Configure Catalyst 9800 WLC iPSK with ISE

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Introduction

This document describes the configuration of an iPSK secured WLAN on a Cisco 9800 Wireless LAN Controller with Cisco ISE as a RADIUS server.

Prerequisites

Requirements

- Familiarity with the basic configuration of a WLAN on 9800
- Ablity to adapt the configuration to your deployment

Components Used

- Cisco 9800-CL WLC that runs 17.6.3
- Cisco ISE 3.0

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Understand what iPSK is and which scenarios it fits

Traditional Pre-Shared Key (PSK) secured networks use the same password for all the connected clients. This can result in the key shared with unauthorized users causing a security breach and unauthorized access to the network. The most common mitigation of this breach is the change of the PSK itself. This impacts all users because many end devices need to be updated with the new key in order to access the network again.

With Identity PSK (iPSK), unique pre-shared keys are created for individuals or a group of users on the same SSID with the help of a RADIUS server. This kind of setup is extremely useful in networks where end-client devices do not support dot1x authentication, but a more secure and granular authentication scheme is needed. From a client perspective, this WLAN looks identical to the traditional PSK network. In

the event of one of the PSKs is compromised, only the affected individual or group need to have their PSK updated. The rest of the devices connected to the WLAN are unaffected.



Configure 9800 WLC

Under **Configuration** > **Security** > **AAA** > **Servers**/**Groups** > **Servers**, add the ISE as RADIUS server:

Configuration • > Sec	urity * > AAA				
+ AAA Wizard					
Servers / Groups	AAA Method List AAA Advance	d			
+ Add × De	elete				
RADIUS	Servers Server Groups	5			
TACACS+		-	-	-	_
LDAP	ISE_iPSK	10.48.39.126	1812	T Acct Port 1813	T
	H 4 1 > H	10 🔻 items per page			1 - 1 of 1 items

Under **Configuration > Security > AAA > Servers/Groups > Server Groups**, create a RADIUS server group and add the previously created ISE server to it:

Configuration • > Sec	curity * > AAA				
+ AAA Wizard					
Servers / Groups	AAA Method List AAA Advanced				
+ Add × D	alete				
RADIUS	Servers Server Groups	1			
TACACS+					
1040	Name	Y Server 1	Server 2	Server 3	
LUAP	ISE_iPSK_Group	ISE_IPSK	N/A	N/A	
	8 8 1 8 8 (10 🔻 items per page			1 - 1 of 1 items

In the **AAA Method List** tab, create an **Authorization** list with Type "**network**" and the Group Type "**group**" pointing to the previously made RADIUS server group:

Configuration • >	Security -> A	AA													
+ AAA Wizard															
Servers / Groups	AAA Method	List A/	AA Adva	nced											
Authentication		Add		e											
Authorization															
Accounting		Name	T	Туре	T	Group Type	T	Group1	T	Group2	T	Group3	T	Group4	T
Accounting	0	Authz_List_iP	PSK	network		group		ISE_iPSK_Group	р	N/A		N/A		N/A	
	н	≪ 1	Þ ÞI	10 🔻	items per	page								1 - 1 of 1	items

Setting up Accounting is optional, but can be done by configuring the Type to "**identity**" and pointing it to the same RADIUS server group:

Configuration • >	Security - > A	AA										
+ AAA Wizard												
Servers / Groups	AAA Method	List AAA A	dvance	d								
Authentication												
Authorization		- Add X D										
Annuality		Name	Т Ту	pe 🔻	Group1	T	Group2	Ŧ	Group3	T	Group4	Ŧ
Accounting	0	Acc_List_iPSK	ide	entity	ISE_iPSK_Group		N/A		N/A		N/A	
	14	< 1 ≥ →		10 🔻 items per	page							1 - 1 of 1 items

This can also be performed through the command line using:

```
radius server <server_name>
  address ipv4 <ip_addr> auth-port 1812 acct-port 1813
  key 0 <shared_secret_key>
aaa group server radius <server_group_name>
  server name <server_name>
```

aaa authorization network <authz_method_name> group <server_group_name>

Under Configuration > Tags & Profiles > WLANs, create a new WLAN. Under Layer 2 configuration:

