



Planning Your WAAS Network

This chapter describes general guidelines, restrictions, and limitations that you should be aware of before you set up your Wide Area Application Services (WAAS) network.



Note

Throughout this chapter, the term WAAS device is used to refer collectively to the WAAS Central Managers and WAEs in your network. The term WAE refers to WAE and WAVE appliances, SM-SRE modules running WAAS, and vWAAS instances.

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Checklist for Planning Your WAAS Network

Cisco Wide Area Application Engines (WAEs) that are running the WAAS software can be used by enterprises or service providers to optimize the application traffic flows between their branch offices and data centers. You deploy WAE nodes at the WAN endpoints near the networked application clients and their servers, where they intercept WAN-bounded application traffic and optimize it. You must insert WAE nodes into the network flow at defined processing points.

WAAS software supports the following three typical network topologies:

- Hub and spoke deployments—In a hub and spoke deployment servers are centralized and branch offices host clients and a few local services only (for example, WAAS printing services).

- Mesh deployments—In a mesh deployment, any location may host both clients and servers and the clients may access any number of local or remote servers.
- Hierarchical deployments—In a hierarchical deployment, the servers are located in multiple regional, national data centers and are accessed by the different clients. The connections between the data centers are of higher bandwidth than the connections to the branch offices.

The deployments are characterized according to the WAAS element connections, which follow the client-server access pattern and may differ from the physical network links. For more information, see [Chapter 1, “Introduction to Cisco WAAS.”](#)

Planning Checklist

When you are planning your WAAS network, use the following checklist as a guideline. As the following checklist indicates, you can break the planning phase into the following three main categories of planning activities:

- Sizing phase
- Planning for management
- Planning for application optimization



Note

Although there are some interdependencies, you do not need to complete all of the steps in a particular planning phase before you start the next step.

To plan your network, follow these guidelines:

1. Complete the sizing phase that includes the following tasks:
 - Determine which locations in your existing network require WAAS optimization (for example, which branch offices and data centers).
 - Determine if you are going to use a traditional WAAS deployment model or the AppNav deployment model. For more information on AppNav, see [Chapter 4, “Configuring AppNav.”](#)
 - Determine the number and models of the WAAS devices that are required for each location. Some key factors in this selection process is the WAN bandwidth, the number of users, and the expected use. Various hardware configurations are possible (for example, different hard disk models and RAM size). Consider running a cluster of WAEs where additional scalability and or failover is required. For more information, see the [“Calculating the Number of WAAS Devices Needed” section on page 2-17.](#)
 - Verify that you have purchased sufficient licenses to cover your needs.
2. Plan for management as follows:
 - Complete site and network planning (for example, obtain the IP and routing information including IP addresses and subnets, routers and default gateway IP addresses, and the hostnames for the devices). See the “Checklist of WAAS Network System Parameters” table in the *Cisco Wide Area Application Services Quick Configuration Guide*.
 - Determine the login authentication and login authorization methods (for example, external RADIUS, TACACS+, Windows domain servers) and accounting policies that you want your WAAS Central Managers and WAEs to use. For more information, see [Chapter 7, “Configuring Administrative Login Authentication, Authorization, and Accounting.”](#)

- For security purposes, plan to change the predefined password for the predefined superuser account immediately after you have completed the initial configuration of a WAE. For more information, see [“WAAS Login Authentication and Authorization” section on page 2-26](#).
 - Determine if you need to create any additional administrative accounts for a WAAS device. For more information, see [Chapter 8, “Creating and Managing Administrator User Accounts and Groups.”](#)
 - Determine if you should group your WAEs into logical groups. For more information, see the [“Logically Grouping Your WAEs” section on page 2-27](#).
 - Determine which management access method to use. By default, Telnet is used but SSH may be the preferred method in certain deployments. For more information, see the [“Configuring Login Access Control Settings for WAAS Devices” section on page 7-7](#).
3. Plan for application optimization as follows:
- Determine and resolve router interoperability issues (for example, the supported hardware and software versions, router performance with interception enabled). For more information, see the [“Site and Network Planning” section on page 2-4](#).
 - Determine the appropriate interception location when the data center or branch office is complex (for example, if your existing network uses a hierarchical topology).
 - Determine which WAAS services to deploy. For more information about the different WAAS services, see [Chapter 1, “Introduction to Cisco WAAS.”](#)
 - Determine which WAAS software licenses to install. Software licenses enable specific WAAS services. For more information about installing software licenses, see the [“Managing Software Licenses” section on page 10-3](#).
 - Determine which traffic interception methods to use in your WAAS network (for example, AppNav, inline mode, WCCP Version 2, or policy-based routing (PBR)). For more information, see the [“Supported Methods of Traffic Redirection” section on page 2-18](#).



Note WCCP works only with IPv4 networks.

- If you plan to use the WCCP TCP promiscuous mode service as a traffic interception method, determine whether you should use IP access control lists (ACLs) on your routers.



Note IP ACLs that are defined on a router take precedence over the ACLs that are defined on the WAE. For more information, see the [“Access Lists on Routers and WAEs” section on page 2-25](#).

- Determine whether you need to define IP ACLs or interception ACLs on the WAEs. For more information, see the [“Access Lists on Routers and WAEs” section on page 2-25](#).



Note ACLs that are defined on a WAE take precedence over the WAAS application definition policies that are defined on the WAE.

- If PBR is to be used, determine which PBR method to use to verify PBR next-hop availability for your WAEs. For more information, see the [“Methods of Verifying PBR Next-Hop Availability” section on page 5-40](#).

- Determine the major applications for your WAAS network. Verify whether the predefined application definition policies cover these applications and whether you should add policies if your applications are not covered by these predefined policies. For a list of the predefined application definition policies, see [Appendix A, “Predefined Optimization Policy.”](#)
- Consider day zero migration of file systems if file servers are to be centralized in the process. For more information, see the [“Data Migration Process” section on page 2-28.](#)

After you complete the planning tasks, you are ready to perform a basic configuration of a WAAS network as described in the *Cisco Wide Area Application Services Quick Configuration Guide*.

Site and Network Planning

Before you install and deploy WAAS devices in your network, you need to collect information about your network to accommodate the integration of the WAAS devices.

In a typical distributed organizational layout, there are two types of networks where WAAS devices are installed:

- The data center (central office), where one or more colocated data center WAEs provide access to the resident file and application servers. In data centers, you can deploy a WAE as a single device or a pair of WAEs as a high-availability or load-sharing pairs. High-availability pairs are supported if either WCCP Version 2 or PBR is being used for traffic redirection in the data center; load-sharing pairs are only supported if WCCP Version 2 is being used for traffic redirection in the data center.
- The branch offices, where branch WAEs enable users to access the file and application servers over the WAN. In branch offices, you can deploy a WAE as a single device or a pair of WAEs as a high-availability or load-sharing pairs. High-availability pairs are supported if either WCCP Version 2 or PBR is being used for traffic redirection in the branch office; load-sharing pairs are only supported if WCCP Version 2 is being used for traffic redirection in the branch office.

In collaborative networks, colocated data center WAEs and branch WAEs are deployed throughout the network. These colocated WAEs are configured to share data in opposite directions (two cross-linked servers).

The WAE attaches to the LAN as an appliance. A WAE relies on packet interception and redirection to enable application acceleration and WAN optimization. Consequently, traffic interception and redirection to a WAE must occur at each site where a WAE is deployed. Traffic interception and redirection occurs in both directions of the packet flow. Because Layer 3 and Layer 4 headers are preserved, you may need to ensure that you always connect a WAE to a tertiary interface (or a subinterface) on the router to avoid routing loops between the WAE and WCCP or PBR-enabled router that is redirecting traffic to it. For more information on this topic, see the [“Using Tertiary Interfaces or Subinterfaces to Connect WAEs to Routers” procedure on page 2-24.](#)



Note

We strongly recommend that you do not use half-duplex connections on the WAE or on routers, switches, or other devices. Half duplex impedes performance and should not be used. Check each Cisco WAE interface and the port configuration on the adjacent device (router, switch, firewall, or WAE) to verify that full duplex is configured.



Note

The data center WAE and branch WAE communicate with each other only if the firewall is open.

**Note**

WAAS versions 5.x and lower do not support timestamp (TSVAL) TCP option.

