



IW Service Cluster

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Overview

IW Service Cluster

Cisco Industrial Wireless is a cloud-based IoT services platform designed to monitor and manage IoT devices and networks. For more information about the IW Service, see [Introduction to Industrial Wireless](#).

IW Service Cluster Before Release 17.15.1

Earlier than Cisco UIW Release 17.15.1, selecting the IW Service cluster for access was not an option. The default setting was auto, which redirected users to either the US or EU cluster based on the geolocation. For example, devices in the United States are redirected to the US cluster and devices outside the United States are redirected to the EU cluster.

IW Service Cluster in Release 17.15.1

From Cisco UIW Release 17.15.1, you can configure the IW Service cluster URL to Auto, EU, or US options.

Configure IW Service Cluster from CLI

Procedure

To configure the IW Service cluster in an AP, run the following command:

Device#**iw-cluster** { **auto** | **us** | **eu** }

Note

By default, the auto option is enabled.

After you configure the AP with the required cluster, use the following URL to access the IW Service.

- For auto use: device.ciscoiot.com
 - For the US, use: us.ciscoiot.com
 - For the EU, use: eu.ciscoiot.com
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Verify IW Service Cluster

To verify the IW Service cluster configuration, run the following command:

```
Device#show iw-service cluster configuration IW Service EU Cluster
```