



WELCOME

In your luxury suite, the Cisco Unified IP Phone can be used to place orders for food, beverages, and merchandise. It has a touch screen, softkeys (which vary depending on the phone model, screen contents, and your site's implementation), a navigation pad, and a phone keypad.



1 Use the **touch screen** to select the TVs or select a service.

TIP: Press the Services button if services are not displayed.



2 Use the **softkeys** to:

- Navigate
- Perform actions during the ordering process

3 Use the **navigation pad** to move up or down through highlighted items on the screen.

4 Use the **keypad** to dial a phone number or enter a channel number.

5 Use the line buttons to select a phone line.

ACCESSING THE ORDERING SERVICES

To begin order selection, touch **Order**.



SELECTING YOUR ITEMS

Select from the initial list of available categories of items by touching the screen to display the available food, drinks, or merchandise for order.



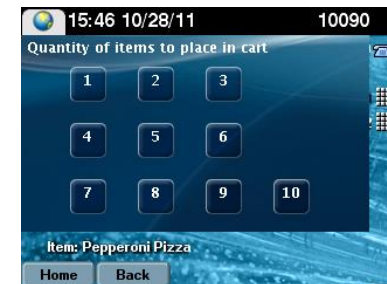
Continue to select the category of items that you want to order by touching the screen item, or touch the page up or down arrows to see additional pages of items.



Touch the screen to select an item.



The quantity screen appears. Touch only one number.



Note: To order a quantity greater than 10, touch 10 on this page. Then select the item again to select an additional quantity.

Your order selection appears on the TV display. To select other items, press the **Main** softkey.





VIEWING YOUR CART

To view the contents of your cart, press the **Cart** softkey.

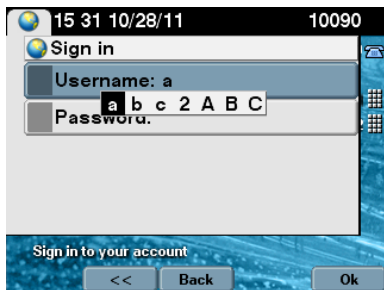
If multiple customer accounts are configured for the suite and this is the first time viewing your cart, then you will be prompted to sign in to your account.



Note: If multiple accounts are not configured, enter the suite PIN when prompted instead.

SIGNING INTO YOUR ACCOUNT

Using the phone's keypad, enter your Username and Password (or alternatively, your PIN if prompted).



- Press the button on the keypad that corresponds to the letter or number to complete your username.
- Press the same key repeatedly to choose the next character shown in the selection box for that key. For example, to select lowercase "c" press the number 2 key three times. Continue pressing appropriate keys until you have completed account or PIN information.
- To delete a character, press <<.

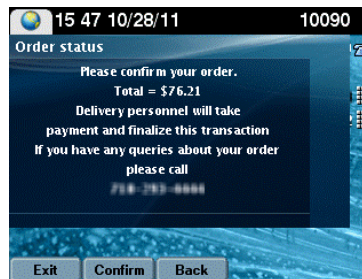
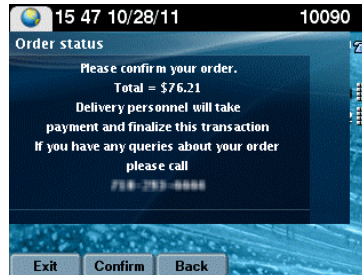
When your information is complete, press **Ok**.

SUBMITTING AN ORDER

At the Cart Summary page, press the **Ok** softkey.



A confirmation page reflecting your total is displayed. Press the **Confirm** softkey to place the order.



After your order request is processed, a receipt number is displayed.

USING SOFTKEYS

The softkeys on the phone are located at the bottom of the touch screen and provide access to functions, which vary depending on the screen currently being displayed.

Softkey	Function
Back	Returns to the previous page.
Cart	Displays the items selected for purchase.
Confirm	Submits the order.
Edit	Allows you to change the quantity of a highlighted item.
Exit	Exits the order without confirmation and returns to the phone home page.
Home or Close	Returns to the phone home page.
Main	Returns to the main page of the commerce service allowing you to select additional items.
Ok	Displays confirmation of the order.
Remove	Deletes the highlighted item from the order.
<<	Backspace over the entry (username, password, or PIN)

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco website at www.cisco.com/go/offices.