This section contains the following topics:

- [Windows Network Integration, page 2-5](#)
- [UNIX Network Integration, page 2-6](#)
- [CIFS-Related Ports in a WAAS Environment, page 2-6](#)
- [Firewalls and Directed Mode, page 2-7](#)
- [Firewalls and Standby Central Managers, page 2-7](#)
- [Performance Tuning for High WAN Bandwidth Branch Offices, page 2-7](#)

Windows Network Integration

To successfully integrate WAAS devices into the Windows environment, you might need to make certain preparations on both the data center WAE and branch WAE sides of the network. This section contains the following topics:

- [Data Center WAE Integration, page 2-5](#)
- [Branch WAE Integration, page 2-5](#)

Data Center WAE Integration

Before the initial configuration of the data center WAE, you need to know the following parameters:

- WINS server (if applicable).
- DNS server and DNS domain (if applicable).
- A browsing user with file-server directory traversal (read-only) privileges. This user, who is usually set up as a domain or service user, is required for running preposition policies.

To successfully integrate Cisco WAAS into the Windows environment on the data center WAE side of a network where DHCP is not being used, you must manually add the name and IP address of the data center WAE to the DNS server. You should take this action before installing and deploying the WAAS devices.

**Note**

User permissions are determined by the existing security infrastructure.

Branch WAE Integration

Before the initial configuration of the branch WAE, you need to know the following parameters:

- DNS server and DNS domain
- Windows Domain Name
- WINS server (if applicable)

To successfully integrate Cisco WAAS into the Windows environment on the branch WAE side of the network, you should take the following preliminary actions before installing and deploying the WAAS devices in your network:

- To enable all branch WAEs in the specified domain to appear in the Network Neighborhood of users within the same domain, ensure that a Domain Master Browser or local Master Browser is active.
- If DHCP is not used, you must manually add the name and IP address of the branch WAE to the DNS server.

UNIX Network Integration

Before the initial configuration of a WAAS device, you need to know the following parameters:

- DNS server and DNS domain.
- NIS server parameters (if applicable).
- On the data center WAE side, a browsing UID or GID with file-server directory traversal (read-only) privileges. This UID or GID, which is usually set up as a domain or service user, is required for browsing when defining coherency policies.

To successfully integrate Cisco WAAS into the UNIX environment, you need to perform these actions on both the data center WAE and branch WAE sides of the network:

- You must manually add the name and IP address of both the data center WAE and the branch WAE to the DNS server.
- When separate domains are used, UNIX users may be defined at the remote (branch) offices or on the central servers. This situation may result in the same user name being defined in different domains. A user may be defined differently in the branch and center or may be defined only on one end and not on the other. You can ensure consistency in such cases by using NIS or by mapping between the different domains, either manually or automatically. That is, users can be mapped from the remote server to the central servers by translating their identities from the central office to the remote offices.



Note

To map users using automatic management, you must first configure the NIS server in both the data center WAE (primary) and branch WAE (secondary).

CIFS-Related Ports in a WAAS Environment

This section describes the CIFS-related ports used between your clients, WAEs that are accelerating CIFS traffic, and CIFS file servers. Most CIFS communication occurs between the branches and the central office. This communication is encrypted and delivered through the organization's VPN. No ports on the firewall need to be opened because all communication is tunneled internally.

You only need to change the firewall setup if administrative or other maintenance work needs to be done from a location outside the organization.

Ports 139 and 445

If you have deployed CIFS acceleration services in your WAAS network, your WAAS network uses ports 139 and 445 to connect clients to a branch WAE and to connect a data center WAE to the associated file servers. The port used depends on the configuration of your WAAS network.

If WCCP is enabled or inline mode is used, the branch WAE accepts client connections on ports 139 or 445. If neither WCCP nor inline mode are enabled, the branch WAE accepts connections only over port 139.

Your WAAS network always tries to use the same port to communicate end-to-end. Consequently, if a client uses port 445 to connect to a branch WAE, the associated data center WAE will try to use the same port to connect to the file server. If port 445 is unavailable, the data center WAE will try to use port 139.

Some organizations close port 139 on their networks to minimize security risks associated with this port. If your organization has closed port 139 for security reasons, you can configure your WAAS network to bypass port 139. If this is the case in your organization, you need to perform the following task to bypass port 139 and use port 445 in its place if you have deployed the CIFS services in your WAAS network:

- Enable WCCP Version 2 on your routers and branch WAE, as described in the *Cisco Wide Area Application Services Quick Configuration Guide*. Alternatively, you can use inline mode on a branch WAE with a Cisco WAE Inline Network Adapter or Cisco Interface Module installed.

Ports 88 and 464

If you are using Windows Domain authentication with Kerberos enabled, the WAE uses ports 88 and 464 to authenticate clients with the domain controller.

Firewalls and Directed Mode

By default, WAAS transparently sets up new TCP connections to peer WAEs, which can cause firewall traversal issues when a WAAS device tries to optimize the traffic. If a WAE device is behind a firewall that prevents traffic optimization, you can use the directed mode of communicating to a peer WAE. In directed mode, all TCP traffic that is sent to a peer WAE is encapsulated in UDP, which allows a firewall to either bypass the traffic or inspect the traffic (by adding a UDP inspection rule).

Any firewall between two WAE peers must be configured to pass UDP traffic on port 4050, or whatever custom port is configured for directed mode if a port other than the default is used.

If a WAE using directed mode is behind a NAT device, you must configure the NATed IP address on the WAE.

For more information about configuring directed mode, see the [“Configuring Directed Mode” section on page 6-29](#).

Firewalls and Standby Central Managers

Primary and standby Central Managers communicate on port 8443. If your network includes a firewall between primary and standby Central Managers, you must configure the firewall to allow traffic on port 8443 so that the Central Managers can communicate and stay synchronized.

Performance Tuning for High WAN Bandwidth Branch Offices

WAAS combines Layer-4 TCP optimizations with Layer-7 application accelerators for various protocols including CIFS. For some branch offices with high WAN bandwidth (for example, above 50 Mbps), if the native latency is low (for example, below 20 ms RTT), depending on the number of user sessions and data patterns, applying Layer-4 optimizations alone may provide optimal levels of performance. In such cases, we recommend measuring end-user response times under production load to determine the appropriate operational state for the application accelerators and sizing.

About Autoregistration and WAEs

Autoregistration automatically configures primary network settings and registers a WAE with the WAAS Central Manager device. On startup, a WAAS device (except for the WAAS Central Manager itself) that does not have an existing network configuration on its primary interface can automatically discover the WAAS Central Manager device and register with it. You do not need to manually configure the network settings of the primary interface on the WAAS device. This feature is useful for large-scale automated deployments of devices. Once a WAE is registered, you configure other interfaces and settings on the device remotely by using the WAAS Central Manager GUI.

In the example configuration provided in the *Cisco Wide Area Application Services Quick Configuration Guide*, the autoregistration feature is disabled on the WAEs when the setup utility is used to perform the initial configuration of the device and manually configure the interface settings.

Autoregistration uses a form of the Dynamic Host Configuration Protocol (DHCP). For autoregistration to function, you must have a DHCP server that is configured with basic settings.



Note

The WAE sends “CISCOCDN” as the vendor class identifier in option 60 of the DHCP DISCOVER message to facilitate your grouping of WAEs into device groups.

Autoregistration DHCP requires that the following options be present in the DHCP server’s offer:

- Subnet mask (option 1)
- Router (default gateway) (option 3)
- Domain name (option 15)
- Domain name servers (option 6)

Additionally, the DHCP offer can contain the WAE hostname (option 12), but it is not required. If the hostname option is not supplied, the WAE hostname is automatically set to NO-HOSTNAME-*a-b-c-d*, where *a.b.c.d* is the IP address that is assigned to the WAE by the DHCP server.

All of the above options, with the exception of domain name servers (option 6), replace the existing configuration on the system. The domain name servers option is added to any existing list of name servers with the restriction of a maximum of eight name servers.

After the WAE configures its network settings from DHCP, it needs to know the Central Manager hostname so that it can register with the Central Manager. The WAE queries the configured DNS server to obtain the Central Manager hostname. For autoregistration to work, you must configure the DNS server with the Central Manager hostname by configuring a DNS SRV (Service Location) record. This record is easy to configure and does not affect normal DNS operation. The DNS SRV record must be configured as follows:

- Service is `_waascms`
- Protocol is `_tcp`
- Host offering this service is the fully qualified domain name (FQDN) of the Central Manager

To create a SRV record in the Windows Server 2008, open the DNS Manager and navigate to Forward Lookup Zones and select the correct DNS zone. Right click on the zone, choose **Other New Records**, and then choose **Service Location (SRV)**.

