti 16
  rpd-event profile 6
  rpd-55d1-us-event profile 10

```

Feature Information for R-PHY Fault Management

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the www.cisco.com/go/cfn link. An account on the Cisco.com page is not required.



Note

The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 3: Feature Information for R-PHY Fault Management

Feature Name	Releases	Feature Information
R-PHY Fault Management	Cisco 1x2 / Compact Shelf RPD Software 3.1	This feature was integrated into the Cisco Remote PHY Device.



CHAPTER 3

Cisco Remote PHY Device Operations and Debugging

This document describes the RPD operations and debugging of an RPD.

- [Hardware Compatibility Matrix for Cisco Remote PHY Device, on page 13](#)
- [Information about RPD Operations and Debugging, on page 14](#)
- [How to Access and Debug RPD, on page 14](#)
- [Configuration Examples, on page 16](#)
- [Feature Information for RPD Operations and Debugging, on page 17](#)

Hardware Compatibility Matrix for Cisco Remote PHY Device



Note

Unless otherwise specified, the hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases.

Table 4: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Node	Cisco 1x2 / Compact Shelf RPD Software 2.1 and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf
	Cisco 1x2 / Compact Shelf RPD Software 2.1a and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf-PKEY=

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Intelligent Node (iNode)	Cisco 1x2 / Compact Shelf RPD Software 4.1 and Later Releases Cisco Intelligent Remote PHY Device 1x2 <ul style="list-style-type: none"> • PID—iRPD-1X2= • PID—iRPD-1X2-PKEY=

**Note**

The -PKEY suffix in the PID indicates units that enable the SCTE-55-2 Out-of-Band protocol support.

Information about RPD Operations and Debugging

The operators might need secure remote access to the RPD for activities such as setting up the RPD before the installation, maintenance, or troubleshooting. The RPD supports Secure Shell (SSH) server that allows secure access to the RPD.

Prerequisites for RPD Operations

The following prerequisites are applicable for debugging or checking RPD operations:

- RPD has established GCP connection with the CCAP-core, and RPD IP address is retrievable from CCAP-core.
- RPD is assigned an IP address through the DHCP process, and the IP address is retrievable from the DHCP server.

How to Access and Debug RPD

Accessing RPD using SSH

After logging in to the RPD for the first time, the system shows a security warning.

```
SECURITY WARNING: ssh password login is accessible!
Please use pubkey login and set password login off!
```

The following procedure shows how to use SSH to access RPD without password from NMS.

1. Check whether NMS already has an SSH key. If yes, do not generate a new key.
2. Generate a new SSH key in NMS.

```
cat ~/.ssh/id_rsa.pub
ssh-keygen -t rsa
```
3. Add the NMS public key in RPD.

```
ssh pubkey add ?
LINE          NMS's pubkey
```

4. Verify whether NMS can connect using SSH to RPD without a password.

```
ssh -l admin <RPD ip>
```

Disabling SSH Login Password

Use the following commands to apply the Event Profile to an RPD:

```
R-PHY#conf t
R-PHY(config)#ssh password ?
off          disable ssh password login
on           enable ssh password login
R-PHY(config)#ssh password off
R-PHY(config)#end
```

Debugging RPD

Use the following procedure to debug RPD:

1. Disable RPD auto reboot by setting the reboot hold.

```
R-PHY# set reboot hold
```
2. Secure copy the logs of RPD to the server using the following command.

```
logging provision-archive scp server_ip user_id dst_location
```
3. Collect the show CLI output.

For RPD online issues, check which status is failed. You can check the following outputs:

- show provision all
- show provision history
- show dot1x detail
- show dhcp
- show tod
- show ptp clock 0 config
- show ptp clock 0 state

For modem online issue, check ds/us config and l2tp session.

You can collect the following outputs:

- show downstream channel configuration
- show downstream channel counter dps (show multiple times)
- show downstream depi configuration
- show upstream channel configuration <port number> <channel number>

- show upstream iuc counter <port number> <channel number> (show multiple times)
- show upstream map counter <port number> <channel number> (show multiple times)
- show upstream uepi configuration
- show l2tp tunnel
- show l2tp session

4. Enable RPD auto reboot, after collecting all logs and CLI output.

```
R-PHY#clear reboot hold
```

Verifying Disabled SSH Password Login

To check whether the SSH logging in using a password is disabled, use the show ssh session command as given in the following example.

