



Cisco Smart PHY Application User Guide, Release 22.2

First Published: 2022-07-13

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies of this document are considered uncontrolled. See the current online version for the latest version.

Cisco has more than 200 offices worldwide. Addresses and phone numbers are listed on the Cisco website at www.cisco.com/go/offices.

The documentation set for this product strives to use bias-free language. For purposes of this documentation set, bias-free is defined as language that does not imply discrimination based on age, disability, gender, racial identity, ethnic identity, sexual orientation, socioeconomic status, and intersectionality. Exceptions may be present in the documentation due to language that is hardcoded in the user interfaces of the product software, language used based on standards documentation, or language that is used by a referenced third-party product.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/c/en/us/about/legal/trademarks.html>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

© 2022 Cisco Systems, Inc. All rights reserved.



CONTENTS

Full Cisco Trademarks with Software License ?

CHAPTER 1

Information about Cisco Smart PHY 1

- Benefits of Cisco Smart PHY 1
- Configuring DAA Infrastructure 2
- How to Use Cisco Smart PHY 2
 - Logging into Smart PHY UI 3
 - Overview 3
 - Provisioning an RPD 3

CHAPTER 2

Credential Profiles 5

- Creating a New Credential Profile 6
- Editing Credential Profiles 7
- Changing Credential Profile for existing CCAP Core 7
- Performing Bulk Credential Profile Update 8
- Deleting Credential Profile 8

CHAPTER 3

Managing Devices 11

- Inventory and Device Management 12
- Adding Devices through GUI 14
- Accessing Device 360 Sidebar 15
- Importing Devices in Bulk 15
- Exporting Devices in Bulk 16
- Deleting a Device from the Inventory 16
- Fetching SSH Keys from Cisco cBR-8 17
- Disabling Southbound Communication to Cisco cBR-8 Router 18

Restricted Cisco Smart PHY Operations 19

CHAPTER 4

Managing RPDs 21

- Managing RPD Associations 23
- Remote PHY Device Association 24
 - Creating an RPD Association 28
 - Creating RPD Associations in Bulk Through CSV Import 29
- Service Definitions 29
 - Creating Service Definitions 30
 - Viewing and Editing Service Definitions 33
 - Viewing Service Definitions 33
 - Editing Service Definitions 34
 - Cloning Service Definitions 35
- Provisioning an RPD for Video Support 35
 - Configuring Video Services 39
- cBR-8 Configuration Reconciliation 41
- Viewing RPD History 42
- Managing RF Power Adjust Profiles 42
 - Limitations for RF Power Adjust Profile 43
 - Creating an RF Power Adjust Profile 43

CHAPTER 5

Security and Administration 45

- Database Operations 45
 - Exporting Database from Local Operation Hub Cluster 46
 - Exporting Database to a Remote Server 46
 - Importing Database 47
 - Viewing History of Database Operations 47
- Customizing Smart PHY Settings 48
 - Global Configuration 48
 - Static Routes 49
 - GCP Redirect Configuration 49
 - I15 GCP Redirect Configuration 49
 - Creating I15 GCP Redirect entry 50
 - I15 GCP-redirect Result Notification 50

Software Compatibility Rules	50
Creating a Software Conmpatibility Rule	50

CHAPTER 6

Monitoring and Troubleshooting	53
Monitoring Host Resources	53
API Explorer	54
Accessing API Explorer	54
Debugging RPD SSD on Cisco Smart PHY	54
Checking SSD on NSO	54
Checking SSD using RestAPI	55
Checking SSD on Cisco cBR-8	57
Debugging SSD on Cisco cBR-8	57
DEPI Latency Measurement in Service Template	57
Checking New DLM Configuration on Cisco cBR-8	58

APPENDIX A

Best Practices	59
Best Practices	59



CHAPTER 1

Information about Cisco Smart PHY

Cisco Smart PHY is a highly resilient cloud-native solution for installing, configuring, monitoring, and troubleshooting Remote PHY Devices (RPD) serviced by Cisco cBR-8 routers.

Smart PHY significantly simplifies RPD deployments thereby improving operational efficiency and reducing the total cost of ownership for Communication Service Providers (CSPs).

Smart PHY focuses on:

- Simplifying Distributed Access Architecture (DAA) deployment
- Providing Device Lifecycle management for RPDs
- Dynamic RPD Resource Management & CIN traffic engineering
- Enabling Common DHCP policy
- RPD GCP Redirect Management
- Surfacing Advanced Monitoring, Troubleshooting, and Cluster Health Metrics for network insights
- Enabling Programmatic API control for easy third party integration
- [Benefits of Cisco Smart PHY, on page 1](#)
- [Configuring DAA Infrastructure, on page 2](#)
- [How to Use Cisco Smart PHY, on page 2](#)

Benefits of Cisco Smart PHY

Below are some of the benefits of using the Cisco Smart PHY application:

- Zero-Touch discovery of RPDs as they are connected to the CIN
- Error free RPD Provisioning, which is validated by YANG data models
- Deployment validation ensures that unauthorized changes are detected and flagged
- RPD Software management
- REST-based API eases integration with third party systems

Configuring DAA Infrastructure

This section describes the steps that you should take to ensure your Distributed Access Architecture (DAA) infrastructure works with Smart PHY.

Configuring DHCP

To establish a GCP session with Smart PHY, and later to be GCP-redirected to the appropriate CCAP Cores, the RPDs must first discover Smart PHY’s Converged Interconnect Network (CIN) virtual IP address.

Discovery is performed using DHCP. The DHCP servers assigning leases to RPDs must include the CIN virtual IP address of Cisco Smart PHY in the suboption 61 CCAP Cores, under DHCP option 43.

To configure suboption 61 CCAP Cores under DHCP option 43, contact your DHCP software vendor.

Configuring Cisco cBR-8 for Smart PHY

Smart PHY collects SNMP traps and syslog messages to determine and report the operational status of Cisco cBR-8 routers and RPDs.

Enabling Syslog

You can configure your cBR-8 routers to send syslog messages to Smart PHY, including the messages for Line Card high availability (HA) events.

To enable syslog, enter the following commands on your cBR-8 routers:

```
configure terminal
logging host <Smart PHY CIN Virtual IP Address> transport [tcp|udp]
port 8514
logging trap informational
cable logging layer2events
```

Enabling SNMP Traps

You can configure your cBR-8 routers to send SNMP traps to Smart PHY.

To enable SNMP traps on your cBR-8 router, enter the following commands:

```
configure terminal
snmp-server host <Smart PHY CIN Virtual IP address> version 2c public udp-port <port-number>
```

How to Use Cisco Smart PHY

Table 1: Feature History

Feature Name	Release information	Description
Modernized and Refreshed Smart PHY UI for System Settings and Appearance	Cisco Smart PHY 22.2	The Smart PHY UI has been completely refreshed and modernized with a new look and feel, and streamlined workflows.

This section describes how to use the Cisco Smart PHY application:

- [Logging into Smart PHY UI, on page 3](#)
- [Provisioning an RPD, on page 3](#)

Logging into Smart PHY UI

- Step 1** In the browser's address bar, enter `https://<fqdn>` or `https://<Cisco Smart PHY master virtual IP address>.nip.io`. The access URL is based on the initial cluster configuration.
- When you access Cisco Smart PHY for the first time, the browser may display a warning that the site is untrusted or the connection is not private. The warning is due to Smart PHY's use of a self-signed certificate. Follow the browser prompts to add a security exception.
- Step 2** Log in through the Cisco Operations Hub UI using the password that you provided during the initial installation. The **Welcome** page appears.
- Step 3** Click the **Cisco Smart PHY** box to open the application. The Cisco Smart PHY **Overview** page appears. To open the Cisco Smart PHY application each time after you log in, check the checkbox for **Open Smart PHY at login**.
- Step 4** To exit the web GUI, close the browser window or log out using the option in the main menu.
-

Overview

When you access Smart PHY from the Operations Hub's Welcome page, or if you have configured Smart PHY to open at login, your browser automatically loads Smart PHY's Overview page.

The Smart PHY Overview provides you with a centralized view of Inventory and Provisioning data. Displayed statistics include the number of RPDs, CCAP Cores, Credential Profiles, RPD Associations, and Service Definitions present in the system.

The Overview page is accessible by clicking the Operations Hub main menu, then navigating to **Smart PHY > Overview**.

If you are interested in viewing more detailed cluster specific Smart PHY metrics, please visit Operations Hub's **Dashboards** section.

Provisioning an RPD

- Step 1** Create a Credential Profile. For more information, see [Creating a New Credential Profile, on page 6](#).
- Step 2** Add the Cisco cBR-8 router to the inventory. For more information, see [Adding Devices through GUI, on page 14](#) and [Importing Devices in Bulk, on page 15](#).

Step 3 Create a Service Definition.

For more information, see [Creating Service Definitions, on page 30](#).

Step 4 Create an RPD Association.

Step 5 Save the changes.

For more information, see [Remote PHY Device Association, on page 24](#).

Note After providing all the mandatory parameters, Smart PHY pushes the RPD's configuration to the Cisco cBR-8 router. When the RPD boots, the RPD establishes a GCP session with Smart PHY. Smart PHY GCP-redirects the RPD to the DOCSIS Principal Core configured in the RPD Association, post which the RPD's status in Smart PHY is `Online`.



CHAPTER 2

Credential Profiles

Table 2: Feature History

Feature Name	Release information	Description
Modernized and Refreshed Credential Management UI	Cisco Smart PHY 22.2	Modifications in the Credential Management Smart PHY UI: <ul style="list-style-type: none">• Introduction of two new fields—In Use and Last Updated (in Date and time format) for the Credential profile.• Enhanced search facility to search based on credential profile parameters.

Overview

Credential profiles allow you to apply credential settings consistently across CCAP cores. When you add or import CCAP cores, you can specify the credential profile that you want to use. If you need to modify parameters such as changing a device password, you can edit the credential profile. Once the parameter is modified, it is applicable to all the CCAP cores that use the modified profile.

Figure 1: Credential Profile

The screenshot shows the Cisco Operations Hub interface for Credential Profiles. The left sidebar contains navigation options: Overview, Inventory, Service Definitions, RPD Associations, PROFILES (with sub-items: Credential Profiles, RF Power Adjust Profiles), SETTINGS (with sub-items: Global Configuration, GCP Redirect Configuration, Software Compatibility Rules), and ADMINISTRATION (with sub-item: Database Operations). The main content area is titled 'Credential Profiles' and includes a search bar, 'In Use' filters (Yes/No), and action buttons (Create, Edit, Delete). A table lists the profiles:

<input type="checkbox"/>	Profile Name	User Name	Protocol	Port Number	In Use	Last Updated
<input type="checkbox"/>	Baltar_SSH	ctuser	SSH	22	✓	Jul 1, 2022 11:11:15 AM
<input type="checkbox"/>	Taipei_SSH	ctuser	SSH	22	✓	Jul 1, 2022 11:10:48 AM

For more information, refer the following topics:

- [Creating a New Credential Profile, on page 6](#)
- [Editing Credential Profiles, on page 7](#)
- [Changing Credential Profile for existing CCAP Core, on page 7](#)
- [Performing Bulk Credential Profile Update, on page 8](#)
- [Deleting Credential Profile, on page 8](#)
- [Creating a New Credential Profile, on page 6](#)
- [Editing Credential Profiles, on page 7](#)
- [Changing Credential Profile for existing CCAP Core, on page 7](#)
- [Performing Bulk Credential Profile Update, on page 8](#)
- [Deleting Credential Profile, on page 8](#)

Creating a New Credential Profile

This procedure creates a new credential profile.

