Upgrade Code for APs Manufactured Starting September 2022

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Introduction

This document describes how to upgrade code for Access Points (APs) manufactured September 2022 or later.

Background Information

Some C9105AXI, C9105AXW, C9120AXI, C9120AXE, C9130AXI, C9130AXE access points that were manufactured in September 2022, or later, cannot run any software released prior to August 2022. See <u>Field</u> <u>Notice 72424</u>. These newer APs are not able to join wireless controllers running previous software versions.

Affected Access Points

These AP models (Product identifiers, or PIDs) and the Version identifiers (VIDs), cannot join controllers that run Cisco software released prior to August 2022:

- C9105AXI VID 04 or later
- C9105AXW VID 02 or later
- C9120AXI, C9120AXE VID 07 or later
- C9130AXI, C9130AXE VID 03 or later

Not all regulatory domains are affected; some PIDs in some specific domains are built only with the earlier VIDs.

Units Affected by FN72424							
Country	C9120		C9130		C9105		
	AXI	AXE	АХР	AXI	AXE	AXI	AXW
-H Domain (China + Bahrain)		Not Affected	Not Affected	Not Affected	Not Affected	Not Affected	Not Affected

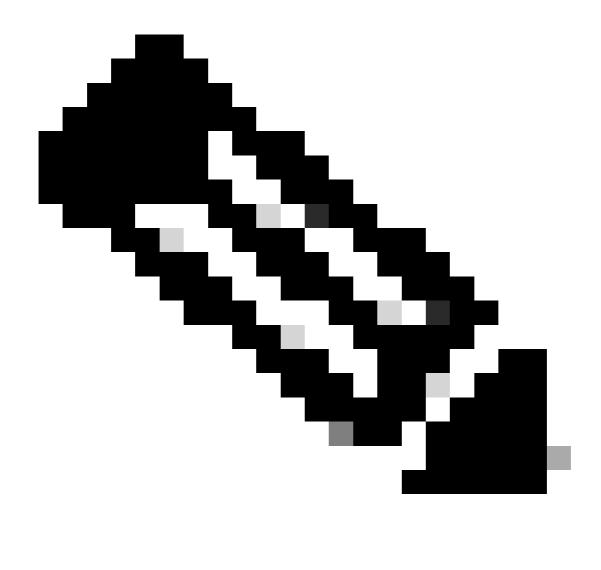
-R (Russia)	Not Affected			 		Not Affected
-Q/Q1 (Japan)	Not Affected		Not Affected		VID 04 or later	VID 02 or later
All Other Reg Domains	VID 07 or later	VID 07 or later	Not Affected	VID 03 or later		VID 02 or later

The affected APs require these controller software versions:

- <u>8.10.181.0*</u> or later
- <u>17.3.6*</u> or later
- 17.6.4 or later
- 17.9.2 or later

Note: As of June 2024, replacement APs delivered via Return Material Authorization (RMA) for the affected PIDs can require the newer software.

* 8.10.181.0 is deferred due to Cisco bug ID <u>CSCwd37092</u>. See <u>Recommended AireOS Wireless LAN</u> <u>Controller Releases</u>. Customers with 9800 series controllers must consult <u>Recommended Cisco IOS XE</u> <u>Releases for Catalyst 9800 Wireless LAN Controllers</u>.



Note: Only registered Cisco users can access internal tools and bug information.

Bug Assistant Tool

If you have an Access Point Serial Number (SN) or Product Identifier (PID), and Country/Version Identifier (VID) information, use the <u>Self Service Tool</u> to validate the applicability of <u>Field Notice 72424</u>.

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Related Information

- Cisco bug ID <u>CSCwc47544</u>
- Field Notice 72424
- <u>Cisco Wireless Solutions Software Compatibility Matrix</u>
- <u>Cisco Technical Support & Downloads</u>