

Configure ISE BYOD with Single and Dual SSID in ISE 3.3

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Introduction

The document describes how to configure and troubleshoot BYOD issues on ISE.

Background

BYOD is a feature which enables user to onboard their personal devices on ISE so that the user could use the network resource on the environment. It also helps the Network Administrator to restrict the user from accessing the critical resource from the personal devices.

Unlike guest flow where the device is authenticated with the Guest page using the internal store or Active directory on ISE. The BYOD allows the network administrator to install an endpoint profile on the endpoint to choose the type of EAP method. In scenarios like EAP-TLS, the client certificate is signed by the ISE itself to create a trust between the endpoint and ISE.

Prerequisites

Cisco recommends that you have knowledge of these topics:

- WLC controller
- Basic Knowledge on ISE

Component Used

These devices used are not restricted to one particular version for the BYOD flow:

- Catalyst 9800-CL Wireless Controller (17.12.3)
- ISE Virtual Machine (3.3)

What is Single SSID and Dual SSID BYOD on ISE?

Single SSID BYOD

In a Single SSID BYOD setup, users connect their personal devices directly to the corporate wireless network. The onboarding process occurs on the same SSID, where ISE facilitates device registration, provisioning, and policy enforcement. This approach simplifies user experience but requires secure onboarding and proper authentication methods to ensure network security.

Dual SSID BYOD

In a Dual SSID BYOD setup, two separate SSIDs are used: one for onboarding (unsecured or restricted access) and another for accessing the corporate network. Users initially connect to the onboarding SSID, complete device registration and provisioning via ISE, and then switch to the secure corporate SSID for network access. This provides an additional layer of security by segregating onboarding traffic from production traffic.

WLC Configuration

Create a WLAN for CWA

1. Go to **Configuration > Tags & Profiles > WLANs**.
2. Click **Add** to create a new WLAN.

- Set a WLAN Name and SSID (for example., BYOD-WiFi).
- Enable the WLAN.

Add WLAN

General
Security
Advanced

Profile Name*

SSID*

WLAN ID*

Status

ENABLED

Broadcast SSID

ENABLED

Radio Policy ⓘ

Show slot configuration

6 GHz

Status

ENABLED

WPA3 Enabled
Dot11ax Enabled

5 GHz

Status

ENABLED

2.4 GHz

Status

ENABLED

802.11b/g Policy

802.11b/g

Cancel

Apply to Device

Configure RADIUS Servers

1. Navigate to **Configuration > Security > AAA > RADIUS > Servers**.

Configuration > Security > AAA
Show Me How

+ AAA Wizard

Servers / Groups
AAA Method List
AAA Advanced

+ Add
Delete

RADIUS
TACACS+
LDAP

Servers
Server Groups

Acct Port "Contains" 1814

Name	Address	Auth Port	Acct Port
0			

No items to display

For Radius Fallback to work, please make sure the Dead Criteria and Dead Time configuration exists on the device

2. Click **Add** to configure ISE as a RADIUS server:

- Server IP: IP address of ISE.
- Shared Secret: Match the shared secret configured on ISE.

Create AAA Radius Server

Name*

BYOD

Server Address*

10.x.x.x

PAC Key

☐

Key Type

Clear Text

Key* ⓘ

Confirm Key*

Auth Port

1812

Acct Port

1813

Server Timeout (seconds)

1-1000

Retry Count

0-100

Support for CoA ⓘ

ENABLED ☒

CoA Server Key Type

Clear Text

CoA Server Key ⓘ

Confirm CoA Server Key

Automate Tester

☐

Cancel

Apply to Device

Configure AAA Servers

1. Navigate to **Configuration > Security > AAA > Servers/Groups**.

Search Menu Items

Dashboard

Monitoring

Configuration

Administration

Licensing

Troubleshooting

Walk Me Through

Configuration > Security > AAA

Show Me How

+ AAA Wizard

Servers / Groups

AAA Method List

AAA Advanced

Add

Delete

RADIUS

TACACS+

LDAP

Servers

Server Groups

Name "Contains":

Name

Server 1

Server 2

Server 3

0

10

No items to display

2. Assign the RADIUS server to a new or existing Server Group.

Create AAA Radius Server Group

Name*

BYOD

Group Type

RADIUS

MAC-Delimiter

none

MAC-Filtering

none

Dead-Time (mins)

5

Load Balance

DISABLED

Source Interface VLAN ID

1

Available Servers

Assigned Servers

BYOD

Cancel

Apply to Device

Configure Security Policies for the WLAN

1. Navigate to **Configuration > Tags & Profiles > WLANs**. Edit the WLAN created earlier.
2. Under the **Security > Layer 2** tab:
 - Enable WPA+WPA2
 - Set AES(CCMP128) under WPA2 Encryption
 - Auth Key Mgmt as 802.1X

⚠ Changing WLAN parameters while it is enabled will result in loss of connectivity for clients connected to it.

General

Security

Advanced

Add To Policy Tags

Layer2

Layer3

AAA

☒ WPA + WPA2☐ WPA2 + WPA3☐ WPA3☐ Static WEP☐ None

MAC Filtering

☐

Lobby Admin Access

☐

WPA Parameters

WPA Policy

☐

WPA2 Policy

☒GTK
Randomize☐

OSEN Policy

☐

WPA2 Encryption

AES(CCMP128)

☒

CCMP256

☐

GCMP128

☐

GCMP256

☐

Protected Management Frame

PMF

Disabled ▼

Fast Transition

Status

Adaptive Ena... ▼

Over the DS

☐

Reassociation Timeout *

20

Auth Key Mgmt

802.1X

☒

PSK

☐

Easy-PSK

☐

CCKM ⚠

☐

FT + 802.1X

☐

FT + PSK

☐802.1X-
SHA256☐

PSK-SHA256

☐

MPSK Configuration

↶ Cancel



Update & Apply to Device

3. Under the **Security** > **Layer 3** tab, select global from the drop down for Web Auth Parameter Map.

Edit WLAN ✕

⚠ Changing WLAN parameters while it is enabled will result in loss of connectivity for clients connected to it.

General

Security

Advanced

Add To Policy Tags

Layer2

Layer3

AAA

Web Policy

☐

Show Advanced Settings >>>

Web Auth Parameter Map

global

▼

🔗

Authentication List

Select a value

▼

🔗

For Local Login Method List to work, please make sure the configuration 'aaa authorization network default local' exists on the device

↶ Cancel

📄 Update & Apply to Device

Configure Pre-Authentication ACL

Create an ACL to allow these actions for redirection:

- DNS traffic.
- HTTP/HTTPS to the ISE portal.
- Any required backend services.

To do so:

1. Navigate to **Configuration > Security > ACLs > Access Control Lists**.
2. Create a new ACL with rules to allow necessary traffic.

Edit ACL

ACL Name*

Test1

ACL Type

IPv4 Extended

Rules

Sequence*

Action

permit

Source Type

any

Destination Type

any

Protocol

ahp

Log

☐

DSCP

None

+ Add

× Delete

	Sequence ↑	Action	Source IP	Source Wildcard	Destination IP	Destination Wildcard	Protocol	Source Port	Destination Port	DSCP	Log
<input type="checkbox"/>	10	deny	ISE-IP-Address		any		ip	None	None	None	Disabled
<input type="checkbox"/>	20	deny	any		ISE-IP-Address		ip	None	None	None	Disabled
<input type="checkbox"/>	30	deny	any		any		udp	None	eq domain	None	Disabled
<input type="checkbox"/>	40	deny	any		any		udp	eq domain	None	None	Disabled
<input type="checkbox"/>	50	permit	any		any		tcp	None	eq www	None	Disabled

⏪

⏩

1

⏪

⏩

10

1 - 5 of 5 items

Cancel

Apply to Device

Configure Policy Profile

1. Navigate to **Configuration > Tags & Profiles > Policy**. You can create or use the default policy

Configuration > Tags & Profiles > Policy

+ Add - Delete Clone

Description "Contains" default

Admin Status	Associated Policy Tags	Policy Profile Name	Description
<input checked="" type="checkbox"/>		default-policy-profile	default policy profile

1 - 1 of 1 items

- ## 2. Assign the appropriate VLAN under Access Policies

Edit Policy Profile

⚠ Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General

Access Policies

QOS and AVC

Mobility

Advanced

RADIUS Profiling☒

HTTP TLV Caching☒

DHCP TLV Caching☒

WLAN Local Profiling

Global State of Device Classification

Disabled ⓘ

Local Subscriber Policy Name

Search or Select ▼ ⓘ

VLAN

VLAN/VLAN Group

VLAN0097 ▼ ⓘ

Multicast VLAN

Enter Multicast VLAN

WLAN ACL

IPv4 ACL

Search or Select ▼ ⓘ

IPv6 ACL

Search or Select ▼ ⓘ

URL Filters ⓘ

Pre Auth

Search or Select ▼ ⓘ

Post Auth

Search or Select ▼ ⓘ

↶ Cancel

📁 Update & Apply to Device

3. Also enable **Allow AAA Override** and **NAC state** under **Advanced** of the policy.

Configure an Open/ Unsecured SSID

The Open SSID is only created when you decide to have a Dual SSID BYOD Configuration on your environment.

1. Navigate to **Configuration > Tags & Profiles > WLANs**. Click the **Add** button.
2. Provide a SSID name under the General Tab and enable the WLAN button.

Add WLAN

GeneralSecurityAdvanced

Profile Name*BYOD-Open

SSID*BYOD-Open

WLAN ID*10

StatusENABLED

Broadcast SSIDENABLED

Radio Policy ⓘ

Show slot configuration

6 GHz

StatusENABLED ⓘ

WPA3 Enabled

Dot11ax Enabled

5 GHz

StatusENABLED

2.4 GHz

StatusENABLED

802.11b/g Policy802.11b/g

Cancel

Apply to Device

3. Click the **Security** tab from the same window. Select the **None** radio button and enable Mac Filtering.

Add WLAN

General

Security

Advanced

Layer2

Layer3

AAA

WPA + WPA2

WPA2 + WPA3

WPA3

Static WEP

None

MAC Filtering

Authorization List*

default

OWE Transition Mode

Transition Mode WLAN ID*

0-4096

Lobby Admin Access

Fast Transition

Status

Disabled

Over the DS

Reassociation Timeout *

20

Cancel

Apply to Device

4. In **Layer 3** under **Security**, select the global setting for Web Auth Parameter Map. If you have any other web auth profile configured on the WLC, you can also map it here:

Add WLAN

General

Security

Advanced

Layer2

Layer3

AAA

Web Policy

☐

Show Advanced Settings >>>

Web Auth Parameter Map

global

Authentication List

Select a value

For Local Login Method List to work, please make sure the configuration 'aaa authorization network default local' exists on the device

Cancel

Apply to Device

ISE Configuration

Pre-requisites

- Ensure Cisco ISE is installed and licensed for BYOD functionality.
- Add your WLC to ISE as a network device with the RADIUS shared secret.