```
R-PHY#show ssh session
connected session: 1
ssh password auth: off
ssh NMS pubkey num: 1
R-PHY#
```

Configuration Examples

This section provides example for the fault management configuration on R-PHY.

Example: Generating a New NMS pubkey

```
$ cat ~/.ssh/id_rsa.pub

$ ssh-keygen -t rsa

$ cat ~/.ssh/id_rsa.pub
ssh-rsa AAAAB3NzaC1yc2EAAAABIwAAAEAtQCXVFmRIwemejbTx0+U8taMq5n4Zetu
71xb+dtHV8Rr0wejiK1YJkT93n9hcBxsjHRu76bLp991+DDNL3+TH1jwnMQC1CsdvRmGXoe
GflmT9aTlGDf/ RW9ZywY9t8Kep9VnANu2DWSoh0wg2pE49HFOJAbGfuFOvPEdwZGGDMQNws
Eq/3xAQjBxajQqfgu4IqjVzKoo4PM/xx9X4Z1aMwxS3DvyN7L8O0o33mcDNsas13SslIjMSNfq
YpwOFvQve8c2onrYHUx2p3BwQOb/b0FzFQhZMTBxm/pDMXq/fkkD0uguk1xOGnqAATMJsSHIN
0UOdVbzhmrFRBBM4NzqQG5kNt7KvnWgx7HdalERvMyBC2MCGbFSHmQFyWmHBHPPmLIxK98W
XutoR8fzzs+4hingZ4X9DMMNwTQ6WOzjuKq6iU= userid@example.cisco.com
```

Example: Adding NMS pubkey in RPD

```
R-PHY#conf t
R-PHY(config)#ssh pubkey add ?
LINE                NMS's pubkey
R-PHY(config)#ssh pubkey add ssh-rsa AAAAB3NzaC1yc2EAAAABIwAAAEAtQCXVFmRIwemejbTx0+U8taM
q5n4Zetu71xb+dtHV8Rr0wejiK1YJkT93n9hcBxsjHRu76bLp991+DDNL3+TH1jwnMQC1
CsdvRmGXoeGflmT9aTlGDf/YfKxZMozMnR9q1GJFXlRAwGmsCR1llnV6IkFyh59P9Udkd
```

```
SSWv+QL8lCftWBmMnyt/CkqL98NK0Vp0gIYRv7UKCwhK40c8X7PhzxCMkVFTUv3bf9VIP
NA2esgzKDFpoJZkqCjrnXU1Xu00j8Twci7f0ytSrFVKuWp4XZbVdpWGH90BOQR8gKHmq
urP3nFp0v0k3Nf4UvSTuOOQi2h0mAf+9wzm+ab4lToadUbMawHyFYyuU= xxx@xxx.xxx.com
R-PHY (config) #end
```

```
R-PHY#show ssh nms-pubkey ssh-rsa AAAAB3NzaC1yc2EAAAABIwAAgEAtQCXVfm
RIwemejbTx0+U8taMq5n4Zetu7lxb+dtHV8Rr0wejiK1YJkT93n9hcBxsjHRu76bLp991
+DDNL3+THljwnMQC1CsdvRmGXoeGf1mT9aTlGDf/YfKxZMozMnR9q1GJFXlRAwGmsCR1l
lnV6IkFyh59P9UdkdSSWv+QL8lCftWBmMnyt/CkqL98NK0Vp0gIYRv7UKCwhK40c8X7Ph
zxCMkVFTUv3bf9VIPNA2esgzKDFpRvMyBC2MCGbFSHmQFyWmHBHPPmLiXK98WXutoR8fzz
s+4hingZ4X9DMMNwTQ6WOzjuKq6iU= xxx@xxx.xxx.com
```

Feature Information for RPD Operations and Debugging

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the www.cisco.com/go/cfn link. An account on the Cisco.com page is not required.



Note

The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 5: Feature Information for RPD Operations and Debugging

Feature Name	Releases	Feature Information
RPD Operations and Debugging	Cisco 1x2 / Compact Shelf RPD Software 3.1	This feature was integrated into the Cisco Remote PHY Device.



CHAPTER 4

RPD Reset

Finding Feature Information

Your software release may not support all the features that are documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. The Feature Information Table at the end of this document provides information about the documented features and lists the releases in which each feature is supported.

- [Hardware Compatibility Matrix for Cisco Remote PHY Device, on page 19](#)
- [Information about RPD Reset, on page 20](#)
- [Resetting RPD, on page 20](#)
- [Information about RPD Reset, on page 20](#)

Hardware Compatibility Matrix for Cisco Remote PHY Device



Note Unless otherwise specified, the hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases.

Table 6: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Node	Cisco 1x2 / Compact Shelf RPD Software 2.1 and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf Cisco 1x2 / Compact Shelf RPD Software 2.1a and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf-PKEY=

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Intelligent Node (iNode)	Cisco 1x2 / Compact Shelf RPD Software 4.1 and Later Releases Cisco Intelligent Remote PHY Device 1x2 <ul style="list-style-type: none"> • PID—iRPD-1X2= • PID—iRPD-1X2-PKEY=

**Note**

The -PKEY suffix in the PID indicates units that enable the SCTE-55-2 Out-of-Band protocol support.

Information about RPD Reset

Starting from Cisco 1x2 / Compact Shelf RPD Software 6.1, factory reset and NVRAM reset via TLV and CLI are supported. In the factory reset, RPD restores the factory configuration and performs cold reboot. In this case, it is better for the RPD to have golden image, otherwise users need to boot the RPD manually. In the NVRAM reset, RPD clears the non-volatile configuration and performs cold reboot.

Resetting RPD

To clear the configuration, image and logs of the RPD, perform factory reset as shown in the following example:

```
R-PHY#reboot factory-reset
```

```
Warning: This action will restore the factory configuration. Are you sure you want to do
the factory reset (yes/no)?
```

To clear the non-volatile configuration of the RPD, perform NVRAM reset as shown in the following example:

```
R-PHY#reboot nv-reset
```

```
Warning: This action will clear the non-volatile configuration. Are you sure you want to
do the nvreset (yes/no)?
```

Information about RPD Reset

Starting from Cisco 1x2 / Compact Shelf RPD Software 6.1, factory reset and NVRAM reset via TLV and CLI are supported. In the factory reset, RPD restores the factory configuration and performs cold reboot. In this case, it is better for the RPD to have golden image, otherwise users need to boot the RPD manually. In the NVRAM reset, RPD clears the non-volatile configuration and performs cold reboot.



CHAPTER 5

Archiving RPD Logs

Finding Feature Information

Your software release may not support all the features that are documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. The Feature Information Table at the end of this document provides information about the documented features and lists the releases in which each feature is supported.

- [Hardware Compatibility Matrix for Cisco Remote PHY Device, on page 21](#)
- [Information About Archiving Logs, on page 22](#)
- [Archiving Logs Using SCP or TFTP, on page 22](#)
- [Feature Information for Archiving Logs, on page 24](#)

Hardware Compatibility Matrix for Cisco Remote PHY Device



Note Unless otherwise specified, the hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases.

Table 7: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Node	Cisco 1x2 / Compact Shelf RPD Software 2.1 and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf Cisco 1x2 / Compact Shelf RPD Software 2.1a and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf-PKEY=

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Intelligent Node (iNode)	Cisco 1x2 / Compact Shelf RPD Software 4.1 and Later Releases Cisco Intelligent Remote PHY Device 1x2 <ul style="list-style-type: none"> • PID—iRPD-1X2= • PID—iRPD-1X2-PKEY=

**Note**

The -PKEY suffix in the PID indicates units that enable the SCTE-55-2 Out-of-Band protocol support.

Information About Archiving Logs

You can use SCP and TFTP to archive logs to the server.

When an RPD SSH session is closed during an RPD logging archive process, the RPD logging temp file is retained in the RPD file system. In this release, only the latest temp file is retained. The legacy temp files are removed.

Archiving Logs Using SCP or TFTP

**Note**

Use the absolute path for the `save_path` parameter.

To archive logs, use the **logging** command.

To use TFTP to transfer files, use the **logging [provision-archive|1588-archive|corefile] tftp <server_ip> <save_path>** command.

To use SCP to transfer files, use the **logging [provision-archive|1588-archive|corefile] scp <server_ip> <user> <save_path>** command.

To archive logs created during RPD provisioning using scp, use the **logging provision-archive scp <server_ip> <user> <save_path>** command. This is an example of how to archive logs created during RPD provisioning using scp.

**Note**

- Use **provision-archive** to archive logs created during RPD provisioning.
- Use **1588-archive** to archive PTP logs.
- Use **corefile** to archive logs created during system crashes.
- <user> is the username of the SCP or TFTP server account to which files are transferred.
- <save_path> is the absolute or relative path of the folder in the SCP or TFTP server. You must have write permission to access the folder. Make sure that the folder has sufficient space.
- <server_ip> can be IPv4 or IPv6 address. The server IP address type must be the same as the RPD IP address.
- For SCP file transfer, type the password of your server account when prompted. For TFTP file transfer, password is not required.
- RPD should be able to successfully ping the SCP or TFTP server. If the ping is unsuccessful, files are not archived.