Before you begin

Make sure that the SSH and SNMP are configured on Cisco cBR-8 router.

-
- Step 1** At the main menu, click **Smart PHY > Credential Profiles**.
The **Credential Profiles** page appears.
- Step 2** Click **Create**.
The **Add Credential Profile** window appears at the right side of the page.
- Step 3** Enter the following details in the text fields.

If you have to add several credential profiles, then ensure that the credential **Profile Name** and **Description** are as informative as possible.

Field Name	Description
Profile Name	Name of the Profile
Username	Username of the Cisco cBR-8 router
Password	Password of the Cisco cBR-8 router
Enable Password	Enable Password of the Cisco cBR-8 router
Connectivity Type	SSH or Telnet
Port Number	22 for SSH and 23 for Telnet

Step 4 Click **Save**.

A success confirmation message appears that a new credential profile is added.

- Note**
- In a large network, devices may share the same credentials.
 - Smart PHY leverages SSH to log in directly to the `exec` mode on the Cisco cBR-8 router.
 - When a CCAP core is added or updated using this profile, the content you specify in the credential profile is applied to the device automatically.

Editing Credential Profiles

This procedure edits credential profiles.

Step 1 At the main menu, click **Smart PHY > Credential Profiles**.

The **Credential Profiles** page appears.

Step 2 Click the profile that you want to view or edit.

Step 3 Update the credential profile parameters as required.

Step 4 Click **Save**.

- Note** A credential profile is applied to multiple CCAP cores. Once the credential profile is updated, the new set of parameters is referred by the associated devices automatically.

Changing Credential Profile for existing CCAP Core

You can change the credential profile associated with a CCAP core at any time from Smart PHY's **Inventory** page.

This procedure changes the credential profile associated with a CCAP core.

- Step 1** At the main menu, click **Smart PHY > Inventory**.
 - Step 2** Check the check box associated with the CCAP core that you want to update.
 - Step 3** Click **Edit** and then select a different credential profile from the **Credential Profile** drop-down list.
 - Step 4** Click **Save**.
-

Performing Bulk Credential Profile Update

We recommend that you use the Smart PHY's CSV import feature so that you can perform bulk credential profile updates to CCAP cores.

This procedure makes bulk credential profile updates to CCAP cores.

- Step 1** At the main menu, click **Smart PHY > Inventory > Credential Profiles**.
The **Remote PHY Devices & CCAP Cores** page appears.
- Step 2** Choose the CCAP cores that you want to update and click **Export**. A CSV file is generated and downloaded to your PC.
You can use the following **Export** options:
 - a. To include a complete list of devices in the **Remote PHY Devices & CCAP Cores** page, click **Export**.
 - b. To include the selected devices, check the device check boxes that you want to modify, and click **Export**.
 - c. To include the filtered list of devices, enter the text in the **Search** field to filter the list of devices, and click **Export**.
- Step 3** **Edit** the new CSV file, update the rows with another Credential Profile and then **Save** the file. The file must be saved in the CSV format. The Credential Profile that you want to use must exist in Smart PHY before initiating the **Import** operation.
- Step 4** Click **Import**. The updated CSV file is imported.
- Step 5** Review the proposed changes in the **Replace Existing Node** sidebar window. Click **Yes to All** to accept the changes.
- Step 6** Click **Save**.

Note This operation overwrites the existing associations between a CCAP Core and the credential profile.

Deleting Credential Profile

Smart PHY allows deleting one or more credential profiles as long as the selected profiles are not in use.

This procedure deletes the credential profile.

-
- Step 1** At the main menu, click **Smart PHY > Credential Profiles**.
The **Credential Profiles** page appears.
- Step 2** Select one or more profiles which are not in use.
- Step 3** Click **Delete**.
A confirmation message appears that the credential profile is deleted.
-



CHAPTER 3

Managing Devices

Table 3: Feature History

Feature Name	Release information	Description
<p>Modernized and Refreshed Inventory page UI</p>	<p>Cisco Smart PHY 22.2</p>	<p>Modifications in the Inventory Management Smart PHY UI:</p> <ul style="list-style-type: none"> • Main menu navigation path. • Import of bulk inventory data for CCAP core and remote smart PHY devices. • Add tag to the devices. • Support to delete devices in bulk. • Filtering options based on device types or device management. • Addition of Credential profile information for the device. • Consolidation of managed CCAP actions to fetch SSH keys and enable maintenance mode for a device. • Export device data (single or bulk) in the UI. • Enhancement in table settings to edit the table columns and table appearance, and arrange the table columns as per requirement. • Enhanced search facility to search based on device parameters.

- [Inventory and Device Management](#), on page 12
- [Adding Devices through GUI](#), on page 14
- [Accessing Device 360 Sidebar](#), on page 15
- [Importing Devices in Bulk](#), on page 15
- [Exporting Devices in Bulk](#), on page 16
- [Deleting a Device from the Inventory](#), on page 16
- [Fetching SSH Keys from Cisco cBR-8](#), on page 17
- [Disabling Southbound Communication to Cisco cBR-8 Router](#), on page 18
- [Restricted Cisco Smart PHY Operations](#), on page 19

Inventory and Device Management

The **Inventory** page helps you manage, monitor, and organize Remote PHY and CCAP Core inventory. You can quickly view inventory details such as Device Name, Device IP address, MAC address, Product Type, RPD Software version, Tags, and so on. CCAP can be both managed and unmanaged; Non-Cisco RPDs, if supported by Cisco cBR-8, can also be added in Smart PHY.

Cisco Smart PHY supports 50,000 RPDs on a 3-node cluster. Because the number of RPDs provisioned by the Cisco Smart PHY scales into such huge numbers, we recommend that the Operators work on Cisco Smart PHY programmatically using its REST API.

The Following fields are available in the **Inventory** page.

Table 4: Inventory Fields

Field	Description
Status	Status of the CCAP or RPD namely: <ul style="list-style-type: none"> • ONLINE • ONLINE • OFFLINE • UNKNOWN • SSHKEYFETCH • MAINTENANCE • NORMALOPS_PROGRESS
Device Name	Host name of the device.
Device Description	Device Description.
IP Address	IP address of the CCAP Core.
MAC Address	MAC address of the RPD.
Product Type	Product type of the device.
Software Version	Software version of the device.

Field	Description
Credential Profile	Credential profile used in CCAP.
Latitude	Latitude of the device.
Longitude	Longitude of the device.
Location	Location of the device.
Model Number	Model number of the device.
Tags	Tags associated with the device.

An administrator can perform the following operations from the Smart PHY inventory page.

Operation Name	Description
Add CCAP	Adding CCAP Core.
Add RPD	Adding RPD.
Edit	Editing parameters of an existing CCAP Core or RPD.
Remove	Remove a CCAP or RPD.
Refresh RPD State	Refresh the state of an RPD.
Fetch SSH Key	Fetches the latest SSH Key from a CCAP Core.
Enable Maintenance Mode	Moves a CCAP Core manually to Maintenance mode during a maintenance window.
Resume Normal Operation	Restores the normal mode of operation for a CCAP Core.
Import	Import Inventory data for CCAP Core(s) and RPD(s).
Export	Export Inventory data for CCAP Core(s) and RPD(s).

Figure 2: Inventory

The screenshot displays the Cisco Operations Hub interface for Smart PHY Inventory. The main content area shows a table titled "Remote PHY Devices & CCAP Cores" with the following data:

Status	Device Name	IP Address	MAC Address	Product Type	Version
Online	HD_shelf_s12_n3	10.203.1.100	[blurred]	SHELF_7200_LC-6X12	hdshelf_V1.4_20210618154713
Online	HD_shelf_s12_n4	10.203.1.102	[blurred]	SHELF_7200_LC-6X12	hdshelf_V1.4_20210618154713
Online	HD_shelf_s12_n1	10.203.1.99	[blurred]	SHELF_7200_LC-6X12	hdshelf_V1.4_20210618154713
Online	HD_shelf_s12_n5	10.203.1.98	[blurred]	SHELF_7200_LC-6X12	hdshelf_V1.4_20210618154713
Online	HD_shelf_s12_n2	10.203.1.103	[blurred]	SHELF_7200_LC-6X12	hdshelf_V1.4_20210618154713
Online	HD_shelf_s12_n6	10.203.1.101	[blurred]	SHELF_7200_LC-6X12	hdshelf_V1.4_20210618154713

The interface also shows 57 records in total and options to show records per page (1-25) and page navigation (1, 2, 3).

Credential Profiles

Credential profiles are collections of device credentials to Telnet or SSH to cBR8 devices. When you add or import devices, you specify the credential profile the devices you want to use. You can apply same or different credential profiles across devices.

For information regarding Credential Management, see [Credential Profiles](#).



Note We recommend that you add RPDs through Cisco Smart PHY RPD Association page and not through the Inventory page. The RPD Association page creates an inventory record automatically. For more information see, [Creating an RPD Association](#).

Adding Devices through GUI

Use the following procedure to add a device.

-
- Step 1** Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**. The **Remote PHY Devices & CCAP Cores** page displays.
- Step 2** Click **Add** and choose either **CCAP Core** or **Remote PHY Device**.
- Step 3** Enter the values for:
- **Managed CCAP Core:**
 - Management IP Address: Management IP address on the Cisco cBR-8 router that is reachable from the Smart PHY cluster.
 - Credential Profile: Specify the credential profile. Devices with the same credentials can use the same credential profile.
 - (Optional): Device Name
 - (Optional): Device Description
 - (Optional): Tags
 - (Optional): Location: Latitude, Longitude, and Location Name.
 - **Unmanaged CCAP Core:**
 - CIN IP Address: IP address on the unmanaged Core that provides services to RPDs.
 - (Optional): Device Name
 - (Optional): Device Description
 - (Optional): Tags
 - (Optional): Location: Latitude, Longitude, and Location Name.
 - **Remote PHY Device:**

- MAC Address: MAC Address of the RPD.
- Product Type: Specify the RPD type. (Node, Shelf, Virtual, etc.)
- (Optional): Device Name
- (Optional): Management IP Address: Management IP address of the RPD.
- (Optional): Device Description
- (Optional): Tags
- (Optional): Location: Latitude, Longitude, and Location Name.

Step 4 Click **Add**.

Note If you wish to add devices in bulk, see [Importing Devices in Bulk](#).

Accessing Device 360 Sidebar

Once you add a device, you can click the device name to view the Device 360 sidebar. The Device 360 sidebar displays a quick overview of the device and its state transitions. The Device 360 sidebar is available for both managed CCAP cores and RPDs.

Managed CCAP

- *Overview*: Information about the current CCAP State, Vendor, Product Type, Software Version, and Tags.
- *Status History*: State transition details for the CCAP Core.



Note For Unmanaged CCAP Cores, Smart PHY only maintains information about Tags that are associated with the core.

RPD

- *Association*: Information about RPD configuration parameters along with the associated Principal and Auxiliary Cores.
- *Status History*: History of all the RPD state transitions.
- *RPD Config History*: Historical list of cBR-8 CLI commands used by Smart PHY during RPD Configuration.

Importing Devices in Bulk

You can add devices to Smart PHY's Inventory by importing a CSV file. If you do not have a sample Inventory CSV file, click **Export** to create an empty Inventory CSV.

Step 1 Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**.

The **Remote PHY Devices & CCAP Cores** page displays.

Step 2 Click **Import**.

