# RTP Source Validation in IOS and IOS-XE Voice Routers

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# Introduction

This document describes the behaviour of RTP Source Validation feature in Cisco IOS and IOS-XE Voice Routers for different call flows and versions.

# **Prerequisites**

# Requirements

Cisco recommends that you have knowledge of these topics:

- IOS and IOS-XE Software
- H.323
- Session Initiation Protocol (SIP)
- Media Gateway Control Protocol (MGCP)
- Skinny Call Control Protocol (SCCP)
- Real-time Transport Protocol (RTP)

# **Components Used**

The information in this document is based on these software and hardware versions:

• ISRG2 Routers (ISR2900, ISR3900)

- ISRG3 Routers (ISR4400 and ISR4300)
- ASR Routers (ASR1001-X, ASR1002-X, ASR1004, ASR1006 and ASR1006-X with RP2 and ESP40)

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

# **Background Information**

It's important to understand basics of VoIP Networks and VoIP Signaling Protocols in order to be able to get full advantage of this document.

# **RTP Source Validation Definition and Uses**

RTP Source Validation is a feature integrated in Cisco Voice Routers that allows them to drop untrusted inbound RTP traffics.

The main goal of this feature is to have a higher security level on the device and also avoid CrossTalk issues on VoIP Networks.

There are different flavors of this feature in IOS Voice Routers and one single option in IOS-XE Voice Routers.

In IOS and IOS-XE, this feature makes the Voice Routers drop inbound RTP Traffic from unknown IP addresses or ports, in other words packets received from an IP Address or Port that was not negotiated through signaling, are dropped by the Voice Router.

The way this feature works in IOS and IOS-XE is a little different due to the architecture of the Routers and when they were introduced into the code; Next sections explain those scenarios.

# **RTP Source Validation in IOS Voice Routers**

IOS has two different flavors of this feature.

- Source Filter which was introduced in 12.4(6)T
- Voice RTP Source-Filter which was introduced in 15.5(3)M9, 15.6(3)M6 and latter versions

**Caution**:Be aware that the scenarios covered in the next sections are with Cisco Unified Communications Manager (CUCM) Music on Hold (MoH), but there are other situations where the same behaviour triggers the feature to drop the RTP as long as the requirements are met.

### **Source Filter**

This feature is only available for SIP call flows.

When configured, if the signaling used in the call flow did not negotiate the IP Address and Port where the RTP comes from, the Voice Router then discards those packets.

The Source Validation checks Source IP Address and then Source Port.

### Configuration

```
voice service voip
sip
source filter
```

### **Behaviour and Detection**

A good example would be when CUCM puts a call on Hold and by default CUCM advertises port **4000** through signaling but actually streams the RTP from an ephemeral port (32768-61000) since the Service Parameter **Duplex Streaming Enabled** under **Clusterwide Parameters** is disabled by default.



**Debug CCSIP Messages** shows on the Voice Router a **SIP ACK** message received with Session Description Protocol (SDP) which tells the router the RTP comes from **CUCM-IP-Address** and Port **4000**.

```
//-1/xxxxxxxxxxX/SIP/Msg/ccsipDisplayMsg:
Received:
ACK sip:6002@Router-IP-Address:5060 SIP/2.0
Via: SIP/2.0/UDP CUCM-IP-Address:5060;branch=z9hG4bK4a424fed85
From: <sip:65002@CUCM-IP-Address>;tag=4091~842780d9-7186-4740-ada2-23e5d1b91316-46404063
To: <sip:6002@Router-IP-Address>;tag=2FF652-51D
Date: Thu, 18 Apr 2019 19:59:50 GMT
Call-ID: 3EDDD9E4-614B11E9-800D9C4B-C5465DB2@Router-IP-Address
User-Agent: Cisco-CUCM12.0
Max-Forwards: 70
CSeq: 102 ACK
Allow-Events: presence
Session-ID: 4978aa3900105000a000006cbcbcfda2; remote=836b14b48c77bfe681c0780c54ab4091
Content-Type: application/sdp
Content-Length: 191
\nabla = 0
o=CiscoSystemsCCM-SIP 4091 3 IN IP4 CUCM-IP-Address
s=SIP Call
C=IN IP4 CUCM-IP-Address (MoH Server)
t=0 0
m=audio 4000 RTP/AVP 0
a=X-cisco-media:umoh
a=ptime:20
a=rtpmap:0 PCMU/8000
a=sendonly
```