Certificates

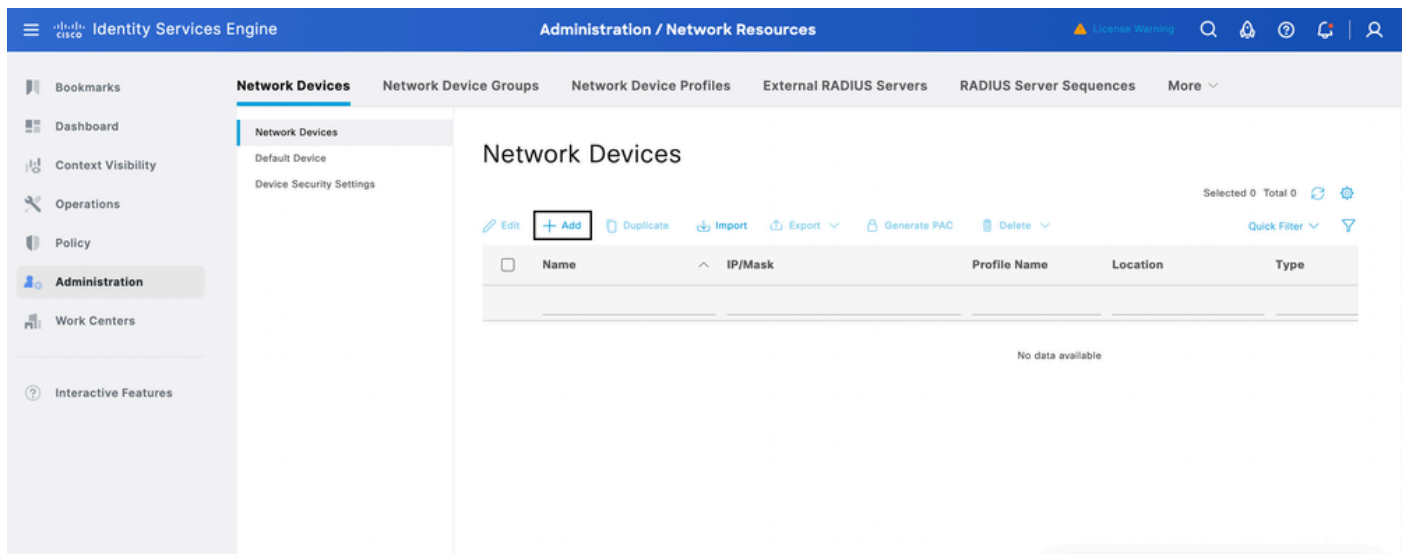
- Install a valid server certificate on ISE to avoid browser security warnings.
- Ensure the certificate is trusted by endpoints (signed by a well-known CA or an internal CA with trusted root).

DNS Configuration

- Ensure DNS resolves the ISE hostname for the BYOD portal.

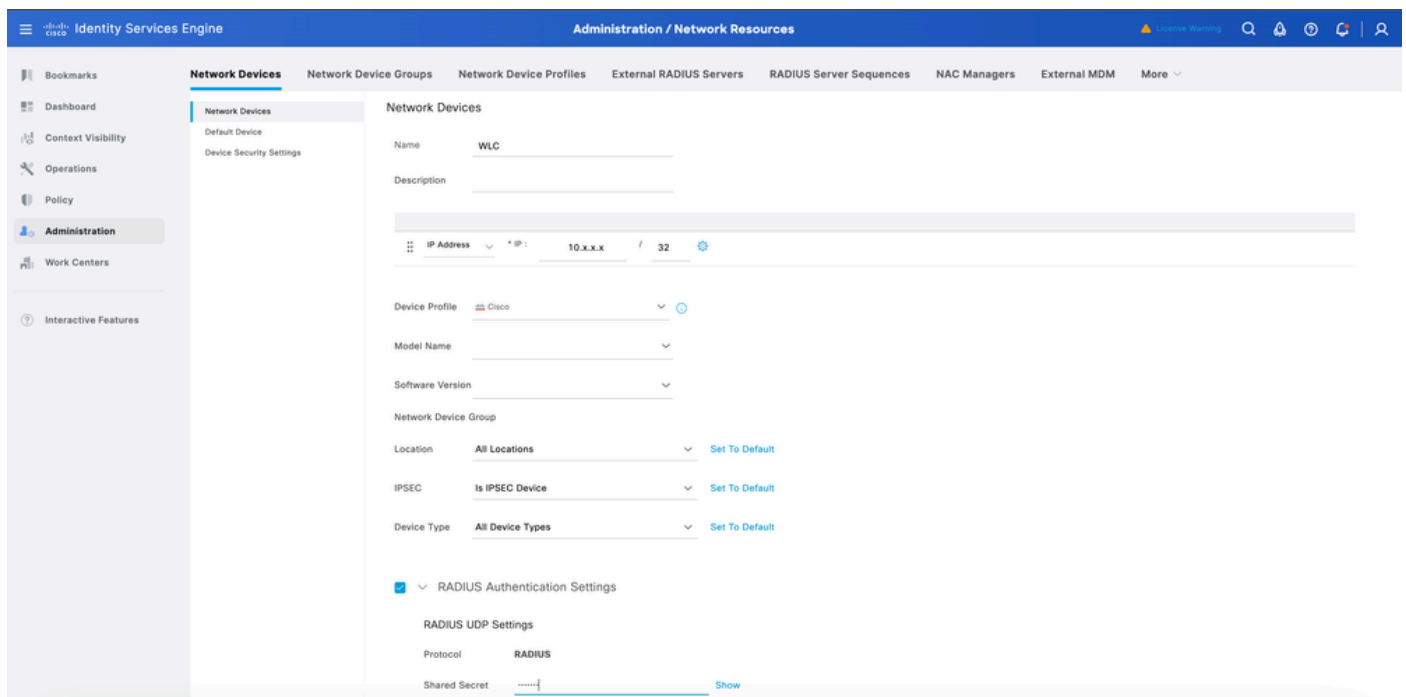
Configure ISE Network Device

1. Log in to the ISE web UI.
2. Navigate to **Administration > Network Resources > Network Devices**.



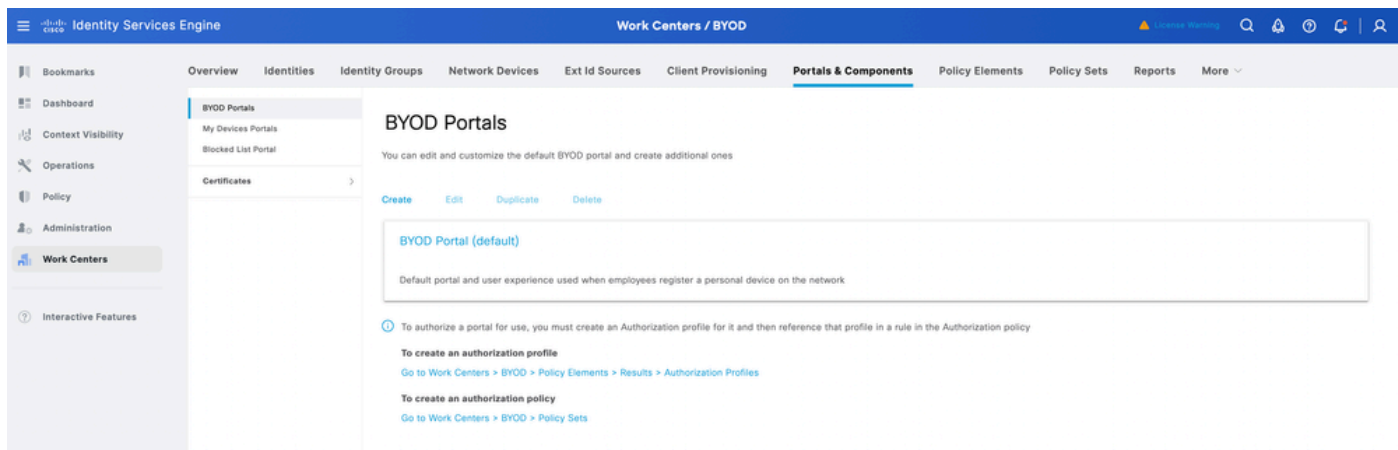
3. Add your WLC as a network device:

- **Name:** Enter a name for the WLC.
- **IP Address:** Enter the WLC management IP.
- **RADIUS Shared Secret:** Enter the same shared secret as configured on the WLC.
- Click **Submit**.



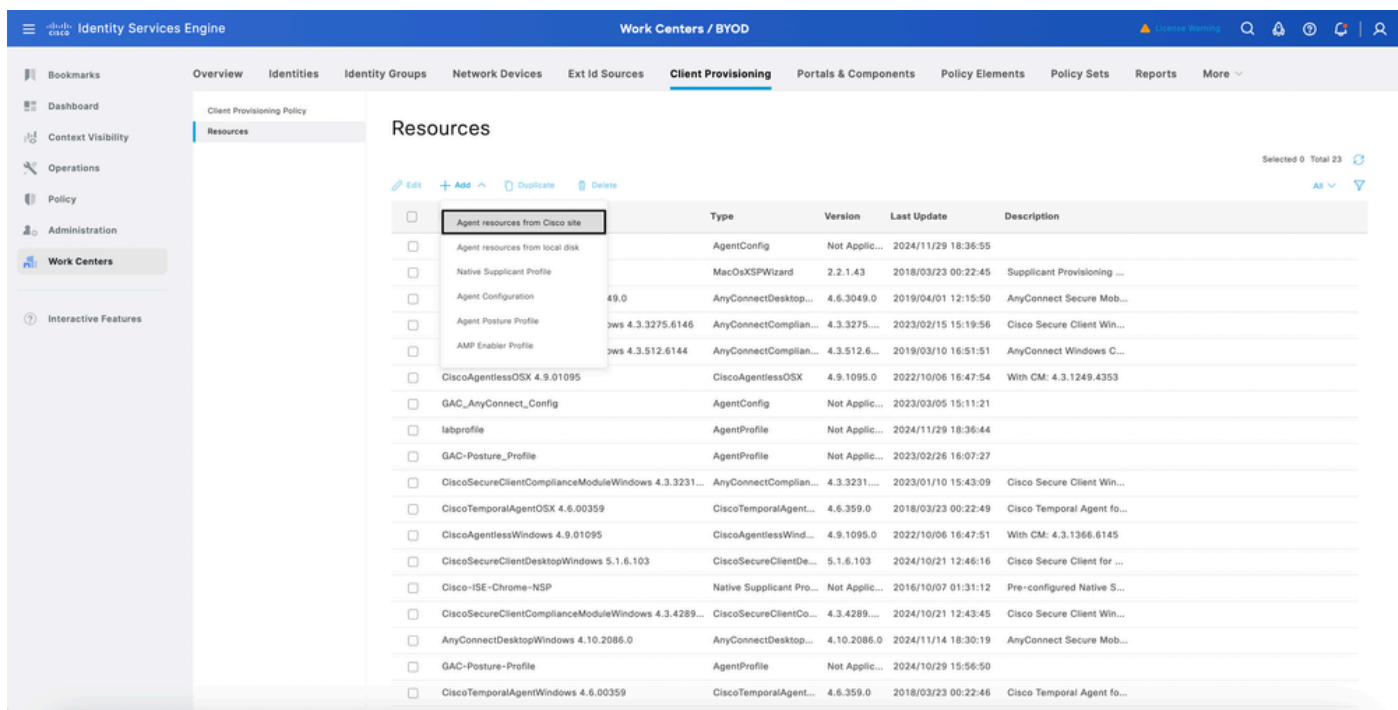
Create a BYOD Portal

1. Navigate to **Work Centers > BYOD > Settings > Portals & Components > BYOD Portals**.
2. Click **Add** to create a BYOD portal or you could use the existing default portal on ISE.



Download Cisco IOS® Latest Version

1. Navigate to **Work Centers > BYOD > Client provisioning > Resources**.
2. Click the **Add** button and select agent resources from the Cisco site.