The **Import Devices** window displays.

Step 3 Click **Choose a file**, select the CSV file, and click **Import**.

Save the edited file in CSV format.

Note Smart PHY allows importing a maximum of 500 devices at a time using the CSV file.

Exporting Devices in Bulk

You can use the export functionality in Smart PHY to save all device information to a CSV file and download it to your PC. The generated Inventory CSV file lists all device details including: Device Name, IP Address, MAC Address, Product Type, Credential Profile, Device Location, Software Version, and so on.

Step 1 Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**

The **Remote PHY Devices & CCAP Cores** page displays.

Step 2 Click **Export**.

Note You can export device information in one of the following ways.

- Click **Export** to include all devices.
 - Select the check boxes for the device that you want to export, and then click **Export** to include the selected devices.
 - Filter the list of devices by entering text in the Search field, and then click **Export** to include the filtered list of devices.
-

Deleting a Device from the Inventory

Step 1 Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**.

The **Remote PHY Devices & CCAP Cores** page displays.

Step 2 To remove the device as required, you can use the filter option using **Search** or select the check boxes of device and click **Remove**.

Step 3 Review the confirmation dialog box, and then click **Remove**.

Deleting an RPD in the inventory does not delete the corresponding RPD assignment in the **RPDAssignment** table. Similarly deleting an RPD assignment does not delete an RPD in the inventory.

Fetching SSH Keys from Cisco cBR-8

Use this procedure to fetch SSH keys.

1. Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**.
The **Remote PHY Devices & CCAP Cores** page displays.
2. Select the check boxes of one or more cBR-8 routers as required.
3. Select **Fetch SSH Keys** in the **Managed CCAP Actions** drop-down list.
 - During the key fetch, the cBR-8 router's status appears as `SSHKEYFETCH_PROGRESS`.
 - The following pop-up message appears when the key fetch is successful:
`Successfully fetched SSH keys from the selected cBR-8(s)`

Fetch SSH Keys Using REST API

Use the following asynchronous API to Fetch the SSH keys:

```
rpd-service-manager/rpdorch/v1/core-topology/fetch-ssh-key
```

You can fetch the SSH keys for all Cisco cBR-8 routers in the Cisco Smart PHY application, by setting the `allCore` parameter to `true` in the request message of

```
rpd-service-manager/rpdorch/v1/core-topology/fetch-ssh-key.
```

```
{
  "allCore": true,
  "ipAddressList": [
    "192.0.2.1", "192.0.2.100"
  ]
}
```

Check the status of fetching the SSH keys using the following API:

```
inventory-manager/inventory/v1/device/query-device-list
```

Limitations for Fetching SSH Keys

Smart PHY prohibits SSH key fetches for a cBR-8 router when:

- An SSH Key Fetch operation is already underway for a selected cBR-8 router.
- The status of the selected cBR-8 router is `Unknown`.



-
- Note**
1. Cisco Smart PHY 3.1.4 and later, supports fetching SSH keys from both online and offline Cisco cBR-8 routers.
 2. Cisco Smart PHY 3.1.3 and earlier, supports fetching SSH keys only from online Cisco cBR-8 routers.
-

Disabling Southbound Communication to Cisco cBR-8 Router

During normal operation, Smart PHY periodically checks the managed cBR-8 routers for liveliness and configuration sync. You can disable those checks and GCP redirects to select cBR-8 routers by placing them in Maintenance Mode. Disabling the southbound communications allows the selected cBR-8 routers to undergo maintenance without interference from Smart PHY.

Setting Maintenance Mode

Use this procedure to set a cBR-8 router to maintenance mode:

1. Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**.
The **Remote PHY Devices & CCAP Cores** page displays.
2. Check the check box of cBR-8 routers as required.
3. From the **Managed CCAP Actions** drop-down list, click **Enable Maintenance Mode**.

When a cBR-8 router is in the maintenance mode:

- The status of the router in the UI is `Maintenance Mode`.
- You are blocked from making any configuration changes through Smart PHY's UI or its V2 API.
- RPDs associated with the cBR-8 router are not GCP redirected.



-
- Note** Smart PHY does not block Version 1 (V1) of its RPD-pairing REST API when a cBR-8 router is in the maintenance mode. Smart PHY only blocks V2 API calls.
-

Resuming Normal Operation

Use this procedure to resume normal operation on a cBR-8 router:

1. Click the main menu at the top-left of the home page, and select **Smart PHY > Inventory**.
The **Remote PHY Devices & CCAP Cores** page displays.
2. Select the check boxes of one or more cBR-8 routers that are in the maintenance mode.
3. From the **Managed CCAP Actions** drop-down list, click **Resume Maintenance Mode**.
4. Review the Warning message, and then click **Resume Normal Operation**.

The consistency checks that Smart PHY performs when returning a cBR-8 router to normal operation often take several minutes to complete. While the checks are running the cBR-8 router's state displays as `NORMALOPS_PROGRESS`. Once the check is complete, the state of the router updates to reflect the results: `Online` or `Offline`.

Restricted Cisco Smart PHY Operations

When Cisco Smart PHY detects a Cisco cBR-8 router as offline, Cisco Smart PHY does not allow you to do the following:

- Provision RPDs
- Fetch Details
- Import

However, you can edit, export, or delete the devices from the Inventory page.



CHAPTER 4

Managing RPDs

Table 5: Feature History

Feature Name	Release information	Description
Modernized and Refreshed UI for RPD Association	Cisco Smart PHY 22.2	<p>Modifications in the RPD Association Smart PHY UI:</p> <ul style="list-style-type: none"> • Filtering based on all, provisioned and unprovisioned RPDs • Status for assigned RPDs • Import or export the database from/to local operations hub cluster or remote server. • (Optional) Password protect the database files (following password creation rules) during import and export operations. • Ability to view the history of Operations in a table format. • Enhanced search facility to search based on imported or exported RPD data. • Export the history of operations information.

Feature Name	Release information	Description
Modernized and Refreshed Service Definition UI	Cisco Smart PHY 22.2	<ul style="list-style-type: none"> • Support to create, edit, and clone service definitions. • Support to bulk delete the service definitions. • Filter based on with assigned and without assigned RPDs. • Ability to view device information, configuration, and version details in the Service definition name link. Ease to edit or clone from Service Definitions Details page. Enhanced Search option based on service definitions configured. • Export service definitions from GUI. • Import a maximum of 500 service definition using CSV file. • Enhancement in table settings to edit the table columns and table appearance, and arrange the table columns as per requirement.

Smart PHY provides a single pane of glass to easily onboard Remote PHY Devices (RPDs). See:

- [Service Definitions, on page 29](#)
- [Remote PHY Device Association, on page 24](#)
- [Managing RF Power Adjust Profiles, on page 42](#)
- [Provisioning an RPD for Video Support](#)
- [Viewing RPD History](#)
- [Managing RPD Associations, on page 23](#)
- [Remote PHY Device Association, on page 24](#)
- [Service Definitions, on page 29](#)
- [Provisioning an RPD for Video Support, on page 35](#)
- [cBR-8 Configuration Reconciliation, on page 41](#)
- [Viewing RPD History, on page 42](#)
- [Managing RF Power Adjust Profiles, on page 42](#)

Managing RPD Associations

The **RPD Associations** page enables you to add, organize, and update information about CMTS and RPD devices in the network. For more information, see:

1. [Remote PHY Device Association, on page 24](#)
2. [Creating Service Definitions](#)

Once an RPD is provisioned, the RPD may undergo state transitions as shown in the following table:

Table 6: RPD State Summary

RPD Summary	RPD State	Description
ERRORED	ConfigNotFound	RPD assignment is incomplete or not specified in the Cisco Smart PHY application.
ERRORED	ConfigPushError	Unable to push the RPD configuration to the CCAP core.
ERRORED	ConfigReadError	Unable to obtain the existing CCAP core configuration.
ERRORED	ConfigurationError	Assigned incorrect RPD in the Cisco Smart PHY application.
ERRORED	GcpRedirectError	Received an error from the RPD when redirecting to the CCAP core.
ERRORED	NotProvisioned	Cisco cBR-8 router is not provisioned with the RPD configuration. RPD configuration is not pushed to the Cisco cBR-8 router.
ERRORED	Offline	RPD is offline. However, RPD configuration is pushed to the CCAP core.
ERRORED	OFFLINE	RPD is offline.
ERRORED	ResourceAllocationError	Unable to allocate resources to an RPD for the assigned CCAP core or interface.
ERRORED	SSHKEYFETCH_FAILED	Unable to obtain the SSH key.
GCP	GcpRedirected	Received an ACK from the RPD for the CCAP core redirect message. This redirect message captures the result of the redirect request, which is initiated by the Cisco Smart PHY application, along with the hostname, the IP address, and the interface of the redirected core.
GCP	GcpRedirectedWithException	Received an ACK from the RPD for the CCAP core redirect message. However, one of the following errors occurred: <ul style="list-style-type: none"> • RouterVersionIncompatible • StaticRouteNotConfigured

RPD Summary	RPD State	Description
GCP	GcpRedirectStarted	RPD configuration is pushed to the CCAP core and the RPD is redirected to that core.
GCP	GcpRedirectStartedWithException	RPD configuration is pushed to the CCAP core and the process of redirecting the RPD to that core starts. However, one of the following errors occurs: <ul style="list-style-type: none"> • RouterVersionIncompatible • StaticRouteNotConfigured
GCP	GcpUp	Received GCP message from the RPD.
ONLINE	Online	RPD is online for the CCAP core.
PROCESSING	ConfigPush	Configuration push to CCAP is in progress.
PROCESSING	DeletePending	RPD pairing deletion is pending.
PROCESSING	NORMALOPS_PROGRESS	The CCAP is returning to Normal Operation.
PROCESSING	RECONCILIATION_PROGRESS	Reconciliation in progress
PROCESSING	SSHKEYFETCH_IN_PROGRESS	The process of obtaining the SSH key is in progress.
UNKNOWN	UNKNOWN	Unknown RPD State
WARNING	OnlineWithException	RPD is online, but NDF or NDR fails.
WARNING	PartialOnline	Partial services are available.
WARNING	RouterVersionIncompatible	RPD software version is incompatible with the CCAP core version.
WARNING	StaticRouteNotConfigured	Static route is not configured.

Remote PHY Device Association

The remote PHY device association feature enables you to create either a remote PHY device or in bulk using CSV upload.

Use the following table to configure the fields under **Create Remote PHY Device Association**:

Table 7: Creating Remote PHY Device Association

Field	Description
General	
RPD Name	Enter the RPD name. Smart PHY uses this name in the cable rpd command.
RPD MAC Address	Enter the MAC address of the RPD.