**Show Call Active Voice Brief** does not show **RX** increments on the leg where RTP is expected to come from **CUCM-IP-Address** and port **4000**. RTP is received from a different port and dropped by the Voice Router.

```
dur 00:47:29 tx:2330/391440 rx:64875/10380000 dscp:0 media:0 audio tos:0x0 video tos:0x0
Tele 0/0/0:23 (3) [0/0/0.23] tx:2803960/1263780/0ms g711ulaw noise:-65 acom:3 i/0:-60/-64 dBm

11EC : 4 3143250ms.2 (14:59:02.516 CDT Thu Apr 18 2019) +1950 pid:1 Originate 65002 connected dur 00:47:29 tx:1686/269760 rx:2330/372800 dscp:0 media:0 audio tos:0xB8 video tos:0x0

IP CUCM-IP-Address:4000 SRTP: off rtt:1ms pl:46150/0ms lost:0/0/0 delay:55/55/65ms g711ulaw

TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutofOrderRate:0.00
```

# Show VoIP RTP Connections shows the RmtRTP as 4000 and RemoteIP as CUCM-IP-Address.

The router expects the RTP to come from that same source.

```
show voip rtp connections
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
                                   Min Max Ports Ports
                                   Port Port Available Reserved In-use
Media-Address Range
Global Media Pool
                                    16384 32766 8091
VoIP RTP active connections :
No. CallId dstCallId LocalRTP RmtRTP LocalIP
                                                                                RemoteIP
              3 16386 4000 Router-IP-Address
                                                                                CUCM-IP-
                               NO
Address
Found 1 active RTP connections
```

With a sniffer capture, it can be verified where the RTP actually comes from, in this example its comes from port **24588** instead of **4000** so the source validation fails and the Voice Router drops the packets.

Source Address		Source Port	Destination Address	Destination Port	SSRC	Payload	Packets	Lost	Max Delta (ms)	Max Jitter	Mean Jitter
Remote IP Addre	ess	24588	Router IP Address	16386	0x66c	g711U	514	0 (0.0%)	29.003	1.174	0.187

### **Voice RTP Source-Filter**

This feature was introduced in 15.5(3)M9, 15.6(3)M6 IOS Versions.

It works the same way as **Source Filter** where it validates first the **Source IP Address** and then the **Source Port** but has two major differences.

- 1. Voice RTP Source-Filter works for SIP, H.323, MGCP and SCCP
- 2. The feature also added an error message in **Debug VoIP RTP Error** in order to easily detect when the RTP is dropped due to a source validation failure

**Caution**: This feature comes enabled by default and does not appear in the configuration. Upgrades to any IOS release that supports this feature can result in audio issues if there are devices that send RTP from a different source than the one advertised over signaling. When the feature is disabled by with a **No** in front of the command, it then shows in the configuration.

### Configuration

```
show voip rtp connections
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
                               Min Max Ports Ports
Media-Address Range
                               Port Port Available Reserved In-use
______
Global Media Pool
                               16384 32766 8091
VoIP RTP active connections :
No. CallId dstCallId LocalRTP RmtRTP
                                                                     RemoteIP
           3 16386 4000 Router-IP-Address
                                                                     CUCM-IP-
Address
                           NO
Found 1 active RTP connections
```

### **Behaviour and Detection per Protocol**

tsapIdentifier 0

For H.323:

**Debug H225 Asn1** on Voice Routers shows an **openLogicalChannelAck** received which informs the router about the remote media address **0.0.0.0:0**.

```
H245 MSC OUTGOING PDU ::=
\verb|value MultimediaSystemControlMessage ::= response : openLogicalChannelAck : \\
      forwardLogicalChannelNumber 1
      forwardMultiplexAckParameters h2250LogicalChannelAckParameters :
       mediaChannel unicastAddress : iPAddress :
          network 'Router-IP-Address'H
          tsapIdentifier 16404 (Router's UDP Port for the RTP)
        mediaControlChannel unicastAddress : iPAddress :
          network 'Router-IP-Address'H
          tsapIdentifier 16405 (Router's UDP Port for the RTCP)
       flowControlToZero FALSE
      }
    }
Received openLogicalChannelAck has network and tsapIdentifier for the mediaChannel in zeros
which means IP Address 0.0.0.0 and port 0.
H245 MSC INCOMING PDU ::=
value MultimediaSystemControlMessage ::= response : openLogicalChannelAck :
      forwardLogicalChannelNumber 2
      forwardMultiplexAckParameters h2250LogicalChannelAckParameters :
        sessionID 1
        mediaChannel unicastAddress : iPAddress :
          network '00000000'H
```

```
}
mediaControlChannel unicastAddress : iPAddress :
{
   network '00000000'H
   tsapIdentifier 1
}
}
```