If the DNS request fails or the domain is not configured, the WAE tries an alternate DNS query for a SRV record to the `ciscowaas.local` domain. If this alternate request also fails, the WAE cannot register with the Central Manager; however, the network configuration remains and allows you to connect through Telnet to do additional configuration from the CLI.

Autoregistration is enabled by default on the first interface of the device. On an NME-WAE module, autoregistration is enabled on the configured interface. On an SM-SRE module, autoregistration is disabled by default.

**Note**

You must disable autoregistration when both device interfaces are configured as port-channel interfaces.

If you do not have a DHCP server, the device is unable to complete autoregistration and eventually times out. You can disable autoregistration at any time after the device has booted and proceed with manual setup and registration.

To disable autoregistration, or to configure autoregistration on a different interface, use the **no auto-register enable** command in global configuration mode. If you want to preserve the dynamically configured IP address on the interface as a static IP address when you disable autoregistration, use the **preserve-ip** option with this command. This option prevents the WAE from losing network connectivity because its IP address is removed.

**Note**

Autoregistration is automatically disabled if a static IP address is configured or if you configure interface-level DHCP on the same interface that autoregistration uses. (See the [“Selecting Static IP Addresses or Using Interface-Level DHCP”](#) section on page 2-9.)

The following example shows how to disable autoregistration on the interface GigabitEthernet 1/0:

```
WAE(config)# no auto-register enable GigabitEthernet 1/0 preserve-ip
```

Autoregistration status can be obtained by using the following **show EXEC** command:

```
WAE# show auto-register
```

Selecting Static IP Addresses or Using Interface-Level DHCP

During the initial configuration, you have the option of configuring a static IP address for the device or choosing DHCP.

DHCP is a communications protocol that allows network administrators to manage their networks centrally and automate the assignment of IP addresses in an organization's network. When an organization sets up its computer users with a connection to the network, an IP address must be assigned to each device. Without DHCP, the IP address must be entered manually for each computer, and if computers move to another location in another part of the network, the IP address must be changed accordingly. DHCP automatically sends a new IP address when a computer is connected to a different site in the network.

If you have a DHCP server configured, autoregistration automatically configures the network settings and registers WAEs with the WAAS Central Manager device upon bootup.

If you do not have a DHCP server configured, or you have a DHCP server but do not want to use the autoregistration feature, then manually configure the following network settings with the interactive setup utility or CLI, then register the WAEs with the WAAS Central Manager device. Configure these settings:

- Interface IP address and subnet mask
- IP domain name
- Hostname
- IP name server

- Default gateway
- Primary interface

When a WAAS device boots, you are prompted to run the first-time setup utility (enter basic configuration), which you use to set up the basic device network settings for the WAE.

Identifying and Resolving Interoperability Issues

This section describes how to identify and resolve interoperability issues. It contains the following topics:

- [Interoperability and Support, page 2-10](#)
- [WAAS and Cisco IOS Interoperability, page 2-11](#)
- [WAAS Compatibility with other Cisco Appliances and Software, page 2-15](#)

Interoperability and Support

This section contains the following topics:

- [Unicode Support for the WAAS GUI Interfaces, page 2-10](#)
- [Unicode Support Limitations, page 2-10](#)

For a list of the hardware, CIFS clients, and web browsers supported by the WAAS software, see the [Release Note for Cisco Wide Area Application Services](#).

Unicode Support for the WAAS GUI Interfaces

The WAAS software supports Unicode in the WAAS Central Manager and the WAE Device Manager GUI interfaces.

In the WAAS Central Manager, you can create preposition policies that include Unicode characters. For example, you can define a preposition policy for a directory that contains Unicode characters in its name.

Specifically, the following fields in the WAAS Central Manager GUI support Unicode:

- The root directory and file pattern fields in the preposition policies

In the WAE Device Manager GUI, you can include Unicode characters in the name of the backup configuration file. In addition, the logs included in the WAE Device Manager GUI can display Unicode characters.

Unicode Support Limitations

The following are Unicode support limitations:

- Usernames cannot contain Unicode characters.
- When defining policies for coherency, and so on, you cannot use Unicode characters in the Description field.
- File server names cannot contain Unicode characters.

WAAS and Cisco IOS Interoperability

This section describes the interoperability of the WAAS software with the Cisco IOS features for a basic WAAS deployment that uses WCCP-based interception and transparent transport and contains the following topics:

- [WAAS Support of the Cisco IOS QoS Classification Feature, page 2-11](#)
- [WAAS Support of the Cisco IOS NBAR Feature, page 2-12](#)
- [WAAS Support of the Cisco IOS Marking, page 2-13](#)
- [WAAS Support of the Cisco IOS Queuing, page 2-13](#)
- [WAAS Support of the Cisco IOS Congestion Avoidance, page 2-13](#)
- [WAAS Support of the Cisco IOS Traffic Policing and Rate Limiting, page 2-13](#)
- [WAAS Support of the Cisco IOS Signaling, page 2-13](#)
- [WAAS Support of the Cisco IOS Link-Efficiency Operations, page 2-13](#)
- [WAAS Support of the Cisco IOS Provisioning, Monitoring, and Management, page 2-13](#)
- [WAAS and Management Instrumentation, page 2-14](#)
- [WAAS and MPLS, page 2-14](#)

**Note**

The WAAS software does not support Cisco IOS IPv6 and Mobile IP.

We recommend that you use Cisco IOS Software Release 12.2 or later.

WAAS Support of the Cisco IOS QoS Classification Feature

You classify packets by using a policy filter (for example, using QPM) that is defined on the packets. You may use the following policy filter properties:

- Source IP address or hostname—Supported under WAAS because the source IP address is preserved by the WAAS device.
- Source TCP/UDP port (or port range)—Supported under WAAS because the source port is preserved by the WAAS device.
- Destination IP address or hostname—Supported under WAAS because the destination IP is preserved by WAAS. WAAS relies on interception at the data center for redirecting traffic to the peer WAAS device.
- Destination TCP/UDP port (or port range)—Supported under WAAS because the destination IP is preserved by WAAS. WAAS relies on interception at the data center for redirecting traffic to the peer WAAS device.
- DSCP/IP precedence (TOS)—Supported under WAAS because WAAS copies the settings of incoming packets on to the outgoing packets from WAAS back to the router. If the packets are not colored at connection establishment time (for TCP packets), there might be a delay in propagating the settings because WAAS does not poll these settings periodically. The packets are eventually colored properly. When packets are not colored they are left uncolored by the WAAS software.

WAAS software does not support IPv6 QoS, MPLS QoS, ATM QoS, Frame Relay QoS, and Layer 2 (VLAN) QoS.

WAAS Support of the Cisco IOS NBAR Feature

Unlike a traditional type of classification that is specified through a policy filter that is listed in the [“WAAS Support of the Cisco IOS QoS Classification Feature”](#) section on page 2-11, Network-Based Application Recognition (NBAR) classification needs to consider payload. The classification keeps track of any interceptor that modifies the payload because this modification might cause NBAR to not be able to classify the packets. However, the WAAS software does support NBAR.

The following is an example flow of how the WAAS software supports NBAR:

1. A packet P1, which is part of a TCP stream S1, enters the router and is classified by NBAR on the LAN interface of the router as belonging to class C1. If the classification of P1 does not involve payload inspection (for example, only TCP/IP headers), no action needs to be taken because the WAAS software preserves this information.
2. If P1 classification requires payload inspection, P1 needs to be marked using the TOS/DSCP bits in the packet (as opposed to using other internal marking mechanisms).
3. P1 is then intercepted through WCCP Version 2 (still on the LAN interface, WCCP is processed after NBAR) and is redirected to a WAE.
4. WAAS applies any optimizations on the payload and copies the DSCP bits settings from the incoming TCP stream, S1 onto the outgoing stream, S2 (which is established between the local WAAS appliance and the remote WAAS appliance over the WAN). Because NBAR usually needs to see some payload before doing the classification, it is unlikely that WAAS will have the proper bit settings at connection-establishment time. Consequently, the WAAS software uses polling to inspect the DSCP bits on the incoming TCP stream, then copies it over to the stream from the WAAS device back to the router.
5. When S2 reenters the router, NBAR will not classify S2 as belonging to C1 because the payload has been changed or compressed. However, the DSCP settings have already marked these packets as belonging to C1. Consequently, these packets will be treated properly as if they were classified through NBAR.

