



System Accounts on the Cisco StadiumVision Mobile Reporter Server

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This module describes the default system accounts implemented by Cisco StadiumVision Mobile Reporter for access and control of certain server functions.

The admin and marketing accounts are the basic user accounts that secure access to the Cisco StadiumVision Mobile Reporter feature configuration and operation. Other system accounts are reserved for special services or technical support and should not be modified unless you are instructed to do so, or you otherwise understand the impact to your server installation.

Information About System Accounts

[Table 1](#) describes the system accounts in Cisco StadiumVision Mobile Reporter that are automatically implemented upon installation of the Cisco StadiumVision Mobile software.

Using the TUI, the installer should change the default passwords for these accounts after deployment of the server as needed for increased security. For more information, see the [“How to Change System Account Passwords”](#) section on page 50.

Table 1 *Description of System Accounts*

Account	Purpose
Admin	<p>Account that provides access to the administrator functions in the Cisco StadiumVision Mobile Reporter user interface(UI). It is automatically implemented upon installation of the Cisco StadiumVision Director software.</p> <p>The username is: admin</p> <p>The default password is: cisco!123</p> <p>Note Using the Text Utility Interface (TUI) to change the admin account password allows an installer to recover access to the UI.</p>
Installer	<p>Account that provides access to the TUI using a directly-connected console or SSH client.</p> <p>The username is: installer</p> <p>The default password is: cisco!123</p>

Table 1 **Description of System Accounts**

Account	Purpose
JMX	Account that allows Java Management Extensions (JMX) clients to monitor and troubleshoot the Reporter. The default password is: cisco!123
marketing	User account that provides access to live and historical reports only. The username is: marketing The default password is: cisco!123
TAC user	Reserved for troubleshooting with remote shell access. This account should remain disabled and only activated when instructed by Cisco Technical Support for troubleshooting.

How to Change System Account Passwords

You can change system account passwords from the defaults on the Cisco StadiumVision Mobile servers using the TUI.



Tip

To navigate through the TUI menus you must type the character that corresponds to the menu area where you want to go (a, b, c, and so on) and press **Enter**.

To return to other menus, you must back out of the hierarchy of menus using one of the indicated keys to return you to prior menus.

To change system account passwords, complete the following steps:

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- Step 1** On the Cisco StadiumVision Mobile server, log into the TUI by doing the following:
 - a. Use a directly connected console, or use an SSH client from a laptop computer that is connected to the Cisco StadiumVision Mobile network to run a secure login to the Cisco StadiumVision Mobile server using the IP address for your server.
 - b. When the login prompt appears, enter the **installer** userid followed by the installer password at the password prompt.
 - Step 2** From the Main Menu, go to **System Accounts**.
 - Step 3** Select the system account whose password you want to change.
 - Step 4** At the prompt, type the new password.
 - Step 5** When prompted to confirm, retype the password.
 - Step 6** Press any key to return to the System Accounts menu.
 - Step 7** Return to the Main Menu and exit the TUI.
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For more information about the TUI, see the [“Cisco StadiumVision Mobile Reporter Text Utility Interface”](#) module.