**Show Call Active Voice Brief** does not show **RX** increments and Remote IP Address and Port are set to **0.0.0.0:0**.

```
11F5 : 21 18903090ms.1 (16:00:48.794 CDT Fri Apr 19 2019) +1070 pid:2 Answer 6002 active dur 00:00:43 tx:376/63168 rx:899/137074 dscp:0 media:0 audio tos:0x0 video tos:0x0 Tele 0/1/0:23 (21) [0/1/0.1] tx:35340/14230/0ms g711ulaw noise:-68 acom:3 i/0:-64/-63 dBm

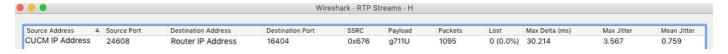
11F5 : 22 18903090ms.2 (16:00:48.794 CDT Fri Apr 19 2019) +1070 pid:1 Originate 36004 active dur 00:00:43 tx:152/23047 rx:376/60160 dscp:0 media:0 audio tos:0xB8 video tos:0x0

IP 0.0.0:0 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/65/65ms g711ulaw TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutOfOrderRate:0.00 LocalUUID: RemoteUUID: VRF.
```

**Show VoIP RTP Connections** shows the **RmtRTP** and **RemoteIP** as **0.0.0.0:0** so the router expects the RTP from that source.

```
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
Port range not configured
                                      Min Max
                                                 Ports
                                                         Ports
Media-Address Range
                                      Port Port Available Reserved In-use
Global Media Pool
                                      16384 32766 8091
                                                           101
VoIP RTP active connections :
No. CallId dstCallId LocalRTP RmtRTP
                                                                                   RemoteIP
                                        LocalIP
MPSS VRF
    2.2
                21
                         16404
                                   0
                                         Router-IP-Address
                                                                                    0.0.0.0
Found 1 active RTP connections
```

With a sniffer capture, it can be verified where the RTP is received. In this example, it is received from port **24608** and **CUCM-IP-Address** instead of Port **0** and IP Address **0.0.0.0**.



**Debug VoIP RTP Error** shows the reason for those dropped packets as received from **CUCM-IP-Address** instead of **0.0.0.0**, so it fails the source validation.

```
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
Port range not configured
Min Max Ports Ports Ports
```

```
Media-Address Range
                        Port Port Available Reserved In-use
______
Global Media Pool
                        16384 32766 8091
                                     101
______
VoIP RTP active connections :
No. CallId dstCallId LocalRTP RmtRTP LocalIP
                                                      RemoteIP
MPSS VRF
         21 16404 0 Router-IP-Address
                                                      0.0.0.0
   NA
Found 1 active RTP connections
For SIP:
```

**Debug CCSIP Messages** shows on the Voice Router a **SIP ACK** message received with SDP which instructs the router to expect RTP from **CUCM-IP-Address** and Port **4000**.

```
//-1/xxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
ACK sip:6002@Router-IP-Address:5060 SIP/2.0
Via: SIP/2.0/UDP CUCM-IP-Address:5060;branch=z9hG4bK16712e94eda
From: <sip:65002@CUCM-IP-Address>;tag=5931~842780d9-7186-4740-ada2-23e5d1b91316-46404140
To: <sip:6002@10.201.160.54>; tag=FE677E-E12
Date: Fri, 19 Apr 2019 23:53:48 GMT
Call-ID: 32798F13-623511E9-805BC9D5-801BF5C7@Router-IP-Address
User-Agent: Cisco-CUCM12.0
Max-Forwards: 70
CSeq: 102 ACK
Allow-Events: presence
Session-ID: 5fdd1bc300105000a000006cbcbcfda2; remote=761410b40eed518a94bd5f7bbccfbe40
Content-Type: application/sdp
Content-Length: 191
o=CiscoSystemsCCM-SIP 5931 3 IN IP4 CUCM-IP-Address
s=SIP Call
c=IN IP4 CUCM-IP-Address (MoH Server)
m=audio 4000 RTP/AVP 0
a=X-cisco-media:umoh
a=ptime:20
a=rtpmap:0 PCMU/8000
a=sendonly
```

**Show Call Active Voice Brief** does not show **RX** increments on the leg that expects RTP to bereceived from **CUCM-IP-Address:4000**.

