

# Cisco Unified Attendant Console Standard Compatibility Matrix

## Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[How to Use the Matrix](#)

[Compatibility Matrix](#)

[CUACS Compatibility with CUCM](#)

[CUACS Compatibility with CUCM and Windows](#)

[CUACS Version 10.0.1 Compatibility with CUCM and Windows](#)

[CUACS Version 10.5.1 Compatibility with CUCM and Windows](#)

[CUACS Version 10.5.1 SR1 Compatibility with CUCM and Windows](#)

[CUACS Version 10.6.0 Compatibility with CUCM and Windows](#)

[CUACS Version 11.0.1 Compatibility with CUCM and Windows](#)

[CUACS Version 11.0.2 Compatibility with CUCM and Windows](#)

[CUACS Version 11.0.3 Compatibility with CUCM and Windows](#)

[CUACS Version 12.0.X Compatibility with CUCM and Windows](#)

## Introduction

This document describes the compatibility between Cisco Unified Attendant Console Standard (CUACS) with Cisco Unified Communications Manager (CUCM) and a Microsoft Windows machine. It does not provide information in regards to installation. Refer to the Release Notes and Install Guide in order to learn about all the requirements before server installation.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of CUCM and CUAC.

### Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## How to Use the Matrix

Look for the CUACS version that you run on the Y-axis in the table. Check for the supported CUCM version on the X-axis. In the tables X means supported.

## Compatibility Matrix

### CUACS Compatibility with CUCM

This is the CUACS Compatibility Matrix with CUCM:

CUCM	>>>>>													
CUACS	7.1(5)*	8.0.1	8.0(3)	8.5**	8.6	9.0.1	9.1(1)	9.1(2)	10.0(1)***	10.5(1)***	10.5(2)	11.0.1	11.5.1	
10.0.1	X	X	X	X	X	X	X	X	X					
10.5.1	X	X	X	X	X	X	X	X	X	X				
10.5.1SR1	X	X	X	X	X	X	X	X	X	X				
10.6.0	X	X	X	X	X	X	X	X	X	X	X			
11.0.1						X	X	X	X	X	X	X		
11.0.2						X	X	X	X	X	X	X	X	
11.0.3						X	X	X	X	X	X	X	X	
12.0.X									X	X	X	X	X	

\* Not supported when you run under a 64-bit Operating System (OS).

\*\* Not supported when you run under Windows 7 (32-bit) or any other 64-bit OS. Cisco Unified Presence Version 7.1.5 is not supported.

\*\*\* Supported on Service Update (SU) 1 and above.

\*\*\*\* The only CUCM release supported under Windows 8 (64-bit). Supported on Windows 8.1 when you run with CUCM 10.5.1 and later.

### CUACS Compatibility with CUCM and Windows

This is the compatibility matrix for specific versions of CUACS with CUCM and Windows.

#### CUACS Version 10.0.1 Compatibility with CUCM and Windows

CUCM Version	Windows XP 32-bit	Windows Vista 32-bit	Windows 7 32-bit	Windows 7 64-bit	Windows 8 64-bit
7.1(5)*	X	X			
8.0(1)	X	X	X		
8.0(3)	X	X	X		
8.5(1)**	X	X	X	X	
8.6(1)	X	X	X	X	
8.6(2)	X	X	X	X	
9.0(1)	X	X	X	X	
9.1(1)	X	X	X	X	
9.1(2)	X	X	X	X	
10.0(1)	X	X	X	X	X

\* CUP Version 7.1(5) is not supported.

\*\* CUCM Version 8.5(1) is supported on SU1 and later.

### CUACS Version 10.5.1 Compatibility with CUCM and Windows

CUCM Version	Windows Vista 32-bit and Wow64	Windows 7 32-bit and Wow64	Windows 8 32-bit and Wow64	Windows 8.1 32-bit and Wow64
7.1(5)*	X			
8.0(1)	X			
8.0(3)	X			
8.5(1) **	X	X		
8.6(1)	X	X		
8.6(2)	X	X		
9.0(1)	X	X		
9.1(1)	X	X		
9.1(2)	X	X		
10.0(1)	X	X	X	
10.5(1)	X	X	X	X

\* CUP Version 7.1(5) is not supported.

\*\* CUCM Version 8.5(1) is supported on SU1 and later.

### CUACS Version 10.5.1 SR1 Compatibility with CUCM and Windows

CUCM Version	Windows Vista 32-bit and Wow64	Windows 7 32-bit and Wow64	Windows 8 32-bit and Wow64	Windows 8.1 32-bit and Wow64
7.1(5)*	X			
8.0(1)	X			
8.0(3)	X			
8.5(1) **	X	X		
8.6(1)	X	X		
8.6(2)	X	X		
9.0(1)	X	X		
9.1(1)	X	X		
9.1(2)	X	X		
10.0(1)	X	X	X	
10.5(1)	X	X	X	X

\* CUP Version 7.1(5) is not supported.

\*\* CUCM Version 8.5(1) is supported on SU1 and later.

### CUACS Version 10.6.0 Compatibility with CUCM and Windows

CUCM Version	Windows Vista 32-bit and Wow64	Windows 7 32-bit and Wow64	Windows 8 32-bit and Wow64	Windows 8.1 32-bit and Wow64
7.1(5)*	X			
8.0(1)	X			
8.0(3)	X			

8.5(1) **	X	X		
8.6(1)	X	X		
8.6(2)	X	X		
9.0(1)	X	X		
9.1(1)	X	X		
9.1.(2)	X	X		
10.0(1)	X	X	X	
10.5(x)	X	X	X	X

\* CUP Version 7.1(5) is not supported.

\*\* CUCM Version 8.5(1) is supported on SU1 and later.

### CUACS Version 11.0.1 Compatibility with CUCM and Windows

CUCM Version	Windows Vista 32-bit and Wow64	Windows 7 32-bit and Wow64	Windows 8 32-bit and Wow64	Windows 8.1 32-bit and Wow64
9.0(1)	X	X		
9.1(1)	X	X		
9.1.(2)	X	X		
10.0(1)	X	X	X	
10.5.1	X	X	X	X
10.5.2	X	X	X	X
11.0.1	X	X	X	X

### CUACS Version 11.0.2 Compatibility with CUCM and Windows

CUCM Version	Windows Vista 32-bit and Wow64	Windows 7 32-bit and Wow64	Windows 8 32-bit and Wow64	Windows 8.1 32-bit and Wow64
9.0(1)	X	X		
9.1(1)	X	X		
9.1.(2)	X	X		
10.0(1)	X	X	X	
10.5.1	X	X	X	X
10.5.2	X	X	X	X
11.0.1	X	X	X	X
11.5.1*	X	X	X	X

Refer to defect [CSCva24885](#) if you run a CUCM 11.5 version earlier than 11.5 (1.13032-4).

### CUACS Version 11.0.3 Compatibility with CUCM and Windows

CUCM Version	Windows Vista 32-bit and Wow64	Windows 7 32-bit and Wow64	Windows 8 32-bit and Wow64	Windows 8.1 32-bit and Wow64	Windows 10 bit and Wow64
9.0(1)	X	X			
9.1(1)	X	X			
9.1.(2)	X	X			
10.0(1)	X	X	X		
10.5.1	X	X	X	X	
10.5.2	X	X	X	X	X
11.0.1	X	X	X	X	X
11.5.1*	X	X	X	X	X

Refer to defect [CSCva24885](#) if you run a CUCM 11.5 version earlier than 11.5 (1.13032-4).

The requirements outlined under Further Problem Description must be satisfied before new installations and upgrades to CUACS 11.0(3).

### **CUACS Version 12.0.X Compatibility with CUCM and Windows**

#### **CUCM Version Windows 7 SP-1 Windows 8.1 Update 1 Windows 10 (desktop Mode)**

<b>10.0(1)</b>	X			
<b>10.5.1</b>	X	X		
<b>10.5.2</b>	X	X		X*
<b>11.0.1</b>	X	X		X**
<b>11.5.1</b>	X	X		X
<b>12.0.1</b>	X	X		X

\* Supported for CUCM version 10.5.2.14900-16 or later.

\*\* Supported for CUCM version 11.0.1.22900-14 or later.