- Enable MAC filtering and set the Authorization List to the one previously created
- Under Auth Key Mgmt enable PSK
- The pre-shared key field can be filled with any value. This is done only to satisfy the requirement of the web interface design. No user is able to authenticate using this key. In this case the pre-shared key was set to "12345678".

dd WLAI	N					×
General	Security	Advanced				
Layer2	Layer3	AAA				
Layer 2 Se	ecurity Mode		WPA + WPA2 🔻	Lobby Admin Access	0	
MAC Filter	ring		Ø	Fast Transition	Adaptive Enabled	
Authorizati	ion List*		Authz_List 🔻 (i)	Over the DS	0	
Protected	d Manageme	nt Frame		Reassociation Timeout	20	
				MPSK Configuration		
PMF			Disabled 🔻	MPSK	0	
WPA Para	ameters					
WPA Polic	су		D			
WPA2 Pol	licy					
GTK Rand	lomize					
OSEN Poli	icy					
WPA2 End	cryption		AES(CCMP128)			
			CCMP256			
			GCMP128			
Auth Key I	Mgmt		802.1x			
			PSK			
			FT + 802.1x			
			FT + PSK			
			802.1x-SHA256			
			PSK-SHA256			
PSK Form	at		ASCII			
PSK Type			Unencrypted 🔻			
Pre-Share	ed Key*		4	Ъ		

User segregation can be achieved under the **Advanced** tab. Setting it to Allow Private Group allows the users using the same PSK to communicate between each other, while the users using a different PSK are blocked off:



Under **Configuration** > **Tags & Profiles** > **Policy**, create a new Policy Profile. In the **Access Policies** tab, set the VLAN or VLAN group this WLAN is using:

Add Policy Profile			×
Disabling a Policy or co	nfiguring it in 'Enabled' state, will result in loss of	connectivity for clients associated with	this Policy profile.
General Access Policies	QOS and AVC Mobility Advar	iced	
RADIUS Profiling	O	WLAN ACL	
HTTP TLV Caching	D	IPv4 ACL Search o	r Select 🗸
DHCP TLV Caching	O	IPv6 ACL Search o	r Select 🔻
WLAN Local Profiling		URL Filters	
Global State of Device Classification	i	Pre Auth Search o	r Select 🗸
Local Subscriber Policy Name	Search or Select 🗸	Post Auth Search o	r Select 🔻
VLAN			
VLAN/VLAN Group	VLAN0039		
Multicast VLAN	Enter Multicast VLAN		

In the **Advanced** tab, enable AAA Override and add Accounting list if previously created:

Add Policy Profile

A Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General	Access Policies	QOS and AVC	Mobility	Advanced	
WLAN T	ïmeout			Fabric Profile	Search or Select 🔻
Session 7	Γimeout (sec)	1800		Link-Local Bridging	0
Idle Time	out (sec)	300		mDNS Service Policy	Search or Select
Idle Three	shold (bytes)	0		Hotspot Server	Search or Select
Client Exc	clusion Timeout (sec)	60		User Defined (Priv	vate) Network
Guest LA	N Session Timeout	0		Status	0
DHCP				Drop Unicast	0
IPv4 DHC	CP Required	0		DNS Layer Secur	ity
DHCP Se	erver IP Address			DNS Layer Security	Not Configured Clear
Show more	>>>			Parameter Map	
AAA Pol	licy			Flex DHCP Option for DNS	ENABLED
Allow AA	A Override			Flex DNS Traffic Redirect	IGNORE
NAC Stat	e			WLAN Flex Policy	/
Policy Na	ime	default-aaa-policy	×v	VLAN Central Swite	ching
Accounti	ng List	Acc_List_iPSK	• i ×	Split MAC ACL	Search or Select