Since the RTP actually comes from another port, it is dropped.

```
11F0: 29 16672630ms.1 (18:53:43.109 CDT Fri Apr 19 2019) +1450 pid:0 Answer 6002 active dur 00:00:07 tx:169/28392 rx:265/42400 dscp:0 media:0 audio tos:0x0 video tos:0x0 Tele 0/0/0:23 (29) [0/0/0.23] tx:4020/4020/0ms g711ulaw noise:-74 acom:3 i/0:-64/-64 dBm

11F0: 30 16672630ms.2 (18:53:43.109 CDT Fri Apr 19 2019) +1450 pid:1 Originate 65002 connected dur 00:00:07 tx:64/10240 rx:169/27040 dscp:0 media:0 audio tos:0xB8 video tos:0x0

IP CUCM-IP-Address:4000 SRTP: off rtt:0ms pl:3200/0ms lost:0/0/0 delay:0/55/65ms g711ulaw

TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutofOrderRate:0.00 LocalUUID:5fdd1bc300105000a000006cbcbcfda2
```

Show VoIP RTP Connections shows the RmtRTP and RemoteIP as CUCM-IP-Address:4000, the router expects the RTP to come from that source.

### show voip rtp connections VoIP RTP Port Usage Information: Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1 Port range not configured Min Max Ports Media-Address Range Port Port Available Reserved In-use \_\_\_\_\_\_ Global Media Pool 16384 32766 8091 101 VoIP RTP active connections : No. Callid dstCallid LocalRTP RmtRTP LocalIP RemoteIP MPSS VRF 30 29 16430 **4000** Router-IP-Address CUCM-IP-Address NO NA Found 1 active RTP connections

With a sniffer capture, it can be verified where the RTP actually comes from, in this example its comes from port **24634** and **CUCM-IP-Address** instead of **CUCM-IP-Address**:4000.

• •			Wireshark	· RTP Strear	ns · SIPG22					
Source Address A	Source Port	Destination Address	Destination Port	SSRC	Payload	Packets	Lost	Max Delta (ms)	Max Jitter	Mean Jitter
CUCM IP Address	24634	Router IP Address	16430	0x683	g711U	600	0 (0.0%)	29.820	1.300	0.211

**Debug VoIP RTP Error** shows the reason for those dropped packets as received from Port **24634** instead of Port **4000**, so it fails the source validation.

```
show voip rtp connections
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
Port range not configured
                                   Min Max Ports Ports
Media-Address Range
                                   Port Port Available Reserved In-use
                                                      101
Global Media Pool
                                    16384 32766 8091
VoIP RTP active connections :
No. CallId dstCallId LocalRTP RmtRTP LocalIP
                                                                                RemoteIP
MPSS VRF
    30
                       16430 4000 Router-IP-Address
                                                                                 CUCM-IP-
                               NO NA
Address
Found 1 active RTP connections
For MGCP:
```

**Debug MGCP Packets** shows when the call initially negotiated media, and then when it is placed on hold.

```
When the call initially connects, it negotiates the media capabilities through SDP.

MGCP Packet received from CUCM-IP-Address:2427---> MDCX 1324 S0/SU1/DS1-1/23@3945-A.luirami2.lab

MGCP 0.1 C: D000000002c4139b000000F500000008 I: 10 X: 17 L: p:20, a:PCMU, s:off, t:b8 M:

sendrecv

R: D/[0-9ABCD*#]

S:
```

```
0: process, loop
\nabla z = 0
o=- 16 0 IN EPN S0/SU1/DS1-1/23@3945-A.luirami2.lab
s=Cisco SDP 0
t=0 0
m=audio 23248 RTP/AVP 0
c=IN IP4 IP-Phone-IP-Address
MGCP Packet sent to CUCM-IP-Address:2427--->
200 1324 OK
<---
Then when it is placed on hold, CUCM only changes the direction of the media.
MGCP Packet received from CUCM-IP-Address:2427---> MDCX 1325 S0/SU1/DS1-1/23@3945-A.luirami2.lab
MGCP 0.1 C: D000000002c4139b000000F500000008 I: 10 X: 17 M: recvonly
R: D/[0-9ABCD*#]
Q: process, loop
MGCP Packet sent to CUCM-IP-Address:2427--->
200 1325 OK
```

**Show Call Active Voice Brief** does not show **RX** increments on the leg that expects RTP to come from **IP-Phone-IP-Address:23248**.