Field	Description
Node Segmentation	Select one of the following Node segmentation options: <ul style="list-style-type: none"> • 1x1 • 1x2 • 2x2
Service Definition	Select the Service Definition as created in the Service Definitions page. If Cisco Smart PHY does not manage the principal CCAP core and if the Principal Core field is empty, then the Service Definition field is optional.
Tags	You can select one or more of the existing tags or create new tags and add it to the RPD Association.
RPD Association Policies	
Allow Shelf Specific Configurations	Select the check box to configure Cisco Remote PHY Shelf 7200, Cisco Remote PHY Shelf 300, or Cisco Remote PHY Shelf 600. Cisco cBR-8 routers running IOS XE Gibraltar 16.12.1z or later support this feature. Select this check box to enable the following fields: <ul style="list-style-type: none"> • Base Power (dBmV) • Tilt Pivot Freq (Hz) • Tilt Slope (dBmV) RPD does not restart after updating these parameters.
Enforce Compatibility with IOS XE 17.6.1	If you select this check box, then Smart PHY generates Cisco IOS XE Bengaluru 17.6.1 compatible controller configurations for Cisco cBR-8 routers running versions of Cisco IOS XE earlier than 17.6.1.
Service Definition Overrides	
Do not Apply Network Delay	If you select this check box, then Smart PHY does not apply the selected Service Definition's Network Delay configuration to this Association. If the Network Delay is configured in the selected Service Definition, checking this box impacts the service.
Override DSG Tunnel Group IDs	If you select this check box, Smart PHY overrides the selected Service Definition's DOCSIS Set-Top Gateway (DSG) Tunnel Group (TG) identifications list with the entries entered here. Separate the entries must with a semicolon.
CCAP Cores & RF Parameters	
DOCSIS Principal Core	

Field	Description
Device Name	Select the name of the managed cBR-8 router or the unmanaged CCAP Core, which is the Principal CCAP Core for the RPD. If you choose a managed Principal Core, then the Core must provide the RPD with data and narrowband digital forward (NDF)/narrowband digital return (NDR) services. This core may also provide the following services: <ul style="list-style-type: none"> • Out-of-band (OOB) SCTE 55–1 • Video services: If there is no separate auxiliary Video Core.
Interface	If the Principal Core is a managed Cisco cBR-8 router, then select the DPIC interface used to deliver the data service. Leave this field empty if there is no Principal Core or if the Principal Core is unmanaged.
First and Second Logical DS/US Pairing	
RPD DS Port (Downstream Physical Port)	Select the Downstream RPD port of the logical pairing. The two options are 0 or 1. Select 0 for the first pairing. This is not applicable to the second pairing for 1x1 or 1x2 node segmentation. You can select 0 or 1 for 2x2 node segmentation.
RPD US Port (Upstream Physical Port)	Select the Upstream RPD Port of the logical pairing. The two options are 0 or 1. This is not applicable to second pairing for 1x1 node segmentation.
DS Service Group	Enter the name of the Downstream Service Group. All RPDs with the same data service group share the downstream controller for Data Service (Virtual Splitting for Data). This is not applicable to second pairing for 1x1 or 1x2 node segmentation.
US Service Group	Enter the name of the Upstream Service Group. Upstream data service group allows multiple RPDs to share the same upstream controller for upstream data traffic. Not applicable to second pairing for 1x1 node segmentation.
Out-of-band Core	
Device Name	Enter the name of the Cisco cBR-8 router which is the CCAP core for the RPD that provides out-of-band (OOB) SCTE 55–1 service and NDF/NDR services. This field must match either the DOCSIS Principal Core or the auxiliary Video Core . Leave this field empty if the OOB 55–1 and NDF/NDR services are not used.
Interface	Select the DPIC interface to be used for out-of-band 55–1 and NDF/NDR service. If the OOB 55–1 and NDF/NDR services are not used, then leave this field empty.
Override OOB VOM & VARPD IDs	If you select this check box, then Smart PHY overrides the selected Service Definition's OOB Downstream & Upstream parameters (VOM ID, VOM Profile, VARPD ID, and VARPD Profile) with the values entered here.
Downstream VOM ID	OOB 55–1 Downstream Virtual out-of-band Modulator (VOM) Identification (ID). If you populate this field, it overrides the value in the Service Definition. Enter a value from 1 through 20.
Downstream VOM Profile	OOB 55–1 Downstream VOM profile. If you populate this field, it overrides the value in the Service Definition. Enter a value from 1 through 4294967295.

Field	Description
Upstream VARP ID	OOB 55–1 Upstream Virtual Advanced Return Path Demodulator (VARPD) ID. If you populate this field, it overrides the value in the Service Definition. Enter a value from 1 through 32.
Upstream VARP Profile	OOB 55–1 Upstream VARP profile for first logical Downstream or Upstream (DS/US) pairing. If you populate this field, it overrides the value in the Service Definition. The upstream VARP profile (upstreamVarpdProfile) and the second upstream VARP profile (secondUpstreamVarpdProfile) can have the same value. For more details, see Common OOB 55-1 US Profile for Cisco RPD 1x2/2x2, on page 36 . Enter a value from 1 through 4294967295.
Second Upstream VARP Profile	OOB 55–1 Upstream VARP profile for second logical Downstream or Upstream (DS/US) pairing. If you populate this field, it overrides the value in the Service Definition. The upstream VARP profile (upstreamVarpdProfile) and the second upstream VARP profile (secondUpstreamVarpdProfile) can have the same value. For more details, see Common OOB 55-1 US Profile for Cisco RPD 1x2/2x2, on page 36 . Enter a value from 1 through 4294967295.
Video Configuration	
Device Name	Enter the name of the Cisco cBR-8 router, which is the auxiliary CCAP core for the RPD that provides video services. Leave this field empty if the principal core provides the video services.
Interfaces	Select the DPIC interfaces to be used for Video Services.
Video Service Groups	<p>Video service group (VSG) names. Video is forwarded only in the downstream direction. Not applicable to second pairing for 1x1 or 1x2 node segmentation. Important: Cisco Smart PHY does not allow you to configure a VSG on a Downstream Port 1 (ds1) with <code>broadcast</code> keyword through the Cisco cBR-8 CLI. If you try to configure a VSG on a Downstream Port 1 (ds1) with <code>broadcast</code> keyword, then the CLI shows an error. Cisco Smart PHY maps a VSG to a video interface based on the order of the VSGs and interfaces if a VSG can map to more than one interface:</p> <ul style="list-style-type: none"> • A VSG can map to more than one video interface if the video interface list includes both ports 0 and 2 or both ports 4 and 6 of one Cisco cBR-8 Series 8x10G Remote PHY Digital Physical Interface Card (CBR-DPIC-8X10G). • Cisco Smart PHY maps the first VSG to a matching Principal Core interface if present; otherwise, it maps the first VSG to the first matching video interface. • Cisco Smart PHY maps second, third, and fourth VSGs to the highest numbered matching video interfaces. <p>Cisco Smart PHY reorders video interfaces and VSGs, so that a video interface that matches the Principal Core interface and the associated VSGs are listed first.</p>
RF Parameters	

Field	Description
Base Power (dBmV)	Configure the base channel power level. Enter the value based on the type of RPD. <ul style="list-style-type: none"> • Node RPDs: 20-22 • Shelf RPDs: 24-61
Tilt Pivot Freq (Hz)	Configure the frequency of the tilt pivot point. The valid range is 0-121800000. Tilt pivot point is the maximum frequency point where the Tilt Slope is applicable.
Tilt Slope (dBmV)	Configure the tilt slope. The valid range is 0-8.
RF Power Adjust Profile	You can override the RF Power Adjust Profile. This is optional. For more information, see Managing RF Power Adjust Profiles .
Additional Cores	
Device Name	You can add additional unmanaged Cores to the <code>GCP Redirect</code> list by selecting them here. You can select multiple additional cores. You can configure multiple unmanaged Cores. If an unmanaged core is already selected as the DOCSIS Principal Core , it cannot be configured again as an additional core. Thus, the unmanaged Principal Core and the unmanaged Additional Core fields are mutually exclusive.
RPD Software	
Principal Core SSD Profile	If the Principal Core is a managed cBR-8 router, then you can use this option to set the Secure Software Download (SSD) profile ID. If the Principal Core is unmanaged or you do not wish to set the SSD profile ID, leave this field empty.

Figure 3: RPD Associations

The screenshot shows the Cisco Operations Hub interface for Remote PHY Device Associations. The page title is "Smart PHY - RPD Associations". The left sidebar contains navigation options: Overview, Inventory, Service Definitions, RPD Associations, PROFILES (Credential Profiles, RF Power Adjust Profiles), SETTINGS (Global Configuration, GCP Redirect Configuration, Software Compatibility Rules), and ADMINISTRATION (Database Operations). The main content area shows a table of Remote PHY Device Associations with the following data:

Provisioned	RPD Status	RPD Name	MAC Address	Tags	Segmentation	Service Definition	SD Version	Print
<input type="checkbox"/>	Online	HD_shelf_s12_n1	[Redacted]		1x1	abc-taipei-rphy-COX-LC2-MDEPI	3	Taip
<input type="checkbox"/>	Online	HD_shelf_s12_n2	[Redacted]		1x1	abc-taipei-rphy-COX-LC2-MDEPI	3	Taip
<input type="checkbox"/>	Online	HD_shelf_s12_n3	[Redacted]		1x1	abc-taipei-rphy-COX-LC2-MDEPI	3	Taip
<input type="checkbox"/>	Online	HD_shelf_s12_n4	[Redacted]		1x1	abc-taipei-rphy-COX-LC2-MDEPI	3	Taip
<input type="checkbox"/>	Online	HD_shelf_s12_n5	[Redacted]		1x1	abc-taipei-rphy-COX-LC2-MDEPI	3	Taip

The interface also includes a search bar, filters for RPD Status (Defined, Processing, GCP, Online, Warning, Errored), and actions like Create, Edit, Clear, Delete, and Refresh RPD Status. The bottom of the table shows "20 Records" and "Show Records: 25" with pagination controls.

Creating an RPD Association

You can create Remote PHY Devices Associations from Smart PHY's RPD Associations page.

Procedure

	Command or Action	Purpose
Step 1	Click the main menu at the top-left of the home page, and select Smart PHY > RPD Associations .	
Step 2	Click Create to add a single RPD Association.	The Creating Remote PHY Device Association page displays.
Step 3	Enter the values to the fields as seen in Table 7: Creating Remote PHY Device Association .	
Step 4	Click Save .	

Creating RPD Associations in Bulk Through CSV Import

You can provision RPDs in bulk, using the **Import** option available in the **RPD Associations** page.

Procedure

	Command or Action	Purpose
Step 1	Click the main menu at the top-left of the home page, and select Smart PHY > RPD Associations .	
Step 2	Click Import .	
Step 3	Choose a CSV file containing RPD Association records. Ensure that all the provisioning parameters are present in the CSV file.	
Step 4	Import	Note When you attempt to provision Data and Auxiliary services such as Video or OOB on two different cores, Smart PHY considers the operation as atomic . RPD is provisioned successfully when both Data and Auxiliary services are configured successfully. If it fails even in one of the cores, the entire operation is rolls back.

Service Definitions

Feature History

Feature Name	Release information	Description
Service Definition Enhancement	Cisco Smart PHY, Release 22.2	<ul style="list-style-type: none"> • Service Definition Versions: Service definition now provides versioning and enables you to track the Service Definition changes. This identifies the RPDs running specific versions of a Service Definition. • Forced Config Push: You can edit Service Definitions and push service impacting changes to RPD(s) using the Force Config push option. Smart PHY deletes and re-adds the RPDs automatically. • RF Profile Overwrite: You can overwrite the RF Power Adjust Profile during RPD provisioning.

Service Definitions are a logical grouping of the various configuration parameters that are needed to complete the RPD provisioning. You can manage Service Definitions on Smart PHY's **Service Definition** page.

When an RPD Association is created, or modified, the parameters that are configured in the selected Service Definition, are applied to the RPD.

Figure 4: Service Definitions

The screenshot shows the 'Service Definitions' page in the Cisco Operations Hub. The page has a sidebar with navigation options like Overview, Inventory, Service Definitions, RPD Associations, PROFILES, and SETTINGS. The main content area displays a table of service definitions. The table has columns for Definition Name, RPD Associated, Version, MAC Domain Split, OOB, NDR/NDF, Delay, and Load Balance. There are 9 records listed in the table.