Under **Configuration** > **Tags & Profiles** > **Tags** > **Policy**, make sure that the WLAN is mapped to the Policy profile you created:

×

Configuration * > Tags & Profiles * > Tags	Edit Policy Tag			×
Policy Site RF AP	A Changes ma	ay result in loss of connectivity for some c	lients that are associated to APs	with this Policy Tag.
+ Add X Delete	Name*	default-policy-tag		
Policy Tag Name	Description	default policy-tag		
I I I I I I I I I I I I I I I I I I I	V WLAN-POLIC	CY Maps: 1		
	+ Add × De	elete		
	WLAN Profile	Ŧ	Policy Profile	Ŧ
	WLAN_iPSK		Policy_Profile_iPSK	
	H H I E H	10 👻 items per page		1 - 1 of 1 items

This can also be performed through the command line using:

```
wlan <wlan_name> <wlan_ID> <ssid_name>
mac-filtering <authz_method_name>
security wpa psk set-key ascii 0 <default_psk>
no security wpa akm dot1x
security wpa akm psk
peer-blocking allow-private-group
no shutdown
wireless profile policy <policy_name>
aaa-override
accounting-list <acct_method_name>
vlan <vlan_name>
no shutdown
wireless tag policy <policy_tag_name>
wlan <wlan_name> policy <policy_name>
```

Under **Configuration** > **Wireless** > **Access Points**, make sure that this tag has been applied on the Access Points on which the WLAN has to be broadcasted:

Edit AP						
General Interfaces	High Availability	Inventory	ICap	Advanced	Support Bundle	
General			Tags			
AP Name*	AP70DF.2F8E.184A		Policy		default-policy-tag	•
Location*	default location		Site		default-site-tag	•
Base Radio MAC	500f.8004.eea0		RF		default-rf-tag	•
Ethernet MAC	70df.2f8e.184a		Write Tag Co	onfig to AP	i	

ISE Configuration

This config guide covers a scenario where the PSK of the device is determined based on the client MAC address. Under **Administration** > **Network Resources** > **Network Devices**, add a new device, specify the IP address, enable the RADIUS Authentication Settings and specify a RADIUS Shared Secret:

≡ Cisco ISE	Adminis	stration · Network Resources		A Evaluation Mode 89 Days	Q 0	9	٥
Network Devices	Network Device Groups Network Device P	Profiles External RADIUS Servers	RADIUS Server Sequences	NAC Managers	vlore ~		
Network Devices Default Device Device Security Settings	Network Device Groups Network Devices Profile * Name 9800-WLC Description Image: Cisco (Composition (Cisco (Composition (Cisco (Cis	Profiles External RADIUS Servers	RADIUS Server Sequences	NAC Managers	More ∨		
	Protocol RADIUS * Shared Secret	Show					

Under **Context Visibility** > **Endpoints** > **Authentication**, add the MAC addresses of all the devices (clients) that are connecting to the iPSK network:

E Cisco ISE	Context Visibility · Endpoints	A	Evaluation Mode 89 Days Q 🕜 🔎
Authentication BYOD Compliance Comp	romised Endpoints Endpoint Classification	Guest Vulnerable Endpoints H	ardware
INACTIVE ENDPOINTS O C 2	AUTHENTICATION STATUS O C	AUTHENTICATIONS AUTHENTICATIONS Authentications Identity Store Identity No data avai	C C NETWORK DE
Image: Status Image: Anclose Authorization Image: Clear Three Image: MAC Address Status IP Address	ats & Vulnerabilities Export \vee Import \vee MDM Actions \vee Username Hostname Location Endp	Rows/Page <u>1</u> ✓ I< < Release Rejected Revoke Certificate bint Profile Authentication Failure Re	1 /1>> Go 1 Total Rows ⊽ Filter ∨ @ Authentication Authorization P
X MAC Address Status Y IP Address 08:BE:AC:27:85:7E *1	Username Hostname Location Endpo 08beac278 Location Unkno	Authentication Failure Reason	Authentication Polic Authorization Polic MAB Basic_Authenticate.