3. In the software list, select the latest Cisco IOS version to be downloaded.



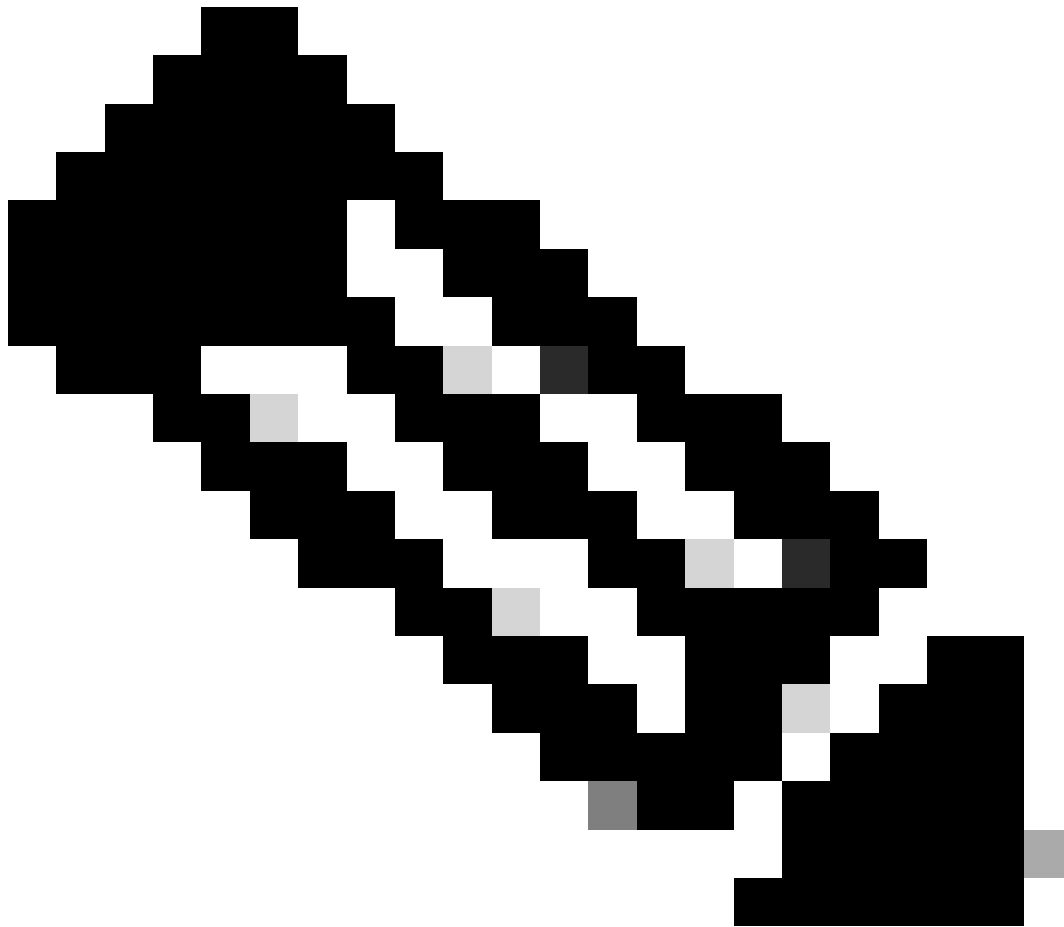
Download Remote Resources

<input type="checkbox"/>	Name	Description
<input type="checkbox"/>	MacOsXSPWizard 2.7.0.1	Supplicant Provisioning Wizard for Mac OsX (ISE 2.2 and above releases)
<input type="checkbox"/>	MacOsXSPWizard 3.1.0.1	Supplicant Provisioning Wizard for MAC OSX Version 3.1.0.1
<input type="checkbox"/>	MacOsXSPWizard 3.1.0.2	Supplicant Provisioning Wizard for Mac OsX (ISE 2.2 and above releases)
<input type="checkbox"/>	MacOsXSPWizard 3.2.0.1	Supplicant Provisioning Wizard for Mac OsX (ISE 2.2 and above releases)
<input type="checkbox"/>	MacOsXSPWizard 3.4.0.0	Supplicant Provisioning Wizard for Mac OsX (ISE 2.2 and above releases)
<input type="checkbox"/>	WinSPWizard 3.0.0.2	Supplicant Provisioning Wizard for Windows (ISE 2.x and Above)
<input checked="" type="checkbox"/>	WinSPWizard 3.0.0.3	Supplicant Provisioning Wizard for Windows (ISE 2.x and Above)

For Agent software, please download from <http://cisco.com/go/ciscosecureclient>. Use the "Agent resource from local disk" add option, to import into ISE

Cancel

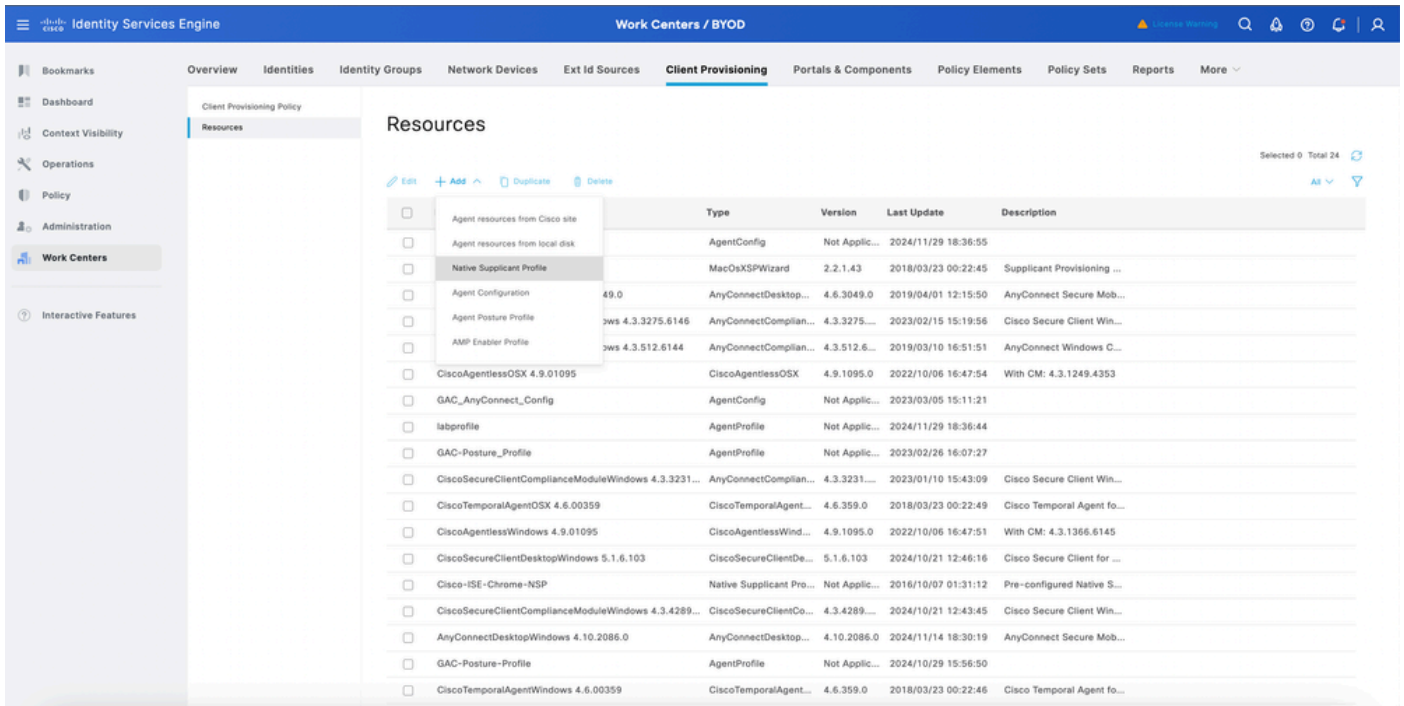
Save



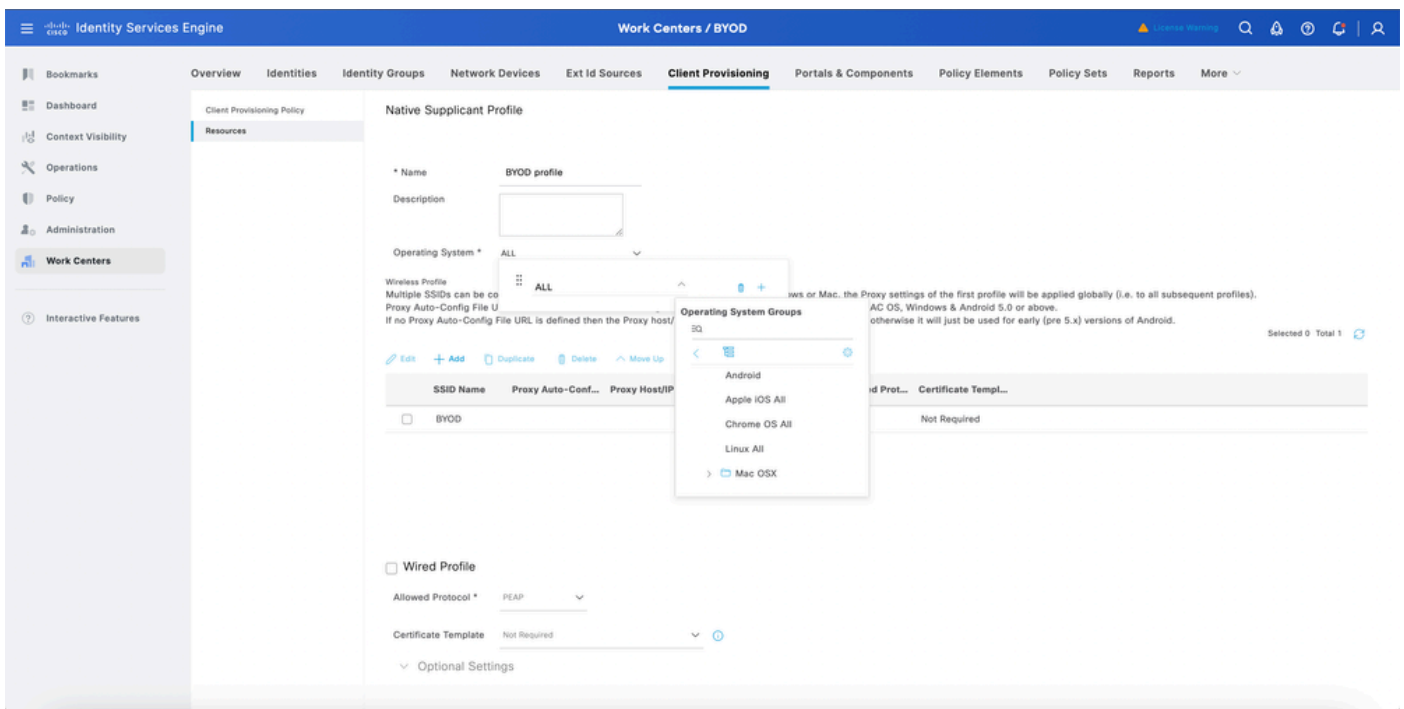
Note: Cisco IOS software is download on the ISE for Windows and MacOS endpoints. For Apple iPhone IOS, it uses a native supplicant to provision the device and For android device, you have Network setup assistant which needs to be downloaded from Play Store.

