# Configuring Microsoft NetMeeting with Cisco IOS Gateways

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Introduction

Microsoft NetMeeting is a Windows-based application that enables multi-user interaction and collaboration from a single PC over the Internet or an intranet. Clients or gateways can connect directly with one another, if the destination IP address of the other client or gateway is reachable.

# Prerequisites

#### Requirements

There are no specific requirements for this document.

#### **Components Used**

The information in this document is based on these software and hardware versions:

- Cisco AS5300 with T1 PRI Controller Card
- Cisco IOS® Software Release 12.1 and later with IP Plus
- Microsoft NetMeeting Version 3.01

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

#### Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions .

# **Configuring Microsoft NetMeeting for VoIP**

In this section, you are presented with the information to configure the features described in this document.

**Note:** To find additional information on the commands used in this document, use the Command Lookup Tool (registered customers only).

#### **Network Diagram**

This document uses this network setup:



#### Step-by-Step Instructions

To configure Microsoft NetMeeting to work with the VoIP gateway, use this procedure:

- 1. Open Microsoft NetMeeting and choose **Tools > Options**.
- 2. Click the General tab and enter your First name, Last name, and E-mail address.

Options		<u>? ×</u>			
General Security Audio Video					
My directory information					
	Enter information of or see while in a m	others can use to find you in the Directory, neeting with you.			
	First name:	Zeeshan			
	Last name:	Shaikh			
	E-mail address:	zshaikh@cisco.com			
	Location:				
	Comments:				
Directory	Settings				
92	Directory:	Microsoft Internet Directory			
- <u>-</u>	🖥 🥅 Do not list my name in the directory.				
	Log on to a directory server when NetMeeting starts.				
Run NetMeeting in the background when Windows starts.					
Show the NetMeeting icon on the taskbar.					
	Ban	dwidth Settings Advanced Calling			
		OK Cancel			

- 3. On the Audio tab, click **Advanced**.
- 4. Check **Manually configure compression settings** and select **CCITT u–Law, 8.000kHz, 8 Bit, Mono** from the Preferred codec for audio compression drop–down list. Click **OK** on both dialog boxes.

ptions		? ×		
General S	ecurity Audio Video	1		
General	<ul> <li>Enable full-duplex audio so I can speal</li> <li>Enable auto-gain control</li> <li>Automatically adjust microphone volum</li> <li>Enable DirectSound for improved audi</li> <li>Tuning Wizard</li> </ul>	k while receiving audio ne while in a call o performance Advanced		
Silence detection         Advanced Compression Settings         Manually configure compression settings         Preferred codec for audio compression:         CCITT u-Law, 8.000 kHz, 8 Bit, Mono				
	OK	Cancel		
		OK Cancel		

- 5. From the NetMeeting Tools menu, choose **Options > General > Advance calling**.
- 6. In the Gateway settings area, check **Use a gateway to call telephones and videoconferencing systems** and enter **172.16.13.48** in the Gateway field.

Advanced C	Calling Options	<u>? ×</u>
Gatekeep	per settings	
🖉 🖉 🖗 🛙	Use a gatekeeper to place calls.	
	Gatekeeper:	
Г	Log on using my account name	
	Account name:	
Г	Log on using my phone number	
	Phone number:	
Gateway	settings	
	Use a gateway to call telephones and videoconferencing systems.	1
	Gateway: 172.16.13.48	
	OK Canc	el

#### **Configuring the Gateway**

To configure VoIP to support Microsoft NetMeeting, create a VoIP peer that contains this information:

- Session Target IP address or Domain Name System (DNS) name of the PC that is running NetMeeting
- CODEC g711ulaw, g711alaw, or g723r63

## Verify

This section provides information that you can use to confirm whether your configuration is working properly.

Certain **show** commands are supported by the Output Interpreter Tool (registered customers only), which allows you to view an analysis of **show** command output.

• show run Issue this command to verify the source IP address of the gateway.

AS5300 (San Jose)
zshaikh# <b>show run</b>
Building configuration
Current configuration:
1
version 12.2
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
service internal
!
hostname zshaikh
username 3006 password 0 1234
isdn switch-type primary-ni
ip address 172.16.13.48 255.255.224
no ip route-cache no ip mroute-cache
! interface Serial0:23
no ip address isdn switch-type primary-ni
isdn incoming-voice modem no cdp enable
! controller TL 0
framing esf
CLOCK SOURCE line primary

```
linecode b8zs
pri-group timeslots 1-24
Т
controller T1 1
clock source internal
1
voice service voip
!--- Enters voice service configuration mode and specifies a voice encapsulation
!--- type as VoIP encapsulation. Voice service configuration mode is used for
!--- packet Telephony service commands that affect the gateway globally.
h323
!--- Used to enable the H.323 voice service configuration commands.
h245 caps mode restricted
!--- The h245 caps mode restricted prevents Dual Tone Multifrequency (DTMF)
!--- Named Telephone Events (NTEs) as well as T.38 capability indication in the
!--- H.245 Terminal Capability Set packet. When these options are present, it
!--- can prevent the H.245 negotiation from completing with some devices,
!--- specifically with NetMeeting. Without the h245 caps mode restricted
!--- command, calls in either direction will fail.
h245 tunnel disable
!--- By default, H.245 tunneling is enabled. This H.323 feature allows any H.245
!--- message to use the existing H.225 TCP session instead of bringing up a
!--- second TCP session for H.245. Issue the h245 tunnel disable command to
!--- disable this feature.
dial-peer voice 1 voip
!--- Configure Microsoft NetMeeting for Voice over IP.
destination-pattern 1000
codec g711ulaw
!--- CODEC: g711ulaw, g711alaw, or g723r63
session target ipv4:172.16.13.49
!--- Session Target: IP address or DNS name of the PC that is running NetMeeting
1
dial-peer voice 2 pots
destination-pattern .T
direct-inward-dial
 port 0:D
```

### Troubleshoot

For troubleshooting information, refer to Troubleshooting ISDN Call Failures Originated from NetMeeting or Similar 3rd Party H.323 Devices.

**Note:** If you are running Cisco IOS Software Release 12.2(11)T, and H.323 version 4 is running on your router, then you may experience trouble with NetMeeting. Refer to Cisco bug ID CSCdw49975 (registered customers only).

# Initiating a Call Using Microsoft NetMeeting

To initiate a call with Microsoft NetMeeting, use this procedure:

1. In the Microsoft NetMeeting application, click the Call icon (telephone) to open the NetMeeting call dialog box.



- 2. In the NetMeeting call dialog box, choose **Call > H.323 gateway**.
- 3. In the **Place A Call** dialog box, enter the telephone number in the To field and click **Call** to initiate a call to the Cisco AS5300 series router from Microsoft NetMeeting.

Place A C	? X				
Enter the	e address of the person to call.				
To:	(408) 527-5837	•			
Using:	Network				
Require security for this call (data only)					
	Call	Cancel			

## **Related Information**

- Understanding Dial Peers and Call Legs on Cisco IOS Platforms
- Understanding Inbound and Outbound Dial Peers on Cisco IOS Platforms
- Understanding Direct-Inward-Dial (DID) on IOS Voice Digital (T1/E1) Interfaces
- Distinguishing Modem and Voice Calls on Cisco AS5xxx Gateways
- Voice Technology Support
- Voice and Unified Communications Product Support
- Troubleshooting Cisco IP Telephony
- Technical Support & Documentation Cisco Systems

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