Under Administration > Identity Management > Groups >Endpoint Identity Groups, create one or more groups and assign users to them. Each group can later be configured to use a different PSK to connect to the network.

E Cisco ISE	Administration · Identity Manag	gement	A Evaluation Mode 89 Days Q 💮 [a ¢
Identities Groups External Ide	ntity Sources Identity Source Sequences Se	ttings		
Identity Groups	Endpoint Identity Groups		Selected 0 Total 18 🧔	© 7
> 🛅 User Identity Groups	Name \wedge De	escription		
	Android Ide	entity Group for Profile: Android		
	Apple-iDevice Ide	entity Group for Profile: Apple-iDevice		
Identities Groups External Id	ntity Sources Identity Source Sequences S	ettings		
Identity Groups EQ C TE O Endpoint Identity Groups > D User Identity Groups	Endpoint Identity Group List > New Endpoint Group Endpoint Identity Group * Name Identity_Group_iPSK Description			
	Parent Group			
		Submit	ncel	

Once the group is created, you can now assign users to them. Select the group you created, and click Edit:

E Cisco ISE	Administration • Identity Ma	anagement	A Evaluation Mode 89 Days Q	05	a @
Identities Groups External Ide	entity Sources Identity Source Sequences	Settings			
Identity Groups	Endpoint Identity Groups		Selected 1 Total	19 <i>2</i> All ~	© ▽
> 🛅 User Identity Groups	Name ^	Description			
	Epson-Device	Identity Group for Profile: Epson-Device			
	GuestEndpoints	Guest Endpoints Identity Group			
	Identity_Group_IPSK				
	Inniner-Device	Identity Group for Profile: Juniner-Device			

In the group configuration, add the MAC address of the client(s) you want to assign to this group by clicking the "Add" button:

E Cisco ISE	Administration · Identity Management	A Evaluation Mode 89 Days	Q (?) ,0	ø
Identities Groups External Iden	tity Sources Identity Source Sequences Settings				
Identity Groups SQ C Endpoint Identity Groups C User Identity Groups	Endpoint Identity Group List > Identity_Group_IPSK Endpoint Identity Group_IPSK * Name Identity_Group_IPSK Description Parent Group				
	Save Reset Identity Group Endpoints Selected 0 Total 1 2 + Add Remove MAC Address Static Group Assignment Endpoint Profile 08:BE:AC:27:85:7E true	© 7			

Under **Policy** > **Policy Elements** > **Results** > **Authorization** > **Authorization Profiles**, create a new authorization profile. Set attributes to be:

```
access Type = ACCESS_ACCEPT
cisco-av-pair = psk-mode=ascii
cisco-av-pair = psk=<PSK to be used>
```

cisco-av-pair = psk=<PSK to be used> // This is the psk that the user group is using

For each user group that must be using a different PSK, create an additional result with a different psk avpair. Additional parameters like ACL and VLAN override can also be configured here.

E Cisco ISE		Policy - Policy Elements	A Evaluation Mode 89 Days Q 🕜 🔎	ø
Dictionaries Conditions	Results			
Authentication >	Authorization Profiles > Notest Authorization Profiles > Notes	w Authorization Profile		
Authorization Authorization Profiles Downloadable ACLs	* Name Description	Authz_Profile_iPSK		
Profiling >	* Access Type	ACCESS_ACCEPT V		
Posture >	Network Device Profile	±th Cisco ∨⊕		
Client Provisioning	Service Template			
	Track Movement			
	Agentless Posture			
	Passive Identity Tracking			

Under **Policy** > **Policy Sets**, create a new one. To make sure that the client matches the policy set, this condition is used:

<#root>	
Cisco:cisco-av-pair	
EQUALS	
cisco-wlan-ssid=WLAN_iPSK	// "WLAN_iPSK" is WLAN name

Library	Editor	
Search by Name		Cisco-cisco-av-pair
	ĥ	Equals V cisco-wlan-ssid=WLAN_iPSK
Catalyst_Switch_Local_Web_Aut hentication		Set to 'Is not' Duplicate Save
$\begin{array}{c} \vdots \\ \vdots \\ n \end{array} \begin{array}{c} \text{Switch_Local_Web_Authenticatio} \\ n \end{array} $		NEW AND OR

e ×

Additional conditions can be added to make policy matching more secure.