Create an Endpoint Profile

1. Navigate to **Work Centers > BYOD > Client provisioning > Resources**.
2. Click **Add**, select **Native supplicant profile** from the drop down menu.



3. Under the **Operating system** drop down, please select the required Operating system you would like to onboard the device or you could set it as ALL for onboard all the endpoints in your environment:



4. Click **Add** from the page to create the endpoint profile to configure the 802.1X for the endpoint:

Wireless Profile(s)

SSID Name *	BYOD	
Proxy Auto-Config File URL		i
Proxy Host/IP		i
Proxy Port		
Security *	WPA2 Enterprise	▼
Allowed Protocol *	PEAP	▼
Certificate Template	Not Required	▼ i

▼ Optional Settings

Windows Settings

Authentication Mode	User or Computer	▼
<input type="checkbox"/> Automatically use logon name and password (and domain if any)		
<input checked="" type="checkbox"/> Enable fast reconnect		
<input type="checkbox"/> Enable quarantine checks		
<input type="checkbox"/> Disconnect if server does not present cryptobinding TLV		
<input type="checkbox"/> Do not prompt user to authorize new servers or trusted certification authorities		
<input checked="" type="checkbox"/> Connect even if the network is not broadcasting its name (SSID)		

iOS Settings

☐ Enable if target network is hidden

Android Settings

Certificate Enrollment Protocol: [i](#)

: Depending on your requirement please configure the endpoint profile for the endpoint on your environment. The endpoints profile allows us to configure EAP-PEAP, EAP-TLS.

5. Click **Save**, then **Submit** on the endpoint profile.

Certificate Template

The Endpoint profile is preconfigured to perform EAP-TLS. A certificate Template must be added to the profile. By default, ISE has two templates pre-defined which can be chosen from the dropdown.

Wireless Profile(s)

SSID Name *

Proxy Auto-Config File URL ⓘ

Proxy Host/IP ⓘ

Proxy Port

Security * WPA2 Enterprise ▼

Allowed Protocol * TLS ▼

Certificate Template EAP_Authentication_Certificate_Template ⓘ

▼ Optional Settings

- EAP_Authentication_Certificate_Template
- pxGrid_Certificate_Template

Save

To create a new Certificate template, follow these steps:

1. Navigate to **Administration > System > Certificates > Certificate Authority > Certificate Templates**.
2. Click the **Add** button from the page.

Identity Services Engine Administration / System Evaluation Mode 62 Days

Deployment Licensing **Certificates** Logging Maintenance Upgrade Health Checks Backup & Restore Admin Access Settings

Certificate Management

Certificate Authority

Overview

Issued Certificates

Certificate Authority Certificates

Internal CA Settings

Certificate Templates

External CA Settings

Certificate Templates

Edit Add Duplicate Delete

Template Name	Description	Key Type	Key Size	Curve Type
<input type="checkbox"/> CA_SERVICE_Certificate_Template	This template will be used when ...	RSA	2048	N/A
<input type="checkbox"/> EAP_Authentication_Certificate_Tem...	This template will be used to issu...	RSA	2048	N/A
<input type="checkbox"/> pxGrid_Certificate_Template	This template will be used when ...	RSA	2048	N/A

3. Fill in the details tailored to meet the specific requirements of your organization.

Deployment Licensing **Certificates** Logging Maintenance Upgrade Health Checks Backup & Restore Admin Access Settings

Certificate Management

Certificate Authority

Overview

Issued Certificates

Certificate Authority Certificates

Internal CA Settings

Certificate Templates

External CA Settings

Add Certificate Template

* Name

Description

Subject

Common Name (CN) \$UserName\$ ⓘ

Organizational Unit (OU)

Organization (O)

City (L)

State (ST)

Country (C)

Subject Alternative Name (SAN) ⓘ MAC Address

Key Type RSA

Key Size 2048

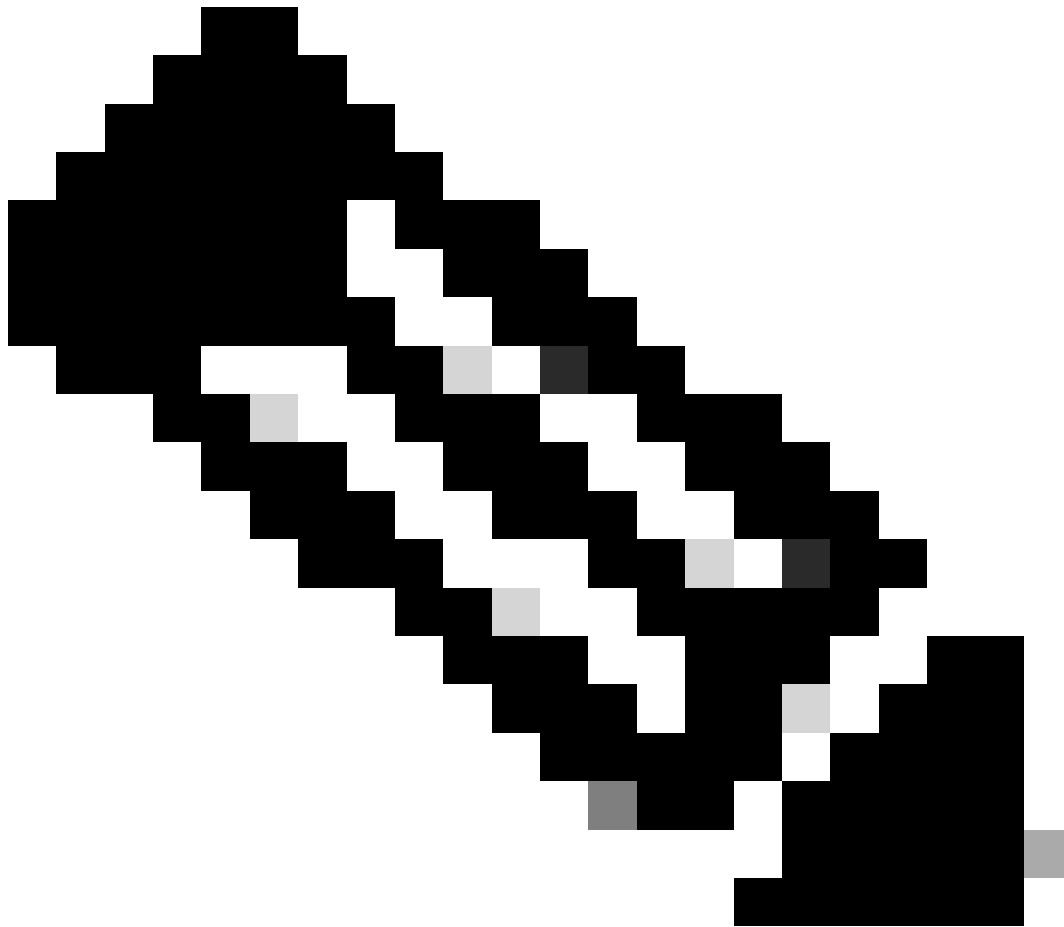
* SCEP RA Profile ISE Internal CA

Valid Period 3652 Day(s) (Valid Range 1 - 3652)

Extended Key Usage ☒ Client Authentication ☐ Server Authentication

Submit Cancel

4. Click **Submit** to save the changes.



Note: The certificate template could be useful in scenario when you have different domains and segment the user by adding a different value in the OU of the certificate.

Map an Endpoint Profile to the Client-provisioning Portal

1. Navigate to **Work Centers > BYOD > Client provisioning > Client provisioning Policy**.
2. Click **v** on of the rules to create a new client provisioning rule.

Client Provisioning Policy

Define the Client Provisioning Policy to determine what users will receive upon login and user session initiation:
 For Agent Configuration: version of agent, agent profile, agent compliance module, and/or agent customization package.
 For Native Supplicant Configuration: wizard profile and/or wizard. Drag and drop rules to change the order.

Windows Agent, Mac Agent, Mac Temporal and Mac Agentless policies support ARM64. Windows policies run separate packages for ARM64 and Intel architectures. Mac policies run the same package for both architectures.
 For Windows Agent ARM64 policies, configure Session as follows:
 1 Session-OS-Architecture EQUALS arm64 , or
 2 Cisco:av-pair EQUALS mdm-tlv=device-platform=win-arm64.
 Mac ARM64 policies require no Other Conditions arm64 configurations.
 If you configure an ARM64 client provisioning policy for an OS, ensure that the ARM64 policy is at the top of the conditions list, ahead of policies without an ARM64 condition. This is because an endpoint is matched sequentially with the policies listed in this window.

Rule Name	Identity Groups	Operating Systems	Other Conditions	Results
AnyConnect	If Any	and Windows All	and CiscoISE:ExternalGroups EQUALS ITSLMY/ITSLDomain.com/Users/Domain Users	then AnyConnect5.1
iOS	If Any	and Apple iOS All	and Condition(s)	then Cisco-ISE-NSP
Android	If Any	and Android	and Condition(s)	then Cisco-ISE-NSP
DownloadAnyConnect	If Any	and Windows All	and Condition(s)	then AnyConnect5.1

3. Post creating the new rule on the page

4. Add the identity group if you would like restrict certain users to use the BYOD portal

5. Add the operating system which you would like to have access to the BYOD portal

6. Map the Cisco IOS version from the drop down and also select the endpoint profile which you have created from the result

Client Provisioning Policy

Define the Client Provisioning Policy to determine what users will receive upon login and user session initiation:
 For Agent Configuration: version of agent, agent profile, agent compliance module, and/or agent customization package.
 For Native Supplicant Configuration: wizard profile and/or wizard. Drag and drop rules to change the order.

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 If you configure an ARM64 client provisioning policy for an OS, ensure that the ARM64 policy is at the top of the conditions list, ahead of policies without an ARM64 condition. This is because an endpoint is matched sequentially with the policies listed in this window.