Since the RTP actually comes from another IP Address, it is dropped.

```
11FD: 38 31140580ms.1 (19:24:46.254 CDT Fri Apr 19 2019) +0 pid:0 Originate connecting dur 00:00:36 tx:289/46240 rx:272/43520 dscp:0 media:0 audio tos:0xB8 video tos:0x0

IP IP-Phone-IP-Address:23248 SRTP: off rtt:1ms pl:5440/70ms lost:0/0/0 delay:0/55/65ms g711ulaw

TextRelay: off Transcoded: No ICE: Off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

LostPacketRate:0.00 OutOfOrderRate:0.00

LocalUUID:

RemoteUUID:

VRF:

11FD: 37 31140580ms.2 (19:24:46.252 CDT Fri Apr 19 2019) +0 pid:0 Originate active

dur 00:00:36 tx:272/45696 rx:1832/293120 dscp:0 media:0 audio tos:0x0 video tos:0x0

Tele 0/1/1:23 (37) [0/1/1.23] tx:36630/36630/0ms g711ulaw noise:-68 acom:6 i/0:-65/-60 dBm
```

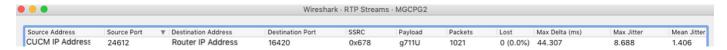
Show VoIP RTP Connections shows the RmtRTP and RemoteIP as IP-Phone-IP-Address:23248, the router expects the RTP to come from that source.

```
show voip rtp connections
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
Port range not configured
                                    Min
                                          Max
                                               Ports Ports
                                                                  Ports
Media-Address Range
                                    Port Port Available Reserved In-use
Global Media Pool
                                    16384 32766 8091
VoIP RTP active connections :
No. CallId dstCallId LocalRTP RmtRTP
                                                                                  RemoteIP
MPSS VRF
              37 16420 23248
    38
                                        Router-IP-Address
                                                                                  IP-
```

NO NA

Found 1 active RTP connections

With a sniffer capture, it can be verified where the RTP actually comes from, in this example its comes from port **24612** and **CUCM-IP-Address** instead of **IP-Phone-IP-Address:23248**.



**Debug VoIP RTP Error** shows the reason for those dropped packets as received from **CUCM-IP-Address** instead of **IP-Phone-IP-Address**, so it fails the source validation.

```
show voip rtp connections
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 1
Port range not configured
                                  Max
                                      Ports
                                             Ports
                             Port Port Available Reserved In-use
Media-Address Range
______
Global Media Pool
                              16384 32766 8091
                                              101
______
VoIP RTP active connections :
         dstCallId LocalRTP RmtRTP
No. CallId
                                LocalIP
                                                                  RemoteIP
MPSS VRF
                    16420 23248
                                Router-IP-Address
                                                                  IP-
Phone-IP-Address
                                 NO
                                     NA
Found 1 active RTP connections
For SCCP:
```

**Debug SCCP Messages** shows when the call is placed on hold.

CUCM first instructs the Voice Router to switch to media **inactive** with a **CloseReceiveChannel** and a **StopMediaTransmission**.

```
SCCP:rcvd CloseReceiveChannelMsg Info:
CloseReceiveChannelMsg Info:
conference_id = 33554439, pass_through_party_id = 33554541, call_ref = 46404215, port_handling = 0

SCCP:rcvd StopMediaTransmission
StopMediaTransmissionMsg Info:
conference_id = 33554439, pass_through_party_id = 33554541, call_ref = 46404215, port_handling = 0
```

Then CUCM Instructs the Voice Router to switch to recvonly with an OpenReceiveChannel.

```
SCCP:rcvd OpenReceiveChannel
```

```
OpenReceiveChannelMsg Info:

conference_id = 33554439, pass_through_party_id = 33554542

msec_pkt_size = 20, compression_type = 4

qualifier_in.ecvalue = 0, g723_bitrate = 0, call_ref = 46404215

stream_pass_through_id = 16777216, rfc2833_payload_type = 0

codec_dynamic_payload = 0, codec_mode = 0

Encryption Info :: algorithm_id 0, key_len 0, salt_len 0

requestedAddrType = 0, source_ip_addr.ipAddrType = 0, source_ip_addr = CUCM-IP-Address,
source_port_number = 4000,
audio_level_adjustment = 0
```