Definition Name	RPD Associated	Version	MAC Domain Split	OOB	NDR/NDF	Delay	Load Balance
Cop-taipei-rphy-COX-LC2-4	0	1	Yes	No	No	No	No
abc-taipei-rphy-COX-LC2-MDEPI	6	9	Yes	No	No	No	No
taipei-rphy-COX-LC2-4	9	19	Yes	No	No	No	No
taipei-rphy-COX-LC2-2	2	2	Yes	No	No	No	No
taipei-rphy-COX-LC2	0	2	Yes	No	No	No	No
taipei-rphy-COX-LC2-3	7	1	Yes	No	No	Yes	No
taipei-rphy-COX-LC2-2x2-2	0	1	No	No	No	No	No

Creating Service Definitions

- Step 1** Click the main menu at the top-left of the home page, and select **Smart PHY > Service Definitions**. The **Service Definitions** page appears.
- Step 2** Click **Create**. The **Create Service Definition** page displays.
- Step 3** Fill the **Name**, **Description**, and **Tags** fields. If you have multiple Service Definitions, then enter concise, informative, and detailed descriptions for these fields.
- Step 4** Check the **Default** check box to make this the default Service Definition for Smart PHY. This is optional.

Step 5 Enter the remaining Service Definition parameters listed in the following table. All fields that are not marked as optional, are mandatory. Cisco Smart PHY supports unique downstream (DS) and upstream (US) configurations for each port of RPD 2x2.

Table 8: Service Definition Parameters

Field	Description	Service Affecting Parameter
Name	Name of the Service Definition.	No
Description	A brief description about the Service Definition	No
Tags	New or previously created user-defined tags can be assigned to the Service Definition.	No
General Parameters		
Event Profile ID	RPD Event Profile Set.	No
Remote DOCSIS Timing Interface ID	Remote DOCSIS Timing Interface (R-DTI) Set.	No
Pilot Tone Profile ID	Pilot tone profile.	Yes
Cable DSG TGs	DSG tag IDs.	Yes
Logical Pairings		
Split the MAC Domain	Select this box to have Smart PHY split the MAC Domain between two fiber nodes that share the same downstream controller.	Yes
First Logical DS/US Pairing		
Service Group Profile	Pre-existing Cable Service Profile-Group on the Cisco cBR-8 router.	Yes
Downstream Controller Profile	Primary downstream CCAP controller profile.	Yes
RF Power Adjust Profiles	You can adjust the power for the downstream RF channels using RF Power Profiles.	No
Upstream Controller Profile	Primary upstream CCAP controller profile.	Yes
Second Logical DS/US Pairing		
Switch	Use this option to enable the second logical DS/US pairing. The Cisco Smart PHY application supports different controller profiles and fiber node configurations for second logical pairing in 2x2 RPD.	Yes
Service Group Profile	Pre-existing Cable Service Profile-Group on the Cisco cBR-8 router.	Yes
Downstream Controller Profile	Secondary downstream CCAP controller profile.	Yes
RF Power Profiles	It allows you to adjust power for downstream RF channels using RF Power Profiles. For more information, see Managing RF Power Adjust Profiles .	No
Upstream Controller Profile	Secondary upstream CCAP controller profile.	Yes
Network Delay		

Field	Description	Service Affecting Parameter
Type:	<p>Two options are available:</p> <ul style="list-style-type: none"> • DEPI Latency Measurement—The cBR-8 router periodically measures the network latency between itself and the RPD, and dynamically updates the cable map advance. Range is the interval that is measured in seconds. The valid range for measuring DLM is 1–420 seconds. <i>Measure only</i>—Choose to measure network latency between the CCAP core and the RPD. This option is not for updating the cable map advance. You can select this option for a service definition in use, but cannot uncheck it. • Static—The cable map advance is adjusted by a fixed amount. The valid range is 30–100,000 microseconds. This range is the Converged Interconnect Network (CIN) delay in microseconds. CIN is the network between the CCAP core and RPD. <p>For more information, see <i>DEPI Latency Measurement in the Service Template</i> section in this document.</p>	No
Out Of Band		
Out Of Band Downstream		
Virtual out-of-band Modulator ID	OOB 55–1 Downstream Virtual out-of-band Modulator (VOM) identification (ID).	No
Virtual out-of-band Profile	OOB 55–1 Downstream VOM profile.	No
Out Of Band Upstream		
Virtual Advanced Return Path Demodulator ID	OOB 55–1 Upstream Virtual Advanced Return Path Demodulator (VARPD) ID.	No
Port 0 Virtual Advanced Return Path Demodulator Profile	OOB 55–1 Upstream VARPDP profile for first logical downstream/upstream (DS/US) pairing. The upstream VARPDP profile (upstreamVardpProfile) and the second upstream VARPDP profile (secondUpstreamVardpProfile) can have the same value. For more details, see Common OOB 55-1 US Profile for Cisco RPD 1x2/2x2, on page 36 .	No
Port 1 Virtual Advanced Return Path Demodulator Profile	OOB 55–1 Upstream VARPDP profile for second logical downstream/upstream (DS/US) pairing. The upstream VARPDP profile (upstreamVardpProfile) and the second upstream VARPDP profile (secondUpstreamVardpProfile) can have the same value. For more information, see Common OOB 55-1 US Profile for Cisco RPD 1x2/2x2, on page 36 .	No
Narrowband Digital Forward & Return		
Port	Choose Port 0, or Port 1.	No

Field	Description	Service Affecting Parameter
Pseudowire Name	ForwardNarrowband digital forward pseudowire name. Supports up to three pseudowire names and profile ID sets per DS port. ReturnNarrowband digital return pseudowire name. Supports up to three pseudowire names and profile ID sets per US port.	No
Profile ID	<ul style="list-style-type: none"> NDF—NDF profile ID corresponding to the above NDF pseudowire. NDR—NDR profile ID corresponding to above NDF pseudowire. 	No
Load Balancing		
Text Field	Use the Cisco NSO Ntool to create a Load Balance group config-template encoded in XML. Enter the template in the text entry field.	No

Step 6 Click **Save** to save the information to Smart PHY or click **Save & Assign** to save the information and assign this Service Definition to one or more RPDs.

Note Once Service Definition is created, you can see more parameters such as Service Definition Version, Create, and Update timestamp and owner information which is the user who created this Service Definition in the Service Definition page.

Viewing and Editing Service Definitions

Once you create a Service Definition, you can view and edit it anytime. You can view the Service Definition information after a service is created and associated with the RPDs.

- You can view the Service Definition information after a service is created and associated with the RPDs. For more information, see [Viewing Service Definitions, on page 33](#).
- You can dynamically edit the parameters of a Service Definition including its name even when the RPDs are associated to service definitions. For more information, see [Editing Service Definitions, on page 34](#).

Viewing Service Definitions

The procedure enables you to view service definition details in the **Service Definitions** page.

Procedure

	Command or Action	Purpose
Step 1	At the main menu, click Smart PHY > Service Definitions .	The Service Definitions page appears.

	Command or Action	Purpose										
Step 2	Click any Service Definition to view the following details:	<p>Table 9: Service Definition Fields</p> <table border="1"> <thead> <tr> <th>Field Name</th> <th>Details</th> </tr> </thead> <tbody> <tr> <td>Overview</td> <td>Displays the overview of the Service Definition and contains the version, description, tags, create time, last modification details, and RPDs Assigned.</td> </tr> <tr> <td>Configurations</td> <td>Displays the details of the various configuration parameters that are used in the Service Definition.</td> </tr> <tr> <td>Assigned RPDs</td> <td>Displays the list of RPDs assigned to that Service Definition.</td> </tr> <tr> <td>Version History</td> <td>Displays the history of the changes for a Service Definition in chronological order.</td> </tr> </tbody> </table>	Field Name	Details	Overview	Displays the overview of the Service Definition and contains the version, description, tags, create time, last modification details, and RPDs Assigned.	Configurations	Displays the details of the various configuration parameters that are used in the Service Definition.	Assigned RPDs	Displays the list of RPDs assigned to that Service Definition.	Version History	Displays the history of the changes for a Service Definition in chronological order.
Field Name	Details											
Overview	Displays the overview of the Service Definition and contains the version, description, tags, create time, last modification details, and RPDs Assigned.											
Configurations	Displays the details of the various configuration parameters that are used in the Service Definition.											
Assigned RPDs	Displays the list of RPDs assigned to that Service Definition.											
Version History	Displays the history of the changes for a Service Definition in chronological order.											

Editing Service Definitions

You can dynamically edit the parameters of a Service Definition including its name even when the RPDs are associated to service definitions. You can then apply the changes to one or more RPDs that are already running that specific service definition. If a Service Definition is edited, then its version gets updated and is visible in the Service Definition page.

Editing a Service Definition may affect the service particularly, when you want to apply the changes to RPDs. On the Smart PHY UI, if a flag is visible next to a Service Definition parameter, it signifies that it is a service impacting field. You may get `config push error` from the Cisco cBR-8 router and may have to reprovision the RPD. However, if you don't want to reprovision the RPDs, you can use the updated service definition parameters to provision new RPDs in the network. For more details, see [Service Definitions, on page 29](#).

Also, if the Cisco cBR-8 router is in maintenance mode, you cannot propagate these changes to the RPDs. In these scenarios, configuration error messages appear in the **RPD 360** page.

This procedure edits a Service Definition.

Step 1 At the main menu, click **Smart PHY > Service Definitions**.

The **Service Definitions** page appears.

Step 2 Select the service definition which you wish to update and click **Edit**.

Step 3 Update the required fields.

Step 4 Click **Save** or **Save & Assign**.

- Note**
- **Save** allows you to save the changes to the Cisco Smart PHY database.
 - **Save & Assign** allows you to save the changes to the Cisco Smart PHY database and then recommends that you to apply the changes to one or more RPDs.

Once a service definition is updated, its version is incrementally updated and the changes are captured under **Version History**.

Cloning Service Definitions

You can create a new Service Definition by cloning an existing Service Definition. Cloning creates a copy of selected Service Definition, which you can edit. Cloning saves time if you only intend to make minor changes to an existing Service Definition.

Procedure

	Command or Action	Purpose
Step 1	At the main menu, click Smart PHY > Service Definitions .	The Service Definitions page appears.
Step 2	Select the check boxes of the Service Definitions that you wish to clone.	
Step 3	Click Clone .	The Clone Service Definition sidebar displays. The name of the cloned Service Definition is prefixed with Copy- .
Step 4	Edit the parameters that you wish to change and rename the Service Definition.	
Step 5	Click Clone .	

Provisioning an RPD for Video Support

Table 10: Feature History

Feature Name	Release Information	Description
Multi Core Atomic Provisioning	Cisco Smart PHY, Release 22.2	<ul style="list-style-type: none"> • Atomic transactions when multiple cores are involved. • Automatic rollback on transaction failure.

Cisco Smart PHY can be configured to use distinct Cisco cBR-8 routers as the DOCSIS Principal core and auxiliary video core.

The DOCSIS configuration is pushed to the Principal core and the video configuration is pushed to the specified Video Auxiliary core. You can configure the OOB core to be either the Principal core or the Video Auxiliary core. The OOB 55-1 and NDF/NDR configurations are pushed to the OOB core through the OOB core interface. You can configure only the Pilot tone, SSD, and DLM on the Principal core.