Rule Name	Identity Groups	Operating Systems	Other Conditions	Results
AnyConnect	If Any	and Windows All	and CiscoISE:ExternalGroups EQUALS ITSLMY/ITSLDomain.com/Users/Domain Users	then AnyConnect5.1
BYOD	If Any	and Windows All	and Condition(s)	then Result
iOS	If Any	and Apple iOS All	and Condition(s)	then
Android	If Any	and Android	and Condition(s)	then

Agent Configuration

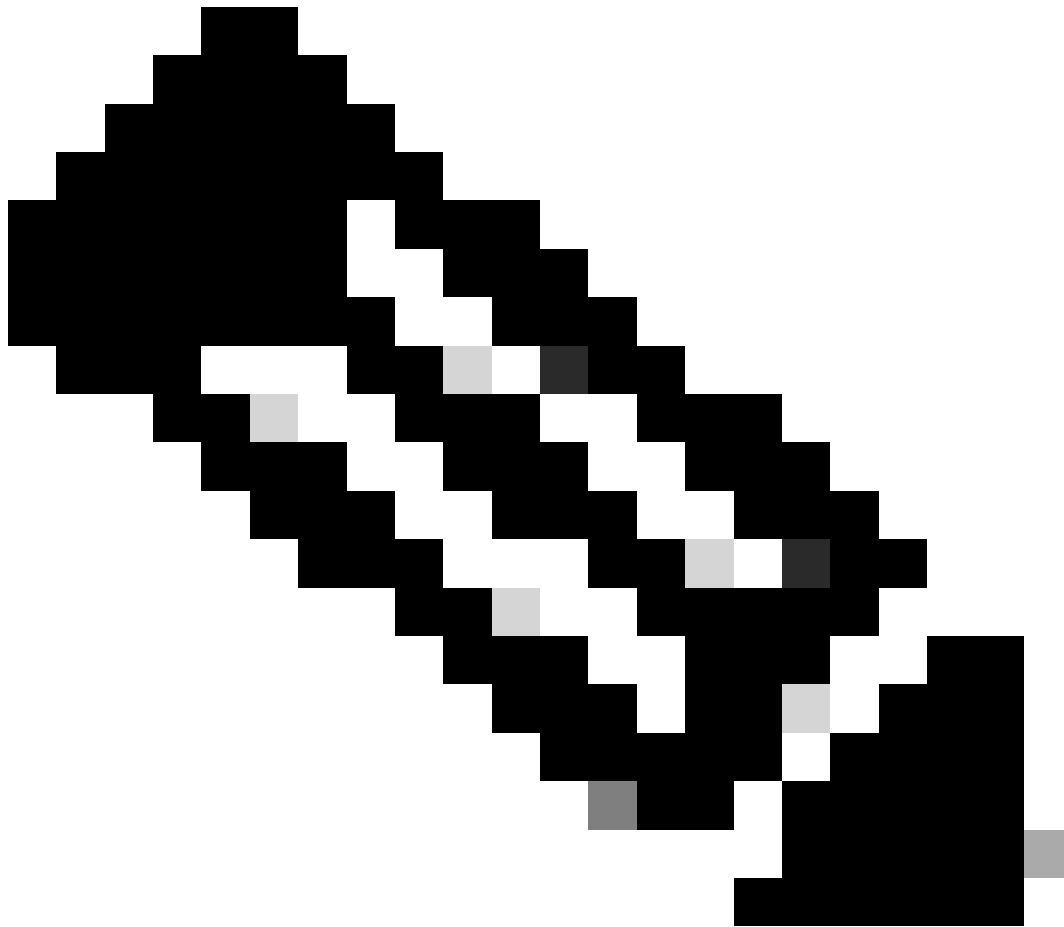
Choose an Agent: ☐ Is Upgrade Mandatory

Native Supplicant Configuration

WinSPWizard 3.2.0.1

Cisco-ISE-NSP

7. Click **Done**, then the **Save** button.



Note: This policy impacts both posture client provisioning and BYOD provisioning, where the Agent Configuration section determines the posture agent and compliance module enforced for posture checks, while the Native Supplicant Configuration section manages settings for BYOD provisioning flows

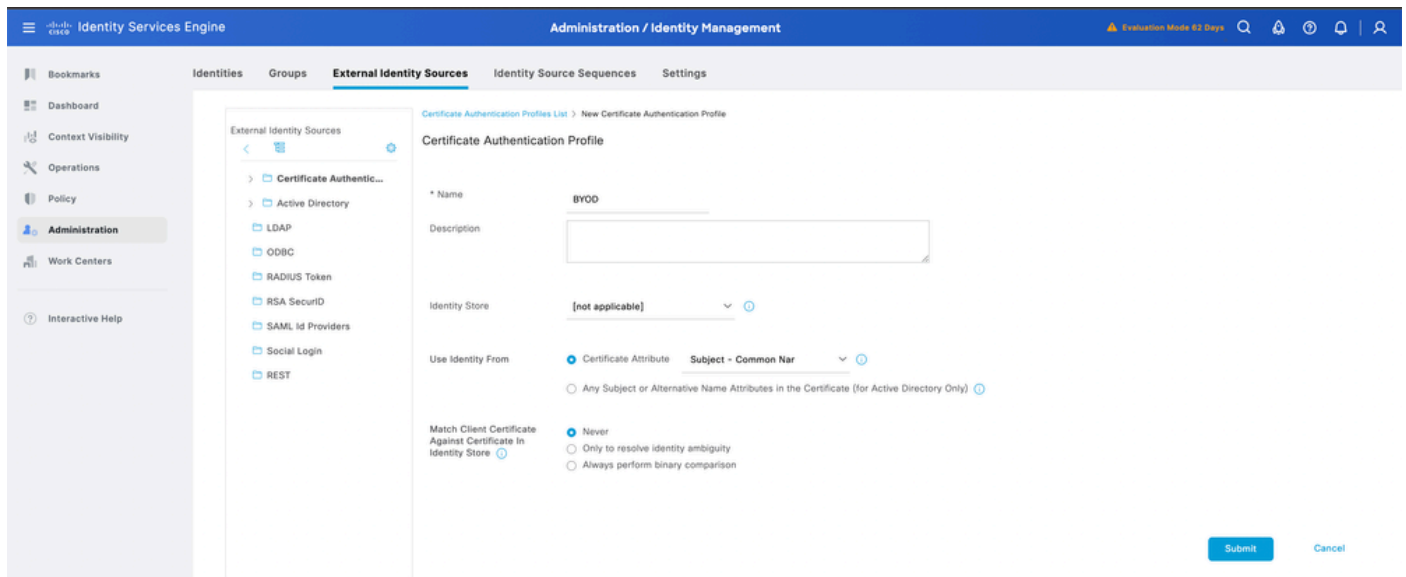
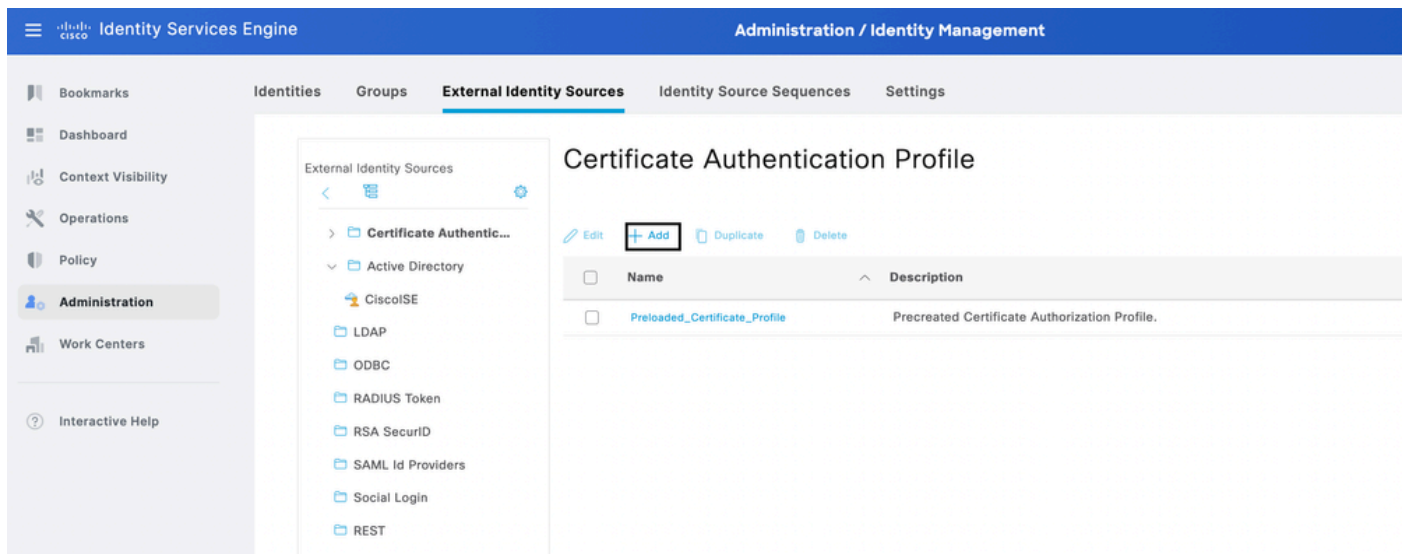
Configure ISE Policy Sets for Single SSID BYOD

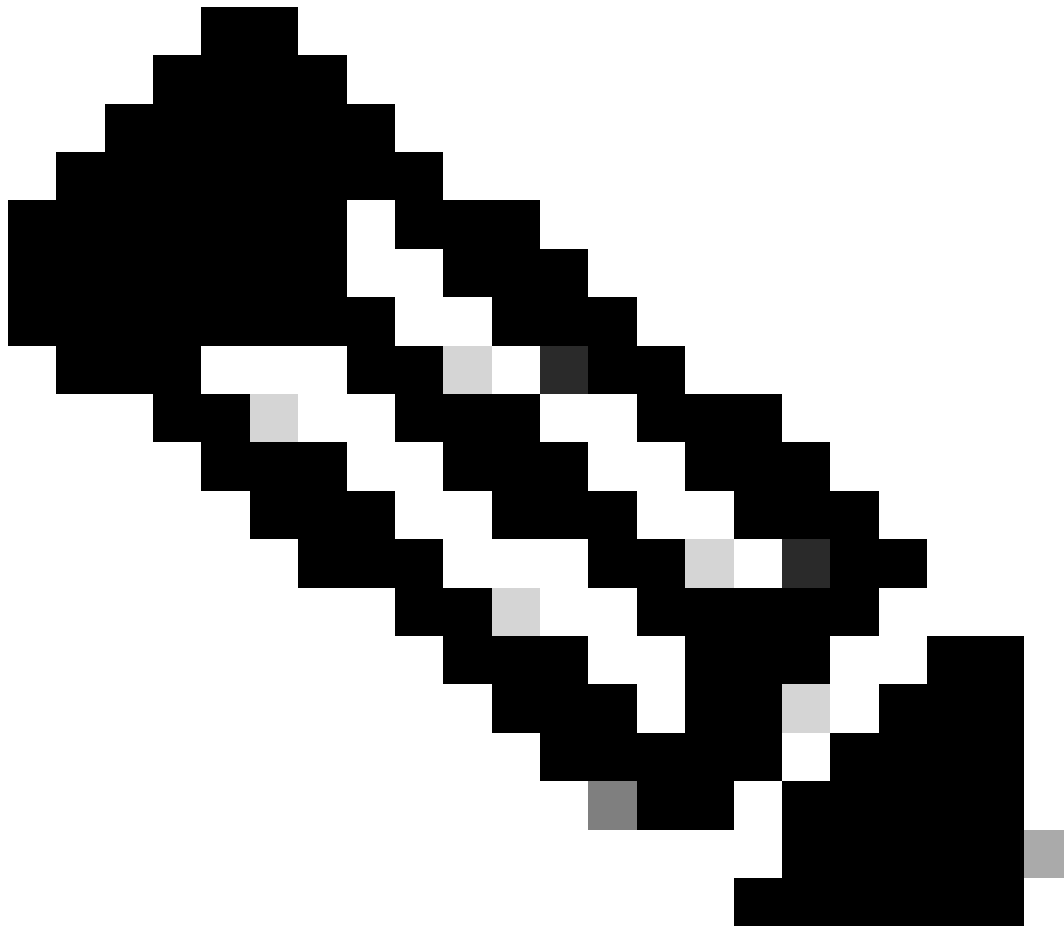
1. Navigate to **Policy > Policy Set** and create a policy for BYOD flow on ISE:

Policy Sets						Reset	Reset Policy Set Hit Counts	Save
Status	Policy Set Name	Description	Conditions	Allowed Protocols / Server Sequence	Hits	Actions	View	
Search								
✓	BYOD		Wireless_802.1X	Default Network Access	0			
✓	Default	Default policy set		Default Network Access	0			