### SCCP:send OpenReceiveChannelAck

```
OpenReceiveChannelAck Info:
```

pass\_through\_party\_id=33554542, status=0(ok), host\_ip\_addr= Router-IP-Address, port=16390

**Show SCCP Connections** shows the **ripaddr** and **rport**as **0.0.0.0:0**; The router expects the RTP to come from that source.

```
      show sccp connections

      sess_id
      conn_id
      stype
      mode
      codec
      sport
      rport
      ripaddr
      conn_id_tx

      33554439
      33554542
      mtp
      recvonly
      g711u
      16390
      0
      0.0.0.0

      33554439
      33554540
      mtp
      sendrecv
      g711u
      16386
      16384
      10.201.160.54
```

Total number of active session(s) 1, and connection(s) 2

**Debug VoIP RTP Error** shows the reason for those dropped packets as received from **CUCM-IP-Address** instead of **0.0.0.0**, so it fails the source validation.

```
      show sccp connections

      sess_id
      conn_id
      stype mode
      codec
      sport rport ripaddr conn_id_tx

      33554439
      33554542
      mtp
      recvonly g711u
      16390 0
      0.0.0.0

      33554439
      33554540
      mtp
      sendrecv g711u
      16386 16384 10.201.160.54
```

Total number of active session(s) 1, and connection(s) 2

# RTP Source Validation on IOS-XE Voice Routers

The most important things to highlight about it in IOS-XE are.

- 1. It is not configurable
- 2. It is enabled by default
- 3. Cannot be disabled
- Media direction in the VoIP signaling is the only exception that allows the RTP to flow from an unknown source

### **Behaviour and Detection per Protocol**

For H.323:

With this protocol, RTP from MoH does not work as CUCM always sends the **openLogicalChannelAck** message with IP Address and Port set to zeros which disables the media.

```
tsapIdentifier 0
}
mediaControlChannel unicastAddress : iPAddress :
{
  network '00000000'H
  tsapIdentifier 1
```

The same thing can be verified with **Show Call Active Voice Brief** in order to check how the **RX** increments value stops and the remote media Address is **IP 0.0.0.0:0**.

```
11F3: 17 8703830ms.1 (13:00:22.060 CDT Tue Apr 23 2019) +2150 pid:2 Answer 6002 active dur 00:15:22 tx:19014/9213600 rx:1/3836010 dscp:0 media:0 audio tos:0x0 video tos:0x0 Tele 0/1/1:23 (17) [0/1/1.23] tx:158740/106870/0ms g711ulaw noise:-68 acom:22 i/0:-57/-61 dBm

11F3: 18 8703830ms.2 (13:00:22.060 CDT Tue Apr 23 2019) +2150 pid:1 Originate 55002 active dur 00:15:22 tx:19709/3836010 rx:46068/9213600 dscp:0 media:0 audio tos:0xB8 video tos:0x0 IP 0.0.0.0:0 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g711ulaw TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutofOrderRate:0.00
```

**Warning: RX** and **TX** do not increment in IOS-XE Platforms unless **Media Bulk-Stats** command is configured under **Voice Service VoIP**, but be aware that this command can affect the performance of the router so it is recommended to only enable it when troubleshooting and disable it afterwards.

**Debug Voip FPI Inout** does not show **Network Address Translation (NAT) Flag** enabled here as the media got disabled with the **openLogicalChannelAck**, media disabled can be checked with the message **side:SIDE\_A**, **rtp\_type:0**:.

```
//18/7F507F32800A/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:0: send:0
recv:0
//18/7F507F32800A/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: destAddr == 0, rcv and send both
```

show platform hardware qfp active feature sbc global | s Total packets dropped|Dropped packets: presents a table with all dropped packets where Ingress flow receive disabled increments while the call is on hold.

```
show platform hardware qfp active feature sbc global | s Total packets dropped | Dropped packets:

Total packets dropped = 138512

Dropped packets:

No associated flow = 0
Wrong source for flow = 0

Ingress flow receive disabled = 138512

Egress flow send disabled = 0
Not conforming to flowspec = 0
```

For SIP

When SIP is used, CUCM sends in the SDP the **CUCM-IP-Address**, Port **4000** and media attribute for direction as **a=sendonly** which instructs the router to receive RTP only.

```
v=0
o=CiscoSystemsCCM-SIP 72019 3 IN IP4 CUCM-IP-Address
s=SIP Call
```

```
c=IN IP4 CUCM-IP-Address (MoH Server)
t=0 0
m=audio 4000 RTP/AVP 0
a=X-cisco-media:umoh
a=ptime:20
a=rtpmap:0 PCMU/8000
a=sendonly
```

The **a=sendonly** sets the media direction to **recvonly** for the Voice Router's perspective and this triggers the **NAT flag** function that still allows the RTP to go through even though it comes from a different source.

This can be checked with **Debug VolP FPI Inout**.

```
//25/3EAF69800000/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:2:RECVONLY send:0 recv:2
//25/3EAF69800000/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: recvonly mode - setting NAT flag
If a different Attribute for Media Direction is sent to the Voice Router when this happens, NAT
flag function won't be activated and packets would be dropped because they come from a different source.
```

**Debug CCSIP Messages** shows in this example **a=sendrecv**.

```
v=0
o=CiscoSystemsCCM-SIP 72019 3 IN IP4 CUCM-IP-Address
s=SIP Call
c=IN IP4 CUCM-IP-Address (MoH Server)
t=0 0
m=audio 4000 RTP/AVP 0
a=X-cisco-media:umoh
a=ptime:20
a=rtpmap:0 PCMU/8000
```

a=sendrecv

**Debug VoIP FPI Inout** shows media direction set to **rtp\_type:3:SENDRECV** and no **NAT flag** function.

```
//27/F56119000000/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:3:SENDRECV
send:1 recv:2
```

As there is no NAT flag, the show platform hardware qfp active feature sbc global | s Total packets dropped|Dropped packets: shows increments in the Wrong source for flow section.

```
4351-A#show platform hardware qfp active feature sbc global | s Total packets dropped|Dropped packets:

Total packets dropped = 33496
Dropped packets:

No associated flow = 0

Wrong source for flow = 33196

Ingress flow receive disabled = 0

Egress flow send disabled = 0

Not conforming to flowspec = 0
```

For MGCP:

When MGCP is used, CUCM sends an MDCX in order to change the media direction already negotiated when the call originally connected, so no change in IP Address or Signaling, but after the MDCX the RTP is now streamed from another source.

Since M: recvonly is sent to the Voice Router, NAT flag function gets enabled.

```
MGCP Packet received from CUCM-IP-Address:2427--->
MDCX 1529 S0/SU1/DS1-1/23@4351-A.luirami2.lab MGCP 0.1
C: D000000002c4151d000000F50000000a
I: B
X: 17
M: recvonly
R: D/[0-9ABCD*#]
Q: process,loop
```

**Debug VoIP FPI Inout** shows media direction set to **rtp\_type:2:RECVONLY** and **NAT flag** function, which allows the RTP to flow through.

```
//30/xxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:2:RECVONLY send:0 recv:2
//30/xxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: recvonly mode - setting NAT flag
If a different Attribute for Media Direction is sent to the Voice Router when this happens, NAT
flag function won't be activated and packets would be dropped because they come from a different source.
```

**Debug MGCP Packets** shows in this example **M: sendrecv**.

```
MGCP Packet received from CUCM-IP-Address:2427--->
MDCX 1530 S0/SU1/DS1-1/23@4351-A.luirami2.lab MGCP 0.1
C: D000000002c4151d000000F50000000a
I: B
X: 17

M: sendrecv
R: D/[0-9ABCD*#]
Q: process,loop
```

**Debug VoIP FPI Inout** shows media direction set to **rtp\_type:3:SENDRECV** and no **NAT flag** function.

```
//29/F56119000000/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:3:SENDRECV send:1 recv:2
```

As there is no NAT flag, the show platform hardware qfp active feature sbc global | s Total packets dropped|Dropped packets: shows increments in the Wrong source for flow section.

```
show platform hardware qfp active feature sbc global | s Total packets dropped | Dropped packets:

Total packets dropped = 33596

Dropped packets:

No associated flow = 0

Wrong source for flow = 33296

Ingress flow receive disabled = 0

Egress flow send disabled = 0

Not conforming to flowspec = 0
```

For SCCP:

**Debug SCCP Messages** shows when the call is placed on hold.

CUCM first instructs the Voice Router to switch to media inactive with a CloseReceiveChannel

### and a StopMediaTransmission.

```
SCCP:rcvd CloseReceiveChannel
CloseReceiveChannelMsg Info:
conference_id = 33554436, pass_through_party_id = 33554500, call_ref = 46405010, port_handling = 0

SCCP:rcvd StopMediaTransmission
StopMediaTransmissionMsg Info:
conference_id = 33554436, pass_through_party_id = 33554500, call_ref = 46405010, port_handling = 0
```

Then CUCM Instructs the Voice Router to switch to recvonly with an OpenReceiveChannel.

### SCCP:rcvd OpenReceiveChannel

```
OpenReceiveChannelMsg Info:

conference_id = 33554436, pass_through_party_id = 33554501

msec_pkt_size = 20, compression_type = 4

qualifier_in.ecvalue = 0, g723_bitrate = 0, call_ref = 46405010

stream_pass_through_id = 16777216, rfc2833_payload_type = 0

codec_dynamic_payload = 0, codec_mode = 0

Encryption Info :: algorithm_id 0, key_len 0, salt_len 0

requestedAddrType = 0, source_ip_addr.ipAddrType = 0, source_ip_addr = CUCM-IP-Address,
source_port_number = 4000,
audio_level_adjustment = 0
```

### SCCP:send OpenReceiveChannelAck

```
OpenReceiveChannelAck Info:
```

pass\_through\_party\_id=33554501, status=0(ok), host\_ip\_addr= Router-IP-Address, port=8028

**Show SCCP Connections** shows the **ripaddr** and **rport**as **0.0.0.0:0**; The router expects the RTP to come from that source.

```
show sccp connections sess_id conn_id stype mode codec sport rport ripaddr conn_id_tx

33554436 33554501 mtp recvonly g711u 8028 0 0.0.0.0
33554436 33554499 mtp sendrecv g711u 8022 8024 Router-IP-Address
```

Total number of active session(s) 1, and connection(s) 2

**Debug VoIP FPI Inout** shows media direction set to **rtp\_type:2:RECVONLY** and **NAT flag** function, which allows the RTP to flow through.

```
//18/xxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:1:SENDONLY
send:1 recv:0
//15/xxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_B, rtp_type:3:SENDRECV
send:1 recv:2
//19/xxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_A, rtp_type:2:RECVONLY
send:0 recv:2
//19/xxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: recvonly mode - setting NAT flag
//15/xxxxxxxxxxxx/VOIPFPI:():voip_fpi_get_snd_rcv_enable_flag: side:SIDE_B, rtp_type:3:SENDRECV
send:1 recv:2
```

**Tip**: **OpenReceiveChannel** messages are used to instruct the Voice Router to receive RTP and the Voice Router tells CUCM over the **OpenReceiveChannelAck** where it wants to receive that media.

**StartMediaTransmission** message is used to instruct the Voice Router to send RTP to the specified destination.

In other words, if only **OpenReceiveChannel** is exchanged is a way to tell the media resource that it only receives RTP (**recvonly**) and if only **StartMediaTransmission** is exchanged, it is a way to tell the media resource it only sends RTP (**sendonly**), but if both are exchanged it is equal to **sendrecv**.

If the media direction is set to **sendonly** or **sendrecv** and the RTP comes from a different source, then no **NAT flag** is activated and the **show platform hardware qfp active feature sbc global | s Total packets dropped|Dropped packets: shows packets dropped.** 

**Tip**: If there is a need to allow RTP sourced from a different address than the one negotiated through signaling and **recvonly** can't be used, **nat force-on** under **Voice Service Voip**, **Sip** can be used to add a manual expection. This was previously not working properly but was fixed on defect **CSCvo15141**. Keep in mind this only works for SIP.

Warning: If pass-thru content sdp under voice service voip, sip is configured, this does not allow the FPI layer to activate the NAT Flag Function when recvonly is received.

**Tip**: In some situations where **NAT Flag** is active for a call and audio works fine, dropped packets value under **show platform hardware qfp active feature sbc global | s Total packets dropped|Dropped packets:** can still increase in a much lower rate, this is because in some situations and call flows, Real Time Control Protocol (RTCP) can still be sent to the Voice Router and from a different source which would cause this behaviour.