Important When integrating Viavi with RPD, NDF or NDR must be configured on the Principal Core. Viavi communicates with the core using SNMP MIBs that are only available on the Principal Core.

Cisco Smart PHY can also provision an RPD for supporting video using a standalone Cisco cBR-8 router or some other Core that is not managed by Cisco Smart PHY, as the Principal core.

If the principal core is not managed by Cisco Smart PHY and you do not have OOB 55–1 configuration on the auxiliary video core, the RPD Assignment does not require Service Definition configuration.



-
- Note**
- When you provision data and video services on two different cores simultaneously, Smart PHY considers it as an **atomic transaction**. In other words, an RPD is provisioned successfully when both data and video services are configured successfully. If the configuration of either core fails, then the entire operation is rolled back.
 - When you provision data and video services on different cores at different point of time, each provisioning operation is considered as an independent transaction.
 - If RPD is online with both Principal Core and separate Video Auxiliary Core, and you remove the Video Core configuration, the RPD reboots and becomes online with only the Principal Core.
 - If the RPD is online with only the Principal Core, and later if you configure a separate Video Auxiliary Core, the RPD does not reboot automatically. You must manually reboot the RPD to get it to redirect to the new Video Core. After the RPD reboots, it becomes online with both cores.
-



Caution When you use the REST API to provision an RPD with separate video cores, you must use only version 2 (V2) RPD-pairing REST API. If you use V1 RPD-pairing API to provision an RPD with separate video cores, it may lead to data corruption. Also, version 1 (V1) of the RPD-pairing REST API does not support features such as 1x2 node segmentation, 2x2 node segmentation, OOB override, DLM, or separate video cores.

Common OOB 55-1 US Profile for Cisco RPD 1x2/2x2

The Cisco cBR-8 router supports configuring the same profile to both upstream physical RF ports in an RPD. Service providers can expand the OOB 55–1 service group on to the second US port without the need for extra hardware.

This feature is available only in the following versions of Cisco cBR-8 series routers:

- Cisco IOS XE Fuji 16.8.1 and earlier
- Cisco IOS XE Amsterdam 17.3.1x and later



Note When you provision data and OOB services on two different cores, Smart PHY considers it as an **atomic transaction**.

Example

```

cable rpd SAME_OOB_US_PROFILE
identifier 2222.5555.2323
core-interface Te6/1/2
principal
rpd-ds 0 downstream-cable 6/0/1 profile 1
rpd-us 0 upstream-cable 6/0/1 profile 1
rpd-us 1 upstream-cable 6/0/2 profile 1
core-interface Te6/1/2
rpd-ds 0 downstream-oob-vom 1 profile 100
rpd-us 0 upstream-oob-varpd 1 profile 101
rpd-us 1 upstream-oob-varpd 1 profile 101
r-dti 1
rpd-event profile 0
cable fiber-node 2
downstream Downstream-Cable 6/0/1
downstream sg-channel 0 23 downstream-Cable 6/0/1 rf-channel 0 23
upstream Upstream-Cable 6/0/1
upstream sg-channel 0 1 upstream-Cable 6/0/1 us-channel 0 1
upstream sg-channel 2 3 peer-node-us
service-group managed md 0 Cable 6/0/1
service-group profile ram_SG1
cable fiber-node 3
downstream Downstream-Cable 6/0/1
downstream sg-channel 0 23 downstream-Cable 6/0/1 rf-channel 0 23
upstream Upstream-Cable 6/0/2
upstream sg-channel 2 3 upstream-Cable 6/0/2 us-channel 0 1
upstream sg-channel 0 1 peer-node-us
service-group managed md 0 Cable 6/0/1
service-group profile ram_SG1

```

In REST API, the following restrictions are applicable:

- OOB is enabled only if the following four parameters are configured within the specified range:
 - downstreamVomId
 - downstreamVomProfile
 - upstreamVarpdId
 - upstreamVarpdProfile
- The NDF configuration is independent of the OOB downstream and upstream configurations.
- NDR configuration is independent of OOB downstream and upstream configurations.

REST set-service-template

```

{
  "autoAccept": false,
  "defaultFlag": false,
  "dlmMeasureOnly": false,
  "dsgTunnelGroupIDs": "1",
  "elementsList": [
    {

```

```

    "description": "Service profile with 1.5Gbps Data Service. 16x4 DS/US SG channels",
    "downstreamControllerProfile": 0,
    "downstreamVomId": 1,
    "downstreamVomProfile": 1,
    "eventProfile": 0,
    "mdSplitting": false,
    "rdtiConfig": 0,
    "serviceGroupName": "SGProfile",
    "serviceType": "Data",
    "svcNdfProfiles": [
      {
        "portNum": 0,
        "profileId": 100,
        "pwName": "name1"
      }
    ],
    "svcNdrProfiles": [
      {
        "portNum": 0,
        "profileId": 100,
        "pwName": "name1"
      }
    ],
    "upstreamControllerProfile": 0,
    "upstreamVarpdId": 1,
    "upstreamVarpdProfile": 1
  }
],
"loadBalanceXml": "XML String",
"name": "Gold",
"networkDelayDlm": 10,
"networkDelayStatic": "null",
"pilotToneProfile": 0,
"secondUpstreamVarpdProfile": 1
}
REST get-service-template Response Content Type

```

```

{
  "autoAccept": false,
  "defaultFlag": false,
  "dlmMeasureOnly": false,
  "dsgTunnelGroupIDs": "1",
  "elementsList": [
    {
      "description": "Service profile with 1.5Gbps Data Service. 16x4 DS/US SG channels",
      "downstreamControllerProfile": 0,
      "downstreamVomId": 1,
      "downstreamVomProfile": 1,
      "eventProfile": 0,
      "mdSplitting": false,
      "rdtiConfig": 0,
      "serviceGroupName": "SGProfile",
      "serviceType": "Data",
      "svcNdfProfiles": [
        {
          "portNum": 0,
          "profileId": 100,
          "pwName": "name1"
        }
      ],
      "svcNdrProfiles": [
        {
          "portNum": 0,
          "profileId": 100,

```

```

        "pwName": "name1"
    }
  ],
  "upstreamControllerProfile": 0,
  "upstreamVarpdId": 1,
  "upstreamVarpdProfile": 1
}
},
"error": {
  "errorCode": "RecordNotFound",
  "errorMessage": "Record not found : <Record type> <identifier>",
  "errorTag": "Record not found",
  "errorType": "User"
},
"loadBalanceXml": "XML String",
"name": "Gold",
"networkDelayDlm": 10,
"networkDelayStatic": "null",
"pilotToneProfile": 0,
"rpdsAssigned": 0,
"rpdsProvisioned": false,
"secondUpstreamVarpdProfile": 1,
"status": "Success or Failure. If Failure check Error field for error details."
}

```

Configuring Video Services

You can configure video service in a Cisco cBR-8 router using Cisco Smart PHY by wiring the video interfaces and video service groups (VSG).

Cisco Smart PHY provides a clear mapping between VSG and video interfaces. RPD node segmentation determines the number of VSGs that you can choose for a video interface.

Prerequisites

Create video service groups (VSG) in the Cisco cBR-8 router, before you configure a video service for each RPD. There are two ways to create VSGs:

- **Manual method(Recommended):** Provide a logical name for the VSG. Example: `cable virtual-service-group 18528 downstream-video 1/0/8 profile 101`
- **Automatic method:** When you assign a controller to a Cisco cBR-8 router profile that has video services, Cisco cBR-8 creates a VSG with a random name.

For more details, see [Cisco Converged Broadband Routers Video Configuration Guide for Cisco IOS XE Bengaluru 17.6.x](#).

Adding a New Video Interface

Use the following task to add a new video interface.

1. Click the main menu at the top-left of the home page, and select > **Smart PHY** > **RPD Associations**. The **Remote PHY Device Associations** page displays.
2. Click the **Create** button. The **Create Remote PHY Device Association** page displays.
3. Add single or multiple entries in the **Video Core Interface** and **Video Service Group** fields.
4. Click the **Save** button.

You can also import CSV files from the previous versions of the Cisco Smart PHY application which have video configurations. You can also import a database that is exported from a previous version of the Cisco Smart PHY application.

Configuring VSG Using API

You can configure VSG using the Cisco Smart PHY API `setrpdpairinglist`.

This API is backward compatible. It has an extra `videointerfaces` field under `port-config`. The existing video service group mapping with the video interfaces, remains without any changes.

Example: Sample RPD Pairing API

```
{
  "setrpdpairinglist": [
    {
      "name": "rpd03",
      "previousname": "rpd03",
      "macaddress": "00049f320825",
      "description": null,
      "approvalstate": "approved",
      "servicetemplate": "d8-sg-split-rdt11",
      "gpslocation": {
        "genericlocation": "",
        "latitude": "",
        "longitude": ""
      },
      "ssidprofileid": 1,
      "disablenetworkdelay": false,
      "preconfigure": true,
      "nodesegmentation": "rpd_1x1",
      "additionalcores": [
        "2004:172:30:0:2eab:a4ff:feff:f36c"
      ],
      "assignedcores": [
        {
          "servicetype": "data",
          "mgmtcore": "video-lwr-s-d8.cisco.com",
          "rpdconnectioninterface": "tengigabitethernet9/1/0",
        },
        {
          "servicetype": "video",
          "mgmtcore": "video-lwr-s-d8.cisco.com",
          "rpdconnectioninterface": "tengigabitethernet9/1/0",
        },
        {
          "servicetype": "video",
          "mgmtcore": "video-lwr-s-d8.cisco.com",
          "rpdconnectioninterface": "tengigabitethernet9/1/6",
        },
        {
          "servicetype": "oob",
          "mgmtcore": "video-lwr-s-d8.cisco.com",
          "rpdconnectioninterface": "tengigabitethernet9/1/0",
        }
      ],
      "portconfigs": [
        {
          "dsport": 0,
          "usport": 0,
          "dsservicegroup": "sg-9-0-0",
          "usservicegroup": "sg-upstream-9-0-0",
          "videoservicegroups": [

```


be in sync and avoids reprovisioning of RPDs. During such reconciliation process, which can be triggered when cBR-8 transitions from maintenance to normal mode, Smart PHY takes care of the following aspects:

1. Detects the configuration differences and prepares a report of the configuration difference between cBR-8 and Smart PHY.
2. Updates the Resource Allocation information and CLI details in Smart PHY when there is any discrepancy.
3. Ensures that existing RPDs are not reprovisioned and the new RPDs use the correct set of resources.



Note In Smart PHY, the reconciliation feature assumes that the RPDs are configured with the same name in both Smart PHY and the cBR-8 router.

Performing Smart PHY Reconciliation Operation

To perform reconciliation operation from the UI, perform the following steps:

1. At the main menu, click **Smart PHY > Inventory**. The **Remote PHY Devices & CCAP Cores** page displays.
2. Select the check boxes of one or more cBR-8 routers that are in the maintenance mode.
3. From the **Managed CCAP Actions** drop-down list, click **Resume Maintenance Mode**.
4. Review the Warning message, select the **Reconcile cBR-8 configuration** check box. The reconciliation operation takes place. The CCAP core is moved out of the maintenance state and reconciliation is performed.
5. Click **Resume Normal Operation**.