ResetSave

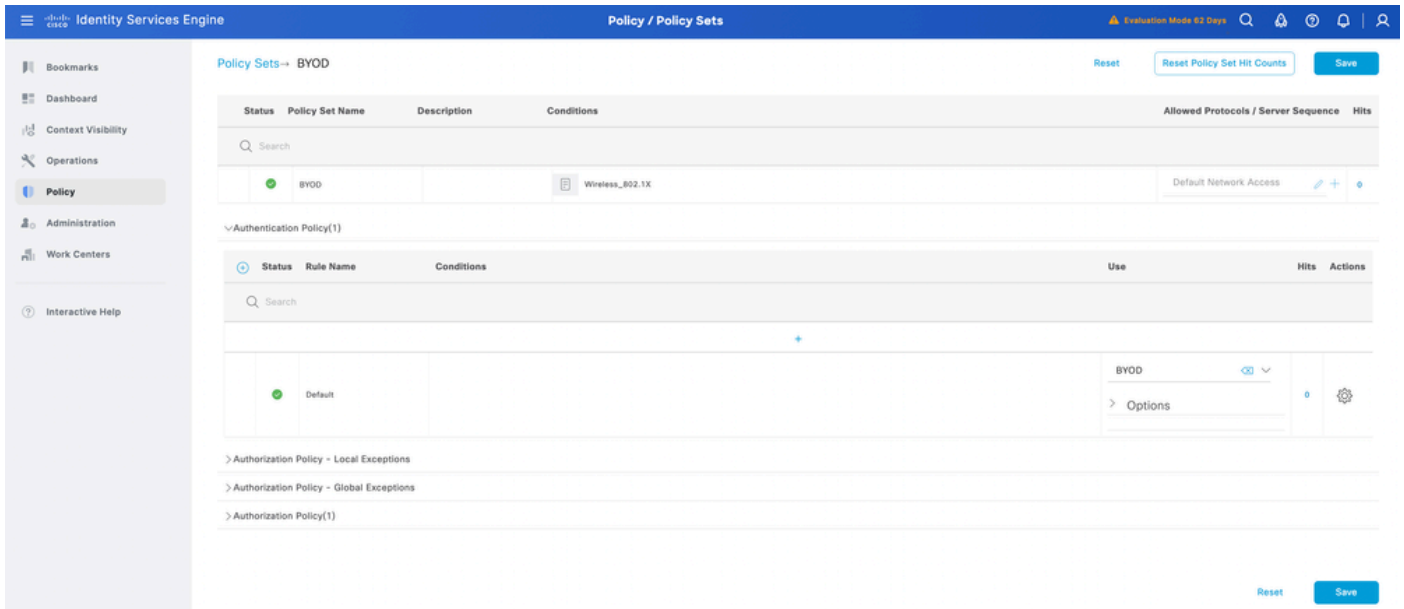
2. Then, navigate to **Administration > Identity Management > External Identity Sources > Certificate Authentication Profile**. Click the **Add** button to create the Certificate profile:





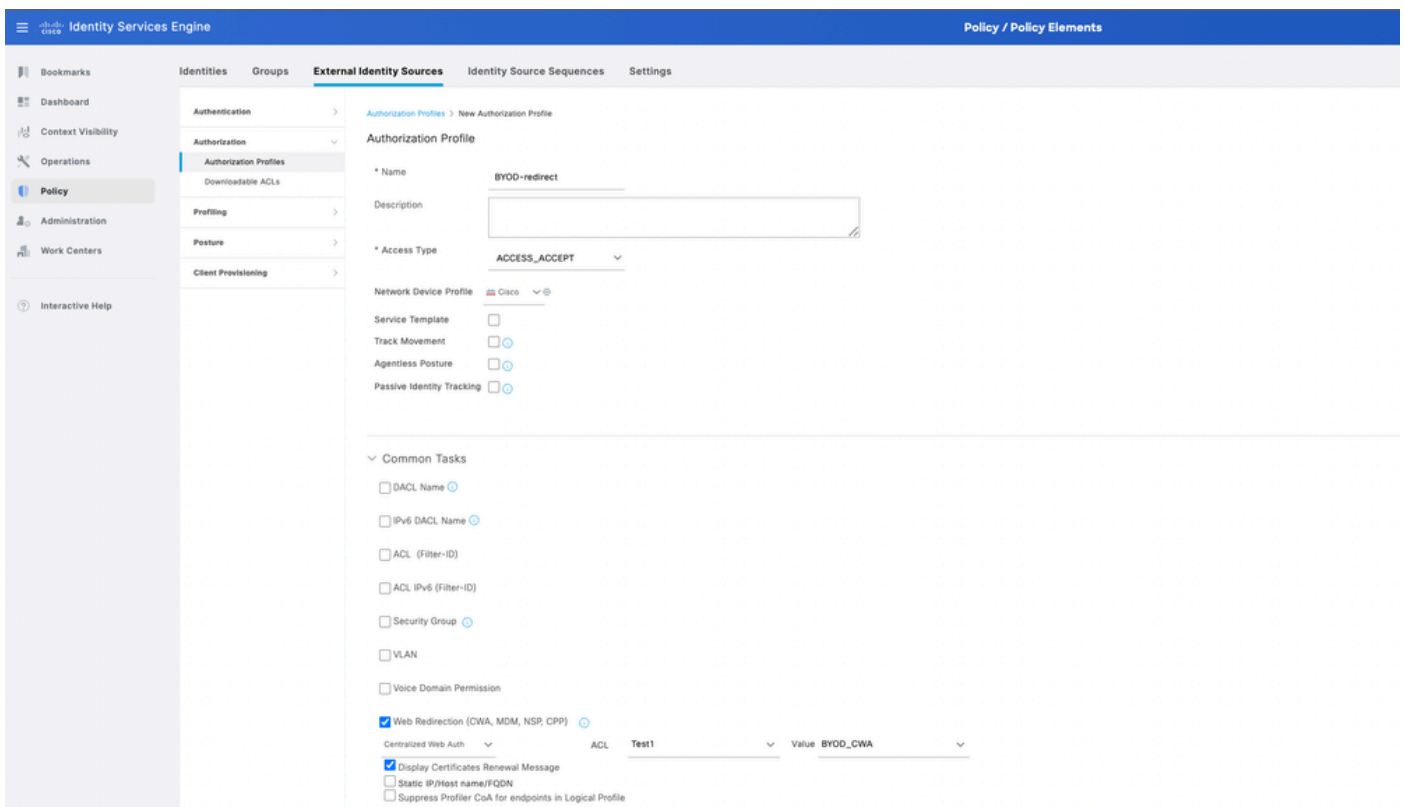
Note: In the Identity Store, you can always select your Active Directory which has been integrated to ISE to perform a user lookup from the certificate for addition security.

3. Click **Submit** to save the configuration. Then, map the certificate profile to the policy set for BYOD:



4. Configure the Authorization profile for BYOD redirect and full access post the BYOD flow. Navigate to **Policy > Policy Elements > Results > Authorization > Authorization Profiles**.

5. Click **Add** and create a authorization profile. Check the Web Redirection (CWA,MDM,NSP,CPP) and map the BYOD portal page. Also, add the Redirection ACL name from WLC to the profile. For the Full access profile, configure a permit access with the respective corporate VLAN in the profile.



6. Map the authorization profile to the Authorization rule. The BYOD full access must have the rule EndPoints.BYODRegistration equal yes so that the user gets full access to the network post the BYOD flow.

Identity Services Engine Policy / Policy Sets Evaluation Mode 82 Days

Policy Sets → BYOD

Reset Reset Policy Set Hit Counts Save

Status	Policy Set Name	Description	Conditions	Allowed Protocols / Server Sequence	Hits
●	BYOD		Wireless_802.1X	Default Network Access	0

> Authentication Policy(1)
 > Authorization Policy - Local Exceptions
 > Authorization Policy - Global Exceptions
 < Authorization Policy(3)

Status	Rule Name	Conditions	Results			
			Profiles	Security Groups	Hits	Actions
●	BYOD-Full access	AND EndPoints-BYODRegistration EQUALS Yes Network Access EapAuthentication EQUALS EAP-TLS Normalised Radius RadiusFlowType EQUALS Wireless802_1x	PermitAccess	Select from list	0	
●	BYOD-Redirection	AND Network Access EapAuthentication EQUALS EAP-MSCHAPv2 Normalised Radius RadiusFlowType EQUALS Wireless802_1x	BYOD-redirect	Select from list	0	
●	Default		DenyAccess	Select from list	0	

Configure ISE Policy Sets for Dual SSID BYOD

In Dual SSID BYOD configuration, the two-policy set is configured on ISE. The First policy set is for the open/ unsecured SSID, where Policy Set configuration redirects the user to the BYOD page upon connecting to the open/ unsecured SSID

1. Navigate to **Policy > Policy Set** and create a Policy for BYOD flow on ISE.
2. Create a Policy set for the Open/Unsecured SSID and Corporate SSID which authenticates the registered BYOD user on ISE.

Policy Sets

Reset Reset Policy Set Hit Counts Save

Status	Policy Set Name	Description	Conditions	Allowed Protocols / Server Sequence	Hits	Actions	View
●	BYOD_Devices		Wireless_802.1X	Default Network Access	0		
●	Onboard_Personal_Devices		Wireless_MAB	Default Network Access	0		
●	Default	Default policy set		Default Network Access	0		

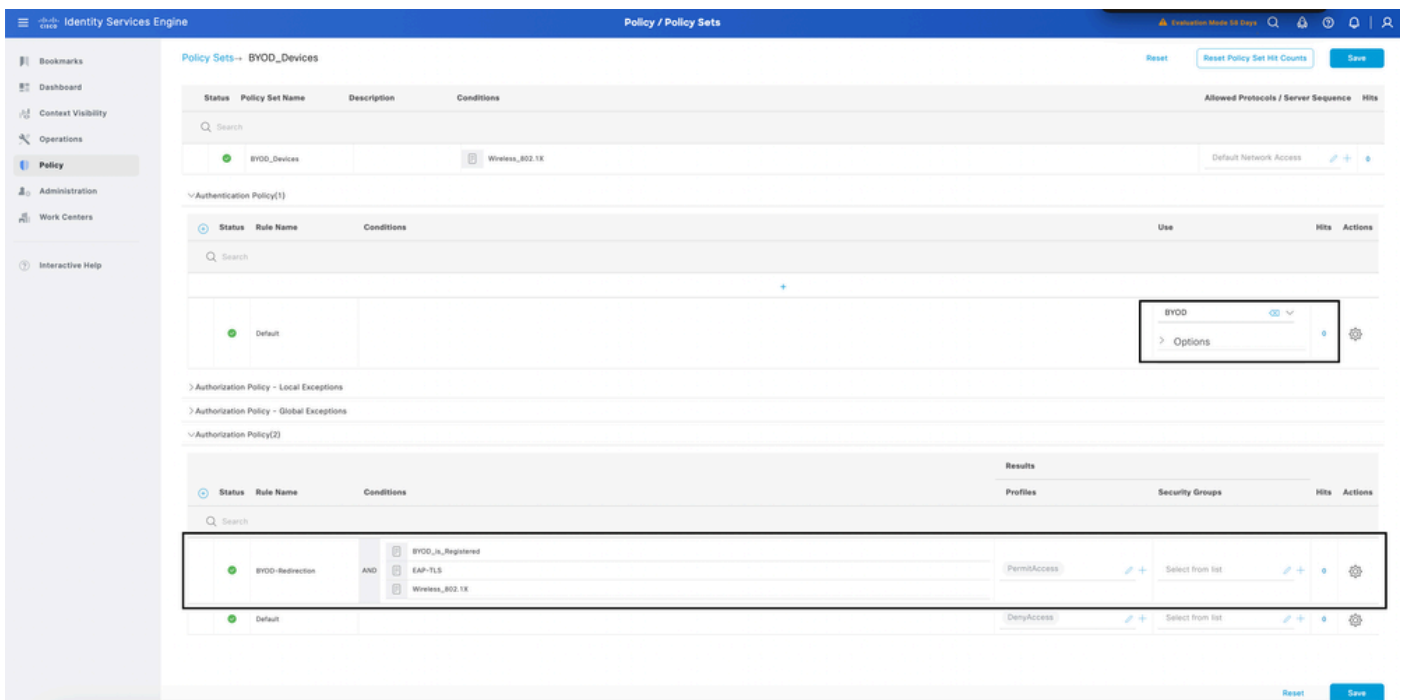
Reset Save

3. In the Onboarding Policy set, find **Continue selected** under the options. For the authorization policy, create a condition and map the redirection authorization profile. The same steps are involved in creating the authorization profile, which could be found under in point 4.