As long as the flow is not identified, NBAR will continue to search for classification in the packets. Because compressed packets will not be classified, this situation can unnecessarily burden the CPU (doing packet inspection). Because of the potential degradation in performance and the slight possibility of correctness issues, we strongly recommend that you use a subinterface or a separate physical interface to connect the WAE to the router (as described in the [“Using Tertiary Interfaces or Subinterfaces to Connect WAEs to Routers”](#) section on page 2-24). When you use a tertiary interface or subinterface to connect the WAE to the router, both the performance and correctness issues are addressed because each packet is processed only once.

6. For dynamic classifications, NBAR maintains a per-flow state. Once certain flows are classified, NBAR does not continue to perform deep packet inspection anymore. However, for other flows (for example, Citrix), NBAR does look at packets continuously because the classification may change dynamically in a flow. Therefore, in order to support all NBAR classifications, it is not sufficient to only poll the DSCP settings of packets incoming to WAAS once per flow; you need to poll periodically to identify flow changes. However, the WAAS system expects packets to appear in the sequence of packets belonging to class C1, followed by a sequence of C2, and so forth, so that a polling method is sufficient to track such dynamic changes.



Note This dynamic classification support requires support for marking DSCP/ToS settings, as specified in the [“WAAS Support of the Cisco IOS QoS Classification Feature”](#) section on page 2-11, as well as the tracking of dynamic changes through polling.

Several router configurations need to be followed in order to ensure NBAR-WAAS compliance, and you must ensure that the following router configurations are adhered to:

- Ensure that classification is followed by proper DSCP marking.
- Ensure that the router in general (IP access lists that are configured on the router) does not scrub DSCP/TOS settings that are already marked on the packets on entry, and that NBAR does not unmark marked packets.

WAAS Support of the Cisco IOS Marking

The Cisco IOS marking feature is supported by the WAAS software.

WAAS Support of the Cisco IOS Queuing

The Cisco IOS queuing feature for congestion management is supported by the WAAS software.

WAAS Support of the Cisco IOS Congestion Avoidance

The Cisco IOS congestion avoidance feature is supported by the WAAS software.

WAAS Support of the Cisco IOS Traffic Policing and Rate Limiting

The Cisco IOS traffic policing and rate-limiting feature is only partially supported by the WAAS software. This Cisco IOS feature will work properly when enabled on an outbound interface. However, when this feature is enabled on an inbound interface, it will see both compressed and uncompressed traffic, and will result in inaccurate rate limiting.

WAAS Support of the Cisco IOS Signaling

The Cisco IOS signaling (RSVP) feature is typically implemented in MPLS networks. Because the WAAS software does not interact with MPLS RSVP messages, the RSVP feature is supported.

WAAS Support of the Cisco IOS Link-Efficiency Operations

The Cisco IOS link-efficiency operations are supported by the WAAS software.

WAAS Support of the Cisco IOS Provisioning, Monitoring, and Management

The Cisco IOS AutoQoS feature is supported by the WAAS software but requires additional configuration. This feature is closely connected with NBAR support because the AutoQoS feature uses NBAR to discover the various flows on the network. However, because the Cisco IOS AutoQoS feature is strictly on an outbound feature (for example, it cannot be enabled on the inbound side of an interface), this situation could create a potential problem because enabling NBAR on the outbound interface is not supported.

To avoid this potential problem, enable the trust option of the AutoQoS feature on the following interfaces so that classification and queuing are performed based on the marked value (NBAR is not enabled on the outbound interface using this solution):

- On the LAN interface on which the input policy is created and on which the marking of the packets should be performed according to the AutoQoS marking (for example, interactive video mark to af41).
- On the WAN outbound interface.

WAAS and Management Instrumentation

For management instrumentation use with the WAAS software, note the following:

- When deployed in native (transparent) mode, WAAS maintains packet header information vital to technologies such as NetFlow. NetFlow can be configured on adjacent devices and exports flow record information in accordance with where NetFlow is configured in relation to the WAAS device. For NetFlow configurations on the LAN side of a WAAS device, NetFlow exports records containing information about original flows. For NetFlow configurations on the WAN side of a WAAS device, NetFlow exports records containing information about optimized and pass-through flows.
- You may see statistics on optimized and unoptimized traffic.
- IP Service Level Agreements (SLAs) are supported.
- Full support of policies based on Layer 3 and Layer 4 is provided. Policies based on Layer 7 are partially supported because the first few messages are unoptimized.
- Intrusion Detection System (IDS) is partially supported. The first few messages are unoptimized to allow IDS to detect the intrusive strings.
- Cisco IOS security is partially supported with the exception of features that rely on Layer 5 and above visibility.
- IPsec and SSL VPN is supported.
- Access control lists (ACLs) are supported. IP ACLs on the router take precedence over ACLs that are defined on the WAE. For more information, see the [“Access Lists on Routers and WAEs” section on page 2-25](#).
- VPN is supported if the VPN is deployed after WCCP interception occurs.



Note

A WAAS device does not encrypt WAN traffic. If you require additional security measures, you should use a VPN. However, the VPN appliances must encrypt and decrypt traffic after and before the WAAS devices so that the WAAS device only sees unencrypted traffic. The WAAS device is unable to compress encrypted traffic and provides only limited TCP optimization to it.

- Network Address Translation (NAT) is supported. However, payload-based NAT is not supported.

WAAS and MPLS

MPLS is partially supported by the WAAS software. WCCP does not know how to operate with packets that are tagged with MPLS labels. Consequently, inside the cloud, WCCP redirection will not function (for example, WCCP redirection will not work for intermediate WAEs). However, as long as the redirection occurs on interfaces that are outside the MPLS cloud, WAAS is supported.

WAAS Compatibility with other Cisco Appliances and Software

If a firewall is placed between the clients and the WAE on one side, and the router on the other side of the firewall, default WCCP redirection does not work. However, if there is a router inside the firewall and another router outside the firewall, default WCCP-based redirection does work and WAAS is supported. You can also enable directed mode to avoid firewall traversal issues. For more information, see the [“Configuring Directed Mode” section on page 6-29](#).

Support for concatenating ACNS and WAAS devices in your network is supported. ACNS devices optimize web protocols and can be used to serve content locally. WAAS devices optimize requests from a Content Engine, which is an ACNS device that needs service from an upstream server or an upstream Content Engine. The ability to concatenate ACNS and WAAS devices in a network has the following benefits:

- If you have already deployed ACNS in your network, you can also deploy WAAS.
- If you have not already deployed ACNS in your network, but need certain ACNS features, you can purchase ACNS and deploy it with WAAS.

WAAS Devices and Device Mode

You must deploy the WAAS Central Manager on a dedicated appliance. Although the WAAS Central Manager device runs the WAAS software, its only purpose is to provide management functions. WAAS Central Manager communicates with the WAEs, which are registered with it, in the network. Through the WAAS Central Manager GUI, you can centrally manage the configuration of the WAEs individually or in groups. WAAS Central Manager also gathers management statistics and logs for its registered WAEs.

A WAE also runs the WAAS software, but its role is to act as an accelerator in the WAAS network.

In a WAAS network, you must deploy a WAAS device in one of the following device modes:

- WAAS Central Manager mode—Mode that the WAAS Central Manager uses.
- WAAS application accelerator mode—Mode that a WAAS Accelerator (data center WAEs and branch WAEs that run the WAAS software) uses to optimize and accelerate traffic.
- WAAS AppNav Controller mode—Mode for a WAAS device that is operating as an AppNav Controller (ANC) that is intercepting and distributing traffic to other WAAS devices operating in application accelerator mode.

The default device mode for a WAAS device is WAAS accelerator mode. The **device mode** global configuration command allows you to change the device mode of a WAAS device.

For example, after you use the WAAS CLI to specify the basic network parameters for the designated WAAS Central Manager (the WAAS device named `waas-cm`) and assign it a primary interface, you can use the **device mode** configuration command to specify its device mode as `central-manager`.

```

waas-cm# configure
waas-cm(config)# primary-interface gigabitEthernet 1/0
waas-cm(config)# device mode central-manager
waas-cm(config)# exit
waas-cm# copy run start
waas-cm# reload
Proceed with reload?[confirm]yes
Shutting down all services, will timeout in 15 minutes.
reload in progress ..

```

For more information about how to initially configure a WAAS device, see the *Cisco Wide Area Application Services Quick Configuration Guide*.