Cisco	ISE		Po	blicy · Policy Sets		A	Evaluation Mode 8	89 Days	Q (Ø	Ja {
olicy Sets					Reset	Reset	Policyset Hit	tcounts		Save
+ Status	Policy Set Name	Description	Con	ditions	Allowed Prote	ocols / Serve	r Sequence	Hits	Actions	View
Q Search	h									
Q Search	Policy_Set_IPSK		Ŀ	Cisco-cisco-av-pair EQUALS cisco-wlan- ssid=WLAN_IPSK	Default Netw	vork Access	∞ ~+	10	錼	>

Go the the newly created iPSK Policy Set configuration by clicking the blue arrow on the right of the Policy Set line:

Policy	Sets					Reset	Reset	Policyset Hit	counts		Save
÷	Status	Policy Set Name	Description	Con	ditions	Allowed Protocols	/ Serve	r Sequence	Hits	Actions	View
Q	Search										
	0	Policy_Set_iPSK		£	Cisco-cisco-av-pair EQUALS cisco-wlan- ssid=WLAN_iPSK	Default Network	Access	$\boxtimes \sim +$	77	\$ <u>}</u>	>

Make sure that Authentication Policy is set to "Internal Endpoints":

E Cisco ISE	Po	olicy · Policy Sets		A Evaluation Mode 89 Days	2 0	\$ \$
Policy Sets→ Policy_Set-iPSK			Reset	Reset Policyset Hitcounts		Save
Status Policy Set Name	Description Condit	tions		Allowed Protocols / Server	Sequenc	e Hits
Q Search						
Policy_Set-IPSK	ę	Radius-Called-Station-ID ENDS_WITH WLAN_IPSK		Default Network Access	∞ ~ -	+ 0
\sim Authentication Policy (1)						
+ Status Rule Name	Conditions		Use		Hits A	Actions
Q Search						\supset
		+				
			Internal	Endpoints 🛛 🖂 🖂		
🥝 Default			> Optic	ns	0	ŝ

Under Authorization Policy, create a new rule for each of the user groups. As a condition, use:

<#root>	
IdentityGroup-Name	
EQUALS	
Endpoint Identity Group:Identity_Group_iPSK	<pre>// "Identity_Group_iPSK" is name of the created endpo</pre>

with the **Result** being the **Authorization Profile** that was previously created. Make sure that the **Default** Rule stays at the bottom and points to **DenyAccess**.

Cisco I	SE	Policy · Policy Set	S		A Evaluation Mod	de 89 Days Q	0 2
Q Searc	ch						
					Internal Endpoints	\propto \sim	
0	Default				> Options		ŝ
Authorizatio	on Policy - Local Exceptions	5					
- to the the the							
Authorizatio	on Policy - Global Exception	15					
Authorizatio Authorizatio	on Policy - Global Exception	15					
Authorizatio Authorizatio	on Policy - Global Exception	15	Results				
Authorizatio Authorizatio (+) Status	on Policy - Global Exception on Policy (1) s Rule Name	ns Conditions	Results Profiles		Security Groups	H	ts Action
Authorizatio	n Policy - Global Exception n Policy (1) s Rule Name	15 Conditions	Results Profiles		Security Groups	H	ts Action
Authorizatio	n Policy - Global Exception n Policy (1) s Rule Name ch Authz_Rule_Group1	Conditions Conditions R. IdentityGroup-Name EQUALS Endpoint Identity Groups:Identity_Group_IPSK	Results Profiles Authz_Profile_iPSK ×	~+	Security Groups	HI	ts Action

If every user is going to have a different password, instead of creating Endpoint groups and rules matching that endpoint group, a rule with this condition can be made:

<#root>

Radius-Calling-Station-ID

EQUALS

<client_mac_addr>

Note: MAC address delimiter can be configured on the WLC under AAA >AAA Advanced > Global Config > Advanced Settings. In this example, the character "-" was used.