4. In the BYOD Registered Policy Set, configure the authentication policy with the certificate profile same as found.

in *Configure ISE Policy Sets for Single SSID BYOD* in point 2. Also create a condition for authorization policy and map the full access profile to the policy.



Logging

From the live log from ISE, the User authentication would be successful and will redirect to the BYOD Portal page. After completing the BYOD flow, the user would be grant access to the network

Reset Repeat Counts		Export To		Filter									
Time	Status	Details	Repea...	Identity	Endpoint ID	Endpoint...	Authenti...	Authorization Policy	Authoriz...	IP Address	Network De...	Device	
X				Identity	Endpoint ID	Endpoint Pr	Authenticat	Authorization Policy	Authorizatic	IP Address	Network Device	Device	
Feb 24, 2025 12:30:18.1...			0	test	B4:96:91:22:65:A5	Windows1...	Test >> D...	Test >> BYOD	PermitAcc...	10.127.196.2...		TenGig...	
Feb 24, 2025 12:06:43.0...				test	B4:96:91:22:65:A5	Windows1...	Test >> D...	Test >> BYOD_redirect	BYOD_Re...	10.127.196.2...	BYOD-Switch	TenGig...	
Feb 24, 2025 12:06:37.9...				test	B4:96:91:22:65:A5	Windows1...	Test >> D...	Test >> BYOD_redirect	BYOD_Re...	10.127.196.2...	BYOD-Switch	TenGig...	

From the user perspective, they would first be redirected to the BYOD Page and the appropriate device needs to selected from the Web page. For testing a Windows 10 device was used

test

123

BYOD Welcome

Welcome to the BYOD portal.

Access to this network requires your device to be configured for enhanced security. Click **Start** to provide device information before components are installed on your device.

Please accept the policy: You are responsible for maintaining the confidentiality of the password and all activities that occur under your username and password. Cisco Systems offers the Service for activities such as the active use of e-mail, instant messaging, browsing the World Wide Web and accessing corporate intranets. High volume data transfers, especially sustained high volume data transfers, are not permitted. Hosting a web server or any other server by use of our Service is prohibited. Trying to access someone else's account, sending unsolicited bulk e-mail, collection of other people's personal data without their knowledge and interference with other network users are all prohibited. Cisco Systems reserves the right to suspend the Service if Cisco Systems reasonably believes that your use of the Service is unreasonably excessive or you are using the Service for criminal or illegal activities. You do not have the right to resell this Service to a third party. Cisco Systems reserves the right to revise, amend or modify these Terms & Conditions, our other policies and agreements, and aspects of the Service itself. Notice of any revision, amendment, or modification will be posted on Cisco System's website and will be effective as to existing users 30 days after posting.

The following system was detected

Windows

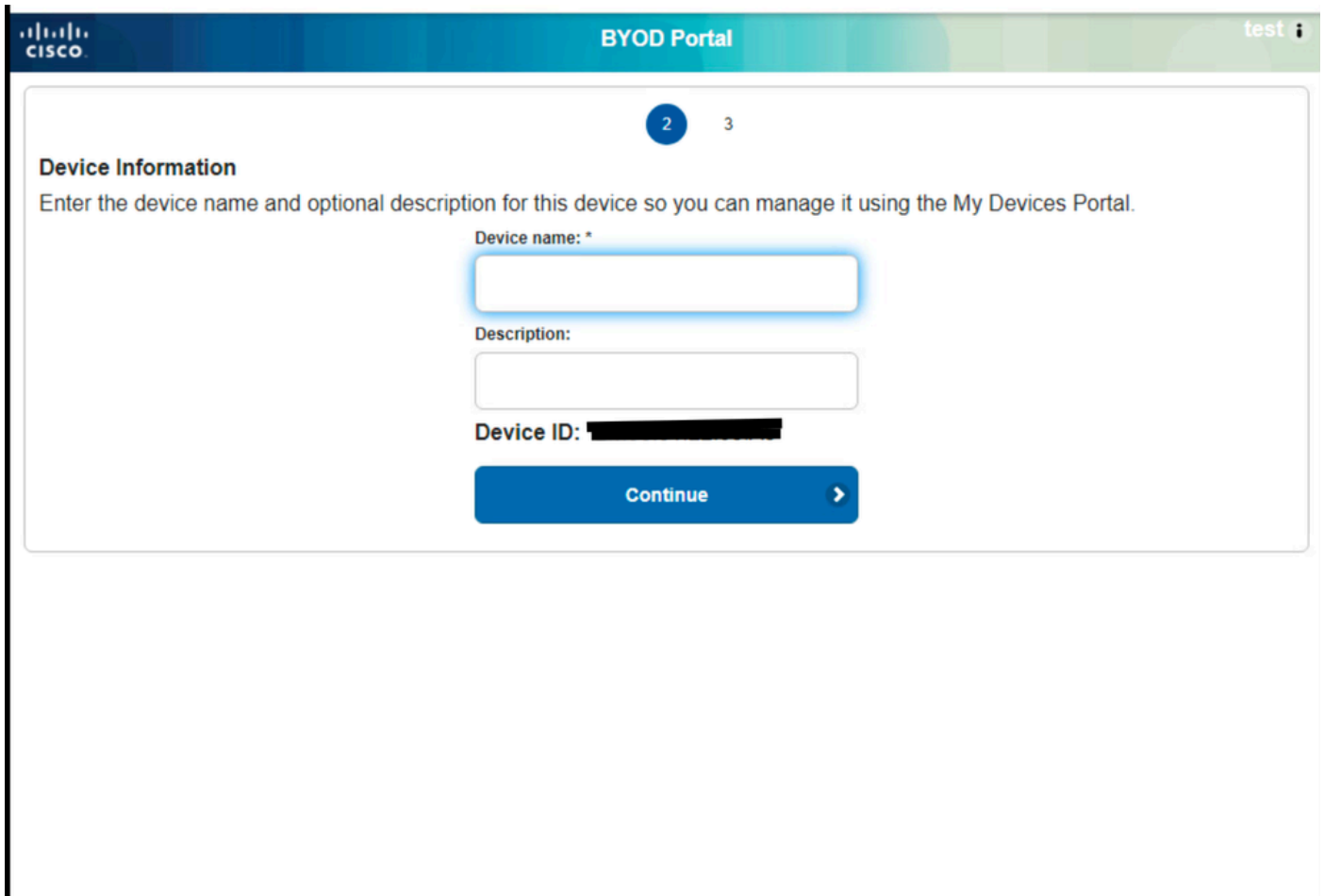
Was your device detected incorrectly?

Select your Device

Windows

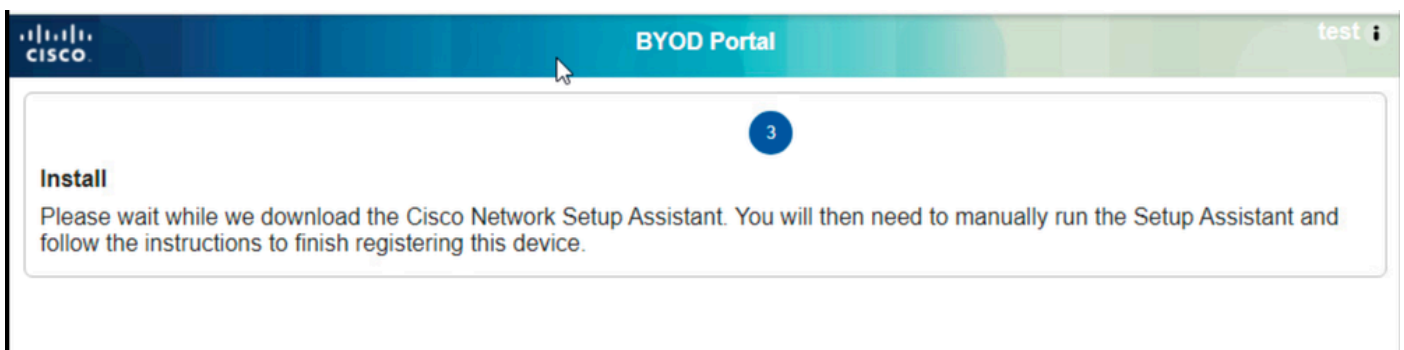
Start

After clicking on the Next button, you would be directed to a page were the user would be requested to enter the name of the device and description



The screenshot shows the Cisco BYOD Portal interface. At the top, there is a header with the Cisco logo on the left, "BYOD Portal" in the center, and "test" with a user icon on the right. Below the header, a progress indicator shows two steps: step 2 is active and highlighted with a blue circle, and step 3 is shown as a plain circle. The main content area is titled "Device Information" and contains the instruction: "Enter the device name and optional description for this device so you can manage it using the My Devices Portal." There are three input fields: "Device name: *" (required), "Description:", and "Device ID:". The "Device ID:" field is pre-filled with a blacked-out string. At the bottom of the form is a blue "Continue" button with a right-pointing arrow.

Post that the user would be requested to download the Network Assistant tool for downloading the Endpoint profile and EAP TLS certificate for authentication if the profile is configured to perform EAP-TLS authentication



The screenshot shows the Cisco BYOD Portal interface at step 3. The header is identical to the previous screenshot. The progress indicator now shows step 3 as the active step, highlighted with a blue circle. The main content area is titled "Install" and contains the instruction: "Please wait while we download the Cisco Network Setup Assistant. You will then need to manually run the Setup Assistant and follow the instructions to finish registering this device."