```
R-PHY#logging provision-archive scp 198.51.100.1 <user> <save_path>
Wait for archiving logs
Collect tech-support info...
[ 370.528323] RPD_CPLD: finish watchdog configuration 2
[ 370.550344] RPD_CPLD: finish watchdog configuration 3

Wait for upload archive to server. It would take 3 minutes or more.
RPD logs will be saved in
<user>@<server_ip>:./<save_path>/RPD_PROV_10049fc20200_LOG_2018-08-20_00_12_22_419798.tar.gz

Host '<server_ip>' is not in the trusted hosts file.
(ssh-rsa fingerprint md5 b6:bb:d4:20:92:47:bb:29:d7:2c:5d:47:7a:a5:c6:8d)
Do you want to continue connecting? (y/n) y
<user>@<server_ip>'s password:
RPD_PROV_10049fc20200_LOG_2018-08-20_00_12_22 100%    61MB    1.9MB/s    00:32
[Done]
```

To archive PTP logs using scp, use the **logging 1588-archive scp <server_ip> <user> <save_path>** command. This is an example of how to archive PTP logs using scp.

```
R-PHY#logging 1588-archive scp 198.51.100.1 <user> /tmp

wait for archiving 1588 logs
Wait for upload archive to server. It would take 3 minutes or more.
RPD logs are saved in
user@198.51.100.1:/tmp/RPD_1588_0027900a0cf8_LOG_1977-01-08_21_26_05_222552.tar.gz

Host '198.51.100.1' is not in the trusted hosts file.
(ssh-rsa fingerprint md5 1d:9d:69:0c:17:1e:66:03:11:7e:ff:a3:c1:55:b1:a7)
Do you want to continue connecting? (y/n) user@198.51.100.1's password:
RPD_1588_0027900a0cf8_LOG_1977-01-08_21_26_05 100%    29      0.0KB/s    00:00
[Done]
```

To archive logs created during system crashes using scp, use the **logging corefile scp <server_ip> <user> <save_path>** command. This is an example of how to archive logs created during system crashes using scp.

```
R-PHY#logging corefile scp 198.51.100.1 <user> /tmp

wait for archiving corefile
Wait for upload archive to server. It would take 3 minutes or more.
RPD logs are saved in
user@198.51.100.1:/tmp/RPD_COREFILE_0027900a0cf8_LOG_1977-01-08_21_27_59_522646.tar.gz
jianyzha@198.51.100.1's password:
RPD_COREFILE_0027900a0cf8_LOG_1977-01-08_21_2 100% 9126KB   8.9MB/s   00:01
[Done]
```

To archive logs created during RPD provisioning using tftp, use the **logging provision-archive tftp <server_ip> <save_path>** command. This is an example of how to archive logs created during RPD provisioning using tftp.

```
R-PHY#logging provision-archive tftp 198.51.100.1 .

wait for archiving logs
Collect tech-support info...

wait for upload archive to server
RPD provision logs are saved in
198.51.100.1:$TFTP_DIR/./RPD_0027900a0cf8_LOG_1977-01-08_18_20_10_509660.tar.gz
[Done]
```

To archive PTP logs using tftp, use the **logging 1588-archive tftp <server_ip> <save_path>** command. This is an example of how to archive PTP logs using tftp.

```
R-PHY#logging 1588-archive tftp 198.51.100.1 .

wait for archiving 1588 logs
Wait for upload archive to server. It would take 3 minutes or more.
RPD logs are saved in
198.51.100.1:$TFTP_DIR/./RPD_1588_0027900a0cf8_LOG_1977-01-08_21_25_26_352484.tar.gz
[Done]
```

To archive logs created during system crashes using tftp, use the **logging corefile tftp <server_ip> <save_path>** command. This is an example of how to archive logs created during system crashes using tftp.

```
R-PHY#logging corefile tftp 198.51.100.1 .

wait for archiving corefile
Wait for upload archive to server. It would take 3 minutes or more.
RPD logs are saved in
198.51.100.1:$TFTP_DIR/./RPD_COREFILE_0027900a0cf8_LOG_1977-01-08_21_27_37_782555.tar.gz
[Done]
```

Feature Information for Archiving Logs

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the www.cisco.com/go/cfn link. An account on the Cisco.com page is not required.



Note

The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 8: Feature Information for Archiving Logs

Feature Name	Releases	Feature Information
Archiving Logs	Cisco 1x2 RPD Software 6.1	This feature was introduced on the Cisco Remote PHY Device.



CHAPTER 6

SSH Account Management

Finding Feature Information

Your software release may not support all the features that are documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. The Feature Information Table at the end of this document provides information about the documented features and lists the releases in which each feature is supported.

- [Hardware Compatibility Matrix for Cisco Remote PHY Device, on page 27](#)
- [Information About SSH Account Management, on page 28](#)
- [Configure SSH Account Management, on page 28](#)
- [Feature Information for SSH Account Management, on page 29](#)

Hardware Compatibility Matrix for Cisco Remote PHY Device



Note Unless otherwise specified, the hardware components introduced in a given Cisco Remote PHY Device Software Release are supported in all subsequent releases.

Table 9: Hardware Compatibility Matrix for the Cisco Remote PHY Device

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Node	Cisco 1x2 / Compact Shelf RPD Software 2.1 and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf Cisco 1x2 / Compact Shelf RPD Software 2.1a and Later Releases Cisco Remote PHY Device 1x2 <ul style="list-style-type: none">• PID—HA Shelf-PKEY=

Cisco HFC Platform	Remote PHY Device
Cisco GS7000 Super High Output Intelligent Node (iNode)	Cisco 1x2 / Compact Shelf RPD Software 4.1 and Later Releases Cisco Intelligent Remote PHY Device 1x2 <ul style="list-style-type: none"> • PID—iRPD-1X2= • PID—iRPD-1X2-PKEY=

**Note**

The -PKEY suffix in the PID indicates units that enable the SCTE-55-2 Out-of-Band protocol support.

Information About SSH Account Management

Manage your SSH account for an RPD SSH login. This feature enables you to add, delete, and change password of an SSH account.

Configure SSH Account Management

Add, delete, or modify your SSH account. You can also view your account details.

Add a New SSH Account

**Note**

You can add a maximum of ten accounts at a time.

To add a new SSH account, run the **ssh adduser <newuser>** command. This example shows how to add a new SSH account.

```
R-PHY>enable
R-PHY#configure terminal
R-PHY(config)#ssh adduser <newuser>
Changing password for <newuser>
New password:
Retype password:
Password for <newuser> changed by root
R-PHY(config)#end
```

Delete an SSH Account

**Note**

You cannot delete the last account.

To delete an SSH account, run the **ssh delete <newuser>** command. This example shows how to delete an SSH account.

```
R-PHY>enable
R-PHY#configure terminal
R-PHY(config)#ssh delete <newuser>
Warning: Are you sure to delete this account? [No/Yes]
Yes
delete account '<newuser>' successfully
R-PHY(config)#end
```

Change an SSH Account Password

To change an SSH account password, run the **ssh chpasswd <user>** command. This example shows how to change an SSH account password.

```
R-PHY>enable
R-PHY#configure terminal
R-PHY(config)#ssh chpasswd <user>
Please enter password for '<user>':
Please re-enter your password:
Password for '<user>' changed
R-PHY(config)#end
```

View SSH Account Details

To view an SSH account details, run the **show ssh account** command. This example shows how to view an SSH account details.

```
R-PHY#show ssh account
Account Num: 2
Current SSH Accounts:
admin
user
```

Feature Information for SSH Account Management

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the www.cisco.com/go/cfn link. An account on the Cisco.com page is not required.

**Note**

The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 10: Feature Information for SSH Account Management

Feature Name	Releases	Feature Information
SSH Account Management	Cisco 1x2 RPD Software 6.1	This feature was introduced on the Cisco Remote PHY Device.