Viewing RPD History

-
- Step 1** Click the main menu at the top-left of the home page, and select **Smart PHY > RPD Associations**. The **Remote PHY Device Associations** page displays.
- Step 2** Click the desired **RPD Name** to view the RPD information.
- Step 3** Click **Status History** and **RPD Config History** to view the historical information.
-

Managing RF Power Adjust Profiles

Feature History

Feature Name	Release information	Description
RF Power Adjust Profile Enhancement	Cisco Smart PHY, Release 22.2	You can overwrite the RF Power Adjust Profile during RPD provisioning.

Smart PHY allows you to adjust the power levels for a single or a group of downstream RF channels using an RF Power Adjust Profile. An RF Power Adjust Profile consists of a profile name, an RF channel identifier (or identifiers), and a power adjust value. You can manage RF Power Adjust Profiles from Smart PHY's RF Power Adjust Profiles page.

RF channel power adjustment does not affect the service of the RPDs.

Limitations for RF Power Adjust Profile

- You cannot delete an RF Power Adjust Profile that is already used in a Service Definition.
- If you modify an RF Profile, the updated configuration is not applied to the RPDs that have already been provisioned. You can access the appropriate **Service Definition** page, select **Save & Assign**, select the specific RPD, and click **Assign** to apply the modified RF Power Adjust Profile parameters.

Creating an RF Power Adjust Profile

This procedure creates an RF power adjust profile.

Step 1 At the main menu, select **Smart PHY > Profile > RF Power Adjust Profiles**.

The **RF Power Adjust Profiles** page displays.

Step 2 Click **Create**.

The **RF Power Adjust Profiles** page appears.

Step 3 Enter values for the following fields in the **RF Power Adjust Profiles** page.

Table 11: RF Power Adjust Profiles

Field	Value
Profile Name	Profile name can be up to 21 alphanumeric characters
Power Adjust (dBmV)	The Power Adjust range is from -10 to 10 dBmV
RF Channel	The RF Channel ID can be: <ul style="list-style-type: none"> • A single RF channel (for example: 6) • Multiple RF channels (for example: 6, 12, or 14) • Multiple consecutive RF channels (for example: 15–20) • A combination of the previous items (for example: 6.12, or 15–20)

Step 4 Click **Create**.



CHAPTER 5

Security and Administration

Smart PHY is hosted on Operations Hub, which provides comprehensive Role Based Access Control (RBAC) and User Management. Administrator can configure local or LDAP-based user authentication, create custom login banners, import and export Operations Hub configuration, monitor Audit and Debug logs, and create custom Kibana dashboards.

Refer to the [Cisco Operations Hub User Guide](#) for additional details.

- [Database Operations, on page 45](#)
- [Customizing Smart PHY Settings, on page 48](#)

Database Operations

Smart PHY stores all its inventory and provisioning data in an internal database. You can execute database import and export operations and view a history of previous operations from Smart PHY's Database Operations page.

Figure 5: Database Operations

The screenshot shows the Cisco Operations Hub interface. At the top, there is a navigation bar with the Cisco Operations Hub logo on the left and the breadcrumb 'Smart PHY · Administration · Database Operations' on the right. Below the navigation bar is a sidebar menu with various categories: Overview, Inventory, Service Definitions, RPD Associations, PROFILES (Credential Profiles, RF Power Adjust Profiles), SETTINGS (Global Configuration, GCP Redirect Configuration, Software Compatibility Rules), and ADMINISTRATION (Database Operations). The main content area is divided into two tabs: 'Import & Export' (selected) and 'History of Operations'. Under the 'Import & Export' tab, there are two cards. The first card is titled 'Export Database' and contains the text 'Save a compressed archive of Smart PHY's Database to your local Operations Hub cluster or a remote server.' with a blue 'Export' button below it. The second card is titled 'Import Database' and contains the text 'Import a Smart PHY Database archive by uploading it below.' with a blue 'Import' button below it.

Exporting Database from Local Operation Hub Cluster

Smart PHY's Database is compressed and saved to the `/var/smartphy/backup` directory on the local filesystem. The filename format is `<cluster-name>_backup_<YYYYMMDD_HHMMSS>.tar.gz`.

This procedure exports the database from local filesystem.

-
- Step 1** At the main menu, click **Smart PHY > Administration > Database Operations**.
The **Import & Export** page appears.
- Step 2** Click **Export**.
The **Export Database** window appears at the right side of the page.
- Step 3** Under Destination, select the **Local Operations Hub Cluster** radio button.
If you wish to password protect the exported database, check the **Password Protect Database** checkbox, and then enter a password.
- Step 4** Click **Export**.
-

Exporting Database to a Remote Server

Smart PHY's Database is compressed and then copied to the specified file path on the remote server using SCP. The filename format is `<cluster-name>_backup_<YYYYMMDD_HHMMSS>.tar.gz`.

-
- Step 1** At the main menu, click **Smart PHY > Administration > Database Operations**.
The **Import & Export** page appears.
- Step 2** Click **Export**.
The **Export Database** window appears at the right side of the page.
- Step 3** Under **Destination**, select the **Remote Server** radio button.
Enter the following details for the remote server:
- Server IP Address
 - Server File Path
 - Server User Name
 - Server Password
- If you wish to password protect the exported database, check the **Password Protect Database** checkbox, and then enter a password.
- Step 4** Click **Export**.
-

Importing Database

If you have not yet added inventory or provisioning data to your Smart PHY cluster, then you can import a previously exported Smart PHY Database.

Note: Smart PHY only allows database import operations to occur when its internal database is empty. If inventory or provisioning data is present in its internal database, then Smart PHY blocks database import operations.

This procedure imports a database.

Step 1 At the main menu, click **Smart PHY** > > **Administration** > **Database Operations**.

The **Import & Export** page appears.

Step 2 Click **Import** under the **Import Database** area.

The **Import Database** window appears at the right side of the page.

Step 3 Under Source, select either the **Local Operations Hub cluster** or **Remote Server** radio button.

- For Local Operations Hub Cluster, enter the following details:
 - Database filename (The filename must end with `tar.gz`)
 - Optionally the password, if your password protected the exported database during export.
- For Remote Server, enter the following details:
 - Server IP Address
 - Server File Path
 - Database filename (The filename must end with `tar.gz`)
 - Server username
 - Server Password
 - Optionally the password, if your password protected the exported database during export.

Step 4 Click **Import**.

After importing the database, Smart PHY verifies and synchronizes the imported data for several minutes. After synchronizing the credential details, the status of cBR-8 routers on Smart PHY's **Inventory** page changes to *Online*.

After the Cisco cBR-8 devices are online, you have to enable the CIN.

Viewing History of Database Operations

Smart PHY maintains a history of all database Operations.

The history contains the following information:

- Operation Status

- Type of Operation (Import or Export)
- Start Time
- End Time
- Result

This procedure enables you to view the history of database operations.

Step 1 At the main menu, click **Smart PHY > Database Operations**.

Step 2 Click the **History of Operations** tab to view the history of database operations.

You can also perform the following tasks:

- Click the **Export** icon to export history information into CSV format.
- Enter specific text in the the **Search Table** field to search and return specific information.

Customizing Smart PHY Settings

Smart PHY offers several ways to customize its behavior to fit your needs:

- Global Configuration
- GCP Redirect Configuration
- Software Compatibility Rules

To customize Smart PHY's behavior, click the Operations Hub main menu, and then select **Smart PHY > Settings**.

Global Configuration

To suit your requirements, you can customize the following configurations using Global Configuration options:

- Configure Static Routes—For more details, see the Static Routes section.
- Validate Software Compatibility—When enabled, Smart PHY performs a compatibility check based on the configured Software Compatibility Rules.
- Persist Running Configuration—When enabled, Smart PHY saves the changes that are made to the cBR-8 router's running configuration.
- Configuration Save Interval—This value determines the interval at which the changes are saved (Defaults to 60 minutes).

Static Routes

To route traffic and for communication between an RPD and a Cisco cBR-8 router, static routes to the Cisco cBR-8 router are created when you create an RPD association. When enabled, Smart PHY automatically creates a static route for the RPD if the cBR-8 router's DPIC interface is configured with a /31 (IPv4 networks) or /127 (IPv6 networks) subnet. The static route is determined by calculating the gateway IP address and routing traffic through the gateway for the RPD.



Note

- The DPIC must be a /31 or /127 subnet.
- Wait for the RPD to push the static route configuration.

Sample of a Cisco Smart PHY-Generated Configuration

```

cable rpd <the name assigned to the RPD>
  identifier a0f8.496f.6506
  type shelf
  rpd-ds 0 base-power 25
  rpd-ds 1 base-power 25
  core-interface Te9/1/6
  principal
  rpd-ds 0 downstream-cable 9/0/16 profile 100
  rpd-us 0 upstream-cable 9/0/1 profile 4
  r-dti 2
  rpd-event profile 0
  rpd-55d1-us-event profile 0

cable fiber-node <next available fiber-node>
  downstream Downstream-Cable 9/0/16
  upstream Upstream-Cable 9/0/1
  downstream sg-channel 0 23 downstream-Cable 9/0/16 rf-channel 0 23
  upstream sg-channel 0 3 Upstream-Cable 9/0/1 us-channel 0 3
  service-group managed md 0 Cable 9/0/1
  service-group profile SG1

```

GCP Redirect Configuration

Smart PHY supports GCP-redirects in compliance with the I15 revision of the CableLabs Remote PHY specification. By default, the pre-I15 GCP-redirect behavior is applied to all RPDs. Ensure that you enable the I15 GCP-redirect behavior.

I15 GCP Redirect Configuration

Smart PHY provides the flexibility to configure I15 compliant GCP redirect behavior. I15 GCP redirect messages are enabled based on the RPD vendor and the RPD software version. If a matching pattern is available, then Smart PHY initiates a GCP redirect message in I15 format, otherwise Smart PHY continues to send pre-I15 GCP-redirect messages. In such an environment, Cisco Smart PHY provides both exact pattern match and regex patterns.

Creating I15 GCP Redirect entry

-
- Step 1** At the main menu, click **Smart PHY > Settings > GCP Redirect Configuration**.
The **GCP Redirect Configuration** page appears
- Step 2** Click **Create** to open the **Add GCP Redirect Configuration** window appears at the right side of the page.
- Step 3** Enter the RPD Vendor (For example: *Cisco* or *Cisco.*) and RPD Software Version (For example: *v.9.4* or *v.9.*).
- Step 4** Click **Add**
-

I15 GCP-redirect Result Notification

Smart PHY displays the result of the RPD's `GCP Redirect Notification` message in the **RPD 360** sidebar. When redirect errors occur, Smart PHY displays the RPD status as **GcpRedirectError**. The **GcpRedirected** status indicates that the redirect message is processed successfully by the RPD.

Software Compatibility Rules

Smart PHY allows you to add, edit, or delete software compatibility rules. Leveraging these rules, Smart PHY can detect software incompatibility between an RPD and a Cisco cBR-8 route and alert you to this incompatibility.

After an alert message appears, you have to either manually upgrade the RPD software or update the RPD's association with the appropriate SSD Profile.

Creating a Software Conmpatibility Rule

This procedure creates a software compatibility rule.

-
- Step 1** At the main menu, click **Smart PHY > Settings > Software Compatability Rules**.
The **Software Compatibility Rules** page appears.
- Step 2** Click **Create**.
The **Add Rule** window appears at the right side of the page.
- Step 3** Enter the following information:

Name	Description
RPD Vendor	Name of the RPD vendor.
RPD Software Version	Software version running on the RPD.
Router Product Type	Product type of the router in the Inventory. Example: CBR-8-CCAP-CHASS.

Name	Description
Router Software Version	Software version of the router.