Run the Network Assistant Application in admin privileges and click on the start button to start the onboarding flow:



Network Setup Assistant

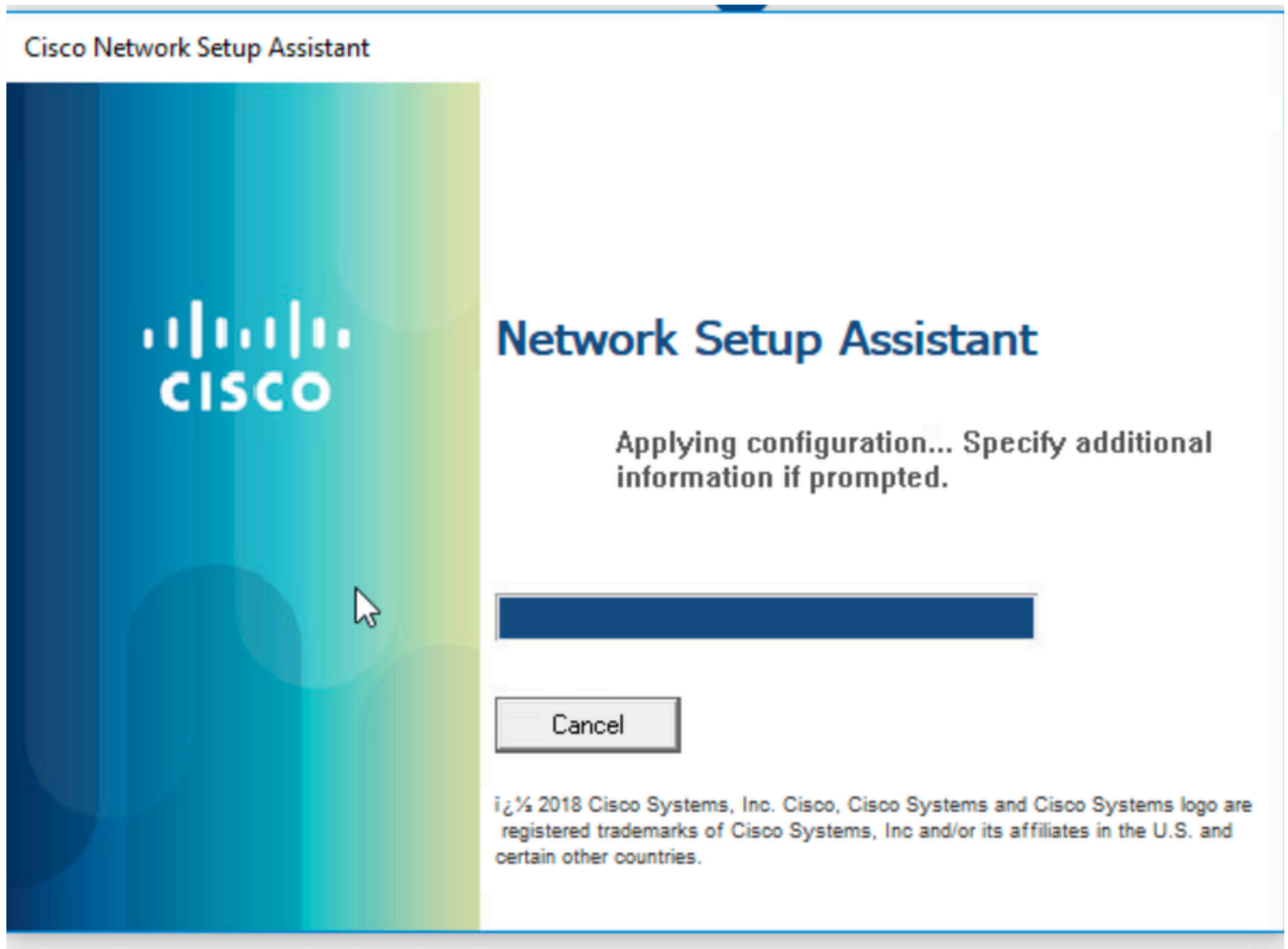


This application automatically configures network settings.

Start

Quit

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The user has been successfully onboarded on the network with their personal device to access the resources.

Troubleshooting

To troubleshoot the issue with BYOD, please enable this debug on ISE

Attributes to be set to debug level:

- client (guest.log)
- client-webapp (guest.log)
- scep (ise-psc.log)
- ca-service (ise-psc.log)
- admin-ca (ise-psc.log)
- runtime-AAA (prtt-server.log)
- nsf (ise-psc.log)
- nsf-session (ise-psc.log)
- profiler (profiler.log)

Log Snippet

Guest Logs

These logs indicate that the user has successfully has redirected to the page and has downloaded the Network Assistant Application:

```
2025-02-24 12:06:08,053 INFO [https-jsse-nio-10.127.196.172-8443-exec-4][[]]
portalwebaction.utils.portal.spring.ISEPortalControllerUtils -:0000000000000000B30D59CC5:::- mapping
path found in action-forwards, forwarding to: pages/byodWelcome.jsp // The BYOD Welcome page
2025-02-24 12:06:09,968 INFO [https-jsse-nio-10.127.196.172-8443-exec-8][[]]
cpm.guestaccess.flowmanager.step.StepExecutor -:0000000000000000B30D59CC5:::test:- Size of
pTranSteps:1
2025-02-24 12:06:09,968 INFO [https-jsse-nio-10.127.196.172-8443-exec-8][[]]
cpm.guestaccess.flowmanager.step.StepExecutor -:0000000000000000B30D59CC5:::test:- getNextFlowStep,
pTranSteps:[id: d2513b7b-7249-4bc3-a423-0e7d9a0b2500]
2025-02-24 12:06:09,968 INFO [https-jsse-nio-10.127.196.172-8443-exec-8][[]]
cpm.guestaccess.flowmanager.step.StepExecutor -:0000000000000000B30D59CC5:::test:- getNextFlowStep,
stepTran:d2513b7b-7249-4bc3-a423-0e7d9a0b2500
2025-02-24 12:06:09,979 INFO [https-jsse-nio-10.127.196.172-8443-exec-8][[]]
portalwebaction.utils.portal.spring.ISEPortalControllerUtils -:0000000000000000B30D59CC5:::- mapping
path found in action-forwards, forwarding to: pages/byodRegistration.jsp
2025-02-24 12:06:14,643 INFO [https-jsse-nio-10.127.196.172-8443-exec-2][[]]
cpm.guestaccess.flowmanager.step.StepExecutor -:0000000000000000B30D59CC5:::test:- Size of
pTranSteps:1
2025-02-24 12:06:14,643 INFO [https-jsse-nio-10.127.196.172-8443-exec-2][[]]
cpm.guestaccess.flowmanager.step.StepExecutor -:0000000000000000B30D59CC5:::test:- getNextFlowStep,
pTranSteps:[id: f203b757-9e8a-473e-abdc-879d0cd37491]
2025-02-24 12:06:14,643 INFO [https-jsse-nio-10.127.196.172-8443-exec-2][[]]
cpm.guestaccess.flowmanager.step.StepExecutor -:0000000000000000B30D59CC5:::test:- getNextFlowStep,
stepTran:f203b757-9e8a-473e-abdc-879d0cd37491
2025-02-24 12:06:14,647 INFO [https-jsse-nio-10.127.196.172-8443-exec-2][[]]
portalwebaction.utils.portal.spring.ISEPortalControllerUtils -:0000000000000000B30D59CC5:::- mapping
path found in action-forwards, forwarding to: pages/byodInstall.jsp
2025-02-24 12:06:14,713 DEBUG [https-jsse-nio-10.127.196.172-8443-exec-10][[]]
cisco.cpm.client.provisioning.StreamingServlet -:0000000000000000B30D59CC5:::- Session = null
2025-02-24 12:06:14,713 DEBUG [https-jsse-nio-10.127.196.172-8443-exec-10][[]]
cisco.cpm.client.provisioning.StreamingServlet -:0000000000000000B30D59CC5:::- portalSessionId = null
2025-02-24 12:06:14,713 DEBUG [https-jsse-nio-10.127.196.172-8443-exec-10][[]]
cisco.cpm.client.provisioning.StreamingServlet -:0000000000000000B30D59CC5:::- StreamingServlet
URI:/auth/provisioning/download/f6b73ef8-4502-4d50-81aa-
bbb91e8828da/NetworkSetupAssistant.exe // The network Assistance application has been send to
the endpoint
```

Ise-Psc Logs

As the application is downloaded to the endpoint, the application initiates a SCEP flow to get the client certificate from ISE.

```
2025-02-24 12:04:39,807 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- CertStore contains 4 certificate(s):
2025-02-24 12:04:39,807 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- 1. '[issuer=CN=Certificate Services Root CA - iseguest;
```

```

serial=32281512738768960628252532784663302089]'
2025-02-24 12:04:39,808 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- 2. '[issuer=CN=Certificate Services Endpoint Sub CA - iseguest;
serial=131900858749761727853768227590303808637]'
2025-02-24 12:04:39,810 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- 3. '[issuer=CN=Certificate Services Root CA - iseguest;
serial=68627620160586308685849818775100698224]'
2025-02-24 12:04:39,810 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- 4. '[issuer=CN=Certificate Services Node CA - iseguest;
serial=72934767698603097153932482227548874953]'
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Selecting encryption certificate
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Selecting certificate with keyEncipherment keyUsage
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Found 1 certificate(s) with keyEncipherment keyUsage
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Using [issuer=CN=Certificate Services Endpoint Sub CA -
iseguest; serial=131900858749761727853768227590303808637] for message encryption
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Selecting verifier certificate
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Selecting certificate with digitalSignature keyUsage
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Found 1 certificate(s) with digitalSignature keyUsage
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Using [issuer=CN=Certificate Services Endpoint Sub CA -
iseguest; serial=131900858749761727853768227590303808637] for message verification
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Selecting issuer certificate
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Selecting certificate with basicConstraints
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Found 3 certificate(s) with basicConstraints
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
org.jscep.client.CertStoreInspector -::::- Using [issuer=CN=Certificate Services Endpoint Sub CA -
iseguest; serial=131900858749761727853768227590303808637] for issuer
2025-02-24 12:04:39,812 DEBUG [DefaultQuartzScheduler_Worker-5][[]]
com.cisco.cpm.scep.PKIServerLoadBalancer -::::- SCEP servers performance metrics : name[live/dead,
total reqs, total failures, inflight reqs, Average RTT]
http://127.0.0.1:9444/caservice/scep\[live,96444,1,0,120\]

```

Endpoint Profile Download

After the SCEP process is completed and the endpoint installs the certificate, the application downloads the endpoint profile for future authentication which would be performed by the device:

```

2025-02-24 12:06:26,539 DEBUG [https-jsse-nio-8905-exec-1][[]]
cisco.cpm.client.provisioning.EvaluationServlet -::::- Refferer = Windows // The Windows device has
been detected based on the webpage
2025-02-24 12:06:26,539 DEBUG [https-jsse-nio-8905-exec-1][[]]
cisco.cpm.client.provisioning.EvaluationServlet -::::- Session = 0000000000000000B30D59CC5
2025-02-24 12:06:26,539 DEBUG [https-jsse-nio-8905-exec-1][[]]

```

cisco.cpm.client.provisioning.EvaluationServlet -:::- Session = 0000000000000000B30D59CC5
2025-02-24 12:06:26,539 DEBUG [https-jsse-nio-8905-exec-1][[]]
cisco.cpm.client.provisioning.EvaluationServlet -:::- provision nsp profile
2025-02-24 12:06:26,546 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- Session = 0000000000000000B30D59CC5
2025-02-24 12:06:26,546 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- portalSessionId = null
2025-02-24 12:06:26,546 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- **StreamingServlet**
URI:/auth/provisioning/download/b8ce01e6-b150-4d4e-9698-40e48d5e0197/Cisco-ISE-NSP.xml//The
NSP profile is downloaded to the endpoint
2025-02-24 12:06:26,547 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- Streaming to ip: file type: NativeSPProfile file
name:Cisco-ISE-NSP.xml //The Network Assistant Application
2025-02-24 12:06:26,547 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- BYODStatus:INIT_PROFILE
2025-02-24 12:06:26,547 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- userId has been set to test
2025-02-24 12:06:26,558 DEBUG [https-jsse-nio-8905-exec-2][[]]
cisco.cpm.client.provisioning.StreamingServlet -:::- redirect type is: SUCCESS_PAGE, redirect url is: for
mac: