Troubleshooting the Cisco Remote PHY Shelf 7200

Troubleshooting: The cable modems are not in init() state

Problem The cable modems are not in init() state.

Possible Cause PTP is not aligned.

Solution Use the **show ptp clock running** command to check ptp clock state.

```
NG13#show ptp clock running
                    PTP Ordinary Clock [Domain 0]
       State           Ports         Pkts sent      Pkts rcvd       Redundancy Mode
       PHASE_ALIGNED  1              1666420        5051243         Hot standby
                             PORT SUMMARY

                    PTP Master
Name            Tx Mode     Role        Transport    State       Sessions      Port Addr
slave-from-903 unicast     slave       Lo1588       Slave       1             10.90.3.93
```