Step 4 Click **Add**



CHAPTER 6

Monitoring and Troubleshooting

Refer the following topics for some troubleshooting tips for installing and using Smart PHY.

- [Monitoring Host Resources, on page 53](#)
- [Accessing API Explorer, on page 54](#)
- [Debugging RPD SSD on Cisco Smart PHY, on page 54](#)
- [Debugging SSD on Cisco cBR-8, on page 57](#)
- [DEPI Latency Measurement in Service Template, on page 57](#)

- [Monitoring Host Resources, on page 53](#)
- [API Explorer, on page 54](#)
- [Debugging RPD SSD on Cisco Smart PHY, on page 54](#)
- [Debugging SSD on Cisco cBR-8, on page 57](#)
- [DEPI Latency Measurement in Service Template, on page 57](#)

Monitoring Host Resources

You can use Operations Hubs prepackaged Dashboards to monitor cluster and host resources.

Step 1 Click the main menu at the top-left of the home page.

Step 2 Select **Dashboards**.

The **Dashboards** page displays. The following types of dashboards are available:

- **Operations Hub Dashboard:** Capturing Kubernetes, Open Source, Infrastructure, and KPI metrics.
 - **User Created Dashboards:** Customized dashboards (if any).
-

API Explorer

Smart PHY comes with comprehensive online API documentation, which is accessible from Operations Hub's API Explorer. Smart PHY's APIs are divided into two categories: **RPD Service Manager** and **Inventory Management**.

Use the following procedure to access Smart PHY's APIs.

1. Click the main menu at the top-left of the home page, and select **API Explorer**.
The **API Explorer** page displays.
2. Locate the SMARTPHYAPI heading in the left navigation menu.
3. Click **RPD Service Manager** or **Inventory Management** under SMARTPHYAPI.

Accessing API Explorer

This procedure enables you to access Smart PHY's APIs.

-
- Step 1** At the main menu, navigate to **API Explorer**.
- Step 2** Locate the **SMARTPHYAPI** heading in the left navigation menu.
- Step 3** Click either: **RPD Service Manager** or **Inventory Management**.
-

Debugging RPD SSD on Cisco Smart PHY

The SSD related logs in Cisco Smart PHY application are available at:

`/var/log/rpd-service-manager/rpd-service-manager.log`.

- Check SSD on NSO
- Check SSD using RestAPI
- Check SSD on Cisco cBR-8

Checking SSD on NSO

The Cisco Network Services Orchestrator (NSO) supports the SSD profile from the iosNed 6.28.

1. Access the `robot-cfgsvc` container and check the SSD configuration on the NSO side.
2. Wait until the device moves into in-sync.

```
router# devices device _DEVICE_20.5.30.13 check-sync
result out-of-sync
info got: 4a0ba9b4ecdaa8710a9202e8656bfe82 expected: c22a63a573c84e40c1ad5e735888461c
router# devices device _DEVICE_20.5.30.13 check-sync
result in-sync
show running-config devices device _DEVICE_20.5.30.13 | begin ssd
```

```

ios:cable profile ssd 1
  ssd 12.2.2.2 tftp xxx
!
ios:cable profile ssd 2
  description ssd 2
  ssd 10.1.1.1 tftp abc

```

The SSD configuration on NSO must be the same as with the Cisco cBR-8 router.

Checking SSD using RestAPI

1. Get the SSD profiles, which are read by NSO from the Cisco cBR-8 router, use the **query-core-details** command.

```
https://{{controller}}:{{new-port}}/rpd-service-manager/rpdorch/v2/core-topology/query-core-details
```

Output:

SSD profile info must be the same as that with the Cisco cBR-8 router.

Input:

```
{
  "ipAddress": "10.0.0.1"
}
```

Result:

```
{
  "status": "Success",
  "coreList": [
    {
      "ipAddressList": [
        "10.0.0.1"
      ],
      "uuid": "_DEVICE_10.0.0.1",
      "gpsLocation": {},
      "hostName": "NG03.cisco.com",
      "interfacesList": [...],
      "virtualSGs": [],
      "ndfProfiles": {},
      "ndrProfiles": {},
      "ssdProfiles": [
        {
          "id": 1,
          "name": "xxx"
        },
        {
          "id": 2,
          "name": "abc"
        },
        {
          "id": 3,
          "name": "aaa"
        },
        {
          "id": 4,
          "name": "abcdef"
        },
        {
          "id": 5,
          "name": "abbbc"
        }
      ]
    }
  ]
}
```

```

        "id": 6,
        "name": "acde"
      },
      {
        "id": 7,
        "name": "xxx"
      },
      {
        "id": 9,
        "name": null
      },
      {
        "id": 10,
        "name": "abcc"
      }
    ],
    "state": "ONLINE",
    "productType": "CBR-8-CCAP-CHASS",
    "swVersion": "16.10.1f",
    "vendorName": "Cisco",
    "protectedLC": -1
  }
}

```

2. Check the RPD paring details, use the **query-rpd-pairing** command.

`https://{{controller}}:{{new-port}}/rpd-service-manager/rpdorch/v2/rpd-pairing/query-rpd-pairing`

Output:

The value of `ssidProfileId` must be correct.

Input:

```
{
}
```

Result:

```
{
  "status": "Success",
  "rpdPairingRspList": [
    {
      "macAddress": "aabb11112124",
      "name": "1",
      "serviceTemplate": "C02",
      "approvalState": "Approved",
      "assignedCores": [
        {
          "serviceType": "Data",
          "mgmtCore": "C02.cisco.com",
          "rpdConnectionInterface": "TenGigabitEthernet7/1/0",
          "primaryUsPort": 1
        }
      ],
      "pairingChangeTimestamp": 1563823890549,
      "description": "",
      "state": "ResourceAllocationError",
      "gpsLocation": {
        "latitude": 77,
        "longitude": 99,
        "genericLocation": "Shanghai"
      },
      "ssidProfileId": 1
    }
  ],
}
```

```

    "nextFrom": null
  }

```

3. Verify the SSD profile ID and the image name in the **Edit** window of the RPD pairing table.
4. Verify whether the RPD Details contain the SSD command.

Checking SSD on Cisco cBR-8

Run the following command to check the SSD on the Cisco cBR-8 router.

```

cable rpd PRPD
  identifier a0f8.496f.6506
  type shelf
  rpd-ds 0 base-power 25
  rpd-ds 1 base-power 25
  core-interface Te9/1/6
  principal
    rpd-ds 0 downstream-cable 9/0/16 profile 100
    rpd-us 0 upstream-cable 9/0/1 profile 4
  r-dti 2
  rpd-event profile 0
  ssd 1
  rpd-55d1-us-event profile 0

```

Debugging SSD on Cisco cBR-8

Use the following command to check the upgrading state on the Cisco cBR-8 router.

```

cable rpd xxxx.xxxx.xxxx ssd status

```

DEPI Latency Measurement in Service Template

If a Service Definition is already in use, then you can update only the DLM fields (Static delay, DLM sampling value, Measure Only), and the existing behavior is maintained for all other fields.

Following operations are allowed when a Service Template is already in use:

- If there is no existing DLM configuration in the service template, you can add network-delay static <delay-val>, network-delay dlm <interval>, and network-delay dlm <interval><measure-only>.

If the network-delay static <delay-val> is configured in the service template, then user can modify the <delay-val> for static.

If the network-delay dlm <interval> is configured in the service template, then user can modify the dlm <interval> and <measure-only> parameters.

If the network-delay dlm <interval><measure-only> is configured in the service template, then user can modify only the dlm <interval>.

The RPD detailed information contains the DLM command.

Before you update a Service Definition, you should check whether any Cisco cBR-8 line cards are in a high availability state an active secondary line card.

The DLM configuration gets automatically applied to all RPDs assigned to the Service Definition. However, the RPD configuration is rejected if the Cisco cBR-8 line card for DOCSIS controllers is in high availability mode. In addition, because this operation might take more time, you may see a network connectivity issue.

After updating a Service Definition, you should check the RPD service manager logs for errors. To recover an RPD with a configuration rejection or error, do the following:

- If the secondary line card is active:
 1. Revert to the primary line card.
 2. Wait until the primary line card is active.
- For each RPD with a configuration rejection or error:
 1. In the **RPD Association** page, click **Edit** for that RPD.
 2. On the **Edit** page, click **Save**.



Note See, [Checking New DLM Configuration on Cisco cBR-8](#), on page 58

Checking New DLM Configuration on Cisco cBR-8

```

cable rpd <RPD Name>
  identifier a0f8.496f.6506
  type shelf
  rpd-ds 0 base-power 25
  rpd-ds 1 base-power 25
  core-interface Te9/1/6
  principal
  rpd-ds 0 downstream-cable 9/0/16 profile 100
  rpd-us 0 upstream-cable 9/0/1 profile 4
  network-delay dlm 100
  r-dti 2
  rpd-event profile 0
  ssd 1
  rpd-55d1-us-event profile 0
!
```




APPENDIX A

Best Practices

This section provides some best practices that you can follow for configuring and using the Cisco Smart PHY application.

- [Best Practices, on page 59](#)

Best Practices

Do not use `systemctl network restart` or `ifup` and `ifdown` commands. `keepalived` does not monitor these Linux commands. Hence, use the following commands as `keepalived` monitors them:

- `ip link set down dev <interface>`
- `ip link set up dev <interface>`

System and Cluster Recommendations

On multinode installations, we recommend exporting the Database to a remote server. Exporting the Database to the local Operations Hub cluster isn't recommended because the Database could be saved on any one of the three worker nodes.

Smart PHY Application User Recommendations

Cisco cBR Router

- The Management IP address that is configured in Smart PHY's Inventory should belong to the interface the cBR-8 router uses to send SNMP traps.
- Use the following cBR-8 router command to configure the SNMP trap source: `snmp-server trap-source <interface>`
- We advise against specifying a device name when adding a cBR-8 router to Smart PHY's Inventory. Smart PHY automatically retrieves the hostname and uses it as the router's device name after it connects to the cBR-8 router. Retrieving the hostname prevents any human errors due to incorrect entries of hostname or the IP address.
- If there is a network outage or loss of connectivity, confirm the cBR-8 router's state is *Online* in Smart PHY before modifying the RPD associations.
- Unprovision all RPDs assigned to a cBR-8 router before deleting the router from Smart PHY.

RPD Provisioning

- When MD splitting is enabled, clear RPDs in the RPD Assignment UI before making changes to the existing RPD assignments. Make sure that all cleared RPDs are in Installed, Inventory, or NotProvisioned state before provisioning them again. If the RPD status does not change, manually verify whether the RPD and fiber node configurations are cleared on the Cisco cBR-8 router.
- Modifications to RPDs provisioning do not require clear or delete. Except for the above mentioned scenario, RPD fields should be modified directly via API/UI/CSV uploads.
- In case of clear of RPDs, make sure that the RPDs have reached the Installed, Inventory, or the NotProvisioned state before provisioning them again. If you are deleting RPDs, make sure that the delete transactions are complete before provisioning them again.
- If pilot-tone is being configured for the RPDs, we recommend that not more than 10 RPDs be provisioned in one CSV upload or REST API call. The Cisco cBR-8 router needs more time to configure RPDs with the pilot-tone and it rejects all subsequent RPD configurations if there are more than ten pending RPD transactions in the Cisco cBR-8 router internal queue.
- Any assignment or configuration change to an online RPD results in the RPD service being interrupted. We recommend that you provision all needed parameters before the RPD is brought Online.