**Note**

You cannot configure a WAE network module in the NME-WAE or SM-SRE family of devices to operate in WAAS Central Manager mode.

You can configure a WAE with a Cisco WAE Inline Network Adapter to operate in WAAS Central Manager mode, but the inline interception functionality is not available.

Changing Device Mode

If you want to change the device mode of a device that is already registered with a Central Manager, you must first deregister the device from the Central Manager, change the device mode, reload the device, and then reenable CMS services.

The following steps show how to change the device mode from application-accelerator to appnav-controller:

Step 1 Deregister the device from the Central Manager.

```
wae# cms deregister
```

```
Deregistering WAE device from Central Manager will result in loss of data on encrypted file systems, imported certificate/private keys for SSL service and cifs/wafs preposition credentials. If secure store is initialized and open, clear secure store and wait for one datafeed poll rate to retain cifs/wafs preposition credentials.
```

```
Do you really want to continue (yes|no) [no]?yes
```

```
Disabling management service.
```

```
management services stopped
```

```
Sending de-registration request to CM
```

```
SSMGR RETURNING: 7 (Success)
```

```
Removing cms database tables.
```

```
Re-initializing SSL managed store and restarting SSL accelerator.Deregistration complete.
```

```
Save current cli configuration using 'copy running-config startup-config' command because CMS service has been disabled.
```

Step 2 Change the device mode to appnav-controller.

```
wae# configure
```

```
wae(config)# device mode appnav-controller
```

```
The new configuration will take effect after reload.
```

Step 3 Save the configuration and reload.

```
wae(config)# exit
```

```
wae# copy run start
```

```
wae# reload
```

```
Proceed with reload?[confirm]yes
```

```
Proceed with clean WCCP shutdown?[confirm]yes
```

```
WCCP clean shutdown initiated
```

```
Waiting for shutdown ok (1 seconds) . Press ^C to skip waiting
```

```
WCCP clean shutdown wait time expired
```

```
Shutting down all services, will timeout in 15 minutes.
```

```
reload in progress ..
```

Step 4 Log into the WAE after it finished rebooting.

```
AppNav Controller
```



```
wae login: admin
Password:
System Initialization Finished.
wae#
```

Step 5 Reenable CMS services.

```
wae# config
wae(config)# cms enable
Registering WAAS AppNav Controller...
Sending device registration request to Central Manager with address 10.43.65.50
Please wait, initializing CMS tables
Successfully initialized CMS tables
Registration complete.
Please preserve running configuration using 'copy running-config startup-config'.
Otherwise management service will not be started on reload and node will be shown
'offline' in WAAS Central Manager UI.
management services enabled
```

Step 6 Save the configuration.

```
wae(config)# exit
wae# copy run start
```



Note

While using the AppNav IOM on the WAVE devices (7571 and 8541 only); and when the device mode is AppNav Controller, the total TCP connection capacity for optimized traffic is reduced. This affects only the local device hosting the AppNav Controller and not the connection capacity or the throughput of the AppNav Controller itself. There is no impact on any other device that is a part of the AppNav cluster.

The table shows the reduced number of connections on the AppNav Controller.

Platform	Application Accelerator	AppNav-mode
7571	60,000	50,000
8541	1,50,000	1,40,000

Calculating the Number of WAAS Devices Needed

When the threshold value of an operational system aspect is exceeded, Cisco WAAS may not meet its expected service level. This situation might result in degraded performance.

The source of the limitation might originate from a specific Cisco WAAS device (WAAS Central Manager, branch WAE, or data center WAE), the entire Cisco WAAS system, a hardware constraint, or the network connecting the distributed software entities. In some cases, the limitation might be resolved by adding more resources or by upgrading the hardware or software.

When planning your network, consider the operational capacity, such as the number of users it should support, how many files it should support, and how much data it should cache.

When planning your WAAS network, refer to the following additional guidelines:

- Number of WAAS Central Managers— All networks must have at least one WAAS Central Manager. For larger networks, you should consider deploying two WAAS Central Managers for active and standby back-up, high availability, and failover. A WAAS Central Manager is deployed on a dedicated appliance.
- Number of WAEs—A minimum of two WAEs are required for traffic optimization; one WAE is required on either side of a network link (for example, one in the branch office and one in the data center). A single site can have more than one WAE for redundancy purposes.
- Number of branch WAEs—At least one branch WAE is required in each remote office. Larger offices usually have multiple departments whose users work with different servers in the central office. In this situation, you can manage your system easier by following the organizational structure with a branch WAE for each department. In certain situations, multiple branch WAEs can be clustered and configured using WCCP to provide failover capabilities. WCCP is the recommended method for larger user populations.
- Number of data center WAEs—Each organization must have at least one data center WAE.
- Number of ANCs—If you are using the AppNav deployment model, at least one ANC is required.

When determining the number of the component types required by your organization, consider the following factors:

- Number of users connecting to the system—This number depends on the static and dynamic capacities defined for the system:
 - Static capacities—Defines the number of user sessions that can connect to the system before it reaches its capacity.
 - Dynamic capacities—Defines the amount of traffic handled by the servers, which means the amount of work being performed on the network. For example, consider whether the users currently connected to the system place a heavy or light load on it.



Note You should calculate dynamic limits based on the specific load assumptions that are particular to each customer.

- Total number of users in all branches that connect to the file servers through the data center WAE—When the number of users is more than one data center WAE can support, you must add one or more additional data center WAEs to the network.

Supported Methods of Traffic Redirection

In a WAAS network, traffic between the clients in the branch offices and the servers in the data center can be redirected to WAEs for optimization, redundancy elimination, and compression. Traffic is intercepted and redirected to WAEs based on policies that have been configured on the routers. The network elements that transparently redirect requests to a local WAE can be a router using WCCP version 2 or PBR to transparently redirect traffic to the local WAE or a Layer 4 to Layer 7 switch (for example, the Catalyst 6500 series Content Switching Module [CSM] or Application Control Engine [ACE]).

Alternately, a WAE that has the Cisco WAE Inline Network Adapter or Cisco Interface Module installed can operate in inline mode and receive and optimize traffic directly before it passes through the router.

In an AppNav deployment, an AppNav Controller in the data center receives intercepted traffic through WCCP, PBR, or inline mode and distributes it to WAAS nodes that optimize the traffic. For more information on an AppNav deployment, see [Chapter 4, “Configuring AppNav.”](#)

This section contains the following topics:

- [Advantages and Disadvantages of Using Inline Interception, page 2-19](#)
- [Advantages and Disadvantages of Using WCCP, page 2-20](#)
- [Advantages and Disadvantages of Using PBR, page 2-21](#)
- [Configuring WCCP or PBR Routing for WAAS Traffic, page 2-21](#)

For detailed information about how to configure traffic interception for your WAAS network, see [Chapter 5, “Configuring Traffic Interception.”](#)

Advantages and Disadvantages of Using Inline Interception

Inline interception requires using a WAE appliance that has the Cisco WAE Inline Network Adapter, Cisco Interface Module, or Cisco AppNav Controller Interface Module installed. In inline mode, the WAE can physically and transparently intercept traffic between the clients and the router. When using this mode, you physically position the WAE device in the path of the traffic that you want to optimize, typically between a switch and a router.

Because redirection of traffic is not necessary, inline interception simplifies deployment and avoids the complexity of configuring WCCP or PBR on the routers.

The inline adapter or module contains one or more pairs of LAN/WAN Ethernet ports each grouped into an inline or bridge group interface. If the inline adapter or module has multiple pairs of ports, it can connect to multiple routers if the network topology requires it.

The inline or bridge group interface transparently intercepts traffic flowing through it or bridges traffic that does not need to be optimized. It also uses a mechanical fail-safe design that automatically bridges traffic if a power, hardware, or unrecoverable software failure occurs.



Note

AppNav Controller Interface Modules do not support automatic bypass mode to continue traffic flow in the event of a failure. For high availability, two or more AppNav Controller Interface Modules should be deployed in an AppNav cluster. For more information on using inline mode with the AppNav solution, see [Chapter 4, “Configuring AppNav.”](#)

You can configure the inline or bridge group interface to accept traffic only from certain VLANs; for all other VLANs, traffic is bridged and not processed.

You can serially cluster WAE devices (not AppNav Controllers) in inline mode to provide higher availability in the event of a device failure. If the current optimizing device fails, the second WAE device in the cluster provides the optimization services. Deploying WAE devices in a serial inline cluster for the purposes of scaling or load balancing is not supported.

