



Cisco IOS-XE In-Service Software Upgrade Process

Cisco cBR-8 Routers support the In-Service Software Upgrades (ISSU) for redundant platforms.

Finding Feature Information

Your software release may not support all the features that are documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. The Feature Information Table at the end of this document provides information about the documented features and lists the releases in which each feature is supported.

Contents

- [Hardware Compatibility Matrix for the Cisco cBR Series Routers, on page 1](#)
- [Information about In-Service Software Upgrade, on page 2](#)
- [How to Configure In-Service Software Upgrade, on page 3](#)
- [Additional References, on page 5](#)
- [Feature Information for In-Service Software Upgrade, on page 6](#)

Hardware Compatibility Matrix for the Cisco cBR Series Routers



Note The hardware components that are introduced in a given Cisco IOS-XE Release are supported in all subsequent releases unless otherwise specified.

Table 1: Hardware Compatibility Matrix for the Cisco cBR Series Routers

Cisco CMTS Platform	Processor Engine	Interface Cards
Cisco cBR-8 Converged Broadband Router	<p>Cisco IOS-XE Release 16.5.1 and Later Releases</p> <p>Cisco cBR-8 Supervisor:</p> <ul style="list-style-type: none"> • PID—CBR-SUP-250G • PID—CBR-CCAP-SUP-160G • PID—CBR-CCAP-SUP-60G • PID—CBR-SUP-8X10G-PIC 	<p>Cisco IOS-XE Release 16.5.1 and Later Releases</p> <p>Cisco cBR-8 CCAP Line Cards:</p> <ul style="list-style-type: none"> • PID—CBR-LC-8D30-16U30 • PID—CBR-LC-8D31-16U30 • PID—CBR-RF-PIC • PID—CBR-RF-PROT-PIC • PID—CBR-CCAP-LC-40G • PID—CBR-CCAP-LC-40G-R <p>Cisco cBR-8 Downstream PHY Modules:</p> <ul style="list-style-type: none"> • PID—CBR-D30-DS-MOD • PID—CBR-D31-DS-MOD <p>Cisco cBR-8 Upstream PHY Modules:</p> <ul style="list-style-type: none"> • PID—CBR-D30-US-MOD • PID—CBR-D31-US-MOD

Information about In-Service Software Upgrade

Cisco cBR-8 Routers support the In-Service Software Upgrades (ISSU) for redundant platforms. The ISSU process allows software to be updated or otherwise modified while packet forwarding continues with the benefit of LCHA.

For the Cisco cBR Series Routers, ISSU-compatibility depends on the software subpackage being upgraded and the hardware configuration.

The specific procedures in this document represent supported and tested installation sequences. The Cisco IOS-XE system software allows other installation sequences for special purposes under the guidance of Cisco customer support representatives, but the steps in this document should be followed otherwise. These steps should be followed completely, as the Cisco cBR Series Routers are designed to run one version of Cisco IOS-XE on an SUP, and running subpackages from different versions of Cisco IOS-XE can cause unexpected router behavior.

How to Configure In-Service Software Upgrade

This section describes the configuration of the ISSU feature:

Configuring Subpackage Upgrade

Subpackages Upgrade

Subpackage upgrade allows a subset of the running software to be upgraded. It is intended for patching small and targeted fix instead of full image upgrade. Subpackage upgrade supports both single and dual SUP setup.

Single SUP Subpackages Upgrade

Before you begin

Be sure to complete the following prerequisites before running the ISSU process:

- Config register autoboot enabled.
- Target patch copied to active SUP in the same directory of the packages.conf file system is booted up with.
- If needed copy patch info file to SUP.
- Enough bootflash disk space on SUP.

Procedure

	Command or Action	Purpose
Step 1	enable Example: <pre>Router> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	request platform software package install rp rp-slot file bootflash: Example: <pre>Router# request platform software package install rp 1 file bootflash:cbkup-universalk9.03.17.00.S.156-1.S-std.SPA.bin</pre>	Upgrades the cBR-8 router with one SUP using subpackages ISSU procedure.

Dual SUPs Subpackages Upgrade

Before you begin

Be sure to complete the following prerequisites before running the ISSU process:

- Standby SUP must be in hot standby.
- Config register autoboot enabled.
- Both SUP in sub-package mode, running same base image and patches from same path.

- Target patch copied to active SUP in the same directory of the packages.conf file system is booted up with.
- If needed copy patch info file to both SUPs.
- Enough bootflash disk space on both SUPs.

Procedure

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	request platform software package install node file bootflash: Example: Router# request platform software package install node file bootflash:crsup-universalk9.03.17.00.S.156-1.S-std.SPA.bin	Upgrades the cBR-8 router with dual SUPs using subpackages ISSU procedure.

Linecard Only In-Service Software Upgrade

If the upgrade fails or you manually cancel the upgrade at linecard upgrade stage, user can initiate linecard only upgrade.

Use **request platform software package install node linecard-only** command to upgrade only the linecard to the same version as the one in the current active SUP, the customer can choose to upgrade one linecard or all the linecards in the chassis.

This command can be used together with **request platform software package install node file *file-path* noreload linecard** command to upgrade SUP first, and then upgrade linecard.

Procedure

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	request platform software package install node linecard-only Example: Router# request platform software package install node linecard-only all	Upgrade all the linecards to the same version as the one in the current active SUP.

ISSU Upgrade Across Major Releases

Starting from Cisco IOS XE Fuji 16.7.1 release, ISSU can upgrade cbr-8 between major releases.

Procedure

Step 1 Copy the base image to active and standby SUPs. Copy the ISSU target image to active SUP.

```
copy <location>/<base_image> <location_active_sup>
copy <location>/<base_image> <location_standby_sup>
copy <location>/<target_image> <location_active_sup>
```

Step 2 Expand base image to both SUPs at the same folder.

```
request platform software package expand file
<location_active_sup>/<base_image>
request platform software package expand file
<location_standby_sup>/<base_image>
```

Step 3 Config register for auto boot (eg) config-reg 0x2102.

```
config-register 0x2102
boot system <location_active_sup>/packages.conf
```

Step 4 Save then reload router via subpackage mode.

```
reload
```

Step 5 After boot up, verify base image loaded using **show version running** and check more.

Step 6 Copy the target image to active SUP in the same location as before.

```
copy <location>/<target_image> <location_active_sup>
```

Step 7 Using Request command to do ISSU.

```
request platform software package install node file <location_active_sup>/<target_image>
```

Additional References

The following sections provide references related to the ISSU feature.

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for In-Service Software Upgrade

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the www.cisco.com/go/cfn link. An account on the Cisco.com page is not required.



Note The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 2: Feature Information for ISSU

Feature Name	Releases	Feature Information
ISSU	Cisco IOS XE Fuji 16.7.1	This feature was integrated on the cisco cBR Series Converged Broadband Routers.