System Accounts on the Cisco StadiumVision Director Servers

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This module describes the default system accounts implemented by Cisco StadiumVision Director for access and control of certain server functions. Aside from the admin account, these system accounts are generally separate from the user accounts that secure access to the Cisco StadiumVision Director feature configuration and operation.

In addition, only a few of these accounts are intended for general modification after installation of the server. Other system accounts are reserved for special services or technical support and should not be modified unless you are instructed to do so, or you otherwise understand the impact to your server installation.

For information about user accounts and Role-Based Access Control (RBAC) in Cisco StadiumVision Director, see the "User Management in Cisco StadiumVision Director" module on page 5.

Information About System Accounts

All of the system accounts are automatically implemented upon installation of the Cisco StadiumVision Director software.

This section provides an overview of the default system accounts in Cisco StadiumVision Director:

Common System Accounts

Table 1 describes the common system accounts in Cisco StadiumVision Director that are intended for you to modify after deployment of your server, and on which server platform they are supported. These common system accounts are automatically implemented upon installation of the Cisco StadiumVision Director software.

Table 1   Description of Common System Accounts

Account	Purpose	Server Platform
Admin	Account that provides access to the administrator RBAC functions in the Cisco StadiumVision Director user interface(UI).[1] It is automatically implemented upon installation of the Cisco StadiumVision Director software. The username is: **admin** The default password is: **admin** Note Using the Text Utility Interface (TUI) to change the admin account password allows an installer to recover access to the Cisco StadiumVision Director UI. The password for the admin user account can also be changed in the Cisco StadiumVision Director Control Panel Setup or by setting the option to force a password change upon initial login with the admin account.	Cisco StadiumVision Director
Installer	Account that provides access to the TUI using a directly-connected console or SSH client. The username is: **installer** The default password is: **cisco!123**.[2]	Cisco StadiumVision Director Cisco StadiumVision Director Remote
JMX	Global account that implements monitoring services of Cisco StadiumVision Director Remote servers in the Management Dashboard of the centralized Cisco StadiumVision Director server. There is no default password. The password must be configured on both the Cisco StadiumVision Director and Cisco StadiumVision Director Remote servers. Note To support monitoring, the Cisco StadiumVision Director Remote server JMX account must match what is configured in the centralized Cisco StadiumVision Director server.[3]	Cisco StadiumVision Director Cisco StadiumVision Director Remote

1. For more information on the administrator role in Cisco StadiumVision Director, see the "User Management in Cisco StadiumVision Director" module on page 5.
2. For more information about the TUI, see the "Cisco StadiumVision Director Server Text Utility Interface" module on page 3
3. For more information, see the "Configuring Cisco StadiumVision Director Remote Servers" module on page 11.

Other System Accounts

Table 2 describes some other default system accounts that are reserved for use in Cisco StadiumVision troubleshooting or other specialized access.

Table 2   Description of Reserved System Accounts

Account	Purpose	Server Platform
admgr	Reserved for use by special agreement with Cisco Systems to support the Media Planner Import API.[1]	Cisco StadiumVision Director
MySQL	Reserved for internal use only to access the MySQL database account.	Cisco StadiumVision Director
TAC user	Reserved for troubleshooting with remote shell access. This account should remain disabled and only activated when instructed by Cisco Technical Support for troubleshooting.	Cisco StadiumVision Director Cisco StadiumVision Director Remote

1. For more information about the Media Planner Import API and other API support in Cisco StadiumVision Director, see the *Release Notes for Cisco StadiumVision Director Release 3.1*.

How to Change System Account Passwords

You can change system account passwords from the defaults on the Cisco StadiumVision Director and Cisco StadiumVision Director Remote servers using the TUI.

Tip To navigate through the TUI menus you must type the character that corresponds to the menu area where you want to go (a, b, c, and so on) and press **Enter**.

To return to other menus, you must back out of the hierarchy of menus using one of the indicated keys to return you to prior menus.

To change system account passwords, complete the following steps:

Step 1 On the Cisco StadiumVision Director or Cisco StadiumVision Director Remote server, log into the TUI by doing the following:

    a. Use a directly connected console, or use an SSH client from a laptop computer that is connected to the Cisco StadiumVision Server network to run a secure login to the primary Cisco StadiumVision Director server using the IP address for your server.

    b. When the login prompt appears, enter the **installer** userid followed by the installer password at the password prompt.

Step 2 From the Main Menu, go to **System Accounts**.

Step 3 Select the system account whose password you want to change.

Step 4 At the prompt, type the new password.

Step 5 When prompted to confirm, retype the password.

Step 6 Press any key to return to the System Accounts menu.

Step 7 Return to the Main Menu and exit the TUI.