Any combination of traffic interception mechanisms on peer WAEs is supported. For example, you can use inline interception on the branch WAE and WCCP on the data center WAE. For complex data center deployments, we recommend that you use hardware-accelerated WCCP interception or load balancing with the Cisco Application Control Engine (ACE) and a WAAS AppNav deployment.

For more information on inline interception, see the [“Using Inline Mode Interception” section on page 5-43](#).

Three elements can help ease traffic interception in data centers without using a WCCP-based approach:

- Multiple pairs of inline interfaces are available on certain WAE models:
 - WAVE-294/594/694/7541/7571/8541 models support one installed Cisco Interface Module, which can be configured with up to 16 inline ports in 8 inline groups, or one installed AppNav Controller Interface Module, which can be configured with up to 12 inline ports in 5 bridge groups.
- Serial inline clustering of two WAEs (not AppNav Controllers) to support high availability.
- Interception ACLs to control what traffic is intercepted and what is passed through. For more information on interception ACLs, see the [“Configuring Interception Access Control Lists” section on page 5-28](#).

Advantages and Disadvantages of Using WCCP

WCCP (Web Cache Communication Protocol) specifies interactions between one or more routers (or Layer 3 switches) and one or more application appliances, web caches, and caches of other application protocols. The purpose of the interaction is to establish and maintain the transparent redirection of selected types of traffic flowing through a group of routers. The selected traffic is redirected to a group of appliances.

WCCP allows you to transparently redirect client requests to a WAE for processing. The WAAS software supports transparent intercept of all TCP traffic.

To configure basic WCCP, enable “WCCP” as the “interception method” on the router and WAE or ANC in the data center and the router or WAE in the branch office. By default, WCCP Version 2 is used with WAAS. You do not need to configure all of the available WCCP features or services in order to get a WAE up and running.



Note

You must configure the routers and WAEs to use WCCP Version 2 instead of WCCP Version 1, because WCCP Version 1 only supports web traffic (Port 80). The routers must be running a version of Cisco IOS software that also supports WCCP Version 2.

WCCP is much simpler to configure than PBR. However, you need to have write access to the router in order to configure WCCP on the router, which typically resides in the data center and on the edge of the branch office. Another advantage of using WCCP is that you only need to perform a basic configuration of WCCP on your routers and WAEs in order to get your WAE up and running.

The WCCP Version 2 protocol also has a set of useful features built-in, for example, automatic failover and load balancing between multiple devices. The WCCP-enabled router monitors the liveliness of each WAE or ANC that is attached to it through the WCCP keepalive messages. If a WAE goes down, the router stops redirecting packets to the WAE. When you use WCCP Version 2, the branch WAE is not made a single point of failure for the WAAS services. The router or ANC can also load balance the traffic among a number of branch WAEs.

You can use CLI commands to configure basic WCCP on both the routers and the WAEs, or you can use CLI commands to configure the router for WCCP and use the WAAS Central Manager GUI to configure basic WCCP on the WAEs.

We recommend that you use the WAAS CLI to complete the initial basic configuration of WCCP on your first branch WAE and data center WAE, as described in the [Cisco Wide Area Application Services Quick Configuration Guide](#). After you have verified that WCCP transparent redirection is working properly, you can use the WAAS Central Manager GUI to centrally modify this basic WCCP configuration or configure additional WCCP settings (for example, load balancing) for a WAE (or group of WAEs). For

more information, see the [“Configuring WCCP on WAEs” section on page 5-11](#). After you have configured basic WCCP on the router, you can configure advanced WCCP features on the router, as described in the [“Configuring Advanced WCCP Features on Routers” section on page 5-6](#).

Advantages and Disadvantages of Using PBR

PBR allows IT organizations to configure their network devices (a router or a Layer 4 to Layer 6 switch) to selectively route traffic to the next hop based on the classification of the traffic. WAAS administrators can use PBR to transparently integrate a WAE into their existing branch office network and data centers. PBR can be used to establish a route that goes through a WAE for some or all packets, based on the defined policies.

To configure PBR, you must create a route map and then apply the route map to the router interface on which you want the transparent traffic redirection to occur. Route maps reference access lists that contain explicit permit or deny criteria. The access lists define the traffic that is “interesting” to the WAE (that is, traffic that the network device should transparently intercept and redirect to the local WAE). Route maps define how the network device should handle “interesting” traffic (for example, send the packet to the next hop, which is the local WAE).

The following list summarizes the main advantages of using PBR instead of WCCP Version 2 to transparently redirect IP/TCP traffic to a WAE:

- PBR provides higher performance than WCCP Version 2 because there is no GRE overhead.
- By default PBR uses CEF when CEF is enabled on the router (PBR using CEF for fast switching of packets).
- PBR can be implemented on any Cisco IOS-capable router or switch that is running an appropriate version of the Cisco IOS software. We recommend that you use Cisco IOS Software Release 12.2 or later.
- PBR provides failover if multiple next-hop addresses are defined.

The following list summarizes the main disadvantages of using PBR instead of WCCP Version 2 to transparently redirect IP/TCP traffic to a WAE:

- PBR does not support load balancing between equal cost routes. Consequently, PBR does not provide scalability for the deployment location.
- PBR is more difficult to configure than WCCP Version 2. For an example of how to configure PBR for WAAS traffic, see the [“Using Policy-Based Routing Interception” section on page 5-33](#).

Configuring WCCP or PBR Routing for WAAS Traffic

The primary function of WAAS is to accelerate WAN traffic. In general, WAAS accelerates TCP traffic. WAAS uses a symmetric approach for application optimization. A WAE that has application-specific and network-specific intelligence is placed on each side of the WAN. These WAEs are deployed out of the data path in both the branch office and the data center.

Traffic between the clients in the branch offices and the servers at the data center is transparently redirected through the WAEs based on a set of configured policies with no tunneling. The routers use WCCP Version 2 or PBR to transparently intercept and redirect traffic to the local WAE for optimization, redundancy elimination, and compression. For example, Edge-Router1 uses PBR or WCCP Version 2 to transparently redirect traffic to Edge-WAE1, the local WAE in the branch office. Core-Router1 uses PBR or WCCP Version 2 to transparently redirect traffic to the Core-WAE1, the local WAE in the data center.

**Note**

In this sample deployment, the Edge-Router1 and Core-Router1 could be replaced with Layer 4 to Layer 7 switches, which are capable of redirecting traffic to the local WAE.

Figure 2-1 shows that the WAEs (Edge-WAE1 and Core-WAE1) must reside in an out-of-band network that is separate from the traffic's destination and source. For example, Edge-WAE1 is on a subnet separate from the clients (the traffic source), and Core-WAE1 is on a subnet separate from the file servers and application servers (the traffic destination). Additionally, you may need to use a tertiary interface (a separate physical interface) or a subinterface to attach a WAE to the router, which redirects traffic to it, to avoid an infinite routing loop between the WAE and the router. For more information on this topic, see the “Using Tertiary Interfaces or Subinterfaces to Connect WAEs to Routers” section on page 2-24.

Figure 2-1 Example of Using PBR or WCCP Version 2 for Transparent Redirection of All TCP Traffic to WAEs

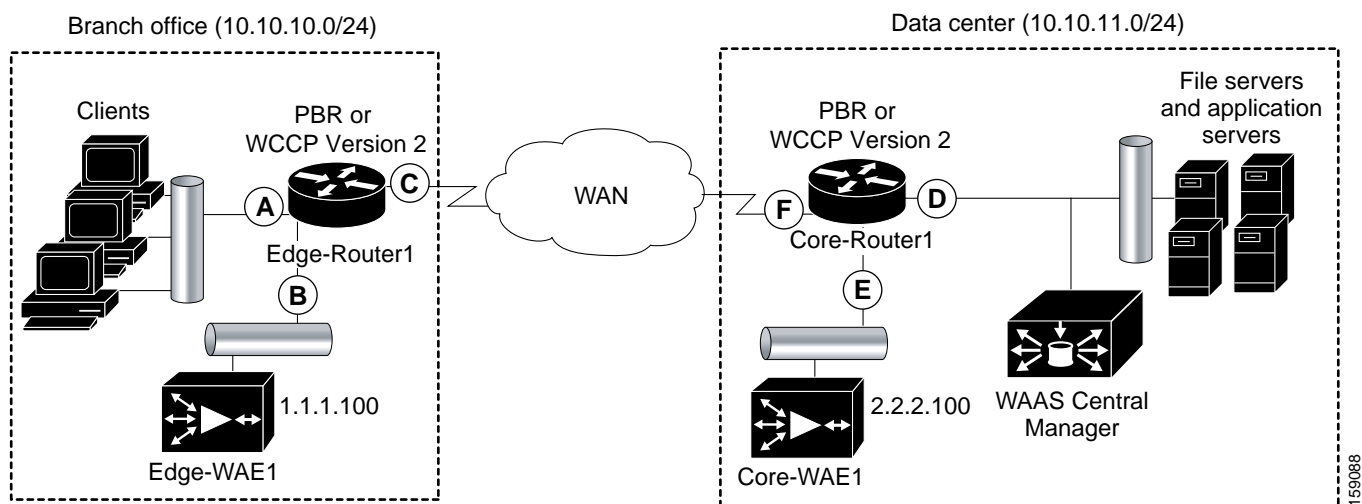


Table 2-1 provides a summary of the router interfaces that you must configure to use PBR or WCCP Version 2 to transparently redirect traffic to a WAE.

