



Managing System Services in Cisco Vision Director

Management Dashboard was redesigned. Service alerts are reported based on the monitored services enabled in the **System Status** under **Monitor and Status**. (Figure 1 on page 257).

Figure 1 Monitoring Services

Status	Polling	Mode	Interval	Service Name	Service Status
●	Enable	Automatic	30	Director Server OS	CPU 22.0% Memory 54.0% Disk usage 35.0% System running normally.
●	Enable	Automatic	600	High Availability Hardware	No HA system configured in registry entry backup.secondaryip.
●	Enable	Automatic	600	Network Configuration	Network name resolution is ok.
●	Enable	Automatic	600	Director Database	Database is running normally.
●	Enable	Automatic	30	Control Server	Server is available.
●	Enable	Automatic	30	Config Server	Server is available.
●	Enable	Automatic	30	Monitor Server	Server is available.
●	Enable	Automatic	30	Content Management CMS Server	Server is available.
●	Enable	Automatic	30	Local Control Server	Server is available.
●	Enable	Automatic	600	Integration Broker	Server is available.
●	Enable	Automatic	600	CUCM Server	CUCM is NOT pingable, CUCM or network is down trying to reach 10.194.170.23

Table 1 on page 257 shows the Cisco Vision Director services available for monitoring and their status and descriptions (Table 1 on page 257).

Table 1 Monitored Services Descriptions

Service Name	Description
Config Server	Monitors the status of the Cisco Vision Director sub-component that supports auto-registration, system configuration, and Management Dashboard functions.
Content Management CMS Server	Monitors the status of the content management database.
Control Server	Monitors the status of the Cisco Vision Director sub-component that supports IP phone and script functions.
CUCM Server	Monitors the connectivity and availability of the Cisco Unified Communications Manager (CUCM) server that supports the proper operation of in-suite phone speed-dial operation in the Cisco Vision Director phone service.

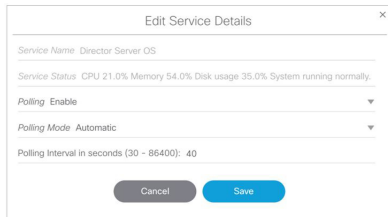
Service Name	Description
Director Database	Monitors that the Cisco Vision Director database (which stores internal system configuration information) is running properly and accessible by other Cisco Vision Director services.
Director Server OS	Monitors the overall health of the Cisco Vision Director server, including the CPU, memory, and disk utilization.
High Availability Hardware	Monitors that a configured secondary Cisco Vision Director server is running and available.
Integration Broker	Monitors the sub-component that supports the Data Integration functionality.
Local Control Server	Monitors the status of the Cisco Vision Director sub-component that supports the Local Control API.
Monitor Server	Monitors the overall status of the sub-component that supports monitoring functions in the Management Dashboard.
Network Configuration	Monitors the configuration and operation of DNS services, that are required for legacy RSS ticker support and certain external data sources configured in the Data Integration feature.

Use the Monitoring Services screen to verify the health of your Cisco Vision Director services.

To edit the Service information:

1. Select a service you want to view.
2. Click **Edit**. The **Edit Services Details** dialog box appears (Figure 2 on page 258).

Figure 2 Edit Services Details



3. Use the pull-down arrows to select different options, depending on the service you selected.
4. Click **Save**.