Cisc	CO ISE			Policy · Policy Sets			🛕 Evaluation	n Mode 89 Days	2 0	, <u>1</u>
	Search									
							Internal Endpoints	X ~		
	0	Default					> Options		0	ŝ
Authoriz	ization F	Policy - Local Exceptions	5							
			10							
Authoriz	ization F	Policy - Global Exception	19							
Authoriz	ization F	Policy - Global Exception	15							
Authoriz	ization F	Policy (1)	10		Results					
Authoriz Authoriz (+) St	ization F ization F itatus	Policy (1) Rule Name	Con	ditions	Results Profiles		Security Groups		Hits	Actions
Authoriz Authoriz (Q S	ization F ization F Status Search	Policy - Global Exception Policy (1) Rule Name	Con	ditions	Results Profiles		Security Groups		Hits	Actions
Authoriz	ization F ization F Status Search	Policy - Global Exception Policy (1) Rule Name Authz_Rule_Single	Con	ditions Radius-Calling-Station-ID EQUALS 08-BE-AC-27- 85-7E	Results Profiles Authz_Profile_iPSK ×	<u>~</u> +	Security Groups Select from list	~+	Hits	Actions
Authoriz Authoriz ⊕ St Q S	ization F ization F Status Search	Policy - Global Exception Policy (1) Rule Name Authz_Rule_Single Authz_Rule_Group1	Con E	ditions Radius-Calling-Station-ID EQUALS 08-BE-AC-27- 85-7E IdentityGroup-Name EQUALS Endpoint Identity Groups:Identity_Group_IPSK	Results Profiles Authz_Profile_iPSK × Authz_Profile_iPSK ×	<u>~</u> + <u>~</u> +	Security Groups Select from list Select from list	~+ ~+	Hits	Actions

Rules on the authorization policy allow many other parameters to be used in order to specify the password the user is utilizing.

Some of the most commonly used rules are:

1. Matching based on the user location

In this scenario, the WLC needs to send AP Location information to the ISE. This allows users in one location to use one password, while the users on another location is using a different one. This can be configured under the **Configuration > Security > Wireless AAA Policy**:



2. Matching based on the device profiling

In this scenario, the WLC needs to be configured to profile devices globally. This allows an administrator to configure different password for laptop and phone devices. Global device classification can be enabled under **Configuration > Wireless > Wireless Global**. For device profiling configuration on ISE, consult the <u>ISE Profiling Design Guide</u>.

On top of returning the encryption key, since this authorization happens at the 802.11 association phase, it is entirely possible to return other AAA attriburtes from ISE such as ACL or VLAN id.

Troubleshoot

Troubleshoot on the 9800 WLC

On the WLC, collecting radioactive traces must be more than enough to identify a majority of issues. This can be done in the WLC web interface under **Troubleshooting** > **Radioactive Trace**. Add the client MAC address, press **Start** and try to reproduce the issue. Click on **Generate** to create the file and download it:



Simportant: iPhones on IOS 14 and Android 10 smartphones use randomised mac address when associating to the network. This functionality can completely break the iPSK configuration. Make sure that this feature is disabled!