Table 2-1 Router Interfaces for WCCP or PBR Traffic Redirection to WAEs

Router interface	Description
Edge-Router1	
A	Edge LAN interface (ingress interface) that performs redirection on the outbound traffic.
B	Tertiary interface (separate physical interface) or a subinterface off of the LAN port on Edge-Router1. Used to attach Edge-WAE1 to Edge-Router1 in the branch office.
C	Edge WAN interface (egress interface) on Edge-Router1 that performs redirection on the inbound traffic.
Core-Router1	
D	Core LAN interface (ingress interface) that performs redirection on outbound traffic.
E	Tertiary interface or subinterface off of the LAN port on Core-Router1. Used to attach Core-WAE1 to Core-Router1 in the data center.
F	Core WAN interface (egress interface) on Core-Router1 that performs redirection on the inbound traffic.

This traffic redirection does not use tunneling; the full original quadruple (source IP address, source port number, destination IP address, and destination port number) of the TCP traffic is preserved end to end. The original payload of the TCP traffic is not preserved end to end because the primary function of WAAS is to accelerate WAN traffic by reducing the data that is transferred across the WAN. This change in payload can potentially impact features on the router (which is performing the WCCP or PBR redirection) that needs to see the actual payload to perform its operation (for example, NBAR). For more information on this topic, see the [“WAAS and Cisco IOS Interoperability” section on page 2-11](#).

Using WCCP or PBR at both ends with no tunneling requires that traffic is intercepted and redirected not only in the near-end router but also at the far-end router, which requires four interception points as opposed to two interception points in a tunnel-based mode.

You can enable packet redirection on either an outbound interface or inbound interface of a WCCP-enabled router. The terms *outbound* and *inbound* are defined from the perspective of the interface. Inbound redirection specifies that traffic should be redirected as it is being received on a given interface. Outbound redirection specifies that traffic should be redirected as it is leaving a given interface.

If you are deploying WAN optimization in your WAAS network, then you must configure the router and WAE for WCCP Version 2 and the TCP promiscuous mode service (WCCP Version 2 services 61 and 62 by default).

**Note**

Services 61 and 62 are always enabled together when configuring TCP promiscuous on the WAE. Services 61 and 62 must be defined and configured separately when configuring TCP promiscuous on the network device (router, switch, or other). Service 61 distributes traffic by source IP address, and service 62 distributes traffic by destination IP address. The service IDs are configurable; 61 and 62 are the defaults.

The TCP promiscuous mode service intercepts all TCP traffic that is destined for any TCP port and transparently redirects it to the WAE. The WCCP-enabled router uses service IDs 61 and 62 to access this service. The service IDs used on the router must match those on the WAE if different service IDs than the defaults are configured.

By default, the IP Protocol 6 is specified for the TCP promiscuous mode service. Consequently, the routers that have been configured to the TCP promiscuous mode service will intercept and redirect all TCP traffic destined for any TCP port to the local WAE. Because the TCP promiscuous mode service is configured on the WAE, the WAE will accept all of the TCP traffic that is transparently redirected to it by specified WCCP routers (for example, Edge-WAE1 will accept all TCP traffic that Edge-Router1 redirects to it). In the branch office, you can intercept packets at the edge LAN and WAN interfaces on the edge routers and redirect the TCP traffic to the local WAE (the branch WAE). In the data center, you can intercept packets at the core LAN and WAN interfaces on the core routers and redirect the TCP traffic to the local WAE (the data center WAE). For more information, see the [“Configuring WAEs as Promiscuous TCP Devices in a WAAS Network” section on page 2-24](#).

Configure packet redirection on inbound interfaces of branch software routers whenever possible. Inbound traffic can be configured to use Cisco Express Forwarding (CEF), distributed Cisco Express Forwarding (dCEF), fast forwarding, or process forwarding.

**Note**

CEF is required for WCCP and must be enabled on the router.

To enable packet redirection on a router’s outbound or inbound interface using WCCP, use the **ip wccp redirect** interface configuration command.

**Caution**

The **ip wccp redirect** interface command has the potential to affect the **ip wccp redirect exclude in** command. If you have **ip wccp redirect exclude in** set on an interface and you subsequently configure the **ip wccp redirect in** command, the **exclude in** command is overridden. If you configure the **exclude in** command, the **redirect in** command is overridden.

This section contains the following topics:

- [Configuring WAEs as Promiscuous TCP Devices in a WAAS Network, page 2-24](#)
- [Using Tertiary Interfaces or Subinterfaces to Connect WAEs to Routers, page 2-24](#)

Configuring WAEs as Promiscuous TCP Devices in a WAAS Network

In order for the WAE to function as a promiscuous TCP device for the TCP traffic that is transparently redirected to it by the specified WCCP Version 2 routers, the WAE uses WCCP Version 2 services 61 and 62 by default, though the service IDs are configurable. The WCCP services are represented by the canonical name tcp-promiscuous on the WAE CLI and TCP Promiscuous in the WAAS Central Manager GUI. (See [Figure 5-3](#).)

For instructions on how to perform a basic WCCP configuration for a WAAS network, see the *Cisco Wide Area Application Services Quick Configuration Guide*. For instructions about how to use the WAAS Central Manager GUI to modify the basic WCCP configuration for a WAE, see the [“Configuring WCCP on WAEs” section on page 5-11](#).

Using Tertiary Interfaces or Subinterfaces to Connect WAEs to Routers

If you plan to use WCCP Version 2 or PBR to transparently redirect TCP traffic to a WAE, make sure that the WAE is not attached to the same segment as the router interface on which the traffic redirection is to occur. Otherwise, an infinite routing loop between the router and the WAE will occur. These infinite routing loops occur because there is no way to notify the router to bypass the interception and redirection after it has redirected the traffic to the WAE the first time; the router will continuously redirect the same intercepted traffic to the local WAE, creating the infinite routing loop.

**Note**

The WCCP GRE return and generic GRE egress methods allow you to place WAEs on the same VLAN or subnet as clients and servers. For information on configuring these egress methods, see the [“Configuring Egress Methods for WCCP Intercepted Connections” section on page 5-30](#).

For example, if you attach Edge-WAE 1 to the same segment (subnet) as the LAN router interface on which the PBR or WCCP traffic redirection occurs in the branch office, there will be an infinite routing loop between Edge-Router1 and Edge-WAE1. If you attach Core-WAE1 to the same segment (subnet) as the LAN router interface on which the PBR or WCCP traffic redirection occurs in the data center, there will be an infinite routing loop between Core-Router1 and Core-WAE1.

To avoid an infinite routing loop between the router and its local WAE, connect the WAE to the router through a tertiary interface (a separate physical interface) or a subinterface (a different virtual subinterface) from the router’s LAN port. By using a tertiary interface or a subinterface to connect a WAE to the router that is performing the PBR or WCCP redirection, the WAE has its own separate processing path that has no Cisco IOS features enabled on it. In addition, this approach simplifies the process of integrating WAEs into an existing network. Because the WAEs are being connected to the routers through a tertiary interface or subinterface that has no Cisco IOS features enabled on it, the Cisco IOS features that are already enabled on your existing Cisco-enabled network elements (for

example, Edge-Router1 or Core-Router1) will generally not be affected when you connect WAEs to these routers. For more information about WAAS and Cisco IOS interoperability, see the [“WAAS and Cisco IOS Interoperability” section on page 2-11](#).

See the *Cisco Wide Area Application Services Quick Configuration Guide* for an example of how to use a subinterface to properly attach a local WAE to the router that is redirecting TCP traffic to it.

Access Lists on Routers and WAEs

You can optionally configure the router to redirect traffic from your WAE based on access lists that you define on the router. These access lists are also referred to as redirect lists. For information about how to configure access lists on routers that will be configured to transparently redirect traffic to a WAE, see the [“Configuring IP Access Lists on a Router” section on page 5-9](#).



Note

IP access lists on routers have the highest priority followed by IP ACLs that are defined on the WAEs, and then interception ACLs that are defined on the WAEs.

This section contains the following topics:

- [IP ACLs on WAEs, page 2-25](#)
- [Interception ACLs on WAEs, page 2-25](#)

IP ACLs on WAEs

In a centrally managed WAAS network environment, administrators need to be able to prevent unauthorized access to various devices and services. The WAAS software supports standard and extended IP access control lists (ACLs) that allow you to restrict access to or through particular interfaces on a WAAS device. For more information, see [Chapter 9, “Creating and Managing IP Access Control Lists for WAAS Devices.”](#)



Note

IP ACLs that are applied on interfaces, and WCCP ACLs, always take precedence over any interception ACLs and WAAS application definitions that have been defined on the WAE.

Interception ACLs on WAEs

You can configure an interception ACL to control what incoming traffic across all interfaces is to be intercepted by a WAE device. Packets that are permitted by the ACL are intercepted by the WAE and packets that are denied by the ACL are passed through the WAE without processing. By configuring interception ACLs on the WAE, you can control traffic interception without modifying the router configuration.

An interception ACL can be used both with WCCP and inline interception.

Interception ACLs that are defined on a WAE always take precedence over any WAAS application definitions that have been defined on the WAE, but they are applied after interface ACLs and WCCP ACLs.

For information about how to configure an interception ACL for a WAE, see the [“Configuring Interception Access Control Lists” section on page 5-28](#).

WAAS Login Authentication and Authorization

In the WAAS network, administrative login authentication and authorization are used to control login requests from administrators who want to access a WAAS device for configuring, monitoring, or troubleshooting purposes.

Login authentication is the process by which WAAS devices verify whether the administrator who is attempting to log in to the device has a valid username and password. The administrator who is logging in must have a user account registered with the device. User account information serves to authorize the user for administrative login and configuration privileges. The user account information is stored in an AAA database, and the WAAS devices must be configured to access the particular authentication server (or servers) where the AAA database is located. When the user attempts to log in to a device, the device compares the person's username, password, and privilege level to the user account information that is stored in the database.

The WAAS software provides the following authentication, authorization, and accounting (AAA) support for users who have external access servers (for example, RADIUS, TACACS+, or Windows domain servers), and for users who need a local access database with AAA features:

- *Authentication* (or *login authentication*) is the action of determining who the user is. It checks the username and password.
- *Authorization* (or *configuration*) is the action of determining what a user is allowed to do. It permits or denies privileges for authenticated users in the network. Generally, authentication precedes authorization. Both authentication and authorization are required for a user log in.
- *Accounting* is the action of keeping track of administrative user activities for system accounting purposes. In the WAAS software, AAA accounting through TACACS+ is supported.

For more information, see the [“Configuring AAA Accounting for WAAS Devices”](#) section on page 7-34.

WAAS Administrator Accounts

In a centrally managed WAAS network, administrator accounts can be created for access to the WAAS Central Manager and, independently, for access to the WAEs that are registered with the WAAS Central Manager. There are two distinct types of accounts for WAAS administrators:

- **Role-based accounts**—Allows users to access the WAAS Central Manager GUI, the WAAS Central Manager CLI, and the WAE Device Manager GUI. The WAAS software has a default WAAS system user account (username is admin and password is default) that is assigned the role of administrator.
- **Device-based CLI accounts**—Allow users to access the WAAS CLI on a WAAS device. These accounts are also referred to as local user accounts.



Note

An administrator can log in to the WAAS Central Manager device through the console port or the WAAS Central Manager GUI. An administrator can log in to a WAAS device that is functioning as a data center or branch WAE through the console port or the WAE Device Manager GUI.

A WAAS device that is running WAAS software comes with a predefined superuser account that can be used initially to access the device. When the system administrator logs in to a WAAS device before authentication and authorization have been configured, the administrator can access the WAAS device by using the predefined superuser account (the predefined username is admin and the predefined password is default). When you log in to a WAAS device using this predefined superuser account, you are granted access to all the WAAS services and entities in the WAAS system.

After you have initially configured your WAAS devices, we strongly recommend that you immediately change the password for the predefined superuser account (the predefined username is *admin*, the password is *default*, and the privilege level is superuser, privilege level 15) on each WAAS device. For instructions on how to use the WAAS Central Manager GUI to change the password, see the “[Changing the Password for Your Own Account](#)” section on page 8-6.

Logically Grouping Your WAEs

To streamline the configuration and maintenance of WAEs that are registered with a WAAS Central Manager, you can create a logical group and then assign one or more of your WAEs to the group. Groups not only save you time when configuring multiple WAEs, but they also ensure that configuration settings are applied consistently across your WAAS network. For example, you can set up a WinAuth group that defines the standard Windows authentication configuration that is wanted for all of the WAEs in that group. After you define the WinAuth settings once, you can centrally apply those values to all of the WAEs in the WinAuth group instead of defining these same settings individually on each WAE.

With the WAAS Central Manager GUI, you can easily organize your branch and data center WAEs into device groups, which are a collection of WAEs that share common qualities and capabilities. Setting up groups based on their authentication settings is an example of a device group.

When you create a device group, you need to identify the unique characteristics that distinguish that group of WAEs from others in your network. For example, in larger WAAS deployments one set of WAEs may need to be configured with authentication settings that are different from another set of WAEs in your WAAS network. In this case, you would create two device groups that each contain different authentication settings, and then assign your WAEs to the most appropriate group.

If you have WAEs that reside in different time zones, you can also create device groups based on geographic regions so that the WAEs in one group can have a different time zone setting from the WAEs in another group.

In smaller WAAS deployments where all WAEs can be configured with the same settings, you may only need to create one general device group. This practice allows you to configure settings for the group, then apply those settings consistently across all your WAEs.



Note

The AllWAASGroup and AllWAASExpressGroup are default device groups that automatically contain all WAAS and WAAS Express devices. In these or any other device groups, you should configure only the settings that you want to be consistent across all the devices in the group. Settings that apply to a single device should be configured on that device only and not on the device group.

By default, WAAS Central Manager allows you to assign a device to multiple device groups. Before you create a device group, make sure you understand the unique properties that you want the group to contain.

WAAS Central Manager allows you to create locations that you can associate with a WAAS device. You assign a device to a location when you first activate the device. The main purpose of assigning a WAAS device to a location is to help you identify a WAAS device by the physical region in which it resides. Locations are different from device groups because devices do not inherit settings from locations.

You assign a device to a location when you activate the device as described in the *Cisco Wide Area Application Services Quick Configuration Guide*. For more information about logically grouping your WAEs, see [Chapter 3, “Using Device Groups and Device Locations.”](#)

Data Migration Process

If you have an existing network, there are some steps to take before setting up your WAAS network. The first step in the data migration process is to back up the data at the branch offices and restore it to the data center.

After you back up data to the data center, you preload the cache (called *preposition*) with the files for which you want to provide the fastest access. Set up the files from your branch office file server to the WAEs that are also located in the same branch office. You can then remove the file servers from the branch offices and point to the data center file server.

The final step in the data migration process is to set the CIFS policies.

When doing the data migration process, note the following restrictions:

- Prepositioning only works in a CIFS environment with the CIFS accelerator (it is not supported by the SMB accelerator).
- The topology for the file server at the data center must be identical to the topology that existed on the branch file server.
- Resource credentials (such as ACLs) are not automatically migrated. Two options are available:
 - You can use backup or restore software to restore an initial backup of the tree to the target server. This practice allows both the creation of ACLs as well as the creation of the initial file set that Rsync can take as an input for diff calculations. The replication inherits existing ACLs in that tree.
 - The other option is to perform a first run of Robocopy (including data and permissions), and then continue with sync iterations using Rsync.

After replicating, use one of Microsoft's tools for copying only ACLs (no data) onto the replicated tree. You can use Robocopy.exe for copying directory tree or file ACLs and Permcopy.exe to copy share permissions.

- The migration size must be less than the cache size of the branch WAE.