If Radioactive Traces are not enough to identify the problem, packet captures can be collected directly on the WLC. Under **Troubleshooting** > **Packet Capture**, add a capture point. By default, WLC uses Wireless Management interface for all RADIUS AAA communication. Increase the buffer size to 100 MB if the WLC has high number of clients:

Edit Packet Capture			×
Capture Nam	e*	iPSK	
Filte	er*	any 🔻	
Monitor Control Pla	ne 🕻		
Buffer Size (MB	3)*	100	
Limit b	y*	Duration ▼ 3600 secs ~= 1.00 hour	
Available (4) Search	Q	Selected (1)	
CigabitEthernet1	÷	> Vlan39	÷
IgabitEthernet2	÷	>	
GigabitEthernet3	÷	→	
😇 Vlan1	>	→	

A packet capture of a successful authentication and accounting attempt is shown in the picture below. Use this Wireshark filter to filter out all the relevant packets for this client:

```
ip.addr==<ISE_IP_ADDR> || eapol || bootp
```

🚄 wic pcap.pcap									
File	Edit View Go Captur	e Analyze Statistics Telephony	Wireless Tools Help						
<u> </u>	। ﷺ 🕲 📙 🛅 🗙 🖆 ९. 👄 🕸 🐨 🖗 🗮 📰 ९. ९. ९. छ								
ip.addr==10.48.39.134 eapol bootp									
No.	Time	Source	Destination	Protocol	Length Source Port	Destination Port	Info		
	1 0.000000	10.48.39.212	10.48.39.134	RADIUS	430 56240	1812	Access-Request id=123		
	2 0.014007	10.48.39.134	10.48.39.212	RADIUS	224 1812	56240	Access-Accept id=123		
	3 0.000000	10.48.39.134	10.48.39.212	RADIUS	224 1812	56240	Access-Accept id=123, Duplicate Response		
	4 5.944995	Cisco_24:95:8a	EdimaxTe_f6:76:f0	EAPOL	203 5247	5253	Key (Message 1 of 4)		
	5 0.005004	EdimaxTe_f6:76:f0	Cisco_24:95:8a	EAPOL	213 5253	5247	Key (Message 2 of 4)		
	6 0.001007	Cisco_24:95:8a	EdimaxTe_f6:76:f0	EAPOL	237 5247	5253	Key (Message 3 of 4)		
	7 0.004990	EdimaxTe_f6:76:f0	Cisco_24:95:8a	EAPOL	191 5253	5247	Key (Message 4 of 4)		
	8 4.318043	10.48.39.212	10.48.39.134	RADIUS	569 56240	1813	Accounting-Request id=124		
	9 0.013992	10.48.39.134	10.48.39.212	RADIUS	62 1813	56240	Accounting-Response id=124		
	10 0.000000	10.48.39.134	10.48.39.212	RADIUS	62 1813	56240	Accounting-Response id=124, Duplicate Response		

Troubleshoot ISE

The main troubleshooting technique on Cisco ISE is the **Live Logs** page, found under **Operations** > **RADIUS** > **Live Logs**. They can be filtered by putting the MAC address of the client in the Endpoint ID field. Opening a full ISE report gives more details about the failure reason. Make sure that the client is hitting the correct ISE policy:

E Cisco ISE	[Operations · RADIUS			Evaluation Mode 89 Days	Q Ø 50 @
Live Logs Live Sessions						
Misconfigured Supplicants 🕕	Misconfigured Network De	vices 🕕 🛛 R/	ADIUS Drops 🕕	Client Stopped Respond	ling 🕕	Repeat Counter 🕕
0	0		0	0		1
📿 Refresh 🖆 Reset Repeat Counts 🖞 Expo	rt To 🗸			Refresh St Never V L	now V atest 20 records ∨ 1	Vithin Last 3 hours 🗸
Time Status	Details Repea Io	dentity Endpo	int ID Endpoint	Authentic Autho	riz Authorization F	Pro IP Address
×	<u> </u>	Identity Endpoin	nt ID Endpoint Pr	Authenticati Author	rizatic Authorization Pro	files IP Address
Aug 19, 2022 08:04:20.5	<u>a</u> 1 0	08:BE:AC:27:8 08:BE:A	C:27:85:7E Unknown	Policy_Set Policy_	Set Authz_Profile_iPS	K fe80::e864:b6
Aug 19, 2022 08:04:13.3	<u>à</u> 0	08:BE:AC:27:8 08:BE:A	C:27:85:7E Unknown	Policy_Set Policy_	Set Authz_Profile_iPS	К